

# CANANDAIGUA POLICE DEPARTMENT

2020 Annual Report



**Chief Mathew A. Nielsen**

Canandaigua Police Department  
21 Ontario Street  
Canandaigua, New York 14424

**Canandaigua Police Department  
2020 Annual Report  
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**City of Canandaigua Police Department  
21 Ontario Street  
Canandaigua, NY 14424  
(585)396-5035**

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*Mathew A. Nielsen  
Chief of Police*

*New York State Accredited Agency  
Equal Opportunity Employer*

Dear City Manager Goodwin,

On behalf of the City of Canandaigua Police Department and our members, I am pleased to submit the 2020 Police Department Annual Report to you and the City Council. This document outlines the many initiatives that the Department participated in during 2020, as well as statistical data related to Department activities.

The year 2020 was unprecedented in many different ways, especially in regards to the usual functions of the Police Department. With the fear of COVID-19, many uncertainties led to extended shut-downs and limitations of schools, businesses, celebrations, and events, which had an impact on our operations. Police work continued on, but the usual activities of the Department, such as community policing and outreach initiatives, were sidelined and replaced by distance, masks, ZOOM meetings, and extensive hand washing. These protocols made it difficult for us to participate in our preferred personal interactions. Officers responding to 911 calls were also faced with the unknown and anxiety of bringing a dangerous illness home to their loved ones. As the year progressed a sense of normalcy returned under constantly changing Executive Order restrictions, as well as dealing with the routine absences of officers as they monitored for symptoms of COVID-19 at home.

Just as the community began to emerge from the strict COVID-19 shut-downs, an incident occurred over 1,000 miles away in Minneapolis Minnesota that will forever change the profession of law enforcement across the country. As protests and demonstrations by citizens rightfully demanding change occurred across the country, the City of Canandaigua was no exception. The Police Department took the role of active listening and assured that our citizens had a safe and peaceful forum to share their grievances during a demonstration at Commons Park on South Main Street. These demonstrations across the country brought forth several New York State Executive Order mandates upon the law enforcement profession, which included requiring the evaluation of policies and procedures of the re-invention of all New York State law enforcement agencies. This led to the

formation of our local New York State Police Reform and Reinvention Collaborative initiative. This initiative involved a committee representing numerous different stake holders in our community, several community comment forums, a citizen's survey, etc. With all of the input from our community, a plan was drafted on how law enforcement in the City of Canandaigua will evolve in the future.

With all of these challenges the Department faced in 2020, the three highest ranking administrative positions at the Department (being the Chief of Police, the Lieutenant, and the Administrative Sergeant) were all vacated by retirements throughout the year and filled with new personnel promoted into those roles. This resulted in 3 officers being promoted into 1<sup>st</sup> line supervisory (Sergeants) roles, and 3 new police officers being hired for the road patrol.

Though this description of 2020 for the Police Department may be perceived as having a negative connotation, it has proven to be our finest hour. With the new personnel in key positions at the Police Department, it brought forth new perspectives, ideas, and a mentorship for other officers that were vital in handling the numerous challenges the Department has faced this past year. With this mentorship, the members of the Police Department have proven they too are up for the challenges of leading our Police Department through the reinvention of the law enforcement profession in our community.

It is with great pleasure to introduce to you the first ever Canandaigua Police Department Annual Report.

Respectfully,

A handwritten signature in black ink, appearing to read "Chief Mathew A. Nielsen". The signature is stylized and cursive.

**Chief Mathew A. Nielsen**  
**Canandaigua Police Department**

# 2020

## Canandaigua Police Department



## Department Administration Annual Report



## **The Canandaigua Police Department's Mission Statement**

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

## **The Canandaigua Police Department's Values**

- We value human life and dignity.
- We value high integrity as the basis for community trust.
- We value the fair and impartial enforcement of Federal, State and Local Laws and the rights of the accused.
- We value Professional Excellence.
- We value all members of the Canandaigua Police Department, both sworn and unsworn.

The primary goals of the Police Department include the protection of life and property; resolution of conflict; the creation and maintenance of a feeling of security in the community; reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders; the recovery and return of property; and providing public service wherever possible.

## **The Canandaigua Police Department's Organizational Structure**

The Canandaigua Police Department has been in operation since around 1913. Since that time the Police Department has been ever evolving into the full-service 24 hour a day / 7 day a week Law Enforcement Organization that is seen today. The Department is responsible for the enforcement of all federal, state, and local laws in the 4.85 square miles and 40 (plus) miles of roadways in the City of Canandaigua. The Department stands ready to respond to and handle all types of criminal and catastrophic events that occur within the city. Furthermore, the men and women of the Canandaigua Police Department are always ready to assist the residents, visitors, and business owners in protecting life and property.

The organizational structure of the Canandaigua Police Department can be broken down into three categories by their primary functions: The Administrative Services Division, the Patrol Division, and the Investigative Division.

### **Administrative Services Division**

The Administrative Services Division comprise many aspects of the Police Department. Those aspects include: Records and Clerical, Evidence Control, Crossing Guards, Parking Enforcement and maintaining the Department's compliance to the New York State Accreditation program. The Administrative Services Division also processes all Freedom of Information requests, statistical reports, monthly reports, billing, office reception, recording of tickets, sexual offender registration and arrest logging. All of these functions performed in this Division are supervised by the Administrative Division Commander, which is currently staffed with a Sergeant. Other members of this division include a Police Officer and two civilian staff members.

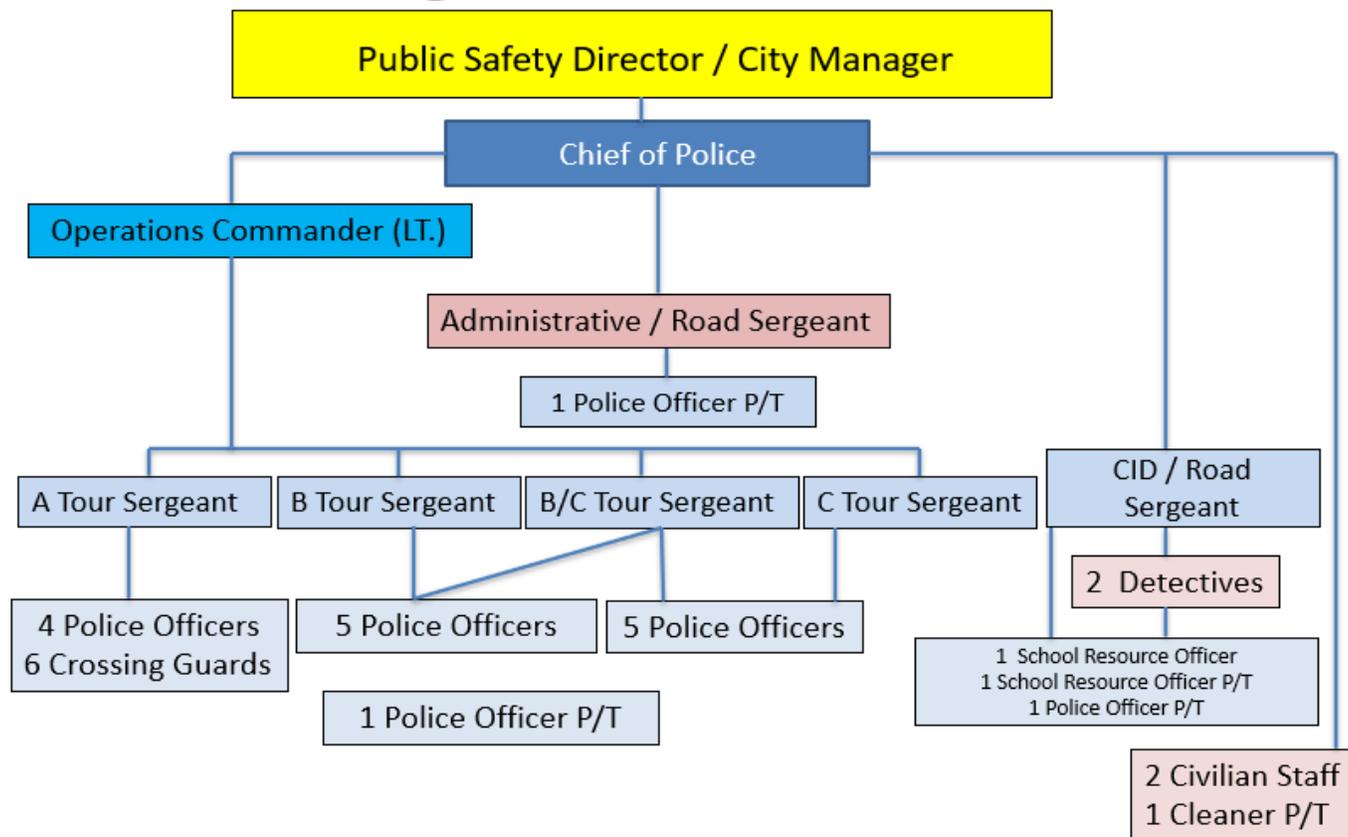
## The Patrol Division

The Uniformed Patrol Division is Canandaigua's first line of defense against criminal activity within the City. Police Officers in this Division are charged with responding to calls for service in a timely fashion, conducting criminal investigations, conducting preliminary investigations of major crimes, investigating traffic accidents, traffic enforcement, etc. Whether motorized, on bicycle or foot patrol, members of the Patrol Division provide a rapid response to a myriad of emergency situations that arise on a daily basis in the City of Canandaigua. Ancillary duties also performed by Patrol Division members include Crime Scene Technician, Crime Prevention, Field Training Officer, and Community Services. The staff of the Patrol Division are under the direct supervision of the Operations Commander, which is currently staffed with a Lieutenant. The Division is also staffed with four Sergeants, and fourteen Police Officers.

## The Investigative Division

The Investigative Unit is comprised of one Sergeant, two Detectives, and two School Resource Officers. This unit is charged with investigating all felony and juvenile cases. The Unit further handles all narcotic investigations, background investigations, and case sensitive investigations.

# Organization structure



# 2020

## Canandaigua Police Department



## Records Division Annual Report



The police department’s records division is responsible for maintaining the security and destruction of all records produced by the department which includes the following reports / files: incident, arrest, domestic incident, accident, uniform traffic tickets, parking tickets, criminal investigations, warrants, evidence / property, budget, payroll, and equipment inventory. The division also assists individuals in obtaining public records, also known as FOIL requests, serving of civil papers, maintaining the evidence room, processing sealing orders, coordinating court required documents / evidence with the district attorney’s office, maintaining the sex offender registry, purchasing, and monitoring statistics. Current staffing includes 2 full time civilian employees, 1 police officer, and an Administrative Sergeant that dedicates time to this function, as well as, some supervision of road patrol. The following outlines our numbers for these categories in 2020 and due to the COVID-19 pandemic, they are lower than normal.

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Foil requests processed -336.

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**City of Canandaigua**  
the Chosen Spot

**APPLICATION FOR PUBLIC ACCESS TO RECORDS**  
City of Canandaigua  
2 North Main Street  
Canandaigua, NY 14824  
OFFICE OF THE CITY CLERK/TREASURER

\*Record Access Options:  
 I HEREBY APPLY TO INSPECT THE FOLLOWING RECORDS. (20th 208(1)(a))  
 I HEREBY REQUEST COPIES OF THE FOLLOWING RECORDS AT \$25 PER PAGE (for standard size documents).  
 I HEREBY REQUEST COPIES OF THE FOLLOWING RECORDS IN ELECTRONIC FORM IF AVAILABLE, AND IF NOT THEN I REQUEST COPIES AT \$25 PER PAGE.

\*Record Description:

\*Date of Application:

\*Full Name:

\*E-Mail Address:

Agency Represented, If Any:

\*Phone #:

FAX #:

\*Mailing Address:

\* - amount required fee

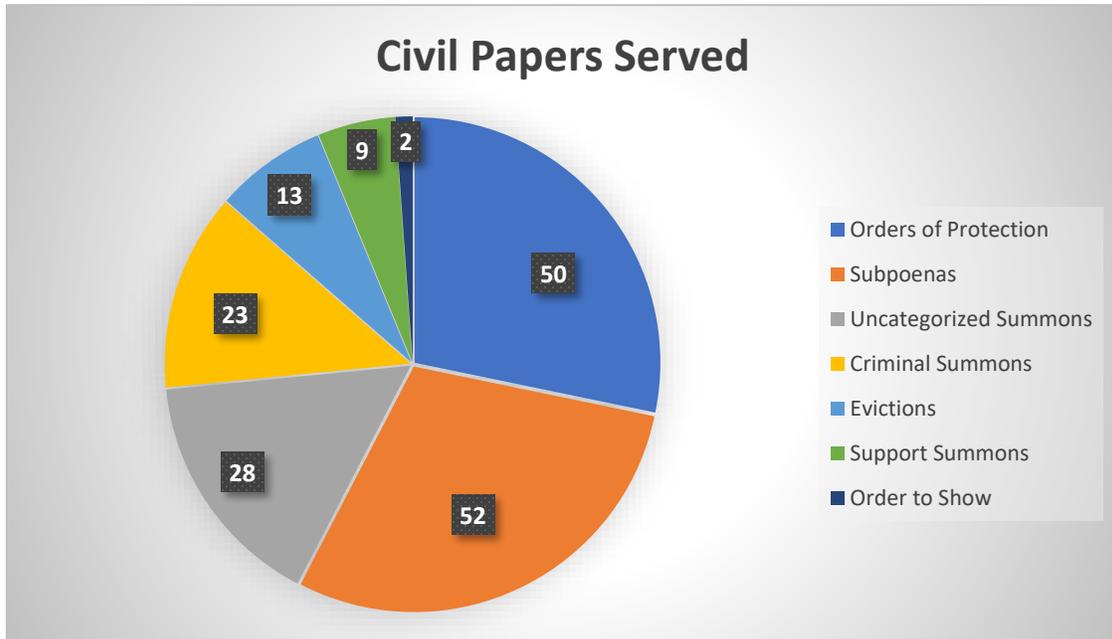
The City of Canandaigua, 2 North Main Street, Canandaigua, New York 14824, (607)368-4300

Home | Meetings | National Citizen Survey | Elected Officials | Comprehensive Plan Committee | City Administration | Assessment | Code Enforcement | Clerk/Treasurer | Fire Department | Parks and Recreation | Personnel | Planning and Zoning | Police Department | Public Works | Reference Documents | Contact Us | Community Links | Canandaigua Local Development Corporation | Community Choice Application | Climate Smart Canandaigua | Tree Advisory Board | Fourth of July Parade | Email Login | FOIL Form | M.U.T. Day

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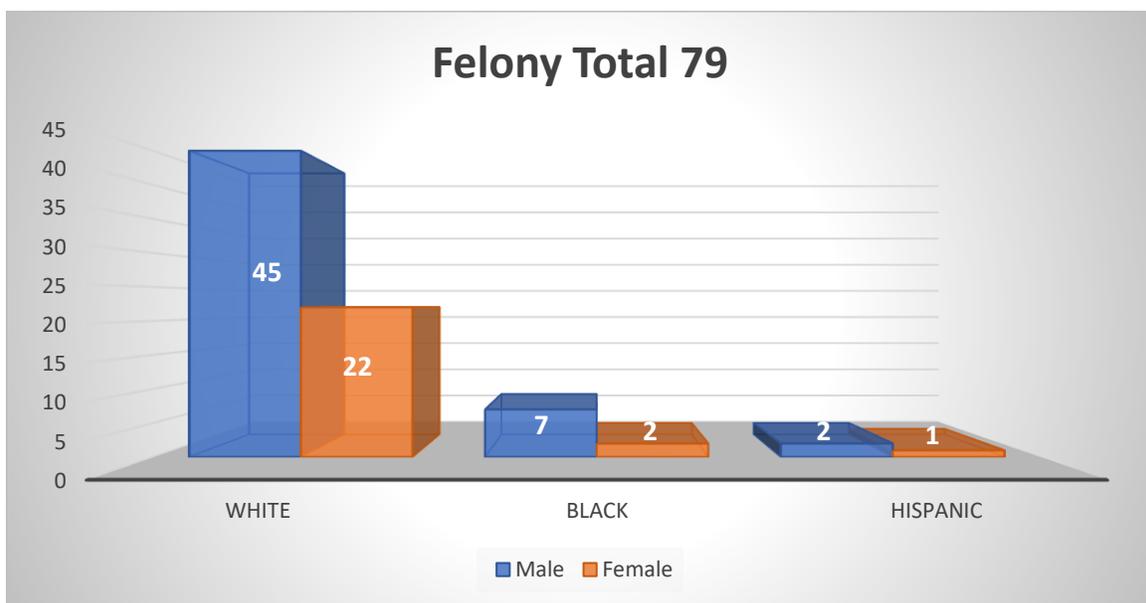
Sex offender address verifications conducted – 128  
At the end of 2020 we had 54 sex offenders living within the city.

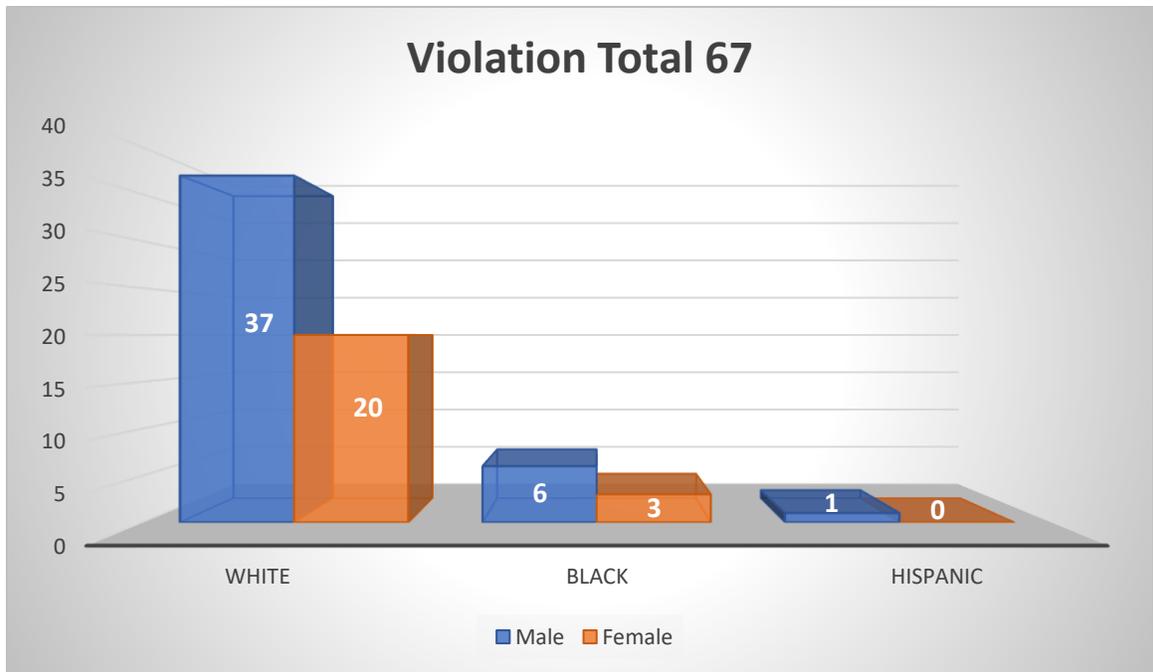
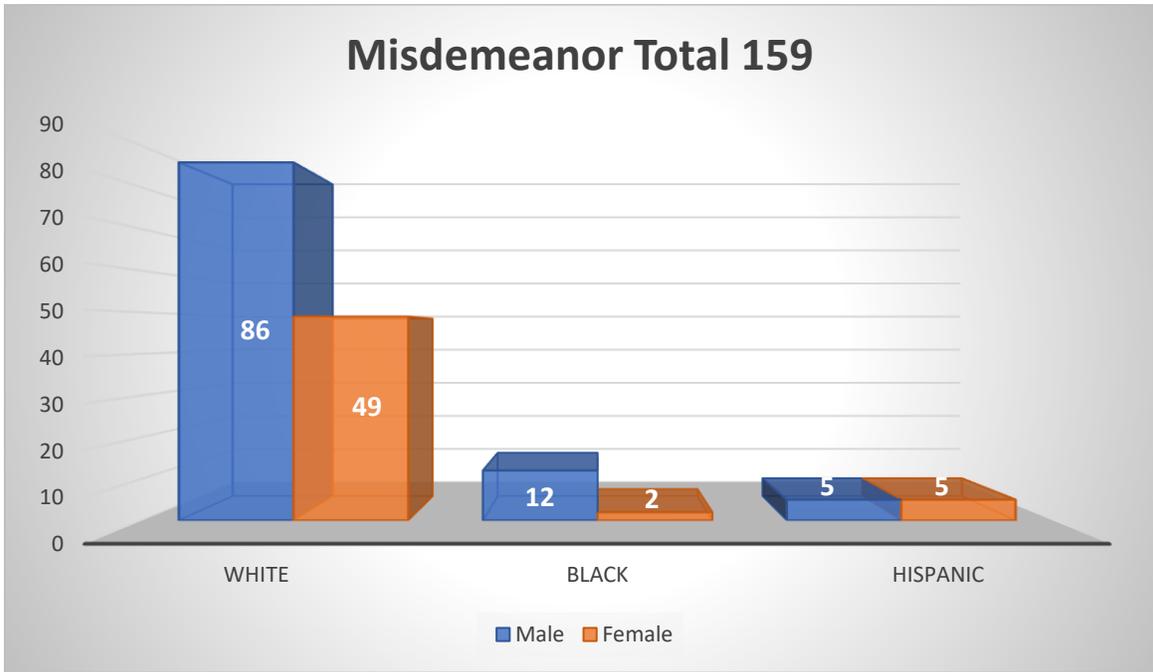
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## Total Criminal Arrests 305

**\*Does not include arrest warrants, city code violations, vehicle and traffic, parking violations or mental health arrests\***





# 2020

## Canandaigua Police Department



## Road Patrol Division Annual Report



## **Road Patrol Division**

Like many law enforcement agencies across the United States, the Canandaigua Police Department had an unprecedented 2020. There have been a number of incidents that have changed the landscape of police work, with some of the most notable being the COVID Pandemic and Police Reform. Officers have had to adapt to a variety of changes that effected the way we serve the community. Many of the community activities the Canandaigua Police Department prides ourselves in being part of and the normal day to day community interactions officers love to engage in were replaced by executive orders, social distancing, crowd restrictions, and safety protocols in order to keep the officers, their families and the community safe. Police Officers were advised to exercise caution and follow the executive orders given to us by Governor Cuomo. These precautions and executive orders forced officers to conform to a less proactive, less interactive, and altogether different style of policing that they are not accustomed to. Even through these challenging times, the Canandaigua Police Department continued to strive for excellence and provide the community with a safe environment in which the quality of life may be improved through the delivery of competent, fair and impartial police services.

### **Structure and Manpower**

The Canandaigua Police Department is budgeted for twenty-five full time sworn members and four part time sworn members. The Road Patrol Division is made up of fourteen of those full time sworn members, four Sergeants and one part time sworn member. The organizational flow of the Canandaigua Police Department is depicted earlier in this report.

### **Responsibilities**

Road Patrol Officers and Sergeants have many responsibilities within their day-to-day activities. They are on the front lines in keeping our community safe. The responsibilities of Police Officers who work the road are as follows:

1. A Police Officer will be responsible at all times for the prevention of crime.
2. Enforcement of all laws and ordinances.
3. Protection of life and property.
4. Preservation of public order and peace.
5. Arrest and prosecution of law violators against life and property.
6. Professional adherence to Department Rules and Regulations.
7. Obey all lawful orders and perform duties as assigned.
8. Complete daily inspections of assigned patrol vehicle.
9. Photograph crime scenes in the absence of an Evidence Technician.
10. Obey the laws and ordinances which he / she is obligated to enforce.
11. Maintain regular and predictable attendance.
12. Be physically fit to affect a forcible arrest if necessary.
13. Engage in community policing activities as needed or required



The responsibilities of the Sergeants who oversee the Police Officers who work the road are as follows:

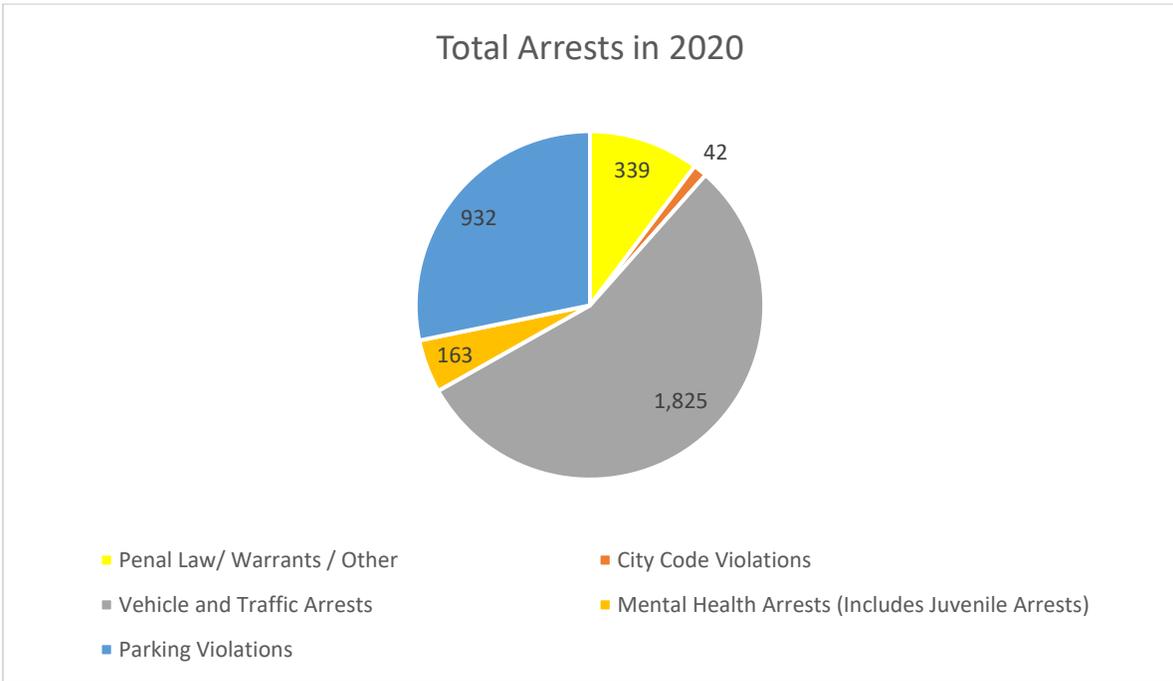
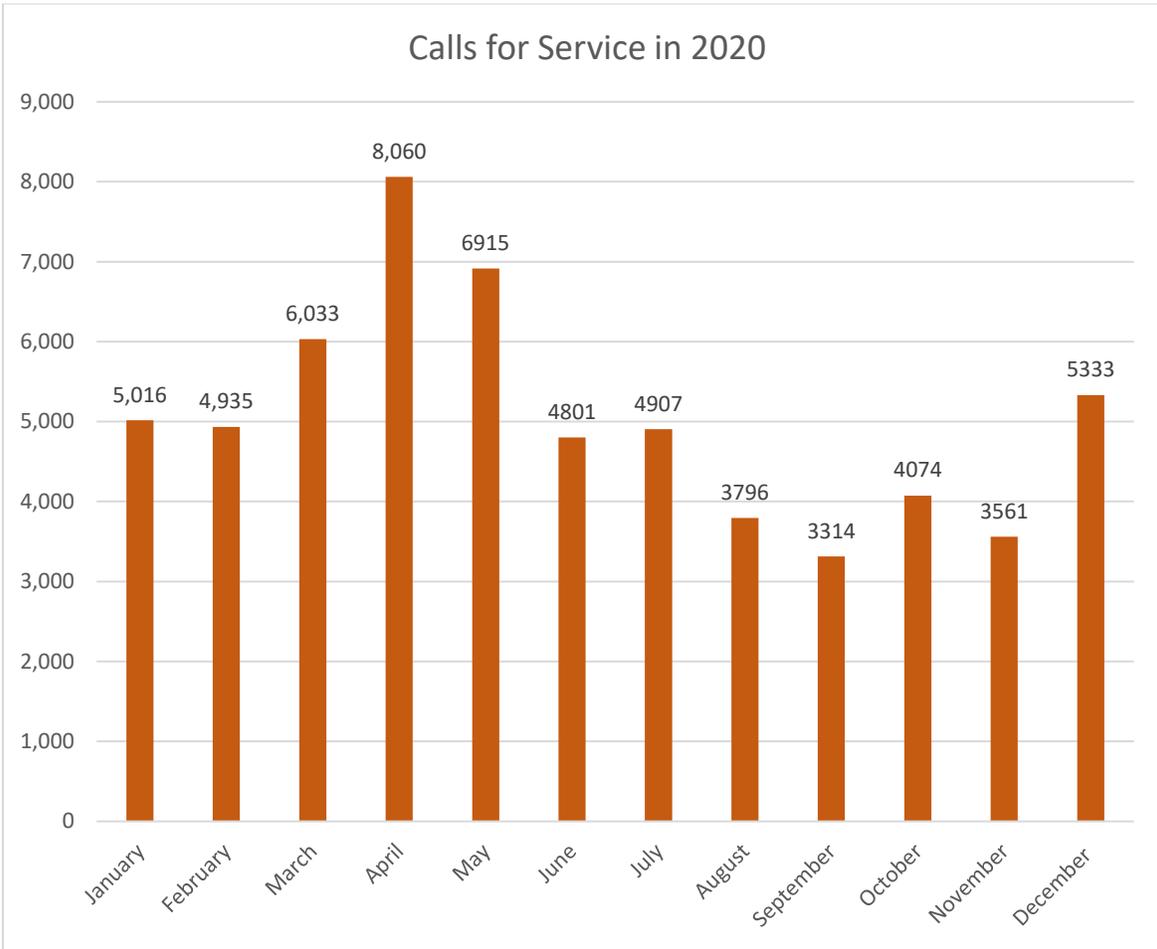
1. Lead by Example.
2. Supervise Uniform Police Officers when assigned.
3. Supervise members of Criminal Investigation Division (CID) as assigned. When assigned to supervise members of CID, the Sergeant will report directly to the Chief of Police in all matters regarding CID.
4. Complete duties as assigned.
5. A supervisory member will be responsible for the enforcement of all laws and ordinances, Department Rules and Regulations, orders, procedures, discipline, punctuality and attendance, appearance, good order and efficiency of members within his assigned jurisdiction.
6. Be physically fit to affect a forcible arrest if necessary.
7. Train, direct, supervise and evaluate members in their assigned duties; recommend remedial or disciplinary action for inefficient, incompetent or unsuitable members.
8. Enforce all local and state laws.
9. Handle calls for service and receive reports when necessary.
10. Obey all lawful orders.
11. Assist members of the Criminal Investigation Division as needed or assigned.

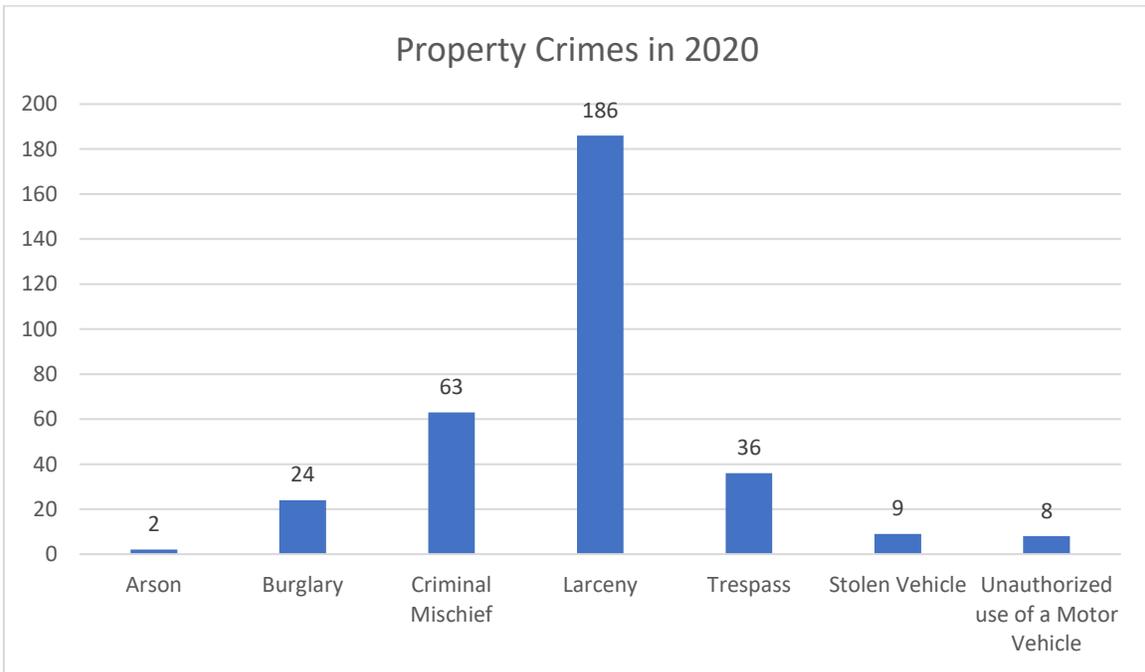
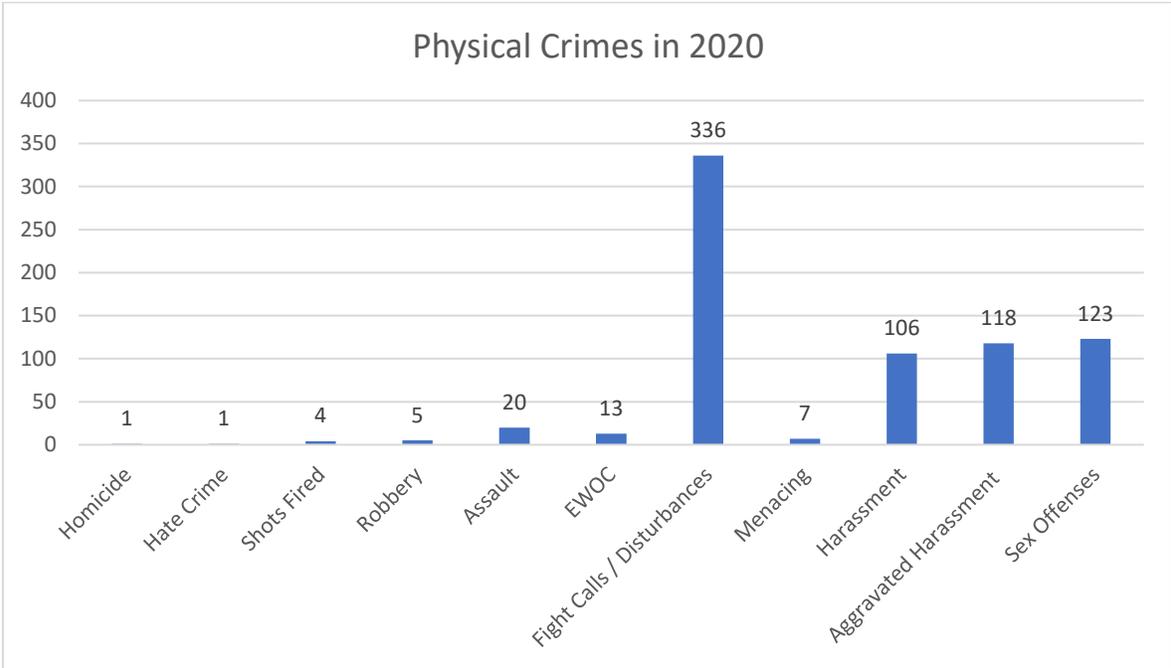
### **Response Times for Calls to 911**

During 2020, the Canandaigua Police Department responded to over 8,400 calls made to 911 (\*\*Note: This number does not reflect officers' self-initiated activity such as foot patrols, enforcement details, traffic stops, property checks, etc., or walk-ins to Police Headquarters). **The average response time to 911 calls was 2 minutes and 59 seconds.** The average response times reflects all emergency and non-emergency responses. 911 calls are typically prioritized with other pending calls, with officers handling emergency matters first. Emergency responses are typically quicker, while non-emergency responses may take longer based on the priority assessment.

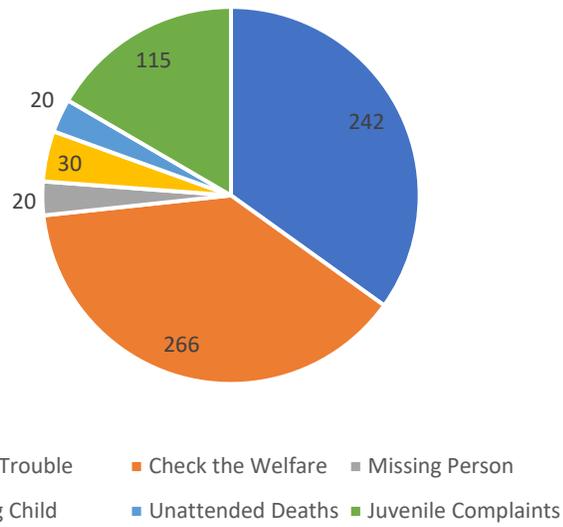
### **Breakdown of Calls for Service**

The Canandaigua Police Department handled 60,745 calls for service in 2020. Officers wrote 2,517 reports throughout the year. Below you will find various pie, column, and bar charts, which illustrate a few of the 150 different types of calls for service the Canandaigua Police Department fielded in 2020.

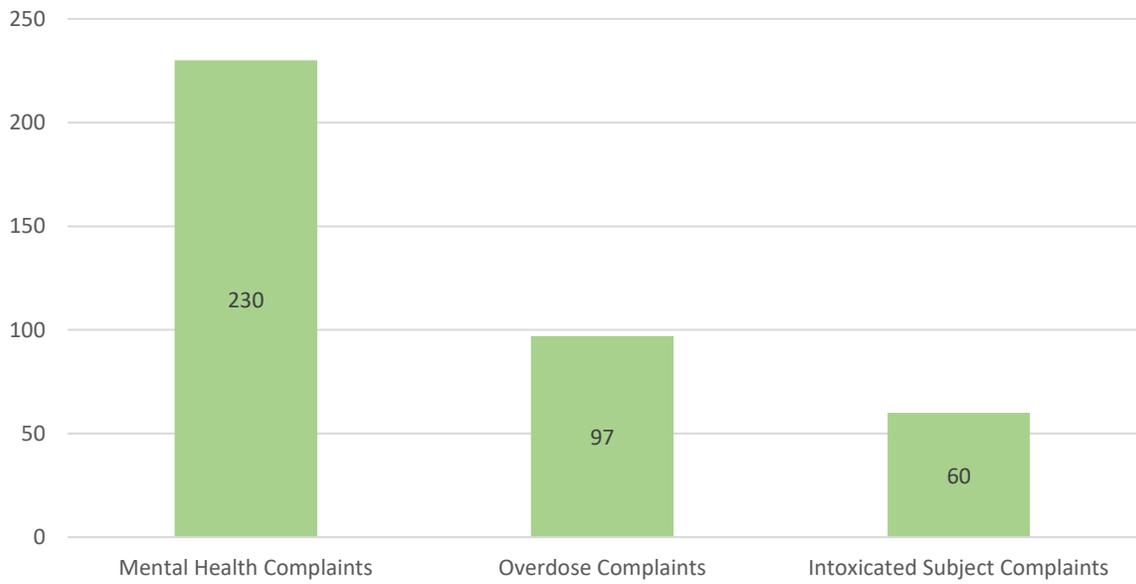




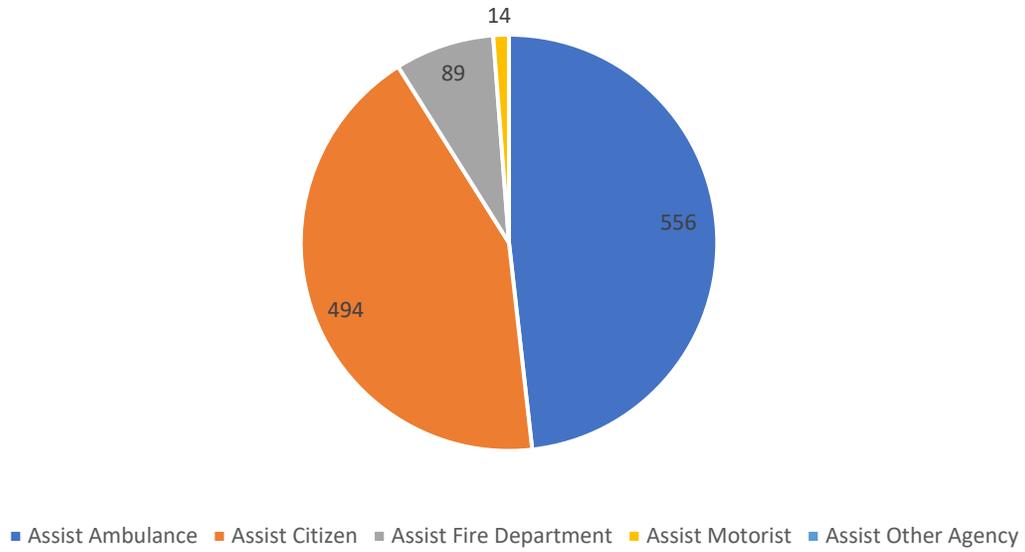
### Family / Person Orientated Complaints in 2020



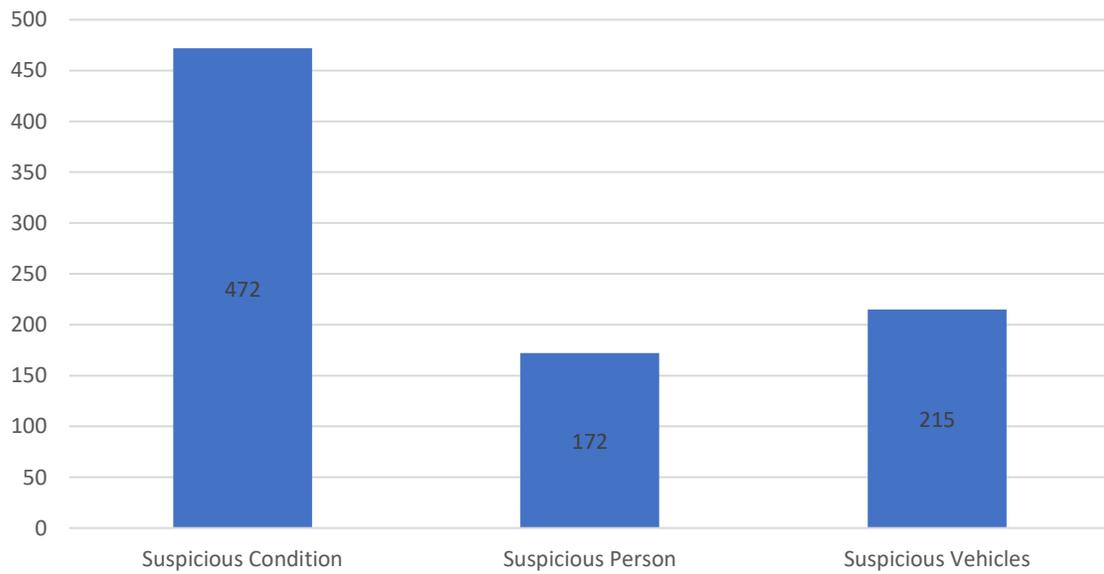
### Mental Health Complaints in 2020



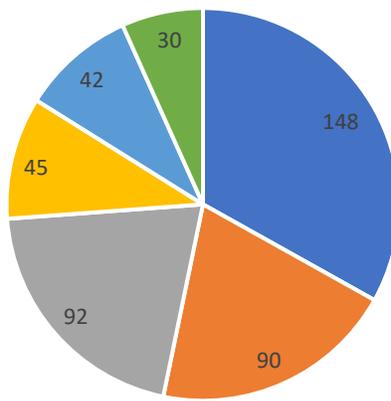
### Assist Complaints in 2020



### Suspicious Complaints in 2020

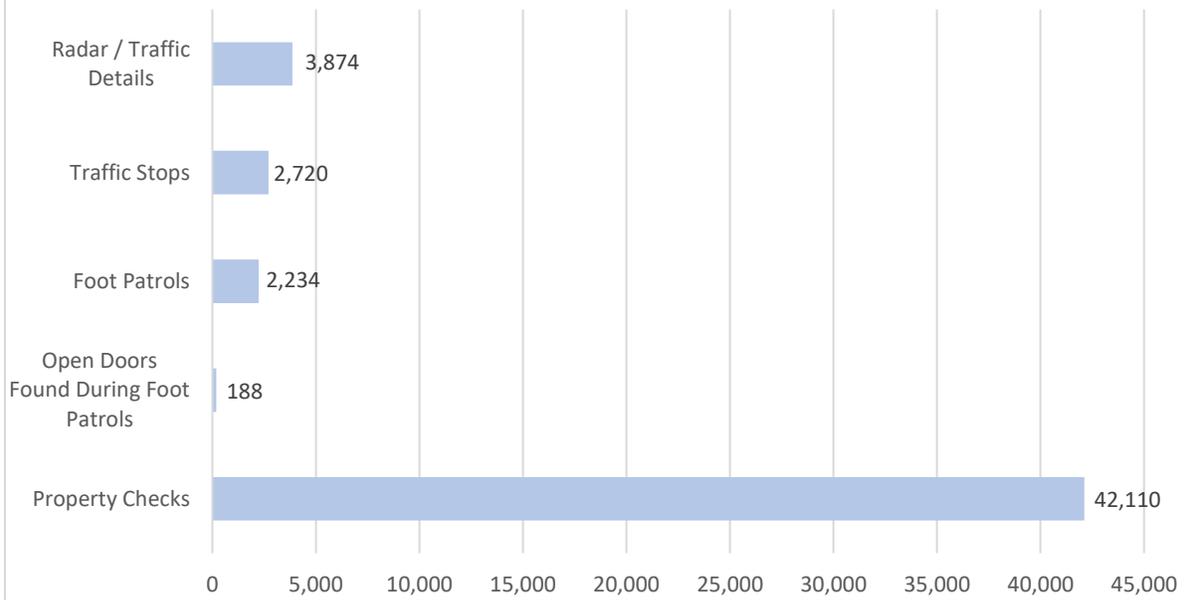


### Nuisance Complaints in 2020



- Noise Complaints
- Keep the Peace
- Animal Complaints
- Firework Complaints
- Municipal Code Violations
- Neighbor Disputes

### Proactive Enforcement in 2020



## **Notable Incidents**

On July 1<sup>st</sup>, 2020 officers responded to a family trouble involving a male suspect who had knives and locked himself in a bathroom. Upon arrival, officers quickly ascertained the volatile nature of the call as the suspect was threatening suicide by cop and stated he not only had a knife but a gun as well. While the suspect barricaded himself in his apartment officers safely removed everyone from the residence, sent out a 911 call for everyone in the area to shelter in place, and set up a perimeter outside. An officer trained in Crisis Intervention and Hostage Negotiation made contact with the suspect and engaged him in a conversation. The suspect eventually came out of the apartment peacefully.

On July 4<sup>th</sup>, 2020 officers responded to an assault complaint. Through investigation it was determined that a female suspect was the primary aggressor and violated an order of protection. Officers located the suspect in a locked vehicle and engaged her in a conversation. Without warning, the suspect attempted to commit suicide by lighting a large box of fireworks, located on the front seat. With smoke, flames, and fireworks fully immersing the inside of the vehicle, officers broke the driver's side window, opened the door and attempted to pull the suspect out. The suspect exited the vehicle with a knife in her hand and attempted to stab an officer. The vehicle was fully engulfed in flames while the suspect then proceeded to hold the knife to her throat and threatened suicide. An officer trained in Crisis Intervention was able to talk the suspect into putting down the knife and she was placed into custody without further incident.

On August 15<sup>th</sup>, 2020 officers responded to a disturbance, which quickly evolved into a male suspect stabbing a female with a knife. The first officer on scene assessed the situation and engaged the suspect, who was still holding the knife. After numerous commands to drop the weapon, the suspect advanced towards the officer. The officer fired one shot from his service weapon. Officers rendered aid to the suspect and he was transported to Strong Memorial Hospital via Mercy Flight. After an independent investigation by the New York State Police, the suspect was arrested on numerous charges.

On November 30<sup>th</sup>, 2020 an officer working over night was doing a property check at the City Pier when he observed a truck with a male sitting in the front seat. The officer who is trained in Crisis Intervention engaged the male in a conversation and noticed something was terribly wrong. After an extensive conversation, the male admitted that he came to the pier with the intention of driving his truck off the pier and into the water to commit suicide. The officer continued to talk with the male and persuaded him to exit his truck. The male was placed into custody under the Mental Health Law and transported to Clifton Springs Hospital for further evaluation.

# 2020

## Canandaigua Police Department



## Criminal Investigative Division Annual Report



## **Criminal Investigative Division Overview**

The Canandaigua Police Department's Criminal Investigative Division is the investigative branch of the Canandaigua Police Department. The CID is an integral component that is responsible for investigations based on the scope, length, complexity, and / or requires a certain expertise that members of the CID possess. The members of the CID have engaged in specialized training or have countless hours of experience in various aspects of specialized investigations, which include but are not limited to, Interview and Interrogation, Child Forensic Interviews, Search Warrant Applications, Surveillance, Narcotic Investigations, Sex Offenses, Violent Crimes, Burglaries, Grand Larcenies, and Death Investigations. The CID works closely with the Ontario County District Attorney's Office in an effort to consistently strive to bring past and current investigations to a successful resolution. At times, depending on the nature of the investigation, the CID has worked with surrounding District Attorney Office's. The CID works with various other law enforcement agencies in addition to Parole, Probation, and various Federal Agencies to share pertinent information, gather intelligence, or conduct joint investigations. The members of the CID are also active members on numerous multi-disciplinary teams (MDT's) within Ontario County, which include offenses involving children and elderly victims.

## **Criminal Investigative Division Responsibilities (General Order 705)**

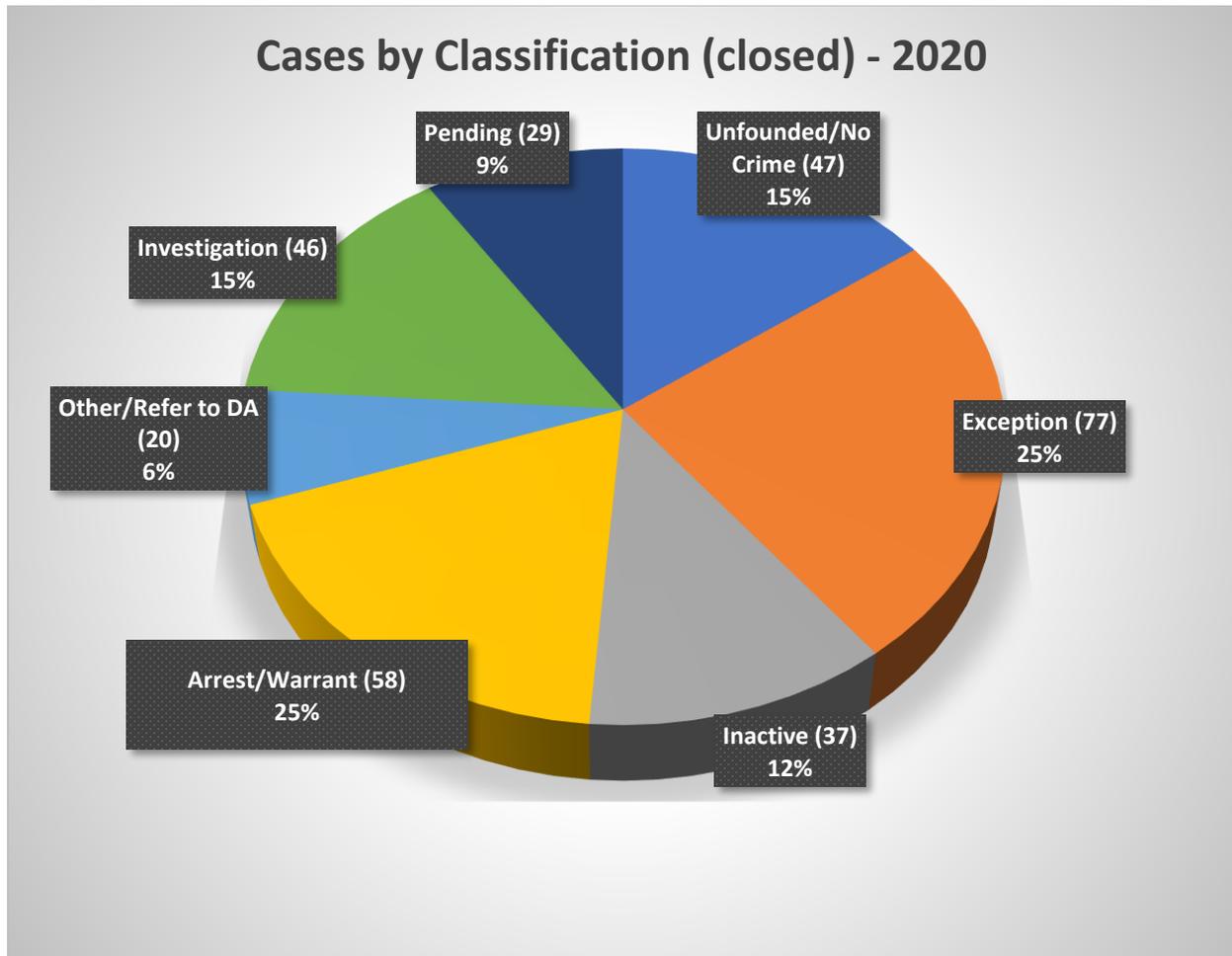
1. Initiate criminal investigations.
2. Conduct background checks as assigned.
3. Secure and protect the integrity of crime scenes.
4. Identify:
  - a. Witnesses
  - b. Victims
  - c. Suspects
5. Conduct interviews or interrogations of any parties who witnessed or were involved in an incident.
6. Limit the access to a crime scene to law enforcement officials with an authorized purpose for entering the scene and;
  - a. Record the identities of those that enter or exit.
  - b. Record their reason for entry and,
  - c. The times of entry and exit for all persons who enter and exit a crime scene.
7. Conduct searches of scenes for items of evidence.
8. Recover evidence if so qualified to do so or notify an Evidence Technician or Crime Scene Specialist as needed.
9. Complete necessary notifications when required.

10. Identify and arrest offenders.
11. Prepare reports and the appropriate charging documents for prosecution.
12. Conduct follow-up investigations. The follow-up investigation shall include, but not be limited to:
  - a. Review and analyze all previous reports prepared during the preliminary investigation.
  - b. Conduct additional interviews and / or interrogation of victims, witnesses or suspects.
  - c. Review departmental and other records for possible leads on the case.
  - d. Seek additional information from other sources such as other officers or informants.
  - e. Collect or cause the collections of physical evidence.
  - f. Identify and apprehend suspects.
  - g. Determine involvement of suspect(s) in other crimes.
  - h. Check suspect(s) Criminal History, if applicable.
  - i. Prepare cases for court presentation by consulting with the District Attorney on an as needed basis.
  - j. Assist in case preparation and testify in court.
13. The following types of cases are forwarded to the Criminal Investigative Division:
  - a. All felony cases.
  - b. All sex offense cases.
  - c. All juvenile cases.
  - d. All hate crimes.
  - e. All background investigations.
  - f. All bail jumping cases as requested by the District Attorney's Office.
  - g. All crimes in which a weapon was used.
  - h. All cases of a protracted nature, i.e., identity theft cases.
  - i. All cases requiring a certain expertise of the members of the investigative division or are of a sensitive / confidential nature
  - j. All other cases as deemed necessary to achieve the goals and objectives of the Canandaigua Police Department.

### **Criminal Investigative Division Structure / Manpower**

1. One Supervisor who oversees two Detectives.
  - A. Sergeant PJ Mastracy
    - I. Detective Daniel Visingard (primarily narcotics)
    - II. Detective Anthony Catalfamo

## Cases by Classification (closed) - 2020



### Case Closure Classification definitions

*Arrest / Warrant:* Closed by the arrest or an arrest warrant was requested of a known offender(s).

*Other / Refer to DA:* Closed by turning over to another agency for jurisdictional reasons or to the Ontario County District Attorney's Office for consideration.

*Investigation:* Normally self-generated reports/cases where no offense was committed but merited documentation. Example: background investigations.

*Pending:* Open / pending investigation.

*Unfounded / No Crime:* Closed after a complete investigation has shown that no offense was committed.

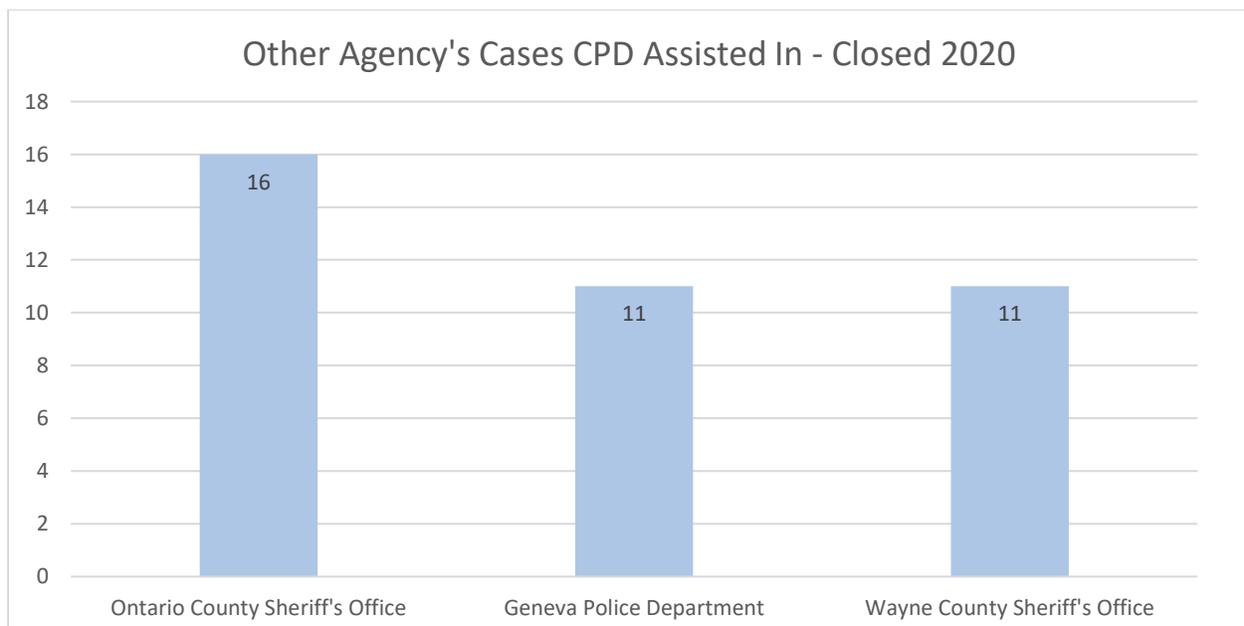
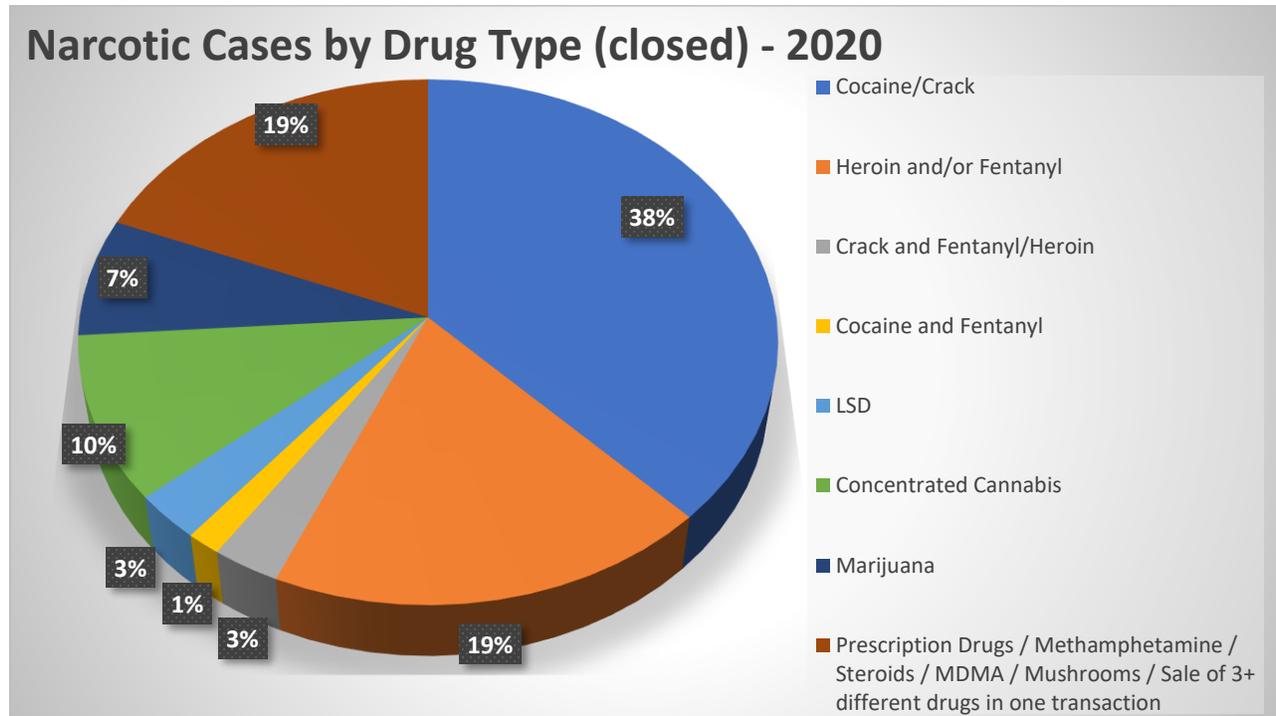
*Exception:* The offender(s) have been identified but no prosecution is initiated (no probable cause to make an arrest) or the complainant withdrew their complaint.

*Inactive:* Closed after all leads have been exhausted and no suspect(s) has been identified.

### Narcotics Sales Investigations

Detective Daniel Visingard is tasked as the primary Narcotics Detective for the City of Canandaigua Police Department. His function encompasses, but is not limited to, identifying confidential informants and working with those individuals to engage in pro-active investigations of illegal substance sales, prostitution, sex offenses involving the predation of adults on underage persons, and illegal gun sales. To carry out his function, he is demanded to "blend in" with various private citizens, while taking on various undercover

roles to infiltrate, investigate, and ultimately arrest offenders along with would-be predators. Detective Visingard also works in conjunction to offer assistance and obtain assistance from various other Law Enforcement Agencies who have dedicated Narcotic and Undercover Detective(s)/Investigator(s). These groups of professionals work together to be pro-active on a daily basis with the goal to eradicate illegal activity in Ontario County.



**NOTE: The above charts do NOT include the numerous *Open / Pending* investigations for 2020.**

## **Notable Incidents that Occurred in 2020:**

CID- A female was arrested for Arson 3<sup>rd</sup>, Criminal Mischief 2<sup>nd</sup>, Criminal Contempt 1<sup>st</sup>, and Menacing a Police Officer (all felonies) from an incident on Bristol Street. During an investigation of a female suspect violating an order of protection, she attempted to harm herself by causing a victim's vehicle to catch on fire after she locked herself inside. A member of the Canandaigua Police Department broke a window to remove the female to which the female then pulled a knife and lunged at that member of the Canandaigua Police Department. The member successfully negotiated the female to give up.

CID- After a narcotics investigation, a search warrant was executed and currency of approximately \$177,389.00 was seized.

CID- A suspect was arrested for successfully passing a counterfeit \$100 bill on two separate occasions. During the arrest, 87 additional counterfeit \$100 bills were seized from the suspect.

CID- A suspect was arrested for Manslaughter in the 1<sup>st</sup> Degree.

## **Juvenile / School Resource Officer Division**

The Canandaigua Police Department's Juvenile / School Resource Officer Division is the link between the criminal justice system and juveniles, whether or not an offense has been committed. The Juvenile / SRO Division handles virtually all cases that involve an individual under the age of 18 and all cases where an incident occurs within the City of Canandaigua School District buildings and grounds. Various types of cases include, but are not limited to, children disobeying their parents, unruly behavior, follow up to children who have been reported missing but have been located, attendance issues, and incidents involving violations of State and Local laws.

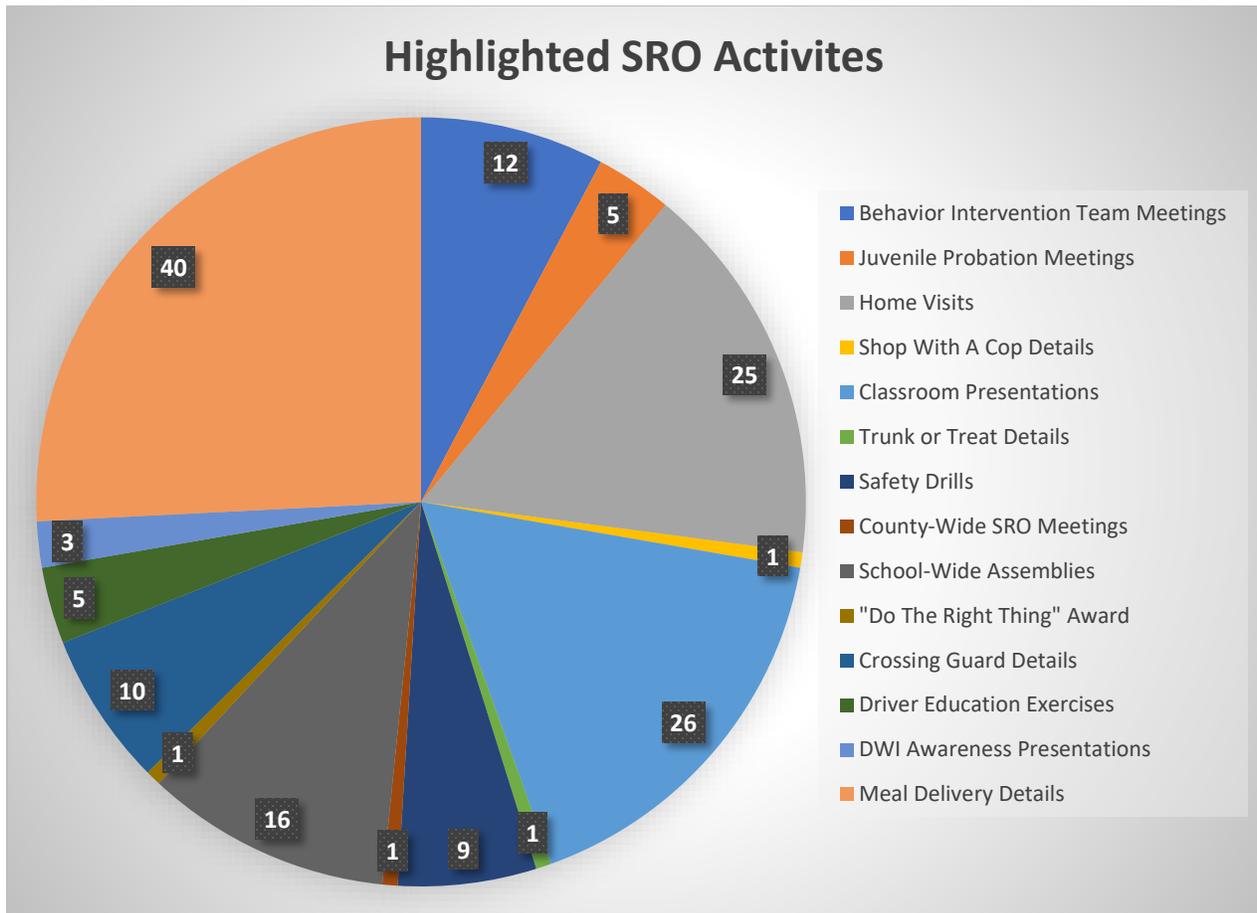
The City of Canandaigua School District consists of the Primary, Elementary, Middle, Academy, Academic and Career Center, and Administrative Building in addition to the District's playgrounds and sports fields. The Juvenile / SRO's are looked at as a resource, which the school community can turn to. As such, our SRO's are trained in and fulfill three roles by using a triad approach. The officer acts as a law enforcement officer, an informal counselor, and a teacher. As a law enforcement officer, the primary purpose is to "keep the peace." As an informal counselor, the officer provides resource guidance to students, parents, teachers, staff, and act as a link to support services both inside and outside the school. As a teacher, the officer will share special law enforcement expertise through presentations in the classroom to promote a better understanding of our laws. Furthermore, the SRO also serves as a positive role model for the students on campus during school hours and off campus at extracurricular activities.

The presence of School Resource Officers, who are easily identifiable by their full duty uniform, also provide a first line of defense regarding safety issues. Their presence directly addresses student and faculty safety by eliminating response time that could be crucial in life-or-death situations whether they be at the hands of an assailant or a medical incident involving both students and staff. Their full-time presence, and therefore their immediate response time, is priceless when handling incidents of special-needs or distraught children who wander off school grounds. Most parents are highly concerned about the safety of their child, especially in this day and age; however, they can go about their day trusting that the Canandaigua Police Department and the City of Canandaigua School District have taken the initiative to provide the necessary steps in the protection and watch care of their children during the school year.

## **Juvenile / School Resource Officer Division Responsibilities**

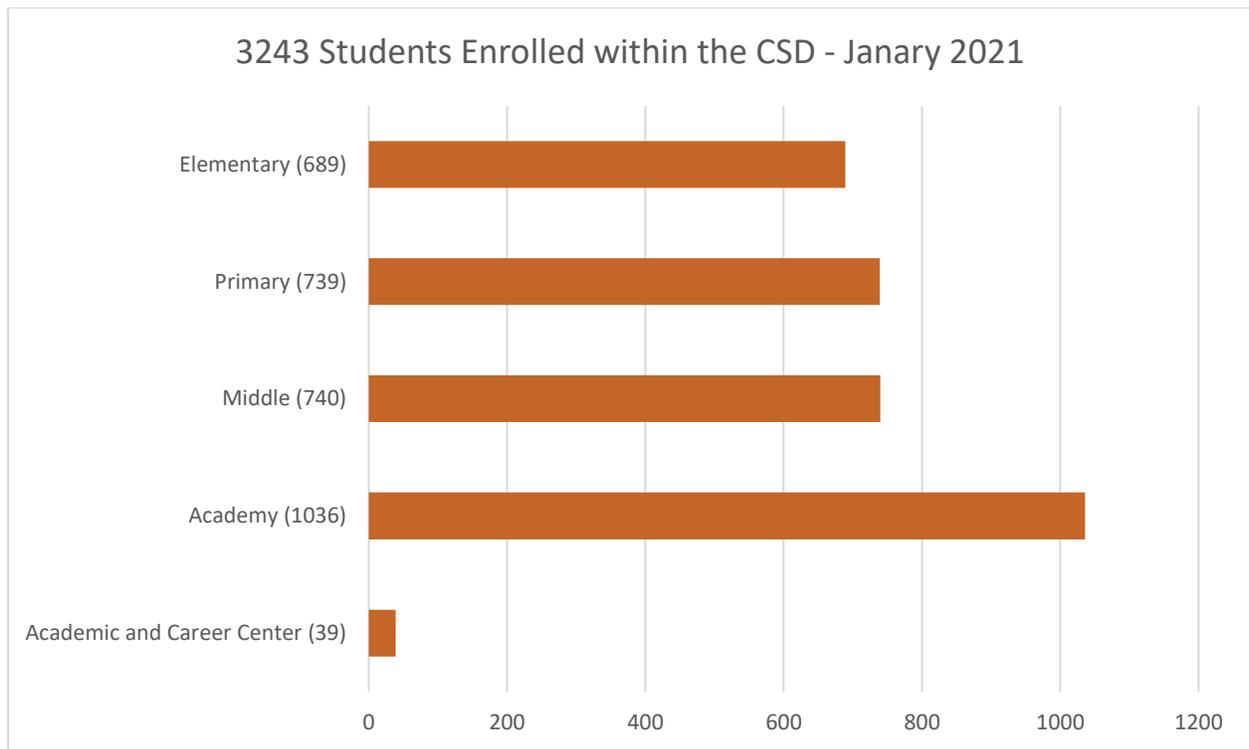
- Daily walkthroughs of school buildings, door checks, and security surveys.
- Daily mobile patrols of buildings exteriors, parking lots and roadways at school properties.
- Daily informal interaction with students and staff in hallways, lunchrooms, classrooms and school activities.
- Daily observations of school security cameras.
- Frequent meetings and / or phone conferences with School Counselors.
- Daily assists to students and / or parents in the SRO Office with questions, issues, conflict resolution and rapport building.
- Provide special and confidential LEO advice to District administrators on an as needed basis.
- Receive frequent off-hours phone calls to assist Police Department and/or School District with resolving issues with students and families when required.
- Attend Juvenile Probation Meetings.
- Conduct “Shop with a Cop” details.
- Conduct school safety drills.
- Conduct classroom presentations at the Primary-Elementary School, Middle School and the Academy.
- Mentor special needs students at the Primary/Elementary School.
- Conduct home visits / SRO Truancy investigations.
- Conduct Special Details, special assists to staff, students or parents, special requests for advice and counsel from administration and athletic department, special response to security or traffic issues.
- Conduct assists to outside agencies with school related cases as required.
- Engage in twice a week Meal Delivery Details.
- Follow up with investigations involving individuals under the age of 18.
- Prepare necessary paperwork in incidents that are being transferred to Probation, Family Court, or the Canandaigua City Court.
- Work in unison and assist where necessary with appropriate agencies when formal prosecution is deemed the necessary route.

## Highlighted SRO Activities



### Juvenile / SRO Division Structure/Manpower

1. One Supervisor who oversees one full-time and two part-time School Resource Officers.
  - A. Sergeant PJ Mastracy
    - I. Officer Vince Delforte (full-time)
    - II. Officer Matthew McGrath (part-time) – also assists with CID cases when required.
    - III. Officer Darrin Bartolotta (part-time)

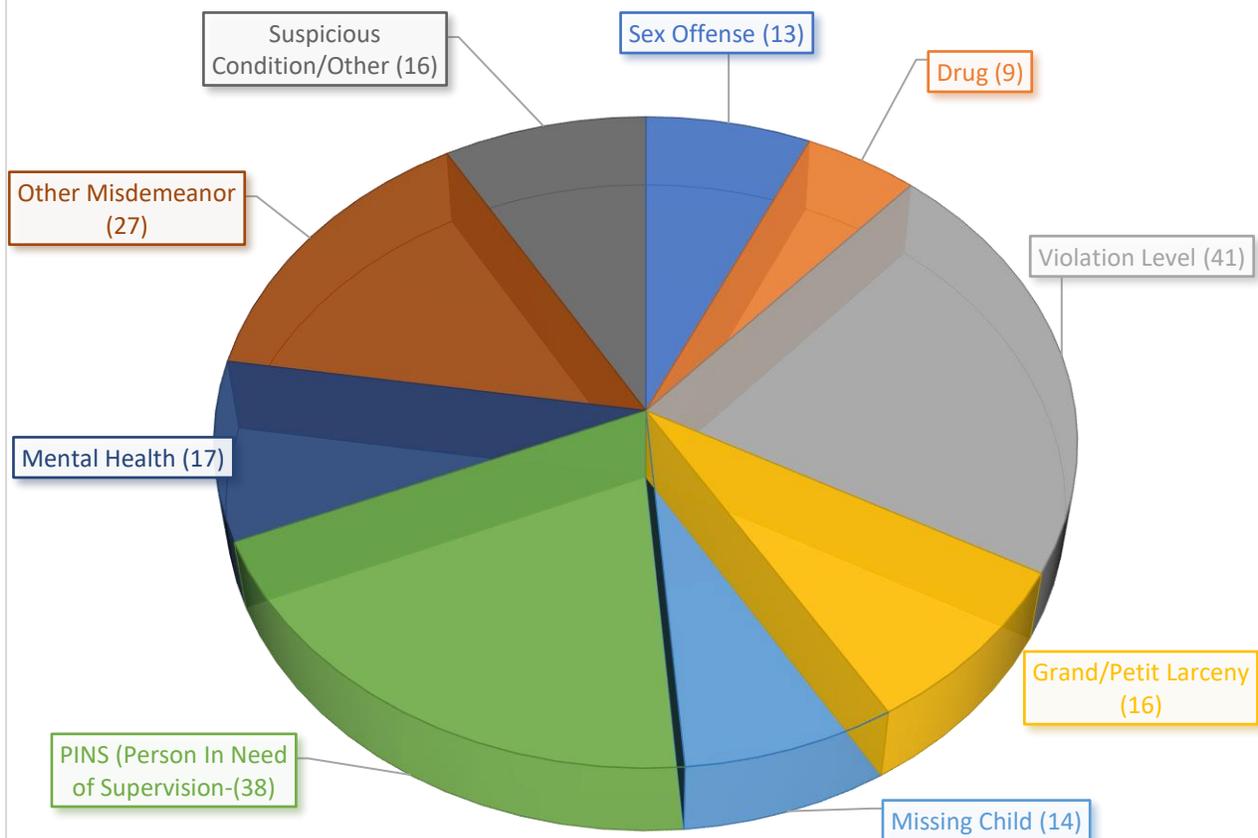


**Juvenile / SRO Cases are closed with one of the following statuses**

- A. Referred to Family Court
- B. Referred to Probation
- C. Referred to Other Outside Agency
- D. Police Counsel
- E. Parental Notification
- F. School Discipline
- G. Referred to Youth Part
- H. Referred to Youth Court
- I. Referred to Canandaigua City Court
- J. Referred to Clifton Springs Hospital
- K. Unfounded

Note: In the vast majority of cases, an arrest report is generated when a violation of law was committed but did not, for various reasons, lead to formal Probation nor prosecution in Family Court / Youth Part / Youth Court. Arrest reports generated in these instances are not included in the CID statistics.

## JUVENILE/SRO CASES CLOSED 2020 (191 TOTAL)



# 2020

## Canandaigua Police Department



## Warrants Annual Report



## Warrant Report – 2020



In 2020, the Canandaigua City Court issued 34 warrants of arrest, and 34 Criminal Summons for violation level offenses. Of those 34 warrants, 8 were recalled by the court, 13 were served upon the defendants by law enforcement, and 13 remain open and pending arrest.

In total, the Canandaigua City Police Department has 42 outstanding warrants, dating back to 2012. Of those 42, 22 reside outside of Ontario County, 12 reside outside of New York State, and 1 resides outside of the United States.

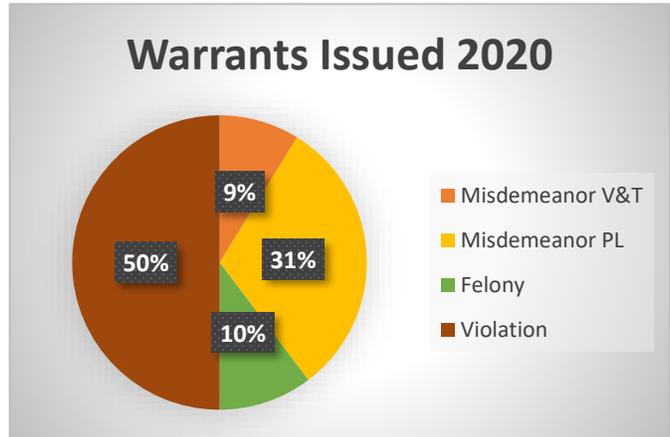
**Statistical breakdown regarding 2020:**

**Warrants Issued: 34**

Arrest Warrant: 12

Bench Warrant: 22

Category: V&T (misd) – 6  
Misdemeanor – 21  
Felony - 7



**Warrants Executed: 13**

Arrest Warrant: 7

Bench Warrant: 6

Category: V&T (misd) – 0  
Misdemeanor – 10  
Felony - 3



**Warrants Open: 13**

Arrest Warrant: 4

Bench Warrant: 9

**Criminal Summons:**

Issued: 34    Served: 34    \*All violation level offenses\*

**2020**

# Canandaigua Police Department



## Community Services Annual Report



## Mission Statement:

*“The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through the delivery of competent, fair and impartial police services.”*

As clearly mentioned in the above mission statement, the primary focus of the Canandaigua Police Department is partnering with the community and providing for the safety and security of our citizens. It is commonly believed that a police department does little outside of enforcing the many laws of New York State. However, as you will read in this report, the Canandaigua Police Department goes far beyond the simple application of law when it comes to ensuring the prosperity of the community we serve. The following report will include descriptions of the services we provide, as well as several of the many community orientated events that we have participated in during the year 2020.

## Bike Patrol



The Canandaigua Police Department Bike Patrol unit is currently comprised of four members. Each member of the bike patrol unit must participate in and pass the bike patrol school provided by the International Police Mountain Bike Association (IPMBA). The Canandaigua Police Department typically utilizes the bike patrol unit during many of the holiday events such as the 4<sup>th</sup> of July and Memorial Day parades as they can easily navigate high traffic areas. Experience has shown that a bike patrol officer is much more approachable than that of an officer on foot or in a patrol vehicle. In addition, bike patrol officers promote the use of bike helmets and bike safety. Finally, a police

department that utilizes a bike patrol reduces the wear and tear on patrol vehicles as bike maintenance is much cheaper. The following officers make up the Bike Patrol unit:

**Sgt. Christopher Reynolds**

**Officer Michael Cole**

**Officer Andrew Strablow**

**Det. Anthony Catalfamo**

Due to the impact of the Covid-19 pandemic many of the events where the bike patrol unit would typically be deployed were not held. As a result, the bike patrol unit was only used twenty-one times among the above members. It is our goal in 2021 to make more consistent use of the bike patrol unit and possibly add more members to this unit.

## **Child Passenger Safety Seat Unit**



The current leading cause for the death of a child in the United States is a vehicle crash. As such, the Canandaigua Police Department offers another specialized service to the community in the form of child safety seat installation. Members Sgt. Reynolds and Officer Cole have both attended and passed the required National Child Passenger Safety Certification training program to become child safety seat technicians. The Child Passenger Safety Seat Unit is a valuable resource to the community that provides education to parents and care givers so they can make the proper seat selection for installation. This unit also provides care givers with the knowledge they need to confidently install their child's seat in their vehicles, as well as others. This can be accomplished in one of two ways. Either the care giver can contact the Canandaigua Police Department to make arrangements with one of the technicians or attend a car seat check event within the community.

Unfortunately, Covid-19 has also made an impact on this service. In March, 2020 when little was known about the virus, many of our specialized services were either altered or put-on hiatus to prevent potential exposure; The Child Passenger Safety Seat Unit was one of those services. As we learned more about the virus and things slowly began to return to some resemblance of normalcy, we were cleared to resume car seat installations. However, appointments were few and car seat check points were not resumed as they typically involved large groups of people in confined spaces. As a result, only three car seat installations took place in 2020, as compared to seven in 2019.

## Property Checks



Another service provided to the citizens and business owners of the City of Canandaigua is property checks. One of the many duties of the road patrol is to ensure that all the laws pertaining to parks and other city property are being obeyed. Aside from city property, citizens and businesses can request that the police department do routine passes by their homes or businesses. This commonly occurs when a citizen / business owner leaves their home / business for vacation, has been a victim of a crime, or other various reasons. All city and private property are checked several times over a twenty-four-hour period. **In 2020, the City of Canandaigua Police Department conducted 42,076 property checks.**

One of the forms of property checks that the police department performs comes in the form of a foot patrol. Between the hours of 6:00 am and 10:00 PM each officer on duty is required to do a foot patrol of the downtown business district. This provides an excellent opportunity for officers to interact with the citizens and visitors of the city. During the warmer months when there is a larger population of people at the Canandaigua Lake, foot patrols are expanded to include the City Pier, Kershaw Park, and Lake Front Park.

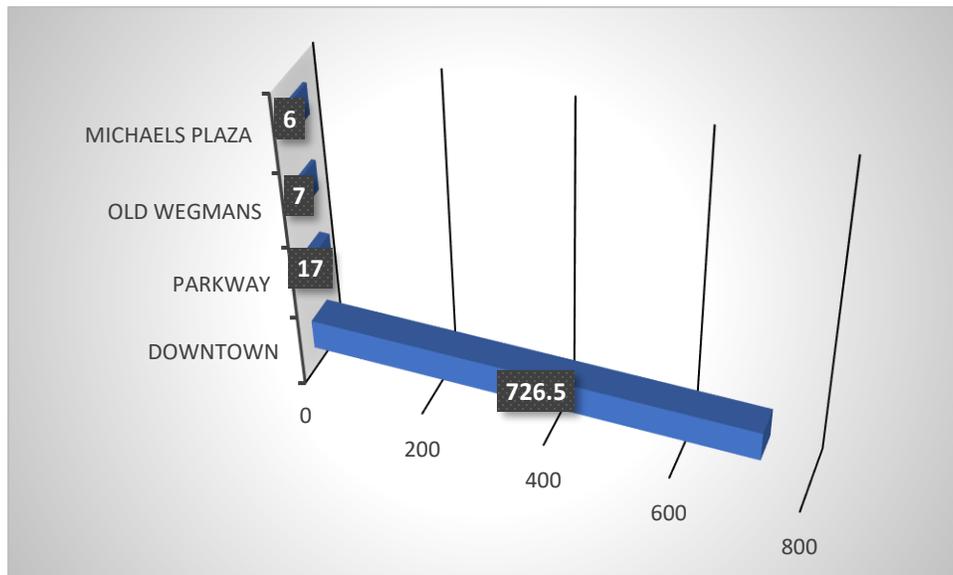
Between the hours of 10:00 PM and 6:00 AM, one officer is assigned to walk the east side of the business district, while another is assigned to walk the west side. These officers check the businesses to make sure that they are locked, undamaged, and free of vandalism. If a business is found damaged or a door is found unlocked, the officer will make every effort to contact the business owner or representative to advise them

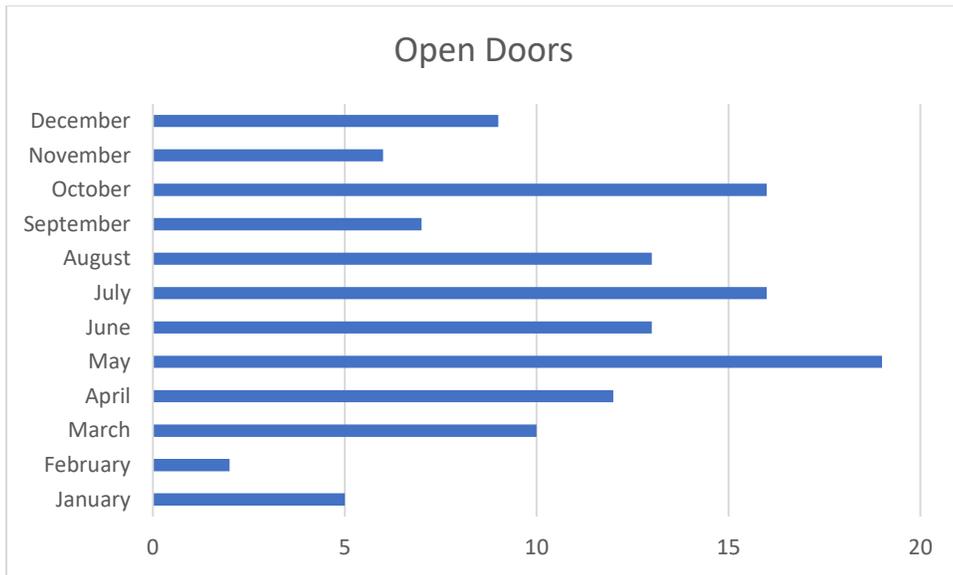
of the issue. **For the year 2020, officers logged approximately 727 hours of foot patrols in the downtown district alone.**

When the pandemic forced businesses to close towards the end of March 2020, the Canandaigua Police Department expanded their foot patrols to include Parkway Plaza, the Old Wegmans Plaza, and the Michaels Plaza. This continued until restrictions began to relax around the end of May 2020. **In that time officers logged approximately thirty hours between the three plazas.**



Please refer to the graphs below for a breakdown of foot patrols hours and number of businesses found with unlocked doors:





## Other Services



Each year the Canandaigua Police Department participates in a variety of community groups and provides other services designed to deepen our engagement with the community. Below you will find a list of these items as well as a brief description of each. *(\*\*Please note that due to the Covid-19 pandemic and Executive Order social distancing restrictions, several of the activities that the police department typically participates in year to year had to be placed on hold).*

- **Ontario County Elderly Abuse Enhanced Multidisciplinary Team:** Collaborating with numerous different agencies to discuss cases and keep the elderly and vulnerable adults safe.

- **Finger Lakes Child Abuse Response Team:** Collaborating with numerous different agencies to discuss cases and keep children who are victims of physical and sexual abuse safe.
- **Child Abduction Response Team:** A select team that is called if a child is abducted or has gone missing.
- **Commercial Sexual Exploitation of Children:** Collaborating with numerous agencies to discuss cases and keep children who are victims of sex trafficking or potential sex trafficking safe.
- **The Salvation Army Board:** Members get together to discuss ways to serve those in the community (ex- food, shelter, clothes, assistance with bills, community events, etc).
- **The Ontario County Safety Council Committee:** Collaboration of people dedicated to enhancing our community's quality of life through educational programs and initiatives that promote safety. They are devoted to injury prevention and the promotion of safety by stimulating and spotlighting safety programs and activities in industrial, commercial, schools, hospitals and other civic organizations throughout Ontario County.
- **Crisis Intervention Team:** Collaborating with numerous agencies to talk about those in the community who have mental health issues and discuss how to better connect them to resources. Also, discuss and implement ways to keep officers trained and better equipped to deal with civilians with mental health issues that they deal with while working.
- **Behavioral Intervention Team:** The purpose of a Behavioral Intervention Team within the Canandaigua School District reinforces and builds on efforts by institutions to provide students, faculty, staff, and visitors ("School Community") with a safe and secure place to work, study, live, and visit.
- **Seniors and Lawmen Together Committee:** Law Enforcement working with the elderly to promote safety and to reduce senior's fear of crime.
- **Suicide Prevention Coalition:** Learn the warning signs and factors of suicide, and how together we can help prevent it.
- **The Partnership of Ontario County:** *The Partnership for Ontario County is an independent non-profit organization, located in Canandaigua, NY. The Board of Directors and the Partnership team create, support and administer alliances to cultivate positive social change.*
- **Ontario County Domestic Violence Team:** Collaborating with numerous agencies to improve our overall response to domestic violence in our community.
- **Ontario County Traffic Safety Board:** Collaborating with numerous local, county, and state agencies and departments to improve roadway safety and reduce accidents on the roadways in Ontario County.

**\*\*Despite the COVID-19 pandemic and the associated Executive Order restrictions, the members of the Canandaigua Police Department were able to find ways to engage with our community. We would like to highlight a few of those below: \***

- **Canandaigua Police gave a presentation to community members on drug trends in Ontario County**

- **Canandaigua Police partnered with the Canandaigua Academy and Back-the-Blue for a family drive-thru Easter event**



- **Joseph Urlacher of Canandaigua was nominated and presented with the “Do the Right Thing Award” by the Canandaigua Police Department**



- **Canandaigua Police partnered with Back-the-Blue and the Ontario County Sheriff's Office by participating in Tricycle Races that raised \$500 for the Golisano Children's Fund**



- **Canandaigua Police Department partnered with stakeholders in our community and participated in the Police Reform and Reinvention Collaborative. The City of Canandaigua hosted a public forum at Fort Hill Performing Arts Center for citizens to share their experiences with the Canandaigua Police Department.**



- **Canandaigua Police Officers participated in the Annual Torch Run for the Special Olympics**



- **Canandaigua Police partnered with the Partnership for Ontario County and the Ontario County Sheriff's Office for a pharmaceutical collection drive-thru event in Wegmans parking lot.**



- The Canandaigua Police Benevolent Association and the Canandaigua Police Department's Gold Badge Club donated \$1000 to the Sand's Cancer Fund and participated in No Shave November to promote Cancer awareness.



- Canandaigua Police School Resource Officers provided education to Canandaigua Academy students about the dangers of drinking and driving



- During the holiday season the Canandaigua Police Department School Resource Officers partnered with Back-the-Blue and participated in Shop-With-A-Cop, where Officers shop with children to provide holiday gifts for their families.



- The Canandaigua Police Department partnered with the Canandaigua Academy and participated in the Marine Corps Reserves Toys for Tots program.



# 2020

## Canandaigua Police Department



## Crisis Intervention Team Annual Report



Crisis Intervention Team (CIT)

“Preserving the dignity of individuals who are emotionally distressed is essential. It shall be the policy of the Canandaigua Police Department to have a group of officers specially trained to deal with emotionally disturbed individuals in a variety of situations within the community. These situations may include suicidal persons, persons displaying irrational/erratic behavior, persons with psychiatric issues, severe and dangerous emotional overloads, as well as any other mental health related incidents and referrals. These officers shall be known as the Crisis Intervention Team (CIT).”

- General Order 591

The Canandaigua City Police Department Crisis Intervention Team began with 5 members trained in crisis intervention. In 2020, we were able to certify 6 more, bringing our total to 11 members.

Members include:

Lieutenant Nathan Lawrence	Coordinator/Liaison
Sergeant Joshua Raymond	Supervisor/Team Leader
Sergeant Christopher Reynolds	Team Member
Officer Michael Felice	Team Member
Officer Brian Parkison	Team Member
Officer Eric Ransley	Team Member
Officer Michael Cole	Team Member
Officer Moriah Excell	Team Member
Officer Trevor Dobies	Team Member
Officer David Demchuk	Team Member
Detective Anthony Catalfamo	Team Member

## General Order 591 – Crisis Intervention Team

In September, 2020, Canandaigua City Police Department expanded our General Orders (GO's) by adding a General Order specifically covering the Crisis Intervention Team. It outlines the policy, function, command structure, duties and responsibilities, and activation requirements for the team.



**Note:** This report was created utilizing programs that the Canandaigua Police Department uses for record keeping, and documentation of calls for service, including, but not limited to, Keystone Client, and Spectrum Justice System. The Ontario County 911 Center also assisted in providing data.

This report is intended to be as accurate as possible. When a Canandaigua Police Officer gets dispatched to a job that is directly related to mental health, it gets classified as such by the 911 Center, for example: Mental Health Incident, or a Suicidal Subject. However, mental health situations can be involved in just about any type of call that an officer may respond to, such as a welfare check, or a disturbance, suspicious condition, or simply a response to assist a citizen.

It would be safe to assume the statistics you will see in this report may be slightly higher in actuality, due to mislabeling of incident types. Careful inspections of as many calls for service reports as possible were performed to minimize inaccuracies.

## 2020 Canandaigua City Police Department: Mental Health Incident Statistics

In 2020, the Canandaigua City Police Department responded to a total of **230** calls for service involving mental health issues. Out of those responses, **163** resulted in some form of mental health arrest, and hospitalization, under the New York State Mental Hygiene Law.

.....

**114** of the incidents were related to the New York State Mental Hygiene Law Section 9.41, which allows any police officer to take into custody any person who appears to be mentally ill, and is conducting himself or herself in a manner which is likely to result in serious harm to the person or others. “Likelihood to result in serious harm” shall mean substantial risk of physical harm to himself or herself as manifested by threats of, or attempts at suicide, or serious bodily harm, or other conduct demonstrating that he or she is dangerous to himself or herself. Such officer may direct the removal of such person, or remove him or her to any hospital specified in subdivision (a) of section 9.39 or any comprehensive psychiatric emergency program specified in subdivision (a) of section 9.40, or, pending his or her examination or admission to any such hospital or program.

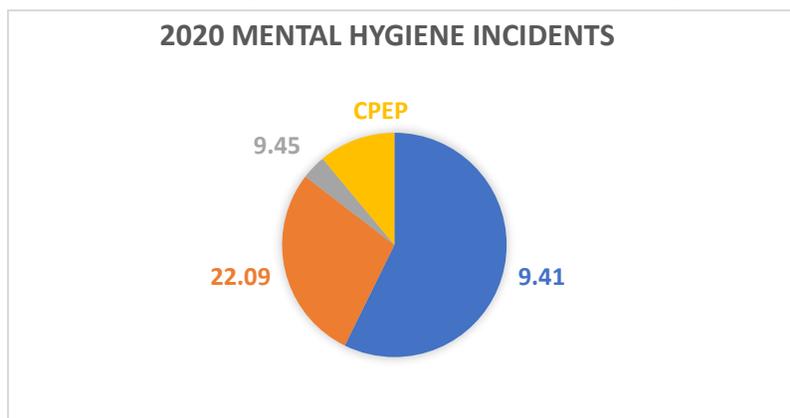
**56** of the incidents were related to the New York State Mental Hygiene Law Section 22.09, Which, in summation, relates to a person who appears to be incapacitated by alcohol and/or substances to the degree that there is a likelihood to result in harm to the person or to others. A police officer who encounters a person that fits these criteria, may take that person into custody, and transport them to a treatment facility for purposes of receiving emergency services.

**7** incidents were related to New York State Mental Hygiene Law Section 9.45, which, in summation allows the Director of Community Services, or their designee, to issue a written directive that allows police to take into custody a person who was reported to show signs of a mental illness, and is conducting themselves in a manner likely to cause harm to themselves or others.

**22** incidents were handled via mobile CPEP intervention, or virtual CPEP intervention.

**2** Incidents involved suicides, where the act was carried out without the affordability of intervention.

Any remaining incidents did not meet the requirements or criteria for any sort of police or CPEP intervention.



## Mental Health Incident Treatment

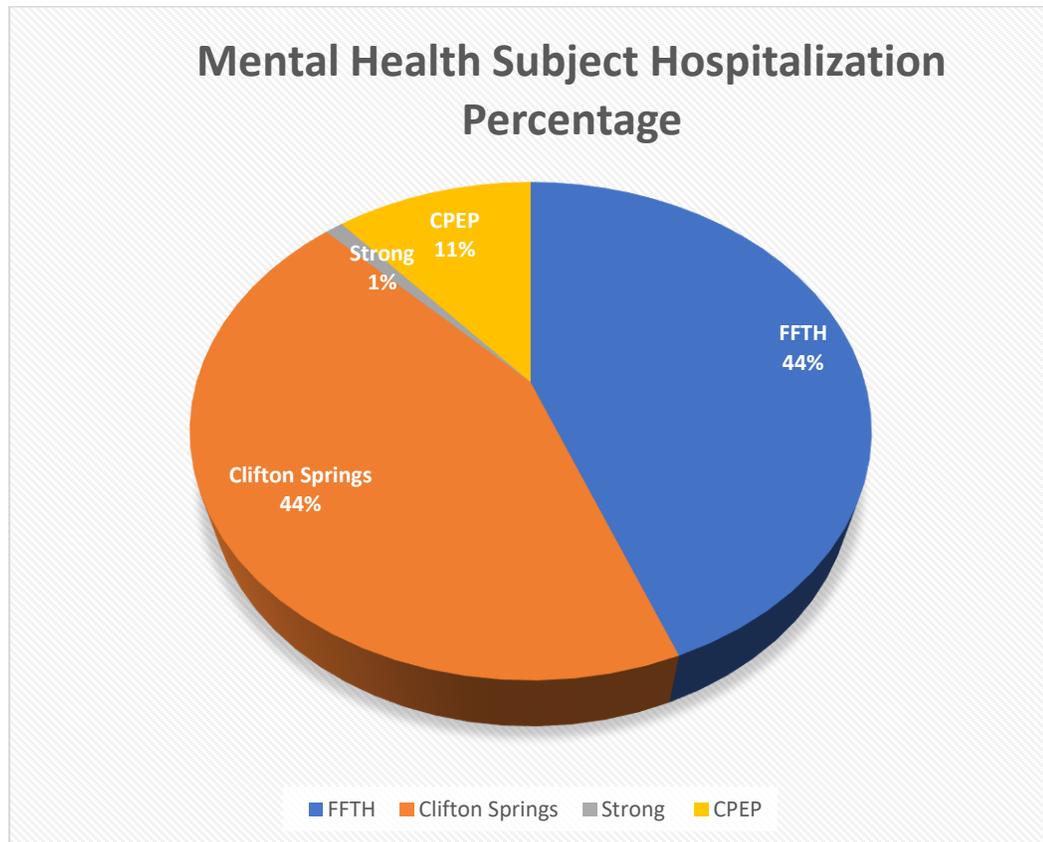


*Crisis Intervention Team Members Officer Ransley and Officer Excell present the new department tablets used as a tool in Mental Health related calls.*

When a subject fits certain criterion set forth by the NYS Mental Hygiene Law, that person is taken into custody under either section 9.41, 22.09, or 9.45. Our policy dictates that we transport the subject to the nearest facility capable of providing a mental health evaluation, which would be Clifton Spring Hospital. However, if the subject is under the influence of any substance, is believed to have consumed any substance, or requires treatment of any substantial injury, we are obligated to direct that subject to the nearest medical facility, which is FF Thompson Hospital, where they will be treated for injury, or intoxication, and medically cleared. Once medically cleared, that subject will be connected to Clifton Springs Hospital to undergo a mental health evaluation.

If a subject has inflicted a critical injury to himself / herself, or has consumed any substance believed to be imminently fatal, that subject may be rushed to Strong Memorial Hospital, in Rochester, NY.

With the implementation of virtual CPEP (Comprehensive Psychiatric Emergency Program), subjects that do not fit the criteria for a mandatory mental health arrest, but still could benefit from mental health assistance are provided the opportunity to speak with a mental health professional virtually. Officers outfitted with our department iPads are able to quickly and effectively connect a subject to this resource. Officers stand by while a virtual conversation and evaluation are conducted. The CPEP personnel will then determine if the subject should be brought in for a formal evaluation. This resource has allowed officers to provide quick and direct resources to subjects struggling with a mental health issue.

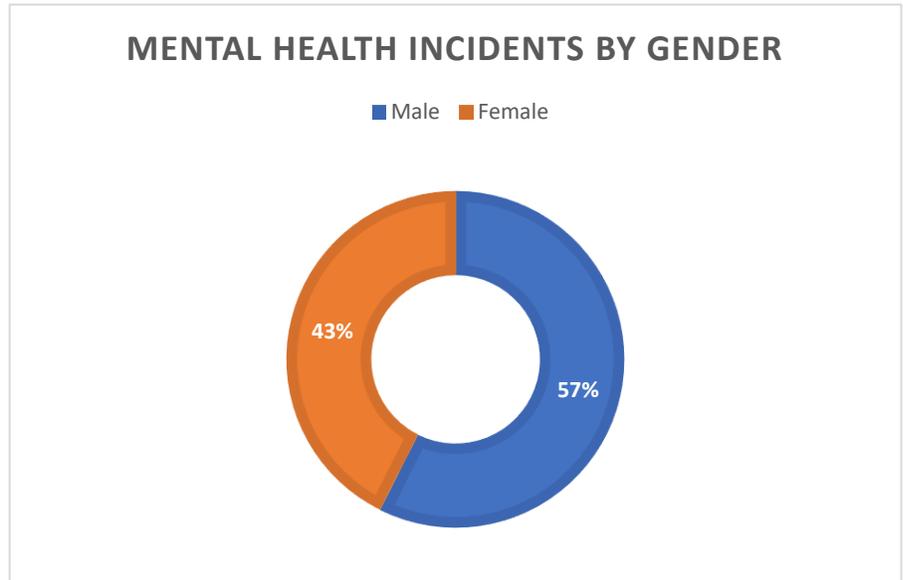


## 2020 Mental Health Statistics

Gender:

**132** - Male

**98** - Female

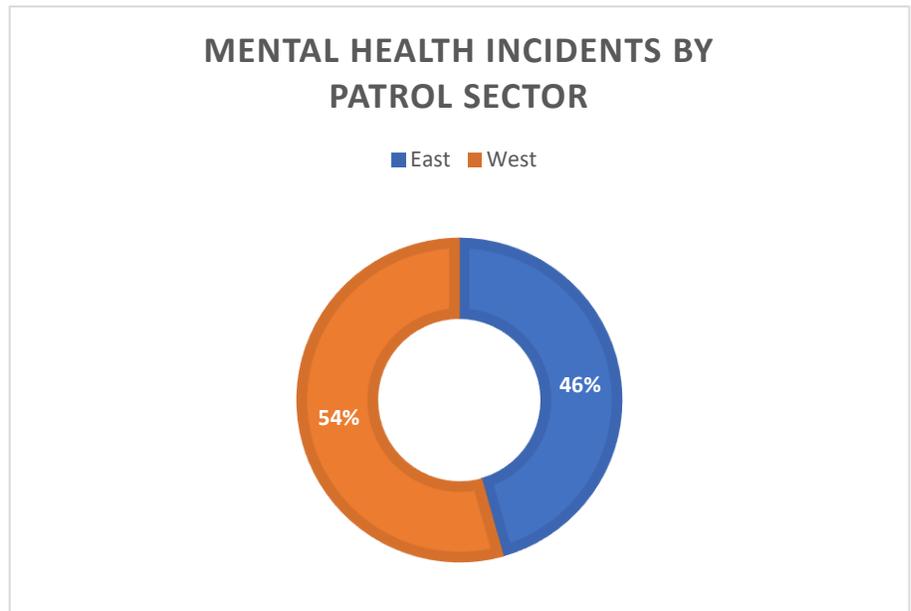


Total number of incidents include arrests, responses referred to CPEP Mobile Crisis, and incidents that require no additional follow-up.

Sector:

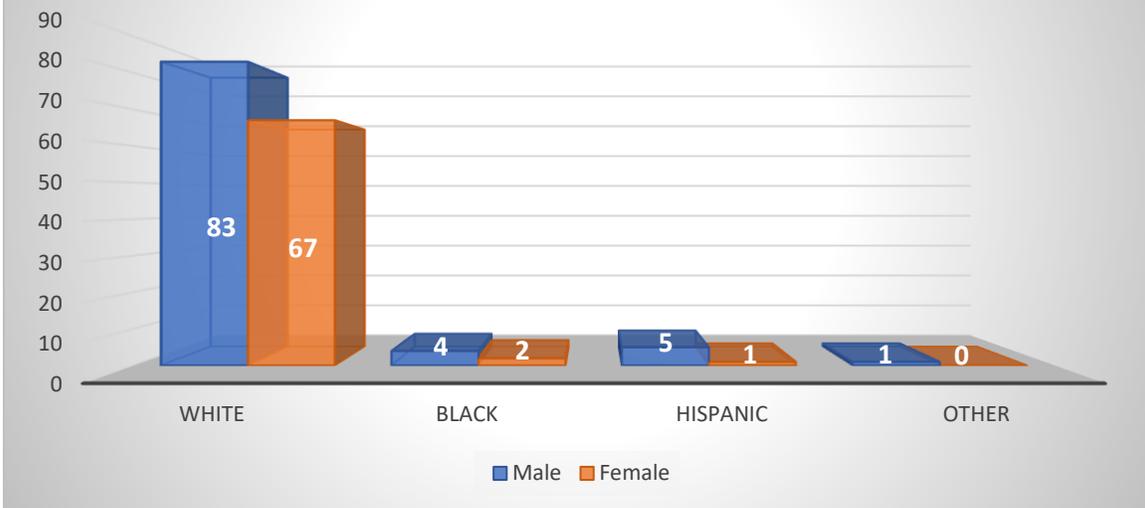
**105** – East Sector

**125** – West Sector

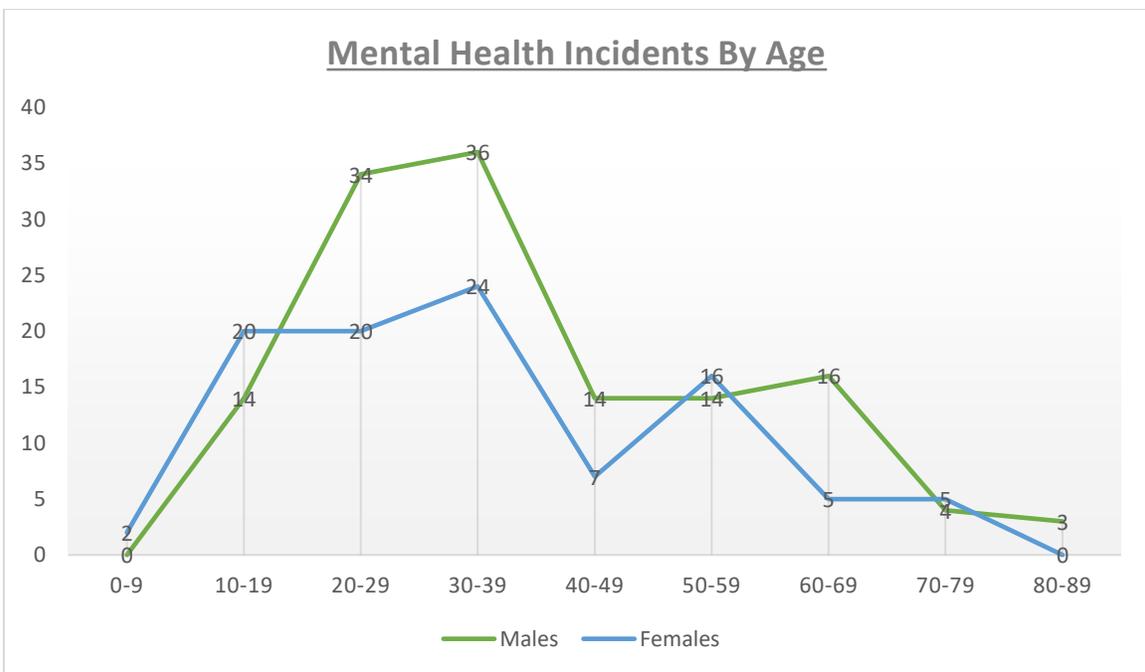


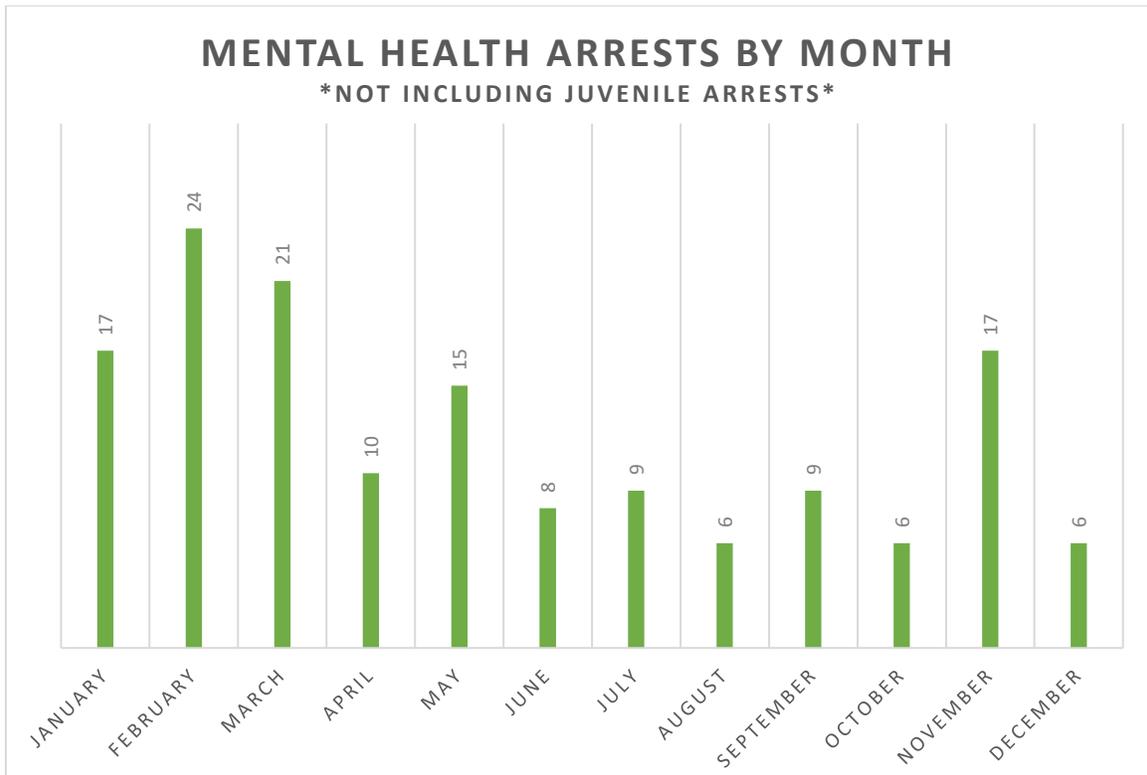
# Mental Health Arrest Total 163

\*Includes Juvenile Arrests\*



# Mental Health Incidents By Age





## Overdose Statistics

The Canandaigua Police Department responded to **97** situations that involved someone who had over-consumed alcohol, medications, or other substances during 2020.

Of those 97...

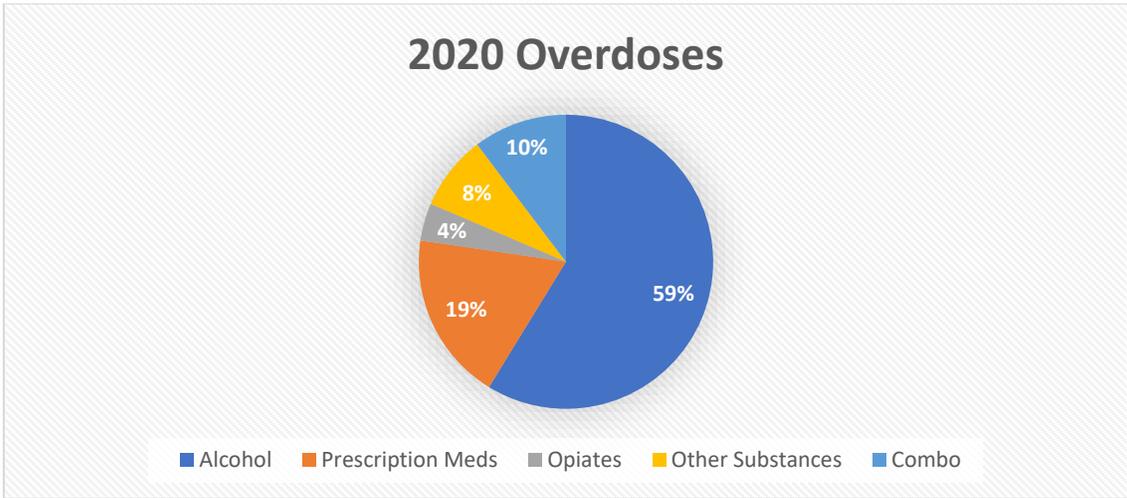
**57** involved the over consumption of alcohol.

**18** involved prescription medication overdoses.

**4** involved opiate overdoses.

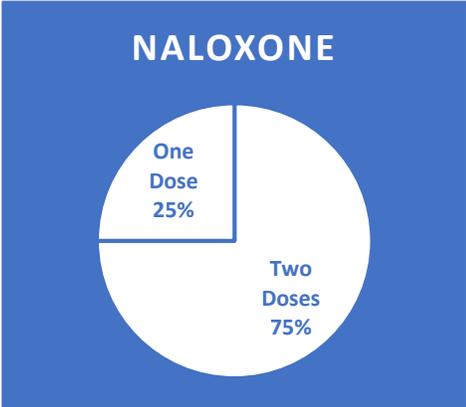
**8** involved other substances (other illegal drugs, OTC medications, etc.)

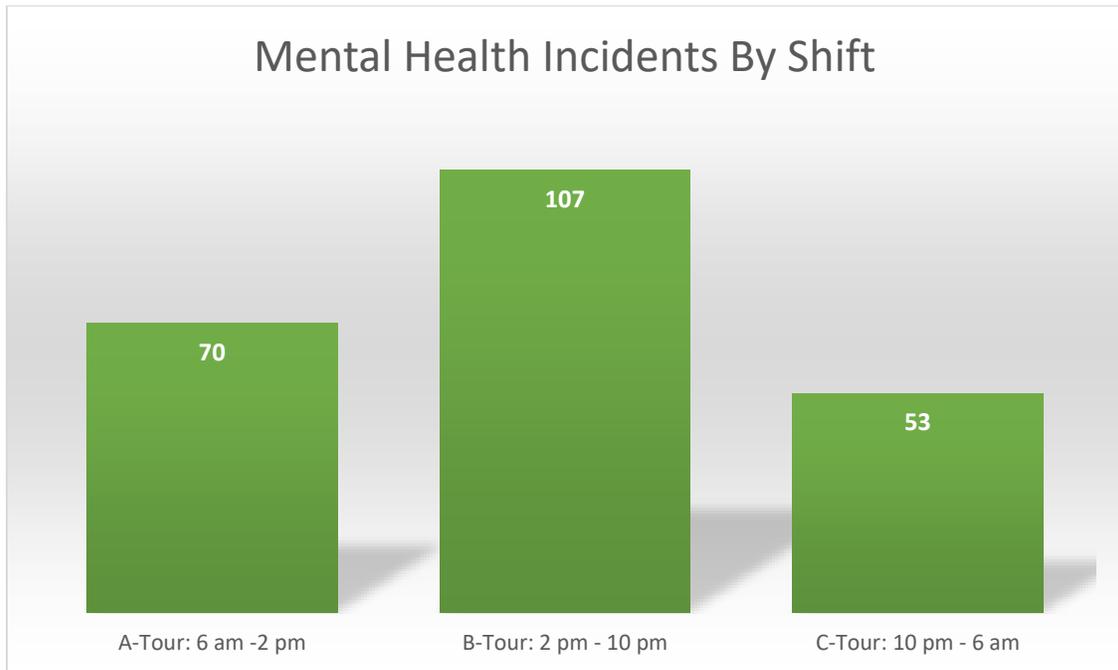
**10** involved a combination of substances



### Naloxone

Of the **4** opiate overdoses,  
**3** required 2 doses of Naloxone  
**1** required 1 dose of Naloxone  
**0** Fatal opiate overdoses





### **Suicidal Subjects**

In 2020, out of the **230** Mental Health Related calls for service, **114** involved subjects that reported having suicidal ideations.

Out of those **114** incidents, **21** of them suffered self-inflicted physical injuries.

### **Suicides**

In 2020, the Canandaigua Police Department investigated **2** suicides.

The first involved a 32-year-old male, who overdosed on his prescription medication. The investigation revealed that the primary contributing factor was depression stemming from a heated argument with a loved one. The male did make efforts to warn people of his intention, but was not taken seriously. He was located the following morning at his residence. This incident was very possibly preventable had the warnings signs been heeded and the proper notifications been made to provide this man with assistance.

## Suicides cont.

The second incident was a 24-year-old male, who asphyxiated himself with helium gas. The investigation revealed that the victim was struggling to cope with a recent break-up. The victim did not make any comments that would warn his friends and family of how bad he was struggling to cope, nor did he reach out for help. The family knew that the victim was having a hard time, and was making efforts to console him, and help him try to move on with his life. He was located by family at his residence a few hours after he decided to end his life as a result of the break-up. This incident had subtle warning signs, but nothing overt enough to indicate how deep into a crisis situation the victim was.

---

It is not always easy to tell if someone is experiencing a mental health crisis. Some signs are obvious, others are very discreet. A lot of people who are having a mental health crisis will not disclose what they are experiencing, or reach out for help. It is important for people to reach out to local resources that can help, such as a medical facility, CPEP, or local law enforcement.

Having officers trained in Crisis Intervention provides them with the knowledge to identify the more subtle cues that someone is having trouble dealing with mental health related issues. It provides a foundation to begin productive and effective communication with the subject, and implement the proper course of action to treat the crisis, and prevent unnecessary loss of life.

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*The 2020 graduation for the newest Crisis Intervention Team Members in Ontario County*

# 2020

## Canandaigua Police Department



## Use of Force Annual Report



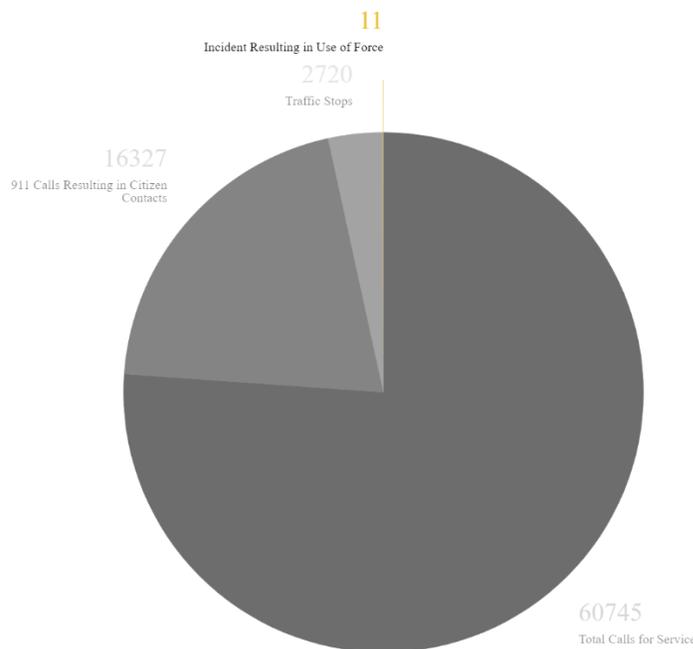
## Use of Force

“Police officers are frequently confronted with situations where control must be exercised and force must be used in order to affect an arrest, protect themselves or protect others. The Federal and State standards by which use of force is measured are both founded in the basic premise of objective reasonableness. Officers of the Canandaigua Police Department are authorized to use only the amount of force that is objectively reasonable under the circumstances for the officer to effect an arrest, prevent an escape, or in defense of themselves or others.”

- General Order 400

In 2020, the Canandaigua City Police Department handled 60,745 total calls for service. Included in this number are over 16,327 citizens requests for service and 2,720 traffic stops which resulted in contacts with citizens for various matters. Of these over 19,047 citizen contacts, officers reported using force of varying degrees a total of 11 times. That results in force being used by Canandaigua Police officers at a rate of less than 0.06% of contacts officers had with citizens.

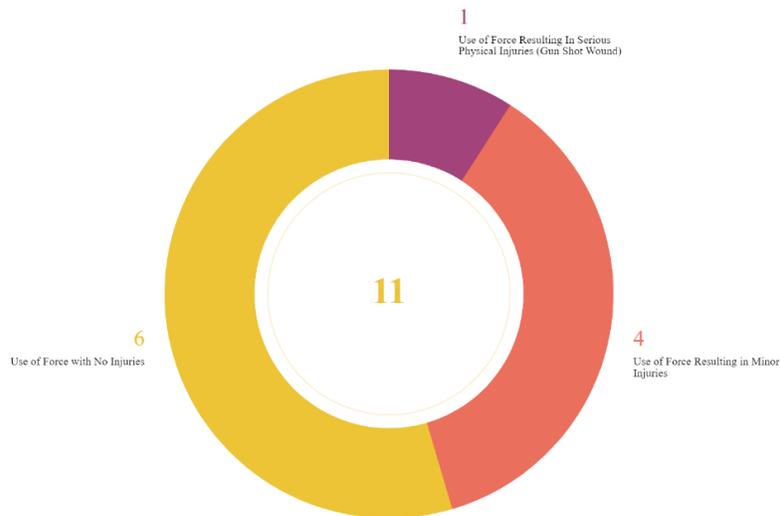
### Canandaigua Police Department Use of Force



### Use of Force Resulting in Injuries

In 2020, in the 11 incidents where force was used by the members of Canandaigua Police Department, 5 total injuries were reported and no deaths as a result of the force applied. Of those injuries, 1 person sustained a gunshot wound to the shoulder, 3 people sustained minor abrasions, and 1 person sustained a bloody nose.

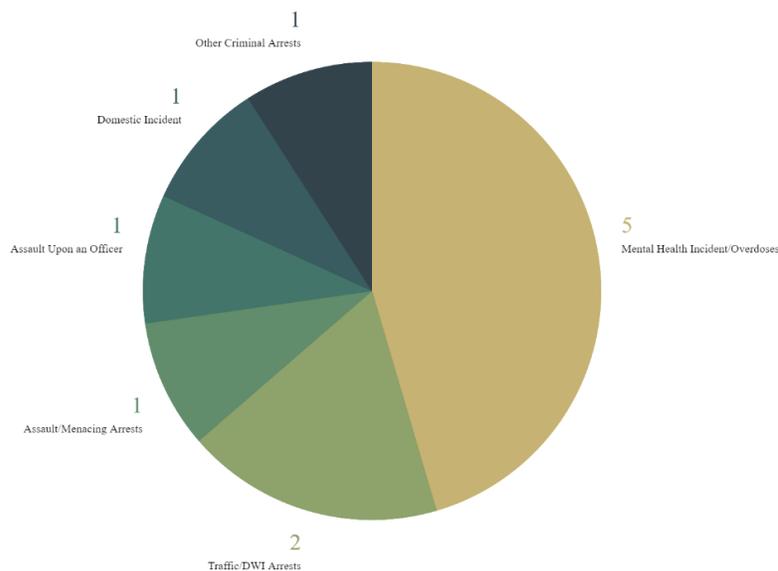
## Use of Force Resulting in Injuries



## Nature of Incidents Where Force Was Used

In 2020, in the 11 incidents where force was used by members of the Canandaigua Police Department, 5 of the incidents were related to Mental Health / Overdose related calls, 2 were related to Traffic Stops / DWI arrests, 1 was related to a citizen being assaulted and repeatedly stabbed by the perpetrator, 1 was related to an officer being assaulted, 1 was related to an arrest being made at a domestic incident, and 1 was related to a criminal mischief arrest.

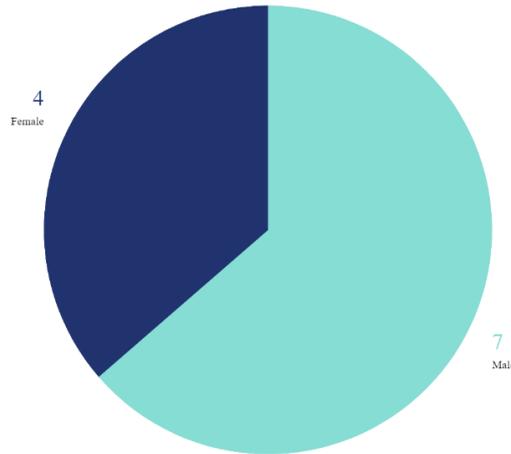
## Nature of Incidents Where Force Was Used



### **Gender Breakdown of Persons Upon Which Force Was Used**

In 2020, in the 11 incidents where force was used, 7 incidents involved males and 4 incidents involved females.

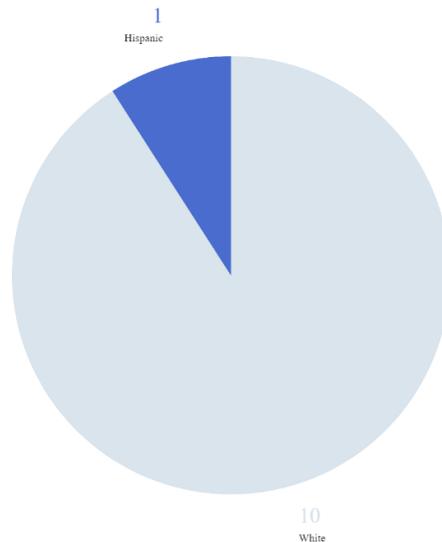
### **Gender Breakdown of Persons Which Force Was Used**



### **Racial Breakdown of Persons Upon Which Force Was Used**

In 2020, in the 11 incidents where force was used, 10 incidents involved White / Caucasian citizens (7 males, 3 females) and 1 incident involved a Hispanic citizen (1 female).

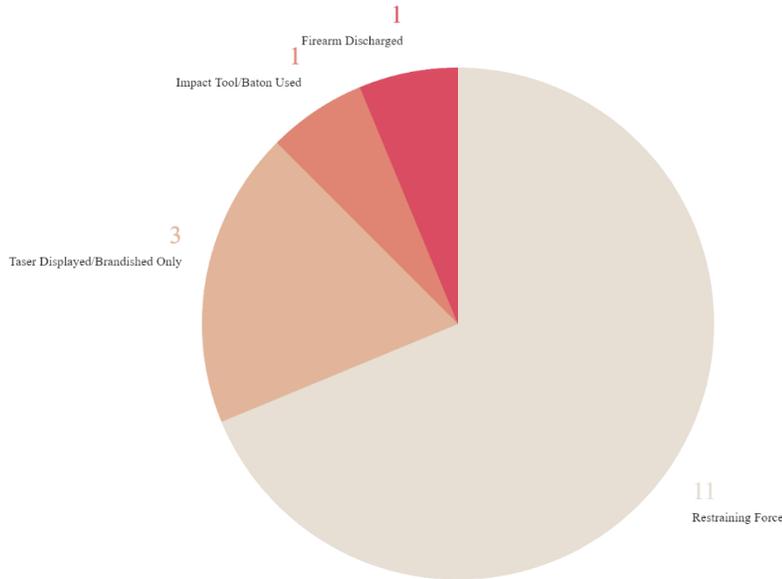
### **Racial Breakdown of Persons Which Force Was Used**



## Types of Force Used

In 2020, in the 11 incidents where force was used, all 11 incidents involved Restraining Force used on the person. Three (3) incidents involved an officer displaying / brandishing a taser (not deployed), 1 incident involved an officer using an impact tool/baton, and a firearm was discharged in 1 incident. There were no incidents in which a “Chokehold” was used.

## Types of Force Used



## Notable Incidents

On August 15, 2020, at about 1:35 pm Canandaigua PD units responded to multiple 911 calls for a disturbance on Eastern Boulevard. While responding to the area, additional information was received that a male was chasing a female with a knife and that she had been stabbed multiple times. A CPD officer arrived on scene and found the male suspect still armed with an edged weapon. The CPD Officer engaged the male and gave him verbal commands to drop the weapon and to get on the ground. The male suspect did not comply and advanced on the officer. The officer shot the suspect one time. Both the male suspect and female victim were taken to Strong Memorial Hospital with what was determined to be non-life-threatening injuries. The Canandaigua Police Department requested that the NYSP investigate the officer involved shooting. The Ontario County Sheriff’s Office also responded and assisted with the investigation at the scene. At the conclusion of the investigation, the Ontario County District Attorney’s Office reviewed the evidence in the case and determined that the officer’s use of force was objectively reasonable and justified under the law.

# 2020

## Canandaigua Police Department



## Vehicle and Traffic Annual Report



Vehicle and Traffic Enforcement has been a long-standing focal point for the Canandaigua Police Department and is a crucial part of maintaining safe operation for motorists passing through and around the City of Canandaigua. The year of 2020 has been a trying time period for law enforcement while dealing with the COVID 19 pandemic. There were times during the year that our Department became reactive instead proactive to try and slow the spread of the virus. With passing time and better understanding about the spread of the virus, the Canandaigua Police Department got back to our proactive approach. General Order 535 that was established by the Canandaigua Police Department to give Officers guidelines when performing traffic stops.

*“Enforcement not only involves arrests and citations, but also includes warnings to drivers and pedestrians, which help prevent them from committing minor violations. Traffic enforcement may react to observed violations at accidents or in response to community concerns or may be proactive to prevent traffic violations.”*

Note: Race was not a mandatory field on Uniform Traffic Ticket database until we issued a local directive in June 2020. Most of the tickets did have the race recorded 1,584 out of the 1,825 tickets. We also didn't track the data for warnings until July 30, 2020. As such there were 536 warnings issued where we don't know the race of the driver. This means we only have complete data for 1,942 stops (1,584 UTT and 359 warnings).

Of the 1,942 traffic stops 82.90% were White; 10.20% were Black; 4.43% Hispanic; and 1.80% Asian. Native American .05% and Other .62%. 16.43% of the total stops were of non-white drivers and 82.90% were of white drivers. These percentages are in line with our regional demographics.

The City is a heavy traveled location with over 30,000 vehicles traveling on Main Street every day. These vehicles are not just City of Canandaigua residents, but likely regional in nature. According to the 2019 US Census data estimates for Ontario and immediately adjacent Counties, regionally the percentage of non-white residents is between 17.08% - 22.46% (range accounts for more than one race identified).

### **Categories of Vehicle and Traffic Enforcement:**

**Specialized Radar Details**

**Buckle Up New York (State Grant)**

**Stop DWI (State Grant)**

**Aggressive Driving Details (State Grant)**

**Distracted Driver Details (State Grant)**

**Proactive Officer Patrols**

**Investigation of Motor Vehicle Accidents**

**The remainder of this annual report will break down areas of the Vehicle and Traffic that were performed by the Canandaigua Police for the year of 2020**

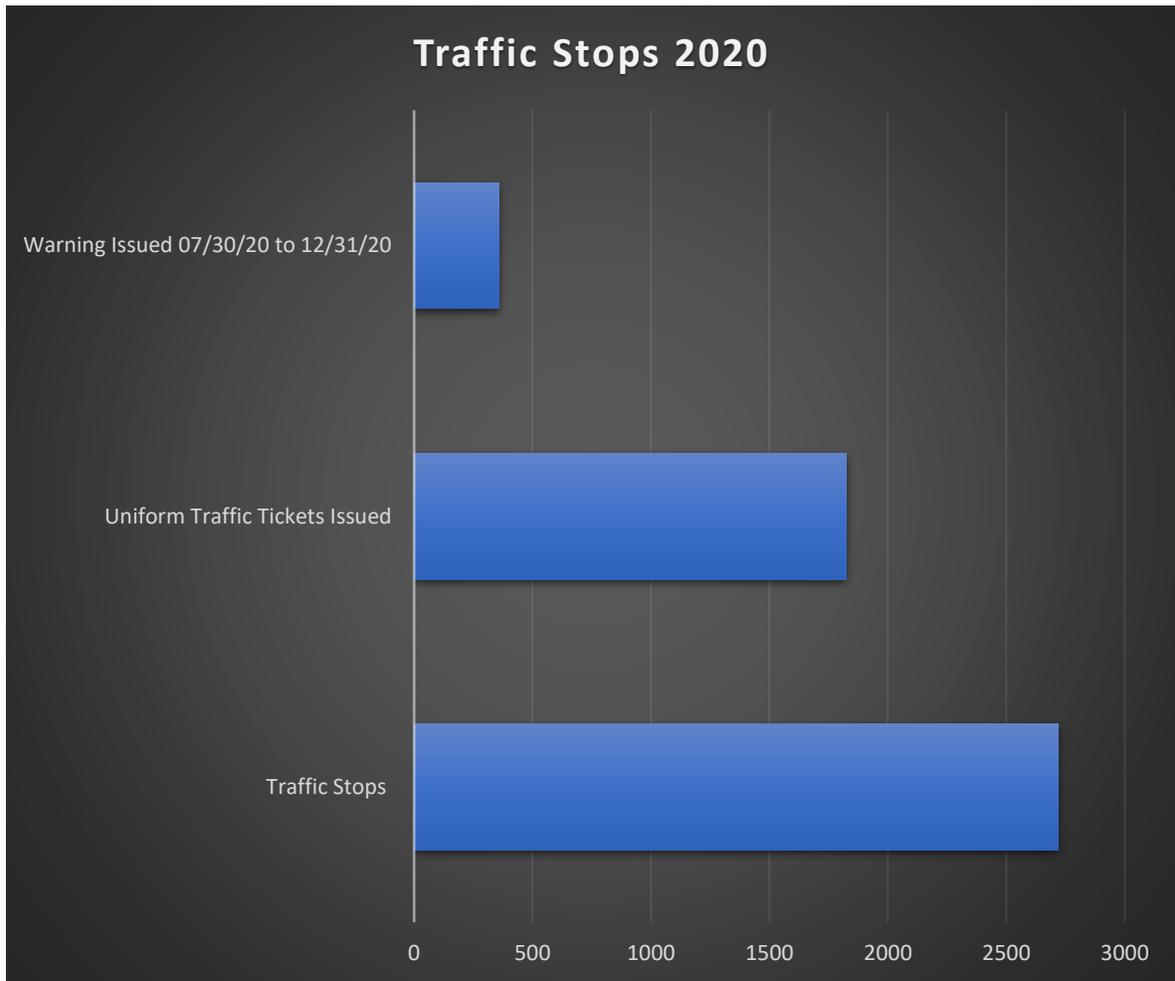
## Traffic Enforcement Statistics 2020

Total Traffic Stops:	2720
Uniform Traffic Tickets Issued:	1825
Warnings Issued:	895
Speeding Tickets Issued:	608
North Main St Speeding Tickets Issued:	412
Distracted Driving: (cellphone/texting):	52
Aggressive Driving:	846

## DWI Enforcement Statistics 2020

Total Driving while Intoxicated/Impaired:	35
Driving while Intoxicated (Misdemeanor):	21
Driving while Intoxicated (Felony):	7
Driving while Impaired/Drugs:	7



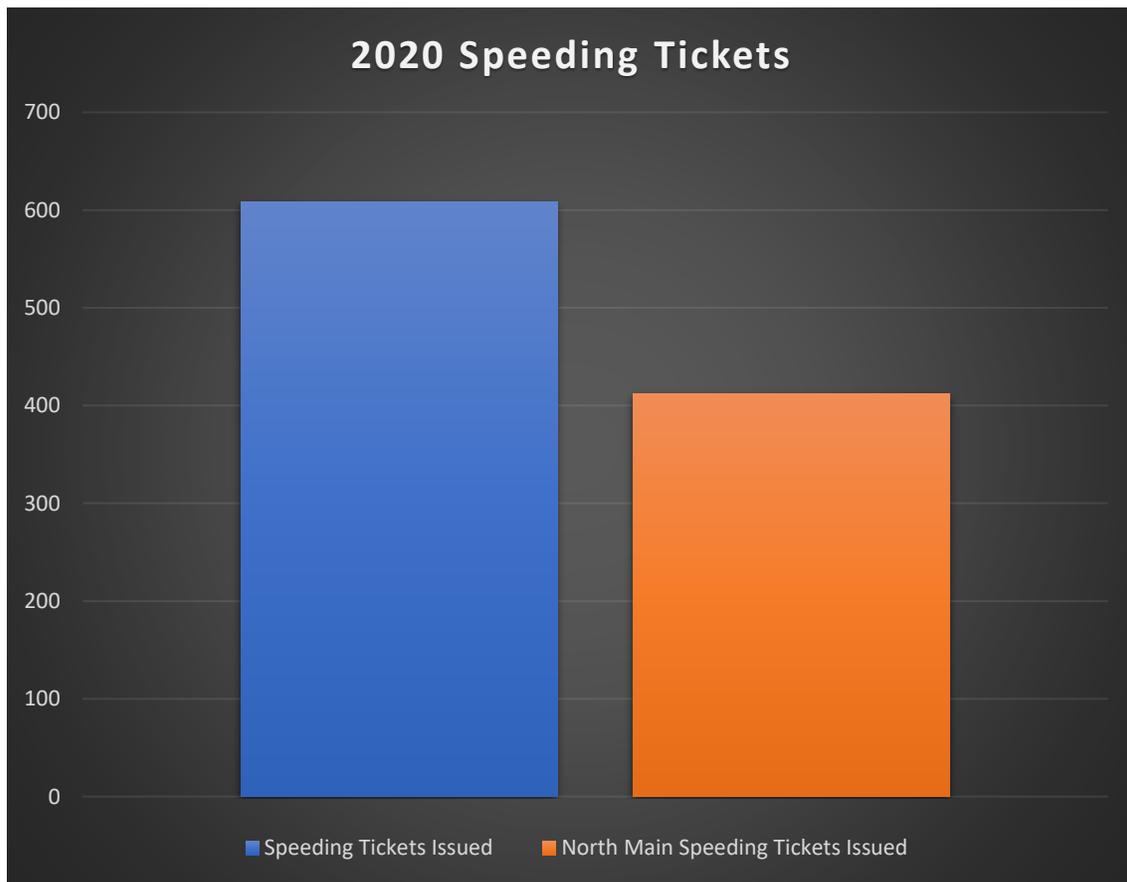


**Total Traffic Stops 2720**

**UTT Issued 1825**

**Warnings issued 359\***

\*July 30, 2020 warning data started being recorded by the Canandaigua Police Department. A total of 895 warnings were issued. Complete data is only available for 359 of those warnings.

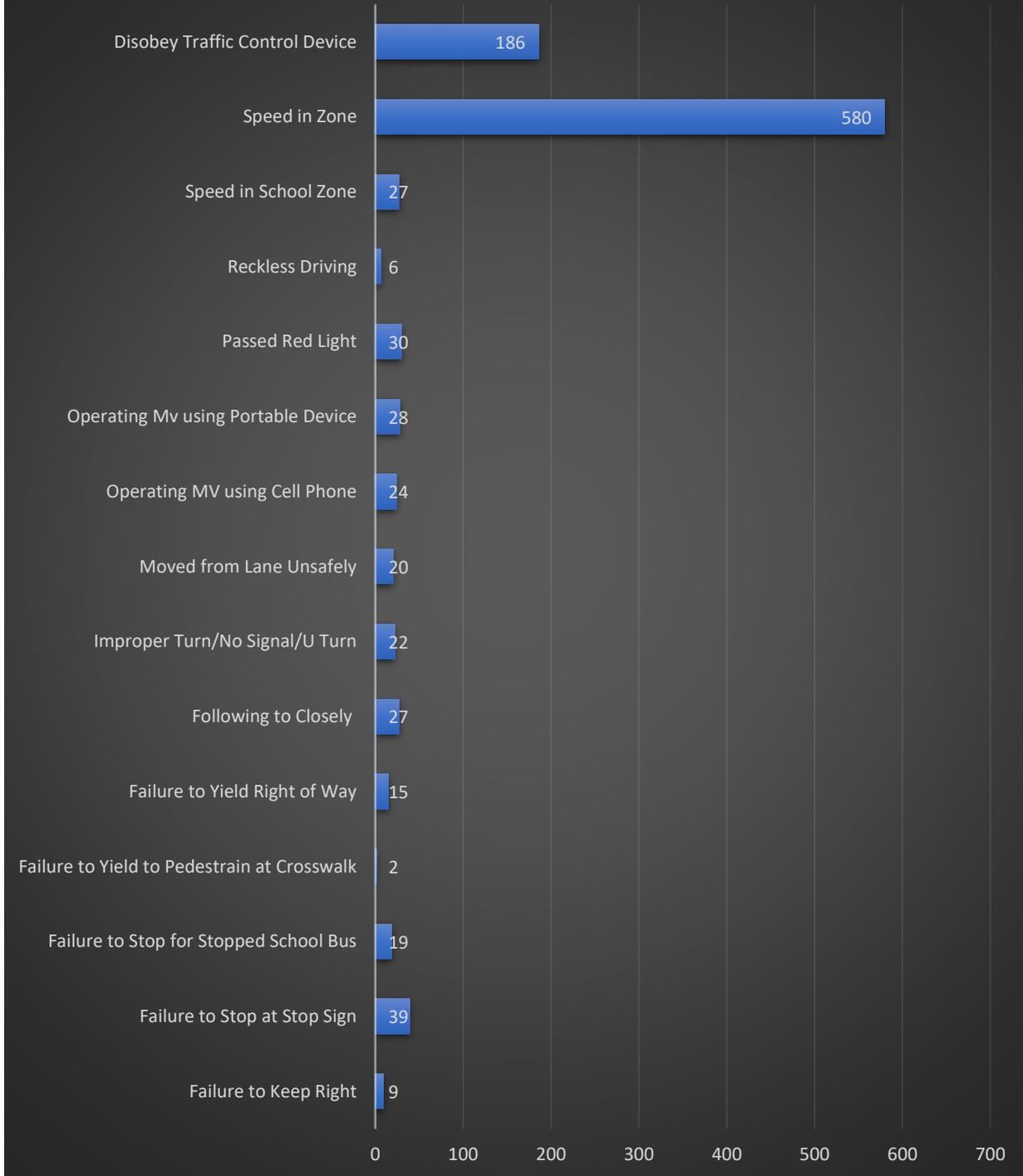


Speeding Tickets Issued: 608

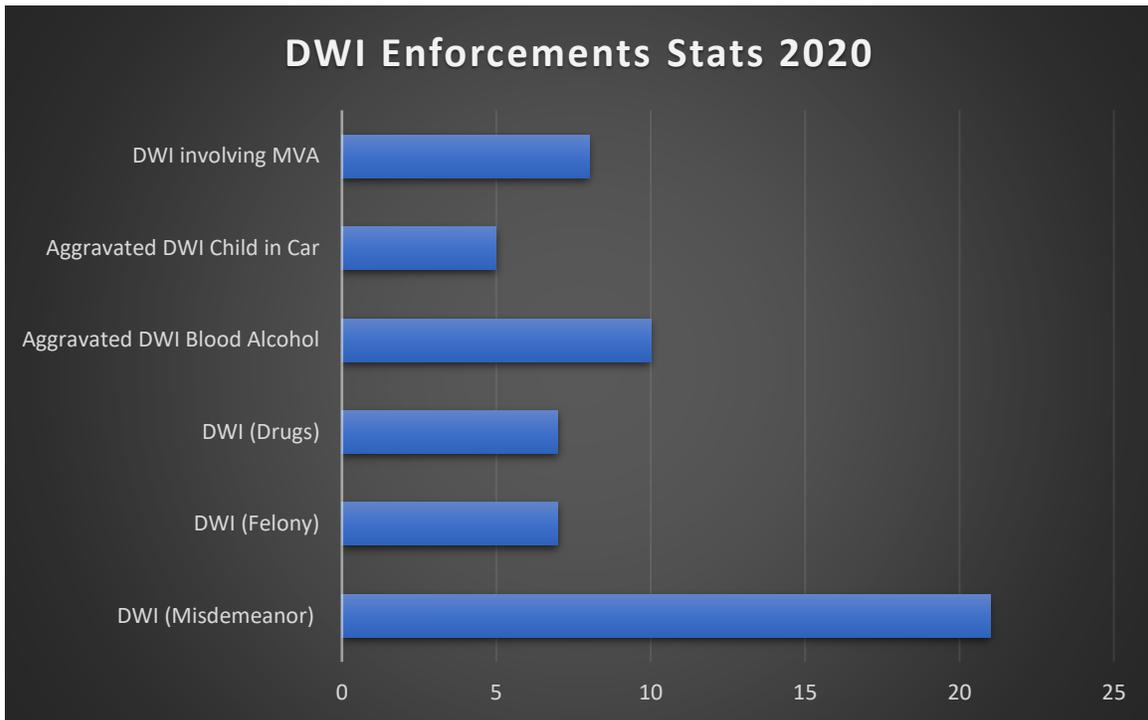
North Main St Speeding Tickets Issued: 412

\*North Main Street Speeding Tickets Issued Totaled **68%** of the Total Speeding Tickets Issued

## Aggressive Driving Stastics 2020



Total UTT's Issued Regarding Aggressive Driving: 1034 citations



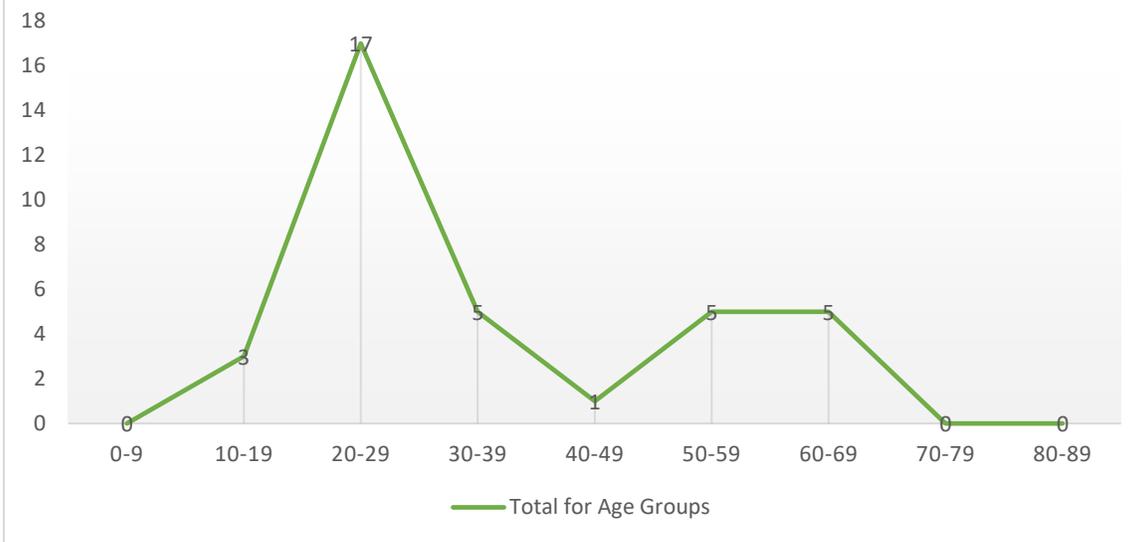
## 35 DWI Arrests for 2020

DWI (Misdemeanor):	21
DWI (Felony):	7
DWAI/Drugs:	7
Aggravated DWI Blood Alcohol over .18%:	10
Aggravated DWI Child in Car under 17:	5
DWI involving MVA:	8

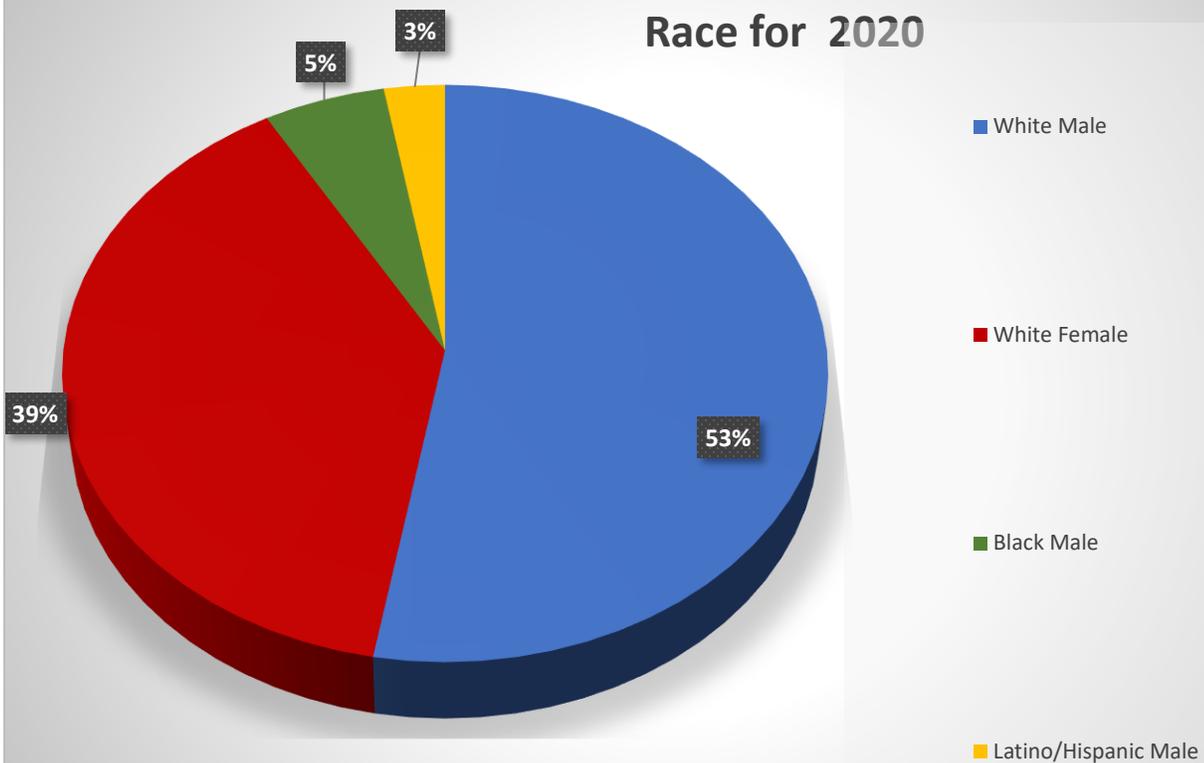
*\*Note some of the DWI Arrests above were charged with multiple sections*

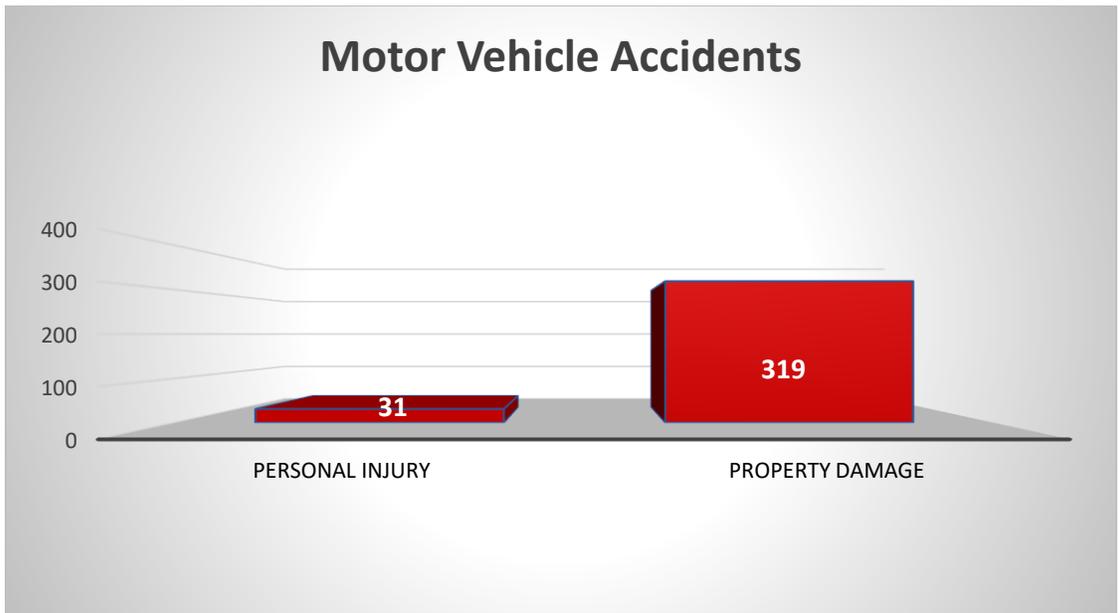


### Traffic Stops Resulting in DWI/Drug Related Arrests By Age for 2020

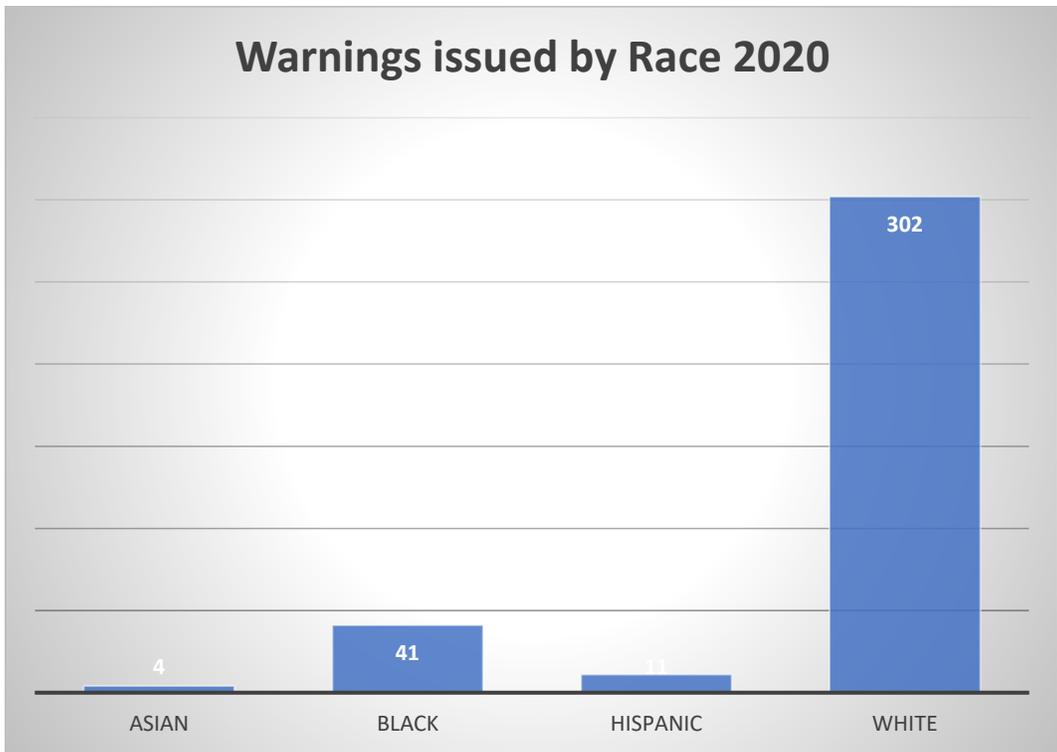


### Traffic Stops Resulting in DWI/Drug Related Arrests by Race for 2020



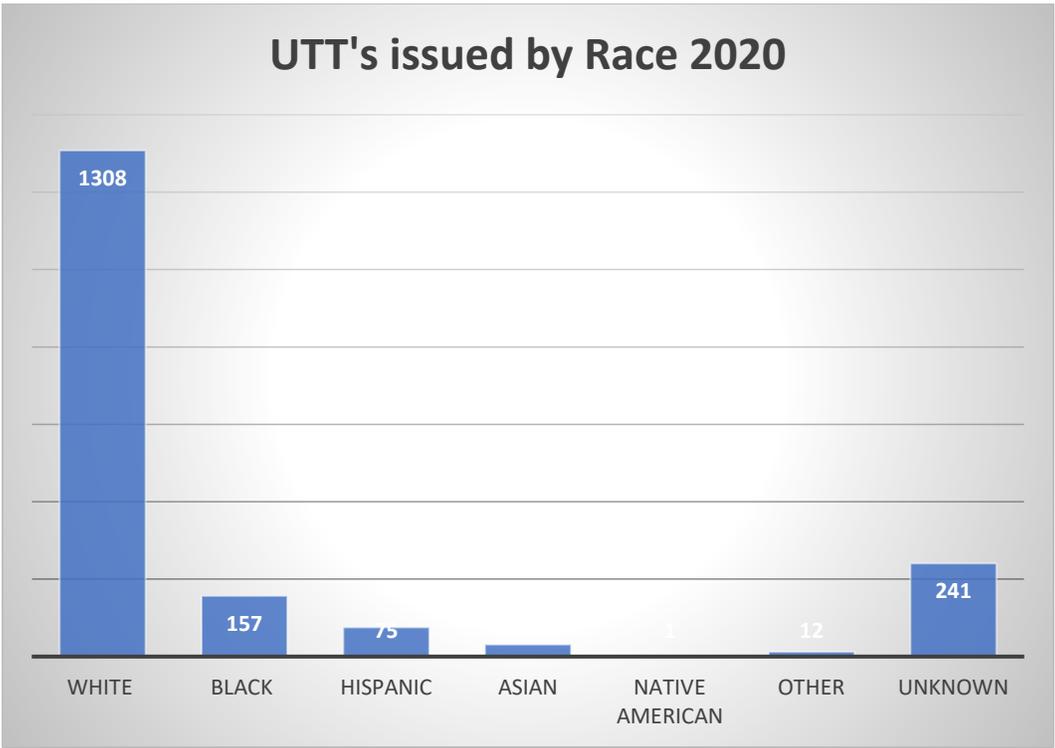


*\*Of the 350 total accidents, 8 arrests were made for operators driving while intoxicated*



**358 Total Warnings Issued (No UTT Issued)**

*\*July 30, 2020 warnings started being recorded by the Canandaigua Police Department*



**Total 1825 Tickets Issued**

*\*Race was not a mandatory field on the UTT until June 2020 but was recorded in most tickets issued*

# 2020

## Canandaigua Police Department



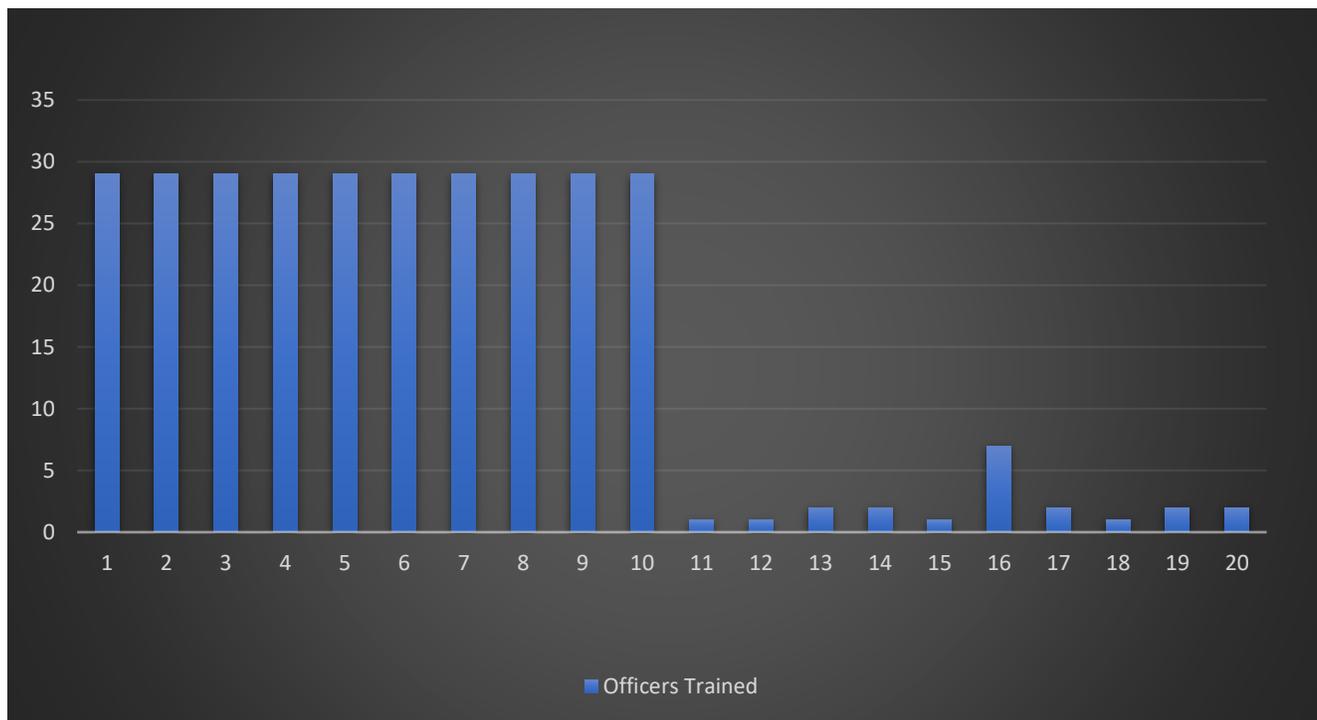
## Training Annual Report



Training is the core component of effectiveness that forms the foundation for successful law enforcement efforts. It can produce safe, effective, and efficient police officers, along with supervisors and administrators. If training is properly dispersed throughout a Department, it can lessen the operating costs over time. The Canandaigua Police Department stands behind this approach and has established General Order 355 that sets the minimum standards for training within the Department. This Annual Report showcases the areas of trainings that were provided to the members of the Canandaigua Police Department.

The Canandaigua Police Department currently is staffed with 29 Sworn Police Officers (25 full-time officers and 4 part-time). Those 29 Officers are required to perform mandatory trainings through the year from ten different areas. Specialized Training is also provided to Officers that have an interest in a skilled position within the Department. These skilled positions are crucial to proper investigation and assist with the prosecution of crimes.

The remainder of this report, in graph form, breaks down the training within the Department for 2020. It depicts the areas of training, number of Officers trained, hours spent on the specific trainings, and the total hours of training for the year.



Types of Training

1. Firearms Qualifications	116 hours
2. Low light Firearms Qualifications	116 hours
3. Workplace Violence	29 hours
4. Sexual Harassment in the Workplace	29 hours
5. Use of Force	29 hours
6. Hazmat and Bloodborne Pathogens	29 hours
7. The 5 D’s of Diversity	29 hours

8. Implicit Bias Awareness	29 hours
9. Keeping Safe Online	29 hours
10. Managing Online Risks	29 hours
11. Bike Patrol Officer School	40 hours
12. Interview and Interrogation	40 hours
13. Crime Scene and Evidence Technician	240 hours
14. Basic Police School	2480 hours
15. Introduction to Fire Investigations	40 hours
<b>16. Crisis Intervention</b>	<b>200 hours</b>
17. Supervisor School	240 hours
18. Instructor Development Course	80 hours
19. Basic Network Investigations	72 hours
20. Digital Evidence Investigations	<u>72 hours</u>
	<b>3968 Total</b>
	<b>Hours Trained</b>



# 2020

## Canandaigua Police Department



## Accreditation Report



# ACCREDITATION



As an accredited member of the New York State Law Enforcement Accreditation Program (NYS LEAP) we are required to continuously update our program files and standards. In total, there are 110 different standards that require updates each year. The update to the file program folders could be the adding of a revised General Order (G.O.), the addition of proofs of compliance for each standard or as has been the case the last couple years, the addition or significant modification of a standard to the program.

In 2020, the NYS LEAP added a new standard, 43.8, which discussed providing medical and mental health care to any person in custody. This addition required that we add a standard folder, modify our Arrest Procedures General Order, and locate proofs of compliance. The program also made significant changes to standard 20.1, Use of Force, to exclude the use of choke holds and mandate use of force reporting and investigations. These changes required modification of the following general orders: 400 - Use of Force and 415 - Use of Force Documentation.

While not related to any specific accreditation standards, the department created or modified a total of 17 General Orders over the past year. The review and / or modification of all General Orders during the five-year accreditation period is required by the NYS LEAP to continue the push for best practices in Law Enforcement.

These changes included the addition of a General Order on the use of Less Than Lethal Weapons to give officers additional tools to resolve volatile incidents. The modification of our Internal Affairs General Order 335 was conducted to meet new state driven guidelines. The modification of GO 590 Dealing with the Mentally Ill and the addition of GO 591 Crisis Intervention Training (CIT) was done to better serve the emotionally distressed members of our community. The modification of GO 525 Holding Cells, was completed to meet new state requirements set by the State Department of Corrections and Community Supervision and General Orders 535 Traffic Enforcement and 600 Patrol Investigations were updated to further officer accountability.

The accreditation program requires a major inventory at the department, which we perform at the end of the year, to ensure department accountability for equipment and supplies. These reports are submitted to accreditation standard files 6.1 Requisitioning Property and 6.2 Safe Guarding Agency Weapons.

Lastly, at the end of the year, the department prepares a comprehensive compliance survey report that is submitted to the NYS LEAP team. This report gives specific information on when certain required tasks were performed and how the agency is maintaining compliance with the LEAP program. If the LEAP program finds any issues based on the report, the department must make immediate corrections to maintain

accredited status. I am happy to report that on submission of our annual survey, the survey was accepted without issue.

Accreditation is an immensely important tool in setting standards for officers to follow in helping guide them to providing the best service possible to the public. It helps in reducing errors and contributes to accountability. We have been continuously accredited since 1993.



2020

Canandaigua Police Department



# Retirements/New Hires/Awards/Recognition



## Retirements

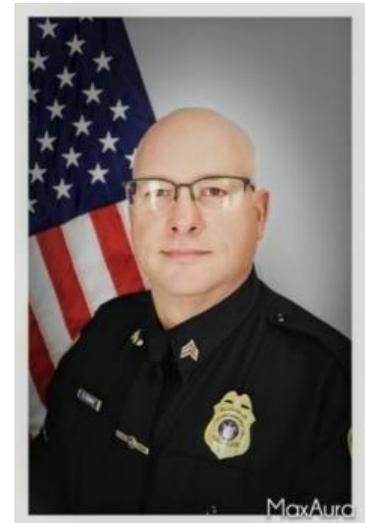
In 2020 the Canandaigua Police Department's Chief of Police, Lieutenant, and Administrative Sergeant all retired. Chief Stephen Hedworth retired after 20 years of service, Lieutenant Scott Ferguson retired after 24 years of service, and Administrative Sergeant Donald Feldman retired after 20 years of service. We thank them for their service and wish them the best of luck in their future endeavors!



*Chief of Police Stephen Hedworth*



*Lieutenant Scott Ferguson*



*Administrative Sergeant Donald Feldman*

## New Hires

In February of 2020 the Canandaigua Police Department welcomed Police Officer Tyler Liberty and Police Officer Jordan Carey. PO Liberty and PO Carey are lifelong Ontario County residents and both have proven to be an exciting addition to the police department with their positive energy and optimism.

In March of 2020 the Canandaigua Police Department was excited for the addition of Police Officer Moriah Excell. PO Excell is a lateral transfer from the Waterloo Police Department. PO Excell currently serves as a member of the United States Army National Guard and was also previously employed as a Jail Deputy for the Seneca County Sheriff's Office. PO Excell has quickly proven to be a valuable asset to our police family since her arrival.



*Officer Tyler Liberty*

*Officer Jordan Carey*



*Officer Moriah Excell*

## Awards and Recognitions



Officer Trevor Dobies was nominated for the Police Combat Cross Award. This award is given to someone for the successful performance of an act of extraordinary heroism while engaged in personal combat with an armed adversary at imminent personal hazard to life in the intelligent performance of duty. As mentioned earlier in the report, here is a brief synopsis of the incident: On August 15<sup>th</sup>, 2020 officers responded to a disturbance, which quickly evolved into a male suspect stabbing a female with a knife. PO Dobies was the first officer on scene. PO Dobies assessed the situation and engaged the suspect, who was still holding the knife. After numerous commands to drop the weapon, the suspect advanced towards PO Dobies. PO Dobies fired one shot from his service weapon. Officers rendered aid to the suspect and he was transported to Strong Memorial Hospital via Mercy Flight. After an independent investigation by the New York State Police, the suspect was arrested on numerous charges.



Detective Daniel Visingard was nominated for the Drug Buster Award. This award is given to someone for the successful result of an arrest(s) that leads to a substantial recovery of narcotics, drug money or a substantial number of arrests relating to a drug investigation. In 2020 Detective Visingard has made over thirty drug arrests, seizing large quantities of fentanyl, heroin, crack and cocaine from our city streets. These arrests have led to approximately \$216,996 of seized US Currency. Detective Visingard's attention to detail, tenacity, dedication to duty, and willingness to go above and beyond have led to some of the largest drug and currency seizures in the history of the City of Canandaigua Police Department.



Lieutenant Nathan Lawrence was nominated for the Meritorious Service Award. This award is given to someone for a highly unusual accomplishment under adverse conditions with some degree of hazard to life and limb to the nominee or where death or injury to a third party is prevented. As mentioned earlier in the report, here is a brief synopsis of the incident: On July 4<sup>th</sup>, 2020 officers responded to an assault complaint. Through investigation it was determined that a female suspect was the primary aggressor and violated an order of protection. Lieutenant Lawrence located the suspect in a locked vehicle and engaged her in a conversation. Without warning, the suspect attempted to commit suicide by lighting a large box of fireworks, located on the front seat. With smoke, flames, and fireworks fully immersing the inside of the vehicle Lieutenant Lawrence broke the driver's side window, opened the door and attempted to pull the suspect out. The suspect exited the vehicle with a knife in her hand and attempted to stab Lieutenant Lawrence in the leg. The vehicle was fully engulfed in flames while the suspect then proceeded to hold the knife to her throat and threatened suicide. Lieutenant Lawrence, who is trained in Crisis Intervention and Hostage Negotiation, was able to talk the suspect into putting down the knife. Lieutenant Lawrence took the suspect into custody without further incident.

# Canandaigua Police Department



## 2021 Goals and Objectives





**City of Canandaigua Police Department**  
**21 Ontario Street**  
**Canandaigua, NY 14424**  
**(585)396-5035**

*Mathew A. Nielsen*  
*Chief of Police*

*New York State Accredited Agency*  
*Equal Opportunity Employer*

## **2021 GOALS AND OBJECTIVES**

*Mission Statement: The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.*

*Goal: Enhance the image of the Canandaigua Police Department by increasing pro-active aggressive and distracted driver enforcement, DWI enforcement and accident prevention initiatives.*

- Objective 1: Participate in NYS STOP DWI program by using moving designated patrols and adding highly visible stationary checkpoints with adjoining agencies.**
- Objective 2: Participation in the NYS Traffic Safety Board's aggressive driving and distracted driver enforcement initiatives.**
- Objective 3: Increase highly visible traffic enforcement initiatives during routine patrol.**

*Goal: Enhance the delivery of police services.*

- Objective 1: Research and implement methods to improve officer safety and officer wellness.**
- Objective 2: Research and implement methods of increased officer accountability.**
- Objective 3: Research and implement an improved system of performance assessments that will be used to assist in the growth and career development of each employee.**

*Goal: Enhance the image of the Canandaigua Police Department to reflect a true partnership with the residents, schools and the business community.*

- Objective 1: Provide training to officers that enhances the department's ability to connect with and increase the sense of equity and inclusion of marginalized members of the community.**
- Objective 2: Provide training to officers that enhances the department's ability to deal with emotionally disturbed individuals in a variety of situations within the community.**
- Objective 3: Research and implement community relations initiatives focused on developing mutual respect and understanding between the Police Department and the community.**

## *A Police Officer's Prayer*

Lord, I ask for courage-  
Courage to face and conquer my own fears...  
Courage to take me where others will not go.

I ask for strength-  
Strength of body to protect others...  
Strength of spirit to lead others.

I ask for dedication-  
Dedication to my job to do it well...  
Dedication to my community to keep it safe.

Give me Lord, concern-  
For all those who trust me...  
And compassion for those who need me...  
And, please, Lord, through it all, be at my side.

-author unknown

