

CANANDAIGUA POLICE DEPARTMENT

2021 Annual Report



Chief Mathew A. Nielsen

Canandaigua Police Department
21 Ontario Street
Canandaigua, New York 14424

**Canandaigua Police Department
2021 Annual Report
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Canandaigua Police Department

21 Ontario Street
Canandaigua, NY 14424
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Mathew A. Nielsen
Chief of Police

New York State Accredited Agency
Equal Opportunity Employer

Dear City Manager Goodwin,

On behalf of the City of Canandaigua Police Department and our members, I am pleased to submit the 2021 Canandaigua Police Department Annual Report to you and the City Council. This document outlines the many initiatives that the Department participated in during 2021, as well as statistical data related to Department activities.

I would like to thank you and the City Council for your support during 2021. Additionally, I would like to thank the administrative staff, the management staff, and our line police officers for their unwavering commitment to our community's safety during these unprecedented times in the law enforcement profession.

The Department membership has navigated many challenges presented to us this past year, to include restrictions posed by the ongoing COVID-19 pandemic, the completion of the New York State Police Reform and Reinvention Collaborative, staffing shortages due to retirements and transfers, and numerous high-profile police investigations. During this time the membership strived to provide a high-quality service to the community that could not be matched.

The Department has embraced many concepts associated with the 21st Century Policing model, notably the concepts that maintaining officer wellness is crucial to overall sense of satisfaction in the officers' careers, and that highly trained officers are better suited to strengthen community policing and strengthen trust among law enforcement and the communities that we serve. With these concepts in mind in 2021, as a way to further connect with our community and deliver the high-quality service that they expect from us, the Department has significantly increased our investment in officer training and officer wellness programs.

It is with great pleasure to introduce the 2021 Canandaigua Police Department Annual Report.

Respectfully,

A handwritten signature in black ink, appearing to read "Mathew A. Nielsen".

Chief Mathew A. Nielsen
Canandaigua Police Department

2021

Canandaigua Police Department



Administration Annual Report



The Canandaigua Police Department's Mission Statement

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

The Canandaigua Police Department's Values

- We value human life and dignity.
- We value high integrity as the basis for community trust.
- We value the fair and impartial enforcement of Federal, State and Local Laws and the rights of the accused.
- We value Professional Excellence.
- We value all members of the Canandaigua Police Department, both sworn and unsworn.

The primary goals of the Police Department include the protection of life and property, resolution of conflict, the creation and maintenance of a feeling of security in the community, reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders, the recovery and return of property, and providing public service wherever possible.

The Canandaigua Police Department's Organizational Structure

The Canandaigua Police Department has been in operation since around 1913. Since that time the Police Department has been ever evolving into the full-service 24 hour a day/7 day a week Law Enforcement Organization that is seen today. The Department is responsible for the enforcement of all federal, state, and local laws in the 4.85 square miles and 40 (plus) miles of roadways City of Canandaigua. The Department stands ready to respond to and handle all types of criminal and catastrophic events that occur within the City. Furthermore, the men and women of the Canandaigua Police Department are always ready to assist the residents, visitors, and business owners in protecting life and property.

The organizational structure of the Canandaigua Police Department can be broken down into three categories by their primary functions: The Administrative Services Division, the Patrol Division, and the Investigative Division.

Administrative Services Division

The Administrative Services Division comprise many aspects of the Police Department. Those aspects include: Records and Clerical, Evidence Control, Crossing Guards, Parking Enforcement and maintaining the Department's compliance to the New York State Accreditation program. The Administrative Services Division also processes all Freedom of Information requests, statistical reports, monthly reports, billing, office reception, recording of tickets, sexual offender registration and arrest logging. All of these functions performed in this Division are

supervised by the Administrative Division Commander, which is currently staffed with a Sergeant. Other members of this division include a Police Officer and two civilian staff members.

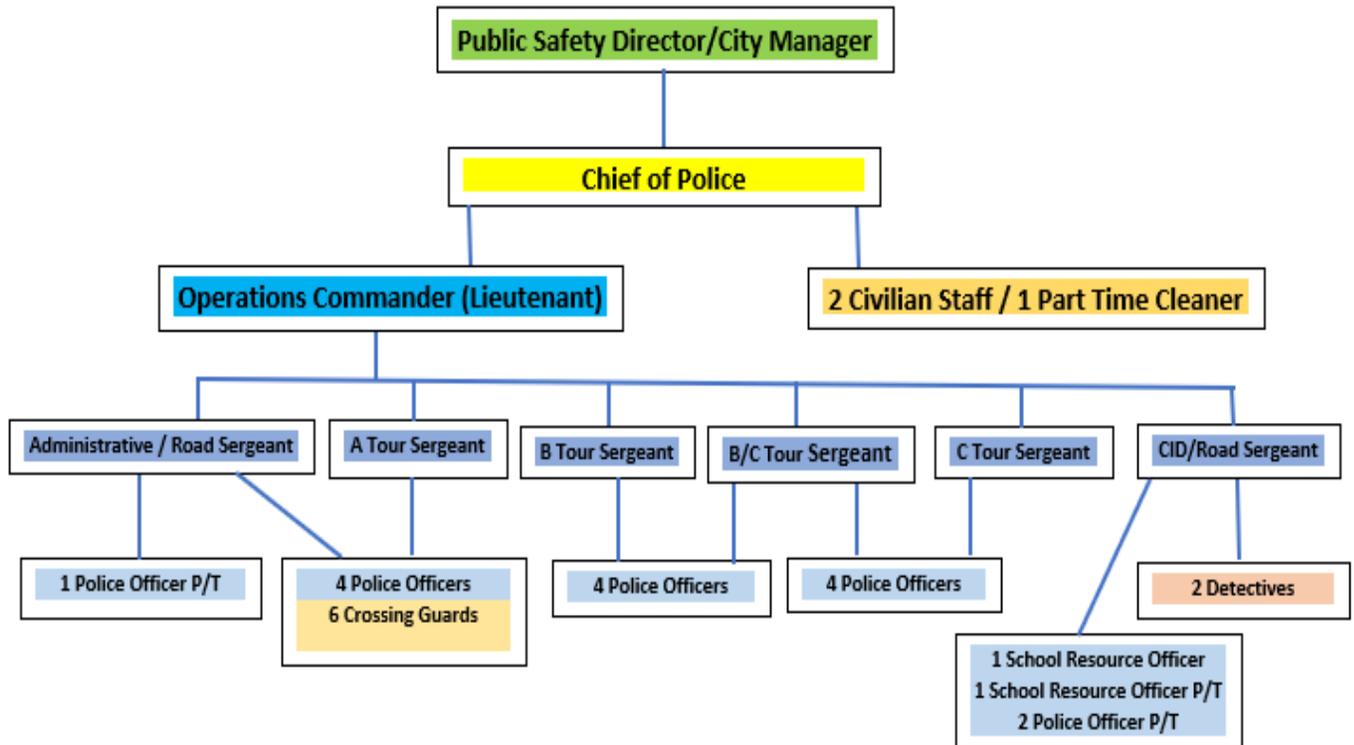
The Patrol Division

The Uniformed Patrol Division is Canandaigua’s first line of defense against criminal activity within the City. Police Officers in this Division are charged with responding to calls for service in a timely fashion, conducting criminal investigations, conducting preliminary investigations of major crimes, investigating traffic accidents, traffic enforcement, etc. Whether motorized, on bicycle or foot patrol, members of the Patrol Division provide a rapid response to a myriad of emergency situations that arise on a daily basis in the City of Canandaigua. Ancillary duties also performed by Patrol Division members include Crime Scene Technician, Crime Prevention, Field Training Officer and Community Services. The staff of the Patrol Division are under the direct supervision of the Operations Commander, which is currently staffed with a Lieutenant. The Division is also staffed with four Sergeants, and fourteen Police Officers.

The Investigative Division

The Investigative Unit is comprised one Sergeant, two Detectives and two School Resource Officers. This unit is charged with investigating all felony and juvenile cases. The Unit further handles all narcotic investigations, background investigations and case sensitive investigations.

Organization Structure



2021

Canandaigua Police Department



Records Division Annual Report

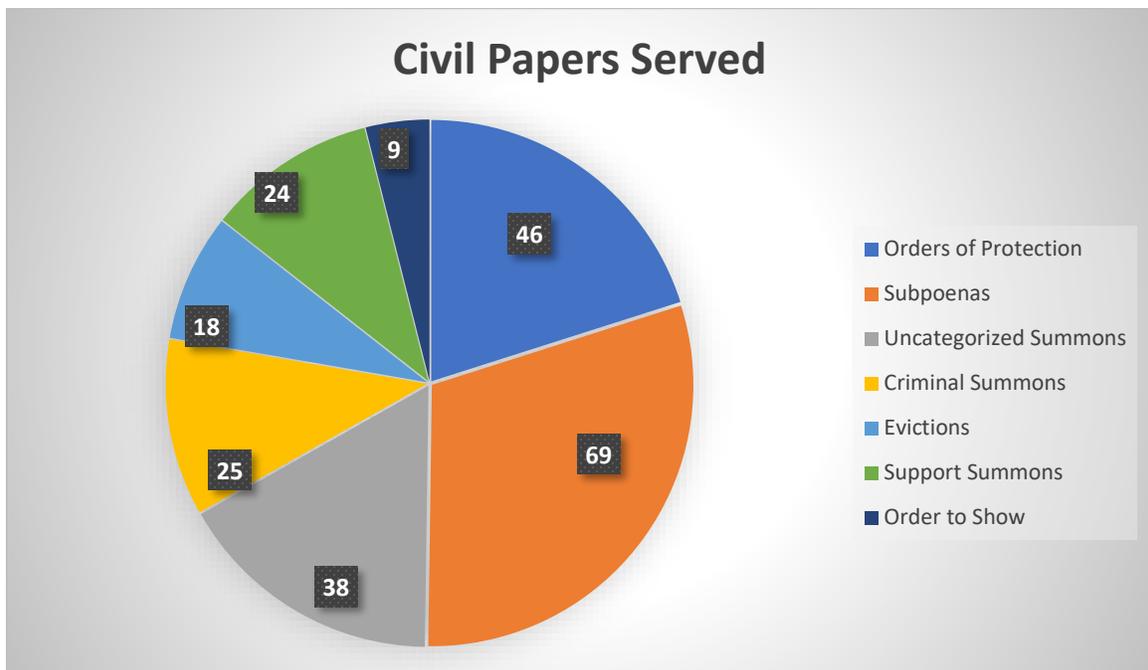


The police department's records division is responsible for maintaining the security and destruction of all records produced by the department which includes the following reports/files: incident, arrest, domestic incident, accident, uniform traffic tickets, parking tickets, criminal investigations, warrants, evidence/property, budget, payroll, and equipment inventory. The division also assists individuals in obtaining public records, also known as FOIL requests, serving of civil papers, maintaining the evidence room, processing sealing orders, coordinating court required documents/evidence with the district attorney's office, maintaining the sex offender registry, purchasing, and monitoring statistics. Current staffing includes 2 full time civilian employees and an Administrative Sergeant that dedicates time to this function as well as some supervision of road patrol. The following outlines our numbers for these categories in 2021.

Foil requests processed - 475

Sex offender address verifications conducted – 162

At the end of 2021 we had 49 sex offenders living within the city.

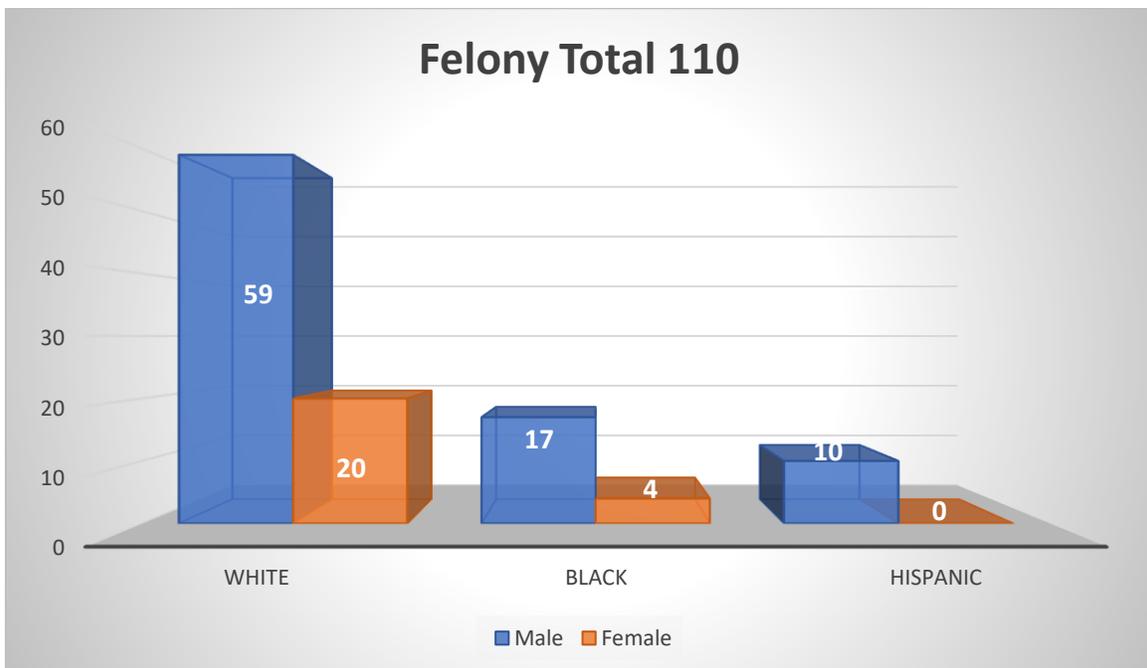


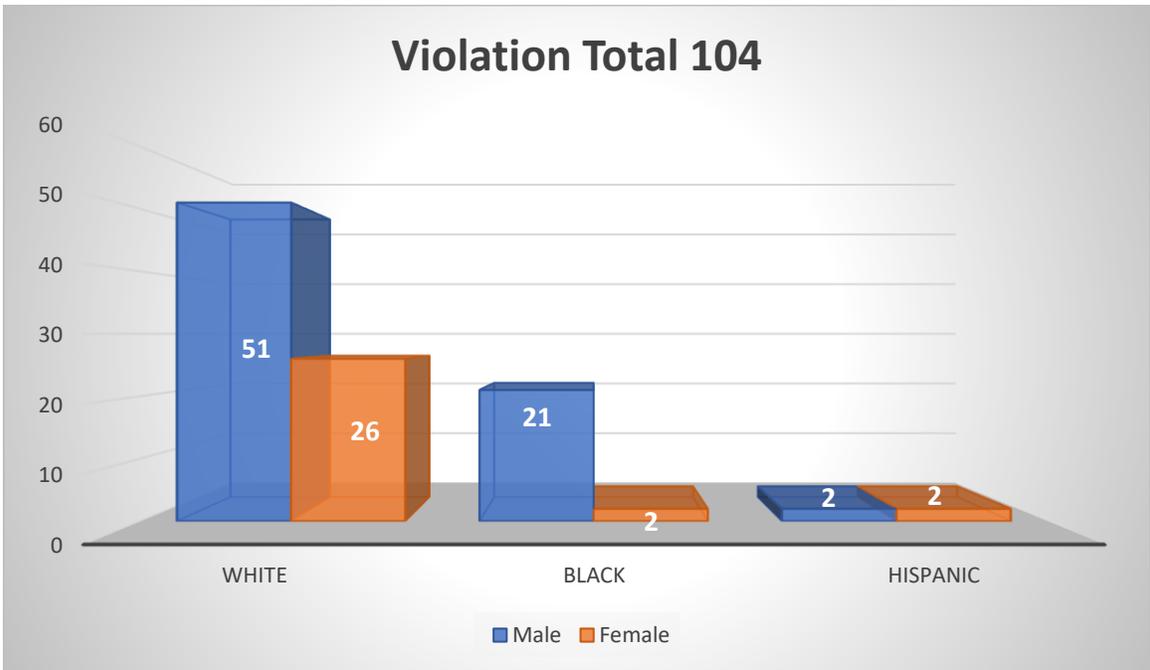
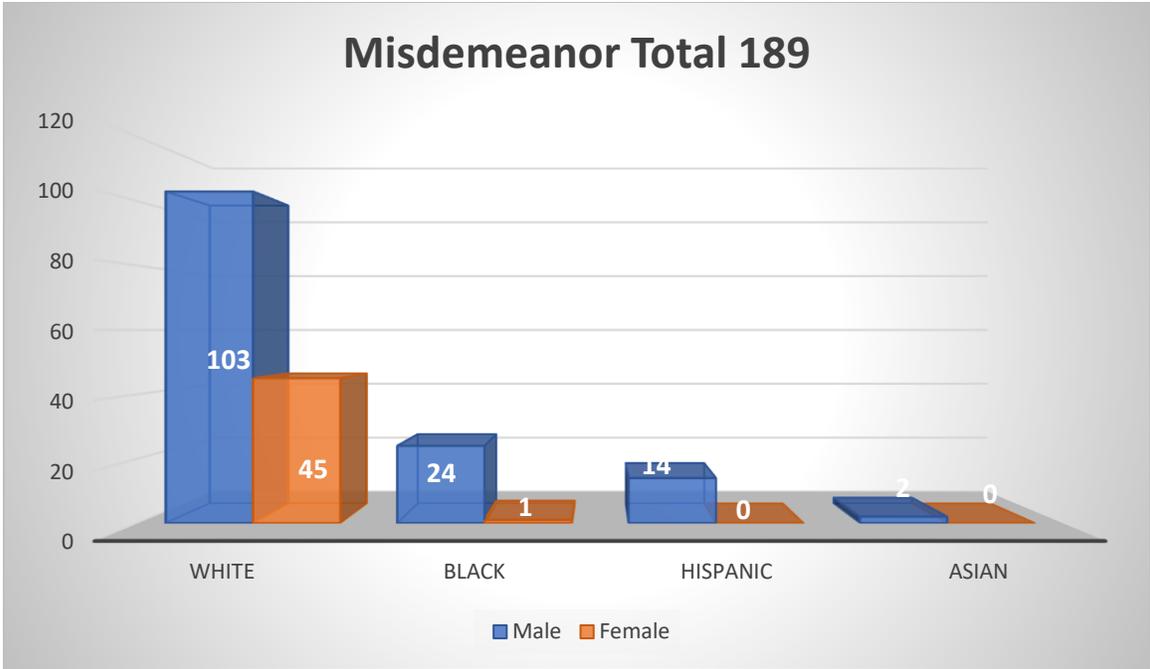
Motor Vehicle Accidents



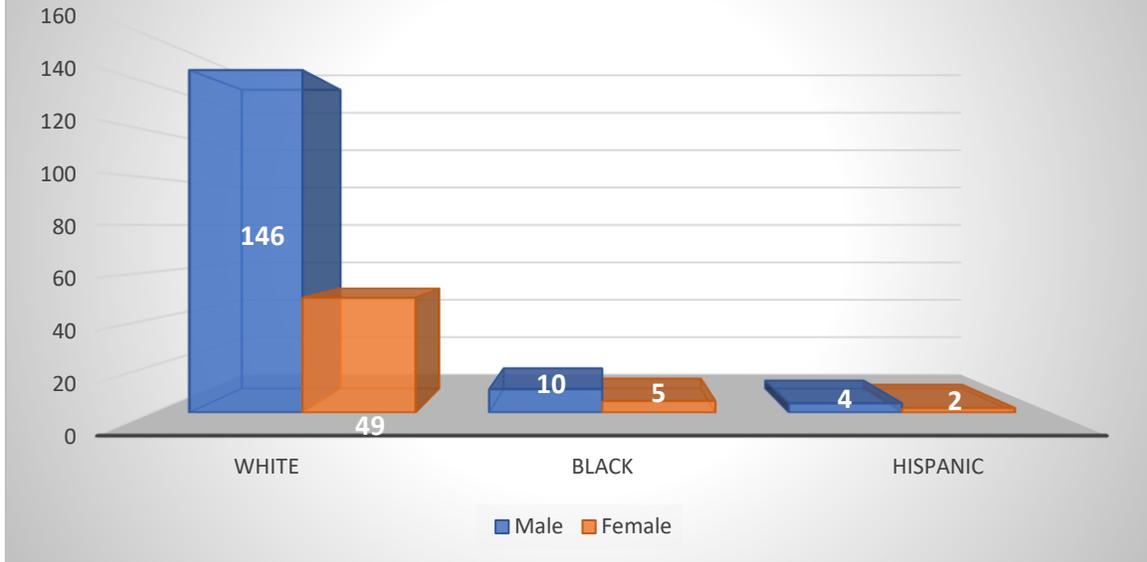
Of the 438 total accidents, 6 arrests were made for operators driving while intoxicated.

Total Arrests 619





Mental Health Arrest Total 216



2021

Canandaigua Police Department



Road Patrol Division Annual Report

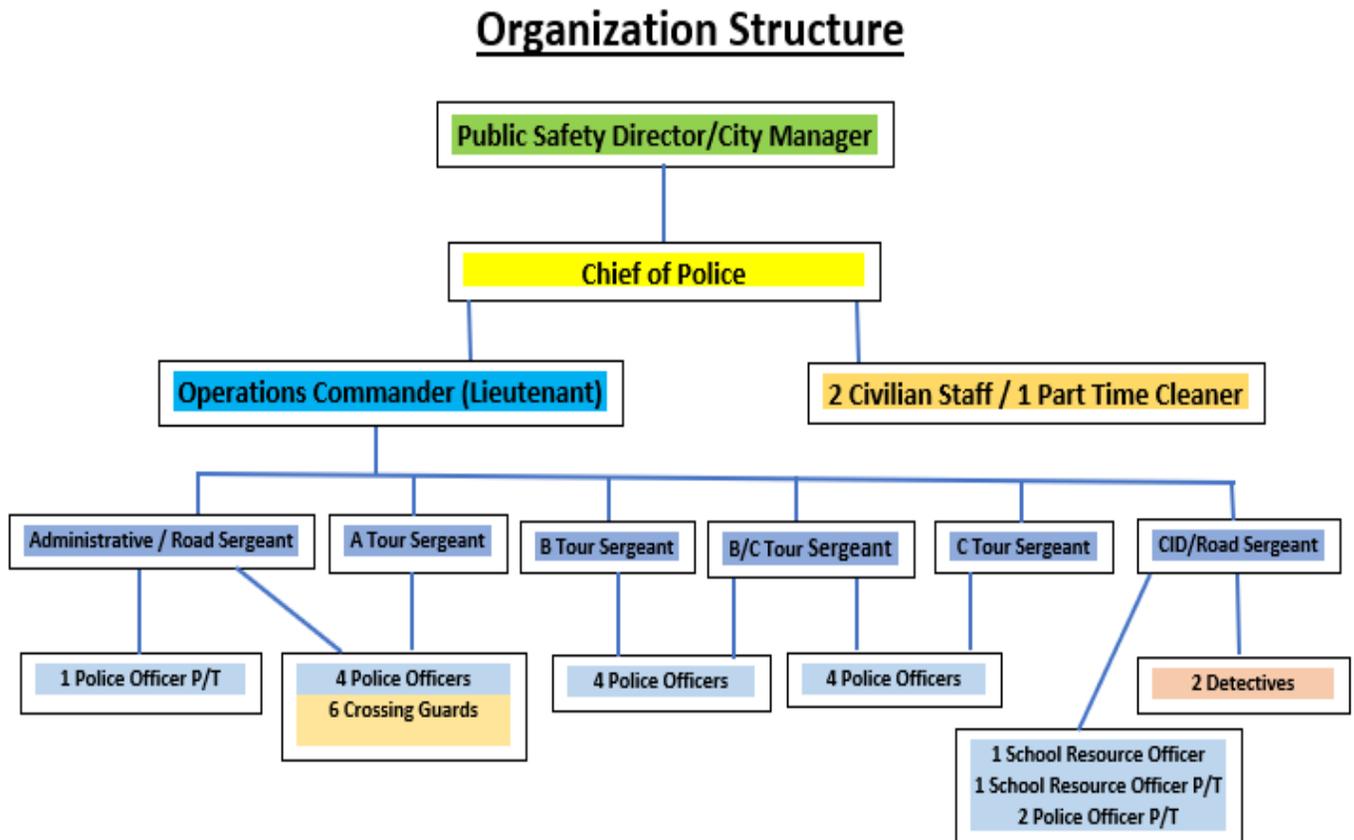


Road Patrol Division

As we reflect back on 2021, it was another year of adapting to the “new normal” due to the numerous changes in Law Enforcement and the never ending COVID pandemic. The Canandaigua Police Department was up for the challenge and the Road Patrol Division, which is the most visible division in our police department, continued to maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

Structure and Manpower

The Canandaigua Police Department is budgeted for twenty-five full time sworn members and four part time sworn members. The Road Patrol Division is made up of fourteen of those full time sworn members, six Sergeants and three part time sworn members. The organizational flow of the Canandaigua Police Department is depicted in the flow chart below:



Responsibilities

Road Patrol Officers and Sergeants have many responsibilities within their day-to-day activities. They are on the front lines in keeping our community safe. The responsibilities of Police Officers who work the road are as follows:

1. A Police Officer will be responsible at all times for the prevention of crime.
2. Enforcement of all laws and ordinances.

3. Protection of life and property.
4. Preservation of public order and peace.
5. Arrest and prosecution of law violators against life and property.
6. Professional adherence to Department Rules and Regulations.
7. Obey all lawful orders and perform duties as assigned.
8. Complete daily inspections of assigned patrol vehicle.
9. Photograph crime scenes in the absence of an Evidence Technician.
10. Obey the laws and ordinances which he is obligated to enforce.
11. Maintain regular and predictable attendance.
12. Be physically fit to affect a forcible arrest if necessary.
13. Engage in community policing activities as needed or required



The responsibilities of the Sergeants who oversee the Police Officers who work the road are as follows:

1. Lead by Example.
2. Supervise Uniform Police Officers when assigned.
3. Supervise members of Criminal Investigation Division (CID) as assigned. When assigned to supervise members of CID, the Sergeant will report directly to the Chief of Police in all matters regarding CID.
4. Duties as assigned.
5. A supervisory member will be responsible for the enforcement of all laws and ordinances, Department Rules and Regulations, orders, procedures, discipline, punctuality and attendance, appearance, good order and efficiency of members within his assigned jurisdiction.
6. Be physically fit to affect a forcible arrest if necessary.
7. Train, direct, supervise and evaluate members in their assigned duties; recommend remedial or disciplinary action for inefficient, incompetent or unsuitable members.
8. Enforce all local and state laws.
9. Handle calls for service and receive reports when necessary.
10. Obey all lawful orders.
11. Assist members of the Criminal Investigation Division as needed or assigned.

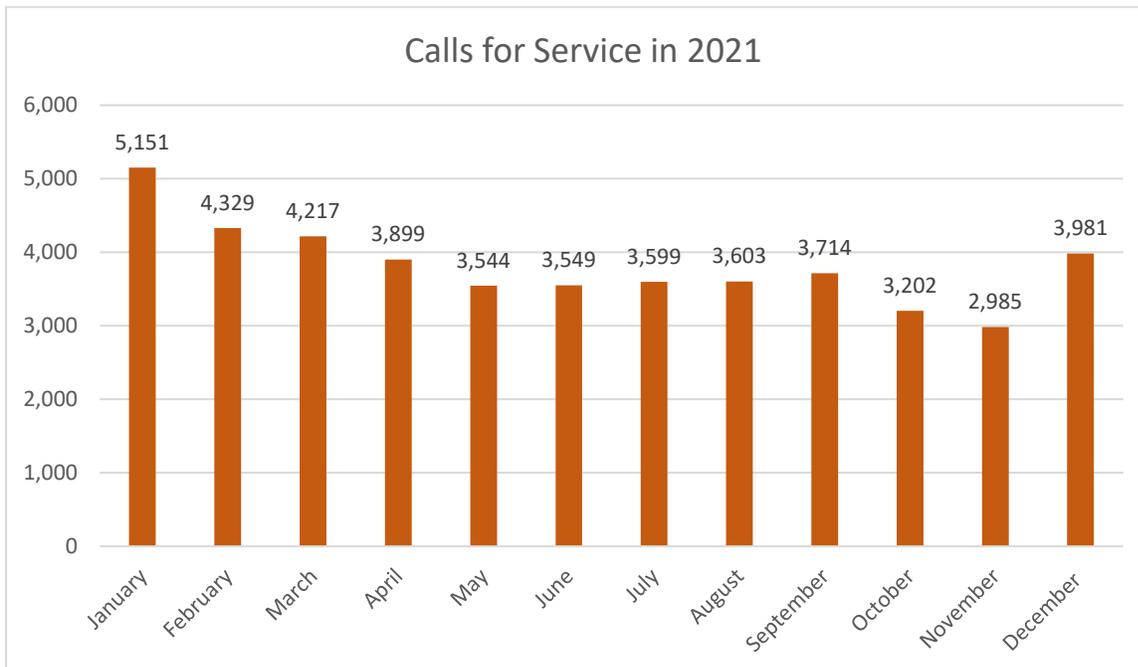
Response Times for Calls to 911

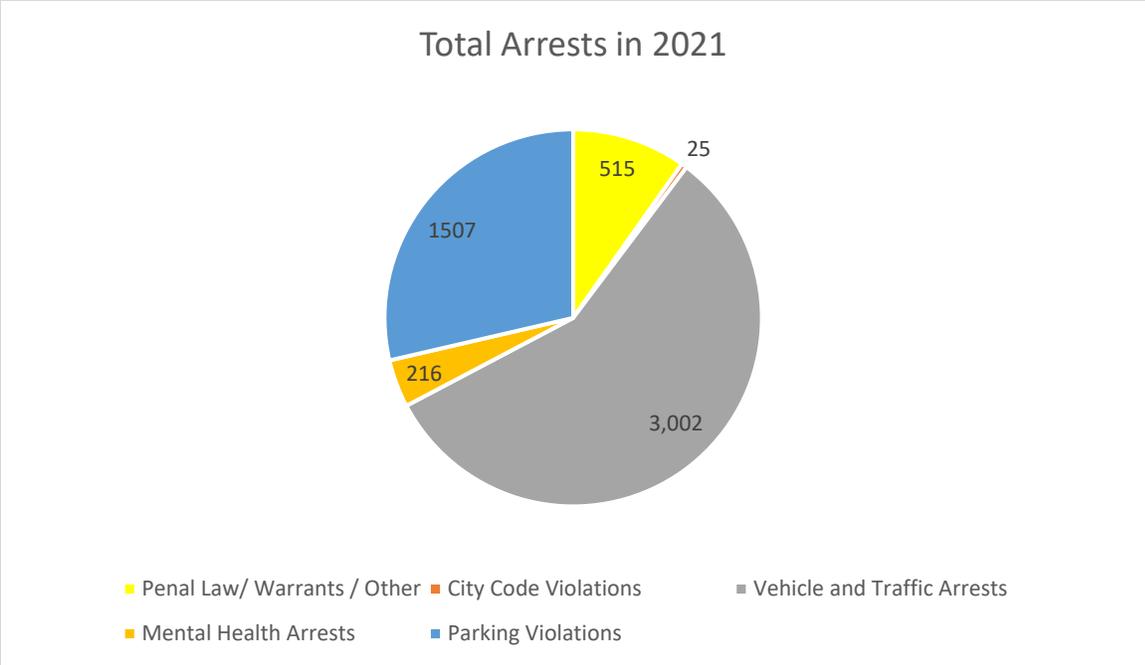
During 2020, the Canandaigua Police Department responded to over 9,400 calls made to 911 (***Note: This number does not reflect officers' self-initiated activity such as foot patrols, enforcement details, traffic stops, property checks, etc., or walk-ins to Police Headquarters).*

The average response time to 911 calls was 3 minutes and 11 seconds. The average response times reflects all emergency and non-emergency responses. 911 calls are typically prioritized with other pending calls, with officers handling emergency matters first. Emergency responses are typically quicker, while non-emergency responses may take longer based on the priority assessment.

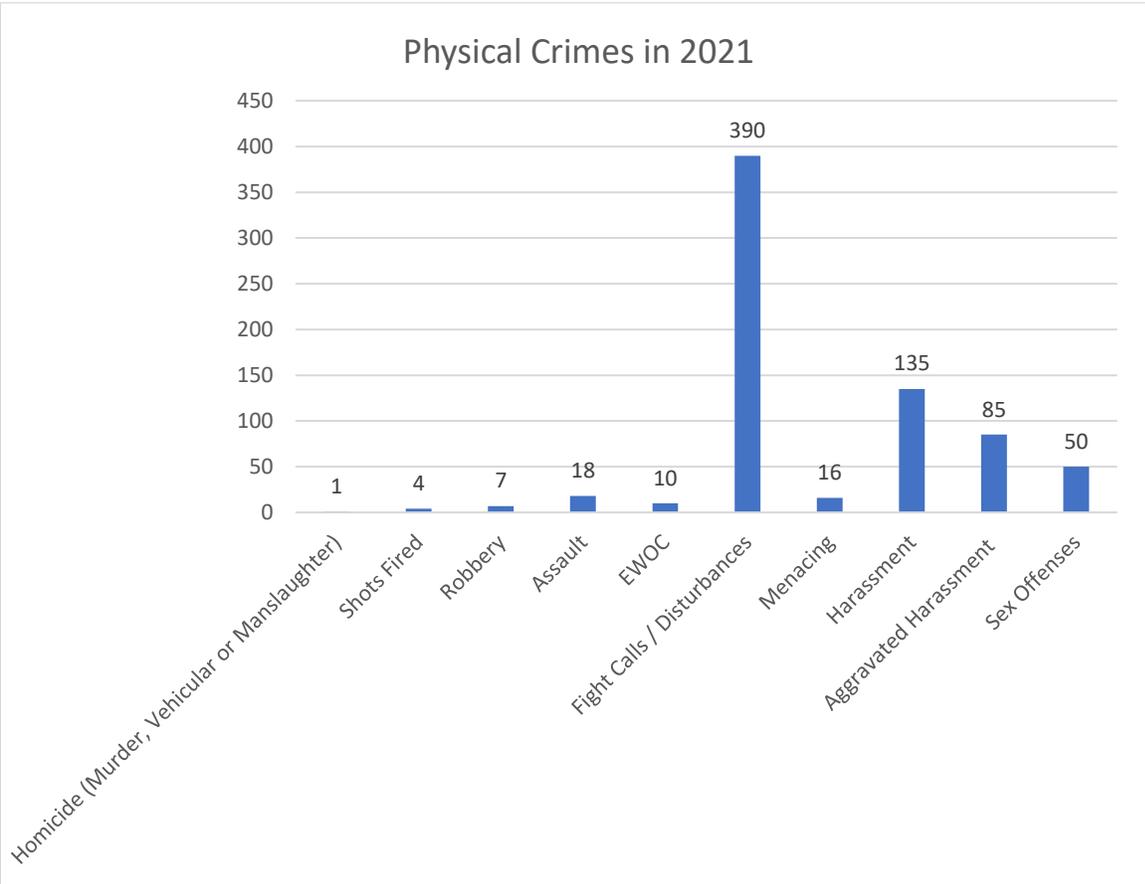
Breakdown of Calls for Service

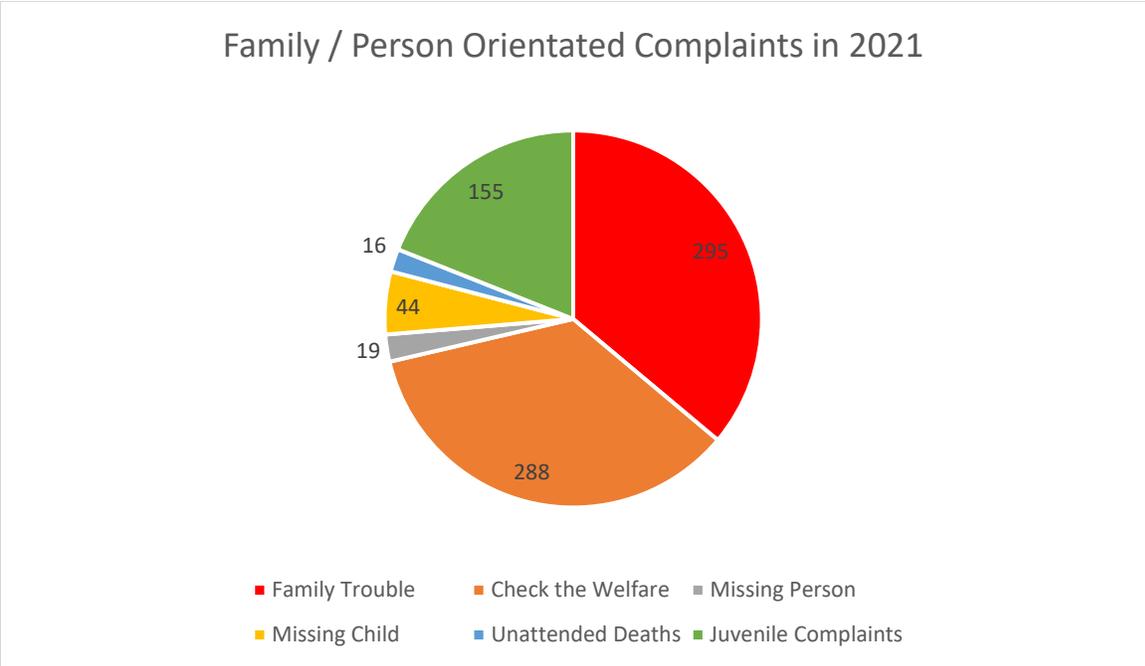
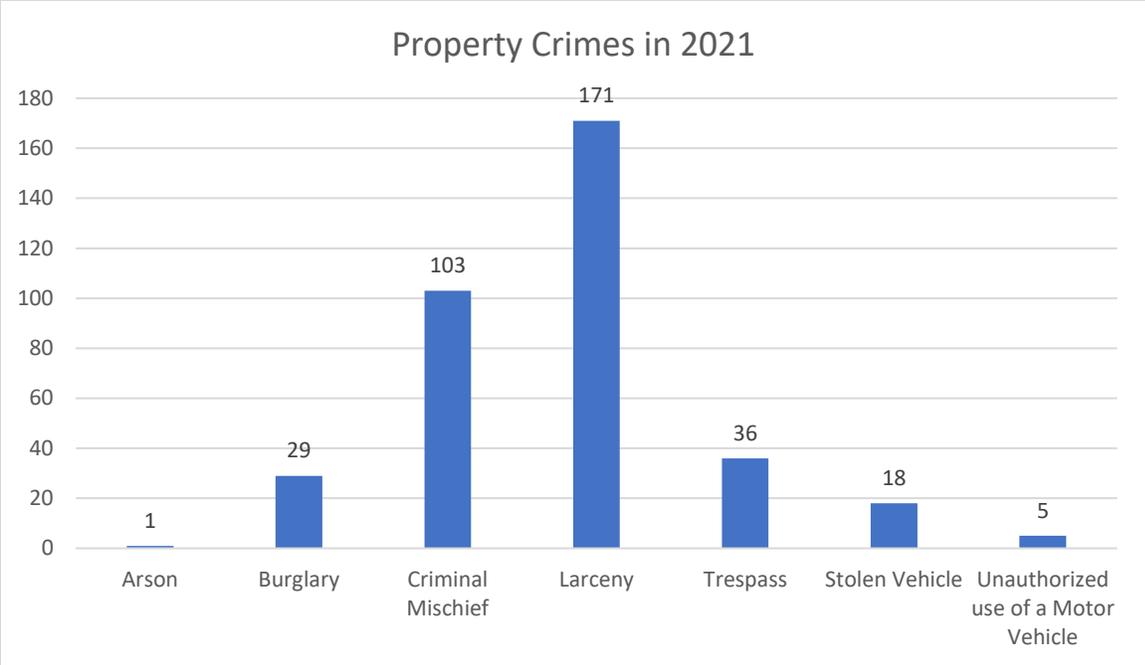
The Canandaigua Police Department handled 45,773 calls for service in 2021. Officers wrote 2,450 reports throughout the year. Below you will find various pie, column, and bar charts, which illustrate a few of the 150 different types of calls for service the Canandaigua Police Department fielded in 2021.

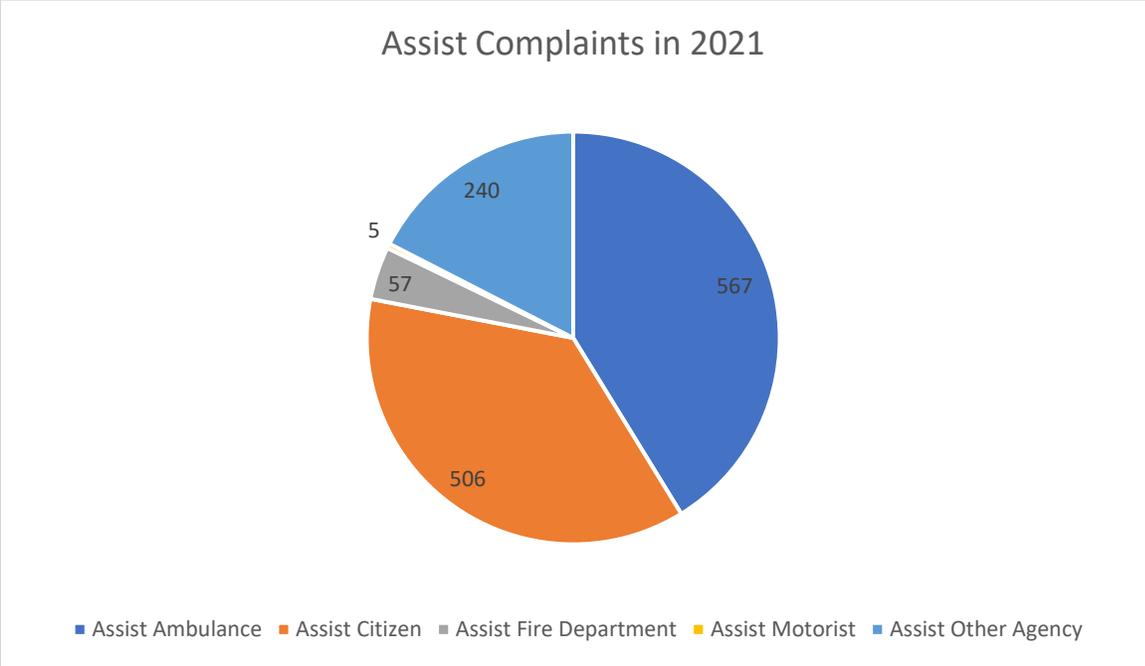
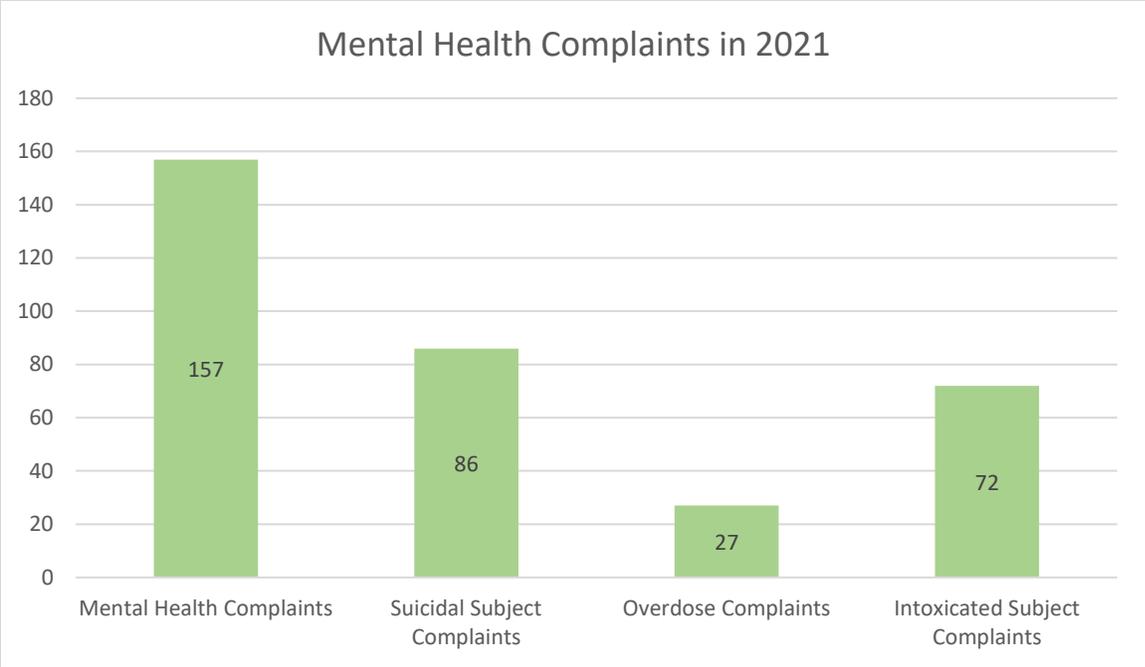


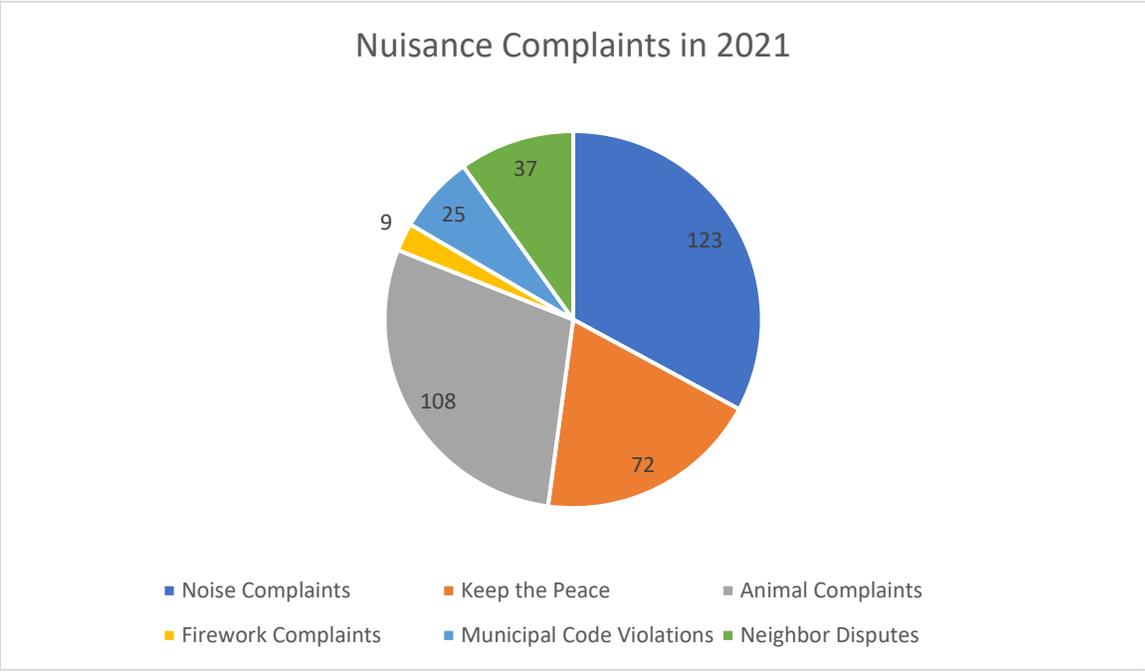
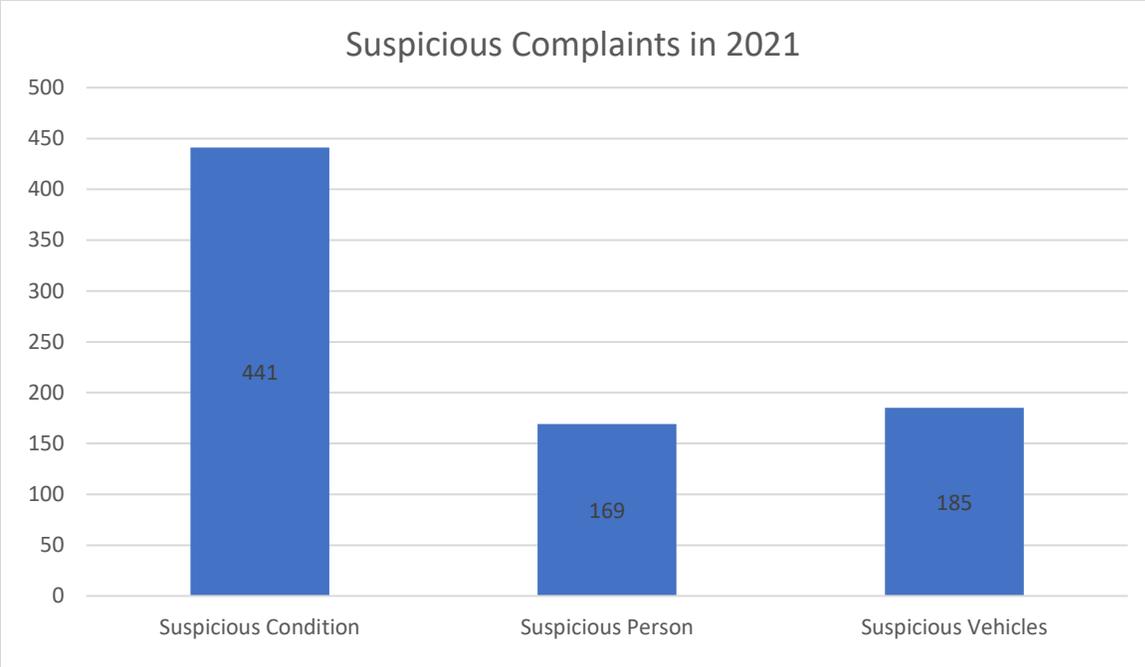


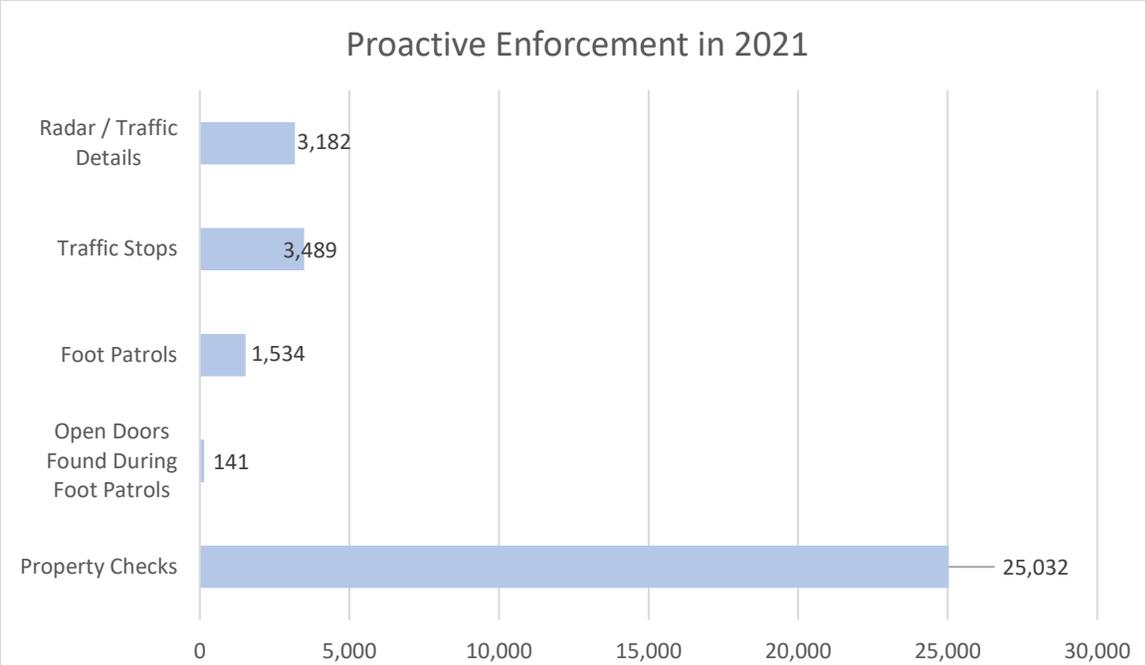
****Total arrests under the Penal Law may include multiple charges for individual suspects****











2021

Canandaigua Police Department



Criminal Investigative Division Annual Report



Criminal Investigative Division Overview

The Canandaigua Police Department's Criminal Investigative Division is the investigative branch of the Canandaigua Police Department. The CID is an integral component that is responsible for investigations based on the scope, length, complexity, and/or requires a certain expertise that members of the CID possess. The members of the CID have engaged in specialized training or have countless hours of experience in various aspects of specialized investigations which include but are limited to, Interview and Interrogation, Child Forensic Interviews, Search Warrant Applications, Surveillance, Narcotic Investigations, Sex Offenses, Violent Crimes, Burglaries, Grand Larcenies, and Death Investigations. The CID works closely with the Ontario County District Attorney's Office in an effort to consistently strive to bring past and current investigations to a successful resolution. At times, depending on the nature of the investigation, the CID has worked with surrounding District Attorney Office's. The CID works with other law enforcement agencies in addition to Parole, Probation, and various Federal Agencies to share pertinent information, gather intelligence, or conduct joint investigations. The members of the CID are also active members on numerous multi-disciplinary teams (MDT's) within Ontario County, which include offenses involving children and elderly victims.

Criminal Investigative Division Responsibilities (General Order 705)

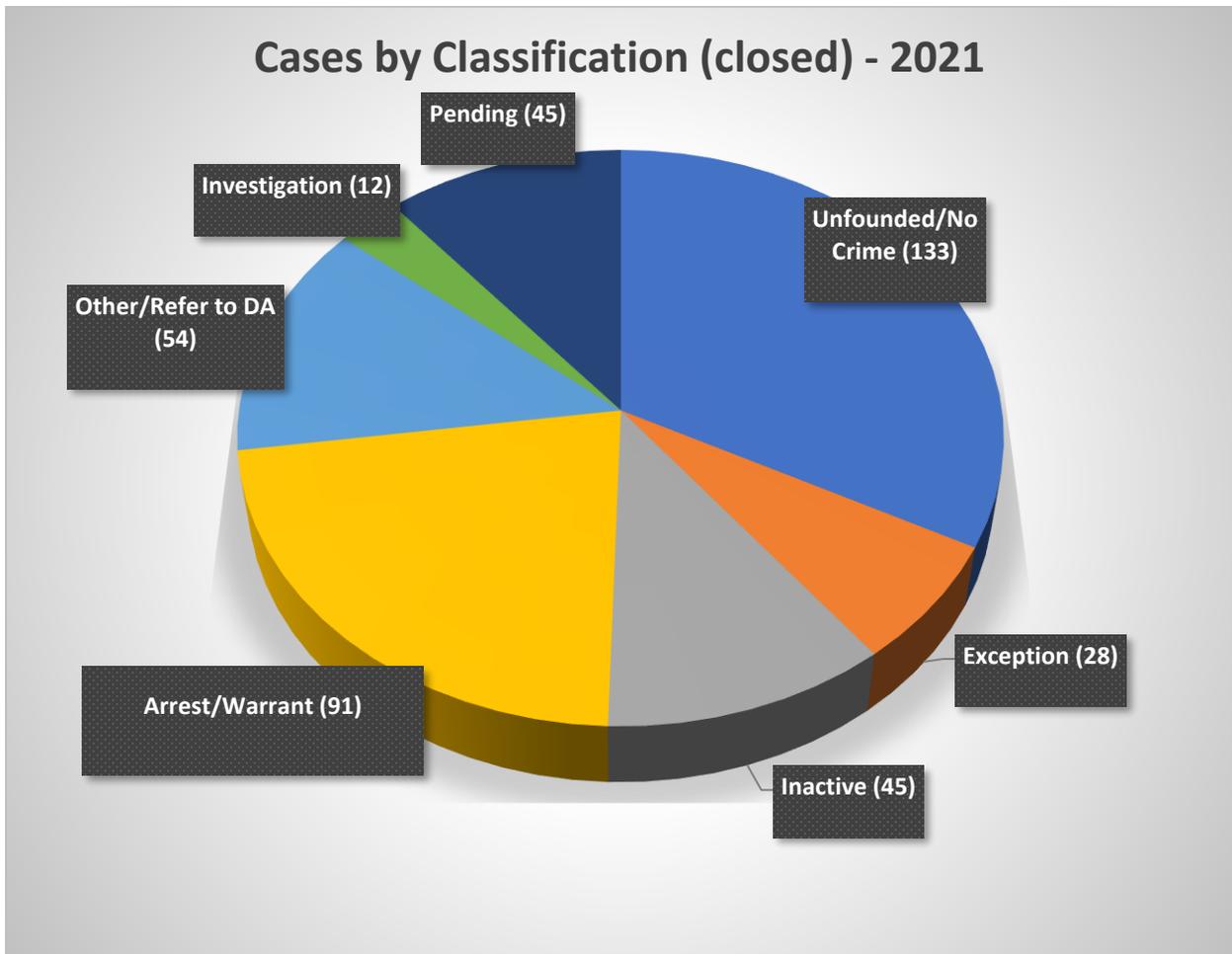
1. Initiate criminal investigations.
2. Conduct background checks as assigned.
3. Secure and protect the integrity of crime scenes.
4. Identify:
 - a. Witnesses
 - b. Victims
 - c. Suspects
5. Conduct interviews or interrogations of any parties who witnessed or were involved in an incident.
6. Limit the access to a crime scene to law enforcement officials with an authorized purpose for entering the scene and;
 - a. Record the identities of those that enter or exit.
 - b. Record their reason for entry and,
 - c. The times of entry and exit for all persons who enter and exit a crime scene.
7. Conduct searches of scenes for items of evidence.

8. Recover evidence if so qualified to do so or notify an Evidence Technician or Crime Scene Specialist as needed.
9. Complete necessary notifications when required.
10. Identify and arrest offenders.
11. Prepare reports and the appropriate charging documents for prosecution.
12. Conduct follow-up investigations. The follow-up investigation shall include, but not be limited to:
 - a. Review and analyze all previous reports prepared during the preliminary investigation.
 - b. Conduct additional interviews and/or interrogation of victims, witnesses or suspects.
 - c. Review departmental and other records for possible leads on the case.
 - d. Seek additional information from other sources such as other officers or informants.
 - e. Collect or cause the collections of physical evidence.
 - f. Identify and apprehend suspects.
 - g. Determine involvement of suspect(s) in other crimes.
 - h. Check suspect(s) Criminal History, if applicable.
 - i. Prepare cases for court presentation by consulting with the District Attorney on an as-needed basis.
 - j. Assist in case preparation and testify in court.
13. The following types of cases are forwarded to the Criminal Investigative Division:
 - a. All felony cases.
 - b. All sex offense cases.
 - c. All juvenile cases.
 - d. All hate crimes.
 - e. All background investigations.

- f. All bail jumping cases as requested by the District Attorney's Office.
- g. All crimes in which a weapon was used.
- h. All cases of a protracted nature, i.e. identity theft cases.
- i. All cases requiring a certain expertise of the members of the investigative division or are of a sensitive/confidential nature
- j. All other cases as deemed necessary to achieve the goals and objectives of the Canandaigua Police Department.

Criminal Investigative Division Structure/Manpower

- 1. One Supervisor who oversees two Detectives.
 - A. Sergeant PJ Mastracy
 - I. Detective Daniel Visingard (primarily narcotics)
 - II. Detective Anthony Catalfamo



Case Closure Classification definitions

Arrest/Warrant/: Closed by the arrest or an arrest warrant was requested of a known offender(s).

Other/Refer to DA: Closed by turning over to another agency for jurisdictional reasons or to the Ontario County District Attorney’s Office for consideration.

Investigation: Normally self-generated reports/cases where no offense was committed but merited documentation. Example: background investigations.

Pending: Open/pending investigation.

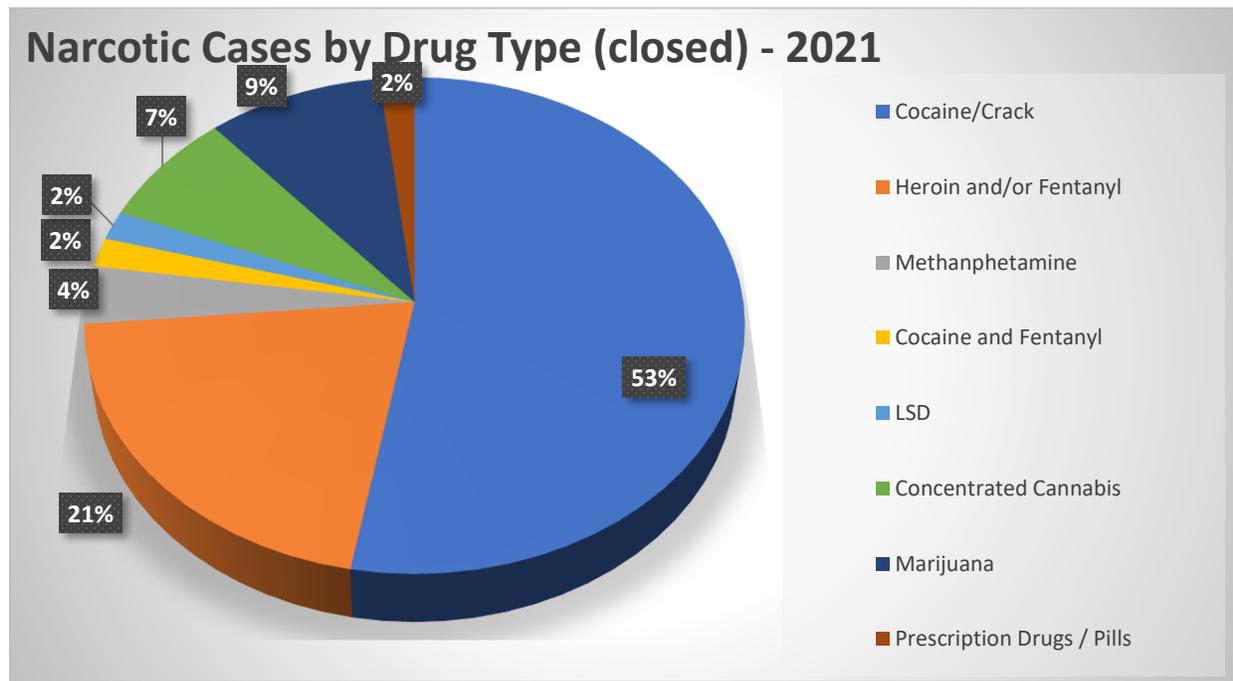
Unfounded/No Crime: Closed after a complete investigation has shown that no offense was committed. This classification also pertains to all background investigations.

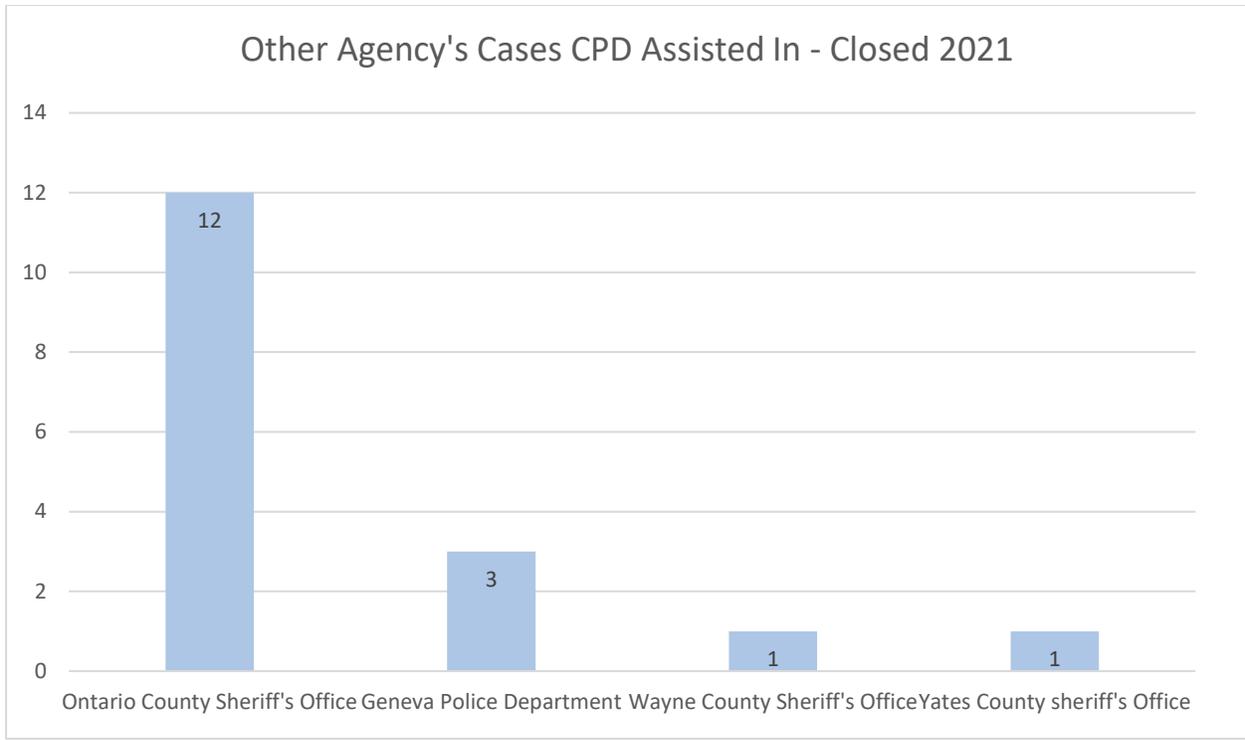
Exception: The offender(s) have been identified but no prosecution is initiated (no probable cause to make an arrest) or the complainant withdrew their complaint.

Inactive: Closed after all leads have been exhausted and no suspect(s) have been identified.

Narcotics Sales Investigations

Detective Daniel Visingard is tasked as the primary Narcotics Detective for the City of Canandaigua Police Department. His function encompasses, but is not limited to, identifying confidential informants, engaging in pro-active investigations of illegal substance sales, prostitution stings, sex offenses involving adults preying on underage persons, and illegal gun sales. To carry out his function, he is demanded to “blend in” with various private citizens along with take on various undercover roles to infiltrate, investigate, and ultimately arrest offenders along with would-be predators. Detective Visingard also works in conjunction to offer assistance and obtain assistance from various other Law Enforcement Agencies who have dedicated Narcotic and Undercover Detective(s)/Investigator(s). These group of professionals work together to be pro-active on a daily basis with the goal to eradicate illegal activity in Ontario County.





NOTE: The above charts do *NOT* include the numerous *Open/Pending* investigations for 2021.

Notable Incidents that Occurred in 2021:

CID- A male was arrested for Vehicular Manslaughter in the Second Degree, Leaving the Scene of a Fatality, and DWI after the culmination of an investigation involving an older style green 1956 Ford pickup truck striking an elderly veteran who was crossing in a marked crosswalk on South Main Street. The green pickup truck fled the scene but a thorough investigation involving assistance from the public, countless interviews, and viewing private security surveillance, the driver was identified and arrested.

CID- In December of 2021, the Chase Bank on South Main Street was the victim of a robbery where a large amount of currency was stolen. The investigation is still ongoing but due to a thorough investigation along with shared partnerships between other Law Enforcement and Federal Agencies, and arrest is pending.

Juvenile- In November of 2021, two juveniles robbed a mother and daughter at knifepoint then fled in a stolen vehicle. During a thorough investigation, a possible location of the whereabouts of the two juveniles was obtained. That location was a residence in the City of Canandaigua and

contact was made. After the discovery of one of the juvenile suspect's, the property owner became uncooperative and demanded the police leave. A search warrant application for the residence was completed and after executing same, the second juvenile suspect was located hiding under a bed. Both juveniles were arrested for Robbery in the First Degree, a class B felony.

CID- A total of 631 cases were handled by the Criminal Investigative Division. An increase in 115 cases from 2020 which totaled 516. In prior years, the total number of CID cases was less than 500.

CID- Detective Visingard, through proactive investigation, arrested 14 defendants who solicited nude photographs and/or sexual contact with who they believed to be corresponding with a child.

Juvenile- An increase of 142 cases from 2020. The total number of juvenile cases closed in 2021 was 343. The previous high for total number of juvenile cases was in 2020 with 201. In prior years, the total number of juvenile cases was less than 200.

Juvenile/School Resource Officer Division

The Canandaigua Police Department's Juvenile/School Resource Officer Division is the link between the criminal justice system and juveniles, whether or not an offense has been committed. The Juvenile/SRO Division handles virtually all cases that involve an individual under the age of 18 and all cases where an incident occurs within the City of Canandaigua School District buildings and grounds. Various types of cases include, but are not limited to, children disobeying their parents, unruly behavior, follow up to children who have been reported missing but have been located, attendance issues, and incidents involving violations of State and Local laws.

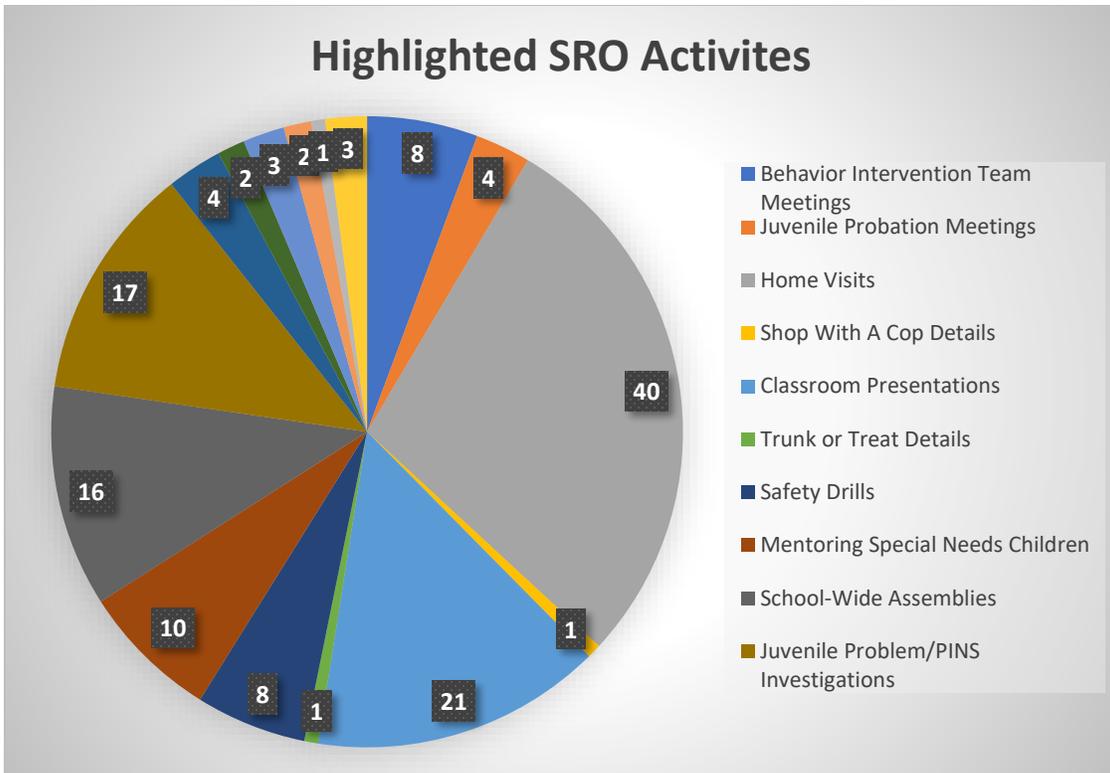
The City of Canandaigua School District consists of the Primary, Elementary, Middle, Academy, Academic and Career Center, and Administrative Building in addition to the District's playgrounds and sports fields. The Juvenile/SRO's are looked at as a resource, which the school community can turn to. As such, our SRO's are trained in and fulfill three roles by using a triad approach. The officer acts as a law enforcement officer, an informal counselor, and a teacher. As a law enforcement officer, the primary purpose is to "keep the peace." As an informal counselor, the officer provides resource guidance to students, parents, teachers, staff, and act as a link to support services both inside and outside the school. As a teacher, the officer will share special law enforcement expertise by presentations in the classroom to promote a better understanding of our laws. Furthermore, the SRO also serves as positive role model for the students on campus during school hours and off campus at extracurricular activities.

The presence of School Resource Officers, who are easily identifiable by their attire, which consists of full duty uniform, also provide a first line of defense regarding safety issues. Their presence directly addresses student and faculty safety by eliminating response time that could be crucial in life-or-death situations whether they be at the hands of an assailant or a medical incident involving both students and staff. Their full-time presence, and therefore their immediate response time, is priceless when handling incidents of special-needs or distraught children who wander off school grounds. As most every parent is highly concerned about the safety of their child, especially in this day and age, they can go about their day trusting that the Canandaigua Police Department

and the City of Canandaigua School District have taken the initiative to provide the necessary steps in the protection and watch care of their children during the school year.

Juvenile/School Resource Officer Division Responsibilities

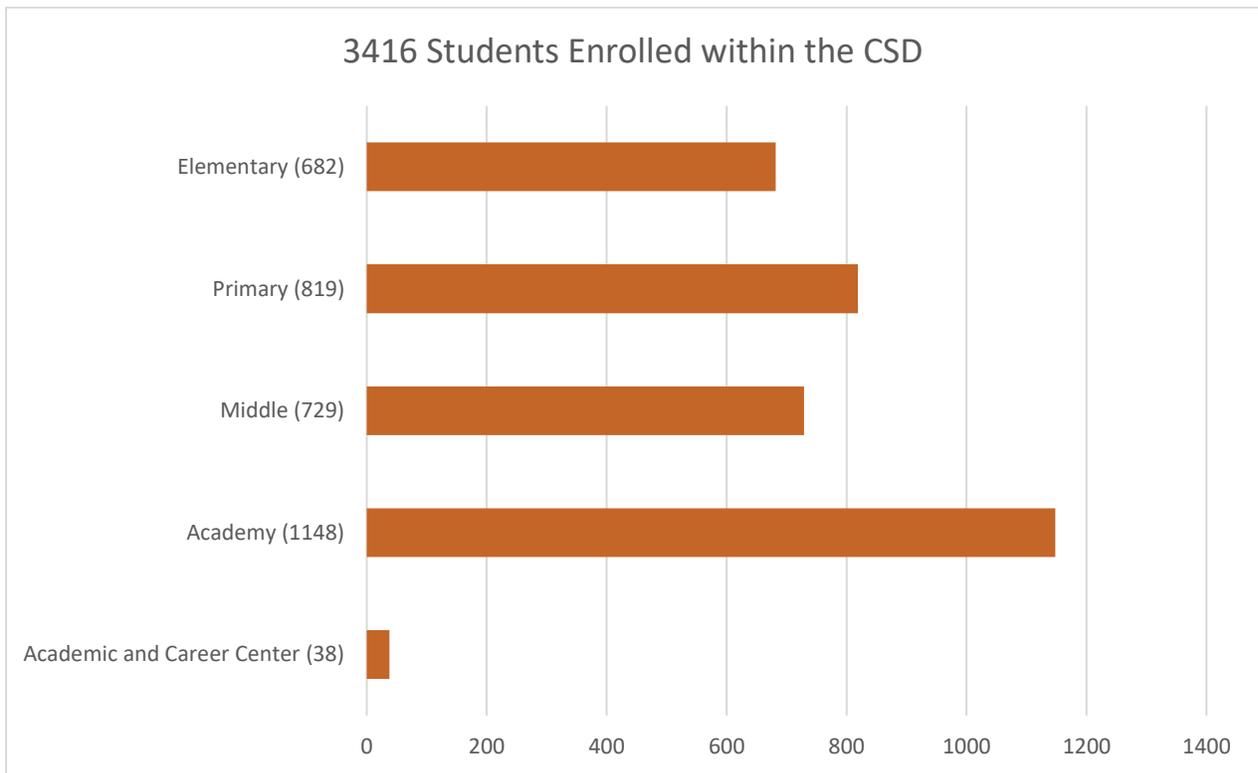
- Daily walkthroughs of school buildings, door checks, and security surveys.
- Daily mobile patrols of buildings exteriors, parking lots and roadways at school properties.
- Daily informal interaction with students and staff in hallways, lunchrooms, classrooms and school activities.
- Daily observations of school security cameras.
- Frequent meetings and / or phone conferences with School Counselors.
- Daily assists to students and / or parents in the SRO Office with questions, issues, conflict resolution and rapport building.
- Provide special and confidential LEO advice to District administrators on an as needed basis.
- Receive frequent off-hours phone calls to assist Police Department and/or School District with resolving issues with students and families when required.
- Attend Juvenile Probation Meetings.
- Conduct “Shop with a Cop” details.
- Conduct school safety drills.
- Conduct classroom presentations at the Primary-Elementary School, Middle School and the Academy.
- Mentor special needs students at the Primary/Elementary School.
- Conduct home visits / SRO Truancy investigations.
- Conduct Special Details, special assists to staff, students or parents, special requests for advice and counsel from administration and athletic department, special response to security or traffic issues.
- Conduct assists to outside agencies with school related cases as required.
- Engage in twice a week Meal Delivery Details.
- Follow up with investigations involving individuals under the age of 18.
- Prepare necessary paperwork in incidents that are being transferred to Probation, Family Court, or the Canandaigua City Court.
- Work in unison and assist where necessary with appropriate agencies when formal prosecution is deemed the necessary route.



Juvenile/SRO Division Structure/Manpower

1. One Supervisor who oversees one full-time and two part-time School Resource Officers.
 - A. Sergeant PJ Mastracy
 - I. Officer Vince Delforte (full-time)
 - II. Officer Matthew McGrath (part-time) – also assists with CID cases when required.
 - III. Officer Darrin Bartolotta (part-time)



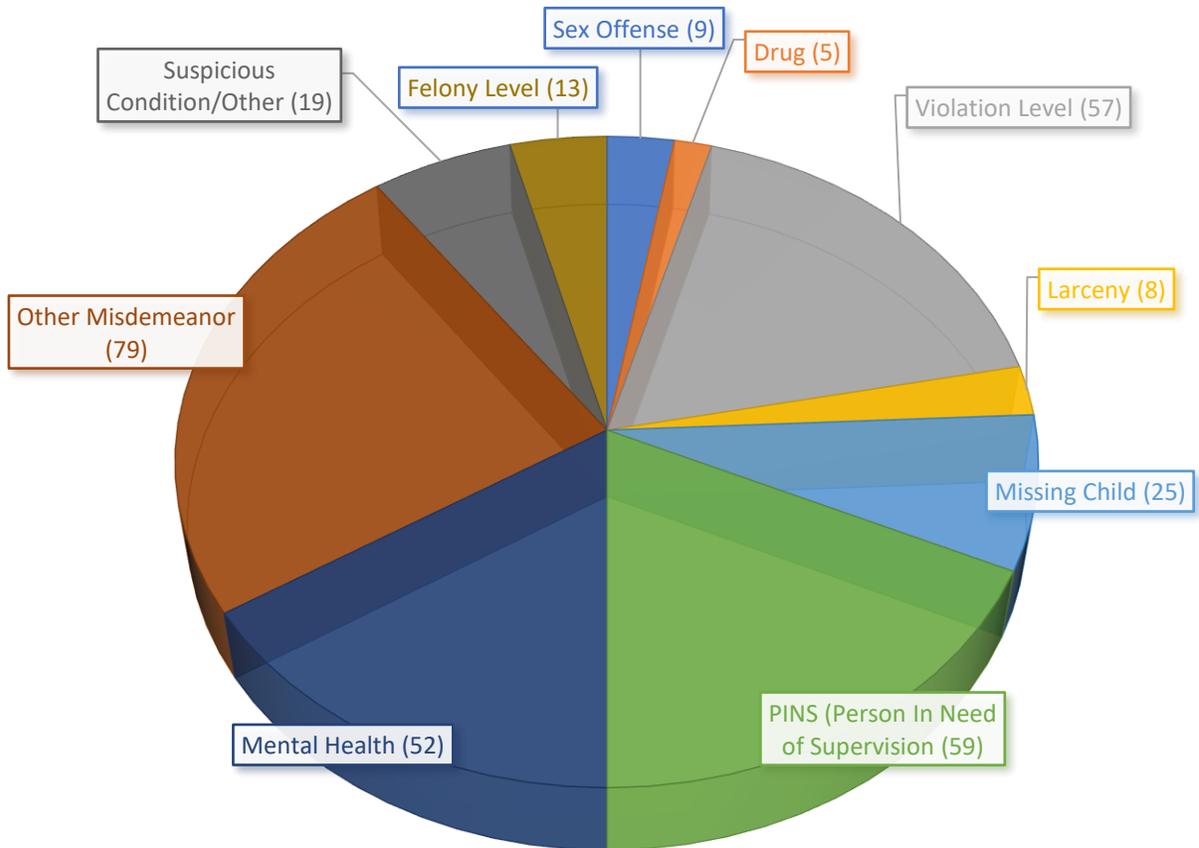


Juvenile/SRO Cases are closed with one of the following statuses

- A. Referred to Family Court
- B. Referred to Probation
- C. Referred to Other Outside Agency
- D. Police Counsel
- E. Parental Notification
- F. School Discipline
- G. Referred to Youth Part
- H. Referred to Youth Court
- I. Referred to Canandaigua City Court
- J. Referred to Clifton Springs Hospital
- K. Unfounded

Note: In the vast majority of cases, an arrest report is generated when a violation of law was committed but did not, for various reasons, tend to lead to formal Probation nor prosecution in Family Court/Youth Part/Youth Court. Arrest reports generated in these instances are not included in the CID statistics.

JUVENILE/SRO CASES CLOSED 2021 (326 TOTAL)



2021

Canandaigua Police Department



Warrants Annual Report



Warrant Report – 2021

In 2021, the Canandaigua City Court issued **45** warrants of arrest, and **25** Criminal Summons for violation level offenses. Of those **45** warrants, **7** were recalled/vacated by the court, **30** were served upon the defendants by law enforcement, and **8** remain open and pending arrest.

In total, the Canandaigua City Police Department has **49** outstanding warrants, dating back to 2012. Of those **49**, **32** reside outside of Ontario County, **11** reside outside of New York State, and **1** resides outside of the United States. *Note that some warrant suspects have had multiple warrants issued for their arrests.

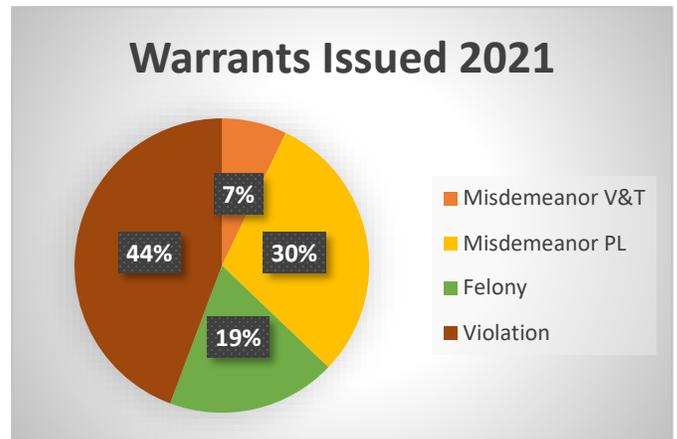
Statistical breakdown regarding 2021:

Warrants Issued: 45

Arrest Warrant: 10

Bench Warrant: 35

Category: Violation - 6
 V&T (misd) – 5
 Misdemeanor – 21
 Felony - 13



Warrants Executed: 32

Arrest Warrant: 10

Bench Warrant: 22

Category: Violation - 6
 V&T (misd) – 3
 Misdemeanor – 18
 Felony - 5



2021

Canandaigua Police Department



Community Services Annual Report



Mission Statement:

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through the delivery of competent, fair and impartial police services.

As clearly mentioned in the above mission statement, our primary focus here at the Canandaigua Police Department is the citizens of our community. It is commonly believed that a police department does little outside of enforcing the many laws of New York State. However, as you will read in this report, the Canandaigua Police Department goes far beyond the simple application of law when it comes to ensuring the prosperity of the community we serve. The following report will include descriptions of the services we provide as well as several of the many community orientated events that we have participated in for the year 2021.

Bike Patrol



The Canandaigua Police Department Bike Patrol unit is currently comprised of six members. Each member of the bike patrol unit must participate in and pass the bike patrol school provided by the International

Police Mountain Bike Association (IPMBA). The Canandaigua Police Department typically utilizes the bike patrol unit during many of the holiday events such as the 4th of July and Memorial Day parades as they can easily navigate high traffic areas. Experience has shown that a bike patrol officer is much more approachable than that of an officer on foot or in a patrol vehicle. In addition, bike patrol officers promote the use of bike helmets and bike safety. Finally, a police department that utilizes a bike patrol reduces the wear and tear on patrol vehicles as bike maintenance is much cheaper. In 2021 two additional officers were added to the bike patrol unit. The unit is made up of the following officers:

Sgt. Christopher Reynolds

Det. Anthony Catalfamo

Officer Michael Cole

Officer Andrew Strablow

Officer David Demchuk

Officer Eric Ransley

With the loosening of Covid-19 restrictions several festivals that had been canceled in 2020 were able to resume in 2021. As a result, the department was able to utilize the bike patrol unit at many of these events. The bike patrol was utilized for an additional ten plus hours for general patrol purposes. It is our goal in 2022 to utilize the bike patrol on a more consistent basis as manpower allows.



Child Passenger Safety Seat Unit

In our effort to increase the safety of those traveling on our roads, the Canandaigua Police Department also offers another specialized service to our community, child safety seat installations. Certified members, Sgt. Reynolds and Officer Cole, have both attended and passed the required National Child Passenger Safety Certification training program to become child safety seat technicians. The department has also added another certified member to the unit in 2021, civilian employee, April Turner. The Child Passenger Safety Seat Unit is a valuable resource to the community that provides education to parents and care givers so they can make the proper seat selection for installation. This unit also provides care givers with the knowledge they need to confidently install their child's seat in their vehicles as well as others. This can be accomplished in one of two ways. Either the care giver can contact the Canandaigua Police Department to make arrangements with one of the technicians or attend a car seat check event within the community.



In 2021, the department was able to provide this service in a more efficient manner due to relaxed Covid-19 restrictions. Only three car seat installations took place in 2020, in 2021 we completed seventeen installations. We also teamed up with the New York State Police, Ontario County Sheriff's Office and the Geneva Police Department to put on a car seat installation check point at the Canandaigua Fire Station. Finally, Sgt. Reynolds and PO Cole attended the National Child Safety Seat conference held in Saratoga Springs which had been canceled due to Covid-19 the previous year.

Property Checks



Another service provided to the citizens and business owners of the City of Canandaigua is property checks. One of the many duties of the road patrol is to ensure that all the laws pertaining to parks and other city property are being obeyed. Aside from city property, citizens and businesses can request that the police department do routine passes by their homes or businesses. This commonly occurs when a citizen/business owner leaves their home/business for vacation, has been a victim of a crime, or other various reasons. All city and private property are checked several times over a twenty-four-hour period. **In 2021, the City of Canandaigua Police Department conducted 25,032 property checks.**

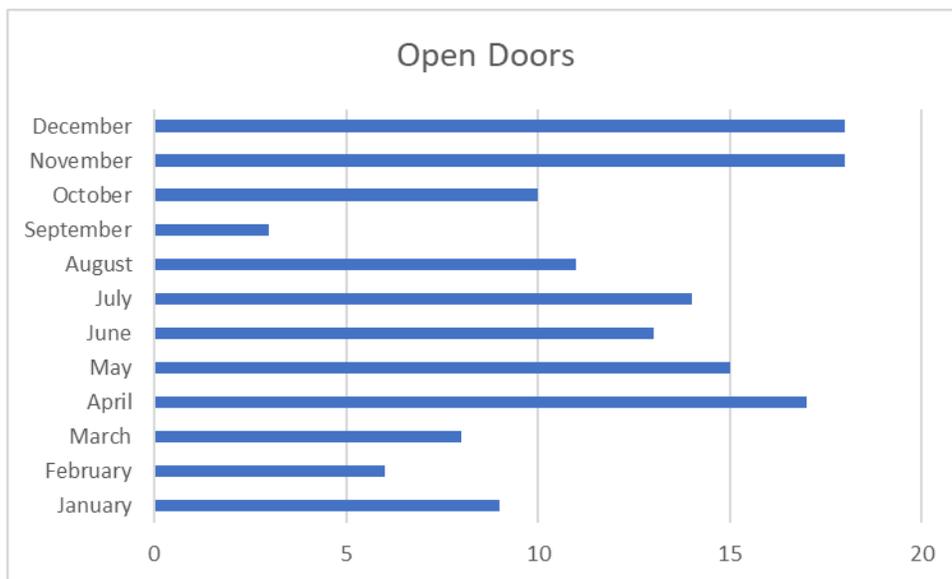
One of the forms of property checks that the police department performs comes in the form of a foot patrol. Between the hours of 6:00 am and 10:00 PM each officer on duty is required to do a foot patrol of the downtown business district. This provides an excellent opportunity for officers to interact with the citizens, visitors, and business owners of the city. During the warmer months

when there is a larger population of people at the Canandaigua Lake, foot patrols are expanded to include the City Pier, Kershaw Park, and Lake Front Park. **In 2021, officers performed 862 foot patrol details in the areas of Downtown, Kershaw Park, and other various parks throughout the city.**

Between the hours of 10:00 PM and 6:00 AM, one officer is assigned to walk the east side of the business district, while another is assigned to walk the west side. These officers check the businesses to make sure that they are locked, undamaged, and free of vandalism. If a business is found damaged or a door is found unlocked, the officer will make every effort to contact the business owner or representative to advise them of the issue. **In 2021, officers performed 686 foot patrols details downtown checking businesses.**



Please refer to the graphs below for a breakdown of businesses found with open doors by month in 2021.



Making a Safer Community

The Canandaigua Police Department prides itself in making the community safer and staying active to improve the overall quality of living in Canandaigua. This is accomplished in many ways; however, one of those ways is to team up with other Ontario County Agencies to collaborate on investigations, assist those in need, and address quality of life issues in the City and throughout Ontario County. Members of the Canandaigua Police Department sit on the following boards and multi-disciplinary teams to accomplish these goals:

- **Ontario County Elderly Abuse Enhanced Multidisciplinary Team:** Collaborating with numerous different agencies to discuss cases and keep the elderly and vulnerable adults safe.
- **Finger Lakes Child Abuse Response Team:** Collaborating with numerous different agencies to discuss cases and keep children who are victims of physical and sexual abuse safe.
- **Child Abduction Response Team:** A select team that is called if a child is abducted or has gone missing.
- **Commercial Sexual Exploitation of Children:** Collaborating with numerous agencies to discuss cases and keep children who are victims of sex trafficking or potential sex trafficking safe.
- **The Salvation Army Board:** Members get together to discuss ways to serve those in the community (ex- food, shelter, clothes, assistant with bills, community events etc).
- **The Ontario County Safety Council Committee:** Collaboration of people dedicated to enhancing our community's quality of life through educational programs and initiatives that promote safety. They are devoted to injury prevention and the promotion of safety by stimulating and spotlighting safety programs and activities in industrial, commercial, schools, hospitals and other civic organizations throughout Ontario County.
- **Crisis Intervention Team:** Collaborating with numerous agencies to talk about those in the community who have mental health issues and discuss how to better connect them to resources. Also, discuss and implement ways to keep officers trained and better equipped to deal with civilians with mental health issues that they deal with while working.
- **Behavioral Intervention Team:** The purpose of a Behavioral Intervention Team within the Canandaigua School District reinforces and builds on efforts by institutions to provide students, faculty, staff, and visitors ("School Community") with a safe and secure place to work, study, live, and visit.
- **Seniors and Lawmen Together Committee:** Law Enforcement working with the elderly to promote safety and to reduce senior's fear of crime.
- **Suicide Prevention Coalition:** Learn the warning signs and factors of suicide, and how together we can help prevent it.
- **The Partnership of Ontario County:** The Partnership for Ontario County is an independent non-profit organization, located in Canandaigua, NY. The Board of Directors and the Partnership team create, support and administer alliances to cultivate positive social change.

- **Ontario County Domestic Violence Team:** Collaborating with numerous agencies to improve our overall response to domestic violence in our community.
- **The Ontario County Traffic Safety Board:** To further traffic safety in Ontario County by supporting the enforcement of laws, by collaborating with communities and stakeholders, and by developing creative initiatives toward the promotion of safe roadways.

Other Services

The Canandaigua Police Department also provides services and participates in many community events. Below you will find a list of these events. Please note that due to the Covid-19 pandemic, several of the activities that the police department typically participates in had to be placed on hold because of the Governor’s Executive Order restrictions.

- **Canandaigua Kiddie Camp**
- **Annual Torch Run for the Special Olympics**
- **Teen Police Academy**
- **No Shave November for Cancer Awareness**
- **Took part in the ‘Toys for Tots’ drive**
- **Taught driver education to teen drivers**
- **Active Shooter Presentation**
- **A.L.I.C.E. Presentation**
- **Bicycle safety presentation at the Salvation Army**
- **Numerous child passenger safety seat checks**
- **Fraud presentation for the elderly population**
- **Assisted with Crosswinds 5K**
- **Participated in a mock Elderly Multi-Disciplinary Team recording**
- **Evidence Preservation and Collection presentation at FLCC**
- **Gave a presentation to the ‘Ontario County Substance Abuse Collation’ on the effects of impaired driving**
- **Participated in several Unwanted Pharmaceutical Collection Events with the Partnership for Ontario County and the Substance Abuse Prevention Coalition of Ontario County.**
- **School Safety Presentation**
- **Participated in ‘Fall into Canandaigua’ to give out safety brochures, goodies, and candy to kids.**
- **Gave a presentation to the Girls Scouts on fingerprinting and the value of evidence collection.**

The 2021 Canandaigua Kiddie Camp



The 2021 Annual Torch Run for the Special Olympics



2021 Teen Academy



No Shave November for Cancer awareness



Toys for Tots program



“Good Night Lights” at Golisano Children’s Hospital



2021

Canandaigua Police Department



Crisis Intervention Team Annual Report



Crisis Intervention Team (CIT)

“Preserving the dignity of individuals who are emotionally distressed is essential. It shall be the policy of the Canandaigua Police Department to have a group of officers specially trained to deal with emotionally disturbed individuals in a variety of situations within the community. These situations may include suicidal persons, persons displaying irrational/erratic behavior, persons with psychiatric issues, severe and dangerous emotional overloads, as well as any other mental health related incidents and referrals. These officers shall be known as the Crisis Intervention Team (CIT).”

- General Order 591

The Canandaigua City Police Department Crisis Intervention Team began with 5 members trained in crisis intervention.

Members include:

Lieutenant Nathan Lawrence	Coordinator/Liaison
Sergeant Joshua Raymond	Supervisor/Team Leader
Sergeant Christopher Reynolds	Team Member
Officer Michael Felice	Team Member
Officer Brian Parkison	Team Member
Officer Eric Ransley	Team Member
Officer Michael Cole	Team Member
Officer Moriah Stewart	Team Member
Officer Trevor Dobies	Team Member
Officer David Demchuk	Team Member
Detective Anthony Catalfamo	Team Member

General Order 591 – Crisis Intervention Team

In September, 2020, Canandaigua City Police Department expanded our General Orders (GO's) by adding a General Order specifically covering the Crisis Intervention Team. It outlines the policy, function, command structure, duties and responsibilities, and activation requirements for the team.



Note: *This report was created utilizing programs that the Canandaigua Police Department use for record keeping, and documentation of calls for service, including, but not limited to, Keystone Client, and Spectrum Justice System. The Ontario County 911 Center also assisted in providing data.*

This report is intended to be as accurate as possible. When a Canandaigua Police Officer gets dispatched to a job that is directly related to mental health, it gets classified as such by the 911 Center, for example: Mental Health Incident, or a Suicidal Subject. However, mental health situations can be involved in just about any type of call that an officer may respond to, such as a welfare check, or a disturbance, or simply a response to assist a citizen.

It would be safe to assume the statistics you will see in this report may be slightly higher in actuality, due to mislabeling of incident types. Careful inspections of as many calls for service reports as possible were performed to minimize inaccuracies.

**2021 Canandaigua City Police Department:
Mental Health Incident Statistics**

In 2021, the Canandaigua City Police Department responded to a total of **281** calls for service involving mental health issues. Out of those responses, **216** resulted in some form of mental health arrest, and hospitalization, under the New York State Mental Hygiene Law.

137 of the incidents were related to the New York State Mental Hygiene Law Section 9.41, which allows any police officer to take into custody any person who appears to be mentally ill, and is conducting himself or herself in a manner which is likely to result in serious harm to the person or others. “Likelihood to result in serious harm” shall mean substantial risk of physical harm to himself as manifested by threats of, or attempts at suicide, or serious bodily harm, or other conduct demonstrating that he is dangerous to himself or herself. Such officer may direct the removal of such person, or remove him or her to any hospital specified in subdivision (a) of section 9.39 or any comprehensive psychiatric emergency program specified in subdivision (a) of section 9.40, or, pending his or her examination or admission to any such hospital or program.

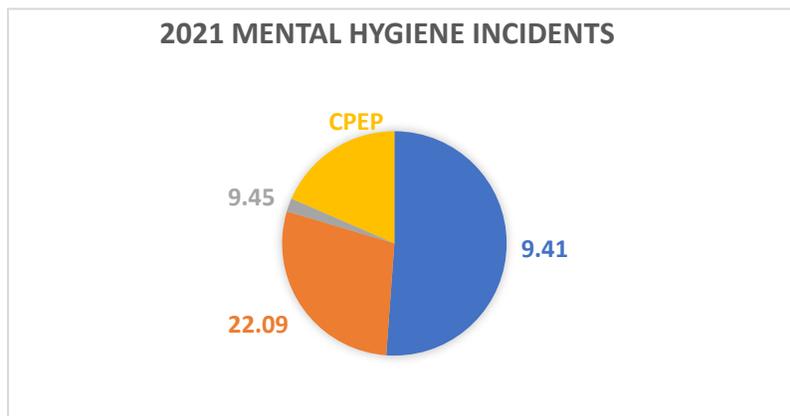
74 of the incidents were related to the New York State Mental Hygiene Law Section 22.09, Which, in summation, relates to a person who appears to be incapacitated by alcohol and/or substances to the degree that there is a likelihood to result in harm to the person or to others. A police officer who encounters a person that fits these criteria, may take that person into custody, and transport them to a treatment facility for purposes of receiving emergency services.

5 incidents were related to New York State Mental Hygiene Law Section 9.45, which, in summation allows the Director of Community Services, or their designee, to issue a written directive that allows police to take into custody a person who was reported to show signs of a mental illness, and is conducting themselves in a manner likely to cause harm to themselves or others.

48 incidents were handled via mobile CPEP intervention, or virtual CPEP intervention.

0 Incidents involved suicides, where the act was carried out without the affordability of intervention.

Any remaining incidents did not meet the requirements or criteria for any sort of police or CPEP intervention

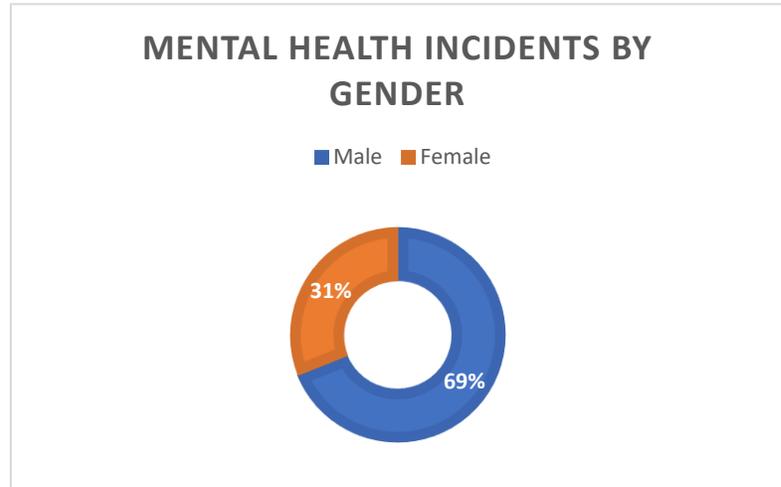


2021 Mental Health Statistics

Gender:

194 - Male

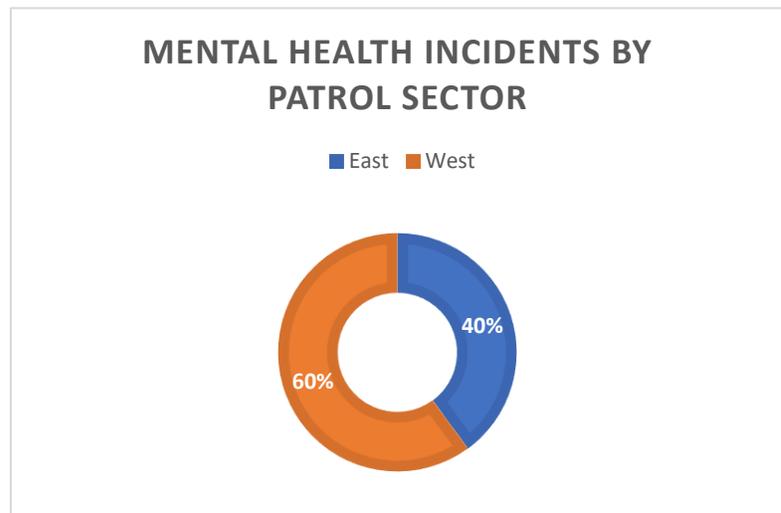
87 - Female

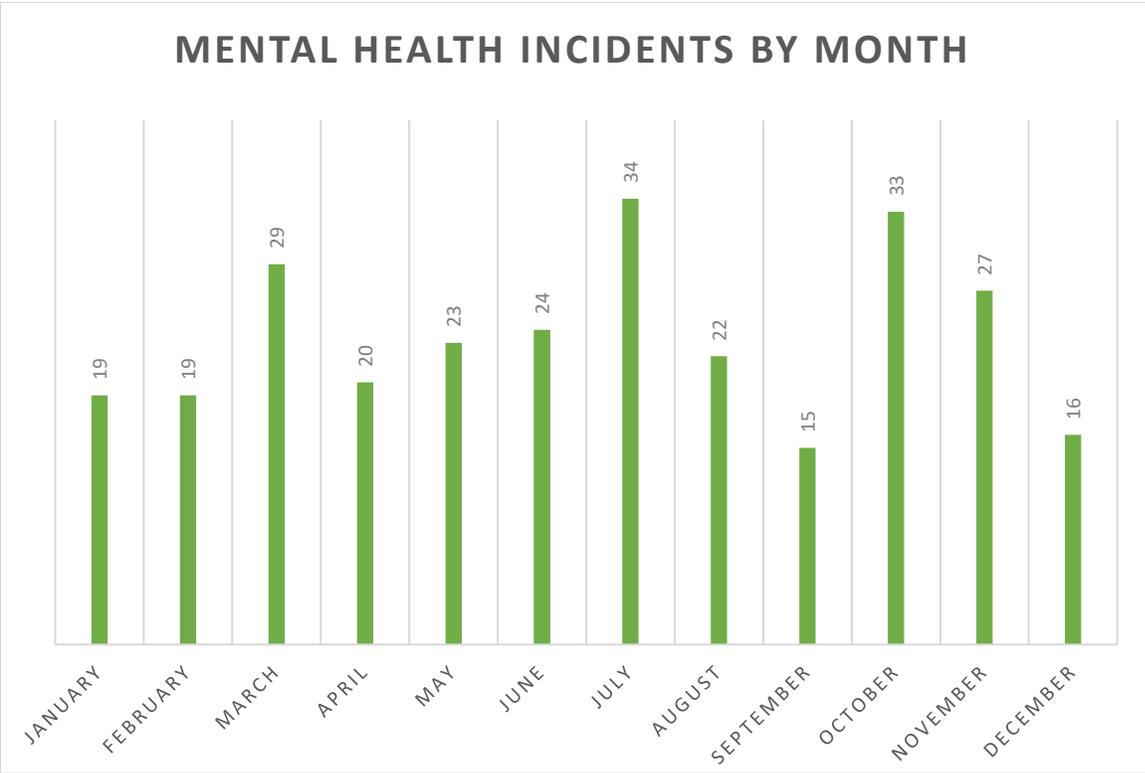
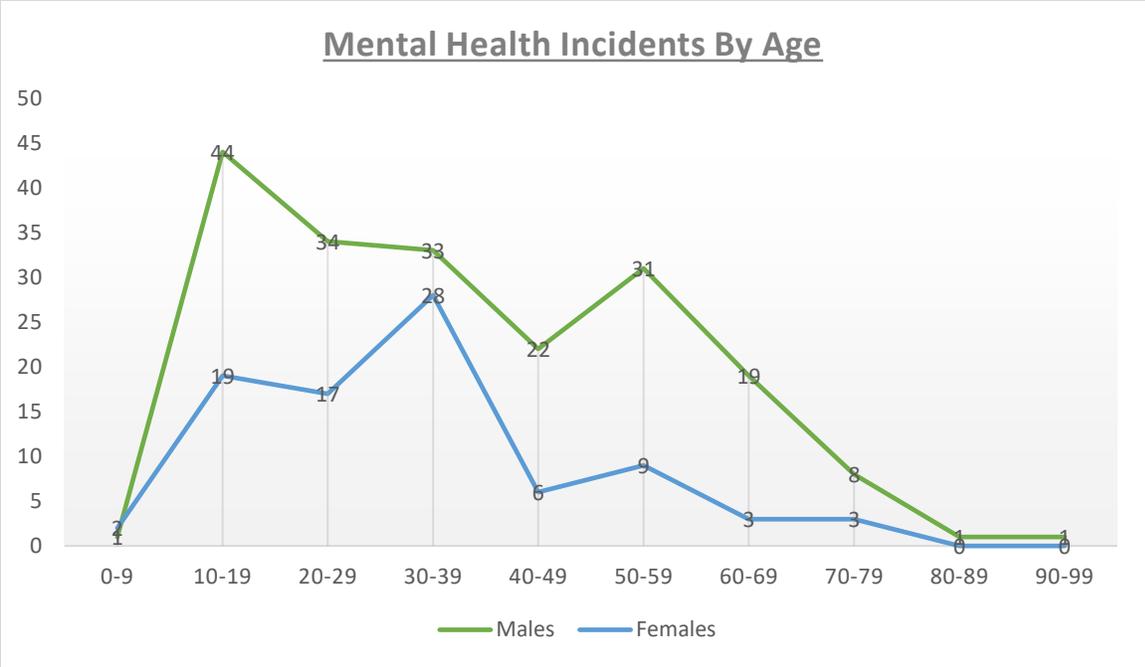


Sector:

113 – East Sector

168 – West Sector



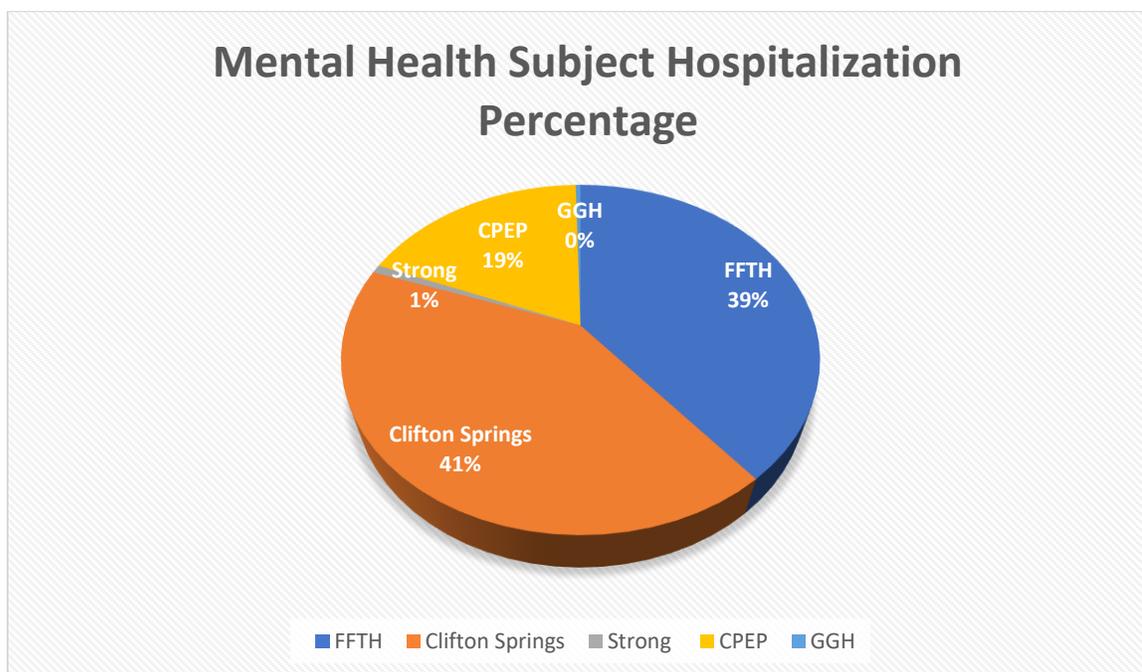


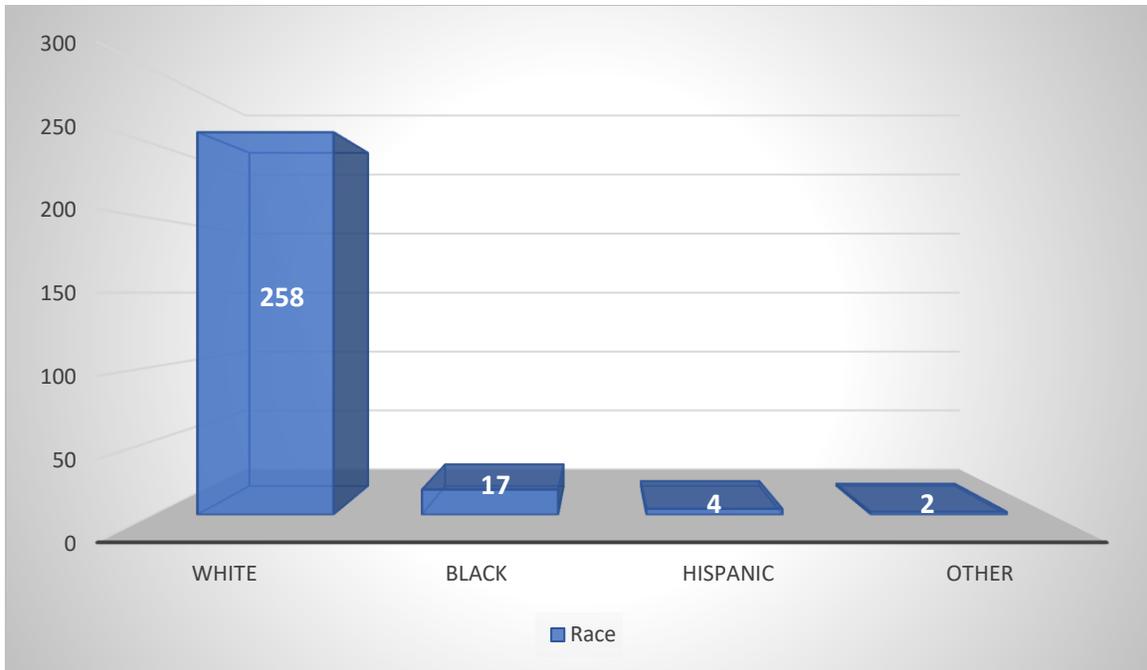
Mental Health Incident Treatment

When a subject fits certain criterion set forth by the NYS Mental Hygiene Law, that person is taken into custody under either section 9.41, 22.09, or 9.45. Our policy dictates that we transport the subject to the nearest facility capable of providing a mental health evaluation, which would be Clifton Spring Hospital. However, if the subject is under the influence of any substance, is believed to have consumed any substance, or requires treatment of any substantial injury, we are obligated to direct that subject to the nearest medical facility, which is FF Thompson Hospital, where they will be treated for injury, or intoxication, and medically cleared. Once medically cleared, that subject will be connected to Clifton Springs Hospital to undergo a mental health evaluation.

If a subject has inflicted a critical injury to himself/herself, or has consumed any substance believed to be imminently fatal, that subject may be rushed to Strong Memorial Hospital, in Rochester, NY.

With the implementation of virtual CPEP (Comprehensive Psychiatric Emergency Program), subjects that do not fit the criteria for a mandatory mental health arrest, but still could benefit from mental health assistance are provided the opportunity to speak with a mental health professional virtually. Officers outfitted with our department iPads are able to quickly and effectively connect a subject to this resource. Officers stand by while a virtual conversation and evaluation are conducted. The CPEP personnel will then determine if the subject should be brought in for a formal evaluation. This resource has allowed officers to provide quick and direct resources to subjects struggling with a mental health issue.





Overdose Statistics

The Canandaigua Police Department responded to **102** overdoses during 2021.

Of those 102...

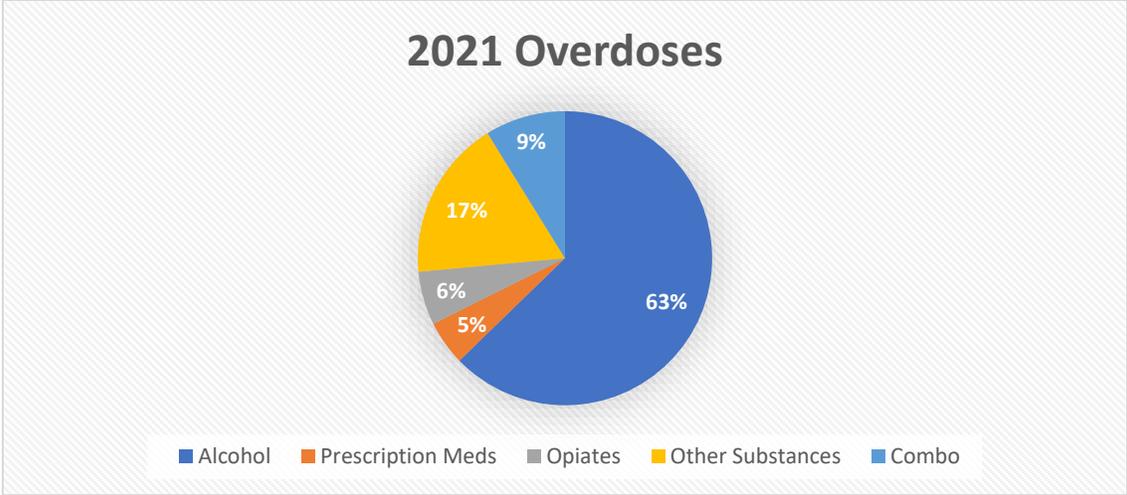
64 involved the over consumption of alcohol.

5 involved prescription medication overdoses.

6 involved opiate overdoses.

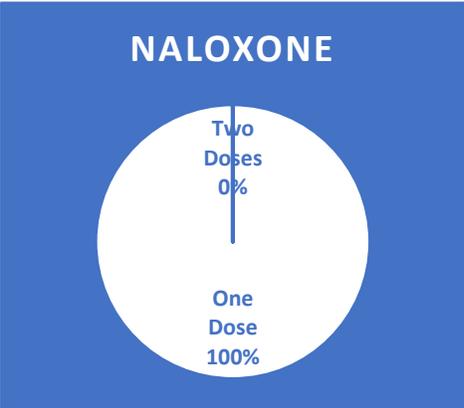
18 involved other substances (other illegal drugs, OTC medications, etc.)

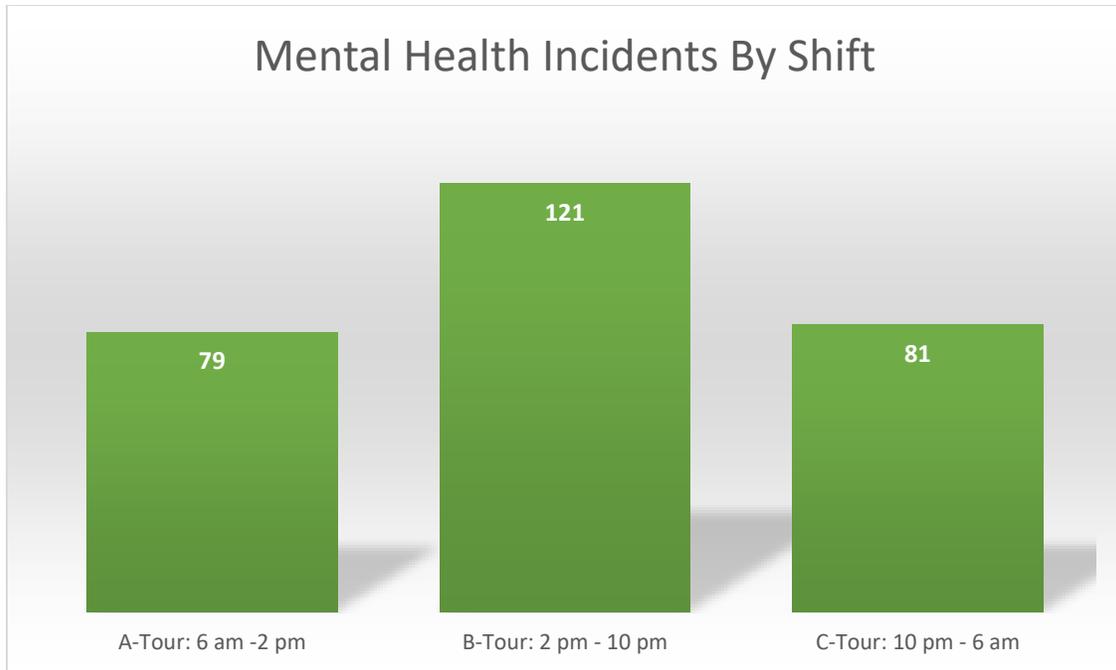
9 involved a combination of substances



Naloxone

Of the 6 opiate overdoses,
 0 required 2 doses of Naloxone
 6 required 1 dose of Naloxone
 0 Fatal opiate overdoses





Suicidal Subjects

In 2021, out of the **281** Mental Health Related calls for service, **137** involved subjects that reported having suicidal ideations.

Out of those **137** incidents, **22** of them suffered self-inflicted physical injuries. **14** inflicted harm upon others.

Suicides

In 2021, the Canandaigua Police Department investigated **0** reported suicides.

It is not always easy to tell if someone is experiencing a mental health crisis. Some signs are obvious, others are very discreet. A lot of people who are having a mental health crisis will not disclose what they are experiencing, or reach out for help. It is important for people to reach out to local resources that can help, such as a medical facility, CPEP, or local law enforcement.

Having officers trained in Crisis Intervention provides them with the knowledge to identify the more subtle cues that someone is having trouble dealing with mental health related issues. It provides a foundation to begin productive and effective communication with the subject, and implement the proper course of action to treat the crisis, and prevent unnecessary loss of life.

2021

Canandaigua Police Department



Use of Force Annual Report

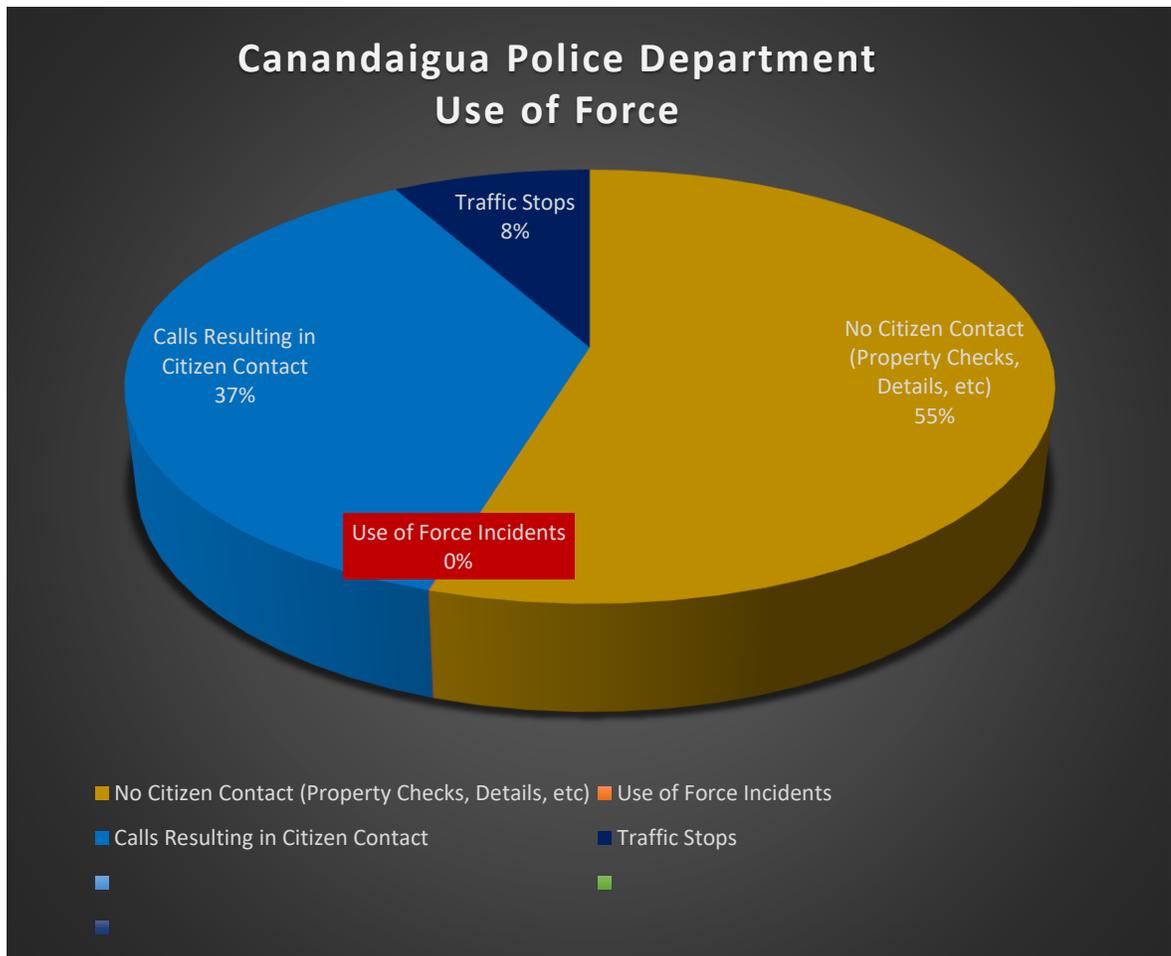


Use of Force

“Police officers are frequently confronted with situations where control must be exercised and force must be used in order to affect an arrest, protect themselves or protect others. The Federal and State standards by which use of force is measured are both founded in the basic premise of objective reasonableness. Officers of the Canandaigua Police Department are authorized to use only the amount of force that is objectively reasonable under the circumstances for the officer to effect an arrest, prevent an escape, or in defense of themselves or others.”

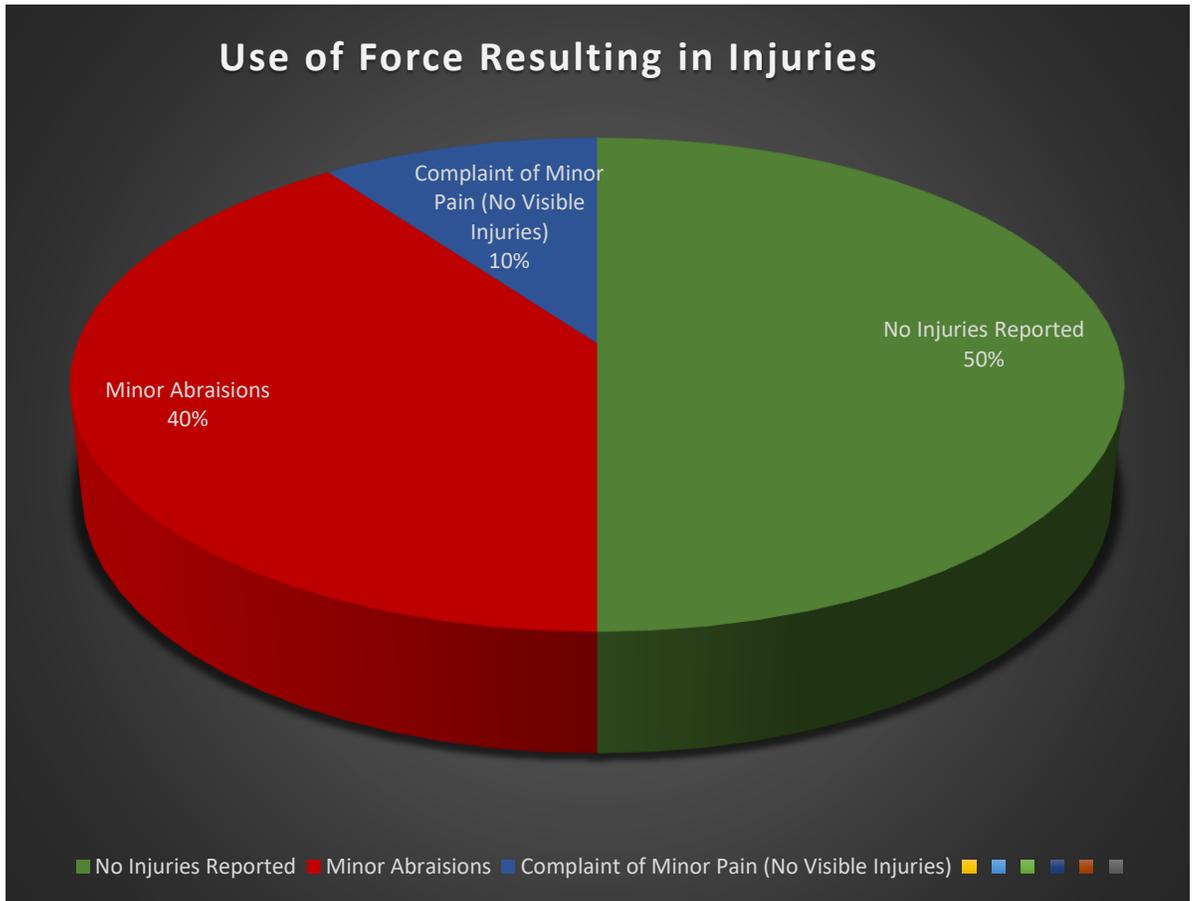
- *General Order 400*

In 2021, the Canandaigua City Police Department handled 45,773 total calls for service. Included in this number are over 17,000 calls for service and 3,741 traffic stops which resulted in contacts with citizens for various matters. Of these over 20,741 citizen contacts, officers reported using force of varying degrees a total of 20 times. That results in force being used by Canandaigua Police officers at a rate of less than 1/10th of 1% of contacts that officers had with citizens.



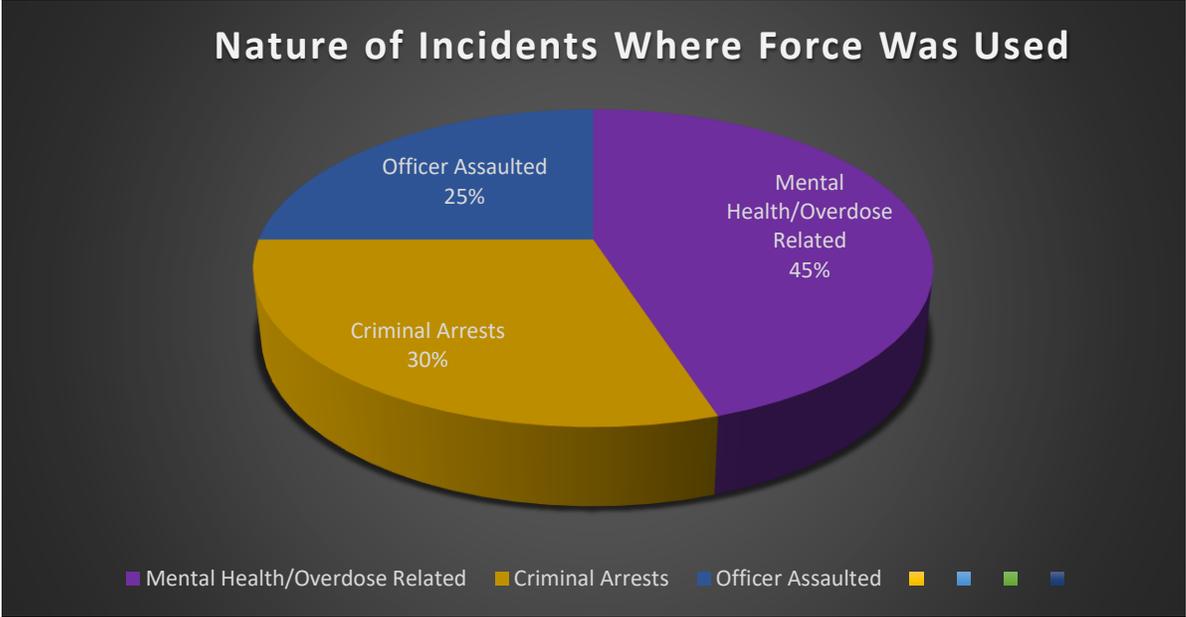
Use of Force Resulting in Injuries

In 2021, in the 20 incidents where force was used by the members of Canandaigua Police Department, 10 total injuries to suspects were reported and no deaths as a result of the force applied. Of those injuries, 8 people sustained minor abrasions, and 2 persons complained of minor pain following the incident.



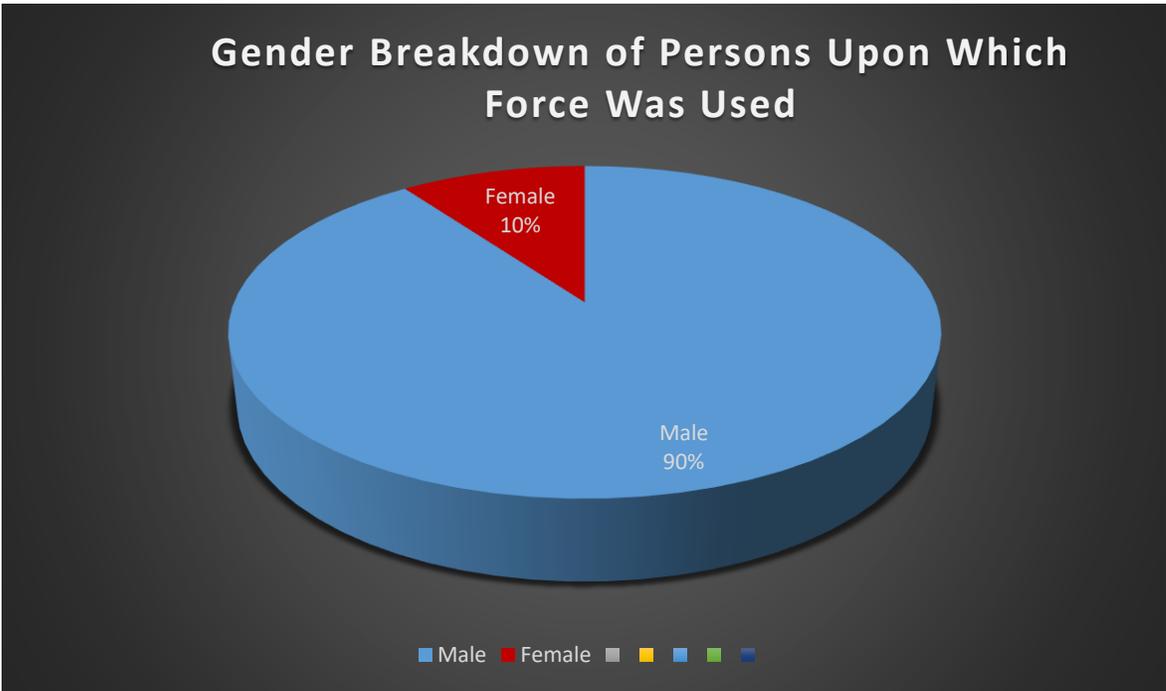
Nature of Incidents Where Force Was Used

In 2021, in the 20 incidents where force was used by members of the Canandaigua Police Department, 9 of the incidents were related to Mental Health/Overdose related calls, 6 were related to criminal arrests, 0 were related to Traffic Stops/DWI arrests, 5 were related to an officer being assaulted by suspects during investigations.



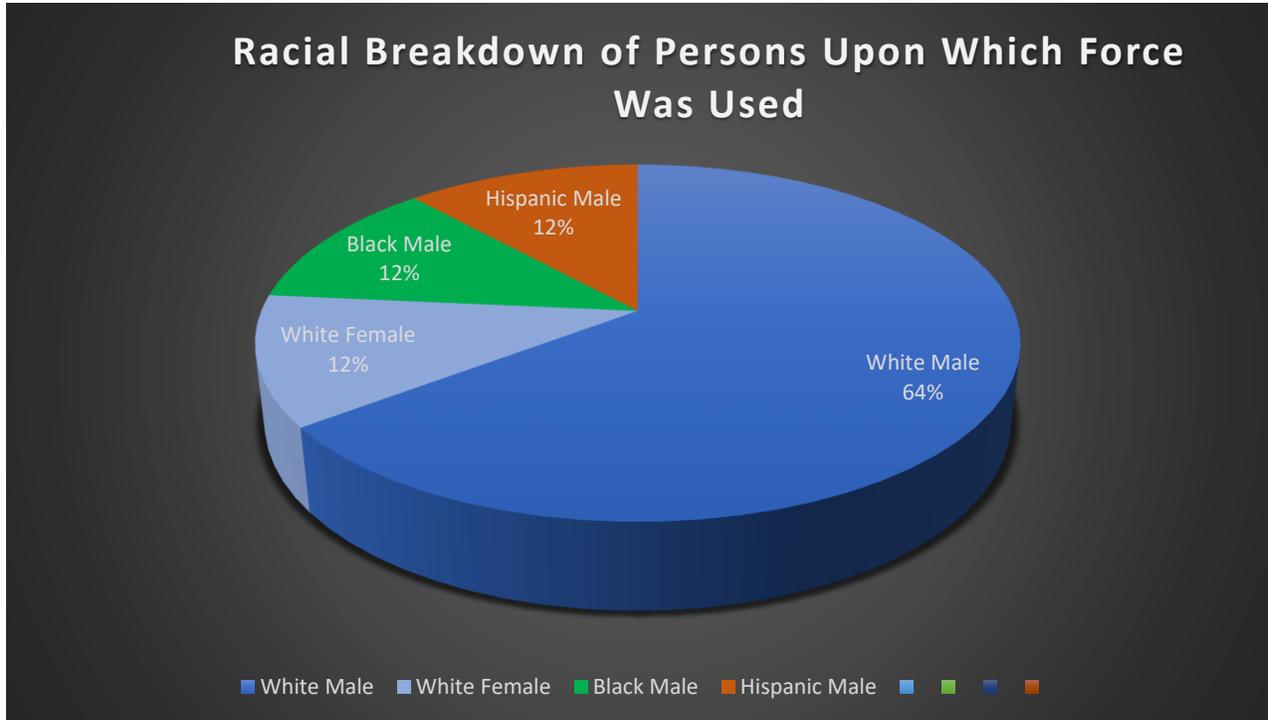
Gender Breakdown of Persons Upon Which Force Was Used

In 2021, in the 20 incidents where force was used, 18 incidents involved males and 2 incidents involved females.



Racial Breakdown of Persons Upon Which Force Was Used

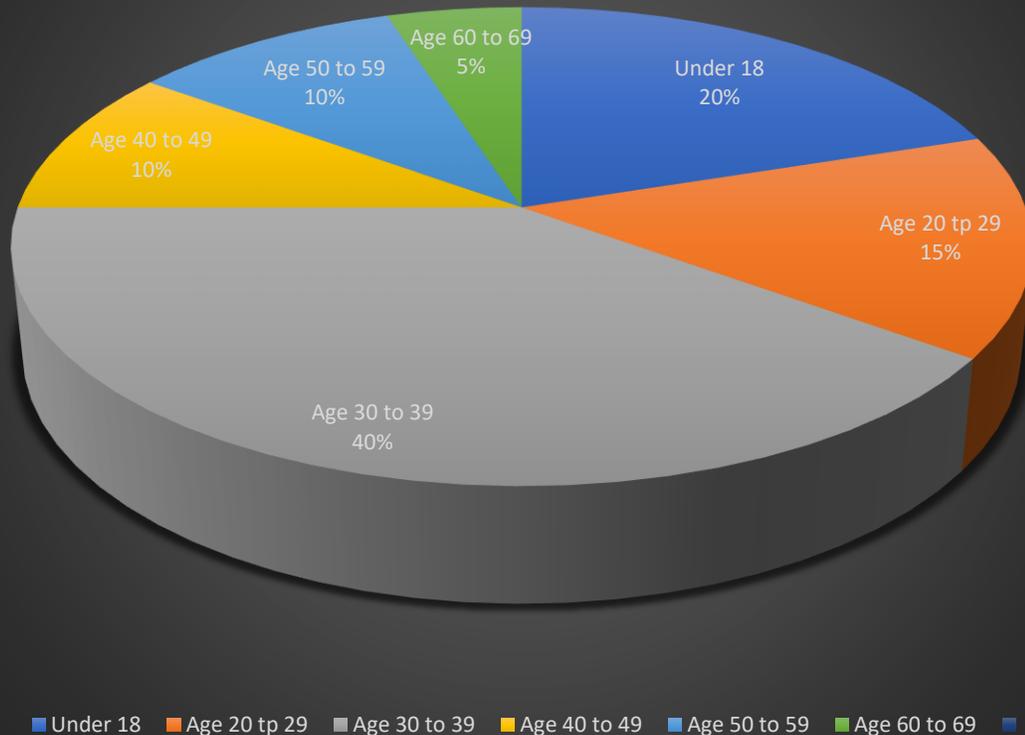
In 2021, in the 20 incidents where force was used, 13 incidents involved White/Caucasian citizens (11 males, 2 females), 5 involved Black citizens (5 males, 0 females), and 2 incidents involved Hispanic citizens (2 males, 0 females).



Age Breakdown of Persons Upon Which Force Was Used

In 2021, in the incidents where force was used, 4 involved persons under age 18 (4 males, 0 females), No incidents involved persons age 18 to 19, 3 involved persons age 20 to 29 (3 males, 0 females), 8 involved persons age 30 to 39 (6 males, 2 females), 2 involved persons age 40 to 49 (2 males, 0 females), 2 involved persons age 50 to 59 (2 males, 0 females), and 1 incident involved a person age 60 to 69 (1 male, 0 females).

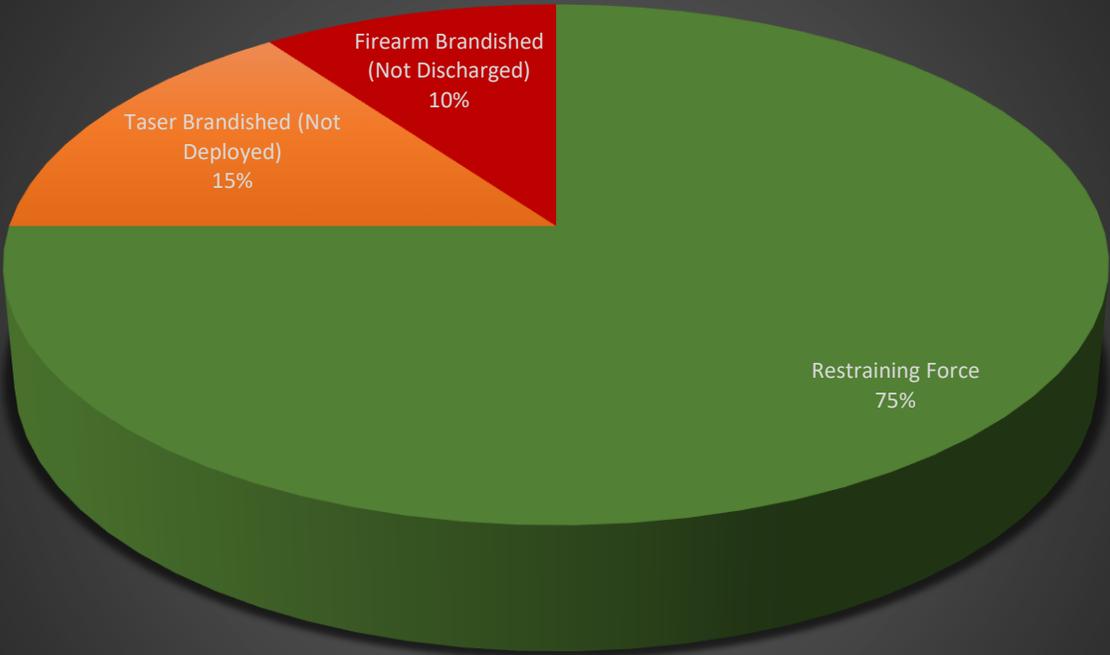
Age Breakdown of Persons Upon Which Force Was Used



Types of Force Used

In 2021, in the 20 incidents where force was used, 15 incidents involved Restraining Force used on the person., 3 incidents involved an officer displaying/brandishing a taser (not deployed), 2 incidents involved an officer displaying/brandishing a firearm. There were no incidents in which a “Chokehold” was used.

Types of Force Used



■ Restraining Force ■ Taser Brandished (Not Deployed) ■ Firearm Brandished (Not Discharged) ■ ■ ■ ■

2021

Canandaigua Police Department



Vehicle and Traffic Annual Report



Vehicle and Traffic Enforcement has been a long-standing focal point for the Canandaigua Police Department and is a crucial part of maintaining safe operation for motorists passing through and around the City of Canandaigua. The year of 2021 has continued to present many challenges for law enforcement while we continue to deal with the COVID 19 pandemic. As the world continues to adapt, the Canandaigua Police Department has slowly, but steadily, returned to conducting proactive traffic enforcement throughout the community.

General Order 535 was established by the Canandaigua Police Department to give Officers guidelines when performing traffic stops.

“Enforcement not only involves arrests and citations, but also includes warnings to drivers and pedestrians, which help prevent them from committing minor violations. Traffic enforcement may react to observed violations at accidents or in response to community concerns or may be proactive to prevent traffic violations.”

Categories of Vehicle and Traffic Enforcement:

Specialized Radar Details

Buckle Up New York (State Grant)

Stop DWI (State Grant)

Aggressive Driving Details (State Grant)

Distracted Driver Details (State Grant)

Proactive Officer Patrols

Investigation of Motor Vehicle Accidents

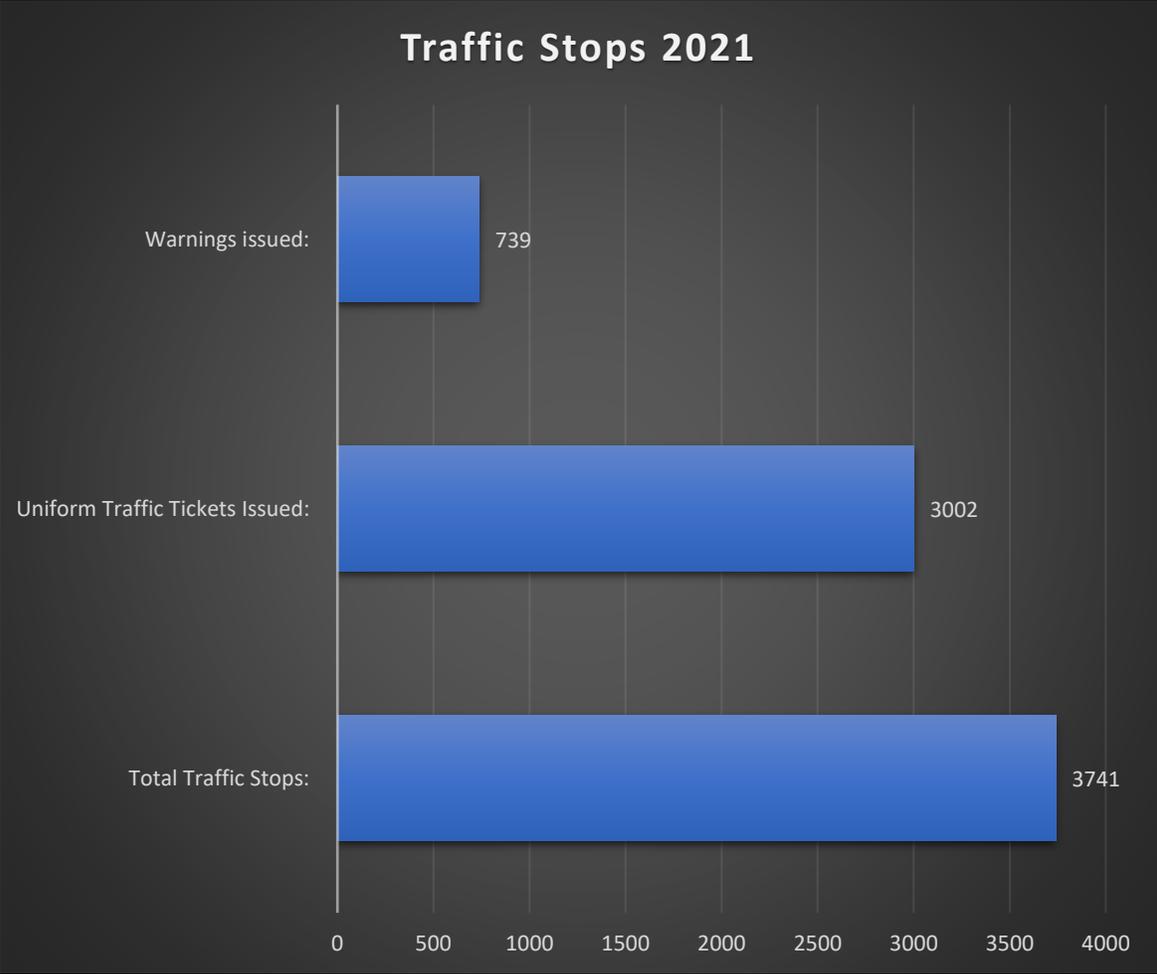
The following annual report provides a breakdown of the Vehicle and Traffic enforcement performed by the Canandaigua Police Department for the year of 2021. Note: This report was created utilizing a combination of New York State, Canandaigua Police Department and the Ontario County 911 Center databases that are used for record keeping. Due to reporting criteria individual to each reporting system, there may be slight variations as to how the data is reflected in this report. Every effort was made to minimize these variations.

Traffic Enforcement Statistics 2021

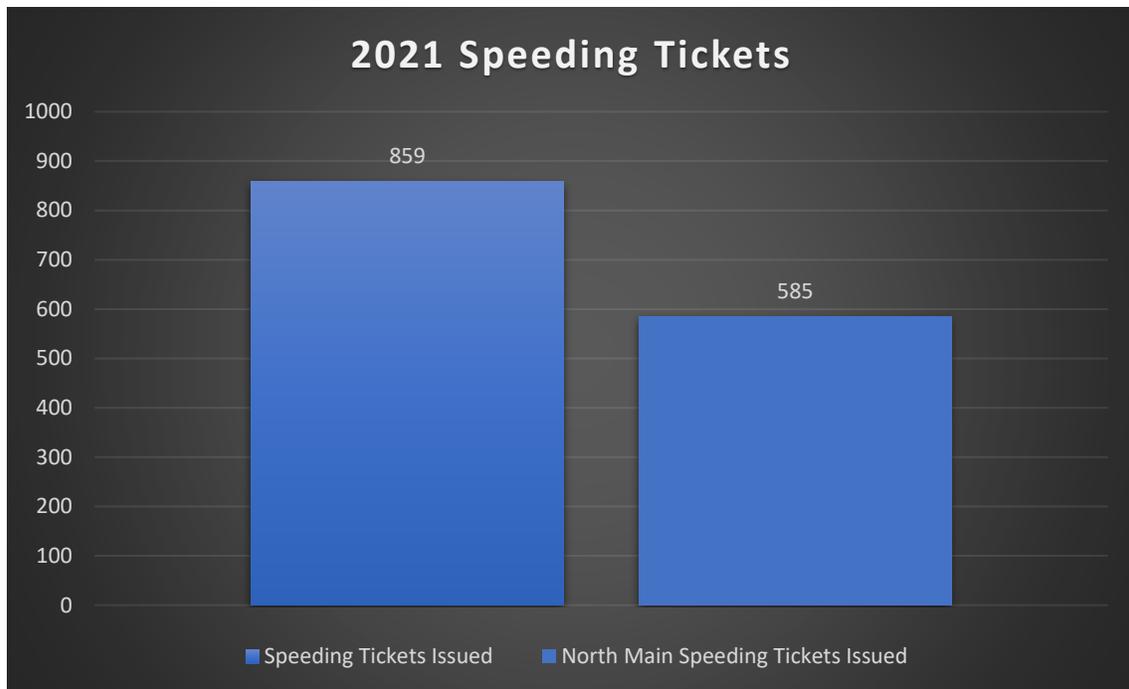
Total Traffic Stops:	3741
Uniform Traffic Tickets Issued:	3002
Warnings Issued:	739
Speeding Tickets Issued:	859
North Main St Speeding Tickets Issued:	585
Distracted Driving: (cellphone/texting):	39
Aggressive Driving:	1613

DWI Enforcement Statistics 2021

Total Driving while Intoxicated/Impaired:	22
Driving while Intoxicated (Misdemeanor):	7
Driving while Intoxicated (Felony):	8
Driving while Impaired/Drugs:	1
Aggravated DWI – BAC .18% or higher	5
Aggravated DWI – Child in Vehicle	1



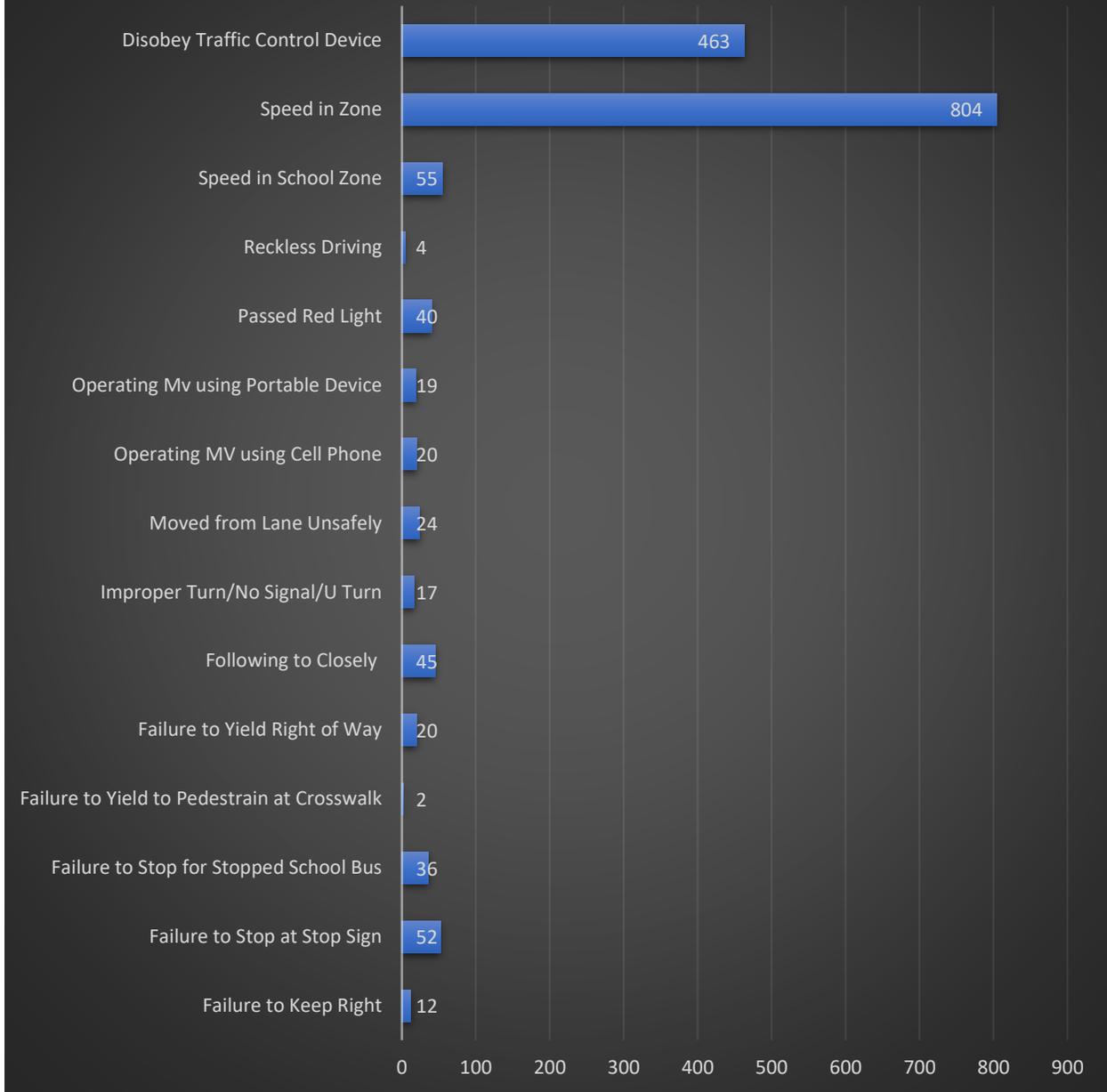
Total Traffic Stops:	3741
Uniform Traffic Tickets Issued:	3002
Warnings issued:	739



Speeding Tickets Issued:	859
North Main St. Speeding Tickets Issued:	585

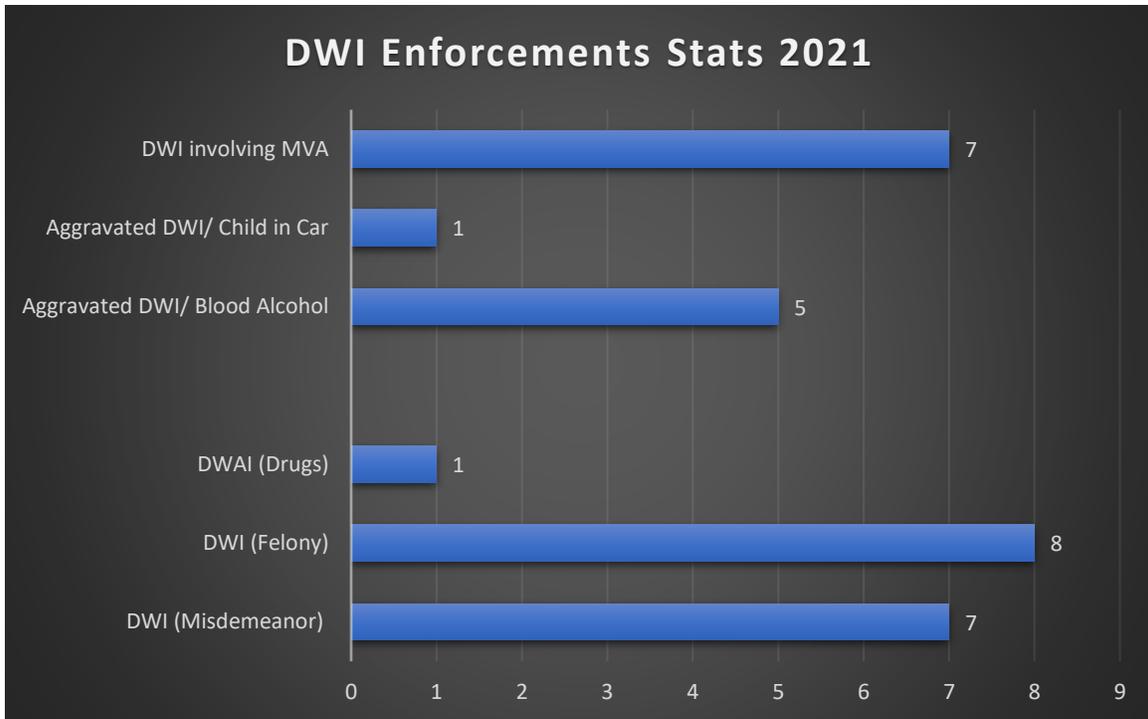
*North Main Street speeding tickets issued accounted for **68.1%** of the total speeding tickets issued.

Aggressive Driving Stastics 2021



Total Uniform Traffic Tickets issued:

1613



Total DWI Arrests: 22

DWI (Misdemeanor): 7

DWI (Felony): 8

DWAI/Drugs: 1

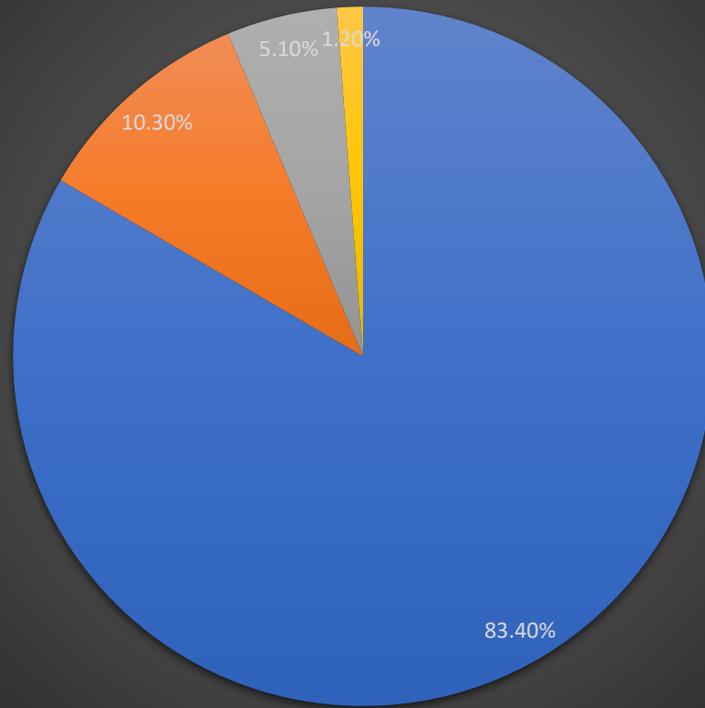
Aggravated DWI/ Blood Alcohol over .18%: 5

Aggravated DWI/ Child in Car under 17: 1

DWI involving MVA: 7

*Note some of the DWI Arrests above were charged with multiple sections

UTT's issued by Race 2021



Total Tickets Issued:

3002

Black:

10.3%

White:

83.4%

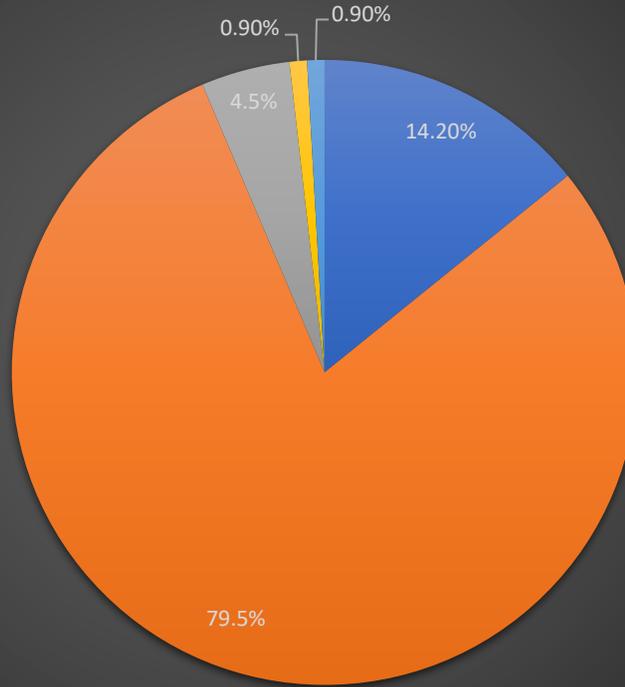
Hispanic:

5.1%

Other:

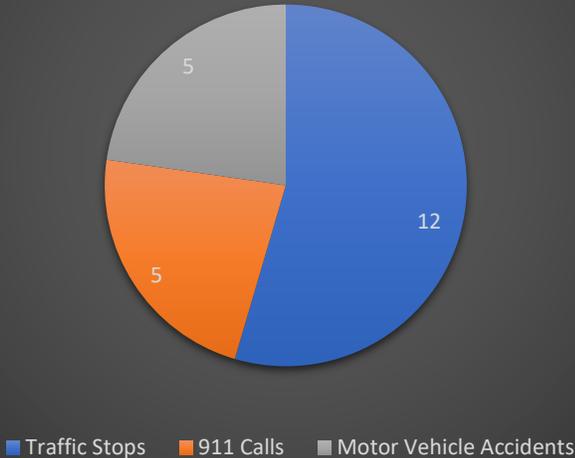
1.2%

Warnings Issued By Race 2021



Total Warnings Issued:	739
Black:	14.2%
White:	79.5%
Hispanic:	4.5%
Asian:	.9%
Other:	.9%

Contact Resulting in Drug/ DWI Related Arrests 2021



Traffic Stop Violations Resulting in Drug/ DWI Related Arrests 2021

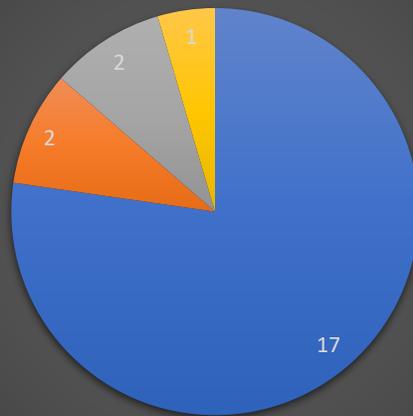


Drug/ DWI Related Arrests By Age 2021



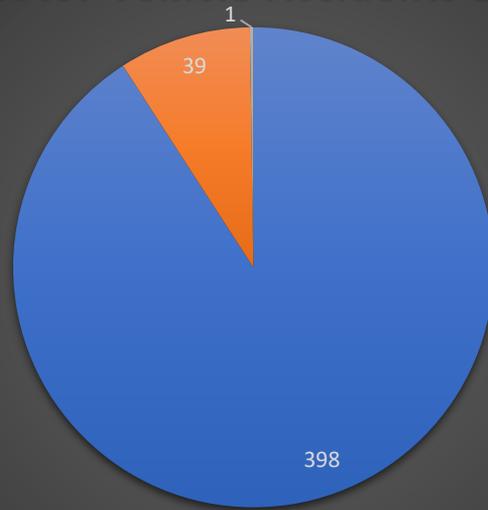
■ Age 0-9 ■ Age 10-19 ■ Age 20-29 ■ Age 30-39 ■ Age 40-49 ■ Age 50-59 ■ Age 60-69

Drug/ DWI Related Arrests By Race 2021



■ White ■ Black ■ Hispanic ■ Other

Motor Vehicle Accidents 2021



■ Property Damage Accidents ■ Personal Injury Accidents ■ Fatal Accidents

2021

Canandaigua Police Department



Training Annual Report



Training is the core component of effectiveness that forms the foundation for successful law enforcement efforts. It can produce safe, effective, and efficient police officers, along with supervisors and administrators. If training is properly dispersed throughout a department, it can lessen the operating costs over time, and mitigate liability. The Canandaigua Police Department stands behind this approach and has established General Order 355 that sets the minimum standards for training within the department.

The Canandaigua Police Department is currently staffed with 29 sworn police officers, including command staff. All officers are required to perform mandatory trainings throughout the year in multiple areas. Specialized training is also provided to officers that have an interest in a specialized position or unit within the department. These specialized positions are crucial to proper training and investigation and can assist with departmental function and efficiency along with the successful prosecution of crimes.

This annual report showcases the areas of trainings that were provided to the members of the Canandaigua Police Department in 2021.

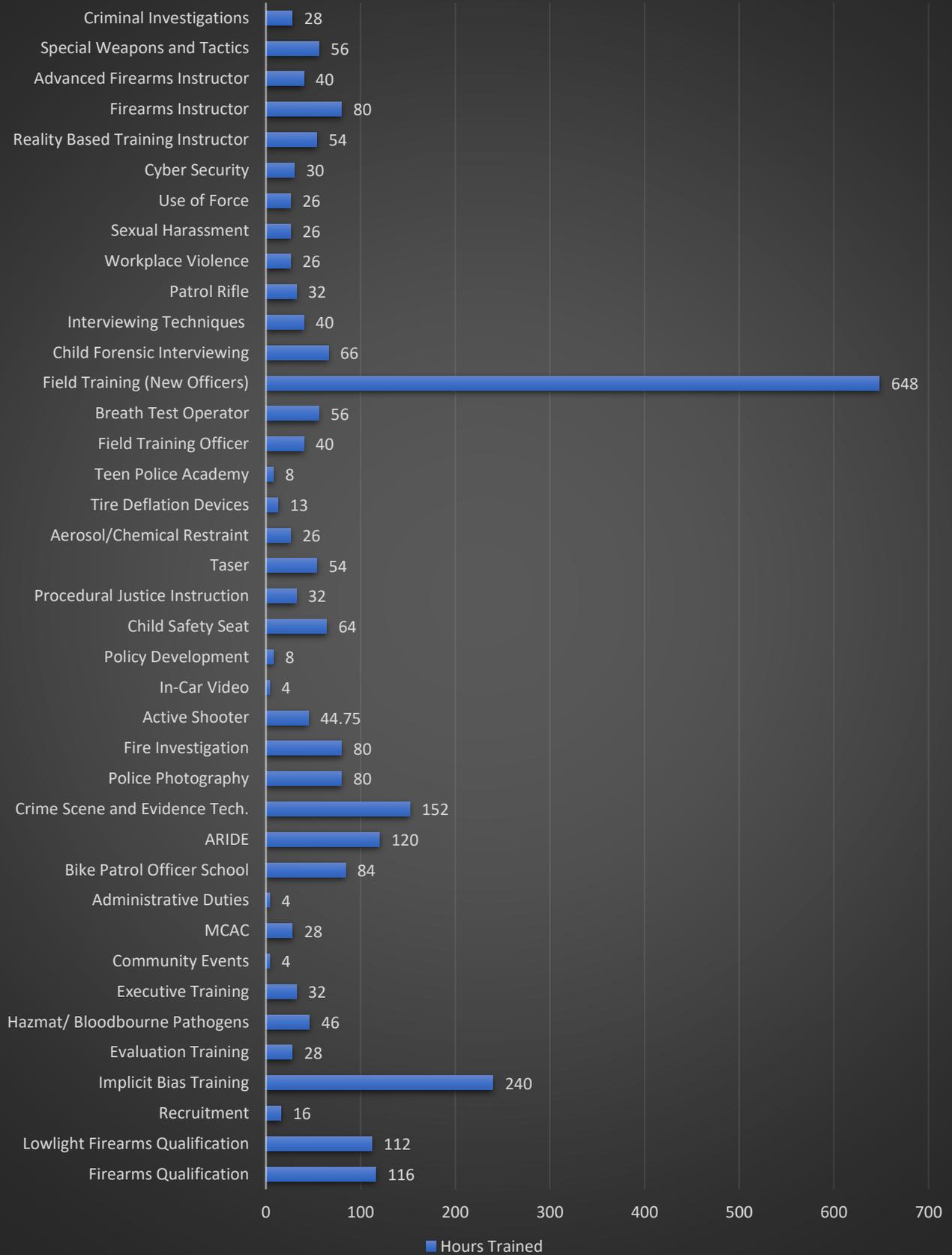


Notable Training that Occurred in 2021:

In February 2021, the Canandaigua Police Department partnered with Finger Lakes Community College and hosted Implicit Bias Awareness Training for Law Enforcement. Several law enforcement agencies from the Finger Lakes region attended. The 8-hour training was presented several times over several days by the Chief Diversity Officer of Finger Lakes Community College, Dr. Sim Covington, Jr.. All of the members of the Canandaigua Police Department (both sworn and civilian) members attended the training and the curriculum is now being presented at the Basic Police Officer Course at the Finger Lakes Law Enforcement Academy.



Training 2021



Type of Training

1. Firearms Qualifications	116 hours
2. Low light Firearms Qualifications	112 hours
3. Recruitment	16 hours
4. Implicit Bias Training	240 hours
5. Evaluation Training	28 hours
6. Hazmat and Bloodborne Pathogens	46 hours
7. Executive Training	32 hours
8. Community Events	4 hours
9. Monroe County Crime Analysis Center Training	28 hours
10. Administrative Duties	4 hours
11. Bike Patrol Officer School	84 hours
12. ARIDE	120 hours
13. Crime Scene and Evidence Technician	152 hours
14. Police Photography	80 hours
15. Fire Investigation	80 hours
16. Active Shooter	44.75 hours
17. In-Car Video	4 hours
18. Policy Development	8 hours
19. Child Safety Seat	64 hours
20. Procedural Justice Instruction	32 hours
21. Taser	54 hours
22. Aerosol/Chemical Restraint	26 hours
23. Tire Deflation Devices	13 hours
24. Teen Police Academy	8 hours
25. Field Training Officer	40 hours
26. Breath Test Operator	56 hours
27. Field Training (For New Officers)	648 hours
28. Child Forensic Interviewing	66 hours
29. Interviewing Techniques	40 hours
30. Patrol Rifle	32 hours
31. Workplace Violence	26 hours
32. Sexual Harassment	26 hours
33. Use of Force	26 hours
34. Cyber Security	30 hours
35. Reality Based Training Instructor	54 hours
36. Firearms Instructor	80 hours
37. Advanced Firearms Instructor	40 hours
38. Special Weapons and Tactics	56 hours
39. Criminal Investigations	28 hours

Total Hours Trained

2643.75 hours

2021

Canandaigua Police Department



Accreditation Report





City of Canandaigua Police Department
21 Ontario Street
Canandaigua, NY 14424
(585)396-5035

Mathew A. Nielsen
Chief of Police

New York State Accredited Agency
Equal Opportunity Employer

Accreditation Report

The New York State Law Enforcement Accreditation Program (NYS LEAP) requires continuous updating to maintain the programs files and standards. In total, there are 110 different standards that require update each year. The update to the file program folders could be the adding of a revised General Order (G.O.), the addition of proofs of compliance for each standard or as has been the case the last couple years, the addition or significant modification of a standard to the program.

In 2021, the NYS LEAP program made changes to standard 25.1 Internal Affairs Function, Standard 32.1 Basic Course for Police Officers, and Standard 42.3 Seat Belts. Standard 25.1 was changed to remove the reference to Civil Rights Law Article 50. Standard 32.1 was modified to require that the Basic Course for Police Officers Certificate must be maintained not just obtained. Standard 42.3 now requires the use of seat belts in all department owned vehicles, not just that they be available. This has been a departmental standard for many years. These changes required some small modifications to department General Orders.

While not related to any specific accreditation standards, the department created two new and modified 11 of its 117 General Orders, over the past year. The review and / or modification of all General Orders during the five-year accreditation period is required by the NYS LEAP to continue the push to best practices in Law Enforcement.

The two new General Orders, G.O. 190 Officer Wellness and Employee Assistance and G.O. 195 Peer Support Program, created the Officer Wellness and Peer Support Programs early in 2021. These new initiatives are focused on the mental health of departmental employees in all aspects of their professional and personal lives. Ahead of their time, these programs will be seen again as the NYS LEAP has just notified accredited agencies that they enacted a new standard effective April of 2022 requiring them for accreditation.

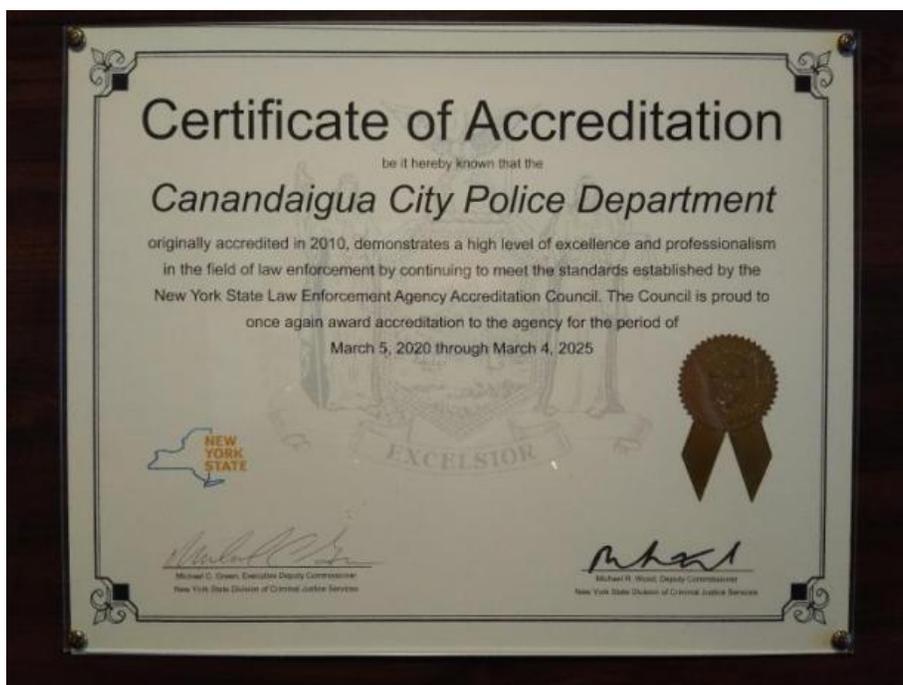
General Order 254 Body Worn Cameras was updated to include the new in-car camera systems. General Orders 400 Use of Force, and 405 Officer Involved Shooting were updated to reflect the investigation of such incidents by the State Attorney General's Office. General Orders 430 Taser, 500 Arrest Procedures, and 525 Holding Cells were updated in reference to a requirement for providing medical care to persons in custody. Something our department already required but needed rewording to satisfy the standards set by the state.

General Order 420 Firearms Protocol and General Order 540 Vehicle Pursuits were both significantly re-written. General Order 420 now requires that all officers obtain a pistol permit and qualify with off duty firearms while General Order 540 puts important limits on conditions for which officers can pursue fleeing motorists.

The remaining changes to General Orders were completed to update wording or more properly reflect current departmental practices.

The accreditation program requires a major inventory at the department, which we perform at the end of the year, to ensure department accountability for equipment and supplies. These reports are submitted to accreditation standard files 6.1 Requisitioning Property and 6.2 Safe Guarding Agency Weapons.

Lastly, at the end of the year, the department prepares a comprehensive compliance survey report that is submitted to the NYS LEAP team. This report gives specific information on when certain required tasks were performed and how the agency is maintaining compliance with the LEAP program. If the LEAP program finds any issues based on the report, the department must make immediate corrections to maintain accredited status. I am happy to report after submission of our 2021 annual survey in early January, it was accepted without issue.



2021

Canandaigua Police Department



Retirements/New Hires/Awards/Recognition



Retirements

In 2021 Sergeant Ryan Allen retired from the Canandaigua Police Department after 23 years of service. We thank him for his service and wish him the best of luck in his future endeavors!



Sergeant Ryan Allen

New Hires

In September of 2021 the Canandaigua Police Department welcomed Police Officer Clayton Wilson and Police Officer Michael Giaconia. PO Wilson and PO Giaconia transferred to us from the Ontario County Sheriff's Department and are lifelong Ontario County residents. Both have proven to be an exciting addition to the police department with their police knowledge and positive energy.

In December of 2021 the Canandaigua Police Department welcomed Police Officer David Darling. PO Darling is currently attending the Monroe County Academy and we are excited to see him as part of our Road Patrol in the very near future.



Officer Clayton Wilson



Officer Michael Giaconia



Officer David Darling

Canandaigua Police Department



2021 Goals and Objectives





**City of Canandaigua Police Department
21 Ontario Street
Canandaigua, NY 14424
(585)396-5035**

Mathew A. Nielsen
Chief of Police

**New York State Accredited Agency
Equal Opportunity Employer**

Canandaigua Police Department 2022 Goals and Objectives

Mission Statement: The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

Goal: Enhance the image of the Canandaigua Police Department by increasing proactive aggressive and distracted driver enforcement, DWI enforcement and accident prevention initiatives.

Objective 1: Participate in the NYS STOP DWI Program and High Visibility Enforcement Campaigns by utilizing moving designated patrols and adding highly visible stationary checkpoints with adjoining agencies.

Objective 2: Participation in the NYS Traffic Safety Board's aggressive driving and distracted driver enforcement initiatives.

Objective 3: Increase highly visible traffic enforcement initiatives during routine patrol.

Objective 4: Train an additional officer to specialize as a Drug Recognition Expert.

Goal: Enhance the delivery of police services.

- Objective 1: Research and implement different types of training to officers that will increase the efficiency of police services and departmental operations.**
- Objective 2: Conduct a simulated exercise in accordance with the City's Emergency Disaster Plan that will test the movement of Police Department operations to the Fire Department as outlined in the plan.**
- Objective 3: Conduct training that will enhance the Department's abilities in crime scene management and evidence collection procedures.**

Goal: Reduce the Department's exposure to liability.

- Objective 1: Utilize Roll Calls in a more effective manner by reviewing departmental General Orders, and discussing accepted police tactics and procedures.**
- Objective 2: Continue to develop and train officers.**
- Objective 3: Conduct in-service training with Department Supervisors regarding practices that reduce liability exposure.**

Goal: Continued development of the Officer Wellness and the Peer Support programs.

- Objective 1: Provide specialized training for Peer Support to additional members of the Department.**
- Objective 2: Formalize a Peer Support Committee**
- Objective 3: Meet the departmental requirements set forth in the Peer Support General Order 195.**

Goal: Enhance the image of the Canandaigua Police Department to reflect a true partnership with the residents, schools and the business community.

- Objective 1: Provide training to officers that enhances the department's ability to connect with and increase the sense of equity and inclusion of marginalized members of the community.**
- Objective 2: Provide training to officers that enhances the department's ability to deal with emotionally disturbed individuals in a variety of situations within the community.**

Objective 3: Research and implement community relations initiatives focused on developing mutual respect and understanding between the Police Department and the community.

