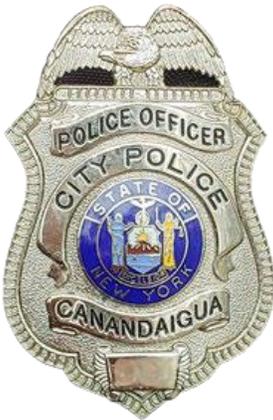


# CANANDAIGUA POLICE DEPARTMENT

2023 Annual Report



**Chief Mathew A. Nielsen**

Canandaigua Police Department  
21 Ontario Street  
Canandaigua, New York 14424

**Canandaigua Police Department  
2023 Annual Report  
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# Canandaigua Police Department

21 Ontario Street  
Canandaigua, NY 14424  
(585)396-5035



Mathew A. Nielsen  
Chief of Police

New York State Accredited Agency  
Equal Opportunity Employer

Dear City Manager Goodwin,

On behalf of the City of Canandaigua Police Department and our members, I am pleased to submit the 2023 Police Department Annual Report to you and the City Council. This document outlines the many initiatives the Department participated in during 2023, as well as statistical data related to Department activities.

I would like to thank you and the City Council for your continued support of our Police Department during 2023. Additionally, I would like to thank my administrative staff, the management staff, and our police officers for their ongoing commitment to our community's safety.

The challenges the Department and our members faced in 2023 was unprecedented. On February 28<sup>th</sup>, 2023 our entire overnight patrol staff was involved in a critical incident involving a fatal use of force on Green Street at South Main Street. Aside from the normal criminal and internal investigations that take place following these types of events, there were other effects that had to be considered as well. Any incident of this magnitude will have varying and individualized effects that must be navigated through regarding the overall mental wellbeing of each involved officer. Fortunately, these types of incidents are very rare, but as the investigations concluded for this event and our officers began their return to their normal patrol duties, another critical incident occurred on May 1<sup>st</sup>, 2023 on South Main Street which involved several of our daytime and afternoon patrol staff members. This resulted in a magnified effect these incidents have on the involved officers' morale, which ultimately spread to the entire Department membership in various ways. During the aftermath and analyzation of these incidents, several Departmental policies have been amended, additional equipment and resources have been acquired, and a best practices procedural outline is being developed to address officer wellness in an attempt to better prepare for our response to these types of events in the future. Additionally, our response to address the officers' morale caused by these events has been to continuously support the officers' sense of career satisfaction. This is accomplished by providing the officers with desired training to enhance their professional skills and participating in the many different community engagement initiatives which they value.

It is with great pleasure to introduce the 2023 Canandaigua Police Department Annual Report for your review.

Respectfully,

A handwritten signature in black ink, appearing to read "Mathew A. Nielsen".

Chief Mathew A. Nielsen  
Canandaigua Police Department

# 2023

## Canandaigua Police Department



## Department Administration Annual Report



## **The Canandaigua Police Department's Mission Statement**

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

## **The Canandaigua Police Department's Values**

- We value human life and dignity.
- We value high integrity as the basis for community trust.
- We value the fair and impartial enforcement of Federal, State and Local Laws and the rights of the accused.
- We value Professional Excellence.
- We value all members of the Canandaigua Police Department, both sworn and unsworn.

The primary goals of the Police Department include the protection of life and property; resolution of conflict; the creation and maintenance of a feeling of security in the community; reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders; the recovery and return of property; and providing public service wherever possible.

## **The Canandaigua Police Department's Organizational Structure**

The Canandaigua Police Department has been in operation since around 1913. Since that time the Police Department has been ever evolving into the full-service 24 hour a day / 7 day a week Law Enforcement Organization that is seen today. The Department is responsible for the enforcement of all federal, state, and local laws in the 4.85 square miles and 40 (plus) miles of roadways in the City of Canandaigua. The Department stands ready to respond to and handle all types of criminal and catastrophic events that occur within the city. Furthermore, the men and women of the Canandaigua Police Department are always ready to assist the residents, visitors, and business owners in protecting life and property.

The organizational structure of the Canandaigua Police Department can be broken down into three categories by their primary functions: The Administrative Services Division, the Patrol Division, and the Investigative Division.

### **Administrative Services Division**

The Administrative Services Division comprise many aspects of the Police Department. Those aspects include: Records and Clerical, Evidence Control, Crossing Guards, Parking Enforcement and maintaining the Department's compliance to the New York State Accreditation program. The Administrative Services Division also processes all Freedom of Information requests, statistical reports, monthly reports, billing, office reception, recording of tickets, sexual offender registration and arrest logging. All of these functions performed in this Division are supervised by the Administrative Division Commander, which is currently staffed with a Sergeant. Other members of this division include a Police Officer and two civilian staff members.

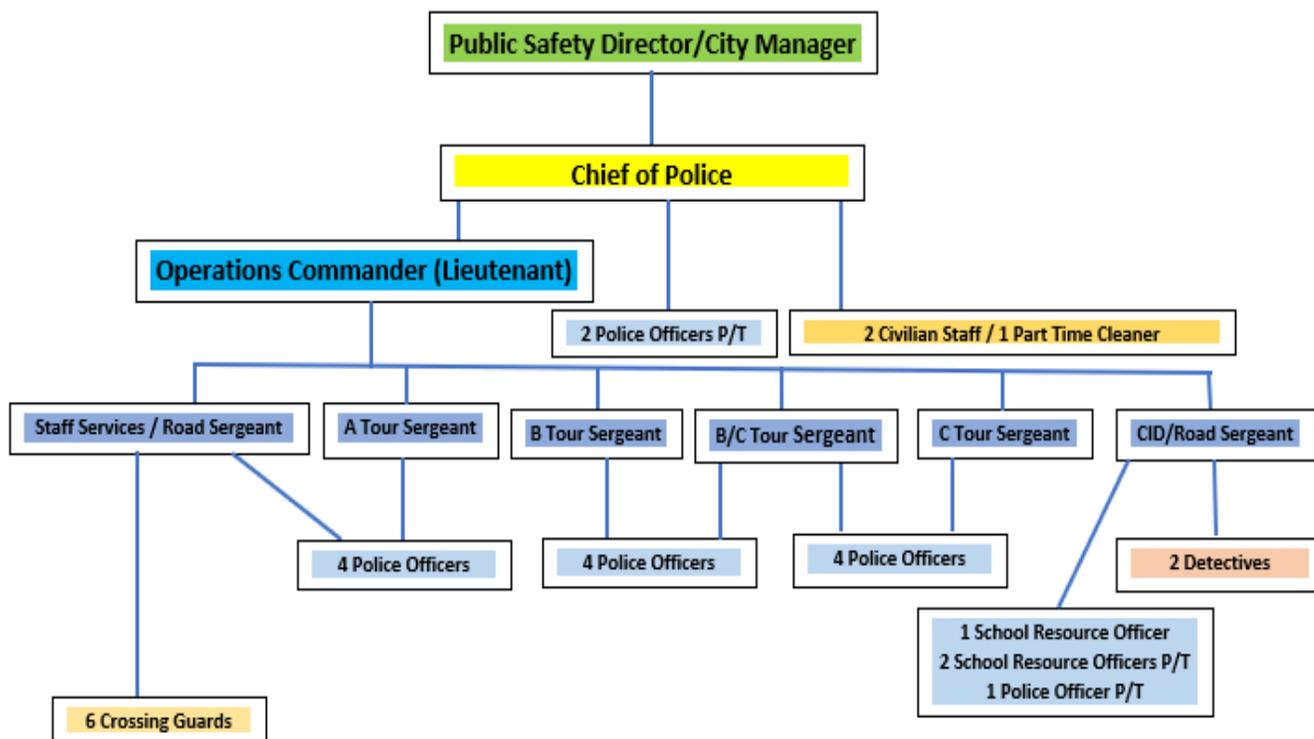
## The Patrol Division

The Uniformed Patrol Division is Canandaigua’s first line of defense against criminal activity within the city. Police Officers in this Division are charged with responding to calls for service in a timely fashion, conducting criminal investigations, conducting preliminary investigations of major crimes, investigating traffic accidents, traffic enforcement, etc. Whether motorized, on bicycle or foot patrol, members of the Patrol Division provide a rapid response to a myriad of emergency situations that arise on a daily basis in the City of Canandaigua. Ancillary duties also performed by Patrol Division members include Crime Scene Technician, Crime Prevention, Field Training Officer, and Community Services. The staff of the Patrol Division are under the direct supervision of the Operations Commander, which is currently staffed with a Lieutenant. The Division is also staffed with four Sergeants, and fourteen Police Officers.

## The Investigative Division

The Investigative Unit is comprised of one Sergeant, two Detectives, and three School Resource Officers. This unit is charged with investigating all felony and juvenile cases. The Unit further handles all narcotic investigations, background investigations, and case sensitive investigations.

### Organization Structure



# 2023

## Canandaigua Police Department



## Records Division Annual Report



The police department's records division is responsible for maintaining the security and destruction of all records produced by the department which includes the following reports/files: incident, arrest, domestic incident, accident, uniform traffic tickets, parking tickets, criminal investigations, warrants, evidence/property, budget, payroll, and equipment inventory. The division also assists individuals in obtaining public records, also known as FOIL requests, serving of civil papers, maintaining the evidence room, processing sealing orders, coordinating court required documents/evidence with the district attorney's office, maintaining the sex offender registry, purchasing, and monitoring statistics. Current staffing includes 2 full time civilian employees, a part time patrolman, and a Staff Services Sergeant that dedicates time to this function as well as some supervision of road patrol. The following outlines our numbers for these categories in 2023.

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Foil requests processed - 422

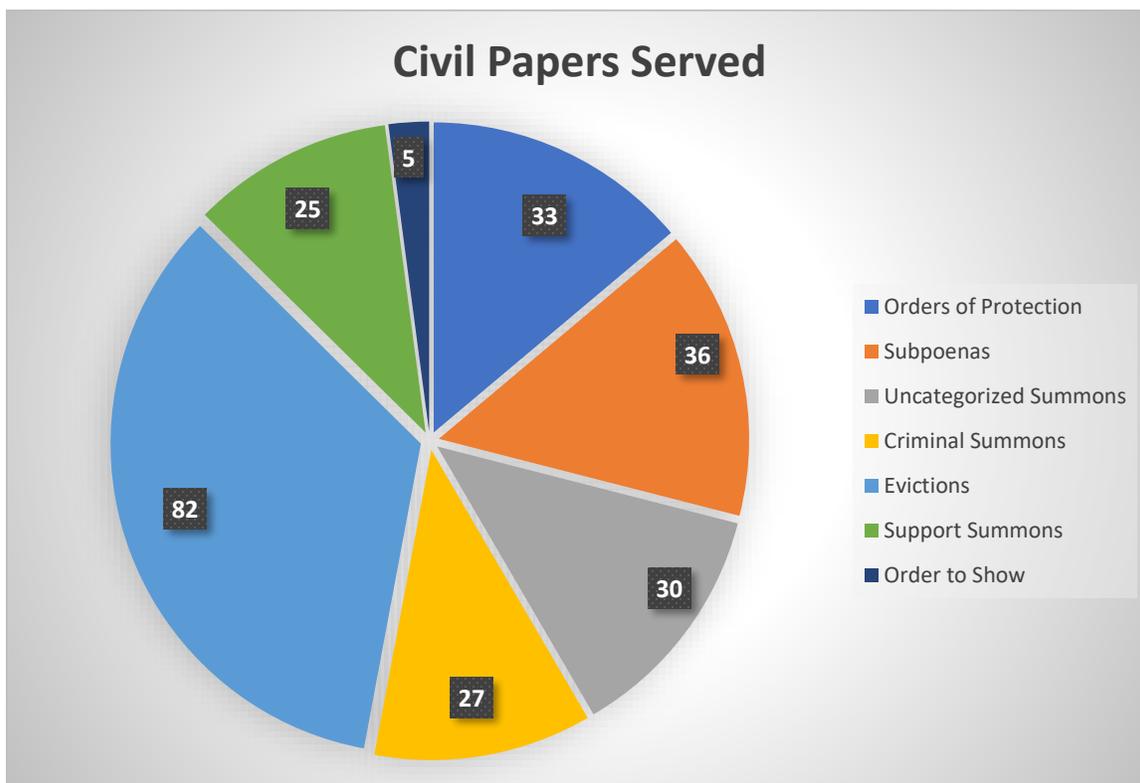
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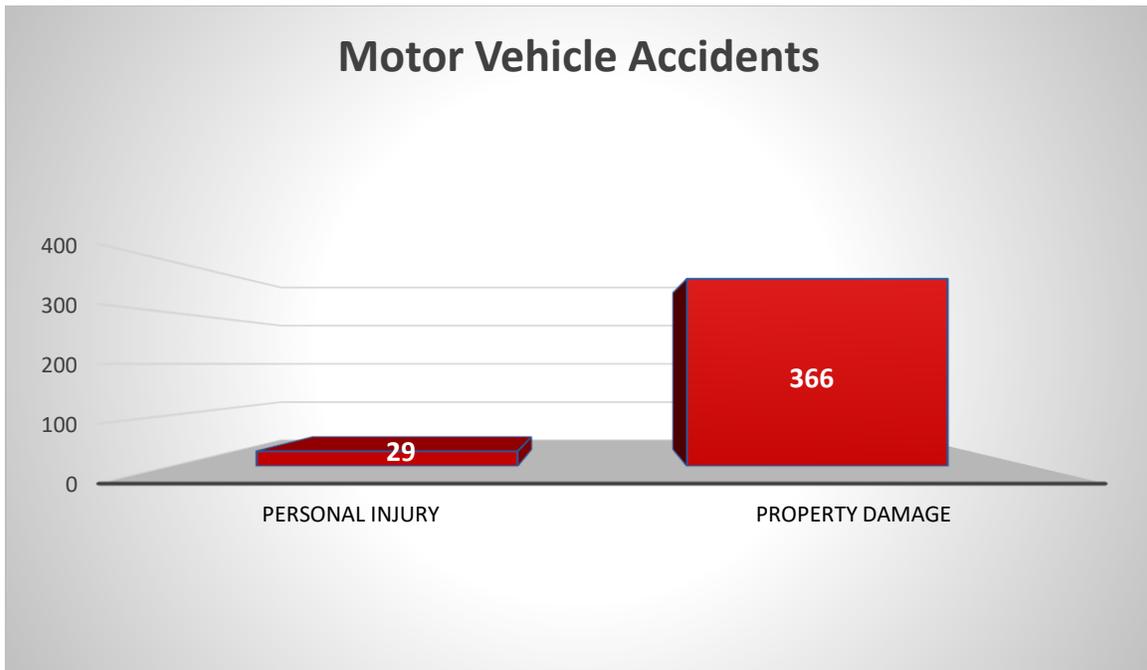
Sex offender address verifications conducted – 105

At the end of 2023 we had 45 sex offenders living within the city.

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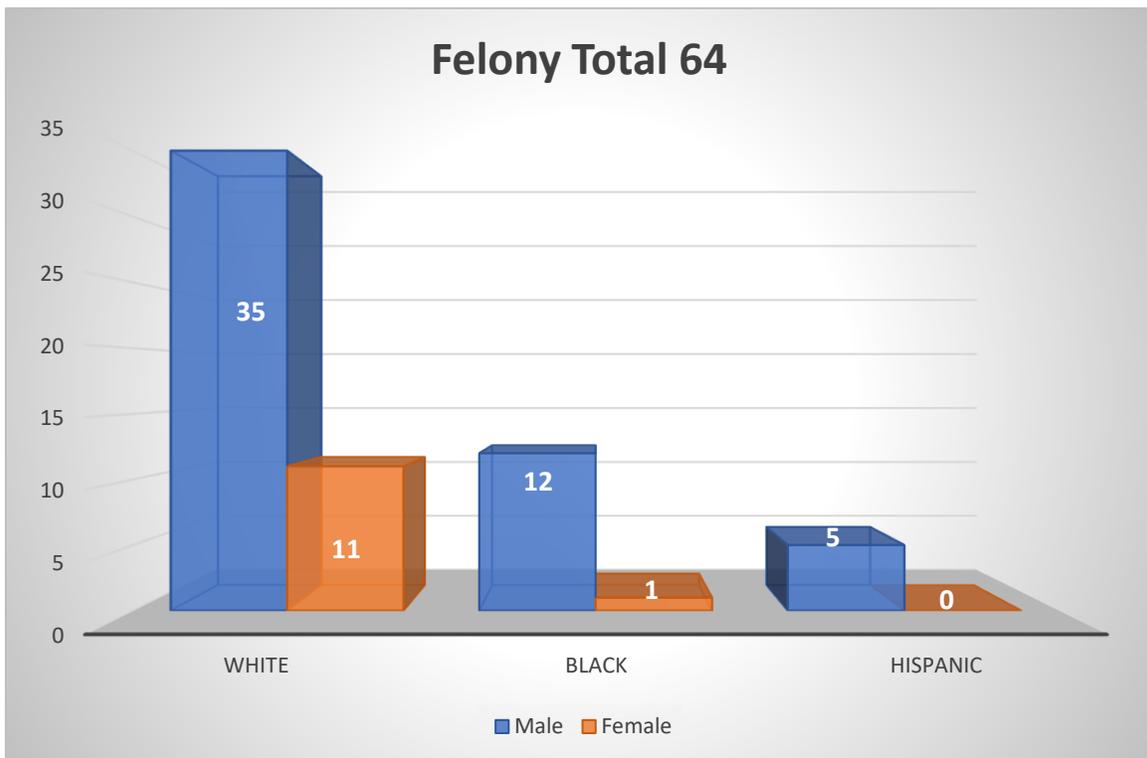
## Motor Vehicle Accidents



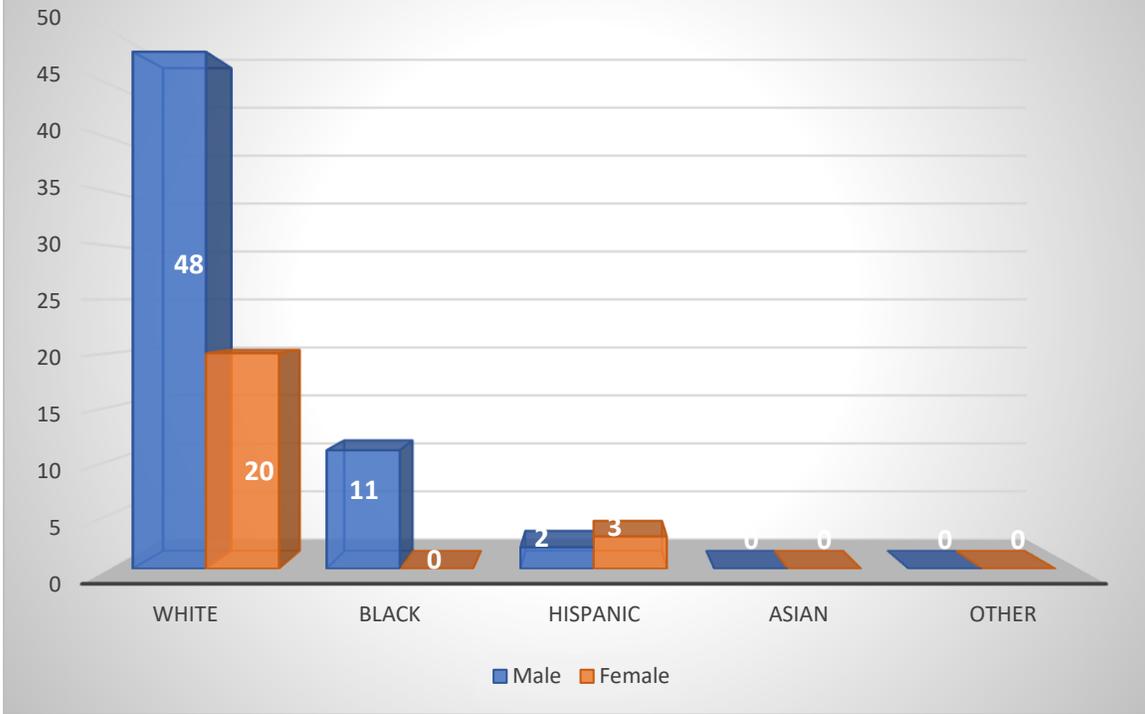
Of the 395 total accidents, 3 arrests were made for operators driving while intoxicated.

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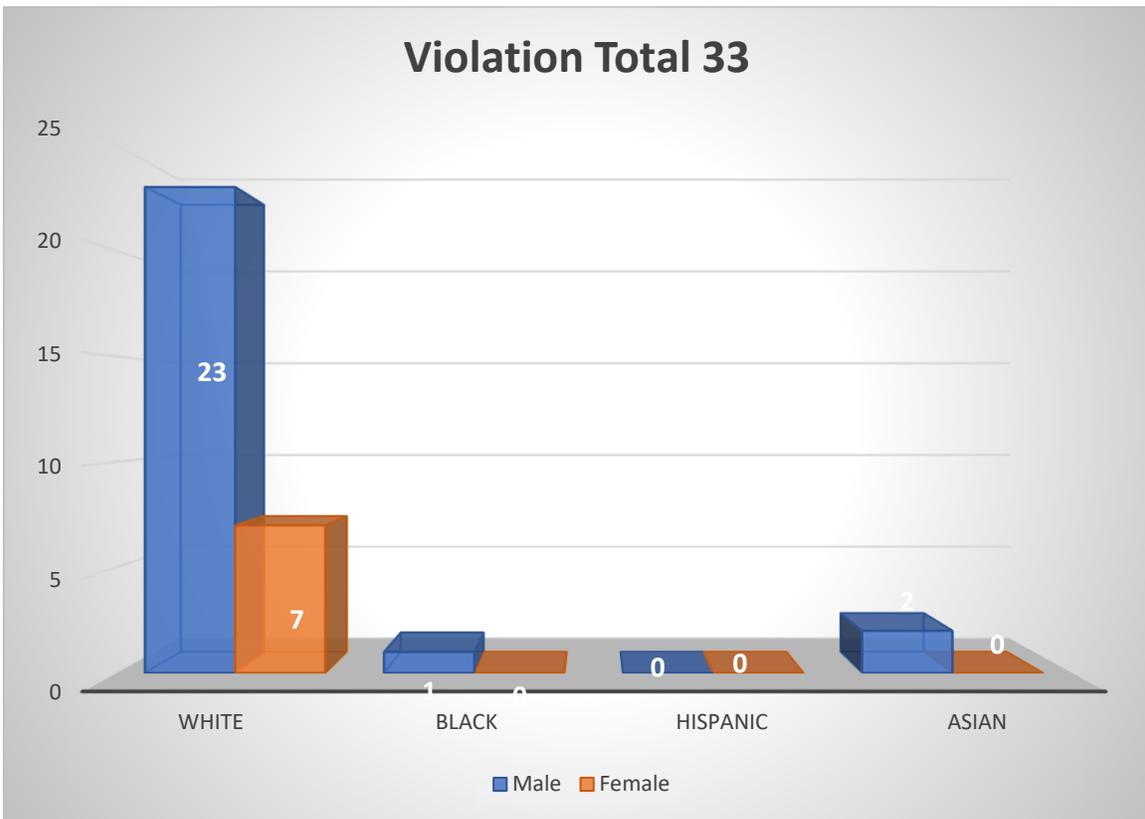
## Total Arrests 384

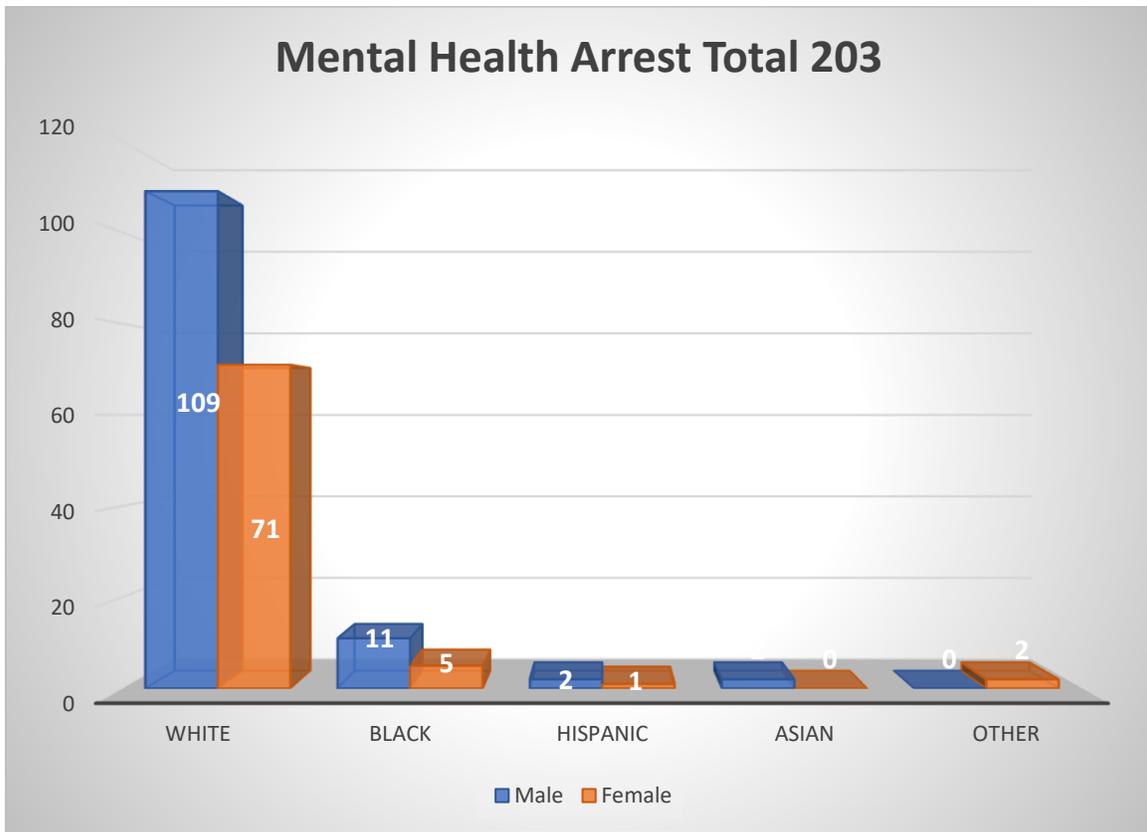


### Misdemeanor Total 84



### Violation Total 33





### **2023 Accreditation Report**

The New York State Law Enforcement Accreditation Program (NYS LEAP) for 2023, required compliance with 111 standards which included one additional standard from the previous year. In addition to the new standard, one current standard required significant changes.

The new standard 44.4 Safeguarding Children of Arrested Parents was designed to make law enforcement take a different approach to how children are affected by the arrest of a parent. While our department has always been concerned about the care of children who were present at the time of arrest, the new standard made us look at how we approach an arrest when there are signs that there are children in the home but they are not present or if a child will be uncared for if a parent is incarcerated while away from the home. This new standard required that we draft a new General Order, 593 Safeguarding Children of Arrested Parents, develop department wide training for presentation at roll calls to include procedures related to finding a suitable guardian when needed, and to update procedures at the 911 center to ensure they were asking if children were present at an incident. Additionally, in the event that a suitable guardian could not be located, procedures to coordinate with Ontario County Child Protective Services for placement of the child with a temporary caregiver were developed.

The significantly updated standard 43.7 In-Person Death and Major Incident Death Notifications required that we rework our department General Order 180 Death Notifications. This updated standard required that the department develop death notification teams and train them to properly plan the notification and to support the family of the deceased after notification.

In addition to the major re-writes or new creations noted above, we started looking at all of our General Orders as accreditation requires that all General Orders be reviewed within the five-year assessment period. By the end of 2023, 31 General Orders had been updated, distributed and reviewed by staff. An additional 10 General Orders were in draft pending the administrative review process and approval for distribution.

The remaining work for accreditation in 2023 required the continuous updating of the program standard files to maintain compliance. The update to the file program folders could be the adding of a revised General Order (G.O.), or the addition of proofs of compliance for each standard.

In December, we started the required inventory process, which once completed will be added to Standards 6.1 Requisitioning Property and 6.2 Safeguarding Agency Weapons. The end of the year, comprehensive compliance survey report that is submitted to the NYS LEAP team was also completed. This report gives specific information on when certain required tasks were performed and how the agency is maintaining compliance with the LEAP program. If the LEAP program finds any issues based on the report, the department must make immediate corrections to maintain accredited status

Once again, a fairly busy year for accreditation with an even bigger year coming. As we go through the year, along with the normal accreditation work, we will need to complete the General Orders review and begin the final preparation for our reassessment in February 2025.



# 2023

## Canandaigua Police Department



## Road Patrol Division Annual Report



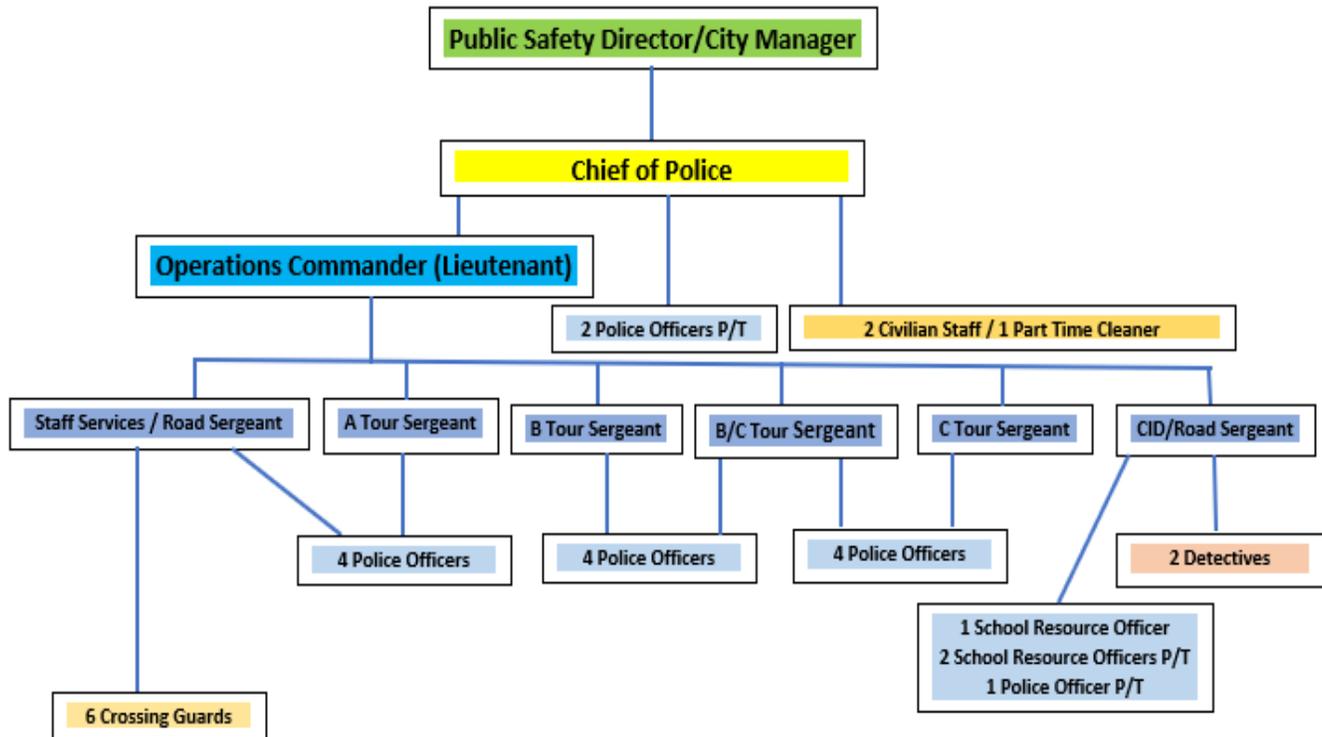
## Road Patrol Division

It was a busy year for the Canandaigua Police Department in 2023 with some unprecedented incidents, as we continued to maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life is improved through the delivery of competent, fair and impartial police services. The primary goals of the Canandaigua Police Department include the protection of life and property, resolution of conflict, the creation and maintenance of a feeling of security in the community, reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders, the recovery and return of property, and providing public service wherever possible.

### Structure and Manpower

The Canandaigua Police Department is budgeted for twenty-five full time sworn members and five part time sworn members. The Road Patrol Division is made up of fourteen of those full time sworn members, six Sergeants and three part time sworn members. The organizational flow of the Canandaigua Police Department is depicted in the flow chart below:

### Organization Structure



### Responsibilities

Road Patrol Officers and Sergeants have many responsibilities within their day-to-day activities. They are on the front lines in keeping our community safe. The responsibilities of Police Officers who work the road are as follows:

1. A Police Officer will be responsible at all times for the prevention of crime.
2. Enforcement of all laws and ordinances.
3. Protection of life and property.
4. Preservation of public order and peace.
5. Arrest and prosecution of law violators against life and property.
6. Professional adherence to Department Rules and Regulations.
7. Obey all lawful orders and perform duties as assigned.
8. Complete daily inspections of assigned patrol vehicle.
9. Photograph crime scenes in the absence of an Evidence Technician.
10. Obey the laws and ordinances which he is obligated to enforce.
11. Maintain regular and predictable attendance.
12. Be physically fit to affect a forcible arrest if necessary.
13. Engage in community policing activities as needed or required



The responsibilities of the Sergeants who oversee the Police Officers who work the road are as follows:

1. Lead by Example.
2. Supervise Uniform Police Officers when assigned.
3. Supervise members of Criminal Investigation Division (CID) as assigned. When assigned to supervise members of CID, the Sergeant will report directly to the Chief of Police in all matters regarding CID.
4. Duties as assigned.
5. A supervisory member will be responsible for the enforcement of all laws and ordinances, Department Rules and Regulations, orders, procedures, discipline, punctuality and attendance, appearance, good order and efficiency of members within his assigned jurisdiction.
6. Be physically fit to affect a forcible arrest if necessary.
7. Train, direct, supervise and evaluate members in their assigned duties; recommend remedial or disciplinary action for inefficient, incompetent or unsuitable members.
8. Enforce all local and state laws.
9. Handle calls for service and receive reports when necessary.
10. Obey all lawful orders.
11. Assist members of the Criminal Investigation Division as needed or assigned.

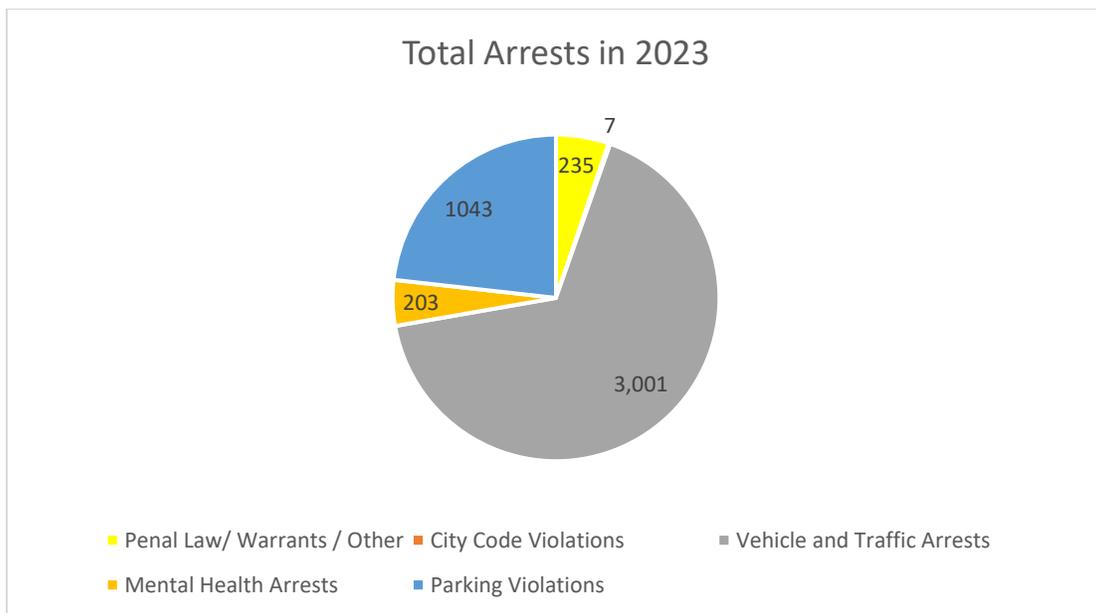
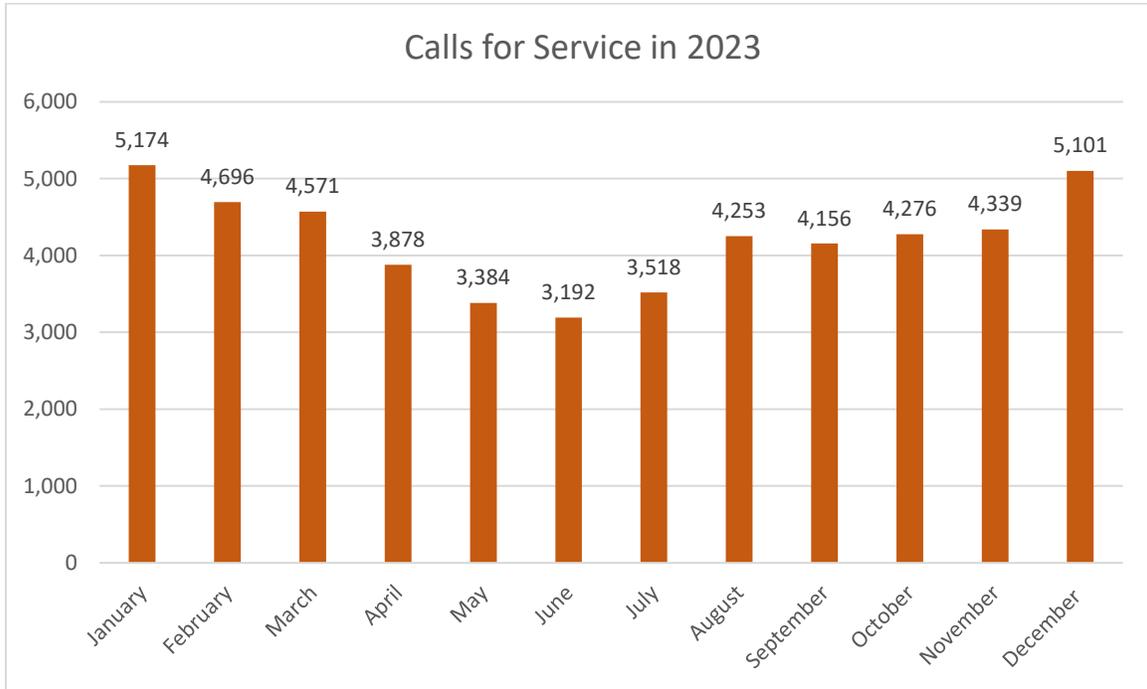
### **Response Times for Calls to 911**

During 2023, the Canandaigua Police Department responded to approximately 9,407 calls made to 911 (\*\*Note: This number does not reflect officers' self-initiated activity such as foot patrols, enforcement

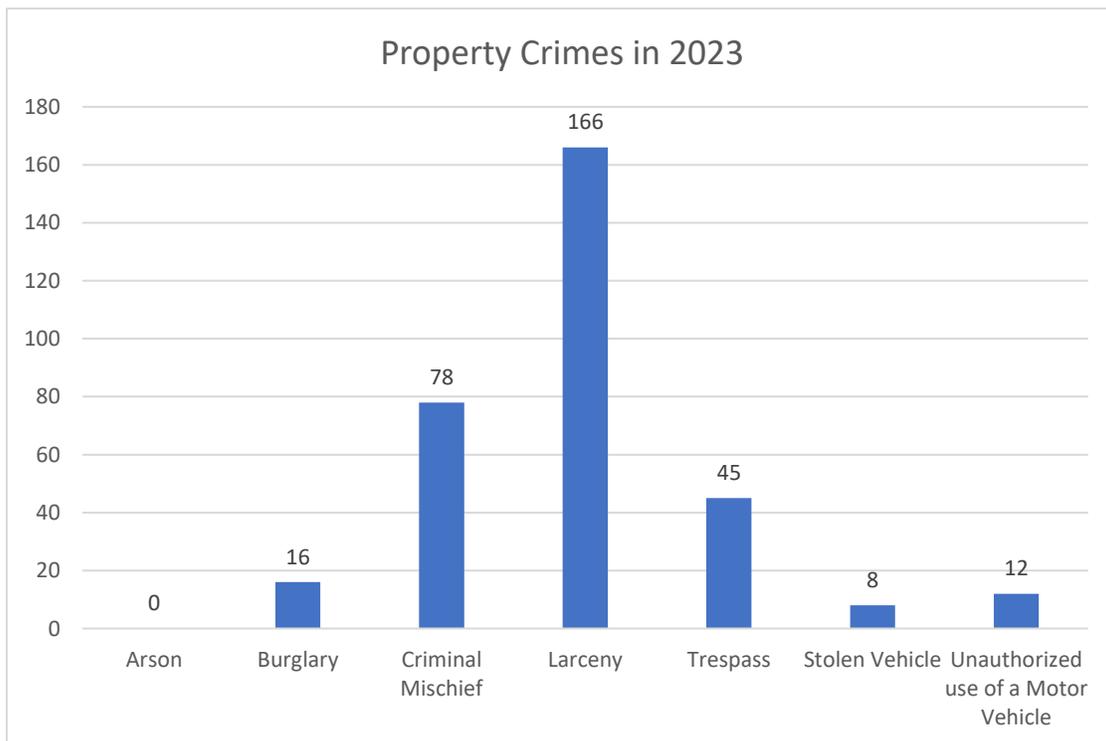
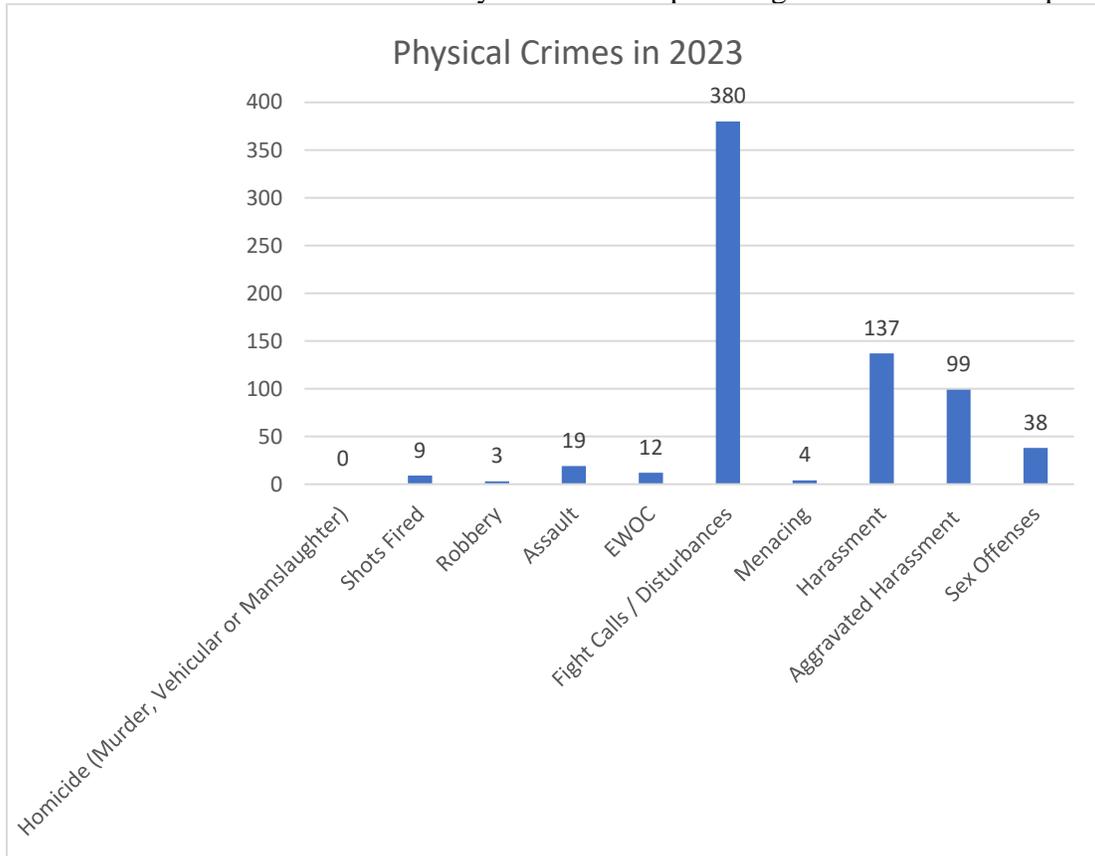
details, traffic stops, property checks, etc., or walk-ins to Police Headquarters). **The average response time to 911 calls was 3 minutes and 14 seconds.** The average response times reflects all emergency and non-emergency responses. 911 calls are typically prioritized with other pending calls, with officers handling emergency matters first. Emergency responses are typically quicker, while non-emergency responses may take longer based on the priority assessment.

**Breakdown of Calls for Service**

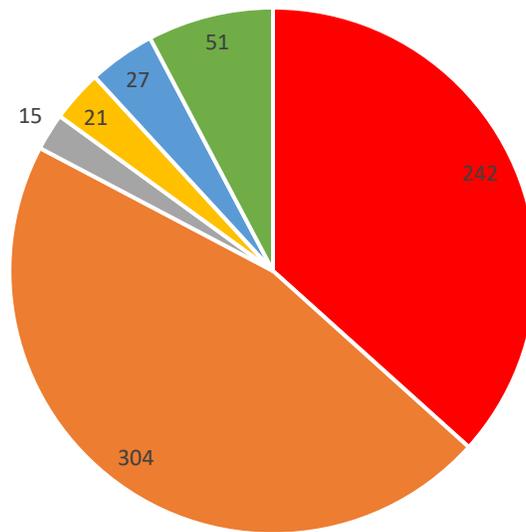
The Canandaigua Police Department handled 50,538 calls for service in 2023. Officers wrote 2,012 reports throughout the year. Below you will find various pie, column, and bar charts, which illustrate a few of the 150 different types of calls for service the Canandaigua Police Department fielded in 2023.



**\*\*Total arrests under the Penal Law may include multiple charges for individual suspects\*\***

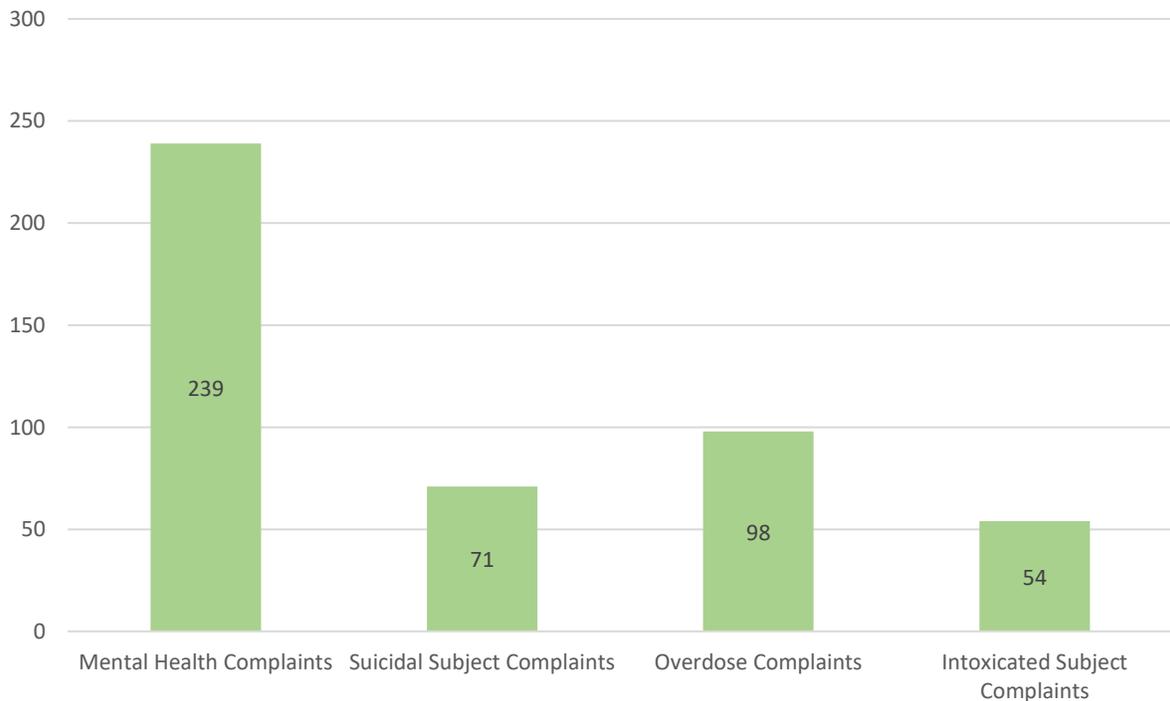


### Family / Person Orientated Complaints in 2023

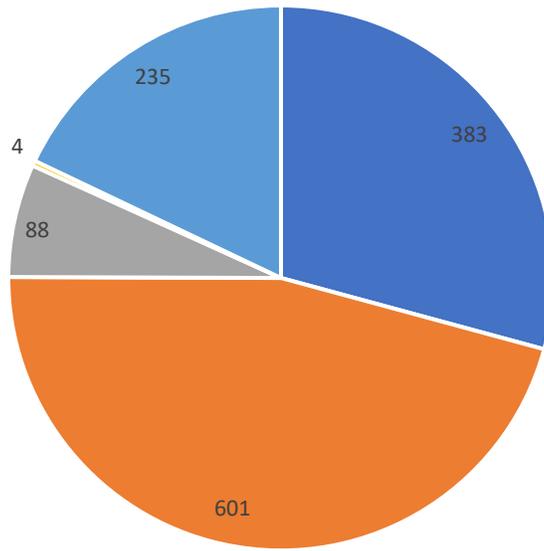


- Family Trouble
- Check the Welfare
- Missing Person
- Missing Child
- Unattended Deaths
- Juvenile Complaints

### Mental Health Complaints in 2023

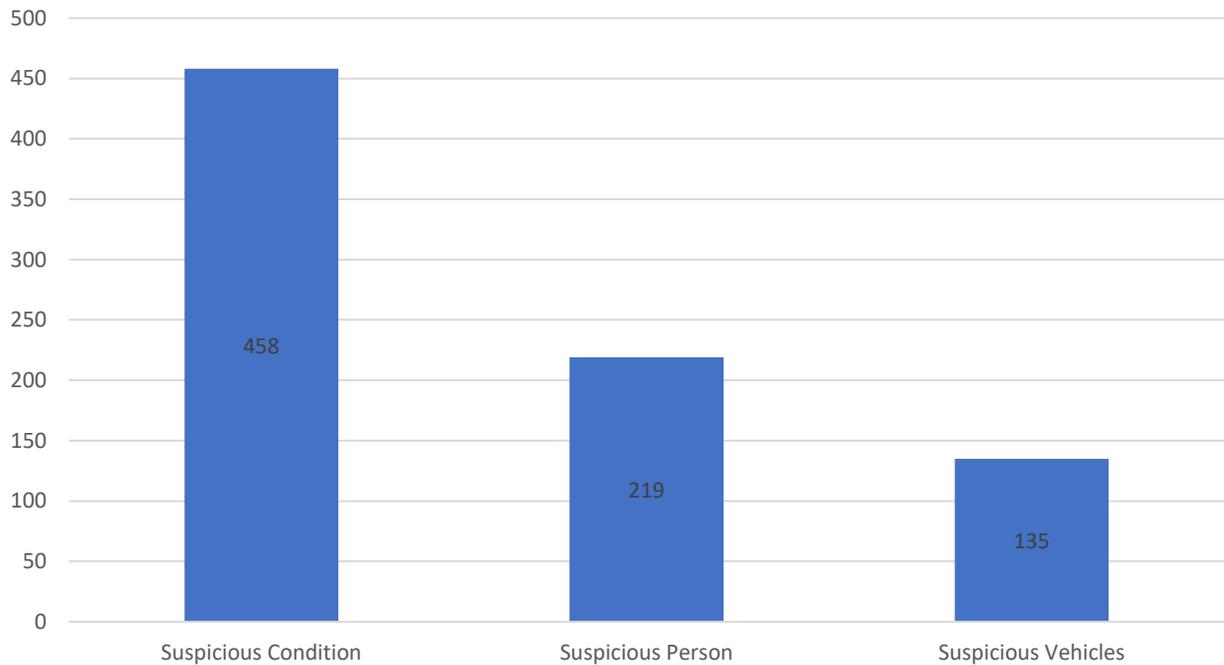


### Assist Complaints in 2023

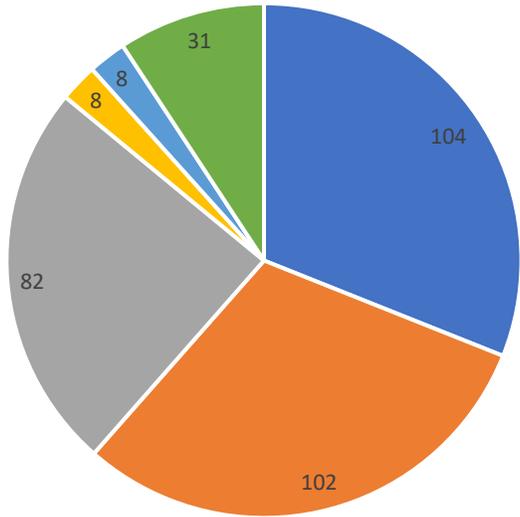


■ Assist Ambulance ■ Assist Citizen ■ Assist Fire Department ■ Assist Motorist ■ Assist Other Agency

### Suspicious Complaints in 2023

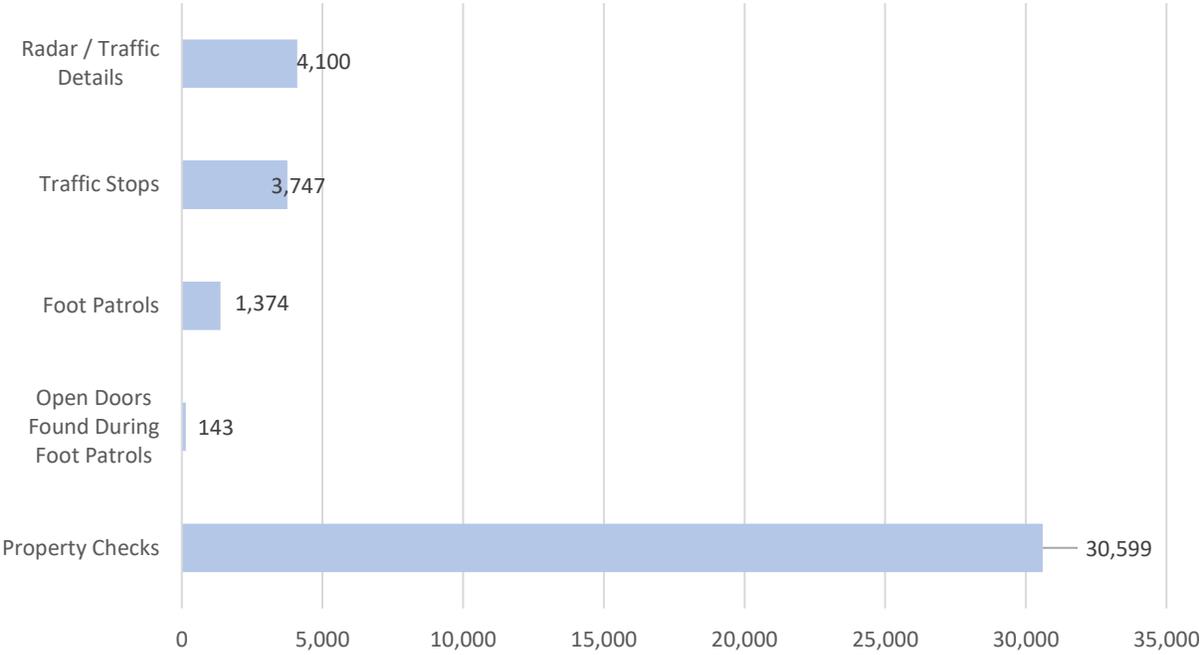


### Nuisance Complaints in 2023



- Noise Complaints
- Keep the Peace
- Animal Complaints
- Firework Complaints
- Municipal Code Violations
- Neighbor Disputes

### Proactive Enforcement in 2023



# 2023

## Canandaigua Police Department



## Criminal Investigative Division Annual Report



## **Criminal Investigative Division Overview**

The Canandaigua Police Department's Criminal Investigative Division is the investigative branch of the Canandaigua Police Department. The CID is an integral component that is responsible for investigations based on the scope, length, complexity, and/or requires a certain expertise that members of the CID possess. The members of the CID have engaged in specialized training or have countless hours of experience in various aspects of specialized investigations which include but are limited to, Interview and Interrogation, Child Forensic Interviews, Search Warrant Applications, Surveillance, Narcotic Investigations, Sex Offenses, Violent Crimes, Burglaries, Grand Larcenies, and Death Investigations. The CID works closely with the Ontario County District Attorney's Office in an effort to consistently strive to bring past and current investigations to a successful close. At times, depending on the nature of the investigation, the CID has worked with surrounding District Attorney Office's. The CID works with various other law enforcement agencies in addition to Parole, Probation, and various Federal Agencies to share pertinent information, gather intelligence, or conduct joint investigations. The members of the CID are also active members on numerous multi-disciplinary teams (MDT's) within Ontario County, which include offenses involving children and elderly victims.

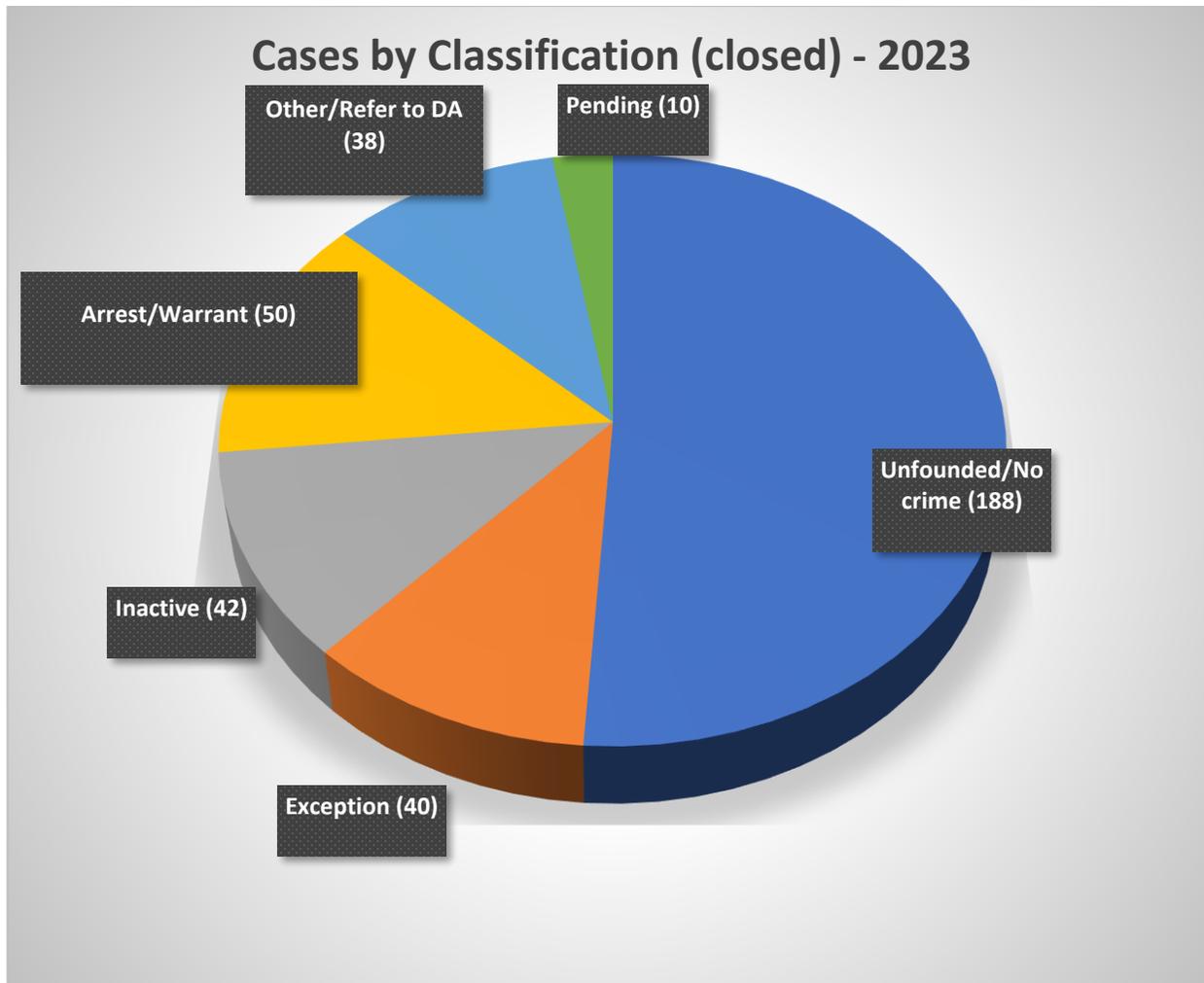
## **Criminal Investigative Division Responsibilities (General Order 705)**

1. Initiate criminal investigations.
2. Conduct background checks as assigned.
3. Secure and protect the integrity of crime scenes.
4. Identify:
  - a. Witnesses
  - b. Victims
  - c. Suspects
5. Conduct interviews or interrogations of any parties who witnessed or were involved in an incident.
6. Limit the access to a crime scene to law enforcement officials with an authorized purpose for entering the scene and;
  - a. Record the identities of those that enter or exit.
  - b. Record their reason for entry and,
  - c. The times of entry and exit for all persons who enter and exit a crime scene.
7. Conduct searches of scenes for items of evidence.
8. Recover evidence if so qualified to do so or notify an Evidence Technician or Crime Scene Specialist as needed.
9. Complete necessary notifications when required.

10. Identify and arrest offenders.
11. Prepare reports and the appropriate charging documents for prosecution.
12. Conduct follow-up investigations. The follow-up investigation shall include, but not be limited to:
  - a. Review and analyze all previous reports prepared during the preliminary investigation.
  - b. Conduct additional interviews and/or interrogation of victims, witnesses or suspects.
  - c. Review departmental and other records for possible leads on the case.
  - d. Seek additional information from other sources such as other officers or informants.
  - e. Collect or cause the collections of physical evidence.
  - f. Identify and apprehend suspects.
  - g. Determine involvement of suspect(s) in other crimes.
  - h. Check suspect(s) Criminal History, if applicable.
  - i. Prepare cases for court presentation by consulting with the District Attorney on an as-needed basis.
  - j. Assist in case preparation and testify in court.
13. The following types of cases are forwarded to the Criminal Investigative Division:
  - a. All felony cases.
  - b. All sex offense cases.
  - c. All juvenile cases.
  - d. All hate crimes.
  - e. All background investigations.
  - f. All bail jumping cases as requested by the District Attorney's Office.
  - g. All crimes in which a weapon was used.
  - h. All cases of a protracted nature, i.e. identity theft cases.
  - i. All cases requiring a certain expertise of the members of the investigative division or are of a sensitive/confidential nature
  - j. All other cases as deemed necessary to achieve the goals and objectives of the Canandaigua Police Department.

## Criminal Investigative Division Structure/Manpower

1. One Supervisor who oversees two Detectives.
  - A. Sergeant PJ Mastracy
    - I. Detective Daniel Visingard (primarily narcotics)
    - II. Detective Anthony Catalfamo



### Case Closure Classification definitions

Arrest/Warrant/: Closed by the arrest or an arrest warrant was requested of a known offender(s).

Other/Refer to DA: Closed by turning over to another agency for jurisdictional reasons or to the Ontario County District Attorney's Office for consideration.

Investigation: Normally self-generated reports/cases where no offense was committed but merited documentation. Example: background investigations.

Pending: Open/pending investigation.

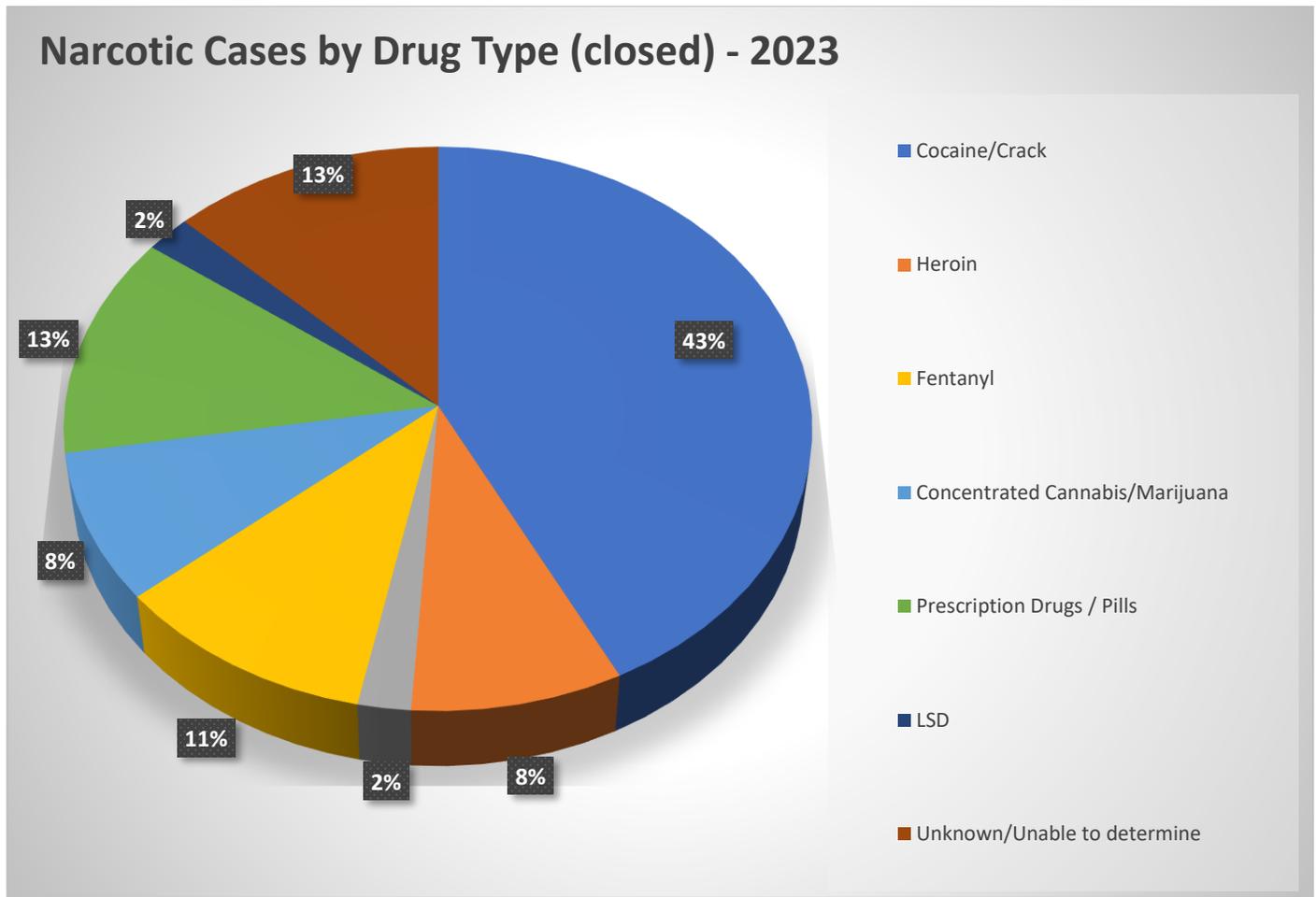
Unfounded/No Crime: Closed after a complete investigation has shown that no offense was committed. This classification also pertains to all background investigations.

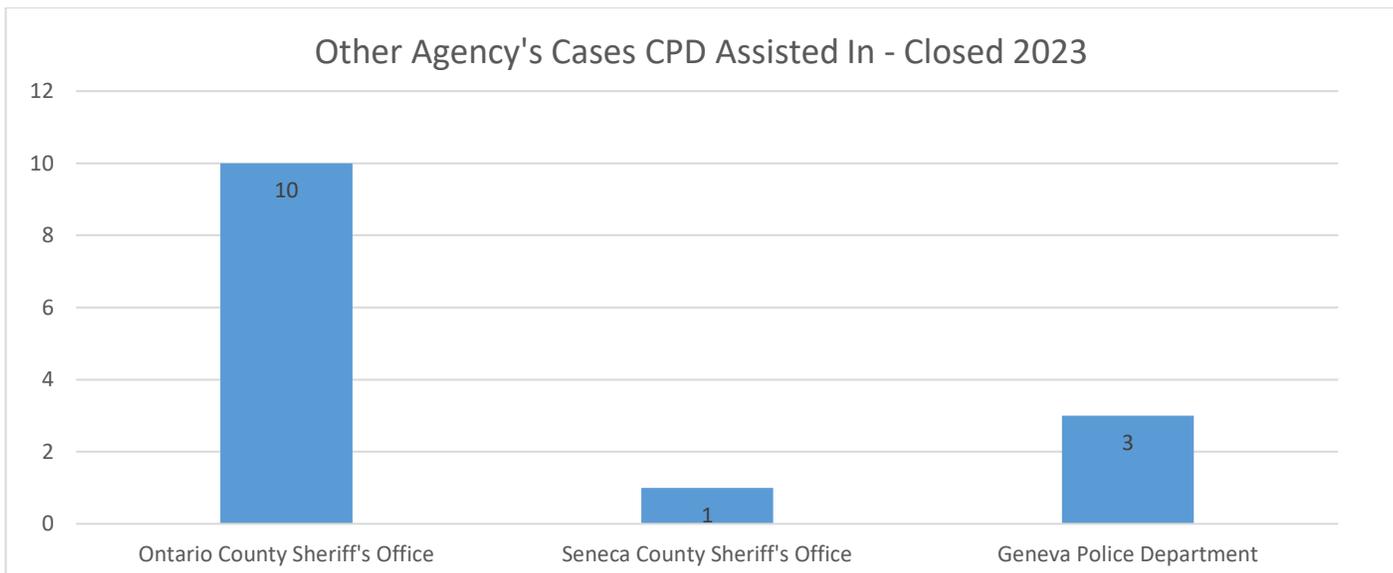
Exception: The offender(s) have been identified but no prosecution is initiated (no probable cause to make an arrest) or the complainant withdrew their complaint.

Inactive: Closed after all leads have been exhausted and no suspect(s) have been identified.

## Narcotics Sales Investigations

Detective Daniel Visingard is tasked as the primary Narcotics Detective for the City of Canandaigua Police Department. His function encompasses, but is not limited to, identifying confidential informants and working with those confidential informants to engage in pro-active investigations of illegal substance sales, prostitution, sex offenses involving the predation of adults on underage persons, and illegal gun sales. To carry out his function, he is demanded to “blend in” with various private citizens along with take on various undercover roles to infiltrate, investigate, and ultimately arrest offenders along with would-be predators. Detective Visingard also works in conjunction to offer assistance and obtain assistance from various other law enforcement agencies who have dedicated Narcotic and Undercover Detective(s)/Investigator(s). These group of professionals work together to be pro-active on a daily basis with the goal to eradicate illegal activity in Ontario County.





**NOTE: The above charts do NOT include the numerous *Open/Pending* investigations for 2023.**

**Notable Incidents that Occurred in 2023:**

CID- Members of CID played an intricate role in an investigation that was spear-headed by the Ontario County Sheriff's Office and spanned many months. This investigation, that focused on narcotic sales within Ontario County and surrounding counties, involved members of the Canandaigua Police Department, Ontario County Sheriff's Office, Geneva Police Department, Seneca County Sheriff's Office, Wayne County Sheriff's Office, and the New York State Police. The investigation spanned to New York City and New Jersey where the appropriate agencies were notified and initiated their own investigations into the sales of narcotics. The assistance by members of the Canandaigua Police Department included monitoring of known suspects, surveillance, and execution of search warrants. One search warrant executed by the Canandaigua Police Department yielded a loaded .45 caliber handgun that was found in the possession of a convicted felon and known drug dealer. The investigation culminated with numerous arrests and warrants of arrest being issued between New York State and New Jersey.

CID- In addition to the vast amount of time spent collaborating with the above-mentioned investigation, a total of 16 class B felony (penalty of up to 25 years in prison) narcotic investigations took place in 2023.

CID- A total of 515 cases were investigated by the Criminal Investigative Division in 2023. This amount continues to be well above the norm for numerous previous years including 2022.

**Juvenile/School Resource Officer Division**

The Canandaigua Police Department's Juvenile/School Resource Officer Division is the link between the criminal justice system and juveniles, whether or not an offense has been committed. The Juvenile/SRO Division handles virtually all cases that involve an individual under the age of 18 and all cases where an incident occurs within the City of Canandaigua School District buildings and grounds. Various types of cases include, but are not limited to, children disobeying their parents, unruly behavior, follow up to children who have been report missing but have been located, attendance issues, and incidents involving violations of State and Local laws.

The City of Canandaigua School District consists of the Primary, Elementary, Middle, Academy, Academic and Career Center, and Administrative Building in addition to the District's playgrounds and sports fields. The Juvenile/SRO's are looked at as a resource, which the school community can turn to. As such, our SRO's are trained in and fulfill three roles by using a triad approach. The officer acts as a law enforcement officer, an informal counselor, and a teacher. As a law enforcement officer, the primary purpose is to "keep the peace." As an informal counselor, the officer provides resource guidance to students, parents, teachers, staff, and act as a link to support services both inside and outside the school. As a teacher, the officer will share special law enforcement expertise by presentations in the classroom to promote a better understanding of our laws. Furthermore, the SRO also serves as positive role model for the students on campus during school hours and off campus at extracurricular activities.

The presence of School Resource Officers, who are easily identifiable by their attire, which consists of duty uniform, also provide a first line of defense regarding safety issues. Their presence directly addresses student and faculty safety by eliminating response time that could be crucial in life-or-death situations whether they be at the hands of an assailant or a medical incident involving both students and staff. Their full-time presence, and therefore their immediate response time, is priceless when handling incidents of special-needs or distraught children who wander off school grounds. As most every parent is highly concerned about the safety of their child, especially in this day and age, they can go about their day trusting that the Canandaigua Police Department and the City of Canandaigua School District have taken the initiative to provide the necessary steps in the protection and watch care of their children during the school year.

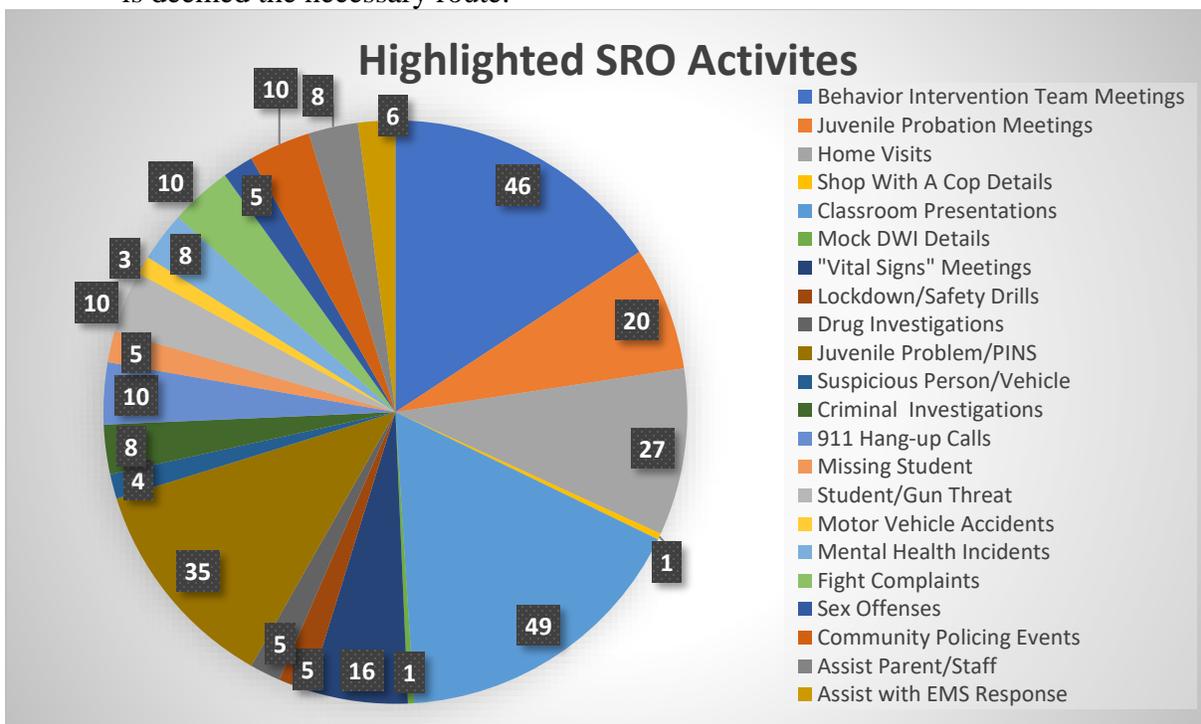
## **School Resource Officer Appreciation Day**

**The Canandaigua City Schools thanks our School Resource Officers Bartolotta, DeForte and Hedworth for all they do for our students, staff and community. Our partnership helps to futher the mission of "One Community, Transforming Lives."**



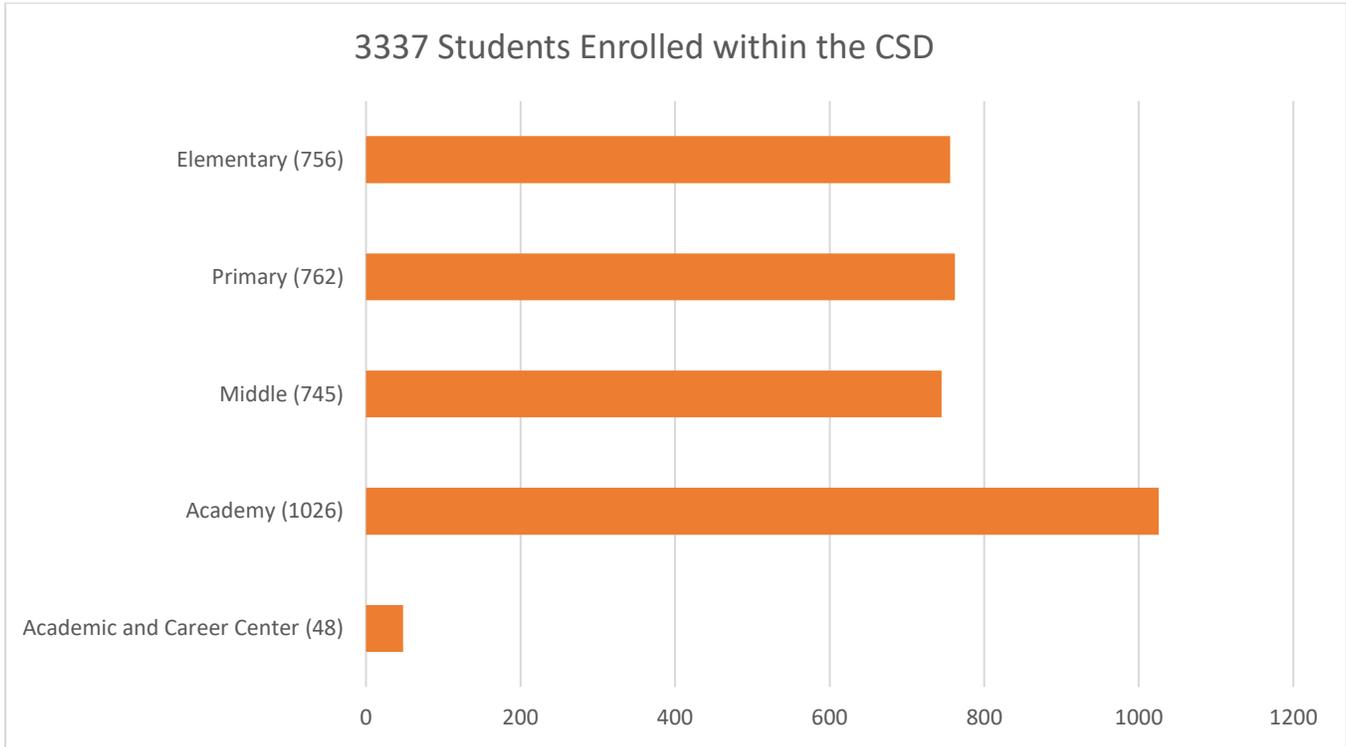
## Juvenile/School Resource Officer Division Responsibilities

- Daily walkthroughs of school buildings, door checks, and security surveys.
- Daily mobile patrols of buildings exteriors, parking lots and roadways at school properties.
- Daily informal interaction with students and staff in hallways, lunchrooms, classrooms and school activities.
- Daily observations of school security cameras.
- Frequent meetings and / or phone conferences with School Counselors.
- Daily assists to students and / or parents in the SRO Office with questions, issues, conflict resolution and rapport building.
- Provide special and confidential LEO advice to District administrators on an as needed basis.
- Receive frequent off-hours phone calls to assist Police Department and/or School District with resolving issues with students and families when required.
- Attend Juvenile Probation Meetings.
- Conduct “Shop with a Cop” details.
- Conduct school safety drills.
- Conduct classroom presentations at the Primary-Elementary School, Middle School and the Academy.
- Mentor special needs students at the Primary/Elementary School.
- Conduct home visits / SRO Truancy investigations.
- Conduct Special Details, special assists to staff, students or parents, special requests for advice and counsel from administration and athletic department, special response to security or traffic issues.
- Conduct assists to outside agencies with school related cases as required.
- Follow up with investigations involving individuals under the age of 18 when requested.
- Prepare necessary paperwork in incidents that are being transferred to Probation, Family Court, or the Canandaigua City Court.
- Work in unison and assist where necessary with appropriate agencies when formal prosecution is deemed the necessary route.



**Juvenile/SRO Division Structure/Manpower**

- 1. One Supervisor who oversees one full-time and two part-time School Resource Officers.
  - A. Sergeant PJ Mastracy
    - I. Officer Vince Delforte (full-time)
    - II. Officer Darrin Bartolotta (part-time)
    - III. Officer Stephen Hedworth (part-time)

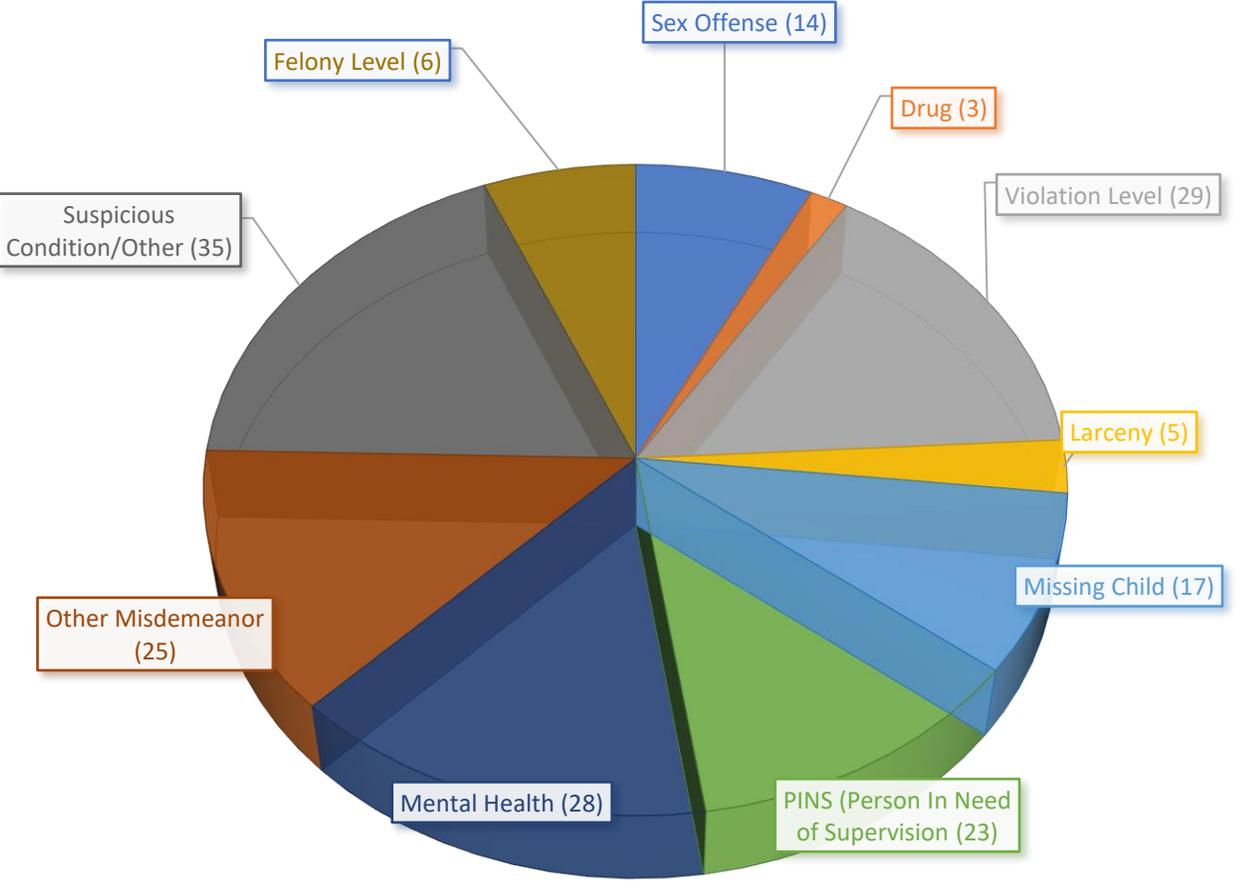


**Juvenile/SRO Cases are closed with one of the following statuses**

- A. Referred to Family Court
- B. Referred to Probation
- C. Referred to Other Outside Agency
- D. Police Counsel
- E. Parental Notification
- F. School Discipline
- G. Referred to Youth Part
- H. Referred to Youth Court
- I. Referred to Canandaigua City Court
- J. Referred to Clifton Springs Hospital
- K. Unfounded

Note: In the vast majority of cases, an arrest report is generated when a violation of law was committed but did not, for various reasons, tend to lead to formal Probation nor prosecution in Family Court/Youth Part/Youth Court. Arrest reports generated in these instances are not included in the CID statistics.

# JUVENILE/SRO CASES CLOSED 2023 (191 TOTAL)



# 2023

## Canandaigua City Police Department



## Warrants Annual Report



## Warrant Report – 2023

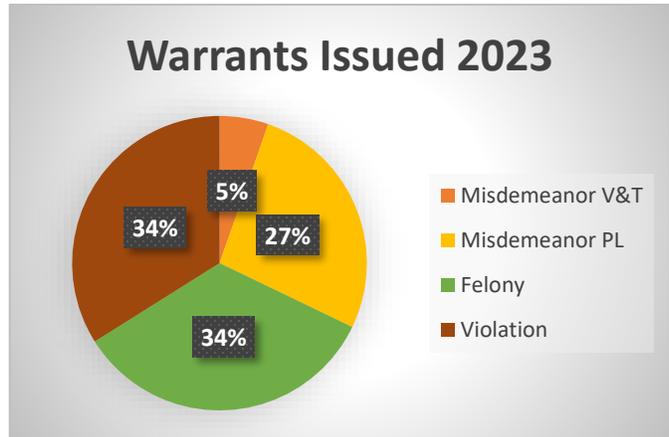
In 2023, the Canandaigua City Court issued **38** warrants of arrest, and **18** Criminal Summons for violation level offenses. Of those **38** warrants, **5** were recalled/vacated by the court, **17** were served upon the defendants by law enforcement, and **16** remain open and pending arrest.

In total, the Canandaigua City Police Department has **38** outstanding warrants, dating back to 2015, which is **12** less than at the end of 2022. Of those **38**, **34** reside outside of Ontario County, **12** reside outside of New York State, **1** resides outside of the United States, and **3** resides in an unknown location.

### Statistical breakdown regarding 2023:

#### Warrants Issued: 56

- Arrest Warrant: 17
- Bench Warrant: 20
- Indictment Warrant (Felony): 1
- Criminal Summons: 18
- Category: Violation - 19
- V&T (misd) – 3
- Penal law (misd)– 15)
- Felony - 19



#### Warrants Executed: 50

- Arrest Warrant: 18
- Bench Warrant: 17
- Indictment Warrant: 1
- Other Agency: 14
- Category: V&T (misd) – 1
- Misdemeanor – 20
- Felony – 15
- Other Agency -14



# 2023

## Canandaigua Police Department



## Community Services Annual Report



# Mission Statement

*The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through the delivery of competent, fair and impartial police services.*

As clearly mentioned in the above mission statement, our primary focus here at the Canandaigua Police Department is the citizens of our community. It is commonly believed a police department does little outside of enforcing the many laws of New York State; however, as you will read in this report, the Canandaigua Police Department goes far beyond the simple application of law when it comes to ensuring the prosperity of the community we serve. The following report will include descriptions of the services we provide as well as several of the many community orientated events we have participated in for the year 2023.

## Bike Patrol

The Canandaigua Police Department Bike Patrol unit is currently comprised of six members. Each member of the bike patrol unit must participate in and pass the bike patrol school provided by the International Police Mountain Bike Association (IPMBA). The Canandaigua Police Department typically utilizes the bike patrol unit during many of the holiday events such as the 4<sup>th</sup> of July and Memorial Day parades as they can easily navigate high traffic areas. Experience has shown a bike patrol officer is much more approachable than that of an officer on foot or in a patrol vehicle. In addition, bike patrol officers promote the use of bike helmets and bike safety. Finally, a police department that utilizes a bike patrol reduces the wear and tear on patrol vehicles as bike maintenance is much cheaper. The six bike certified officers are as follows:

**Sgt. Christopher Reynolds, Sgt. Andrew Strablow, Sgt. David Demchuk, Det. Anthony Catalfamo, Officer Michael Cole and Officer Eric Ransley**



# Child Passenger Safety Seat Unit

The Canandaigua Police Department also offers another specialized service to our community in the form of child safety seat installations. Officer Cole and April Turner have attended and passed the required National Child Passenger Safety Certification training program to become Child Safety Seat Technicians. The Child Passenger Safety Seat Unit is a valuable resource to the community that provides education to parents and caregivers so they can make the proper seat selection for their child and feel confident in installing their child's seat in their vehicle. Care givers can either contact the Canandaigua Police Department to make arrangements with one of the above technicians or attend a car seat check event within the community.

In 2023 we completed twelve installations. We also teamed up with the New York State Police to put on a car seat installation check point at the Canandaigua Fire Station on September 23<sup>rd</sup>, 2023.

If you wish to schedule a car seat installation with one of our technicians, please email or call the Canandaigua Police Department. Email addresses for our technicians are available on the Canandaigua Police Department website.



**The Child Safety Seat  
Check is Tomorrow!!!**

**CANANDAIGUA  
POLICE**

**CHILD  
PASSENGER  
SAFETY  
TEAM**

CHILD SEAT INSPECTION UNIT

**Come see us at the Canandaigua Fire  
Department from 10 am to 2 pm!!!**

**POLICE**  
City of Canandaigua  
Certified Child  
Seat Technicians  
905-396-5435

The image is a composite. On the left is a promotional flyer with a white background and red and black text. It features the Canandaigua Police logo, a graphic of a wrench and a car seat, and the text 'CHILD PASSENGER SAFETY TEAM' and 'CHILD SEAT INSPECTION UNIT'. Below the flyer is a photograph of a black and white police SUV parked next to a white trailer. The trailer has 'POLICE City of Canandaigua Certified Child Seat Technicians 905-396-5435' written on it. On the right is a photograph showing a woman in a dark blue shirt and tan pants leaning into the back of a blue car to install a child safety seat. The car's interior is visible, including the seats and a pink blanket.

# Property Checks



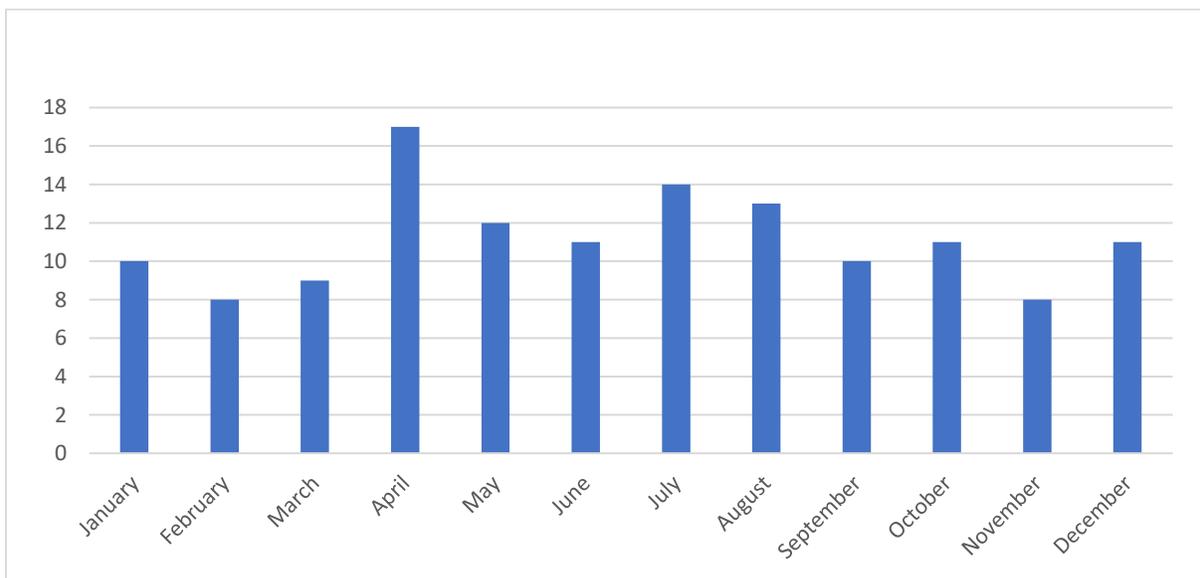
Another service provided to the citizens and business owners of the City of Canandaigua is property checks. One of the many duties of the road patrol is to ensure that all the laws pertaining to parks and other city properties are being obeyed. Aside from city properties, citizens and businesses can request that the police department do routine passes by their homes or businesses. This commonly occurs when a citizen/business owner leaves their home/business for vacation, has been a victim of a crime, or other various reasons. All city and private properties are checked several times over a twenty-four-hour period. **In 2023, the City of Canandaigua Police Department conducted 30,599 property checks.**

One form of property checks the police department performs comes in the form of a foot patrol. Between the hours of 9:00 am and 10:00 PM each officer on duty is required to do a foot patrol of the downtown business district. This provides an excellent opportunity for officers to interact with the citizens, visitors, and business owners of the city. During the warmer months when there is a larger population of people at the Canandaigua Lake, foot patrols are expanded to include the City Pier, Kershaw Park, and Lake Front Park. **In 2023, officers performed 1374 foot patrol details in the areas of Downtown, Kershaw Park, and other various parks throughout the city.**

Between the hours of 10:00 PM and 6:00 AM, one officer is assigned to walk the east side of the business district, while another is assigned to walk the west side. These officers check the businesses to make sure that they are locked, undamaged, and free of vandalism. If a business is found damaged or a door is found unlocked, the officer will make every effort to contact the business owner or representative to advise them of the issue. **In 2023, of the 1374 foot patrol details, 701 of those foot patrols details were officers checking businesses during overnight hours.**



Please refer to the graphs below for a breakdown of businesses found with open doors by month in 2023.



# Community Education and Presentations

The Canandaigua Police Department loves taking part in many other community events, which include but are not limited to, giving presentations on a large variety of Law Enforcement topics. We have many well trained and knowledgeable officers who are willing to present on any topic you want to be educated on. Call the Canandaigua Police Department to book your presentation today!

## Kiddie Camp 2023



# Drivers Education



# The Annual Torch Run for the Special Olympics



(Torch Drive due to Canadian wild fires)

## 2023 Teen Police Academy





# Touch-A-Truck Kid's Event



# Toys for Tots



# Halloween and Fire Safety Presentation



# Shop-with-a--Cop



# DEA Drug Take Back Event



The Canandaigua Police Department also provides other services and participates in many multi-disciplinary teams. Below you will find a list of these items as well as a brief description of each.

- **Ontario County Elderly Abuse Enhanced Multidisciplinary Team:** Collaborating with numerous different agencies to discuss cases and keep the elderly and vulnerable adults safe.
- **Finger Lakes Child Abuse Response Team:** Collaborating with numerous different agencies to discuss cases and keep children who are victims of physical and sexual abuse safe.
- **Child Abduction Response Team:** A select team that is called if a child is abducted or has gone missing.
- **Child Advocacy Center of the Finger Lakes Board:** Members get together to discuss the inter workings of the center and make sure the mission, vision and purpose is being fulfilled.
- **Commercial Sexual Exploitation of Children:** Collaborating with numerous agencies to discuss cases and keep children who are victims of sex trafficking or potential sex trafficking safe.
- **The Salvation Army Board:** Members get together to discuss ways to serve those in the community (ex- food, shelter, clothes, assistant with bills, community events etc).

- **The Ontario County Safety Council Committee:** Collaboration of people dedicated to enhancing our community’s quality of life through educational programs and initiatives that promote safety. They are devoted to injury prevention and the promotion of safety by stimulating and spotlighting safety programs and activities in industrial, commercial, schools, hospitals and other civic organizations throughout Ontario County.
- **Crisis Intervention Team:** Collaborating with numerous agencies to talk about those in the community who have mental health issues and discuss how to better connect them to resources. Also, discuss and implement ways to keep officers trained and better equipped to deal with civilians with mental health issues that they deal with while working.
- **Behavioral Intervention Team:** The purpose of a Behavioral Intervention Team within the Canandaigua School District reinforces and builds on efforts by institutions to provide students, faculty, staff, and visitors (“School Community”) with a safe and secure place to work, study, live, and visit.
- **Seniors and Lawmen Together Committee:** Law Enforcement working with the elderly to promote safety and to reduce senior’s fear of crime.
- **Suicide Prevention Coalition:** Learn the warning signs and factors of suicide, and how together we can help prevent it.
- **The Partnership of Ontario County:** *The Partnership for Ontario County is an independent non-profit organization, located in Canandaigua, NY. The Board of Directors and the Partnership team create, support and administer alliances to cultivate positive social change.*
- **Ontario County Domestic Violence Team:** Collaborating with numerous agencies to improve our overall response to domestic violence in our community.

# 2023

## Canandaigua Police Department



## Crisis Intervention Team Annual Report



## Crisis Intervention Team (CIT)

“Preserving the dignity of individuals who are emotionally distressed is essential. It shall be the policy of the Canandaigua Police Department to have a group of officers specially trained to deal with emotionally disturbed individuals in a variety of situations within the community. These situations may include suicidal persons, persons displaying irrational/erratic behavior, persons with psychiatric issues, severe and dangerous emotional overloads, as well as any other mental health related incidents and referrals. These officers shall be known as the Crisis Intervention Team (CIT).” - General Order 591

The Canandaigua City Police Department Crisis Intervention Team began with 5 members trained in crisis intervention. We now have 13 members trained in crisis intervention, with 2 having been trained in 2023.

### Members include:

Lieutenant Nathan Lawrence	Coordinator/Liaison
Sergeant David Demchuk	Supervisor/Team Leader
Sergeant Christopher Reynolds	Team Member
Detective Anthony Catalfamo	Team Member
Officer Eric Ransley	Team Member
Officer Michael Cole	Team Member
Officer Moriah Stewart	Team Member
Officer Trevor Dobies	Team Member
Officer Vincent Delforte	Team Member
Officer Darrin Bartolotta	Team Member
Officer Jordan Carey	Team Member
Officer Michael Giaconia	Team Member
Officer Tyler Liberty	Team Member



**General Order 591 – Crisis Intervention Team**

In September, 2020, Canandaigua City Police Department expanded our General Orders (GO’s) by adding a General Order specifically covering the Crisis Intervention Team. It outlines the policy, function, command structure, duties and responsibilities, and activation requirements for the team.

**Note:** This report was created utilizing programs that the Canandaigua City Police Department use for record keeping, and documentation of calls for service, including, but not limited to, Keystone Client, and Spectrum Justice System. The Ontario County 911 Center also assisted in providing data.

This report is intended to be as accurate as possible. When a Canandaigua City Police Officer gets dispatched to a job that is directly related to mental health, it gets classified as such by the 911 Center, for example: Mental Health Incident, or a Suicidal Subject. However, mental health situations can be involved in just about any type of call that an officer may respond to, such as a welfare check, or a disturbance, or simply a response to assist a citizen.

It would be safe to assume the statistics you will see in this report may be slightly higher in actuality, due to mislabeling of incident types. Careful inspections of as many calls for service reports as possible were performed to minimize inaccuracies.

**2023 Canandaigua City Police Department:  
Mental Health Incident Statistics**

In 2023, the Canandaigua City Police Department responded to a total of **239** calls for service involving mental health issues to some degree. Out of those responses, **229** were directly related to a mental health crisis. **203** of those resulted in some form of mental health arrest, and hospitalization, under the New York State Mental Hygiene Law. The remaining **9** responses were found to be minor issues that required no direct action or intervention by law enforcement or CPEP.

.....

**126** of the incidents were related to the New York State Mental Hygiene Law Section 9.41, which allows any police officer to take into custody any person who appears to be mentally ill, and is conducting himself or herself in a manner which is likely to result in serious harm to the person or others. “Likelihood to result in serious harm” shall mean substantial risk of physical harm to himself as manifested by threats of, or attempts at suicide, or serious bodily harm, or other conduct demonstrating that he is dangerous to himself or herself. Such officer may direct the removal of such person, or remove him or her to any hospital specified in subdivision (a) of section 9.39 or any comprehensive psychiatric emergency program specified in subdivision (a) of section 9.40, or, pending his or her examination or admission to any such hospital or program.

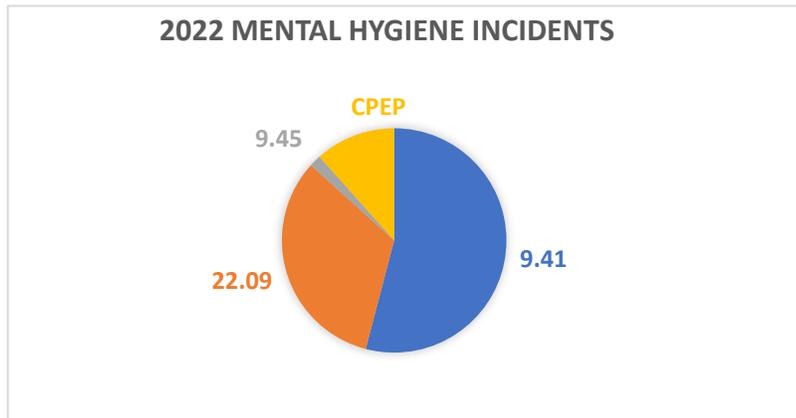
**76** of the incidents were related to the New York State Mental Hygiene Law Section 22.09, Which, in summation, relates to a person who appears to be incapacitated by alcohol and/or substances to the degree

that there is a likelihood to result in harm to the person or to others. A police officer who encounters a person that fits these criteria, may take that person into custody, and transport them to a treatment facility for purposes of receiving emergency services.

4 incidents were related to New York State Mental Hygiene Law Section 9.45, which, in summation allows the Director of Community Services, or their designee, to issue a written directive that allows police to take into custody a person who was reported to show signs of a mental illness, and is conducting themselves in a manner likely to cause harm to themselves or others.

23 incidents were handled via mobile CPEP intervention, or virtual CPEP intervention.

1 Incidents involved suicide, where the act was carried out without the affordability of intervention.



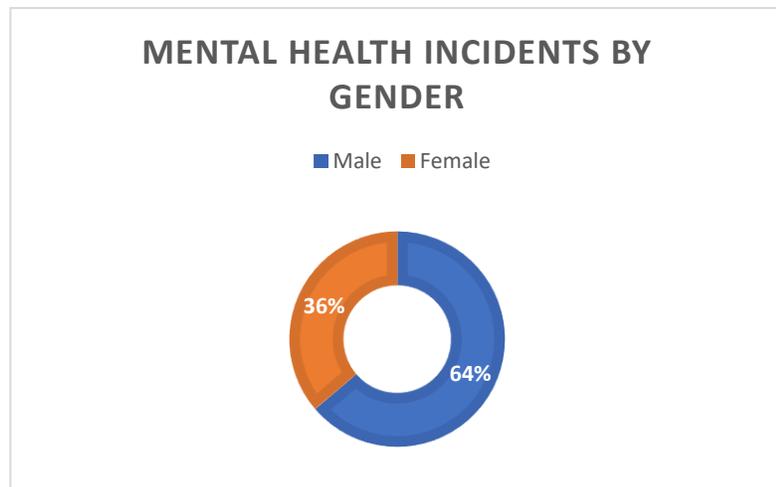
- Any remaining incidents did not meet the requirements or criteria for a mental health arrest or CPEP intervention.

### 2023 Mental Health Statistics

Gender:

**132** - Male

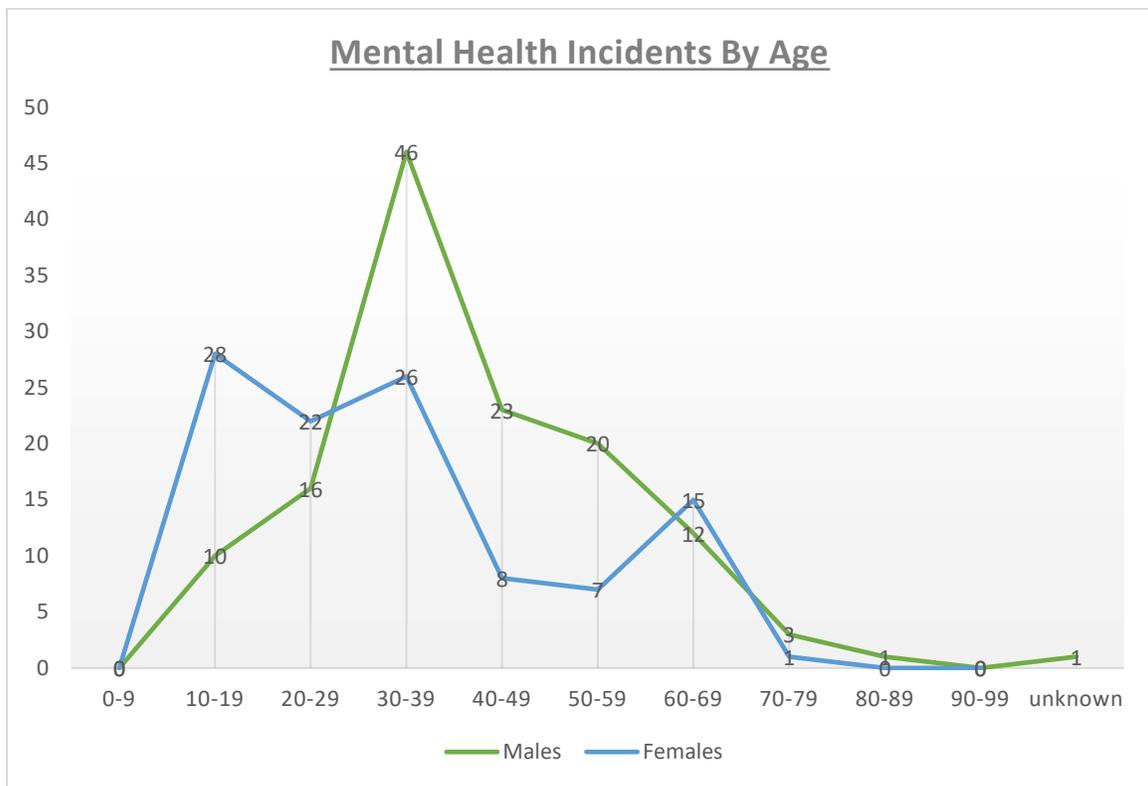
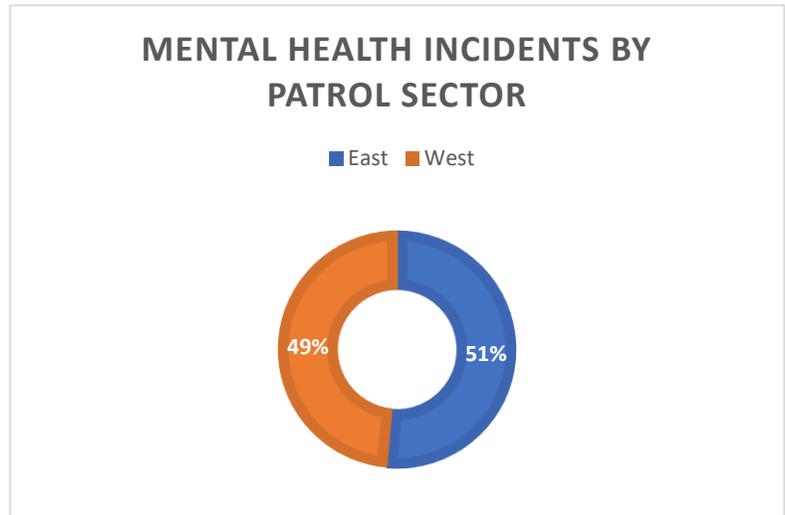
**107** - Female

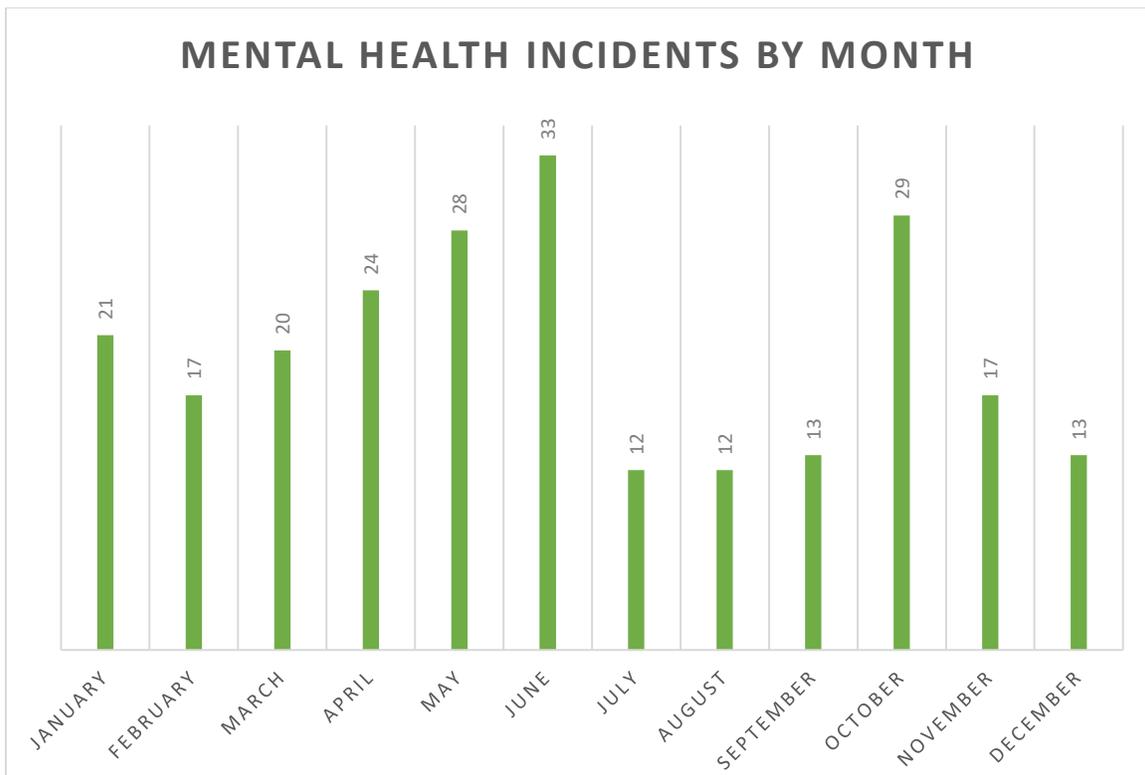


Sector:

**129** – East Sector

**110** – West Sector





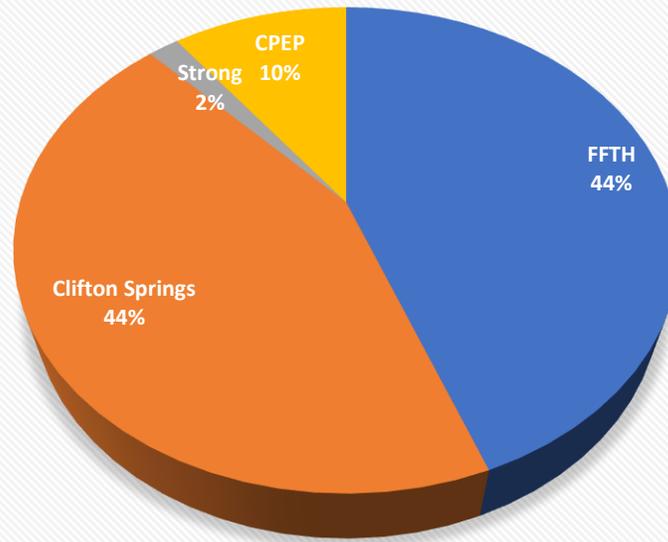
### **Mental Health Incident Treatment**

When a subject fits certain criterion set forth by the NYS Mental Hygiene Law, that person is taken into custody under either section 9.41, 22.09, or 9.45. Our policy dictates that we transport the subject to the nearest facility capable of providing a mental health evaluation, which would be Clifton Spring Hospital. However, if the subject is under the influence of any substance, is believed to have consumed any substance, or requires treatment of any substantial injury, we are obligated to direct that subject to the nearest medical facility, which is FF Thompson Hospital, where they will be treated for injury, or intoxication, and medically cleared. Once medically cleared, that subject will be connected to Clifton Springs Hospital to undergo a mental health evaluation.

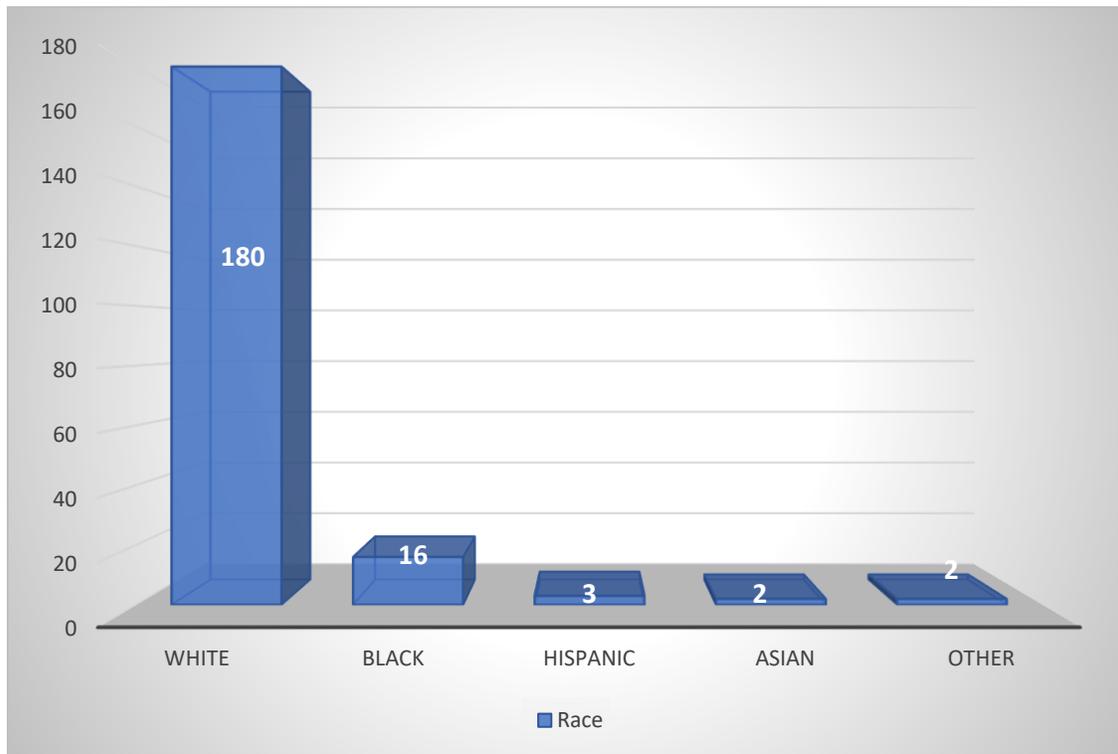
If a subject has inflicted a critical injury to himself/herself, or has consumed any substance believed to be imminently fatal, that subject may be rushed to Strong Memorial Hospital, in Rochester, NY.

With the implementation of virtual CPEP (Comprehensive Psychiatric Emergency Program), subjects that do not fit the criteria for a mandatory mental health arrest, but still could benefit from mental health assistance are provided the opportunity to speak with a mental health professional virtually. Officers outfitted with our department iPads are able to quickly and effectively connect a subject to this resource. Officers stand by while a virtual conversation and evaluation are conducted. The CPEP personnel will then determine if the subject should be brought in for a formal evaluation. This resource has allowed officers to provide quick and direct resources to subjects struggling with a mental health issue.

## Mental Health Subject Hospitalization Percentage



■ FFTH ■ Clifton Springs ■ Strong ■ CPEP



■ Race

## Overdose Statistics

The Canandaigua Police Department responded to **98** overdoses during 2023.

Of those 98...

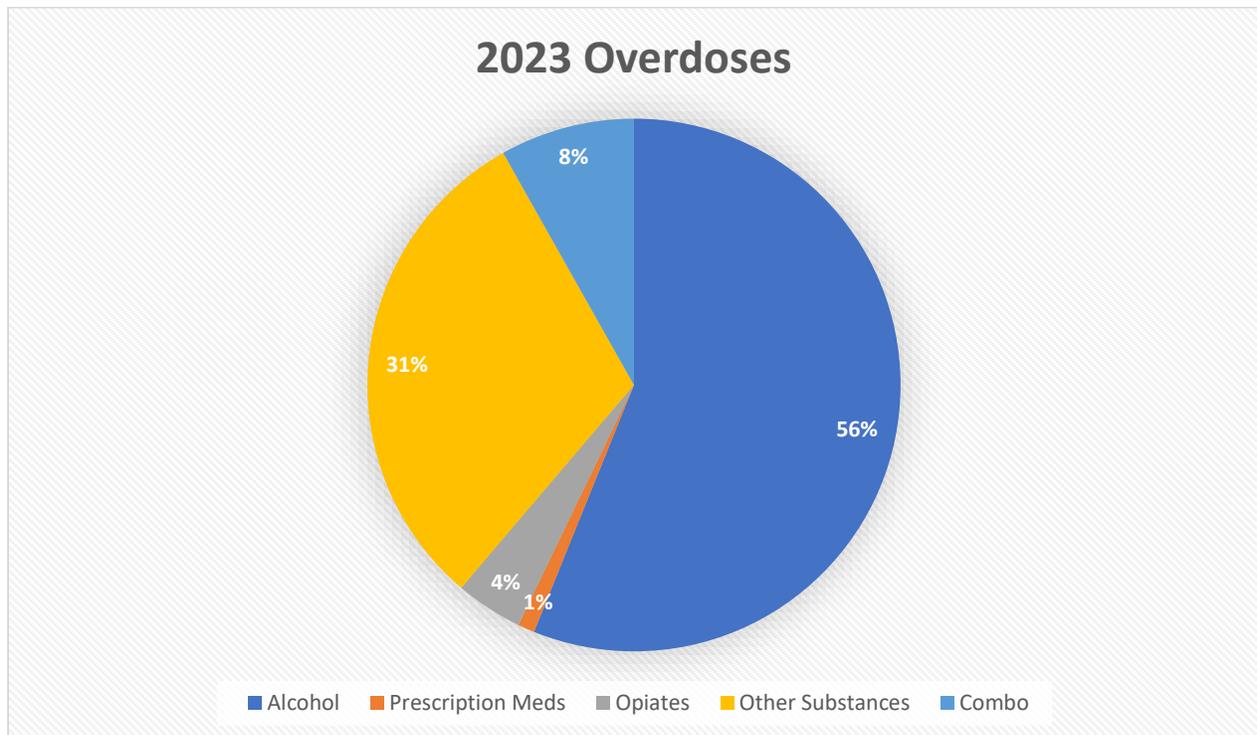
**55** involved the over-consumption of alcohol.

**1** involved prescription medication overdoses.

**4** involved opiate overdoses.

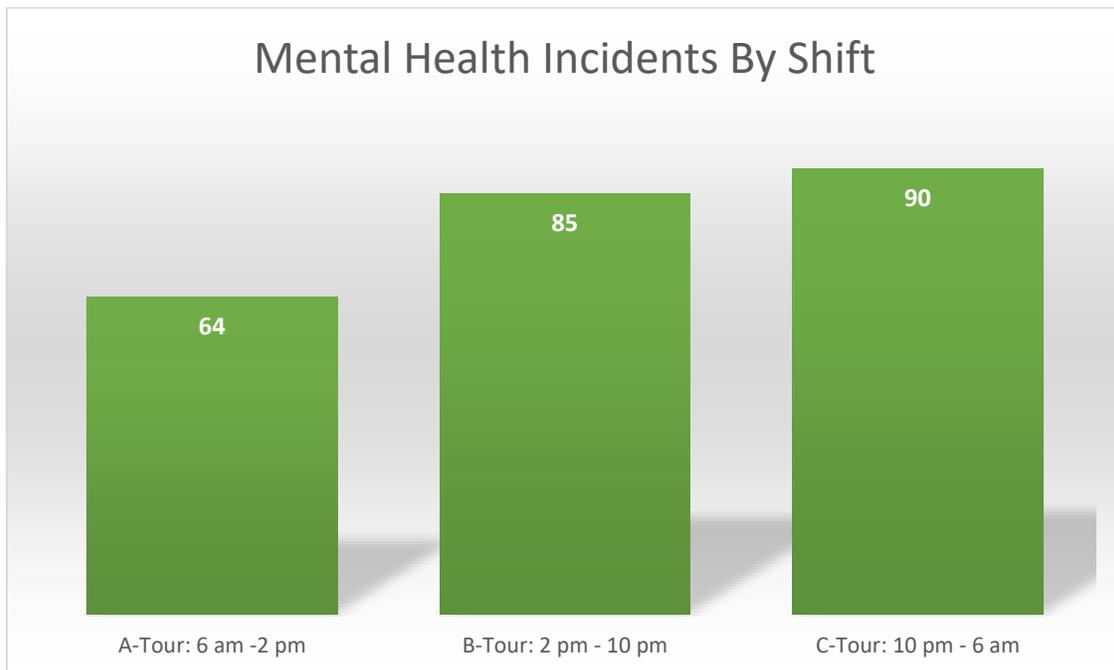
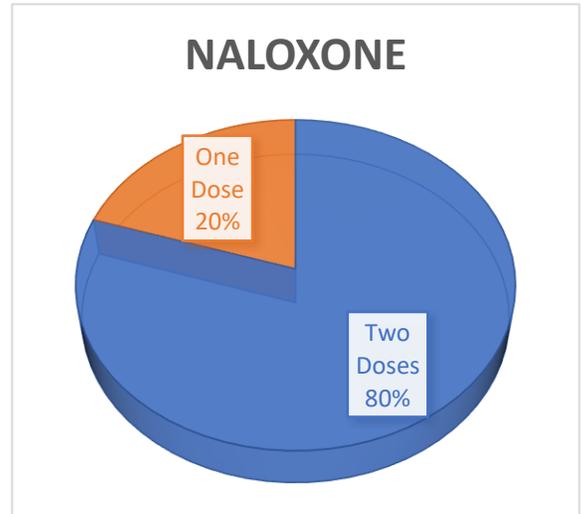
**30** involved other substances (other illegal drugs, OTC medications, hand sanitizer, etc.)

**8** involved a combination of substances



## Naloxone

Of the **4** opiate overdoses,  
**4** required 2 doses of Naloxone  
**1** required 1 dose of Naloxone  
**0** Fatal opiate overdoses



## Suicidal Subjects

In 2023, out of the **239** Mental Health Related calls for service, **102** involved subjects that reported having suicidal ideations.

Out of those **102** incidents, **19** of them suffered self-inflicted physical injuries. **8** inflicted harms upon others.

## Suicides

In 2023, the Canandaigua Police Department investigated 1 reported suicide. There was no opportunity for preventative intervention and at this time the case is still under investigation.

.....

It is not always easy to tell if someone is experiencing a mental health crisis. Some signs are obvious, others are very discreet. A lot of people who are having a mental health crisis will not disclose what they are experiencing, or reach out for help. It is important for people to reach out to local resources that can help, such as a medical facility, CPEP, or local law enforcement.

Having officers trained in Crisis Intervention provides them with the knowledge to identify the more subtle cues that someone is having trouble dealing with mental health related issues. It provides a foundation to begin productive and effective communication with the subject, and implement the proper course of action to treat the crisis, and prevent unnecessary loss of life.

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# 2023

## Canandaigua Police Department



## Use of Force Annual Report

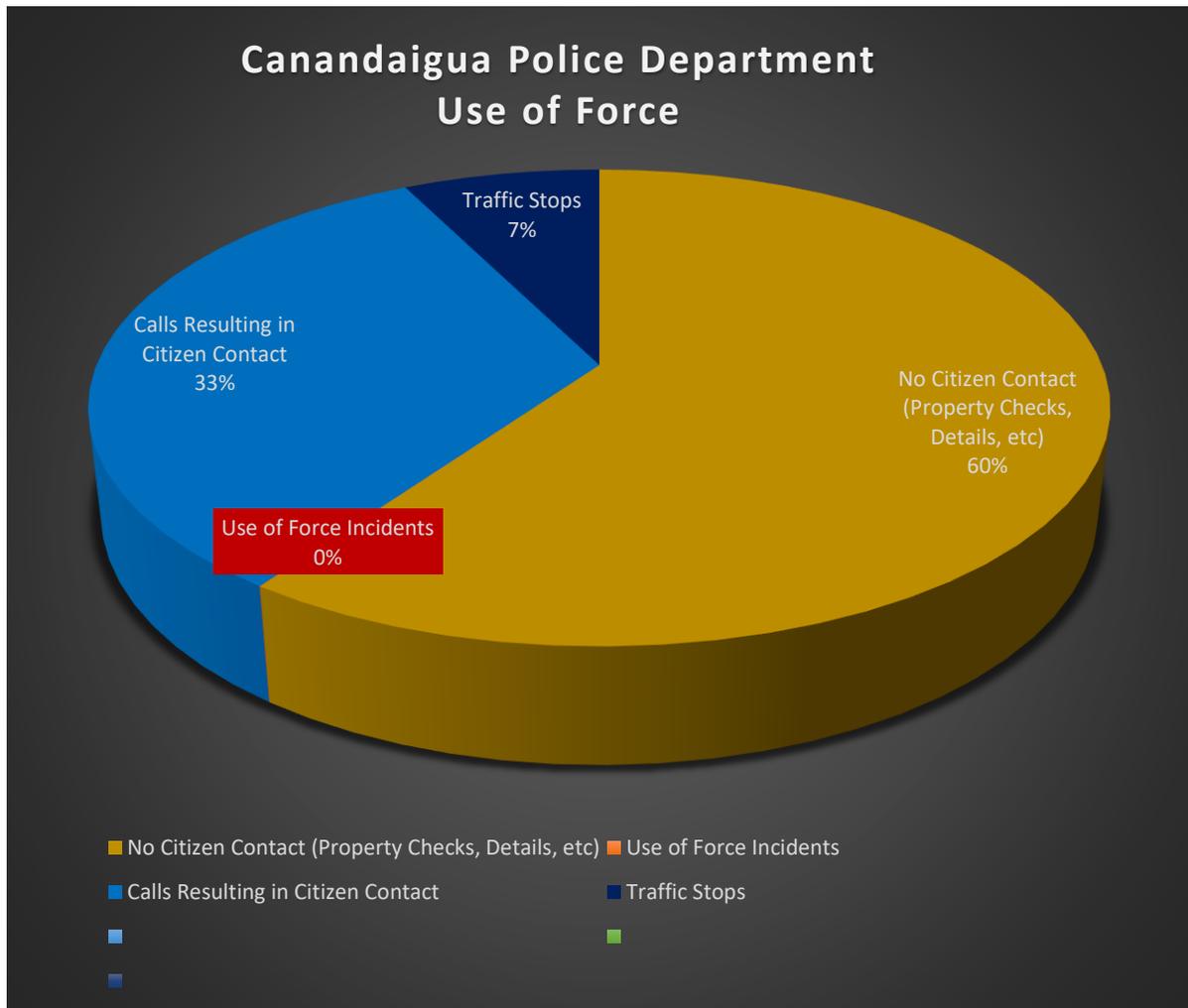


## Use of Force

“Police officers are frequently confronted with situations where control must be exercised and force must be used in order to affect an arrest, protect themselves or protect others. The Federal and State standards by which use of force is measured are both founded in the basic premise of objective reasonableness. Officers of the Canandaigua Police Department are authorized to use only the amount of force that is objectively reasonable under the circumstances for the officer to effect an arrest, prevent an escape, or in defense of themselves or others.”

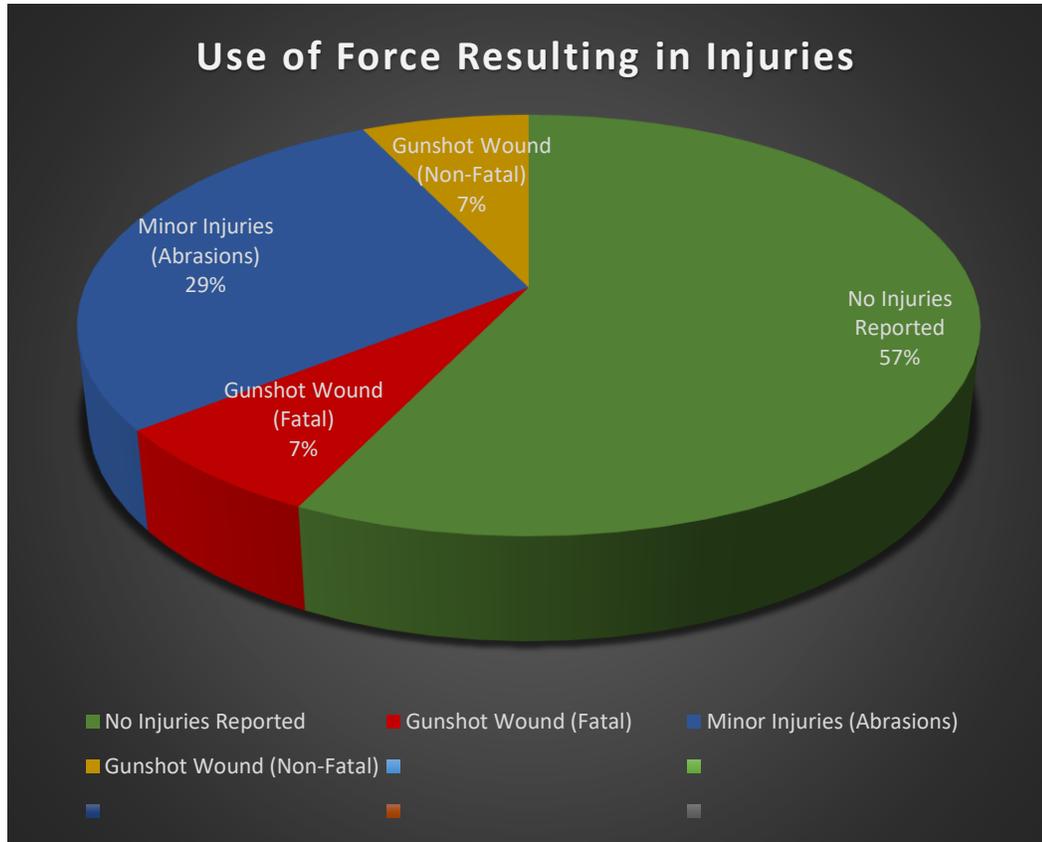
- *General Order 400*

In 2023, the Canandaigua City Police Department handled 50538 total calls for service. Included in this number are over 16,632 calls for service and 3,747 traffic stops which resulted in contacts with citizens for various matters. Of these over 20,279 citizen contacts, officers reported using force of varying degrees a total of 14 times. That results in force being used by Canandaigua Police officers at a rate of less than 1/10<sup>th</sup> of 1% of contacts that officers had with citizens.



### Use of Force Resulting in Injuries

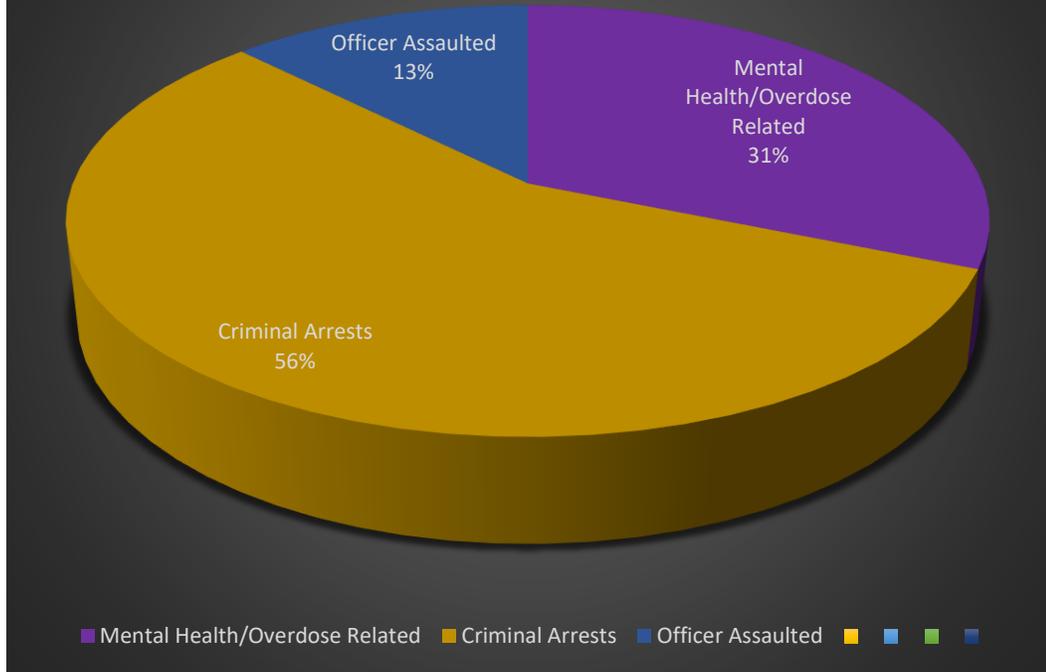
In 2023, in the 14 incidents where force was used by the members of Canandaigua Police Department, 4 total injuries to suspects were reported and 1 death as a result of the force applied. Of those injuries, 4 people sustained minor abrasions, and 1 person sustained non-fatal gunshot wounds. The 1 death was the result of fatal gunshot wounds.



### Nature of Incidents Where Force Was Used

In 2023, in the 14 incidents where force was used by members of the Canandaigua Police Department, 5 of the incidents were related to Mental Health/Overdose related calls, 9 were related to criminal arrests, and 0 were related to Traffic Stops/DWI arrests. During of these 14 incidents, an officer was assaulted by suspects 2 times during investigations or arrests.

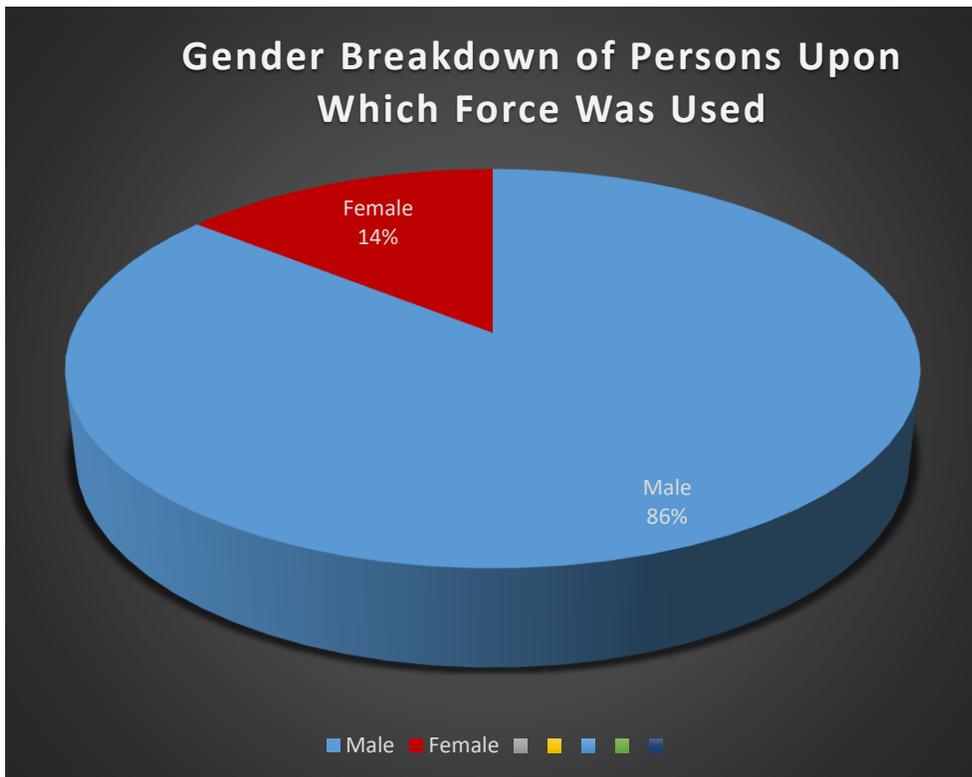
## Nature of Incidents Where Force Was Used



### Gender Breakdown of Persons Upon Which Force Was Used

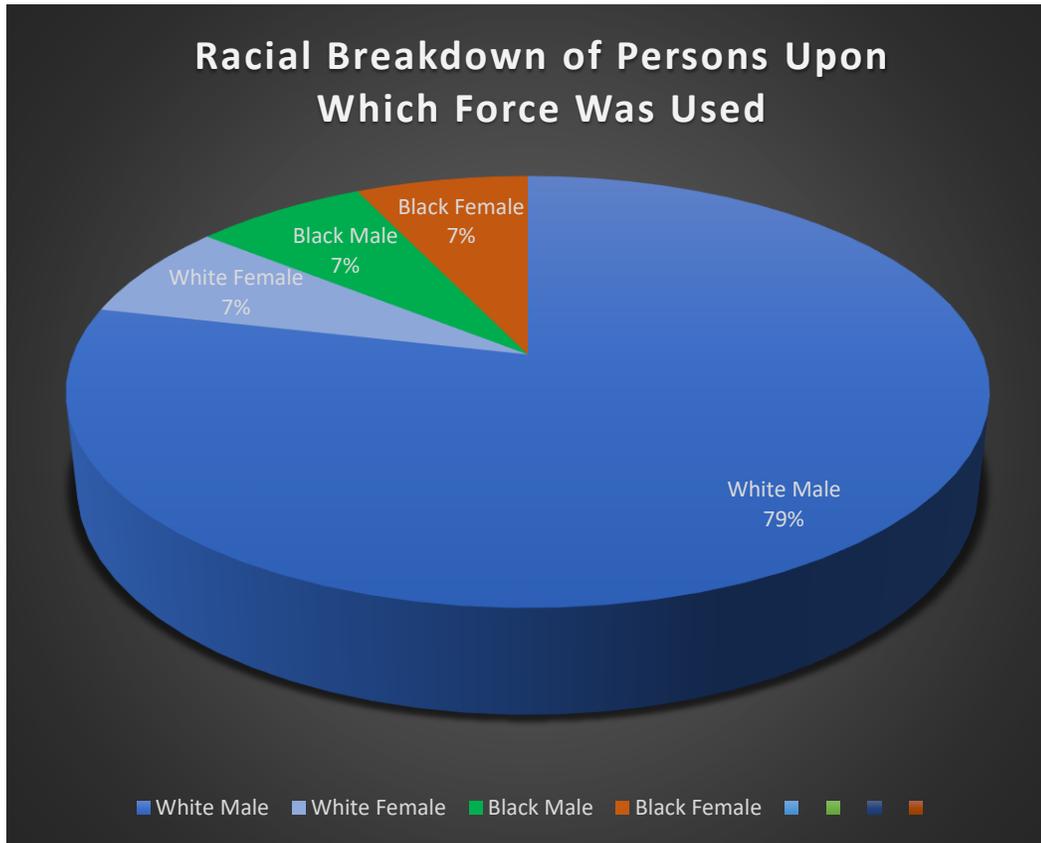
In 2023, in the 14 incidents where force was used, 12 incidents involved males and 2 incidents involved a female.

## Gender Breakdown of Persons Upon Which Force Was Used



### **Racial Breakdown of Persons Upon Which Force Was Used**

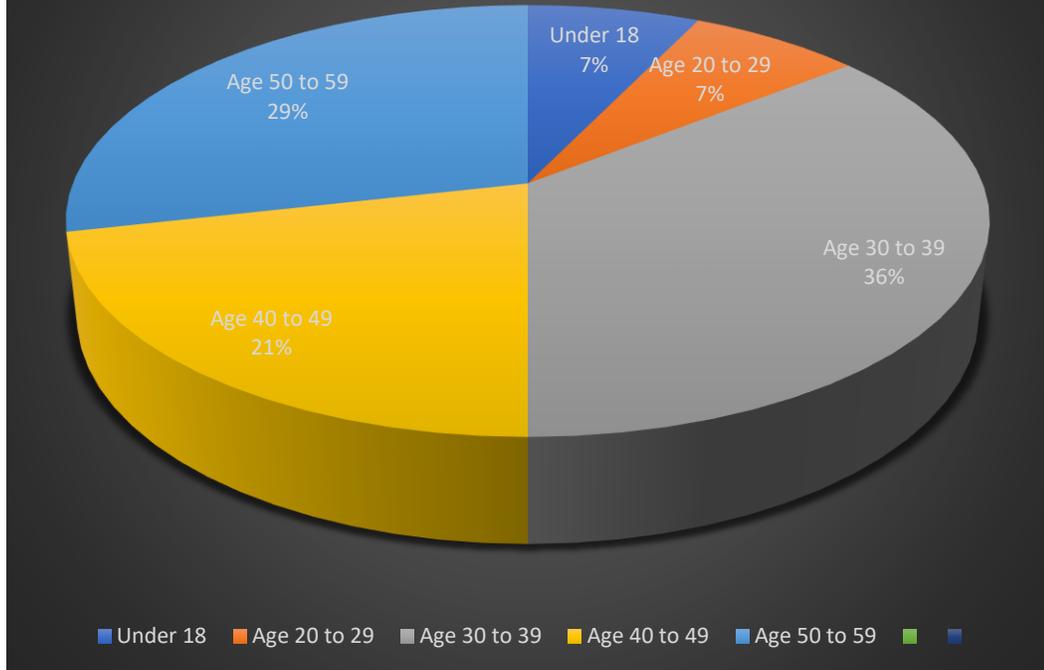
In 2023, in the 14 incidents where force was used, 12 incidents involved White/Caucasian citizens (11 males, 1 female), and 2 involved Black citizens (1 male, 1 female). None of the incidents involved any other race.



### **Age Breakdown of Persons Upon Which Force Was Used**

In 2023, in the 14 incidents where force was used, 1 involved person under age 18 (0 males, 1 female), 0 incidents involved persons age 18 to 19 (0 male, 0 females), 1 involved persons age 20 to 29 (0 males, 1 female), 5 involved persons age 30 to 39 (5 males, 0 females), 3 involved persons age 40 to 49 (3 males, 0 females), 4 involved persons age 50 to 59 (3 males, 0 females). No other age groups were reported.

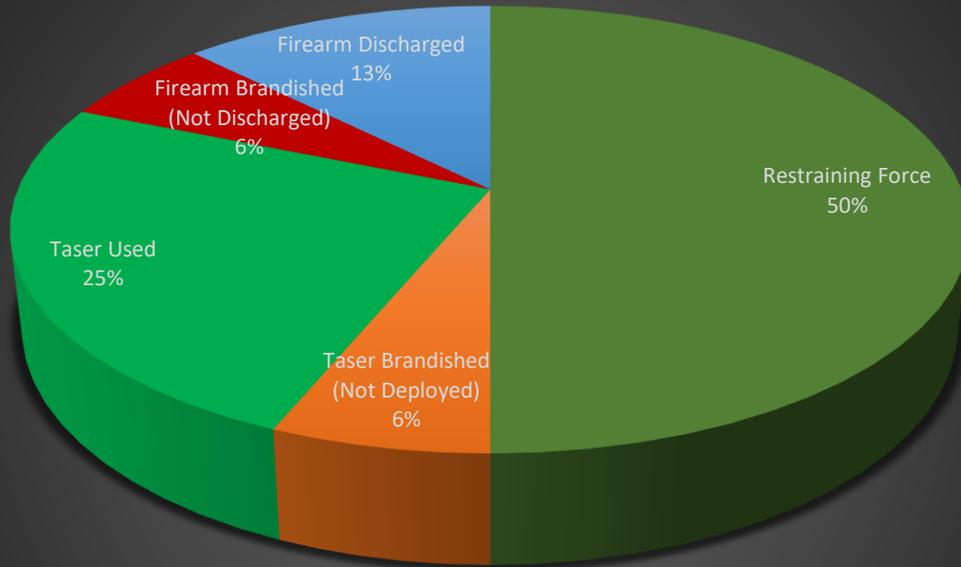
## Age Breakdown of Persons Upon Which Force Was Used



### Types of Force Used

In 2023, in the 14 incidents where force was used, 8 incidents involved restraining force used on the person, 1 incident involved an officer displaying/brandishing a taser (not deployed), 4 incidents involved an officer deploying a taser, 1 incident involved an officer displaying/brandishing a firearm, and 2 incidents involved discharging a firearm. There were no incidents in which a “Chokehold” was used. *\*\* Note: An incident may involve the use of multiple levels of the use of force.*

# Types of Force Used



- Restraining Force
- Taser Used
- Firearm Discharged
- Taser Brandished (Not Deployed)
- Firearm Brandished (Not Discharged)

# 2023

## Canandaigua Police Department



## Vehicle and Traffic Annual Report



*Vehicle and Traffic Enforcement has been a long-standing focal point for the Canandaigua Police Department and is a crucial part of maintaining safe operation for motorists passing through and around the City of Canandaigua. Every year in the United States, more than 42,000 people are killed in motor vehicle accidents, while more than 2.2 million people are injured. Through traffic enforcement, our aim is to make the roadways safer by reducing the number of motor vehicle accidents and aggressive driving.*

*General Order 535 was established by the Canandaigua Police Department to give Officers guidelines when performing traffic stops.*

*“Enforcement not only involves arrests and citations, but also includes warnings to drivers and pedestrians, which help prevent them from committing minor violations. Traffic enforcement may react to observed violations at accidents or in response to community concerns or may be proactive to prevent traffic violations.”*



**Categories of Vehicle and Traffic Enforcement:**

- Specialized Radar Details**
- Buckle Up New York (State Grant)**
- Stop DWI (State Grant)**
- Aggressive Driving Details (State Grant)**
- Distracted Driver Details (State Grant)**
- Proactive Officer Patrols**
- Investigation of Motor Vehicle Accidents**

The following annual report provides a breakdown of the Vehicle and Traffic enforcement performed by the Canandaigua Police Department for the year of 2023.

## **Traffic Enforcement Statistics 2023**

Total Traffic Stops: 3747

Total Uniform Traffic Tickets Issued: 3001 (Numerous operators received multiple tickets)

Total number of operators who received a Uniformed Traffic Ticket(s): 2594

Warnings Issued: 1153

Speeding Tickets Issued: 527

North Main St Speeding Tickets Issued: 366

Distracted Driving: (cellphone/texting): 30

Aggressive Driving: 1465

## **DWI Enforcement Statistics 2023**

Total Driving while Intoxicated/Impaired: 20

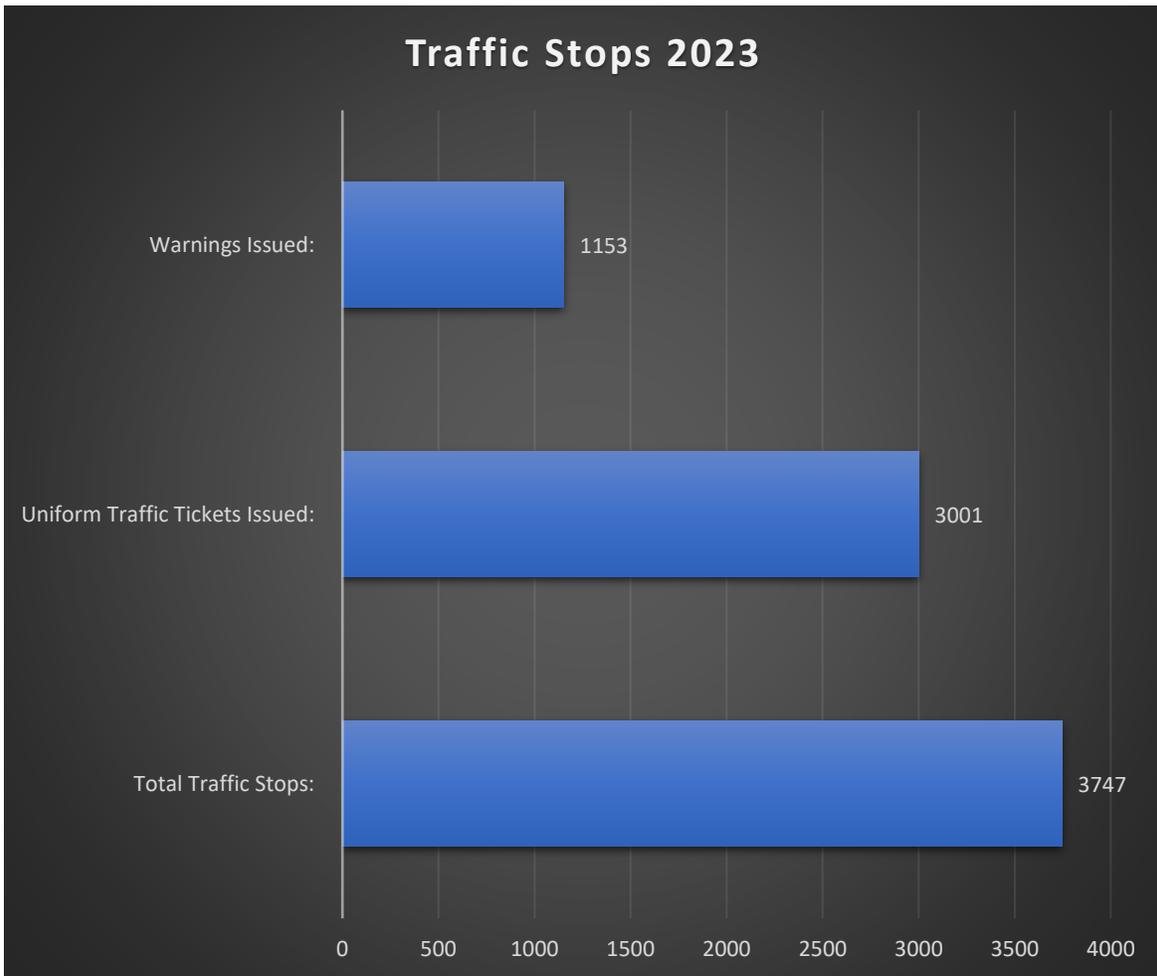
Driving while Intoxicated (Misdemeanor): 14

Driving while Intoxicated (Felony): 3

Driving while Impaired/Drugs: 3

Aggravated DWI – BAC .18% or higher 4

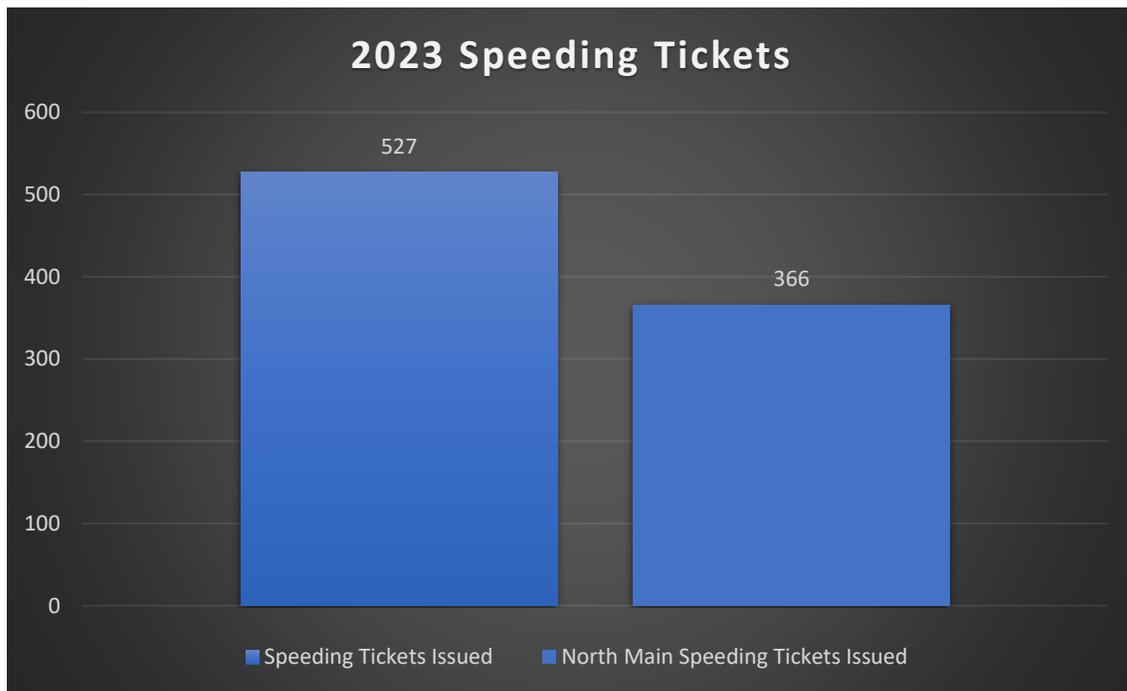
Aggravated DWI – Child in Vehicle 0



Total Traffic Stops: 3747

Uniform Traffic Tickets Issued: 3001 (Numerous operators received multiple tickets)

Warnings issued: 1153

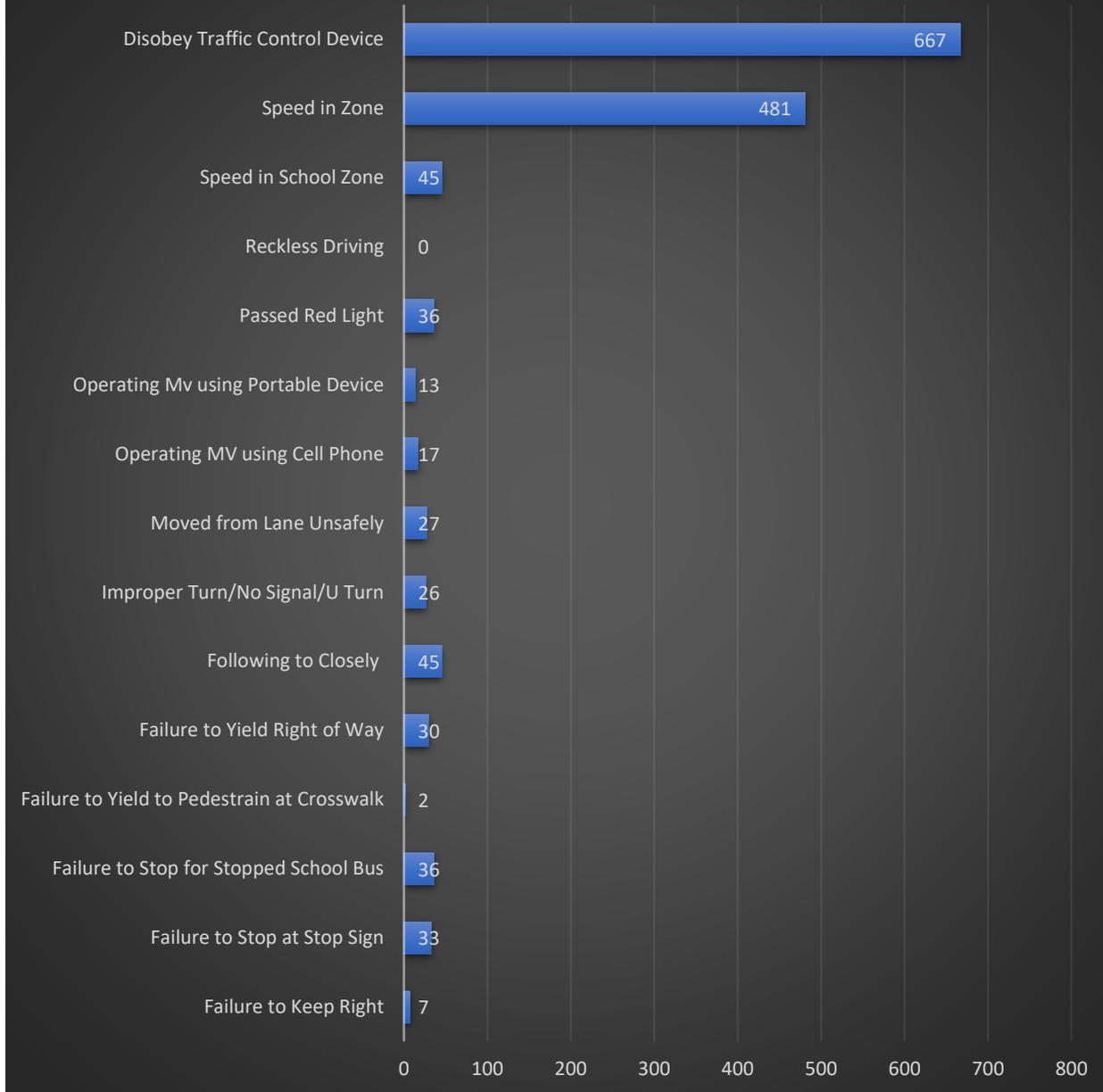


Speeding Tickets Issued: 527

North Main St. Speeding Tickets Issued: 366

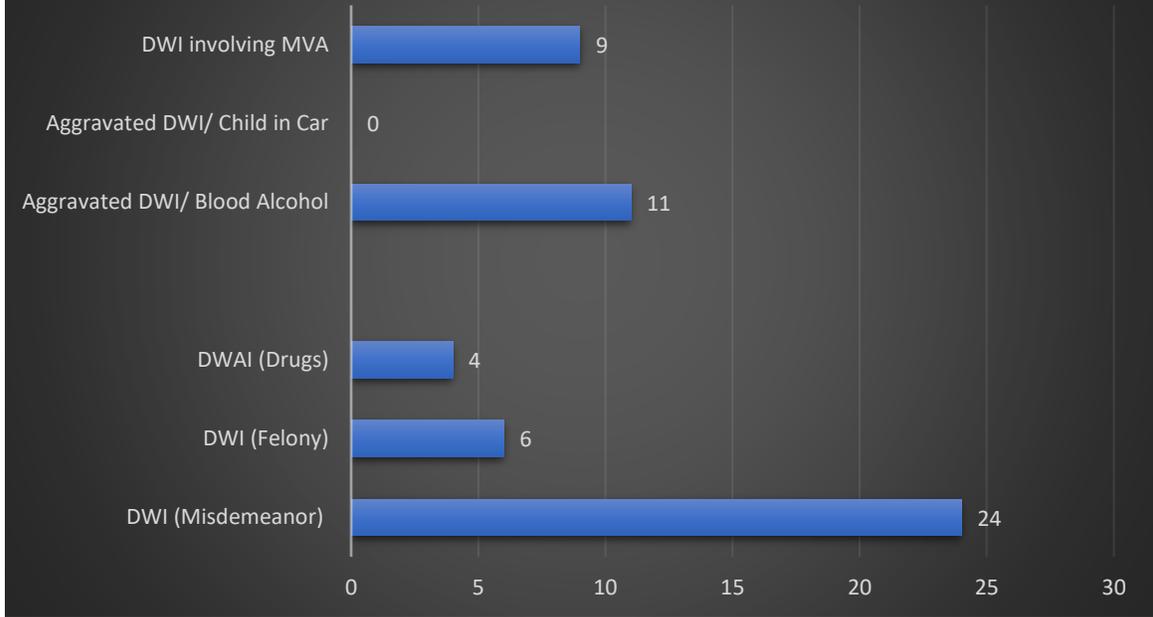
North Main Street speeding tickets issued accounted for **69.44%** of the total speeding tickets issued.

## Aggressive Driving Statistics 2023



Total Uniform Traffic Tickets issued for aggressive driving: 1465

## DWI Enforcement Stats 2023



Total DWI Arrests: 20

DWI (Misdemeanor): 14

DWI (Felony): 3

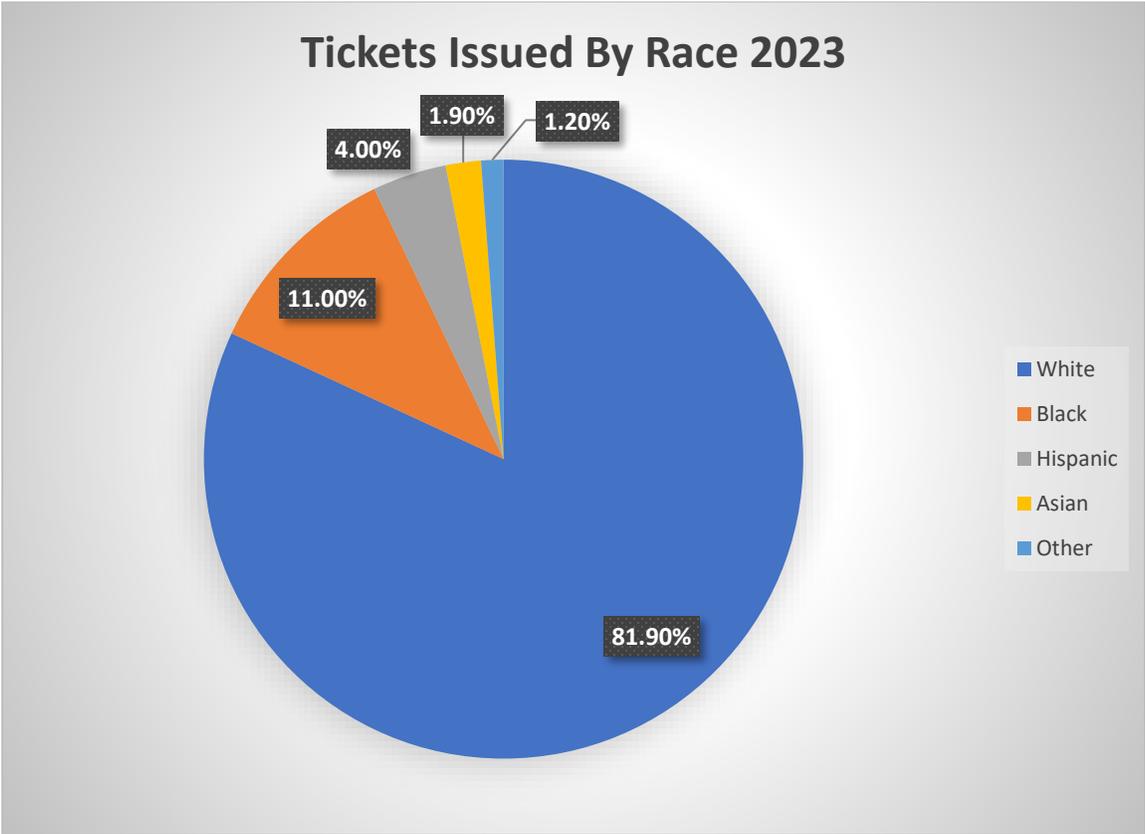
DWAI/Drugs: 3

Aggravated DWI/ Blood Alcohol over .18%: 4

Aggravated DWI/ Child in Car under 17: 0

DWI involving MVA: 3

\*Note some of the DWI Arrests above were charged with multiple sections



Total Tickets Issued: 3001 (note, numerous people were issued more than one ticket at a time, the numbers below have those extra tickets removed). A total of 2594 people were issued tickets.

Black: 286

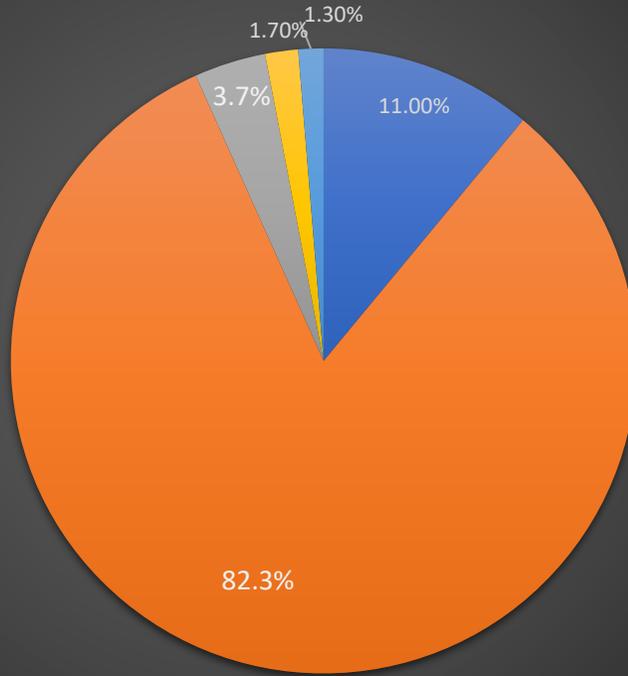
White: 2127

Hispanic: 106

Asian: 50

Other: 25

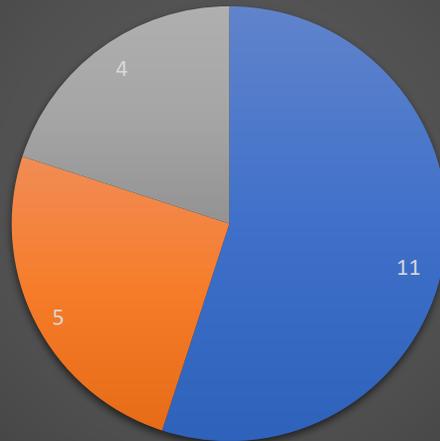
## Warnings Issued By Race 2023



### Total Warnings Reported

Black:	11%
White:	82.3%
Hispanic:	3.7%
Asian:	1.7%
Other:	1.3%

## Contact Resulting in Drug/ DWI Related Arrests 2023



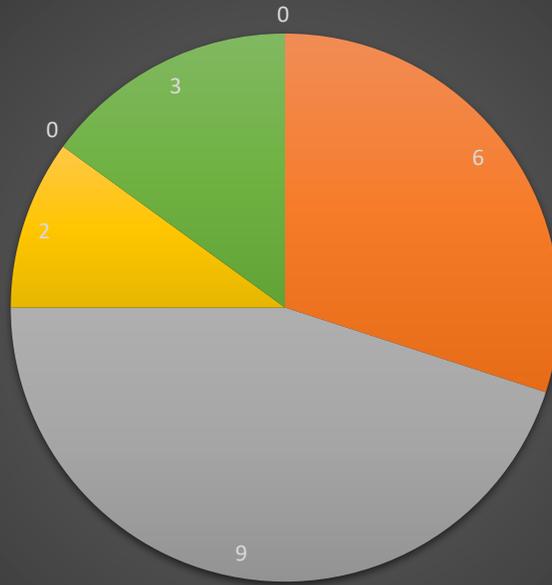
■ Traffic Stops ■ 911 Calls ■ Motor Vehicle Accidents

## Traffic Stop Violations Resulting in Drug/ DWI Related Arrests 2023 (includes traffic stops in response to 911 calls)



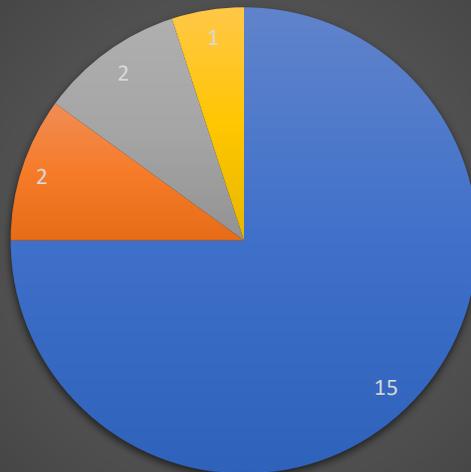
■ Speed in Zone  
■ Fail to Stop for school bus  
■ Passed Red Signal  
■ Fail to Obey Traffic Control  
■ Other  
■ Illegal/ Fail to Signal Less Than 100ft.

## Drug/ DWI Related Arrests By Age 2023



■ Age 16-19 ■ Age 20-29 ■ Age 30-39 ■ Age 40-49 ■ Age 50-59 ■ Age 60+

## Drug/ DWI Related Arrests By Race 2023



■ White ■ Black ■ Hispanic ■ Other

# 2023

## Canandaigua Police Department



## Training Annual Report



Training is the core component of effectiveness that forms the foundation for successful law enforcement efforts. It can produce safe, effective, and efficient police officers, along with supervisors and

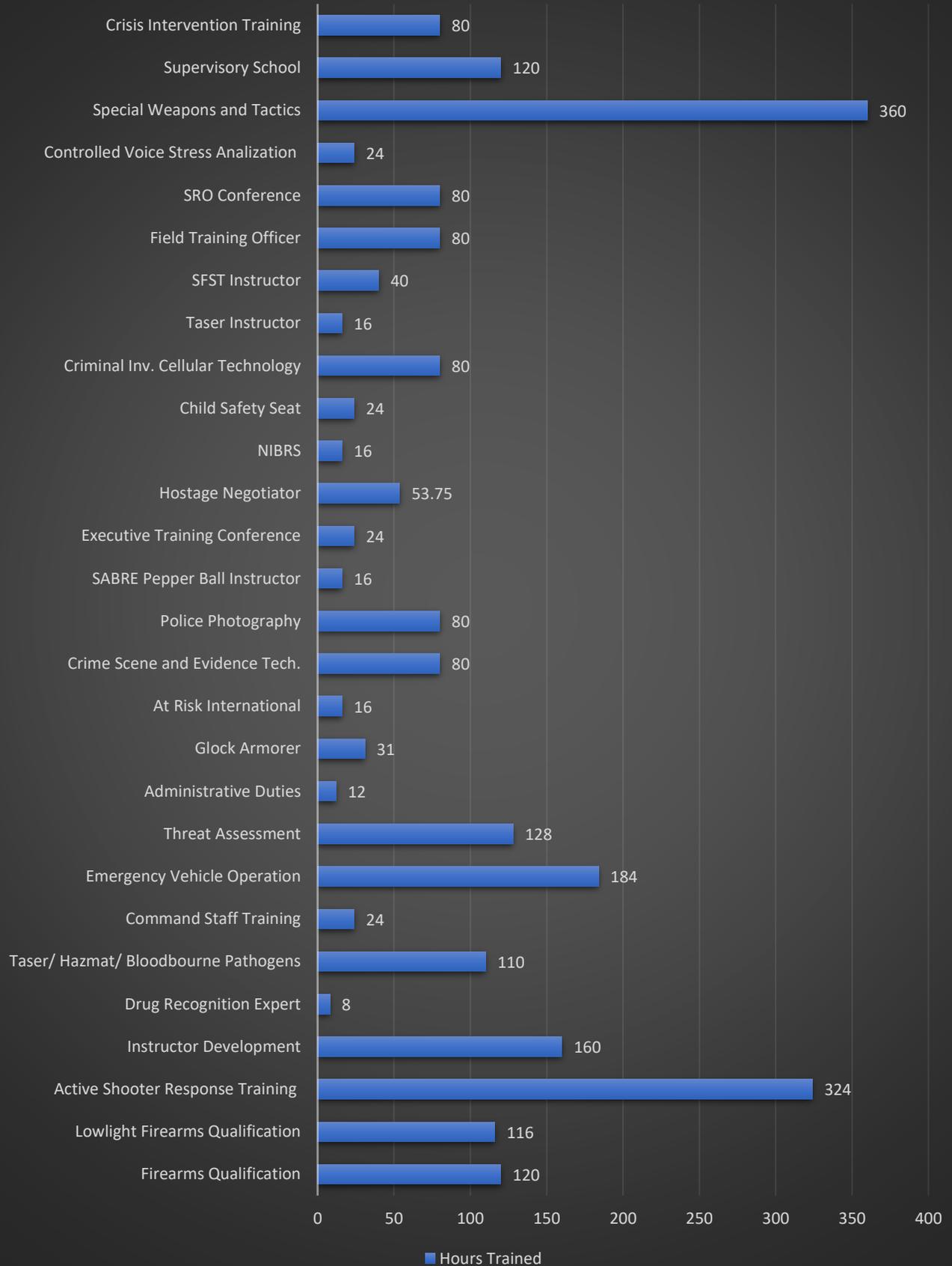
administrators. If training is properly dispersed throughout a department, it can lessen the operating costs over time, and mitigate liability. The Canandaigua Police Department stands behind this approach and has established General Order 355 that sets the minimum standards for training within the department.

The Canandaigua Police Department is currently staffed with 30 sworn police officers, including the command staff. All officers are required to perform mandatory trainings throughout the year in multiple areas. Specialized training is also provided to officers that have an interest in a specialized position or unit within the department. These specialized positions are crucial to proper training and investigation and can assist with departmental function and efficiency along with the successful prosecution of crimes.

This annual report showcases the areas of trainings that were provided to the members of the Canandaigua Police Department in 2023.



# Training 2023



## Type of Training

1. Firearms Qualifications	120 hours
2. Low light Firearms Qualifications	116 hours
3. ALERRT	324 hours
4. Instructor Development	160 hours
5. Drug Recognition Expert	8 hours
6. Taser, Hazmat and Bloodborne Pathogens	110 hours
7. Command Staff Training	24 hours
8. EVOC	184 hours
9. Threat Assessment	128 hours
10. Administrative Duties	12 hours
11. Glock Armorer	31 hours
12. At Risk International	16 hours
13. Crime Scene and Evidence Technician	80 hours
14. Police Photography	80 hours
15. SABRE Pepper Ball Instructor	16 hours
16. Executive Training Conference	24 hours
17. Hostage Negotiator	53.75 hours
18. NIBRS	16 hours
19. Child Safety Seat	24 hours
20. Criminal Inv. Cellular Technology	80 hours
21. Taser Instructor	8 hours
22. SFST Instructor	16 hours
23. Field Training Officer	40 hours
24. SRO Conference	80 hours
25. CVSA	24 hours
26. Special Weapons and Tactics	360 hours
27. Basic Police School	1000 hours
28. Supervisor School	120 hours
29. Crisis Intervention Training	80 hours

Total Hours Trained

3334.75 hours



*Crisis Intervention Team Training 2023*

# 2023

## Canandaigua Police Department



## Retirements/New Hires/Awards/Recognitions/Notable Incidences Annual Report



## **Retirements**

In 2023 there were no retirements at the Canandaigua Police Department.

## **New Hires**

On February 23<sup>rd</sup>, 2023, the Canandaigua Police Department welcomed a new police officer. Officer Kaila Imm was sworn in and completed her extensive police officer training program at the Finger Lakes Law Enforcement Academy. Kaila is a graduate from both SUNY Plattsburgh and Monroe Community College, and was working as an Emergency Medical Technician at Gates Volunteer Ambulance Service.

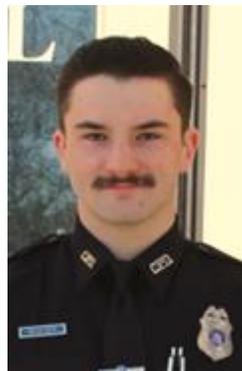
On April 10<sup>th</sup>, 2023, the Canandaigua Police Department welcomed a new police officer. Officer Jeremiah Welch was sworn in after coming to us as a lateral transfer from the Village of Holley Police Department. Jeremiah is a graduate from Niagara Community College and the Rural Police Academy at Genesee Community College.

On September 5<sup>th</sup>, 2023, the Canandaigua Police Department welcomed a new (part-time) police officer. Officer Andrew DeLyser has an extensive amount of law enforcement experience, previously retiring in 2021 as a Captain with over 26 years with the Monroe County Sheriff's Office. He has most recently has been working as a Campus Police Officer at Finger Lakes Community College.

All three officers have been an excellent addition to our team and we thank them for their continued service!



*Officer Kaila Imm*



*Officer Jeremiah Welch*



*Officer Andrew DeLyser*

## Promotions

On July 31<sup>st</sup>, 2023, Officer David Demchuk was promoted to the rank of Sergeant. Sergeant Demchuk is a 14-year law enforcement veteran who has dedicated the last 6 years serving the City of Canandaigua community. Sergeant Demchuk is highly qualified and has an extensive law enforcement background, notably serving as a Field Training Officer, an Evidence and Crime Scene Technician, a Firearms Instructor, a Firearms Armorer, a Police General Topics Instructor, a Disability Awareness Instructor, and an Emergency Vehicle Instructor.



## Awards and Recognitions

On May 5<sup>th</sup>, 2023, First Responders from the Canandaigua Police Department, the Canandaigua Fire Department, and the Canandaigua Emergency Squad were honored at a Canandaigua Rotary Club meeting. Detective Sergeant Mastracy was honored with the Rotary Club's Police Officer of the Year Award. Congrats to all of the award recipients and for a job well done in each of your departments.



*Detective Sergeant Mastracy being presented with his award*

## **Notable Incidences**

On January 20<sup>th</sup>, 2023, Officers from the Canandaigua City Police Department were dispatched to a Mental Health Crisis. The subject in crisis stated to dispatch that he had been attempting to cut his wrists and was going to attempt to cut his throat with a butcher knife. Officers responded to the residence and located the subject outside still holding onto the butcher knife stating he was going to kill himself or force the officers to shoot him. After several minutes of de-escalation techniques, along with great empathy and compassion, Officers were able to convince the subject to disarm himself. Officers were able to take the subject into custody and transport him to a local hospital for a mental health evaluation.

On January 23<sup>rd</sup>, 2023, Officers from the Canandaigua City Police Department were dispatched to a robbery complaint at a residence on South Main Street. During an investigation into the matter, it was found that two male individuals who were recently familiar to the victim arrived at the victim's residence. One individual was permitted to enter at which time the victim was struck several times, and the victim's personal belongings were stolen from within their residence. Through investigation, an arrest was made for Robbery in the Second Degree (C-Felony), and two counts of Grand Larceny (E-Felony) and a warrant is pending for the 2<sup>nd</sup> subject.

On January 24<sup>th</sup>, 2023, Officers from the Canandaigua City Police Department were dispatched to a robbery complaint at a business on South Main Street. During an investigation, officers were informed that an individual had brandished a knife at the clerk demanding money from the register along with other merchandise. After obtaining the demanded items, the individual left the scene. Through investigation, the suspect was located and subsequently arrested for Robbery in the First Degree (B-Felony).

On February 28<sup>th</sup>, 2023, Officers from the Canandaigua City Police Department became aware of a vehicle pursuit involving the Ontario County Sheriff's Office, which was entering the City of Canandaigua. With the information being relayed as to the direction of travel, Officers attempted to secure intersections to mitigate any injury to the public. During this time, the suspect vehicle continued through the intersection of Parrish Street at South Main Street into the one-way parking lot of a local business. The operator crashed and exited their vehicle with a pistol in hand. The suspect refused all commands to comply and officers attempted to gain compliance and de-escalate the situation for nearly 8 minutes. The de-escalation tactics were unsuccessful and the suspect raised their firearm towards the officers at which time the suspect was fatally shot.

On May 1<sup>st</sup>, 2023, Officers from the Canandaigua City Police Department responded to a business on South Main Street for a suspicious person complaint for an individual in the store. Upon arrival, employees requested the individual be moved along. While making contact with the individual, Officers noticed the butt of a pistol in the individual's jacket pocket. The individual refused to comply with Officers commands and de-escalation techniques were unsuccessful. While officers continuously attempted to gain compliance and de-escalate the situation, the individual removed the firearm from his pocket and began to point the firearm at officers at which time he was shot. Officers immediately rendered aid to the suspect who was transported to a local hospital for treatment where they survived. Further investigation following the

shooting revealed the firearm was an airsoft gun. The suspect was charged with Menacing a Police Officer (D-Felony).

In the month of September 2023, numerous downtown businesses were burglarized in the early morning hours. Through investigation and good police work, Officers were able to identify and arrest the suspect for multiple counts of Burglary in the Third Degree (D-Fel).

# 2023

## Canandaigua Police Department



## 2023 Departmental Goals and Objectives Annual Report





**City of Canandaigua Police Department  
21 Ontario Street  
Canandaigua, NY 14424  
(585)396-5035**

**Mathew A. Nielsen**  
Chief of Police

**New York State Accredited Agency**  
Equal Opportunity Employer

**Canandaigua Police Department  
2024 Goals and Objectives**

*Mission Statement: The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.*

*Goal: Enhance the image of the Canandaigua Police Department by increasing pro-active aggressive and distracted driver enforcement, DWI enforcement and accident prevention initiatives.*

- Objective 1: Participate in the NYS STOP DWI Program and High Visibility Enforcement Campaigns by utilizing moving designated patrols and adding highly visible stationary checkpoints with adjoining agencies.**
- Objective 2: Participation in the NYS Traffic Safety Board's aggressive driving and distracted driver enforcement initiatives.**
- Objective 3: Increase highly visible traffic enforcement initiatives during routine patrol.**

*Goal: Enhance the delivery of police services.*

- Objective 1: Research and implement different types of training to officers that will increase the efficiency of police services and departmental operations.**
- Objective 2: Conduct a simulated exercise in accordance with the City's Emergency Disaster Plan that will test the movement of Police Department operations to the Fire Department as outlined in the plan.**

**Objective 3: Analyze Department resources and scheduling to assess the way work is conducted and the ability to accomplish more with existing resources.**

*Goal: Reduce the Department's exposure to liability.*

**Objective 1: Utilize Roll Calls in a more effective manner by reviewing departmental General Orders, and discussing accepted police tactics and procedures.**

**Objective 2: Continue to develop and train officers.**

**Objective 3: Conduct in-service training with Department Supervisors regarding supervisory responsibilities during scene containment and the 7-Critical Tasks.**

*Goal: Continued development of the Officer Wellness and the Peer Support programs.*

**Objective 1: Continue to work towards a unified Peer Support program with our local law enforcement partners.**

**Objective 2: Organize and implement a Peer Support Committee meeting.**

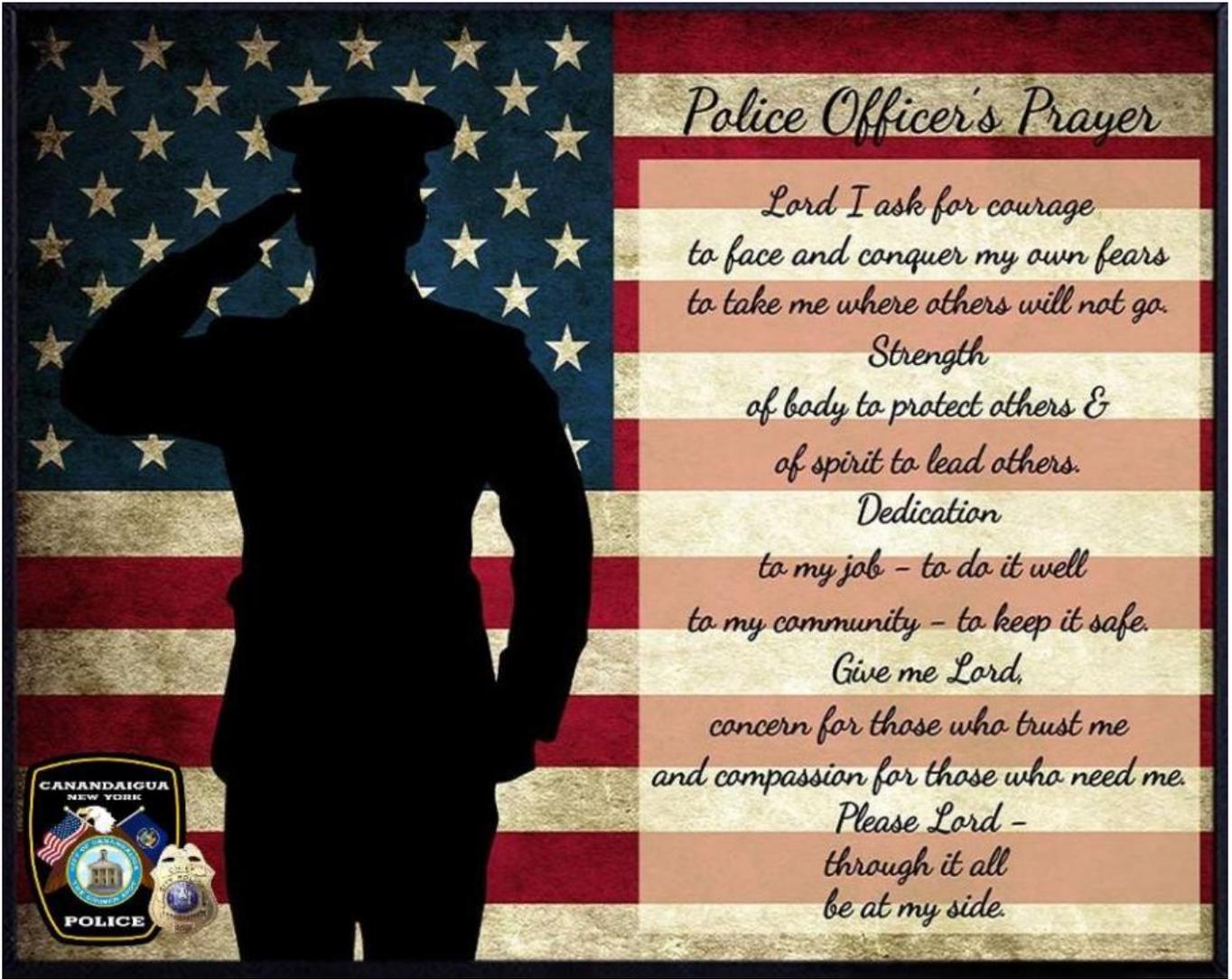
**Objective 3: Meet the departmental requirements set forth in the Peer Support General Order 195.**

*Goal: Enhance the image of the Canandaigua Police Department to reflect a true partnership with the residents, schools and the business community.*

**Objective 1: Provide training that will enhance the Department's abilities in community engagement initiatives.**

**Objective 2: Research and implement community relations initiatives focused on developing mutual respect and understanding between the Police Department and the community.**

**Objective 3: Formalize coordination and participation with Ontario County officials in a joint committee constructed to identify and rehabilitate at-risk persons in the community.**



## *Police Officer's Prayer*

*Lord I ask for courage  
to face and conquer my own fears  
to take me where others will not go.*

*Strength  
of body to protect others &  
of spirit to lead others.*

*Dedication  
to my job - to do it well  
to my community - to keep it safe.*

*Give me Lord,  
concern for those who trust me  
and compassion for those who need me.*

*Please Lord -  
through it all  
be at my side.*