

CANANDAIGUA POLICE DEPARTMENT

2024 Annual Report



Chief Mathew A. Nielsen

Canandaigua Police Department
21 Ontario Street
Canandaigua, New York 14424

**Canandaigua Police Department
2024 Annual Report
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Canandaigua Police Department

21 Ontario Street
Canandaigua, NY 14424
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Mathew A. Nielsen
Chief of Police

New York State Accredited Agency
Equal Opportunity Employer

Dear City Manager Goodwin,

On behalf of the City of Canandaigua Police Department and our members, I am pleased to submit the 2024 Canandaigua Police Department Annual Report to you and the City Council. This document outlines the many initiatives the Department participated in during 2024, as well as statistical data related to Departmental activities.

I would like to thank you and the City Council for your continued support during 2024. Additionally, I would like to thank my administrative staff, the management staff, and our first-line police officers for their unwavering commitment to our community's safety.

The Department has navigated many challenges presented to us this past year, which includes a national police officer staffing shortage trend that affected the Department throughout the year. The struggle with filling an unprecedented number of vacancies with qualified police officer applicants, and the associated costs of hiring, training, and equipping new officers for duty put a significant strain on resources. During this time the Department was committed to providing more services with less resources available, and despite these obstacles, the membership personally sacrificed to work additional shifts and strived to provide the high-quality service the community expects from us.

The Department is proud we have been able to maintain our commitment to community engagement by again providing many different community policing initiatives throughout the year that target diverse groups of our citizens. The Department has also continued to promote our officers' career satisfaction by providing a high level of training to each officer, and also by providing resources that promote the officers' individual wellness, which is paramount to both the Department and their own successes. The Department continues to embrace the concept that highly trained officers are better suited to strengthen community policing and strengthen trust among law enforcement and the community we serve.

It is with great pleasure to introduce the 2024 Canandaigua Police Department Annual Report.

Respectfully,

A handwritten signature in black ink, appearing to read "Mathew A. Nielsen".

Chief Mathew A. Nielsen
Canandaigua Police Department

2024

Canandaigua Police Department



Department Administration Annual Report



The Canandaigua Police Department's Mission Statement

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

The Canandaigua Police Department's Values

- We value human life and dignity.
- We value high integrity as the basis for community trust.
- We value the fair and impartial enforcement of Federal, State and Local Laws and the rights of the accused.
- We value Professional Excellence.
- We value all members of the Canandaigua Police Department, both sworn and unsworn.

The primary goals of the Police Department include the protection of life and property; resolution of conflict; the creation and maintenance of a feeling of security in the community; reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders; the recovery and return of property; and providing public service wherever possible.

The Canandaigua Police Department's Organizational Structure

The Canandaigua Police Department has been in operation since around 1913. Since that time the Police Department has been ever evolving into the full-service 24 hour a day / 7 day a week Law Enforcement Organization that is seen today. The Department is responsible for the enforcement of all federal, state, and local laws in the 4.85 square miles and 40 (plus) miles of roadways in the City of Canandaigua. The Department stands ready to respond to and handle all types of criminal and catastrophic events that occur within the city. Furthermore, the men and women of the Canandaigua Police Department are always ready to assist the residents, visitors, and business owners in protecting life and property.

The organizational structure of the Canandaigua Police Department can be broken down into three categories by their primary functions: The Administrative Services Division, the Patrol Division, and the Investigative Division.

Administrative Services Division

The Administrative Services Division comprise many aspects of the Police Department. Those aspects include: Records and Clerical, Evidence Control, Crossing Guards, Parking Enforcement and maintaining the Department's compliance to the New York State Accreditation program. The Administrative Services Division also processes all Freedom of Information requests, statistical reports, monthly reports, billing, office reception, recording of tickets, sexual offender registration and arrest logging. All of these functions performed in this Division are supervised by the Administrative Division Commander, which is currently staffed with a Sergeant. Other members of this division include a Police Officer and two civilian staff members.

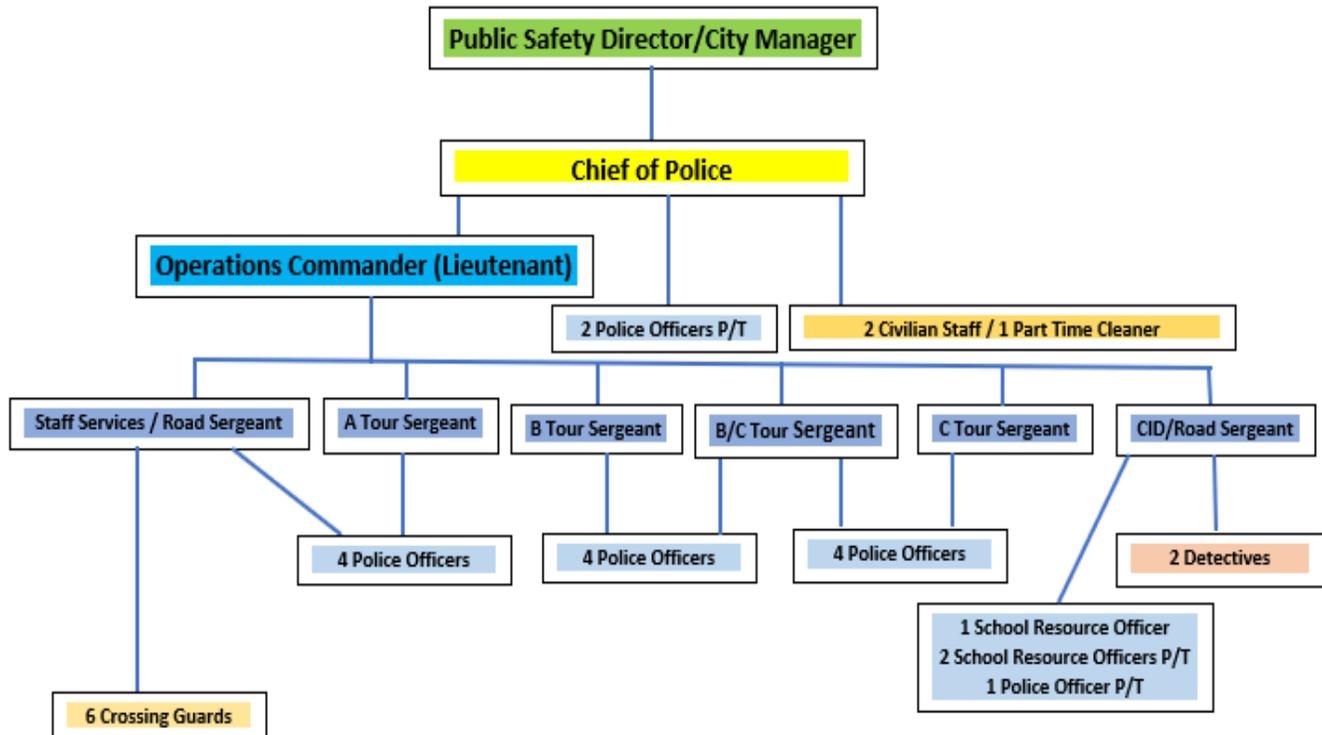
The Patrol Division

The Uniformed Patrol Division is Canandaigua’s first line of defense against criminal activity within the city. Police Officers in this Division are charged with responding to calls for service in a timely fashion, conducting criminal investigations, conducting preliminary investigations of major crimes, investigating traffic accidents, traffic enforcement, etc. Whether motorized, on bicycle or foot patrol, members of the Patrol Division provide a rapid response to a myriad of emergency situations that arise on a daily basis in the City of Canandaigua. Ancillary duties also performed by Patrol Division members include Crime Scene Technician, Crime Prevention, Field Training Officer, and Community Services. The staff of the Patrol Division are under the direct supervision of the Operations Commander, which is currently staffed with a Lieutenant. The Division is also staffed with four Sergeants, and fourteen Police Officers.

The Investigative Division

The Investigative Unit is comprised of one Sergeant, two Detectives, and two School Resource Officers. This unit is charged with investigating all felony and juvenile cases. The Unit further handles all narcotic investigations, background investigations, and case sensitive investigations.

Organization Structure



2024

Canandaigua Police Department



Records Division Annual Report

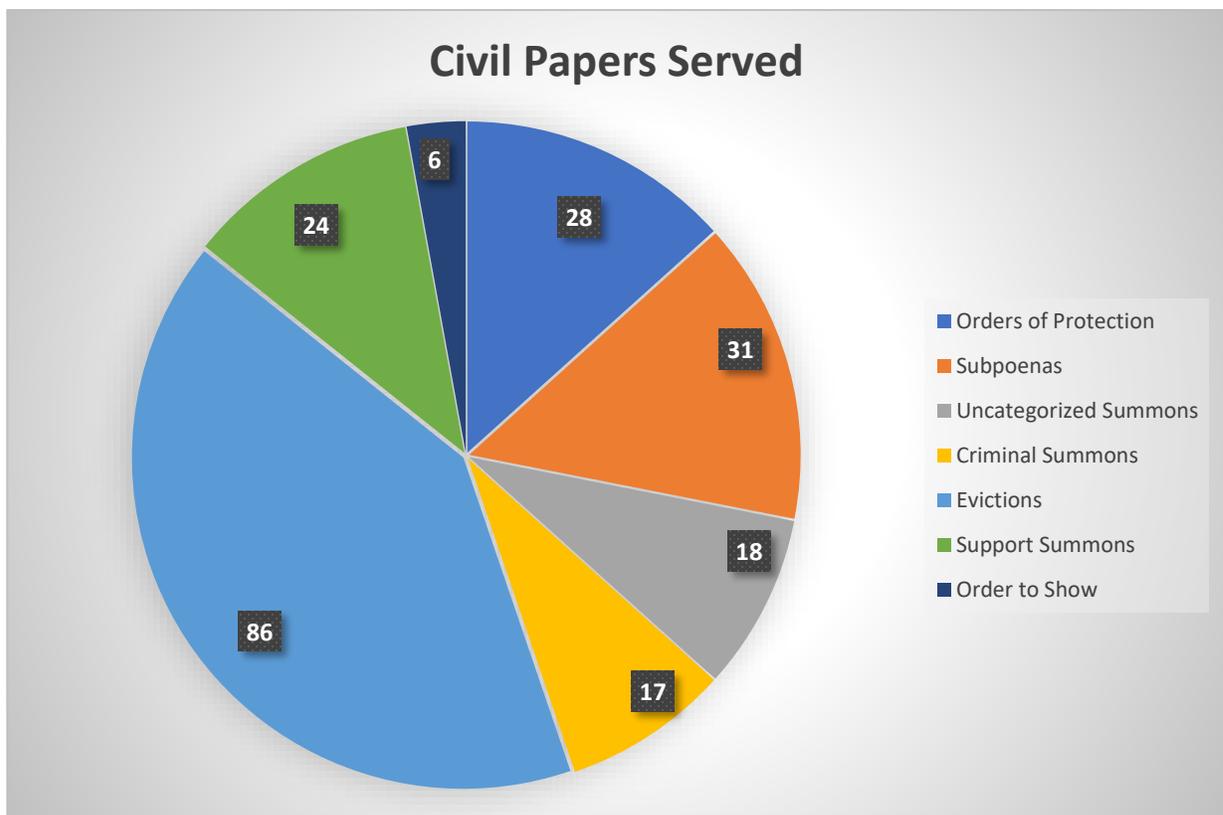


The police department’s records division is responsible for maintaining the security and destruction of all records produced by the department, which includes the following reports/files: incident, arrest, domestic incident, accident, uniform traffic tickets, parking tickets, criminal investigations, warrants, evidence/property, budget, payroll, and equipment inventory. The division also assists individuals in obtaining public records, also known as FOIL requests, serving of civil papers, maintaining the evidence room, processing sealing orders, coordinating court required documents/evidence with the district attorney’s office, maintaining the sex offender registry, purchasing, and monitoring statistics. Current staffing includes 2 full time civilian employees, a part time patrolman, and a Staff Services Sergeant that dedicates time to this function as well as some supervision of road patrol. The following outlines our numbers for these categories in 2024.

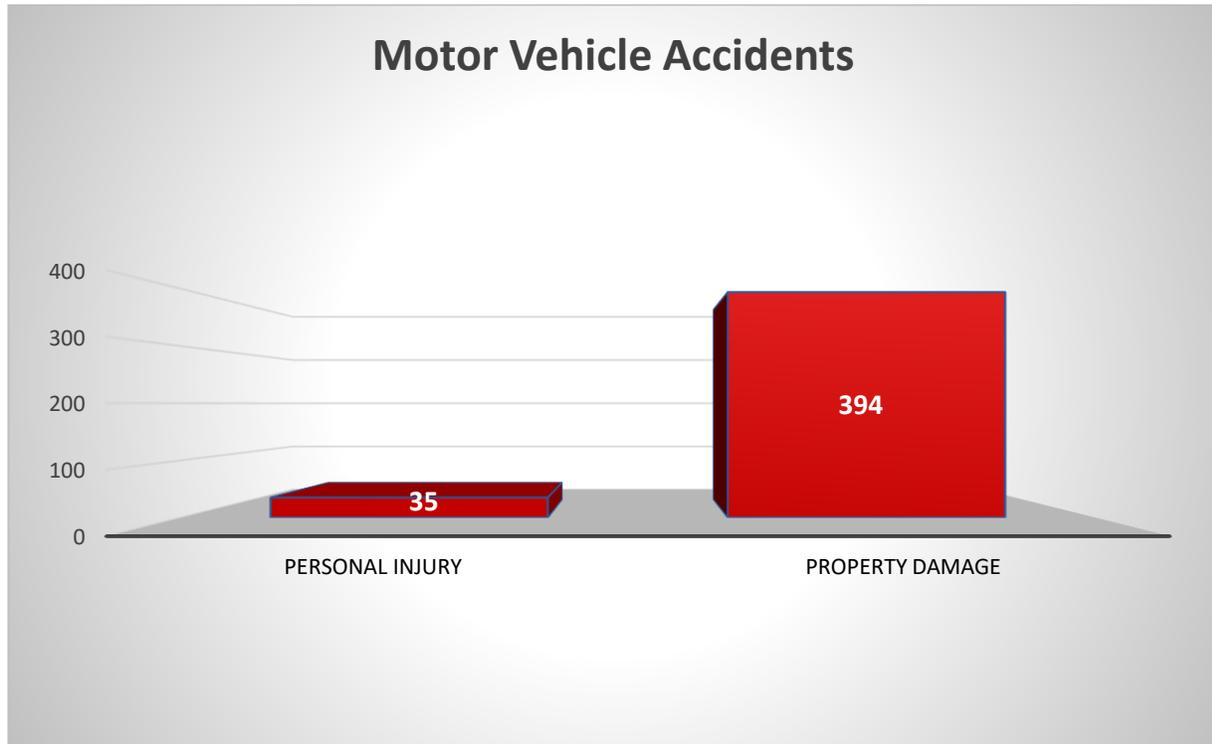
There were 428 foil requests processed

Sex offender address verifications conducted – 85

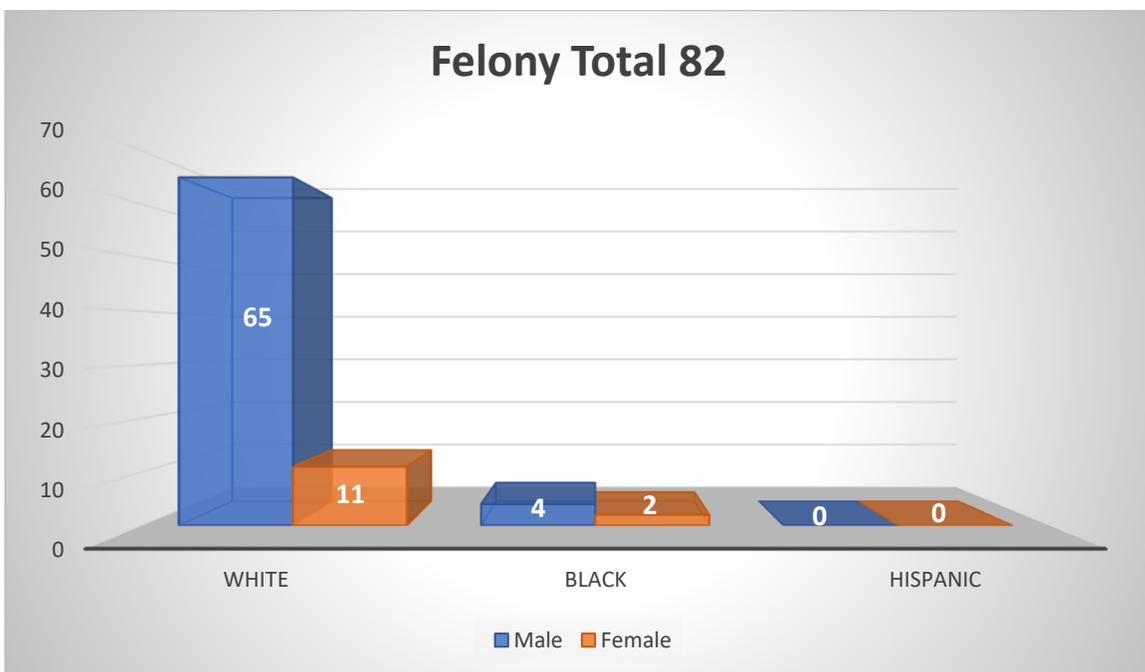
At the end of 2024, we had 43 sex offenders living within the city

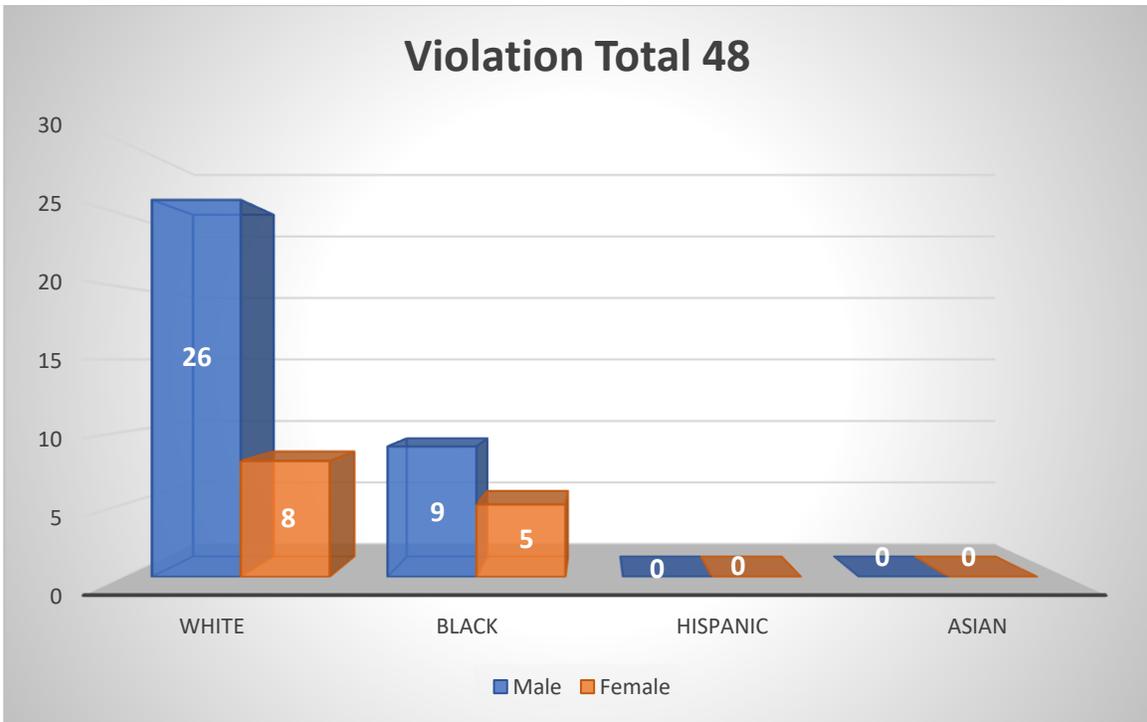
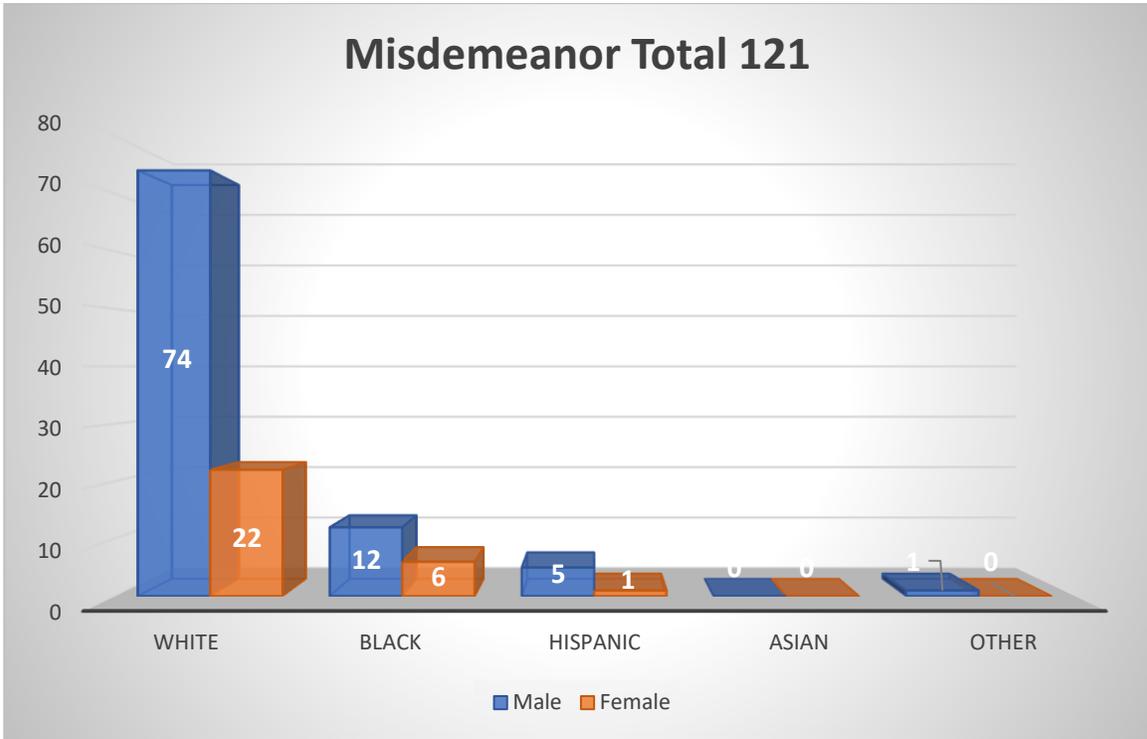


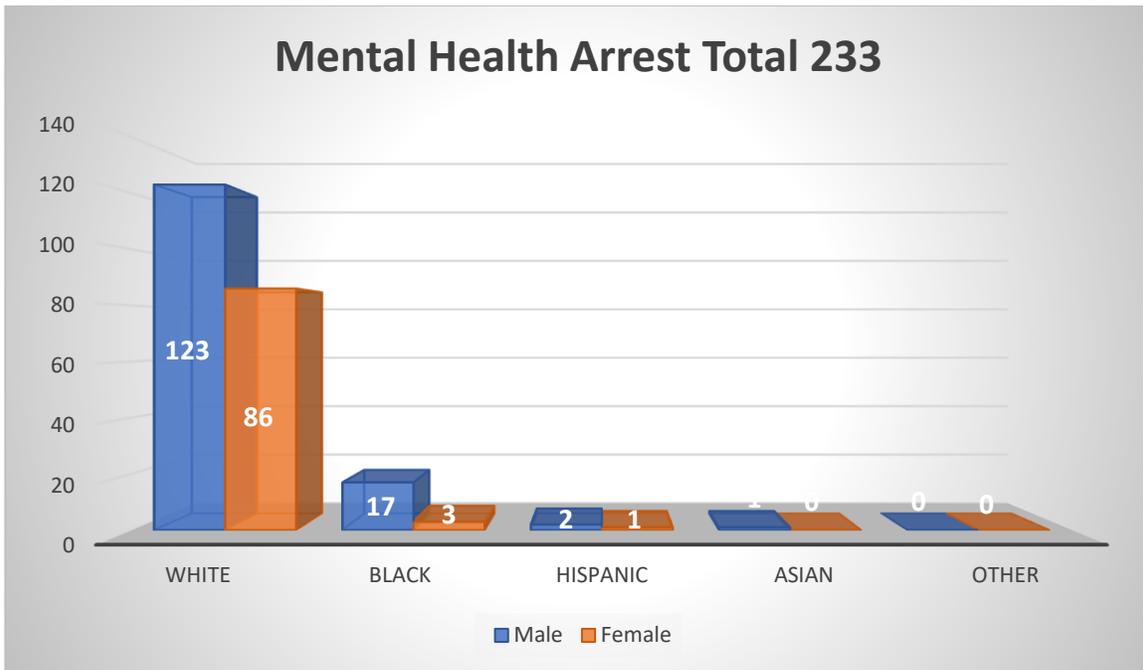
Of the 429 total accidents, 8 arrests were made for operators driving while intoxicated.



Total Arrests 485







2024 Accreditation Report

The New York State Law Enforcement Accreditation Program (NYS LEAP) for 2024, once again required compliance with 111 standards. For program year 2024 there were no major overhauls to any of the standards which was fortunate while the department prepared for reaccreditation.

As we worked forward to achieve reaccreditation, which is scheduled for January 2025, we continued looking at all of our General Orders as accreditation requires that all General Orders be reviewed within the five-year assessment period. At the end of 2023, we still had ten General Orders in the administrative review process pending approval. Those ten orders received final approval, were published and issued to staff. In addition to those ten, another sixty-two General Orders, just over half of the 120 General Orders for the department, were reviewed, updated as needed, approved and sent out to staff. This monumental task required a significant contribution from the Chief of Police, Lieutenant, Sergeants and various members of the department that are knowledge experts in certain areas.

The remaining work for accreditation in 2024 required the continuous updating of the program standard files to maintain compliance. The update to the file program folders could be the adding of a revised General Order (G.O.), or the addition of proofs of compliance for each standard.

In December, we did not have to complete the annual compliance survey, a report that gives specific information on when certain required tasks were performed and how the agency is maintaining compliance with the LEAP program, as required for non-accreditation years. This was due to starting the process of a reaccreditation assessment. This process starts by applying to the program for reaccreditation. If accepted, we then speak to the assigned lead assessor about our program and send a department overview report. This report includes information on the City of Canandaigua geographic area, population count, business and residential make-up, the services the department provides, and our department manpower. Once completed, the assessor requires that we deliver 10 critical standard files for their review to prove that we are ready for

a reaccreditation assessment. If the lead assessor is not satisfied with the department's preparation, they will inform the accreditation program that there are issues with accreditation that require review before an assessment can take place and put the department in bad standing with the accreditation program.

As is typical when approaching an accreditation reassessment, it has been a busy year for the accreditation program. A thorough review of all standard folders is undergone to find any areas where proofs for the standards might be lacking and corrections are made. Entering 2025, final preparations will be made to prepare the employees of the department to be ready for reassessment occurring at the end of January.



2024

Canandaigua Police Department



Road Patrol Division Annual Report



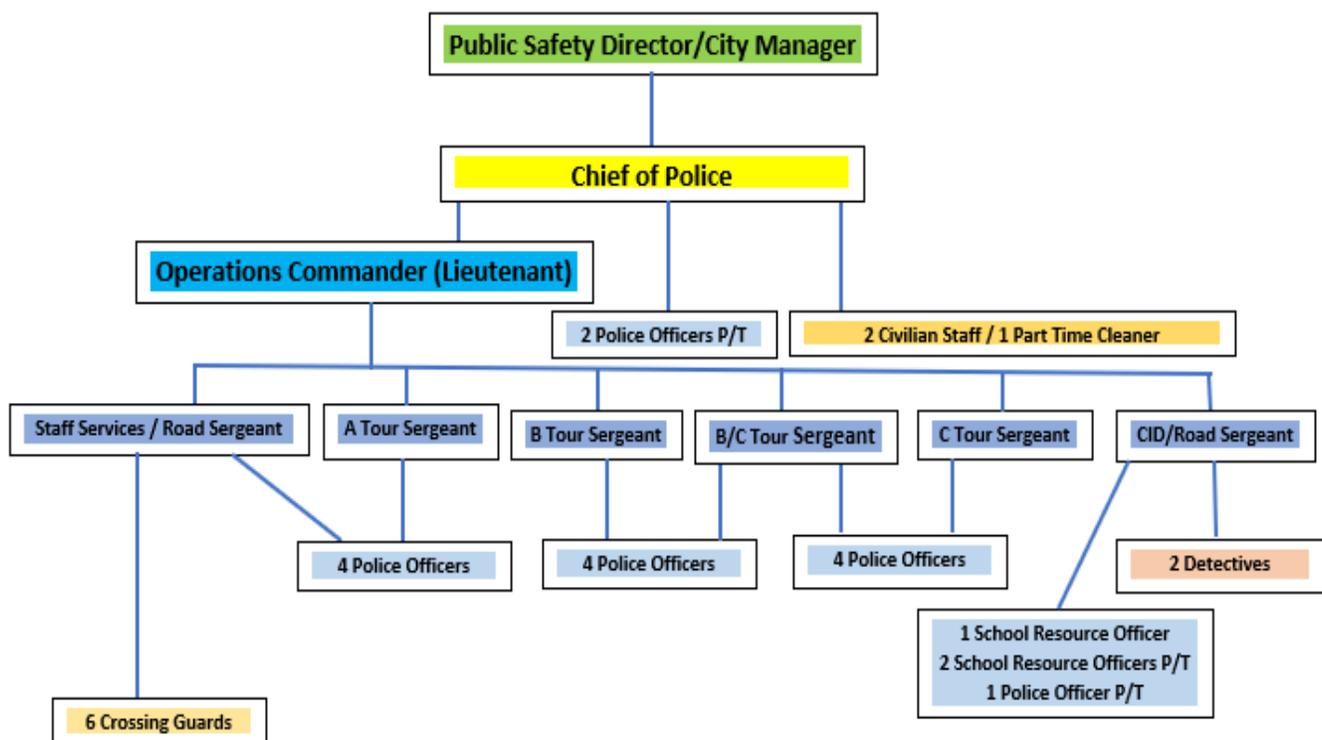
Road Patrol Division

The Canandaigua Police Department hired seven new Police Officers in 2024. Besides our day-to-day duties, there was a lot of training that occurred throughout the year. Even with all the personnel changes and training, our mission to serve and protect the citizens in the City of Canandaigua remained our top priority. We continued to maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life is improved through the delivery of competent, fair and impartial police services. The primary goals of the Canandaigua Police Department include the protection of life and property, resolution of conflict, the creation and maintenance of a feeling of security in the community, reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders, the recovery and return of property, and providing public service wherever possible.

Structure and Manpower

The Canandaigua Police Department is budgeted for twenty-five full time sworn members and five part time sworn members. The Road Patrol Division is made up of fourteen of those full time sworn members, six Sergeants and three part time sworn members. The organizational flow of the Canandaigua Police Department is depicted in the flow chart below:

Organization Structure



Responsibilities

Road Patrol Officers and Sergeants have many responsibilities within their day-to-day activities. They are on the front lines in keeping our community safe. The responsibilities of Police Officers who work the road are as follows:

1. A Police Officer will be responsible at all times for the prevention of crime.
2. Enforcement of all laws and ordinances.
3. Protection of life and property.
4. Preservation of public order and peace.
5. Arrest and prosecution of law violators against life and property.
6. Professional adherence to Department Rules and Regulations.
7. Obey all lawful orders and perform duties as assigned.
8. Complete daily inspections of assigned patrol vehicle.
9. Photograph crime scenes in the absence of an Evidence Technician.
10. Obey the laws and ordinances which he is obligated to enforce.
11. Maintain regular and predictable attendance.
12. Be physically fit to affect a forcible arrest if necessary.
13. Engage in community policing activities as needed or required



The responsibilities of the Sergeants who oversee the Police Officers that work the road are as follows:

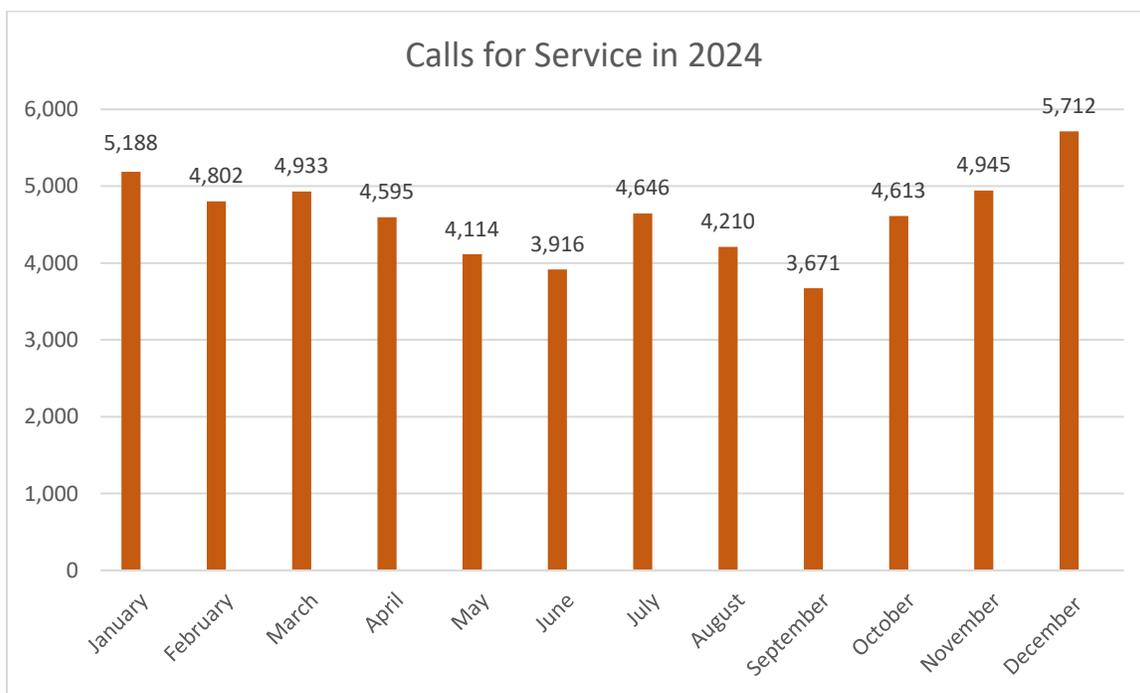
1. Lead by Example.
2. Supervise Uniform Police Officers when assigned.
3. Supervise members of Criminal Investigation Division (CID) as assigned. When assigned to supervise members of CID, the Sergeant will report directly to the Chief of Police in all matters regarding CID.
4. Duties as assigned.
5. A supervisory member will be responsible for the enforcement of all laws and ordinances, Department Rules and Regulations, orders, procedures, discipline, punctuality and attendance, appearance, good order and efficiency of members within his assigned jurisdiction.
6. Be physically fit to affect a forcible arrest if necessary.
7. Train, direct, supervise and evaluate members in their assigned duties; recommend remedial or disciplinary action for inefficient, incompetent or unsuitable members.
8. Enforce all local and state laws.
9. Handle calls for service and receive reports when necessary.
10. Obey all lawful orders.
11. Assist members of the Criminal Investigation Division as needed or assigned.

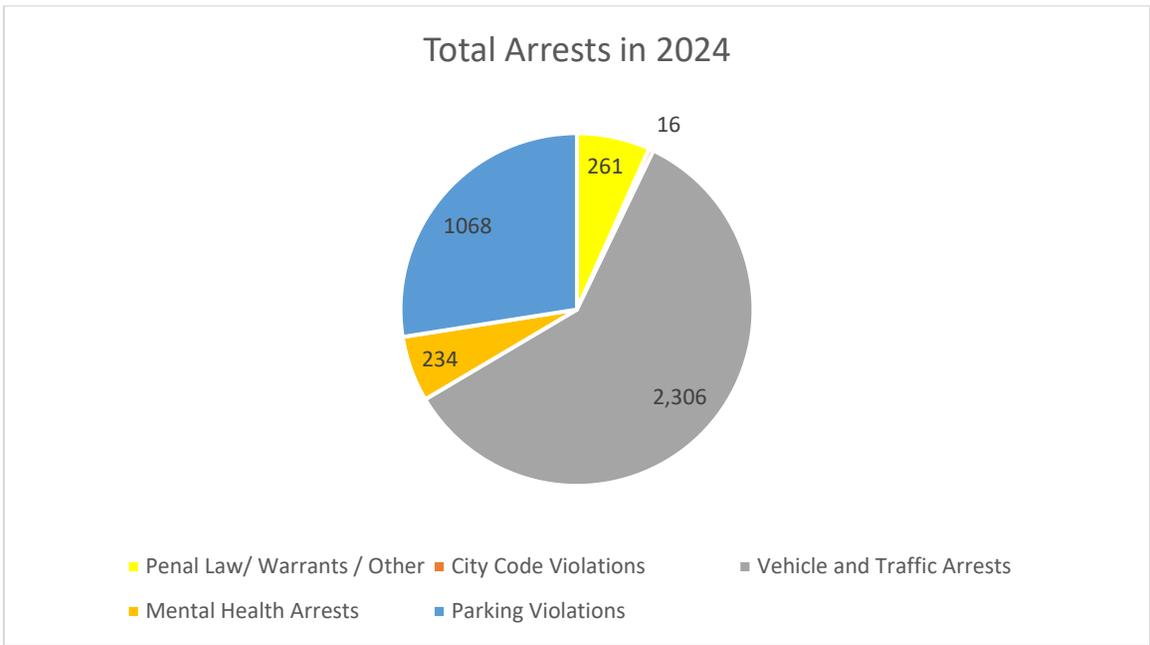
Response Times for Calls to 911

During 2024, the Canandaigua Police Department responded to approximately 9,600 calls made to 911 (***Note: This number does not reflect officers' self-initiated activity such as foot patrols, enforcement details, traffic stops, property checks, etc., or walk-ins to Police Headquarters*). **The average response time to 911 calls was 3 minutes and 04 seconds.** The average response times reflects all emergency and non-emergency responses. 911 calls are typically prioritized with other pending calls, with officers handling emergency matters first. Emergency responses are typically quicker, while non-emergency responses may take longer based on the priority assessment.

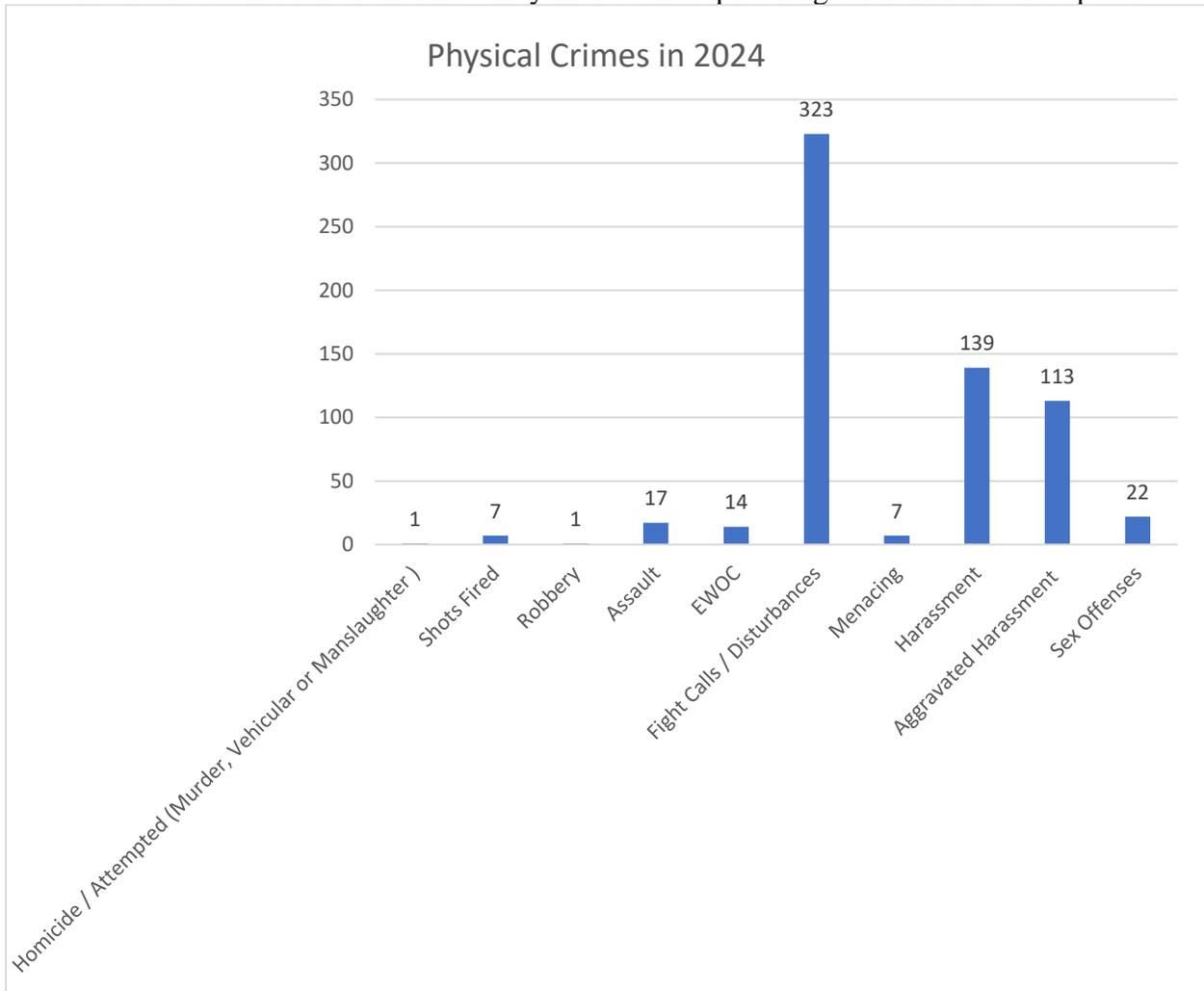
Breakdown of Calls for Service

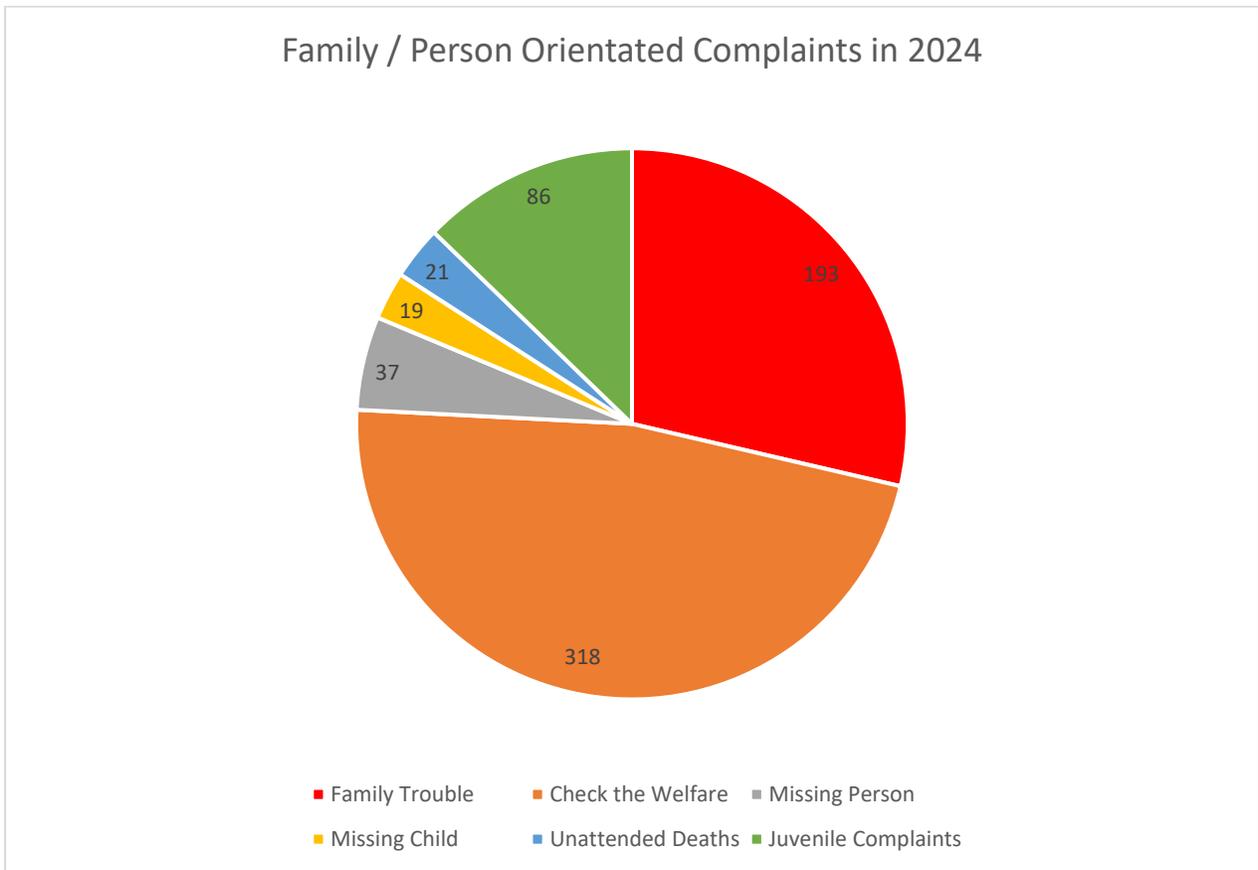
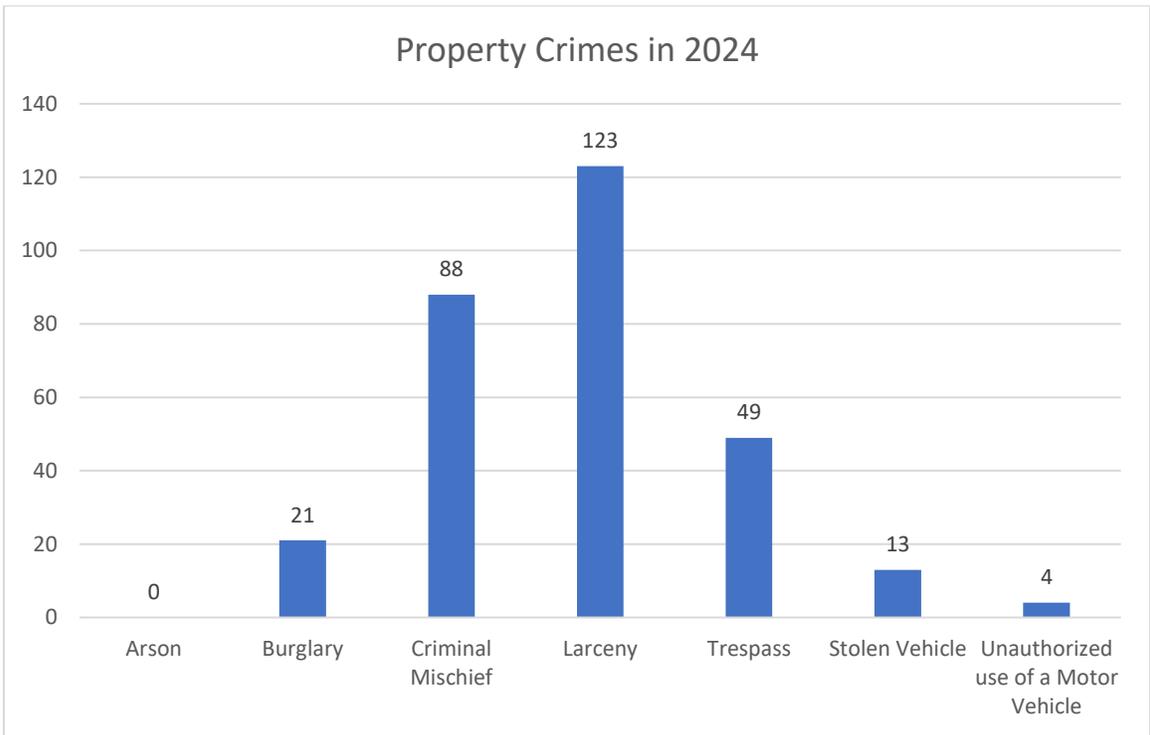
The Canandaigua Police Department handled 55,345 calls for service in 2024. Officers wrote 1,872 reports throughout the year. Below you will find various pie, column, and bar charts, which illustrate a few of the 150 different types of calls for service the Canandaigua Police Department fielded in 2024.



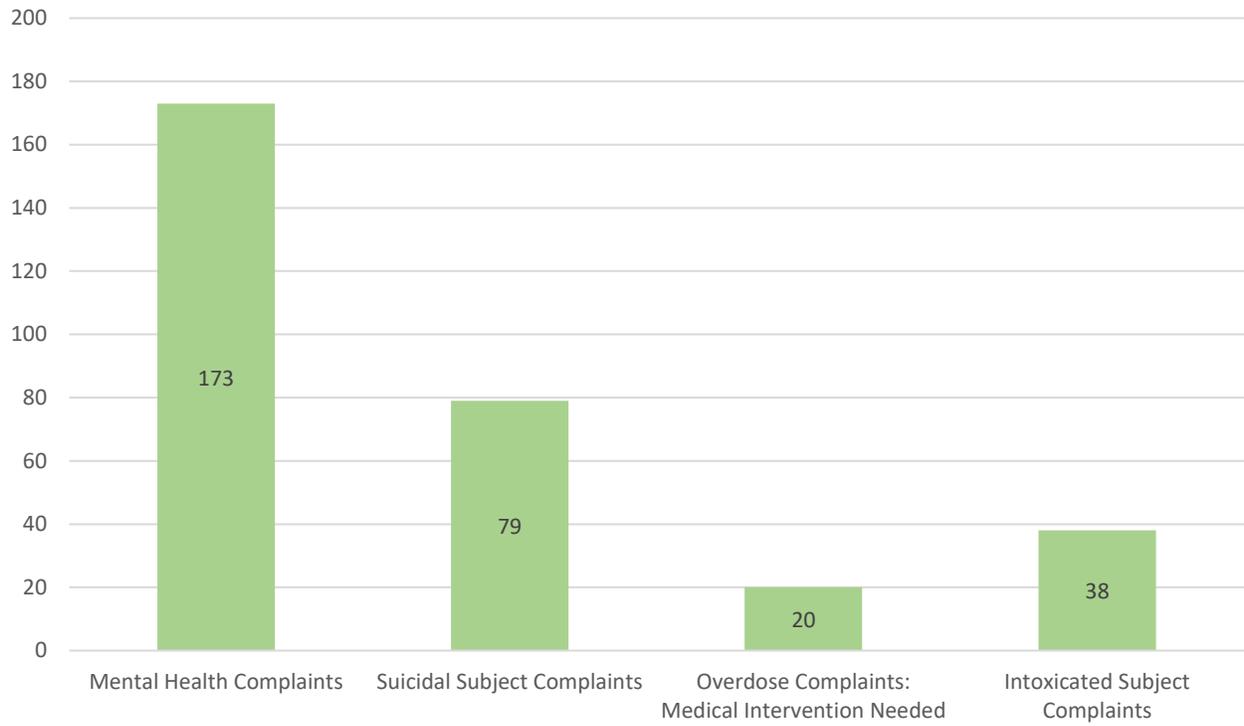


****Total arrests under the Penal Law may include multiple charges for individual suspects****

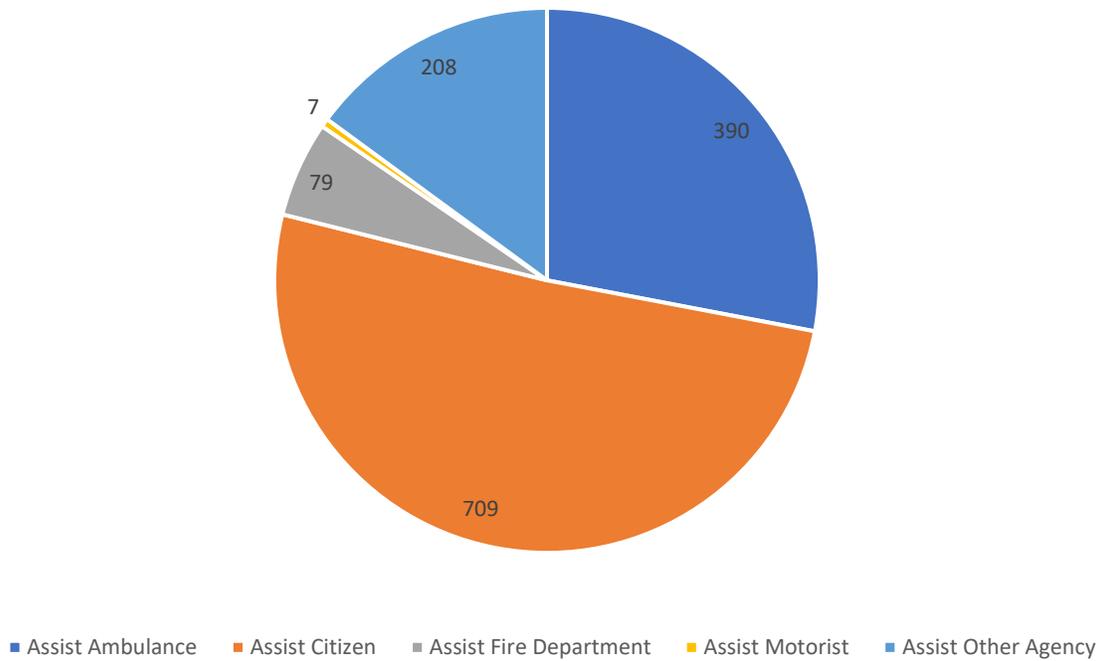




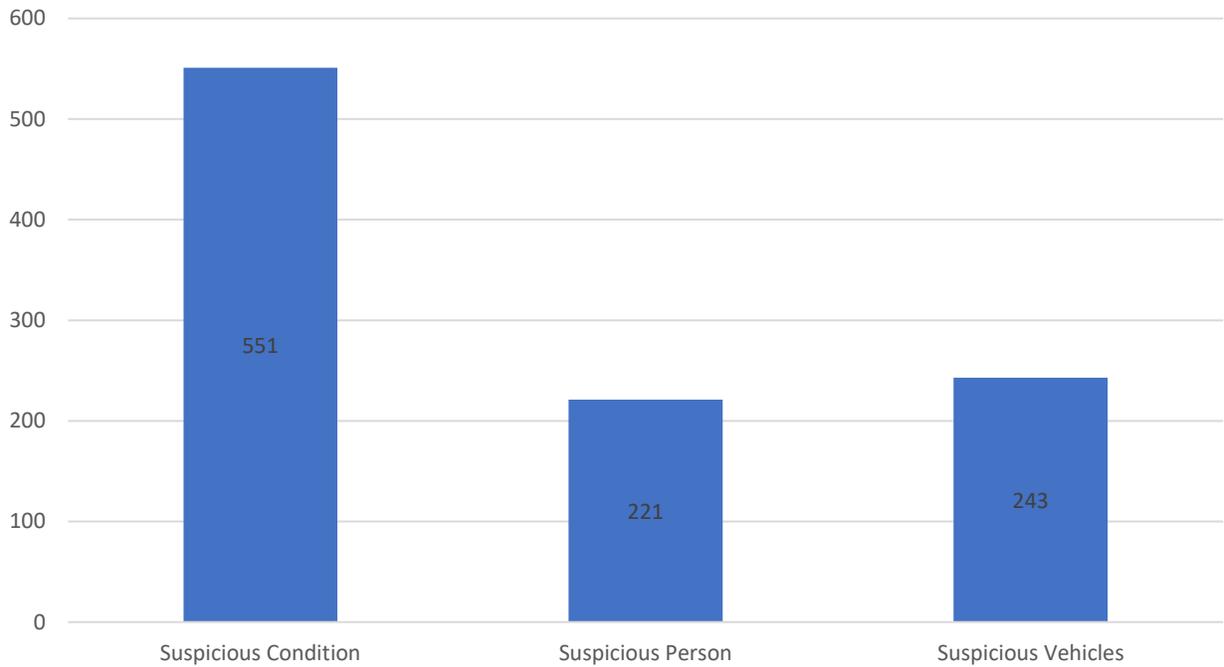
Mental Health Complaints in 2024



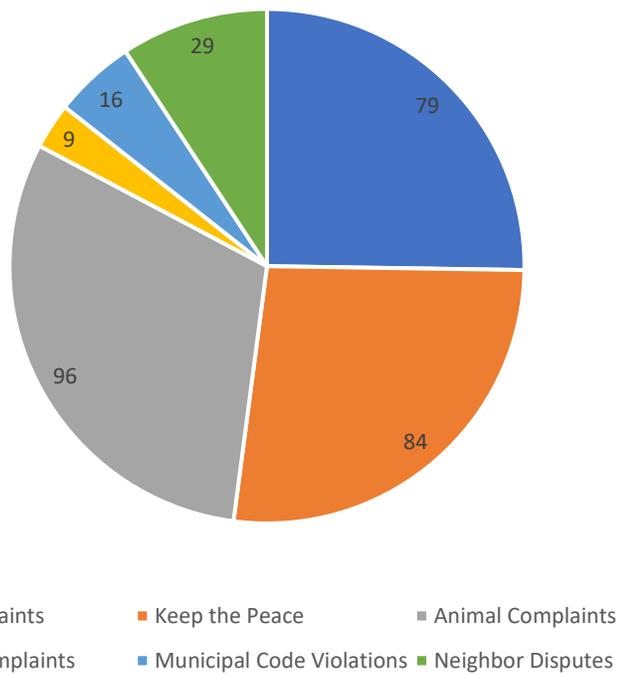
Assist Complaints in 2024

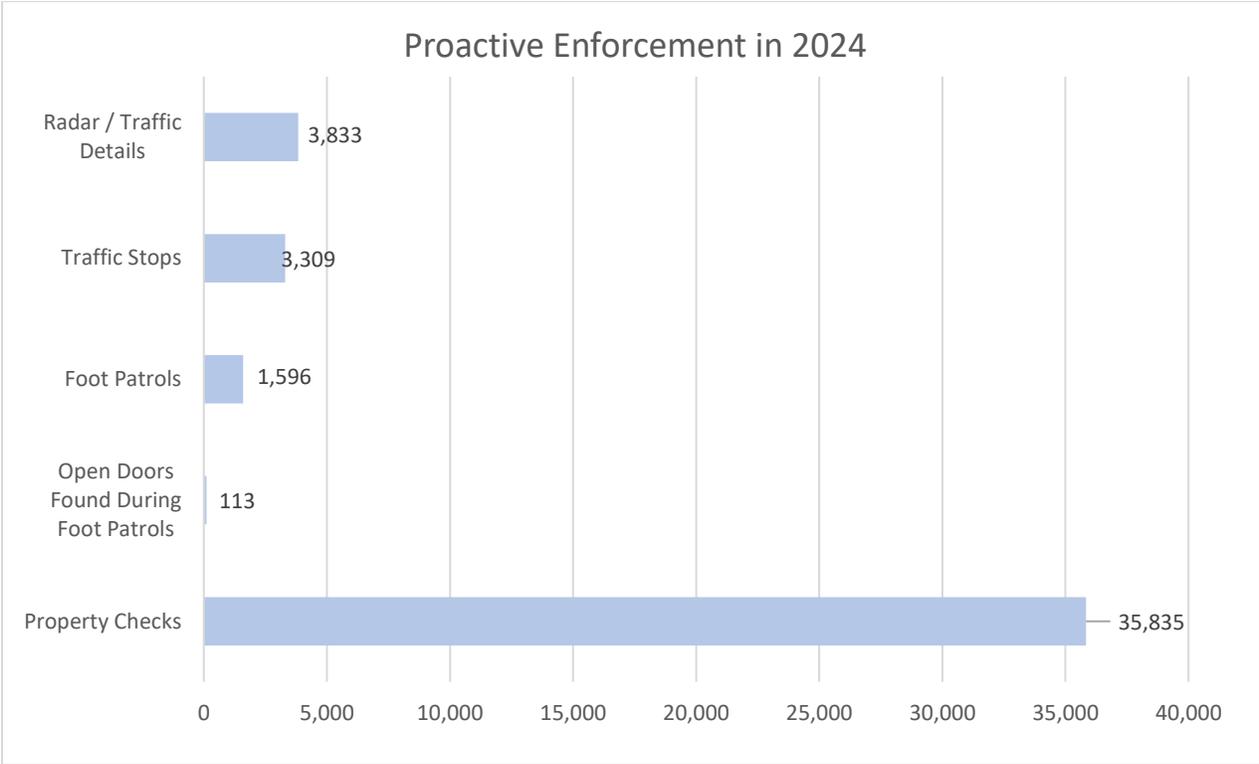


Suspicious Complaints in 2024



Nuisance Complaints in 2024





2024

Canandaigua Police Department



Criminal Investigative Division Annual Report



Criminal Investigative Division Overview

The Canandaigua Police Department's Criminal Investigative Division is the investigative branch of the Canandaigua Police Department. The CID is an integral component that is responsible for investigations based on the scope, length, complexity, and/or requires a certain expertise that members of the CID possess. The members of the CID have engaged in specialized training or have countless hours of experience in various aspects of specialized investigations, which include but are limited to, Interview and Interrogation, Child Forensic Interviews, Search Warrant Applications, Surveillance, Narcotic Investigations, Sex Offenses, Violent Crimes, Burglaries, Grand Larcenies, and Death Investigations. The CID works closely with the Ontario County District Attorney's Office in an effort to consistently strive to bring past and current investigations to a successful close. At times, depending on the nature of the investigation, the CID has worked with surrounding District Attorney Office's. The CID works with various other law enforcement agencies in addition to Parole, Probation, and various Federal Agencies to share pertinent information, gather intelligence, or conduct joint investigations. The members of the CID are also active members on numerous multi-disciplinary teams (MDT's) within Ontario County, which include offenses involving children and elderly victims.

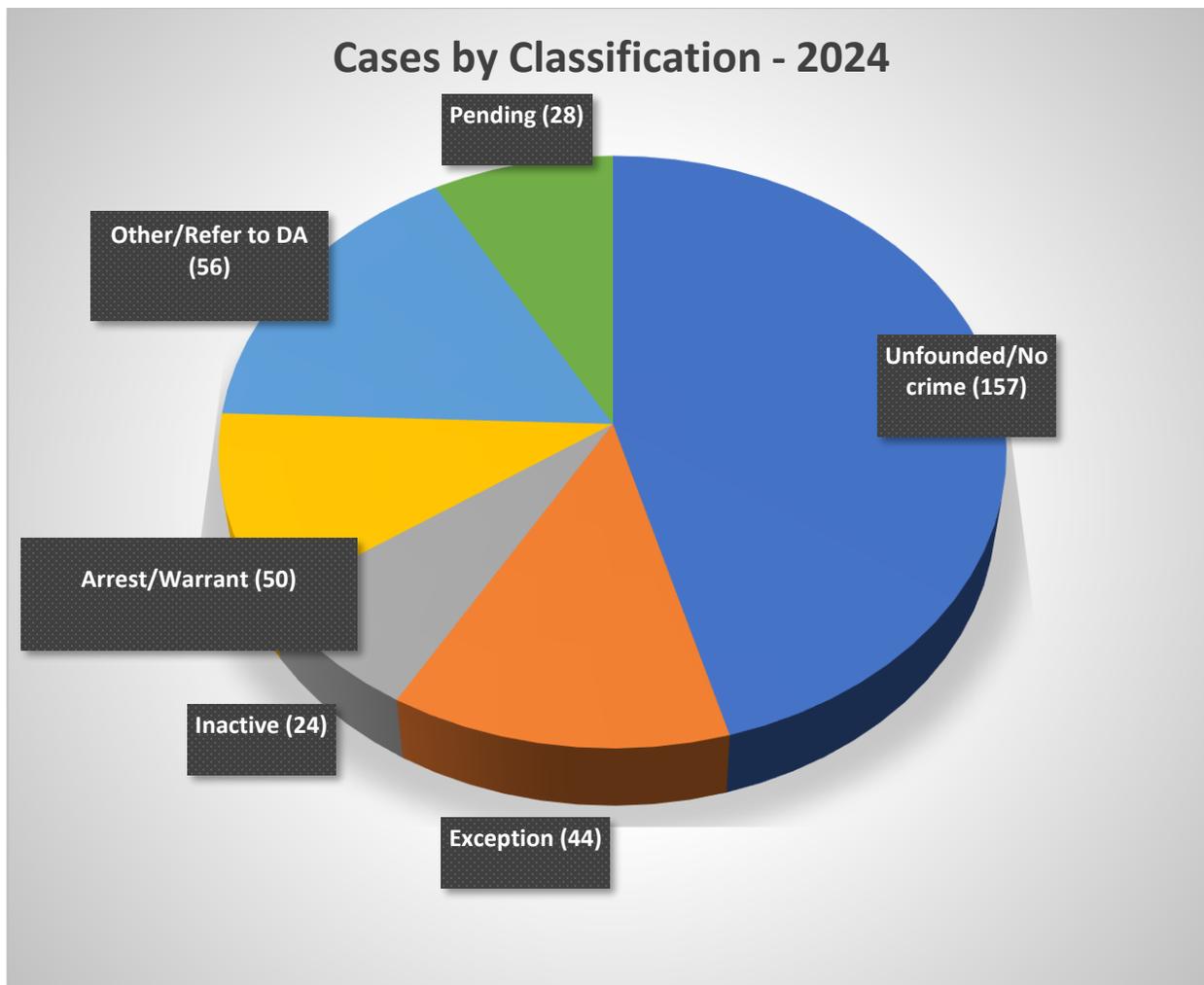
Criminal Investigative Division Responsibilities (General Order 705)

1. Initiate criminal investigations.
2. Conduct background checks as assigned.
3. Secure and protect the integrity of crime scenes.
4. Identify:
 - a. Witnesses
 - b. Victims
 - c. Suspects
5. Conduct interviews or interrogations of any parties who witnessed or were involved in an incident.
6. Limit the access to a crime scene to law enforcement officials with an authorized purpose for entering the scene and;
 - a. Record the identities of those that enter or exit.
 - b. Record their reason for entry and,
 - c. The times of entry and exit for all persons who enter and exit a crime scene.
7. Conduct searches of scenes for items of evidence.
8. Recover evidence if so qualified to do so or notify an Evidence Technician or Crime Scene Specialist as needed.
9. Complete necessary notifications when required.

10. Identify and arrest offenders.
11. Prepare reports and the appropriate charging documents for prosecution.
12. Conduct follow-up investigations. The follow-up investigation shall include, but not be limited to:
 - a. Review and analyze all previous reports prepared during the preliminary investigation.
 - b. Conduct additional interviews and/or interrogation of victims, witnesses or suspects.
 - c. Review departmental and other records for possible leads on the case.
 - d. Seek additional information from other sources such as other officers or informants.
 - e. Collect or cause the collections of physical evidence.
 - f. Identify and apprehend suspects.
 - g. Determine involvement of suspect(s) in other crimes.
 - h. Check suspect(s) Criminal History, if applicable.
 - i. Prepare cases for court presentation by consulting with the District Attorney on an as-needed basis.
 - j. Assist in case preparation and testify in court.
13. The following types of cases are forwarded to the Criminal Investigative Division:
 - a. All felony cases.
 - b. All sex offense cases.
 - c. All juvenile cases.
 - d. All hate crimes.
 - e. All background investigations.
 - f. All bail jumping cases as requested by the District Attorney's Office.
 - g. All crimes in which a weapon was used.
 - h. All cases of a protracted nature, i.e. identity theft cases.
 - i. All cases requiring a certain expertise of the members of the investigative division or are of a sensitive/confidential nature
 - j. All other cases as deemed necessary to achieve the goals and objectives of the Canandaigua Police Department.

Criminal Investigative Division Structure/Manpower

1. One Supervisor who oversees two Detectives
 - A. Sergeant PJ Mastracy
 - I. Detective Anthony Catalfamo
 - II. Vacant



Case Closure Classification definitions

Arrest/Warrant/: Closed by the arrest or an arrest warrant was requested of a known offender(s).

Other/Refer to DA: Closed by turning over to another agency for jurisdictional reasons or to the Ontario County District Attorney's Office for consideration.

Pending: Open/pending investigation.

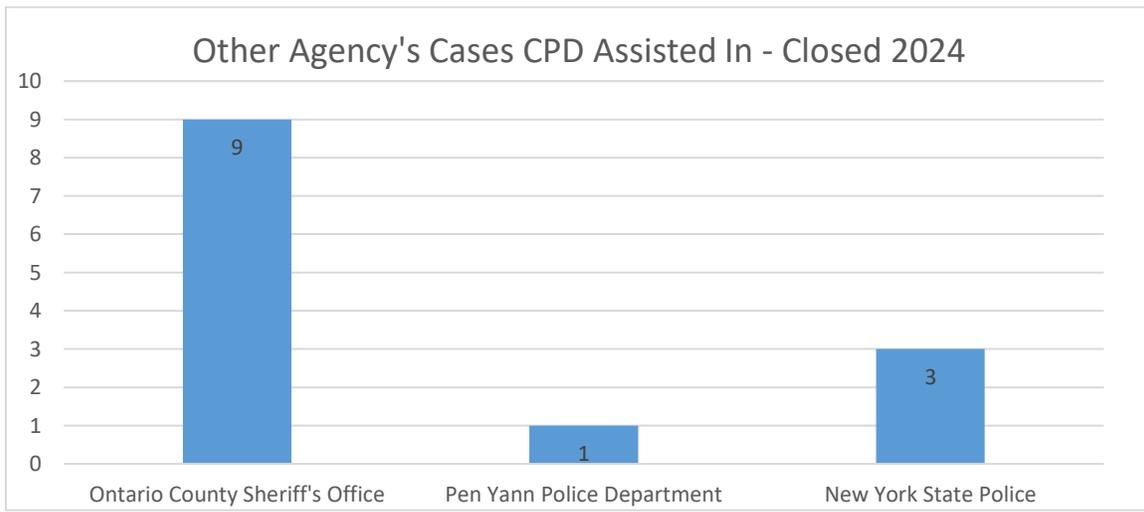
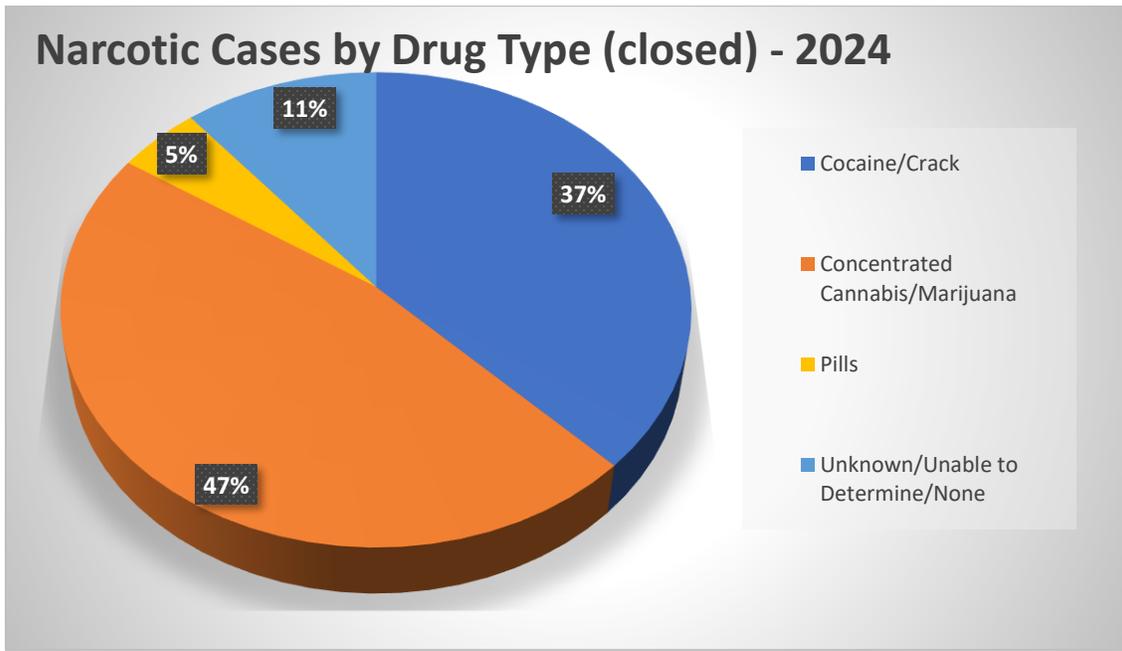
Unfounded/No Crime: Closed after a complete investigation has shown that no offense was committed. This classification pertains to all background investigations. This classification also includes self-generated reports/cases where no offense was committed but merited documentation.

Exception: The offender(s) have been identified but no prosecution is initiated (no probable cause to make an arrest) or the complainant withdrew their complaint.

Inactive: Closed after all leads have been exhausted and no suspect(s) have been identified.

Narcotics Sales Investigations

For 2024, Sergeant PJ Mastracy was tasked as the primary Narcotics Detective for the City of Canandaigua Police Department. His function encompasses, but is not limited to, identifying confidential informants and working with those confidential informants to engage in pro-active investigations of illegal substance sales, prostitution, sex offenses involving the predation of adults on underage persons, and illegal gun sales. To carry out his function, he is demanded to “blend in” with various private citizens along with take on various undercover roles to infiltrate, investigate, and ultimately arrest offenders along with would-be predators. Sergeant Mastracy also worked in conjunction to offer assistance and obtain assistance from various other Law Enforcement Agencies who have dedicated Narcotic and Undercover Detective(s)/Investigator(s). These group of professionals work together to be pro-active on a daily basis with the goal to eradicate illegal activity in Ontario County.



NOTE: The above charts do NOT include the numerous *Open/Pending* investigations for 2024.

Notable Incidents that Occurred in 2024:

CID- January 11th, 2024- Assault in the First-Degree arrest of Robert Taylor after Taylor stabbed a male victim in the ribs. Taylor was found guilty and is currently awaiting sentencing.

CID- February 26th, 2024- Robbery in the Second-Degree arrest of Kyle Houle after Houle assaulted and stole money from a male victim. Houle is awaiting trial.

CID- On May 15th, 2024- An online watchdog group discovered an on-line account belonging to an 11-year-old City of Canandaigua resident was livestreaming and sending sexually explicit material online. Canandaigua Police was alerted and started an investigation. After a lengthy investigation, CID was able to identify and locate two adult male suspects who enticed and obtained sexually explicit material from the child. The first male was identified to be from Houston Texas and the other male was identified to be from Cleveland Ohio. CID contacted the FBI's Internet Crimes Against Children Taskforce to assist with this investigation and based upon CID's investigation, the FBI was able to execute search warrants at the suspects' homes where additional images of child pornography were discovered. One suspect was arrested by the FBI and is currently in Federal custody awaiting trial. The investigation into the other suspect is continuing as the FBI has is identifying several other real-life victims.

CID- May 31st, 2024- Alexander Kise was sentenced to 35 years in state prison regarding a rape/kidnapping case the CID handled in June of 2022. To date, this is the longest sentence anyone has ever received from a Canandaigua Police Department case.

CID- July 23rd, 2024- Class A1 felony drug sale arrest of Kathleen Ayers and execution of numerous search warrants that yielded \$1100 in cash, \$100 in casino chips, a bludgeon, metal knuckles, AR-15, 5- 30 round magazines, 1- 40round magazine, hundreds of rounds of ammunition of different calibers, approximately 6 ounces of cocaine/crack, crack cooking materials, and a Mercedes Benz sedan.

CID- July 29th, 2024- Six class D felony charges against Kathleen Ayers as a consequence of the search warrants.

CID- August 30th, 2024- One class A2 felony drug sale investigation turned over to the Ontario County District Attorney's Office for consideration. Another agency in Ontario County arrested this same suspect for a class A1 drug sale and is pending prosecution.

CID- September 9th, 2024- Assault in the First-Degree arrest of Collisteen Reaves after Reaves stabbed a male victim in the chest. While members of the Canandaigua Police Department were engaged in life-saving activities of the victim, a member of CID responded to the suspect's residence and obtained admissions of guilt, which led to her arrest and ultimately her prosecution.

CID- December 28th, 2024- Assault in the First Degree and Attempted Homicide arrest of Leon McDaniel. McDaniel got into a physical altercation with another male, pulled out a handgun, and fired numerous shots at the victim, as well as shooting indiscriminately into a crowd of people. An innocent bystander was struck in the arm during the incident. Officer Alvarado arrived on scene and applied a tourniquet to the victim's arm to stop the bleeding. Numerous officers from the Canandaigua Police Department, assisted by the Ontario County Sheriff's Office, arrived on scene and conducted a lengthy investigation, which ultimately led to the arrest of McDaniel. He is currently in the Ontario County Jail awaiting trial.

CID- 16 Unlawful Sale of Cannabis cases that were turned over to the Office of Cannabis Management for action. One of those cases resulted in an arrest for the manager of 210 South Main Street for selling cannabis to a person under the age of 21.

CID- Five subjects pending arrest/prosecution for Class B felony drug sales that occurred in 2024 in the City of Canandaigua. Two motor vehicles used in those drugs sales are pending seizure.

CID- A total of 495 cases were investigated by the Criminal Investigative Division in 2024. These cases not only include general investigations but juvenile and pro-active drug sale investigations.

Juvenile/School Resource Officer Division

The Canandaigua Police Department's Juvenile/School Resource Officer Division is the link between the criminal justice system and juveniles, whether or not an offense has been committed. The Juvenile/SRO Division handles virtually all cases that involve an individual under the age of 18 and all cases where an incident occurs within the City of Canandaigua School District buildings and grounds. Various types of cases include, but are not limited to, children disobeying their parents, unruly behavior, follow up to children who have been report missing but have been located, attendance issues, and incidents involving violations of State and Local laws.

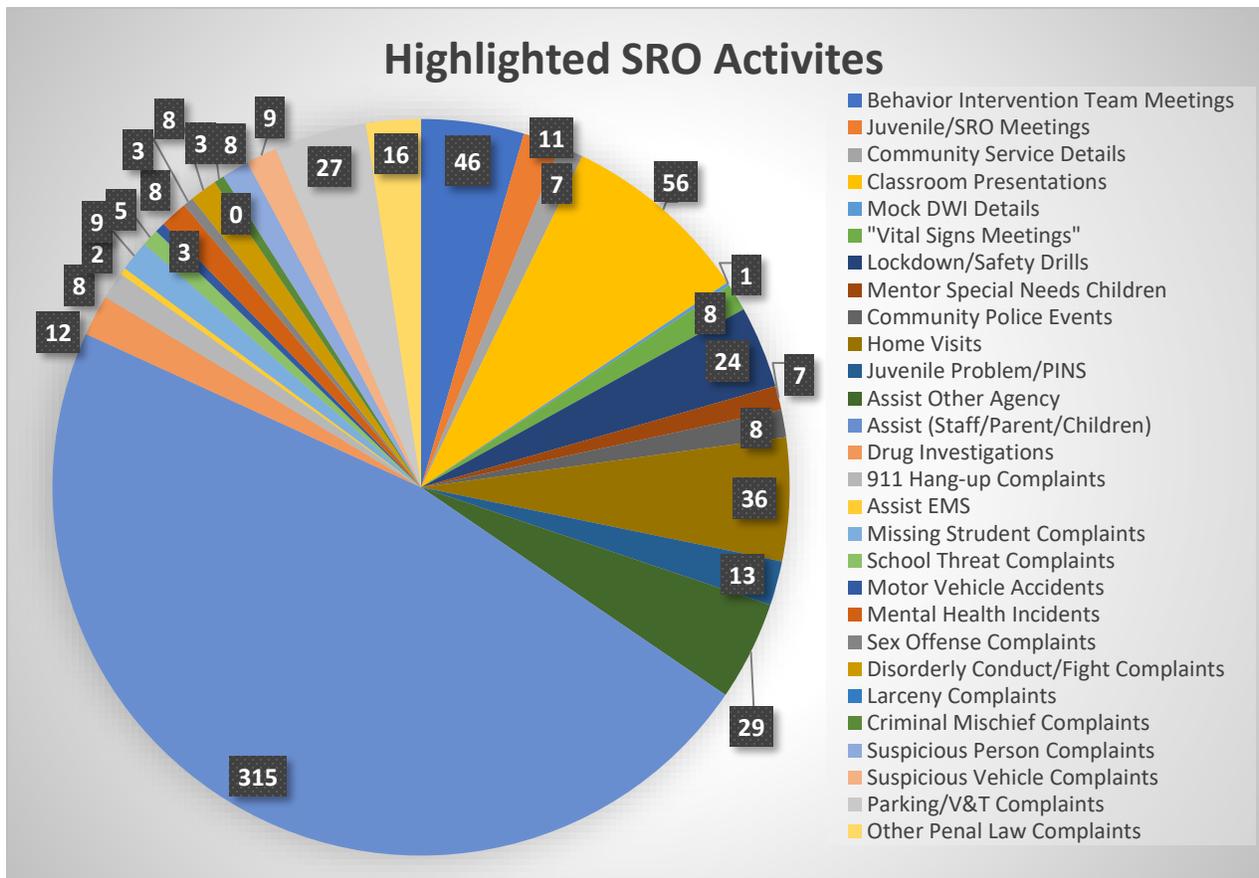
The City of Canandaigua School District consists of the Primary, Elementary, Middle, Academy, Academic and Career Center, and Administrative Building in addition to the district's playgrounds and sports fields. The Juvenile/SRO's are looked at as a resource, which the school community can turn to. As such, our SROs are trained in and fulfill three roles by using a triad approach. The officer acts as a law enforcement officer, an informal counselor, and a teacher. As a law enforcement officer, the primary purpose is to "keep the peace." As an informal counselor, the officer provides resource guidance to students, parents, teachers, staff, and act as a link to support services both inside and outside the school. As a teacher, the officer will share special law enforcement expertise by presentations in the classroom to promote a better understanding of our laws. Furthermore, the SRO also serves as positive role model for the students on campus during school hours and off campus at extracurricular activities.

The presence of School Resource Officers, who are easily identifiable by their attire, which consists of duty uniform, also provide a first line of defense regarding safety issues. Their presence directly addresses student and faculty safety by eliminating response time that could be crucial in life-or-death situations whether they be at the hands of an assailant or a medical incident involving both students and staff. Their full-time presence, and therefore their immediate response time, is priceless when handling incidents of special-needs or distraught children who wander off school grounds. As most every parent is highly concerned about the safety of their child, especially in this day and age, they can go about their day trusting that the Canandaigua Police Department and the City of Canandaigua School District have taken the initiative to provide the necessary steps in the protection and watch care of their children during the school year.

Juvenile/School Resource Officer Division Responsibilities

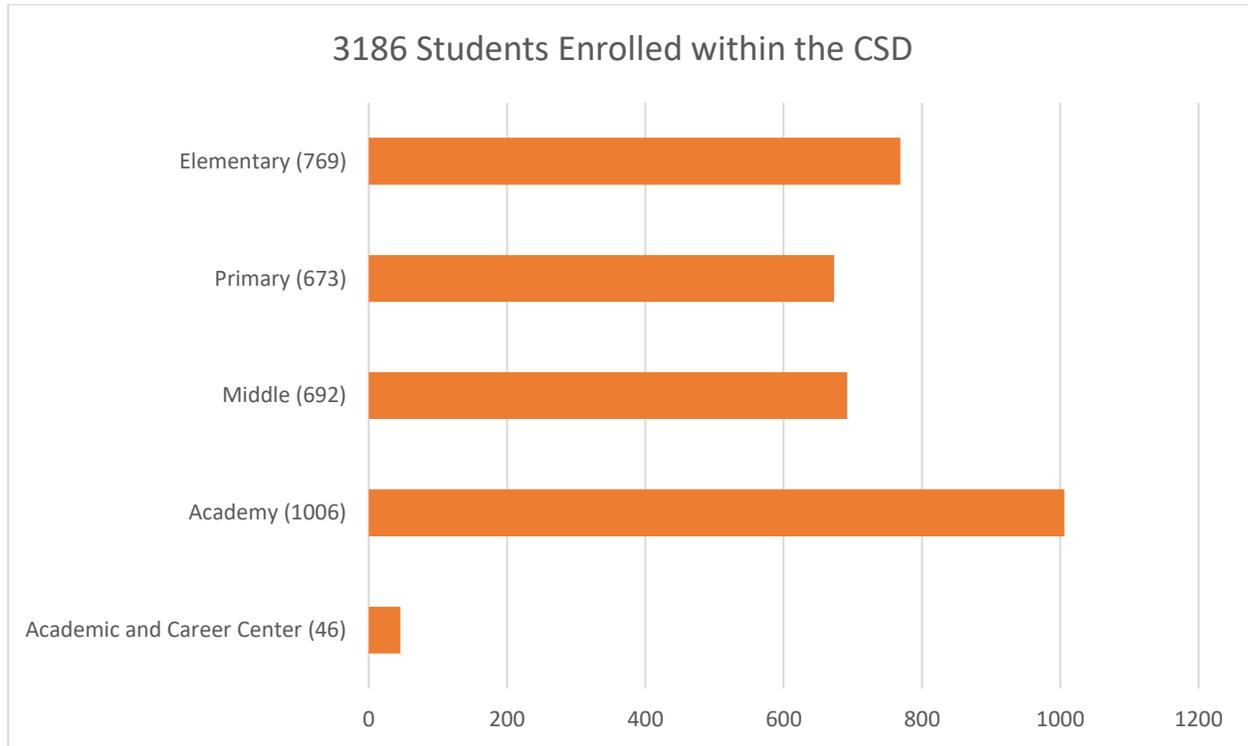
- Daily walkthroughs of school buildings, door checks, and security surveys.
- Daily mobile patrols of buildings exteriors, parking lots and roadways at school properties.
- Daily informal interaction with students and staff in hallways, lunchrooms, classrooms and school activities.

- Daily observations of school security cameras.
- Frequent meetings and / or phone conferences with School Counselors.
- Daily assists to students and / or parents in the SRO Office with questions, issues, conflict resolution and rapport building.
- Provide special and confidential LEO advice to District administrators on an as needed basis.
- Receive frequent off-hours phone calls to assist Police Department and/or School District with resolving issues with students and families when required.
- Attend Juvenile Probation Meetings.
- Conduct “Shop with a Cop” details.
- Conduct school safety drills.
- Conduct classroom presentations at the Primary-Elementary School, Middle School and the Academy.
- Mentor special needs students at the Primary/Elementary School.
- Conduct home visits / SRO Truancy investigations.
- Conduct Special Details, special assists to staff, students or parents, special requests for advice and counsel from administration and athletic department, special response to security or traffic issues.
- Conduct assists to outside agencies with school related cases as required.
- Follow up with investigations involving individuals under the age of 18 when requested.
- Prepare necessary paperwork in incidents that are being transferred to Probation, Family Court, or the Canandaigua City Court.
- Work in unison and assist where necessary with appropriate agencies when formal prosecution is deemed the necessary route.



Juvenile/SRO Division Structure/Manpower

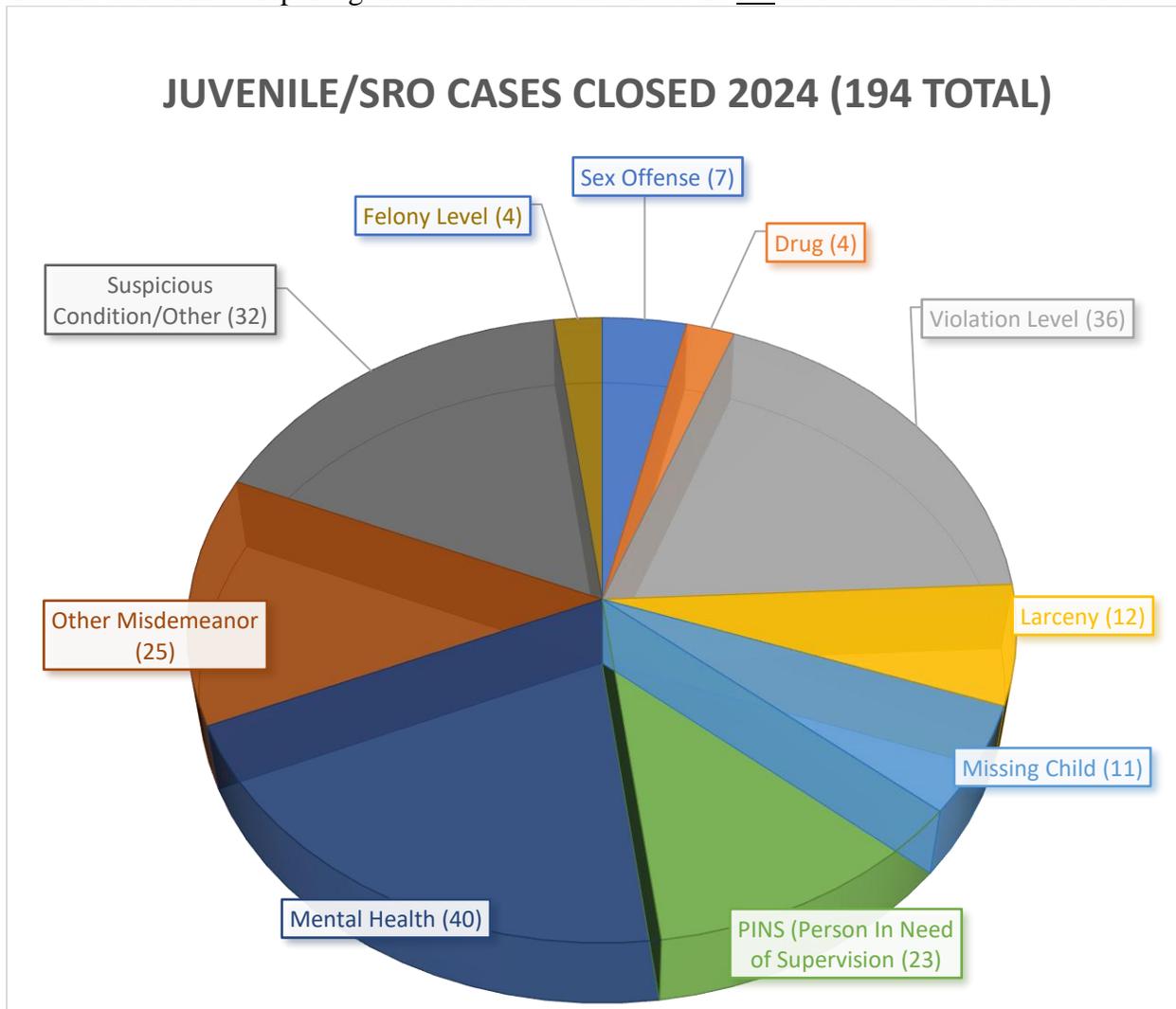
- 1. One Supervisor who oversees one full-time and two part-time School Resource Officers.
 - A. Sergeant PJ Mastracy
 - I. Officer Vince Delforte (Academy full-time)
 - II. Officer Stephen Hedworth (Elementary / Primary School part-time)
 - III. Officer Andy Delyser / Officer Carey (Assisted at the Middle School part-time)



Juvenile/SRO Cases are closed with one of the following statuses

- a. Referred to Canandaigua City Court
- b. Referred to Family Court
- c. Referred to Probation
- d. Referred to Other Outside Agency
- e. Referred to Youth Part
- f. Referred to Youth Court
- g. Referred to Clifton Springs Hospital or other medical facility
- h. Referred to Other Outside Agency
- i. Police Counsel
- j. Parental Notification
- k. School Discipline
- l. Inactive
- m. Unfounded

Note: In the vast majority of cases, an arrest report is generated when a violation of law was committed but did not, for various reasons, tend to lead to formal Probation nor prosecution in Family Court/Youth Part/Youth Court. Arrest reports generated in these instances are not included in the CID statistics.



2024

Canandaigua City Police Department



Warrants Annual Report



Warrant Report – 2024

In 2024, the Canandaigua City Court issued **23** warrants of arrest, and **9** Criminal Summons for violation level offenses. Of those **23** warrants, **0** were recalled/vacated by the court, **14** were served upon the defendants by law enforcement, and **9** remain open and pending arrest.

In total, the Canandaigua City Police Department has **39** outstanding warrants, dating back to 2015, which is **1** more than at the end of 2023. Of those **39**, **35** reside outside of Ontario County, **11** reside outside of New York State, **1** resides outside of the United States, and **3** reside in an unknown location.

Statistical breakdown regarding 2024:

Warrants Issued: 32 (including criminal summons)

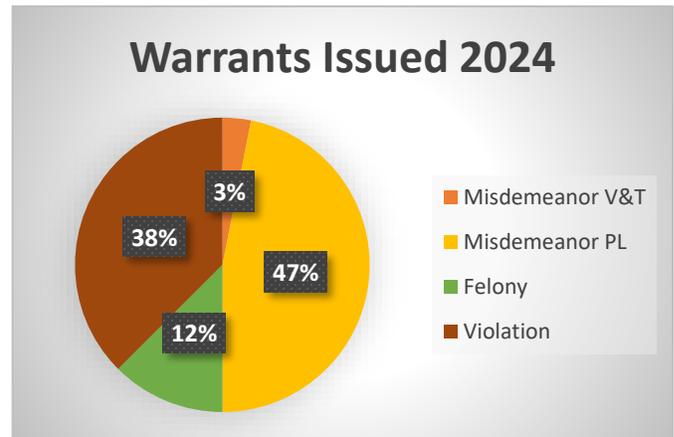
Arrest Warrant: 7

Bench Warrant: 15

Indictment Warrant (Felony): 1

Criminal Summons: 9

Category: Violation - 12
V&T (misd) – 1
Penal law (misd)– 15
Felony - 4



Warrants Executed (including other agencies): 48

Arrest Warrant: 7

Bench Warrant: 31

Criminal Summons: 9

Indictment Warrant: 1

Category: V&T (misd) – 0
Misdemeanor –26
Felony – 13
Criminal Summons -9



2024

Canandaigua Police Department



Community Services Annual Report



Mission Statement

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through the delivery of competent, fair and impartial police services.

As clearly mentioned in the above mission statement, our primary focus here at the Canandaigua Police Department is the citizens of our community. It is commonly believed a police department does little outside of enforcing the many laws of New York State; however, as you will read in this report, the Canandaigua Police Department goes far beyond the simple application of law when it comes to ensuring the prosperity of the community we serve. The following report will include descriptions of the services we provide as well as several of the many community orientated events we have participated in for the year 2024.

Bike Patrol Unit

The Canandaigua Police Department Bike Patrol unit is currently comprised of eight members. The Canandaigua Police Department typically utilizes the bike patrol unit during many of the holiday events such as the 4th of July and Memorial Day Parades, as they can easily navigate high traffic areas. Experience has shown a bike patrol officer is much more approachable than that of an officer on foot or in a patrol vehicle. In addition, bike patrol officers promote bike safety by utilizing their helmets, proper hand signaling, and other bicycle safety equipment. Finally, a police department that utilizes a bike patrol reduces the wear and tear on patrol vehicles as bicycles are less expensive to maintain. The eight bike certified officers are as follows:

Sgt. Christopher Reynolds, Sgt. Andrew Strablow, Sgt. David Demchuk, Sgt. Eric Ransley, Det. Anthony Catalfamo, Officer Michael Cole, Officer Jordan Carey, and Officer Jeremiah Welch



Child Passenger Safety Seat Unit

The Canandaigua Police Department also offers another specialized service to our community in the form of child safety seat installations. Officer's Michael Cole, Moriah Stewart, and Kaila Imm, along with clerk, April Turner, have attended and passed the required National Child Passenger Safety Certification training program to become Child Safety Seat Technicians. The Child Passenger Safety Seat Unit is a valuable resource to the community that provides education to parents and caregivers so they can make the proper seat selection for their child and feel confident in installing their car seat in their vehicle or in another. Care givers can either contact the Canandaigua Police Department to make arrangements with one of the above technicians or attend a car seat check event within the community.

In 2024, our four technicians completed 32 installations. Our technicians also put on a joint car seat installation check point with the Ontario County Sheriff's Office at the Canandaigua Fire Department on September 21st.

If you wish to schedule a car seat installation with one of our technicians, please email or call the Canandaigua Police Department. Email addresses for our technicians are available on the Canandaigua Police Department website.





Property Checks

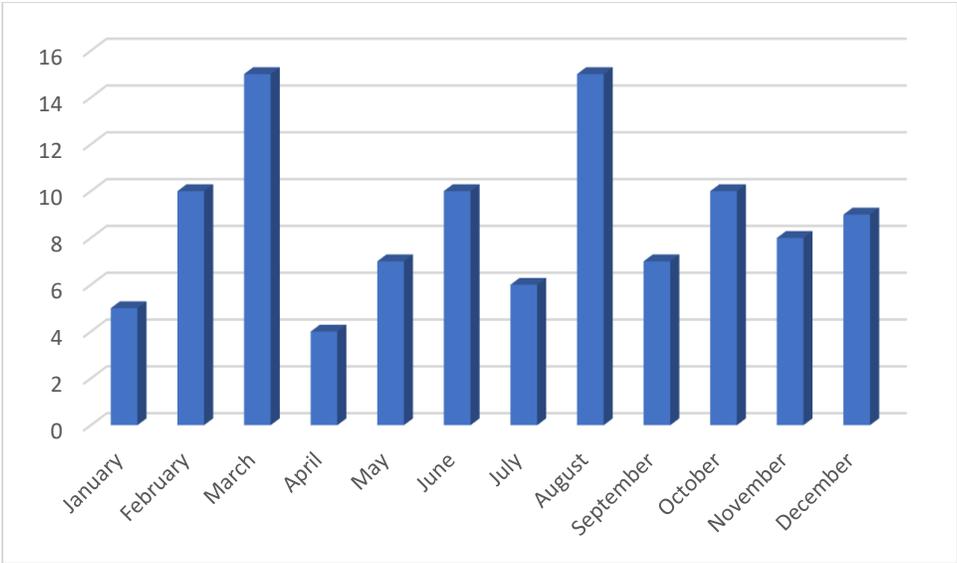
Another service provided to the citizens and business owners of the City of Canandaigua is property checks. One of the many duties of the road patrol is to ensure that all the laws pertaining to parks and other city properties are being obeyed. Aside from city properties, citizens and businesses can request that the police department do routine passes by their homes or businesses. This commonly occurs when a citizen/business owner leaves their home/business for vacation, has been a victim of a crime, or other various reasons. All city and private properties are checked several times over a twenty-four-hour period. **In 2024, the City of Canandaigua Police Department conducted 35,835 property checks.**

The Canandaigua Police Department performs property checks in multiple ways. One of those ways comes in the form of a foot patrol. Between the hours of 9:00 am and 10:00 PM, each officer on duty is required to do a foot patrol of the downtown business district. This provides an excellent opportunity for officers to interact with the citizens, visitors, and business owners of the city. During the warmer months when there is a larger population of people at the Canandaigua Lake, foot patrols are expanded to include the City Pier, Kershaw Park, and Lake Front Park. **In 2024, officers performed 1596 foot patrol details in the areas of Downtown, Kershaw Park, and other various parks throughout the city.**

Between the hours of 10:00 PM and 6:00 AM, one officer is assigned to walk the eastside of the business district, while another is assigned to walk the westside. These officers check the businesses to make sure they are locked, undamaged, and free of vandalism. If a business is found damaged or a door is found unlocked, the officer will make every effort to contact the business owner or representative to advise them of the issue. **In 2024, of the 1596 foot patrol details, 703 of those foot patrols details were officers checking businesses during overnight hours.**



Please refer to the graph below for a breakdown of businesses found with unsecured doors by month in 2024.



Community Education and Presentations

The Canandaigua Police Department loves taking part in many other community events, which include but are not limited to, giving presentations on a large variety of Law Enforcement topics. We have many well trained and knowledgeable officers who are willing to present on any topic you want to be educated on. Call the Canandaigua Police Department to book your presentation today!

Kiddie Camp 2024



Drivers Education





The Annual Torch Run for the Special Olympics



2024 Teen Police Academy



Touch-A-Truck Kid's Event



Bike and Safety Instruction at the Primary School

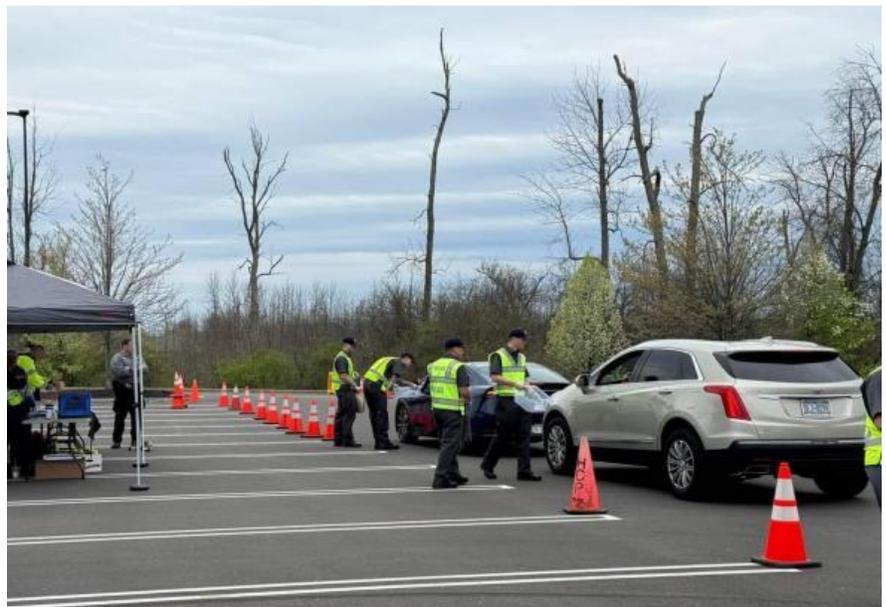


Toys for Tots





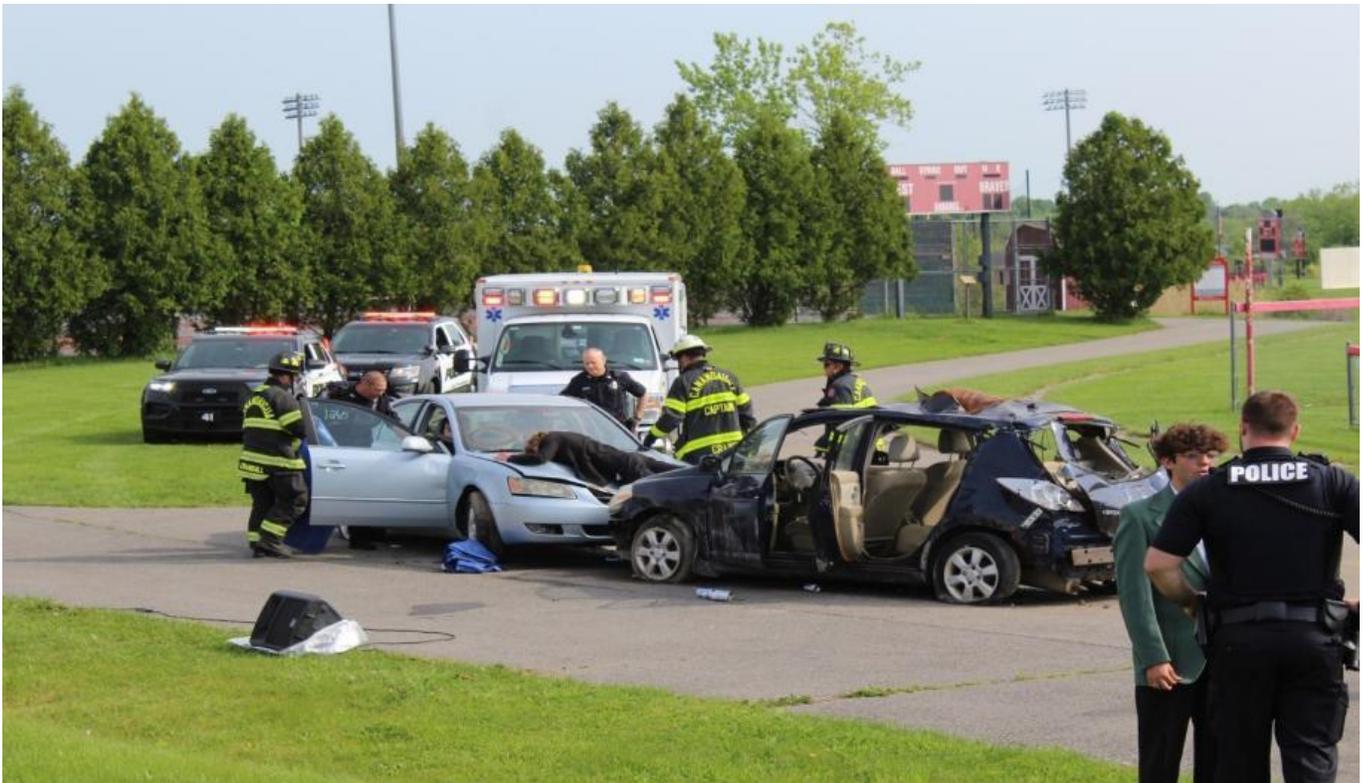
DEA Drug Take Back Event



National Night Out



Mock DWI Crash





Gift Giving with Ontario County Office of the Aging





Shop with a Cop





Cocoa with the Popo





“Good Night Lights” at the Golisano Children’s Hospital



Fall into Canandaigua Festival



Coffee With a Cop



COFFEE WITH A COP



Featuring the
Canandaigua
Police
Department

We at the CACFL we so lucky to attend the Coffee with a Cop event with the Canandaigua Police Department!!



The Canandaigua Police Department also provides other services and participates in many multi-disciplinary teams. Below you will find a list of these items as well as a brief description of each.

- **Ontario County Elderly Abuse Enhanced Multidisciplinary Team:** Collaborating with numerous different agencies to discuss cases and keep the elderly and vulnerable adults safe.
- **Finger Lakes Child Abuse Response Team:** Collaborating with numerous different agencies to discuss cases and keep children who are victims of physical and sexual abuse safe.
- **Child Abduction Response Team:** A select team that is called if a child is abducted or has gone missing.
- **Child Advocacy Center of the Finger Lakes Board:** Members get together to discuss the inner workings of the center and make sure the mission, vision and purpose is being fulfilled.
- **Commercial Sexual Exploitation of Children:** Collaborating with numerous agencies to discuss cases and keep children who are victims of sex trafficking or potential sex trafficking safe.
- **The Salvation Army Board:** Members get together to discuss ways to serve those in the community (ex- food, shelter, clothes, assistant with bills, community events etc).
- **The Ontario County Safety Council Committee:** Collaboration of people dedicated to enhancing our community's quality of life through educational programs and initiatives that promote safety. They are devoted to injury prevention and the promotion of safety by stimulating and spotlighting safety programs and activities in industrial, commercial, schools, hospitals and other civic organizations throughout Ontario County.

- **Crisis Intervention Team:** Collaborating with numerous agencies to talk about those in the community who have mental health issues and discuss how to better connect them to resources. Also, discuss and implement ways to keep officers trained and better equipped to deal with civilians with mental health issues that they deal with while working.
- **Behavioral Intervention Team:** The purpose of a Behavioral Intervention Team within the Canandaigua School District reinforces and builds on efforts by institutions to provide students, faculty, staff, and visitors (“School Community”) with a safe and secure place to work, study, live, and visit.
- **Seniors and Lawmen Together Committee:** Law Enforcement working with the elderly to promote safety and to reduce senior’s fear of crime.
- **Suicide Prevention Coalition:** Learn the warning signs and factors of suicide, and how together we can help prevent it.
- **The Partnership of Ontario County:** The Partnership for Ontario County is an independent non-profit organization, located in Canandaigua, NY. The Board of Directors and the Partnership team create, support and administer alliances to cultivate positive social change.
- **Ontario County Domestic Violence Team:** Collaborating with numerous agencies to improve our overall response to domestic violence in our community
- **Ontario County Threat Assessment Committee:** Multi-disciplinary team designed to prevent and address acts of targeted violence.

2024

Canandaigua Police Department



Crisis Intervention Team Annual Report



Crisis Intervention Team (CIT)

“Preserving the dignity of individuals who are emotionally distressed is essential. It shall be the policy of the Canandaigua Police Department to have a group of officers specially trained to deal with emotionally disturbed individuals in a variety of situations within the community. These situations may include suicidal persons, persons displaying irrational/erratic behavior, persons with psychiatric issues, severe and dangerous emotional overloads, as well as any other mental health related incidents and referrals. These officers shall be known as the Crisis Intervention Team (CIT).” - General Order 591

The Canandaigua City Police Department Crisis Intervention Team began with 5 members trained in crisis intervention. We now have 12 members trained in crisis intervention, with 1 having been trained in 2024.

Members include:

Lieutenant Nathan Lawrence	Coordinator/Liaison
Sergeant David Demchuk	Supervisor/Team Leader
Sergeant Christopher Reynolds	Team Member
Detective Anthony Catalfamo	Team Member
Officer Eric Ransley	Team Member
Officer Michael Cole	Team Member
Officer Moriah Stewart	Team Member
Officer Trevor Dobies	Team Member
Officer Vincent Delforte	Team Member
Officer Darrin Bartolotta	Team Member
Officer Jordan Carey	Team Member
Officer Jeremiah Welch	Team Member



General Order 591 – Crisis Intervention Team

In September, 2020, Canandaigua City Police Department expanded our General Orders (GO’s) by adding a General Order specifically covering the Crisis Intervention Team. It outlines the policy, function, command structure, duties and responsibilities, and activation requirements for the team.

Note: This report was created utilizing programs that the Canandaigua City Police Department use for record keeping, and documentation of calls for service, including, but not limited to, Keystone Client, and Spectrum Justice System. The Ontario County 911 Center also assisted in providing data.

This report is intended to be as accurate as possible. When a Canandaigua City Police Officer gets dispatched to a job that is directly related to mental health, it gets classified as such by the 911 Center, for example: Mental Health Incident, or a Suicidal Subject. However, mental health situations can be involved in just about any type of call that an officer may respond to, such as a welfare check, or a disturbance, or simply a response to assist a citizen.

It would be safe to assume the statistics you will see in this report may be slightly higher in actuality, due to mislabeling of incident types. Careful inspections of as many calls for service reports as possible were performed to minimize inaccuracies.

**2024 Canandaigua City Police Department:
Mental Health Incident Statistics**

In 2024, the Canandaigua City Police Department were dispatched to a total of **310** calls for service involving mental health related complaints. Upon investigation, **277** were found to be in a mental health crisis requiring further intervention. **233** of those resulted in some form of mental health arrest, and hospitalization, under the New York State Mental Hygiene Law. **42** responses were found to be minor issues that required no direct action or intervention by law enforcement or CPEP. The remaining **2** were reported suicides. There was no opportunity for preventative intervention.

.....
144 of the incidents were related to the New York State Mental Hygiene Law Section 9.41, which allows any police officer to take into custody any person who appears to be mentally ill, and is conducting himself or herself in a manner which is likely to result in serious harm to the person or others. “Likelihood to result in serious harm” shall mean substantial risk of physical harm to himself as manifested by threats of, or attempts at suicide, or serious bodily harm, or other conduct demonstrating that he is dangerous to himself or herself. Such officer may direct the removal of such person, or remove him or her to any hospital specified in subdivision (a) of section 9.39 or any comprehensive psychiatric emergency program specified in subdivision (a) of section 9.40, or, pending his or her examination or admission to any such hospital or program.

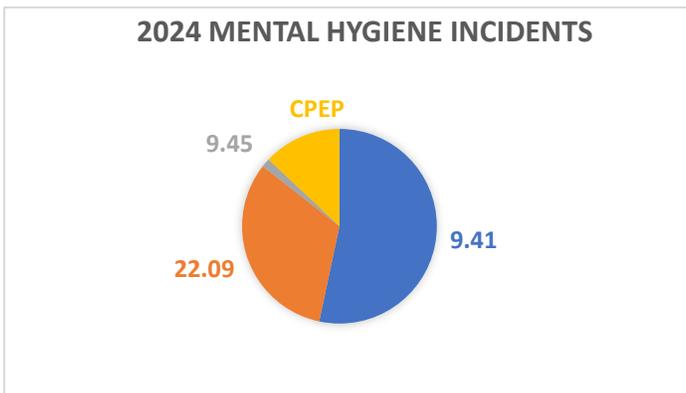
87 of the incidents were related to the New York State Mental Hygiene Law Section 22.09, Which, in summation, relates to a person who appears to be incapacitated by alcohol and/or substances to the degree that there is a likelihood to result in harm to the person or to others. A police officer who encounters a person that fits these criteria, may take that person into custody, and transport them to a treatment facility for purposes of receiving emergency services.

4 incidents were related to New York State Mental Hygiene Law Section 9.45, which, in summation allows the Director of Community Services, or their designee, to issue a written directive that allows police to take into custody a person who was reported to show signs of a mental illness, and is conducting themselves in a manner likely to cause harm to themselves or others.

5 incidents were handled by another agency due to initial reporting jurisdictions.

35 incidents were handled via mobile CPEP intervention, or virtual CPEP intervention.

2 Incidents involved suicide, where the act was carried out without the affordability of intervention.



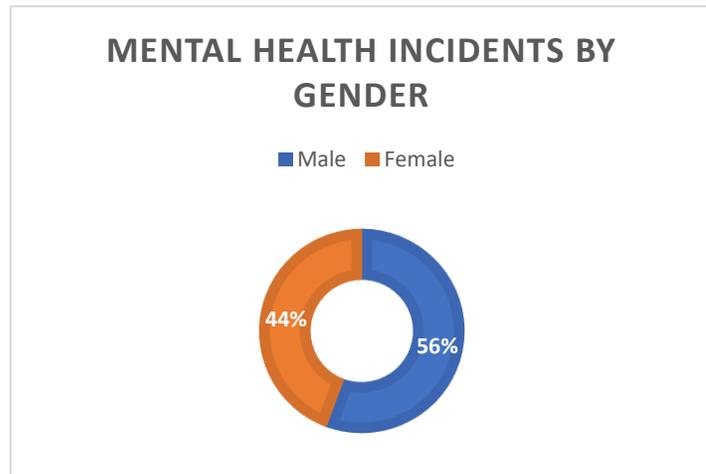
- Any remaining incidents did not meet the requirements or criteria for a mental health arrest or CPEP intervention.

2024 Mental Health Statistics

Gender:

173 - Male

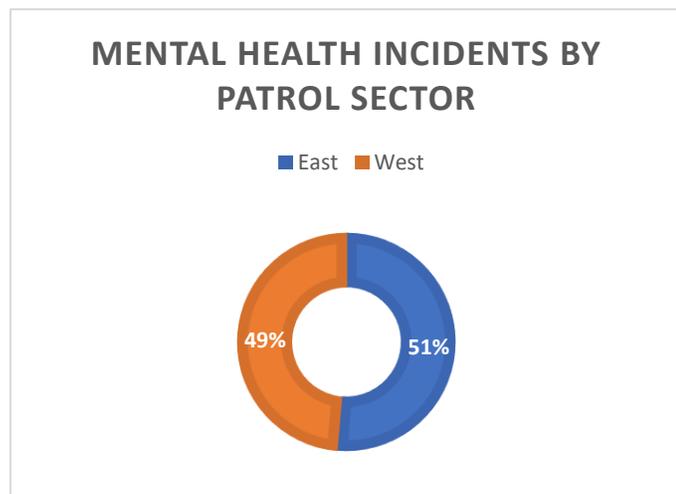
137 - Female



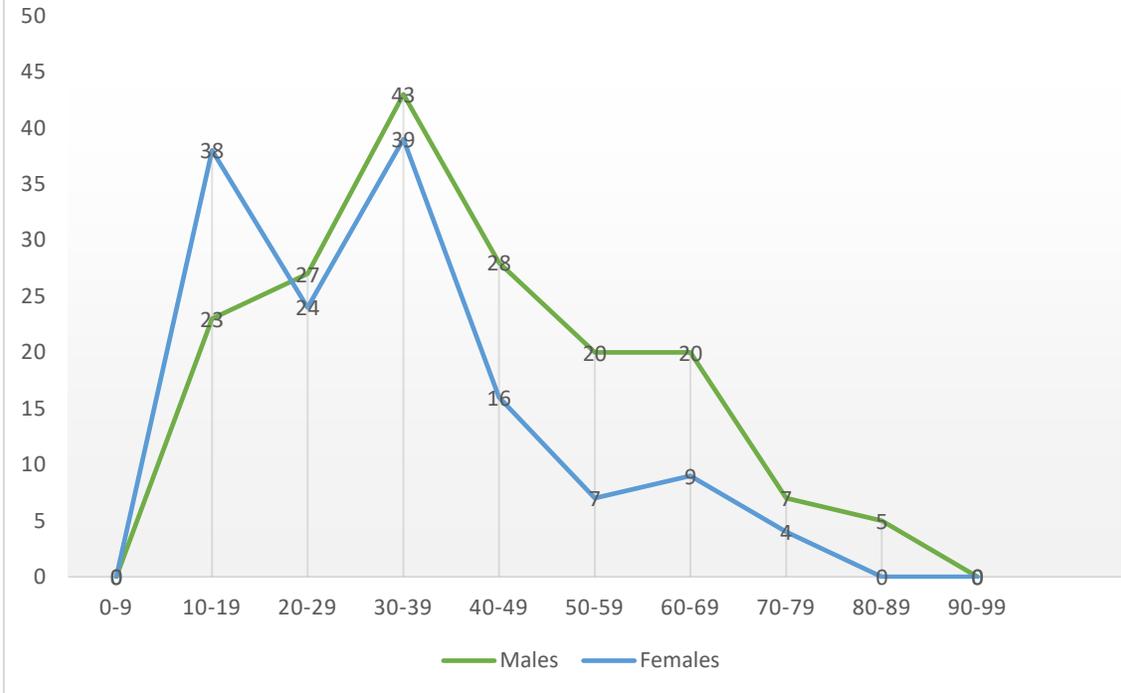
Sector:

160 – East Sector

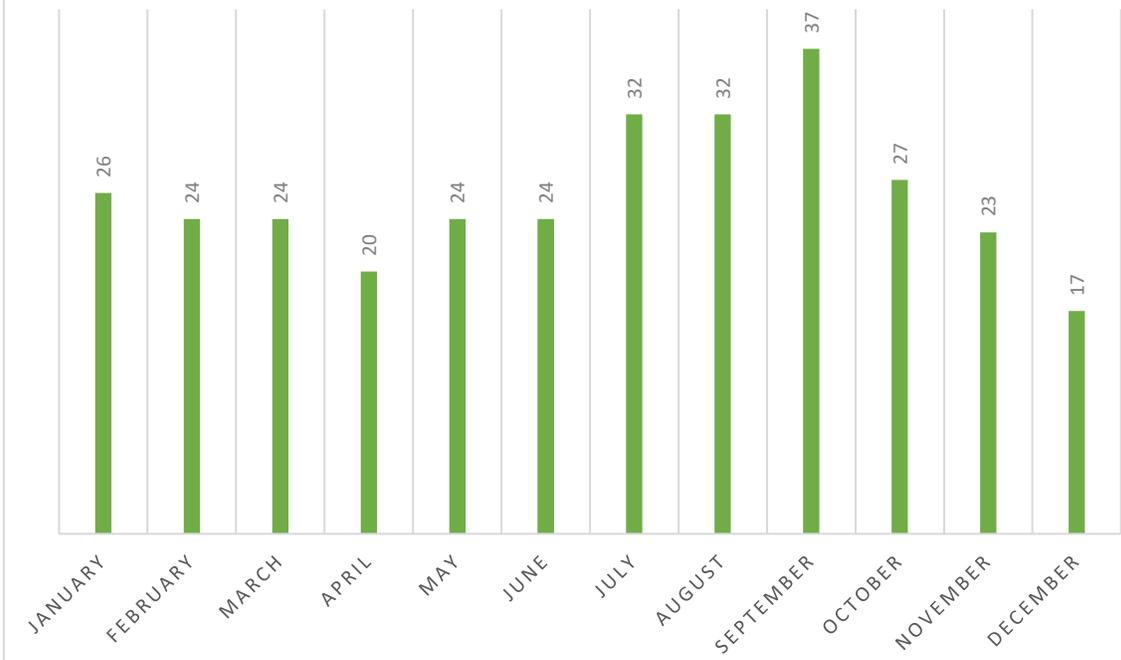
150 – West Sector



Mental Health Incidents By Age



MENTAL HEALTH INCIDENTS BY MONTH

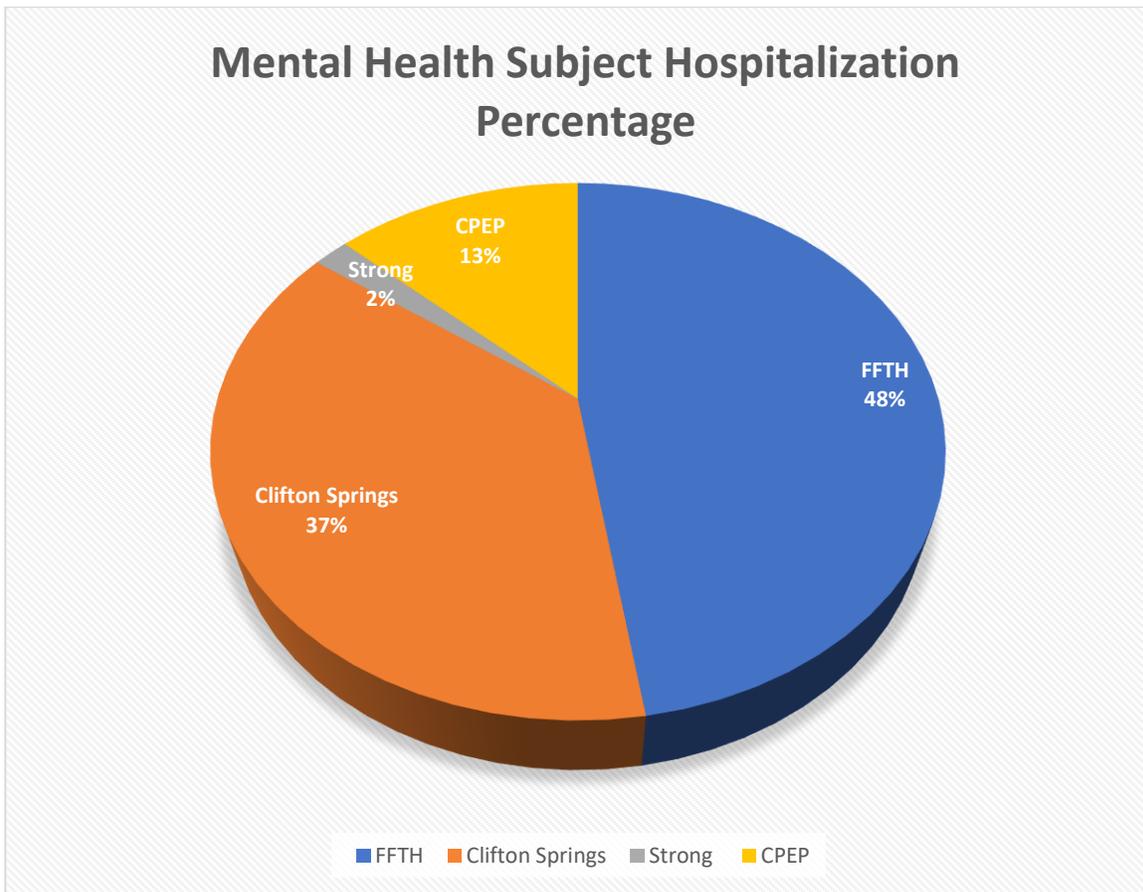


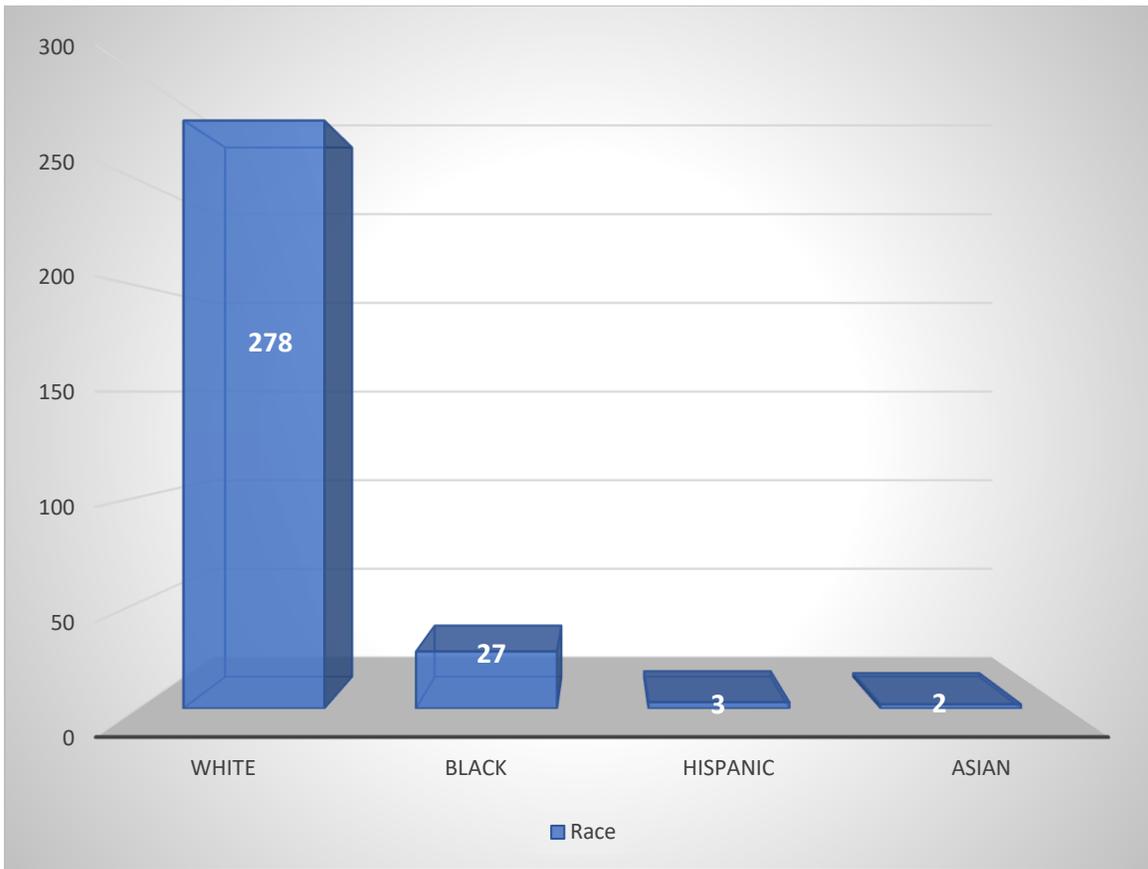
Mental Health Incident Treatment

When a subject fits certain criterion set forth by the NYS Mental Hygiene Law, that person is taken into custody under either section 9.41, 22.09, or 9.45. Our policy dictates that we transport the subject to the nearest facility capable of providing a mental health evaluation, which would be Clifton Spring Hospital. However, if the subject is under the influence of any substance, is believed to have consumed any substance, or requires treatment of any substantial injury, we are obligated to direct that subject to the nearest medical facility, which is FF Thompson Hospital, where they will be treated for injury, or intoxication, and medically cleared. Once medically cleared, that subject will be connected to Clifton Springs Hospital to undergo a mental health evaluation.

If a subject has inflicted a critical injury to himself/herself, or has consumed any substance believed to be imminently fatal, that subject may be rushed to Strong Memorial Hospital, in Rochester, NY.

With the implementation of virtual CPEP (Comprehensive Psychiatric Emergency Program), subjects that do not fit the criteria for a mandatory mental health arrest, but still could benefit from mental health assistance are provided the opportunity to speak with a mental health professional virtually. Officers outfitted with our department iPads are able to quickly and effectively connect a subject to this resource. Officers stand by while a virtual conversation and evaluation are conducted. The CPEP personnel will then determine if the subject should be brought in for a formal evaluation. This resource has allowed officers to provide quick and direct resources to subjects struggling with a mental health issue.





Overdose Statistics

The Canandaigua Police Department responded to **170** overdoses during 2024.

Of those 170...

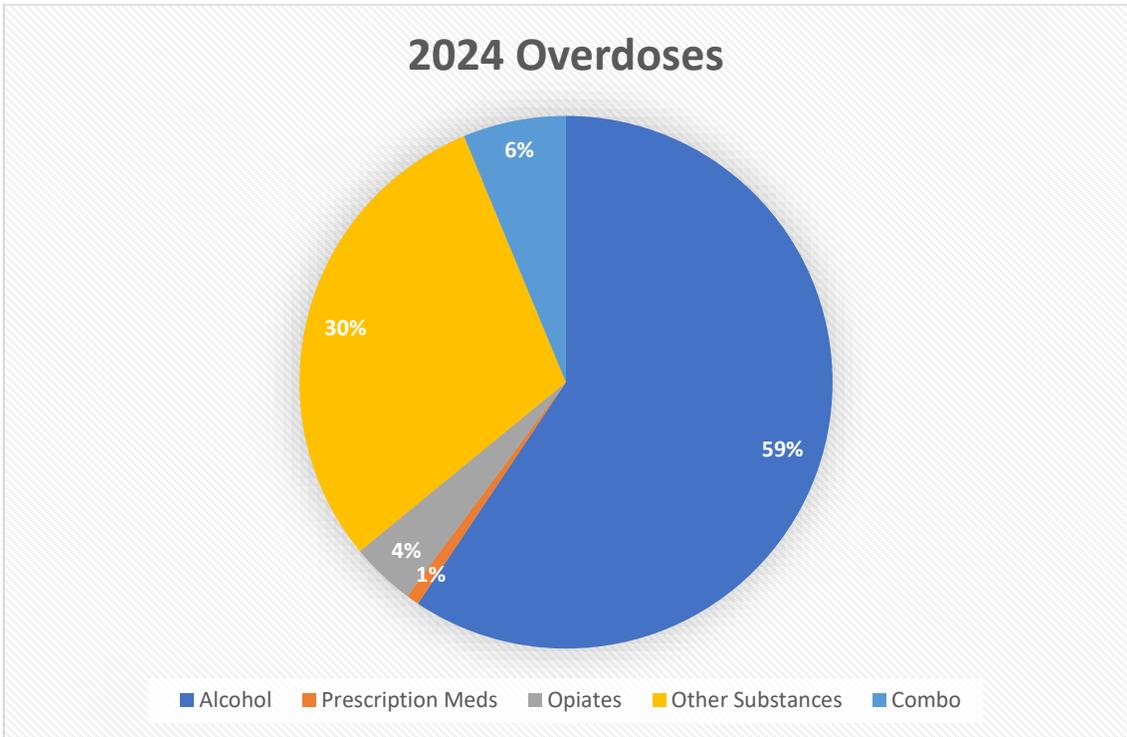
82 involved the over-consumption of alcohol.

19 involved prescription medication overdoses.

9 involved opiate overdoses requiring the use of Narcan.

38 involved other substances (other illegal drugs, OTC medications, hand sanitizer, etc.)

22 involved a combination of substances



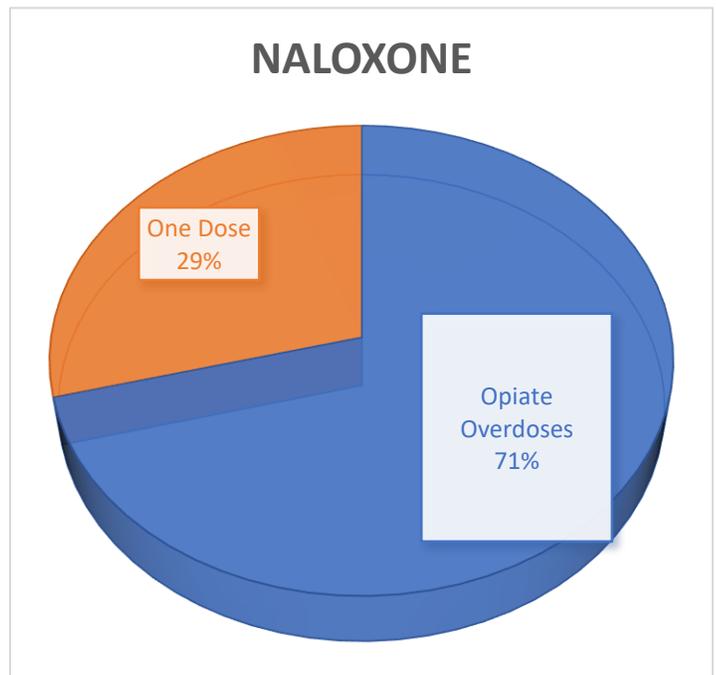
Naloxone

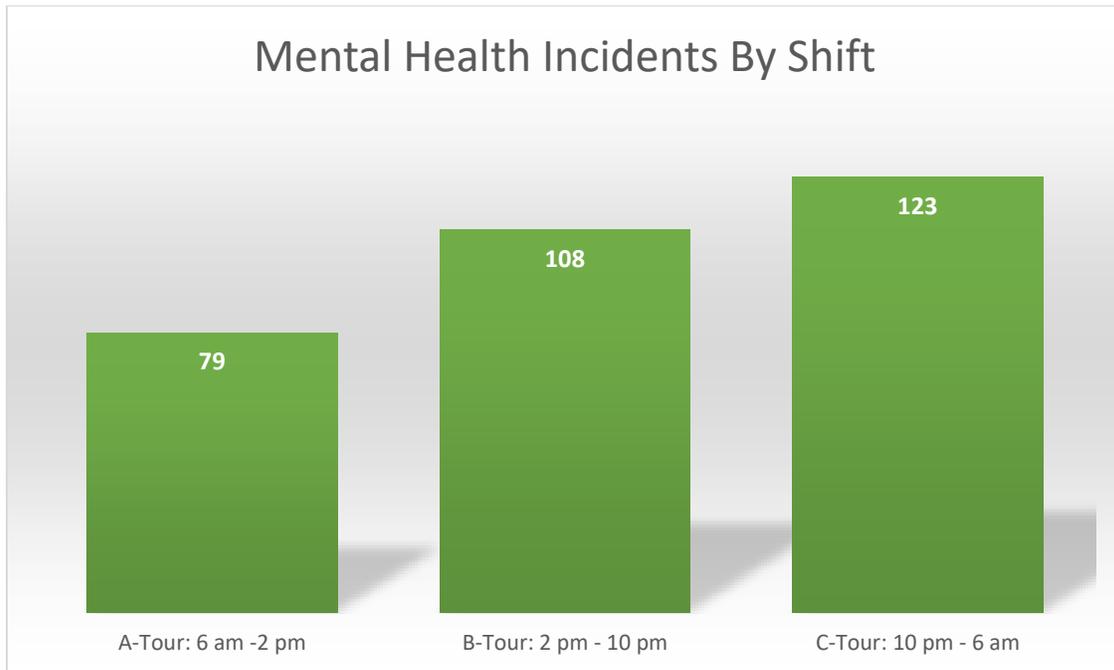
Of the **22** opiate overdoses,

9 required the administration of Naloxone

- Administered by Police, Fire, or EMS.

1 Fatal opiate overdoses





Suicidal Subjects

In 2024, out of the **277** Mental Health Related calls for service, **146** involved subjects that reported having suicidal ideations.

Out of those **146** incidents, **18** of them suffered self-inflicted physical injuries. **7** inflicted harms upon others.

Suicides

In 2024, the Canandaigua Police Department investigated **2** reported suicides. There was no opportunity for preventative intervention and the cases were closed by investigation.

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It is not always easy to tell if someone is experiencing a mental health crisis. Some signs are obvious, others are very discreet. A lot of people who are having a mental health crisis will not disclose what they are experiencing, or reach out for help. It is important for people to reach out to local resources that can help, such as a medical facility, CPEP, or local law enforcement.

Having officers trained in Crisis Intervention provides them with the knowledge to identify the more subtle cues that someone is having trouble dealing with mental health related issues. It provides a foundation to begin productive and effective communication with the subject, and implement the proper course of action to treat the crisis, and prevent unnecessary loss of life.

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2024

Canandaigua Police Department



Use of Force Annual Report

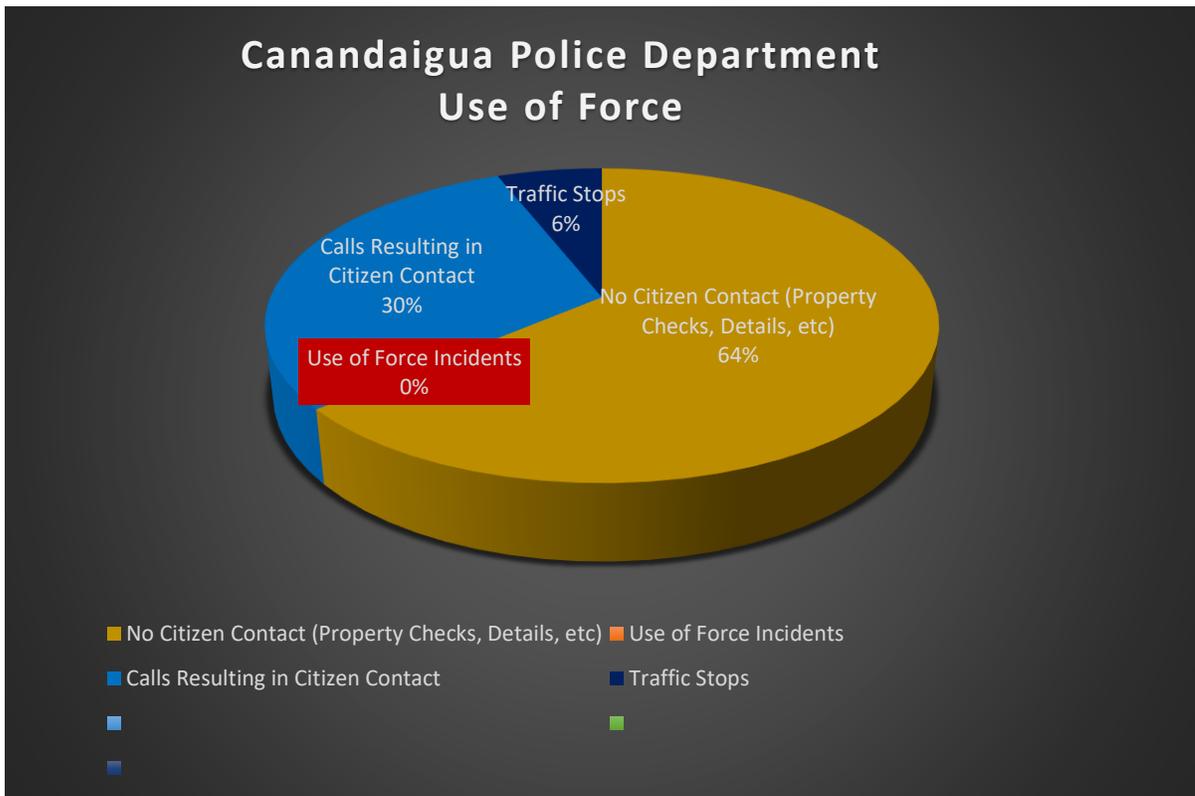


Use of Force

“Police officers are frequently confronted with situations where control must be exercised and force must be used in order to affect an arrest, protect themselves or protect others. The Federal and State standards by which use of force is measured are both founded in the basic premise of objective reasonableness. Officers of the Canandaigua Police Department are authorized to use only the amount of force that is objectively reasonable under the circumstances for the officer to effect an arrest, prevent an escape, or in defense of themselves or others.”

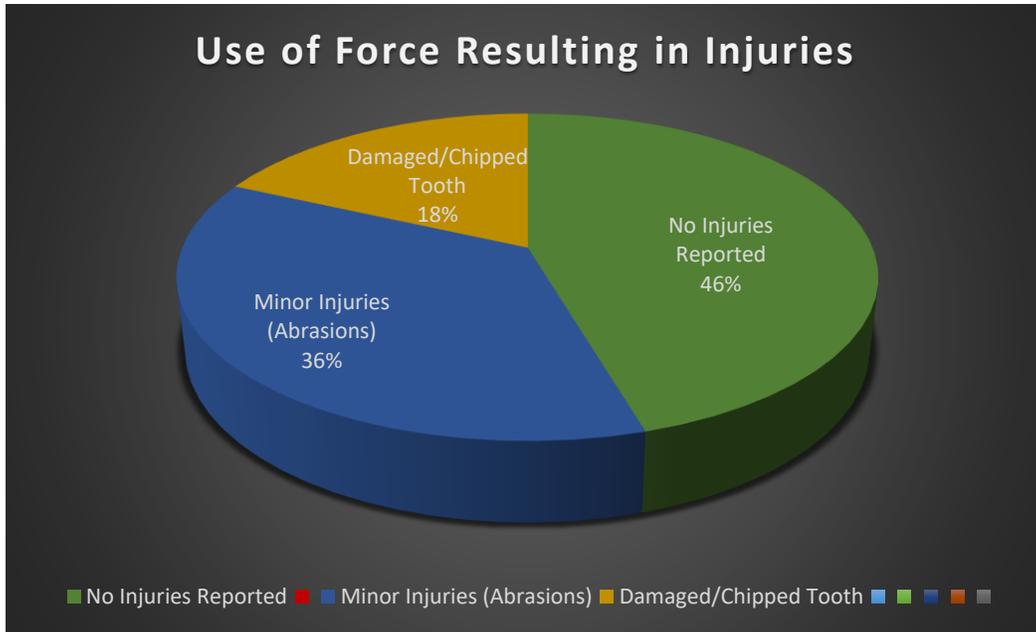
- *General Order 400*

In 2024, the Canandaigua City Police Department handled 55345 total calls for service. Included in this number are over 16,762 calls for service and 3,309 traffic stops which resulted in contacts with citizens for various matters. Of these over 20,071 citizen contacts, officers reported using force of varying degrees a total of 11 times. That results in force being used by Canandaigua Police officers at a rate of less than 1/10th of 1% of contacts that officers had with citizens.



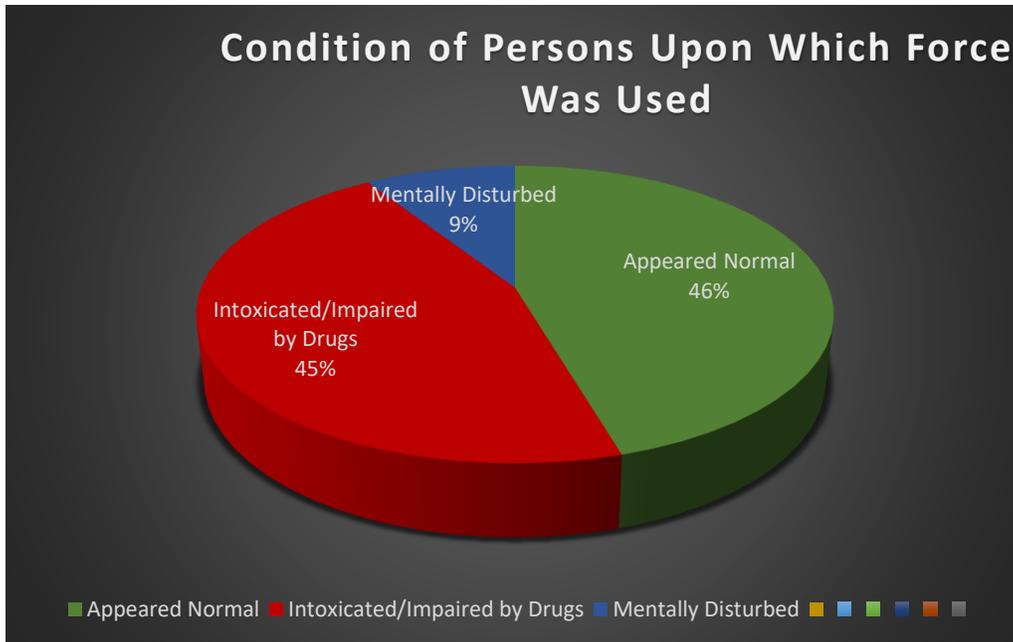
Use of Force Resulting in Injuries

In 2024, in the 11 incidents where force was used by the members of Canandaigua Police Department, 6 total injuries to suspects were reported and no deaths as a result of the force applied. Of those injuries, 4 people sustained minor abrasions, and 2 people sustained a damaged or chipped tooth.



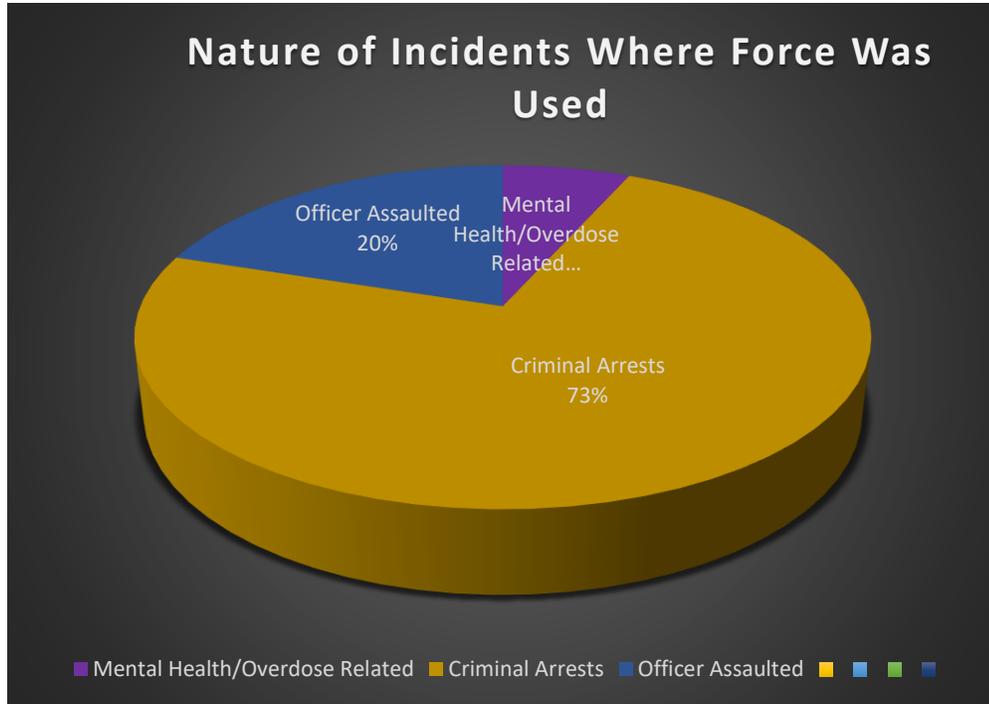
Condition of Persons Upon Which Force Was Used

In 2024, in the 11 incidents where force was used by the members of Canandaigua Police Department, 5 people were reported as appearing to be normal, 5 people were reported as intoxicated, and 1 person was reported as mentally disturbed.



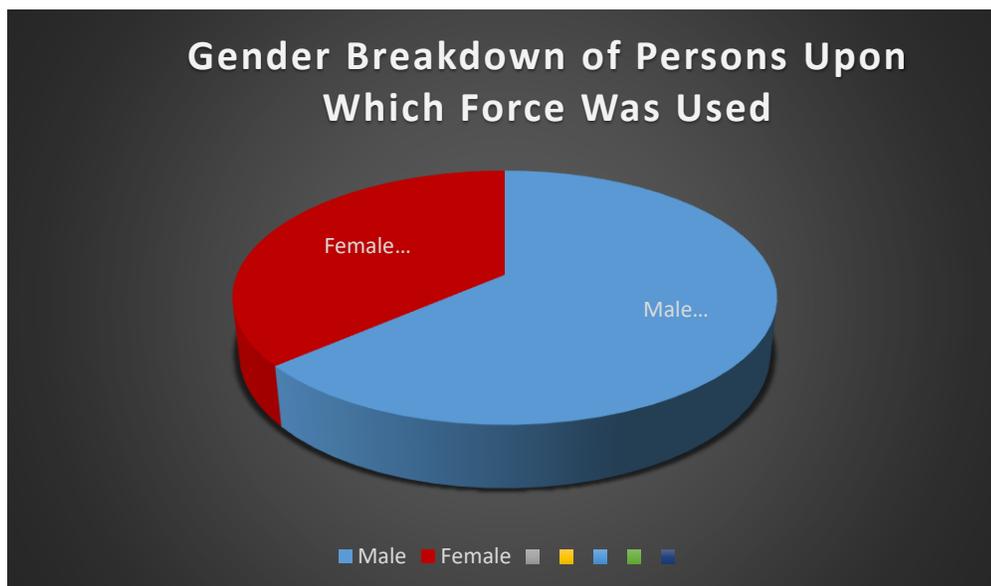
Nature of Incidents Where Force Was Used

In 2024, in the 11 incidents where force was used by members of the Canandaigua Police Department, 1 of the incidents was related to Mental Health/Overdose related calls, 11 were related to criminal arrests, and 0 were related to Traffic Stops/DWI arrests. During of these 11 incidents, an officer was assaulted by suspects 3 times during investigations or arrests. (**NOTE: Each incident reported may involve multiple categories).



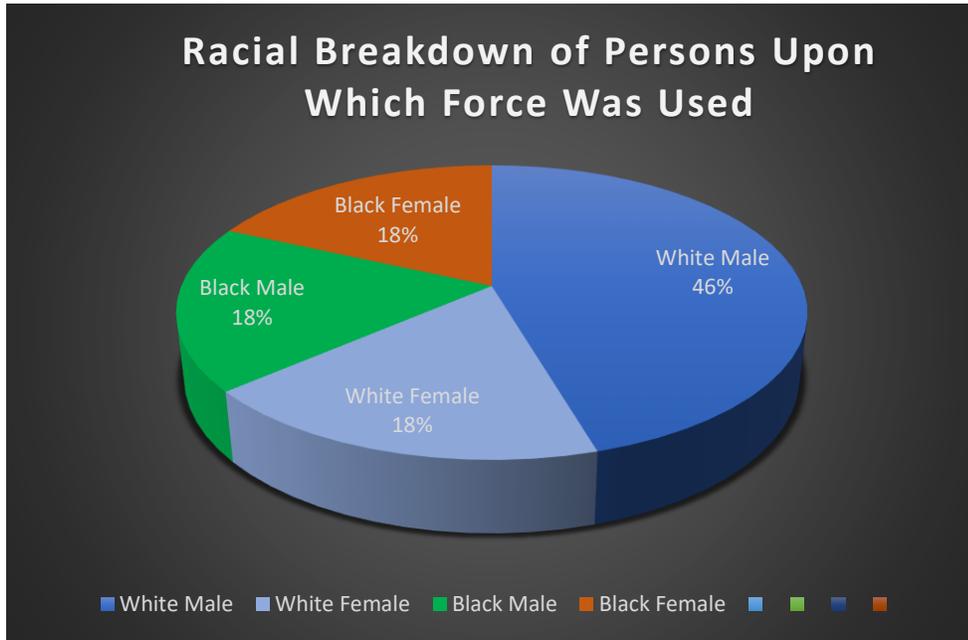
Gender Breakdown of Persons Upon Which Force Was Used

In 2024, in the 11 incidents where force was used, 7 incidents involved males and 4 incidents involved a female.



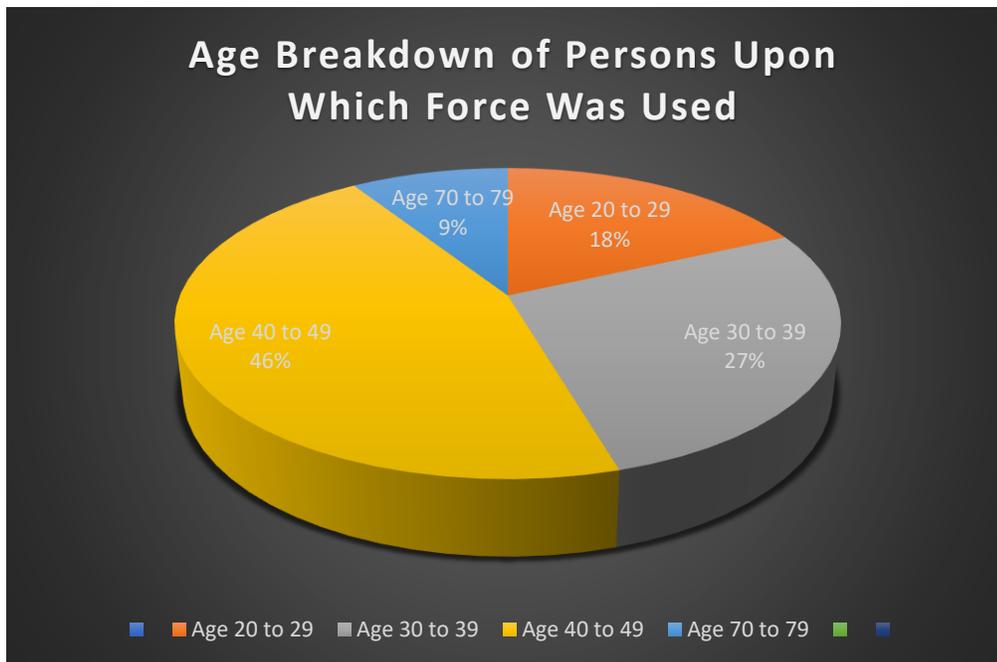
Racial Breakdown of Persons Upon Which Force Was Used

In 2024, in the 11 incidents where force was used, 7 incidents involved White/Caucasian citizens (5 males, 2 female), and 4 involved Black citizens (2 male, 2 female). None of the incidents involved any other race.



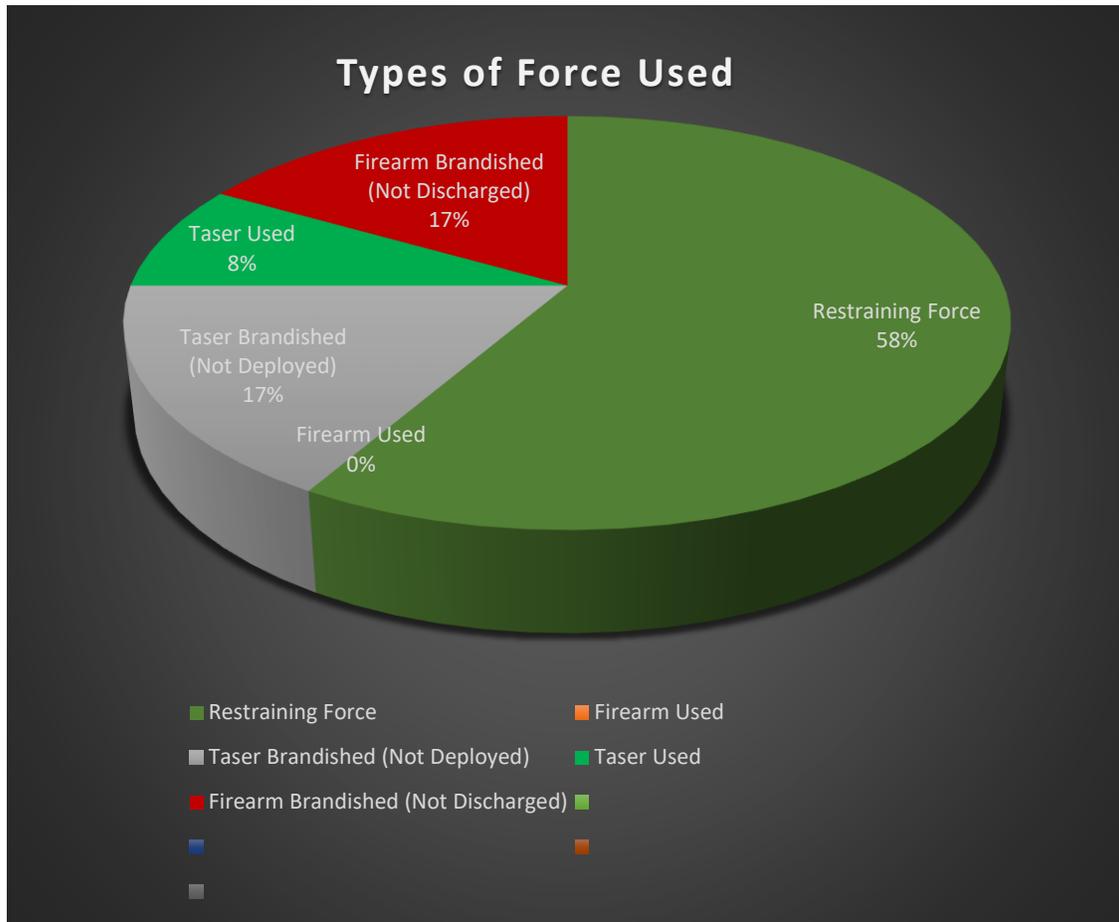
Age Breakdown of Persons Upon Which Force Was Used

In 2024, in the 11 incidents where force was used, 2 involved persons age 20 to 29 (0 males, 2 female), 3 involved persons age 30 to 39 (3 males, 0 females), 5 involved persons age 40 to 49 (3 males, 2 females), 1 involved persons age 70 to 79 (1 male, 0 females). No other age groups were reported.



Types of Force Used

In 2024, in the 11 incidents where force was used, 7 incidents involved restraining force used on the person, 2 incidents involved an officer displaying/brandishing a taser (not deployed), 1 incident involved an officer deploying a taser, 2 incidents involved an officer displaying/brandishing a firearm, and no incidents involved discharging a firearm. There were no incidents in which a “Chokehold” was used. (** NOTE: An incident may involve the use of multiple levels of the use of force.)



2024

Canandaigua Police Department



Vehicle and Traffic Annual Report



Vehicle and Traffic Enforcement has been a long-standing focal point for the Canandaigua Police Department and is a crucial part of maintaining safe operation for motorists passing through and around the City of Canandaigua. Every year in the United States, more than 42,000 people are killed in motor vehicle accidents, while more than 2.2 million people are injured. Through traffic enforcement, our aim is to make the roadways safer by reducing the number of motor vehicle accidents and aggressive driving.

General Order 535 was established by the Canandaigua Police Department to give Officers guidelines when performing traffic stops.

“Enforcement not only involves arrests and citations, but also includes warnings to drivers and pedestrians, which help prevent them from committing minor violations. Traffic enforcement may react to observed violations at accidents or in response to community concerns or may be proactive to prevent traffic violations.”



Categories of Vehicle and Traffic Enforcement:

- Specialized Radar Details**
- Buckle Up New York (State Grant)**
- Stop DWI (State Grant)**
- Aggressive Driving Details (State Grant)**
- Distracted Driver Details (State Grant)**
- Proactive Officer Patrols**
- Investigation of Motor Vehicle Accidents**

The following annual report provides a breakdown of the Vehicle and Traffic enforcement performed by the Canandaigua Police Department for the year of 2024.

Traffic Enforcement Statistics 2024

Total Traffic Stops: 3309

Total Uniform Traffic Tickets Issued: 2321 (Numerous operators received multiple tickets)

Total number of operators who received a Uniformed Traffic Ticket(s): 1931

Warnings Issued: 1378

Speeding Tickets Issued: 349

North Main Street Speeding Tickets Issued: 232

Distracted Driving: (cellphone/texting): 15

Aggressive Driving: 1163

DWI Enforcement Statistics 2024

Total Driving while Intoxicated/Impaired: 30

Driving while Intoxicated (Misdemeanor): 24

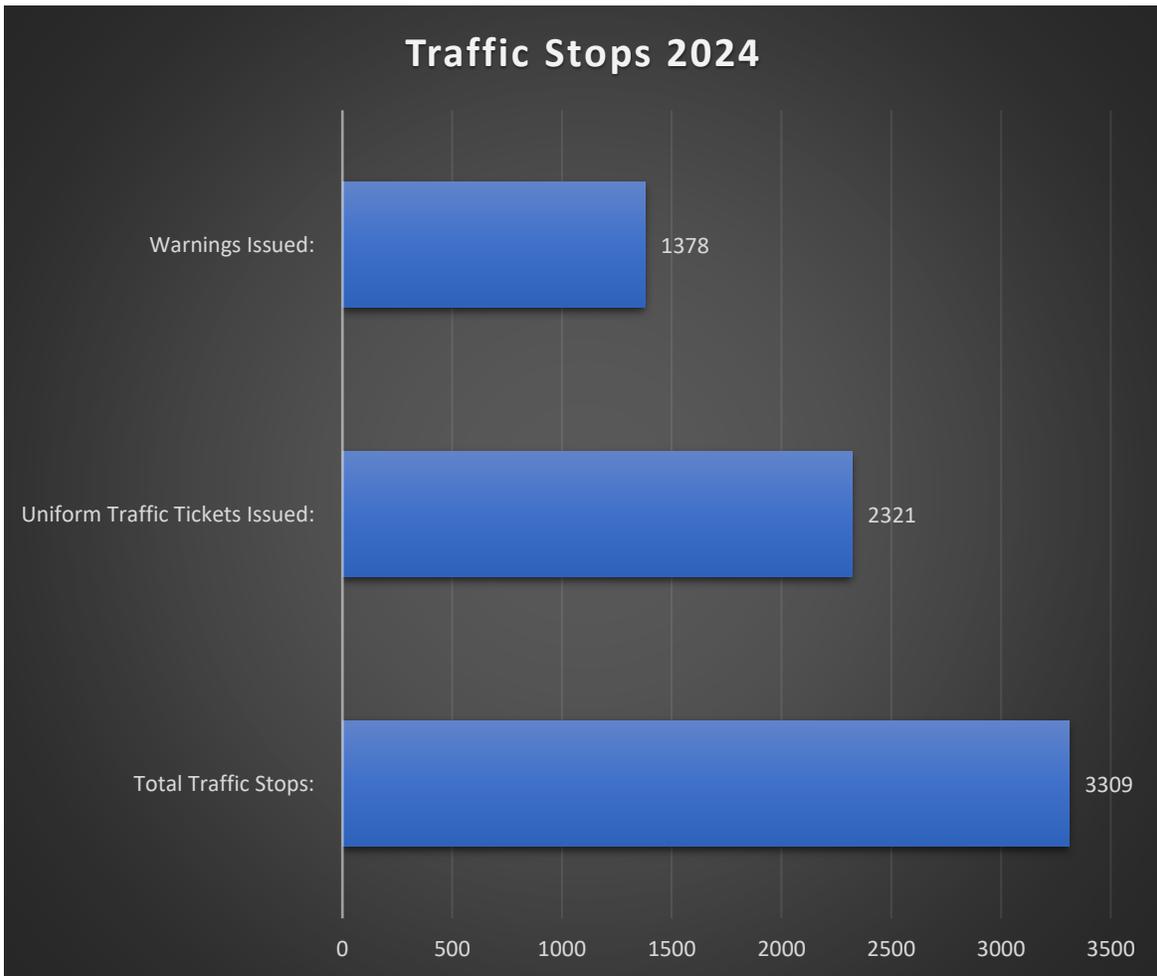
Driving while Intoxicated (Felony): 6

Driving while Impaired/Drugs: 3

Aggravated DWI – BAC .18% or higher 16

Aggravated DWI – Child in Vehicle 1

*Note some of the DWI Arrestee's above were charged with multiple sections of DWI



Total Traffic Stops: 3309

Uniform Traffic Tickets Issued: 2321 (Numerous operators received multiple tickets on one traffic stop)

Warnings issued: 1378

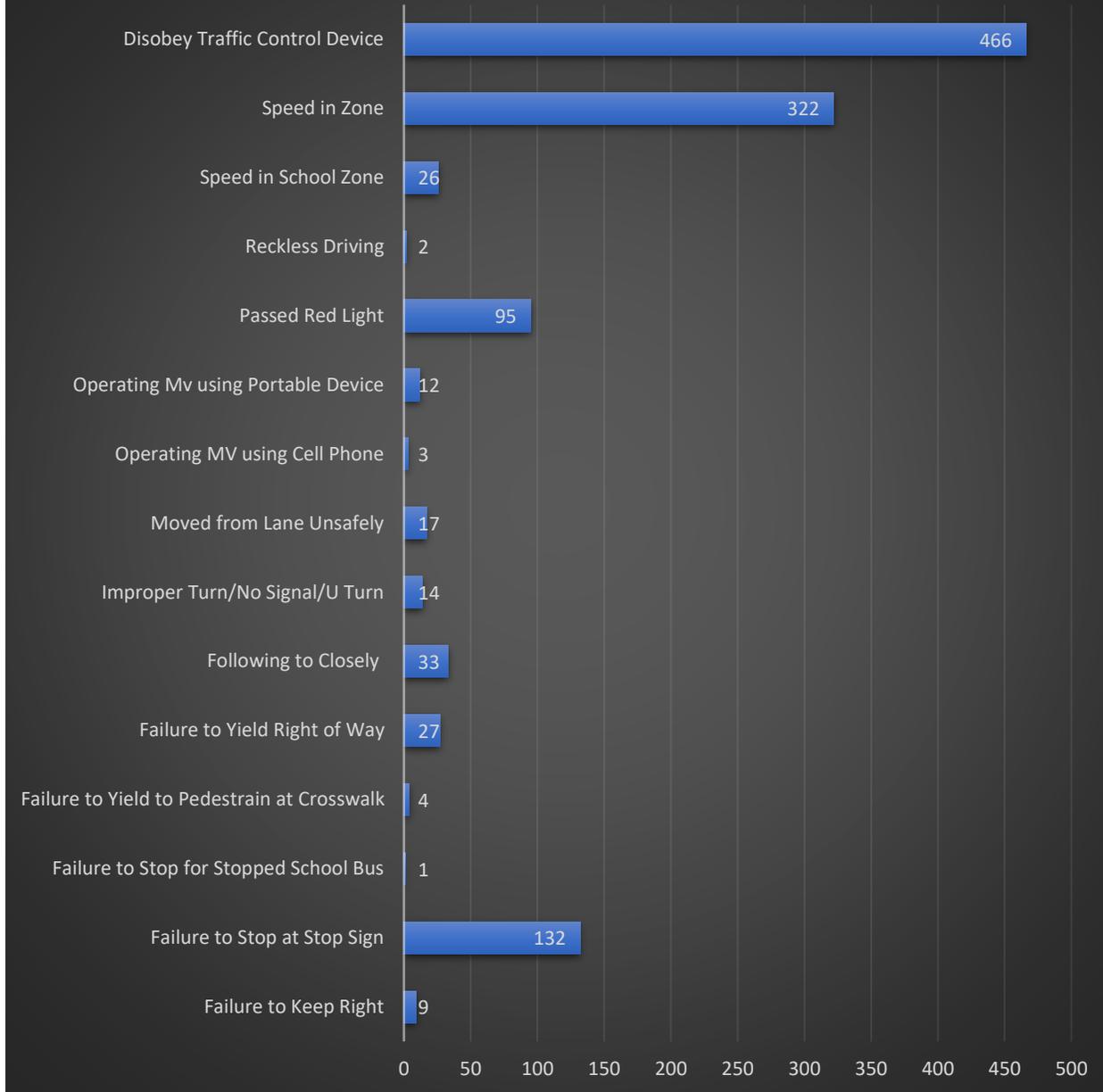


Speeding Tickets Issued: 349

North Main St. Speeding Tickets Issued: 232

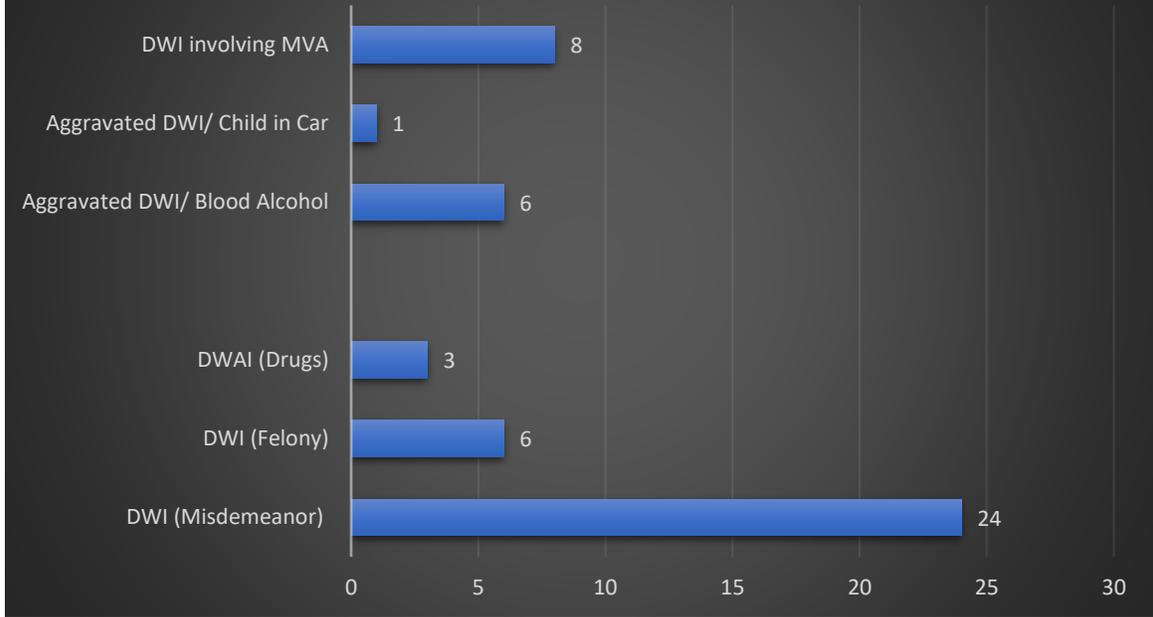
North Main Street speeding tickets issued accounted for **66.4%** of the total speeding tickets issued.

Aggressive Driving Statistics 2024



Total Uniform Traffic Tickets issued for aggressive driving: 1163

DWI Enforcement Stats 2024



Total DWI Arrests: 30

DWI (Misdemeanor): 24

DWI (Felony): 6

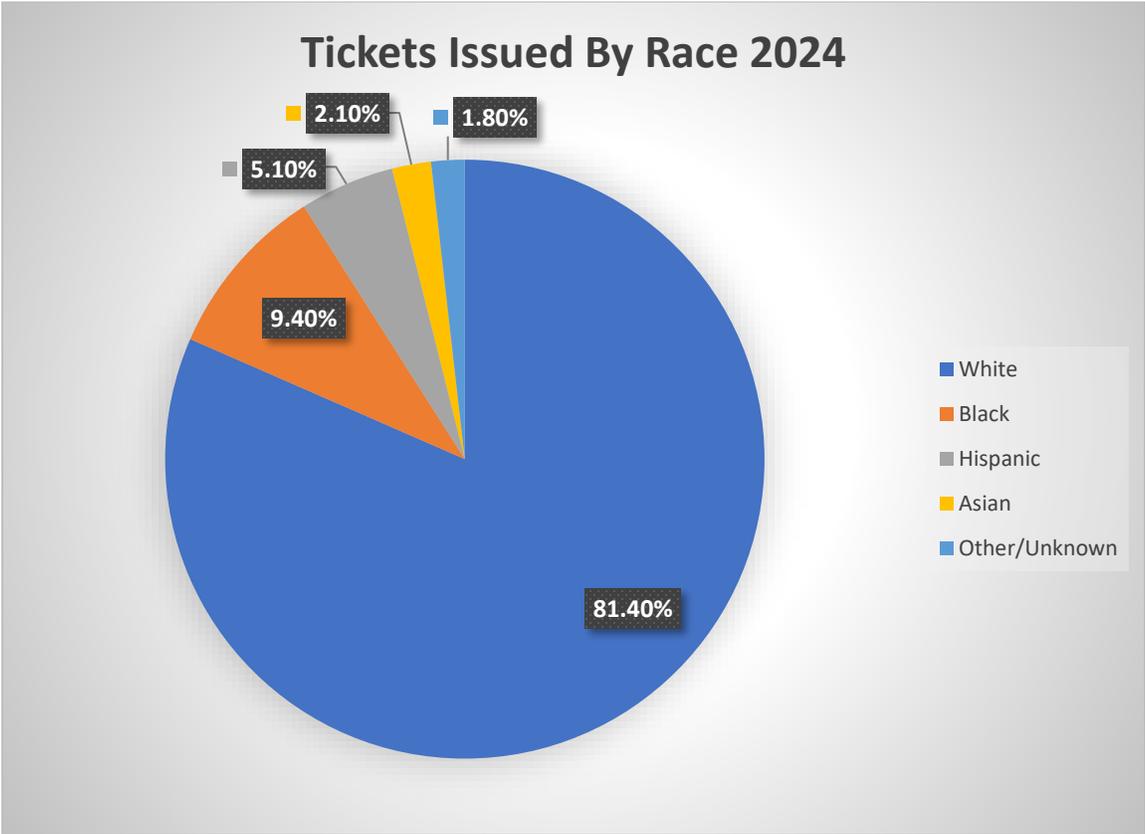
DWAI/Drugs: 3

Aggravated DWI/ Blood Alcohol over .18%: 6

Aggravated DWI/ Child in Car under 17: 1

DWI involving MVA: 8

*Note some of the DWI Arrestee's above were charged with multiple sections of DWI



Total Tickets Issued: 2321 (note, numerous people were issued more than one ticket at a time, the numbers below have those extra tickets removed). A total of 1931 people were issued tickets.

Black: 181

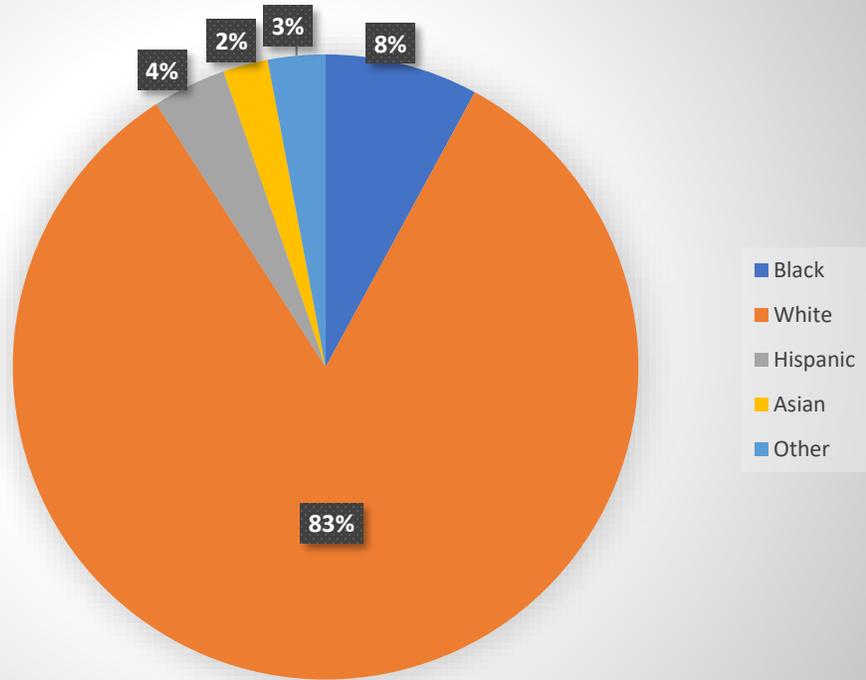
White: 1573

Hispanic: 99

Asian: 42

Other/Unknown: 36

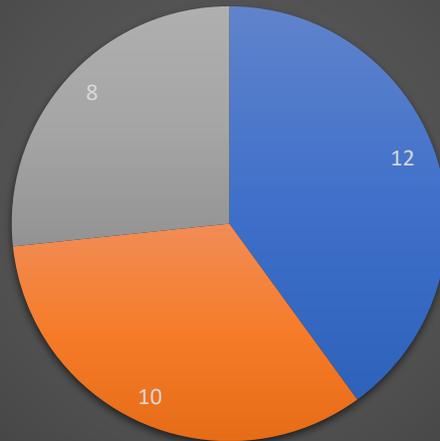
Warnings Issued By Race 2024



Warnings Reported: 1378.

Black:	7.91%
White:	82.94%
Hispanic:	3.84%
Asian:	2.32%
Other:	2.97%

Contact Resulting in Drug/ DWI Related Arrests 2024



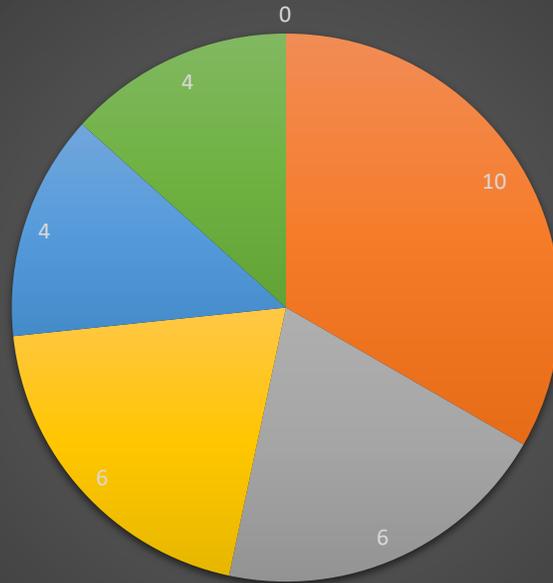
■ Traffic Stops ■ 911 Calls ■ Motor Vehicle Accidents

Traffic Stop Violations Resulting in Drug/ DWI Related Arrests 2024 (includes traffic stops and response to 911 calls/MVA's)



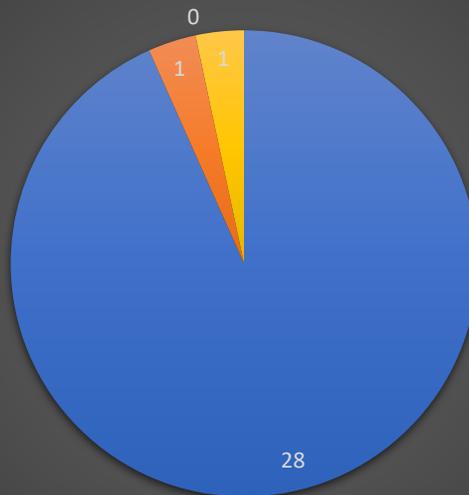
■ Speed in Zone
■ Equipment violations
■ Moved from lane unsafe
■ Fail to Obey Traffic Control
■ Other
■ Illegal/ Fail to Signal Less Than 100ft.

Drug/ DWI Related Arrests By Age 2024



■ Age 16-19 ■ Age 20-29 ■ Age 30-39 ■ Age 40-49 ■ Age 50-59 ■ Age 60+

Drug/ DWI Related Arrests By Race 2024



■ White ■ Black ■ Hispanic ■ Asian

2024

Canandaigua Police Department



Training Annual Report



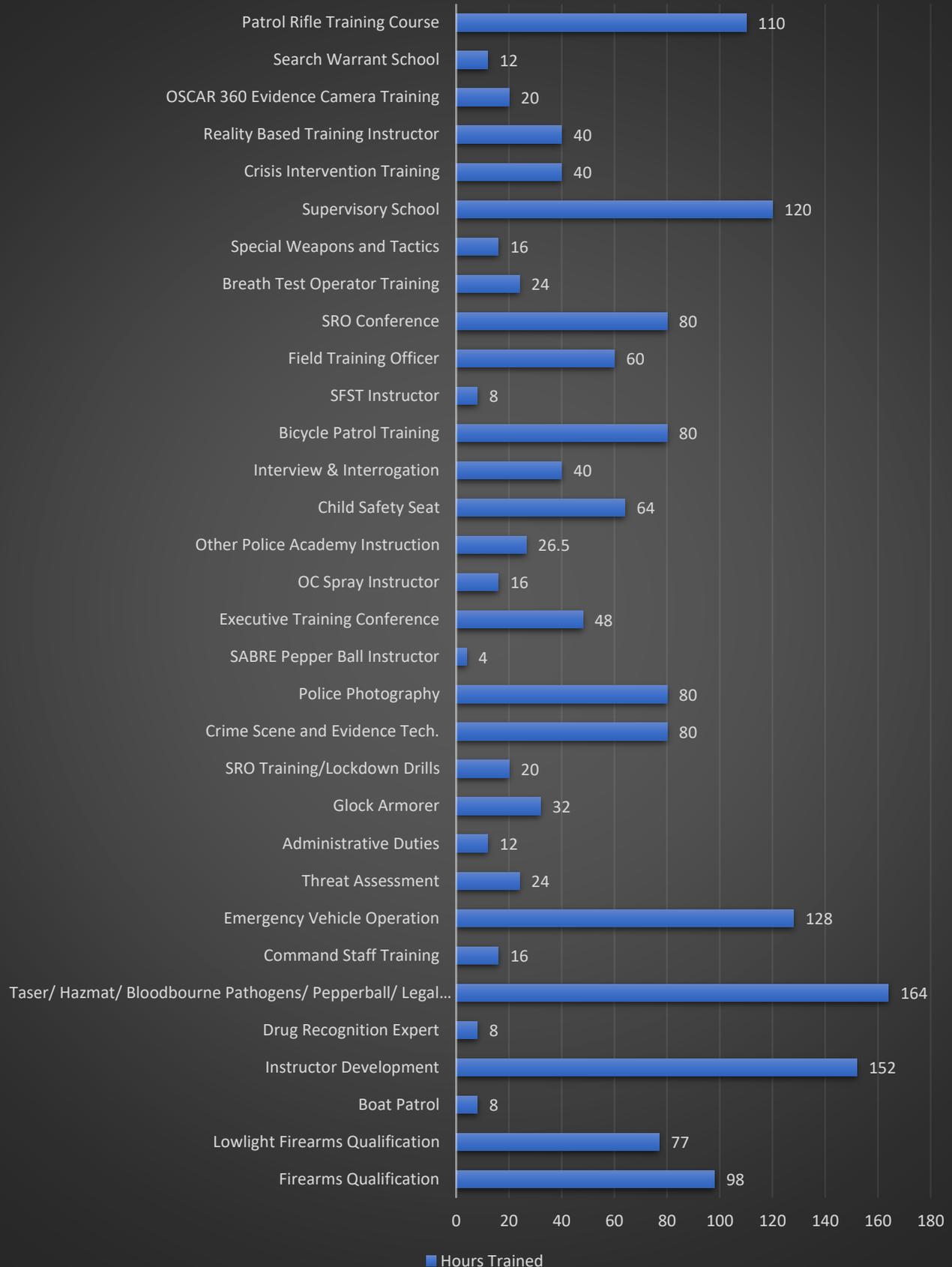
Training is the core component of effectiveness that forms the foundation for successful law enforcement efforts. It can produce safe, effective, and efficient police officers, along with supervisors and administrators. If training is properly dispersed throughout a department, it can lessen the operating costs over time, and mitigate liability. The Canandaigua Police Department stands behind this approach and has established General Order 355 that sets the minimum standards for training within the department.

The Canandaigua Police Department is currently staffed with 30 sworn police officers, including the command staff. All officers are required to perform mandatory trainings throughout the year in multiple areas. Specialized training is also provided to officers that have an interest in a specialized position or unit within the department. These specialized positions are crucial to proper training and investigation and can assist with departmental function and efficiency along with the successful prosecution of crimes.

This annual report showcases the areas of trainings that were provided to the members of the Canandaigua Police Department in 2024.



Training 2024



Type of Training

1. Firearms Qualifications	98 hours
2. Low light Firearms Qualifications	77 hours
3. Boat Patrol	8 hours
4. Instructor Development	152 hours
5. Drug Recognition Expert	8 hours
6. Taser, Hazmat and Bloodborne Pathogens	164 hours
7. Command Staff Training	16 hours
8. EVOG	128 hours
9. Threat Assessment	24 hours
10. Administrative Duties	12 hours
11. Glock Armorer	32 hours
12. SRO Training/Lockdown Drills	20 hours
13. Crime Scene and Evidence Technician	80 hours
14. Police Photography	80 hours
15. SABRE Pepper Ball Instructor	4 hours
16. Executive Training Conference	48 hours
17. OC Spray Instructor	16 hours
18. Other Police Academy Instruction	26.5 hours
19. Child Safety Seat	64 hours
20. Interview & Interrogation	40 hours
21. Bicycle Patrol Training	80 hours
22. SFST Instructor	8 hours
23. Field Training Officer	60 hours
24. SRO Conference	80 hours
25. Breath Test Operator Training	24 hours
26. Special Weapons and Tactics	16 hours
27. Basic Police School	8000 hours
28. Supervisor School	120 hours
29. Crisis Intervention Training	40 hours
30. Reality Based Training Instructor	40 hours
31. OSCAR 360 Evidence Camera Training	20 hours
32. Search Warrant School	12 hours
33. Patrol Rifle Training Course	110 hours
Total Hours Trained	9707.5 hours

2024

Canandaigua Police Department



Retirements/New Hires/Awards/Recognitions/Notable Incidences Annual Report



Retirements

On January 24th, 2024, Detective Daniel Visingard retired after 20 plus years of service. Detective Visingard spent most of his career in our Criminal Investigative Division. During that time, Detective Visingard made countless high profiled arrest. We thank him for his service and wish him the best of luck in his future endeavors!



New Hires

On December 15th, 2023, the Canandaigua Police Department welcomed a new police officer. Officer Kaila Herring graduated from the Finger Lakes Law Enforcement Academy on September 4th, 2024. Kaila is a graduate from Rush Henrietta High School, attended St. Bonaventure University, and was working as a manager in the customer service industry.

On January 12th, 2024, the Canandaigua Police Department welcomed a new police officer. Officer Michael Leckinger graduated from the Finger Lakes Law Enforcement Academy on September 4th, 2024. Michael is a graduate from Wayne Central High School, has attended both the University of Rochester and Rochester Institute of Technology, and was working as manufacturing engineer.

On January 12th, 2024, the Canandaigua Police Department welcomed a new police officer. Officer Noland Alvarado graduated from the Finger Lakes Law Enforcement Academy on September 4th, 2024. Noland is a graduate from Williamson Central High School and was working as an insurance agent.

On January 31st, 2024, the Canandaigua Police Department welcomed a new police officer. Officer Toby Crouse graduated from the Finger Lakes Law Enforcement Academy on September 4th, 2024. Toby is a lifelong resident of Canandaigua and a graduate from the Canandaigua Academy. He was working as a realtor for a local agent.

On February 9th, 2024, the Canandaigua Police Department welcomed a new police officer. Officer Bryce Raeman graduated from the Finger Lakes Law Enforcement Academy on September 4th, 2024. Bryce is a lifelong resident of Canandaigua and a graduate from the Canandaigua Academy. He was working at the Sand Family YMCA. It is worth mentioning that Bryce was also a graduate from the inaugural Canandaigua

Police Department Teen Police Academy in 2021. We are proud to see that our program is now bringing recruits into these noble professions.

On June 6th, 2024, the Canandaigua Police Department welcomed a new police officer. Officer Brandon MacDonell was sworn in and will begin his extensive police officer training program at the Monroe County Public Safety Training Facility (with an expected graduation from the program in the winter). Brandon is a graduate from Midlakes High School and received his Bachelor's degree at Keuka College. Brandon pursued his higher education and graduated with a Master's degree at Tiffin University in Criminal Behavior all while working for the Clifton Springs Department of Public Works.

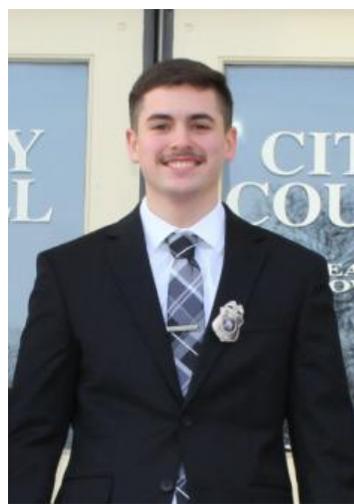
On July 26th, 2024, the Canandaigua Police Department welcomed a new police officer. Officer Hussein Al Hasooni graduated from the Rural Police Training Academy at Genesee Community College. He graduated with an Associate's Degree from Monroe Community College in Criminal Justice and Police Science and was a manager at a grocery store in Rochester.



Officer Kaila Herring



Officer Michael Leckinger



Officer Noland Alvarado



Officer Toby Crouse



Officer Bryce Raeman



Officer Brandon Macdonell



Officer Hussein Al Hasooni

Promotions

On October 24th, 2024, Officer Eric Ransley was promoted to the rank of Sergeant. Sergeant Ransley is a 7-year law enforcement veteran who has dedicated the last 5 years serving the City of Canandaigua community. Sergeant Ransley is highly qualified and has an extensive law enforcement background, notably serving as a Field Training Officer, an Evidence and Crime Scene Technician, a Police General Topics Instructor, a Disability Awareness Instructor, and a Crisis Intervention Team member.



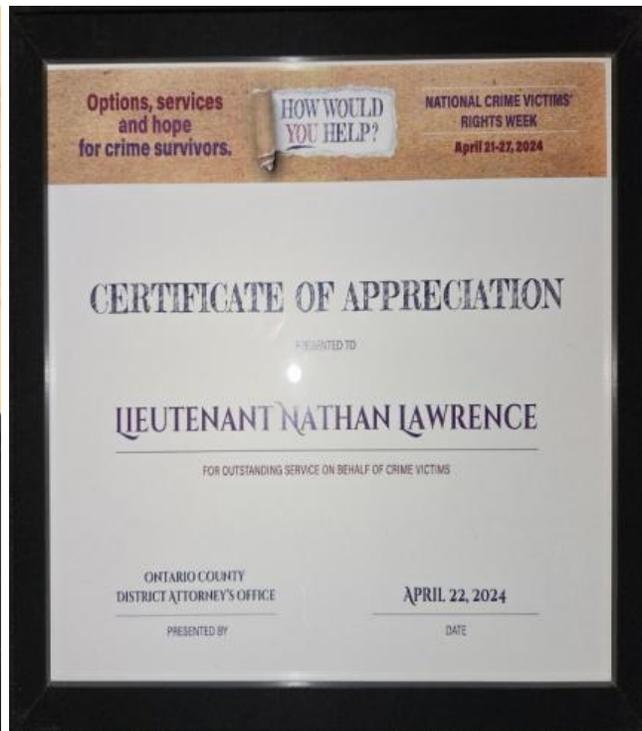
Awards and Recognitions

On March 26th, 2024, Officer Jeremiah Welch received a Life Saving Award at the Ontario Safety Council's 60th Annual Safety Awards Banquet. Officer Welch was recognized for his actions on July 6th, 2023 when he responded to a motor vehicle accident where a woman was struck by a vehicle and pinned against a building. Officer Welch reacted quickly when he arrived on scene by applying a tourniquet to a massive injury. Assisted by Canandaigua Fire Department members, Captain Jay Boock and Firefighter Tate Castle, they were able to further prevent massive blood loss and stabilize the victim's condition until the arrival of EMS. Great job by everyone involved!!!



Officer Welch being presented with his award

On April 22nd, 2024, at the Annual Crime Victims' Ceremony, Lieutenant Lawrence was recognized by the Ontario County District Attorney's Office for his ever-ongoing support of crime victims throughout his distinguished career. From his beginnings as a civilian employee at the Canandaigua Police Department, to becoming a Road Patrol Officer, working felony cases as a Detective, supervising others and case management as both a Road Patrol and Criminal Investigative Divisions Sergeant, and now overseeing all department operations as a Lieutenant, supporting crime victims in their times of need has always been a priority for Lieutenant Lawrence.



Notable Incidences

On March 20th, 2024, Officers Dobies and Welch were dispatched to an animal complaint where two dogs were actively fighting each other and attacking the owner. Upon arrival, Officers Dobies and Welch observed the owner of the dogs covered in blood. The owner had numerous lacerations on both arms. A tourniquet was applied to the victim and a taser was utilized on the dogs in order to stop the attack.

On April 17th, 2024, Sergeant Ransley was dispatched to the 7-11 on South Main Street for a male experiencing a medical episode. Upon arrival, the male was found to be unconscious and not breathing. Sergeant Ransley started CPR until Fire and EMS arrived on scene to assist. The male victim was eventually revived at the hospital.

On August 6th, 2024, Lieutenant Lawrence and Detective Catalfamo attempted to make contact with a subject experiencing a mental health crisis at Camelot Apartments. The officers had members of CPEP Mobile Crisis and the ACT Team to assist them in an attempt to peacefully take the subject into custody due to a 9.45 order that had been issued. Upon arrival, officers and CPEP were directed to the playground area of the apartment complex where they came upon the subject who was playing basketball. Officers noted his demeanor as he was speaking with himself while playing. While members from CPEP attempted

to make contact with the subject, the subject in question observed Lieutenant Lawrence and focused his attention on him. The subject attempted to identify himself as a police officer at which point Lieutenant Lawrence observed a backpack on a park bench, which he had prior knowledge that the subject may have a machete or knife in. Lieutenant Lawrence attempted to place himself between the subject and his backpack at which point the subject who was visibly agitated began to approach Lieutenant Lawrence. The subject pushed Lieutenant Lawrence causing him to slip on the wet asphalt and fall to the ground. The subject then grabbed his backpack and retrieved a large knife which appeared to be a samurai sword. The subject leveled the samurai sword towards Lieutenant Lawrence and began approaching him in an aggressive manner. Lieutenant Lawrence drew his service weapon and attempted to create distance from the subject. As Lieutenant Lawrence created distance, he again attempted to de-escalate the subject who proceeded to turn his attention towards CPEP workers. Lieutenant Lawrence directed the workers to back up when Detective Catalfamo arrived on scene and tried to engage the subject in a conversation. The subject walked towards the picnic table, grabbed his backpack and took off running through the apartment complex with his sword still in hand. Lieutenant Lawrence, Detective Catalfamo, and now Sergeant Reynolds chased after the subject at which time Detective Catalfamo was able to utilize his department issued Taser to subdue the subject long enough for Lieutenant Lawrence and Sgt. Reynolds to handcuff the subject. The subject was taken to Clifton Springs Hospital for a mental health evaluation and was later charged with menacing a police officer. Due to the calm reaction, de-escalation tactics, and teamwork, this incident avoided a potentially fatal outcome.

On August 29th, 2024 a dog attacked a father and son on South Main Street. Several citizens pulled the dog off of the severely injured victim. Upon police arrival, officers and citizens wrestled the dog into a patrol car and provided emergency first aid until EMS arrived on scene.

November 30th, 2024 officers from the Canandaigua Police Department were dispatched to a house fire at 59 Jefferson Ave where a female was heard yelling over the phone. Sergeant Jackson and Officer Herring arrived on scene to find a fully involved house fire. Officer Herring located the complainant who directed her towards the southside door. As Officer Herring approached, she observed an elderly female face down inside of the doorway. Officer Herring was able to pick the elderly female up by her armpits and drag her from the residence. Both Officer Herring and Sergeant Jackson were advised that another individual was still inside the residence on the first floor. Both officers attempted to enter the residence to rescue the trapped individual but were unable to make it far as officers were met with a wall of black smoke and unbearable heat. Officers attempted to direct the individual from the residence by using their voices but were unsuccessful. Unfortunately, the individual inside did not survive the tragic fire. If not for the actions of both Officer Herring and Sergeant Jackson, this incident could have become more tragic if the elderly female had not been removed from the residence and the complainant were allowed to reenter the residence again.

2024

Canandaigua Police Department



2024 Departmental Goals and Objectives Annual Report





**City of Canandaigua Police Department
21 Ontario Street
Canandaigua, NY 14424
(585)396-5035**

*Mathew A. Nielsen
Chief of Police*

*New York State Accredited Agency
Equal Opportunity Employer*

**Canandaigua Police Department
2025 Goals and Objectives**

Mission Statement: The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

Goal: Promote vehicular and pedestrian traffic safety and accident reduction through high visibility traffic engagement initiatives that target aggressive and distracted driver violations that contribute to accidents, and DWI enforcement.

- Objective 1: Participate in the NYS STOP DWI Program and High Visibility Enforcement Campaigns by utilizing moving designated patrols and adding highly visible stationary checkpoints with adjoining agencies.**
- Objective 2: Participation in the NYS Traffic Safety Board's aggressive driving and distracted driver enforcement initiatives.**
- Objective 3: Increase highly visible traffic enforcement initiatives during routine patrol.**

Goal: Promote officer training that will promote professional development of the officers and enhance the delivery of police services.

- Objective 1: Research and implement different types of training to officers that will increase the efficiency of police services and departmental operations.**
- Objective 2: Research and implement training technology that will aid officers in the efficiency of police services and department operations.**
- Objective 3: Train additional personnel to participate in the Peer Support program.**

Goal: Maximize the supervision abilities of the Department to reduce liability.

- Objective 1:** Reorganize the command staff structure and scheduling to maximize supervision of officers.
- Objective 2:** Evaluate supervisor responsibilities and redistribute work load to maximize the supervision of officers.
- Objective 3:** Utilize roll calls and in-service trainings in a more effective manner by reviewing departmental General Orders, legal updates, and discussing accepted police tactics and procedures.

Goal: Enhance the image of the Canandaigua Police Department to reflect a true partnership with the residents, schools and the business community.

- Objective 1:** Provide training that will enhance the Department's abilities in community engagement initiatives.
- Objective 2:** Research and implement community relations initiatives focused on developing mutual respect and understanding between the Police Department and the community.
- Objective 3:** Continue participation with Ontario County officials and in a joint committee constructed to identify and rehabilitate at-risk persons in the community.

