

# CANANDAIGUA POLICE DEPARTMENT

2025 Annual Report



**Chief Mathew A. Nielsen**

Canandaigua Police Department  
21 Ontario Street  
Canandaigua, New York 14424

**Canandaigua Police Department  
2025 Annual Report  
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# Canandaigua Police Department

21 Ontario Street  
Canandaigua, NY 14424  
(585)396-5035



*Mathew A. Nielsen*  
Chief of Police

*New York State Accredited Agency*  
*Equal Opportunity Employer*

Dear City Manager Goodwin,

On behalf of the City of Canandaigua Police Department and its members, I am pleased to submit the 2025 Canandaigua Police Department Annual Report to you and the City Council for your review. This report highlights the many initiatives in which the Department participated throughout 2025, as well as key statistical data related to departmental activities.

I would like to express my sincere appreciation to you, the City Council, and the community for your continued support throughout the year. We are extremely fortunate to serve a community that is so supportive of its police department. I would also like to thank our administrative staff, management team, and first-line officers for their unwavering commitment to public safety and for fostering an environment that is safe, welcoming, and respectful for all.

The Department is proud to have maintained its strong commitment to community engagement by offering a wide range of community policing initiatives throughout the year that serve the diverse needs of our residents. In 2025, we also continued to promote officer career satisfaction and professional development through comprehensive training opportunities and updated equipment. Notably, the introduction of the PoliceOne Academy online training platform enhanced our training program by providing officers with accessible, high-quality instruction, including courses that were previously difficult or time-consuming to obtain—such as those focused on officer wellness and emotional resilience in this demanding profession.

It is with great pleasure that I present the 2025 Canandaigua Police Department Annual Report.

Respectfully,

A handwritten signature in black ink, appearing to read "Mathew A. Nielsen".

Chief Mathew A. Nielsen  
Canandaigua Police Department

# 2025

## Canandaigua Police Department



## Department Administration Annual Report



## **The Canandaigua Police Department's Mission Statement**

The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.

## **The Canandaigua Police Department's Values**

- We value human life and dignity.
- We value high integrity as the basis for community trust.
- We value the fair and impartial enforcement of Federal, State and Local Laws and the rights of the accused.
- We value Professional Excellence.
- We value all members of the Canandaigua Police Department, both sworn and unsworn.

The primary goals of the Police Department include the protection of life and property; resolution of conflict; the creation and maintenance of a feeling of security in the community; reduction of opportunities for the commission of crime through crime prevention strategies, identification, apprehension, and prosecution of offenders; the recovery and return of property; and providing public service wherever possible.

## **The Canandaigua Police Department's Organizational Structure**

The Canandaigua Police Department has been in operation since around 1913. Since that time the Police Department has been ever evolving into the full-service 24 hour a day / 7 day a week Law Enforcement Organization that is seen today. The Department is responsible for the enforcement of all federal, state, and local laws in the 4.85 square miles and 40 (plus) miles of roadways in the City of Canandaigua. The Department stands ready to respond to and handle all types of criminal and catastrophic events that occur within the city. Furthermore, the men and women of the Canandaigua Police Department are always ready to assist the residents, visitors, and business owners in protecting life and property.

The organizational structure of the Canandaigua Police Department can be broken down into three categories by their primary functions: The Administrative Services Division, the Patrol Division, and the Investigative Division.

### **Administrative Services Division**

The Administrative Services Division comprise many aspects of the Police Department. Those aspects include: Records and Clerical, Evidence Control, Crossing Guards, Parking Enforcement and maintaining the Department's compliance to the New York State Accreditation program. The Administrative Services Division also processes all Freedom of Information requests, statistical reports, monthly reports, billing, office reception, recording of tickets, sexual offender registration and arrest logging. All of these functions performed in this Division are supervised by the Administrative Division Commander, which is currently staffed by the Investigative and Support Division Lieutenant. Other members of this division include one part time Police Officer and two civilian staff members.

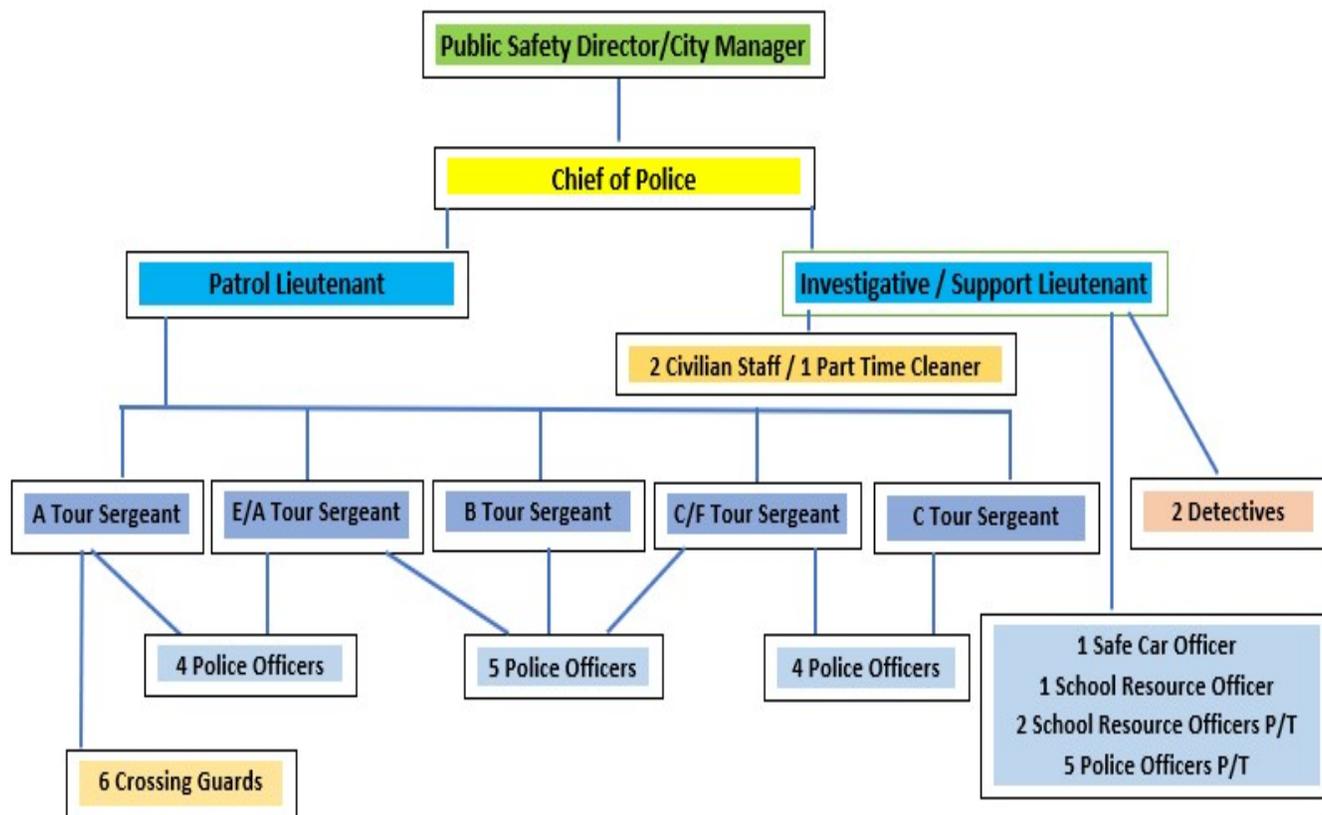
**The Patrol Division**

The Uniformed Patrol Division is Canandaigua’s first line of defense against criminal activity within the city. Police Officers in this Division are charged with responding to calls for service in a timely fashion, conducting criminal investigations, conducting preliminary investigations of major crimes, investigating traffic accidents, traffic enforcement, etc. Whether motorized, on bicycle or foot patrol, members of the Patrol Division provide a rapid response to a myriad of emergency situations that arise on a daily basis in the City of Canandaigua. Ancillary duties also performed by Patrol Division members include Crime Scene Technician, Crime Prevention, Field Training Officer, and Community Services. The staff of the Patrol Division are under the direct supervision of the Patrol Lieutenant. The Division is also staffed with five Sergeants, and thirteen Police Officers.

**The Investigative Division**

The Investigative Unit is comprised of the Investigative and Support Services Lieutenant, two Detectives, five School Resource Officers and one safe car officer who also assists the investigative unit as needed. This unit is charged with investigating all felony and juvenile cases. The Unit further handles all narcotic investigations, background investigations, and case sensitive investigations. The Investigative and Support Division Lieutenant also supervises two part time officers who handle accreditation duties and background investigations, as well as two civilian staff members and a part time cleaner.

**Organization Structure**



# 2025

## Canandaigua Police Department



## Records Division Annual Report

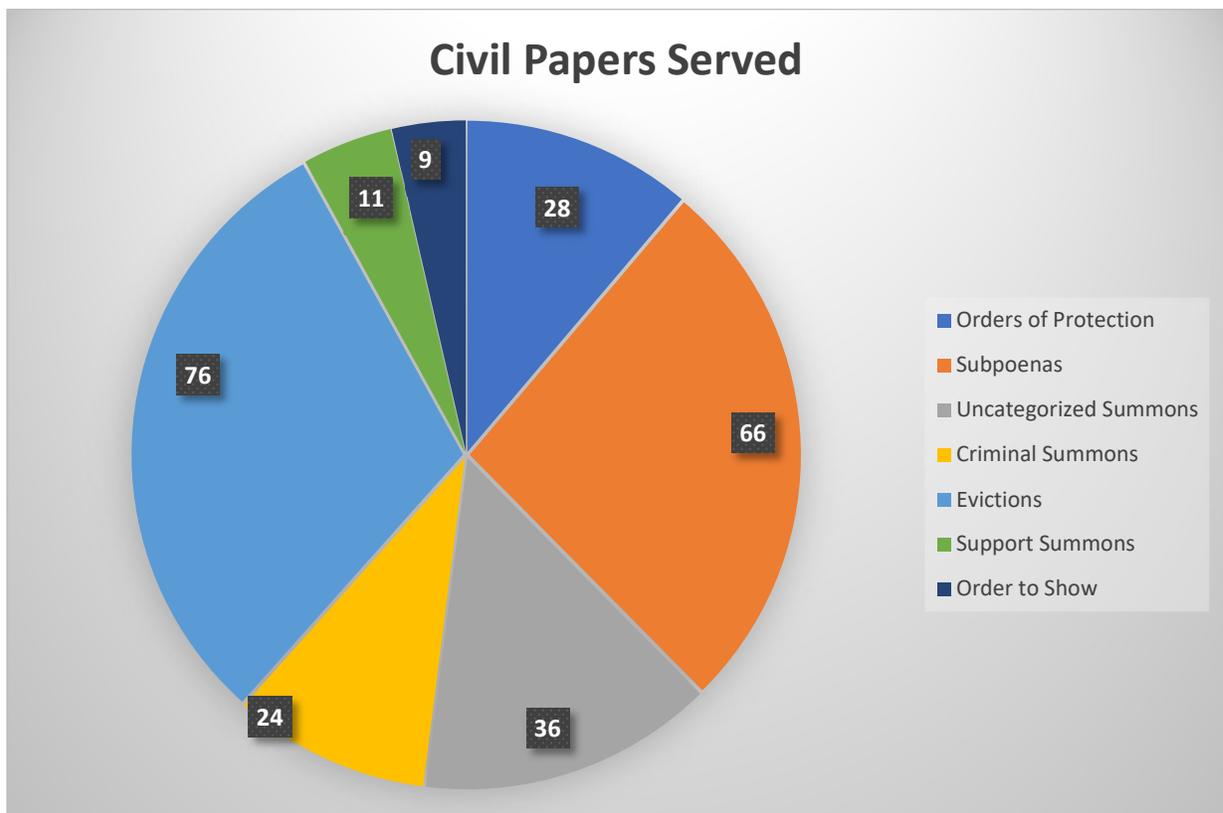


The police department’s records division is responsible for maintaining the security and destruction of all records produced by the department, which includes the following reports/files: incident, arrest, domestic incident, accident, uniform traffic tickets, parking tickets, criminal investigations, warrants, evidence/property, budget, payroll, and equipment inventory. The division also assists individuals in obtaining public records, also known as FOIL requests, serving of civil papers, maintaining the evidence room, processing sealing orders, coordinating court required documents/evidence with the district attorney’s office, maintaining the sex offender registry, purchasing, and monitoring statistics. Current staffing includes two full time civilian employees, a part time police officer, and the Investigative and Support Division Lieutenant, who dedicates time to this function as well as supervises the Criminal Investigative Unit. The following outlines our numbers for these categories in 2025.

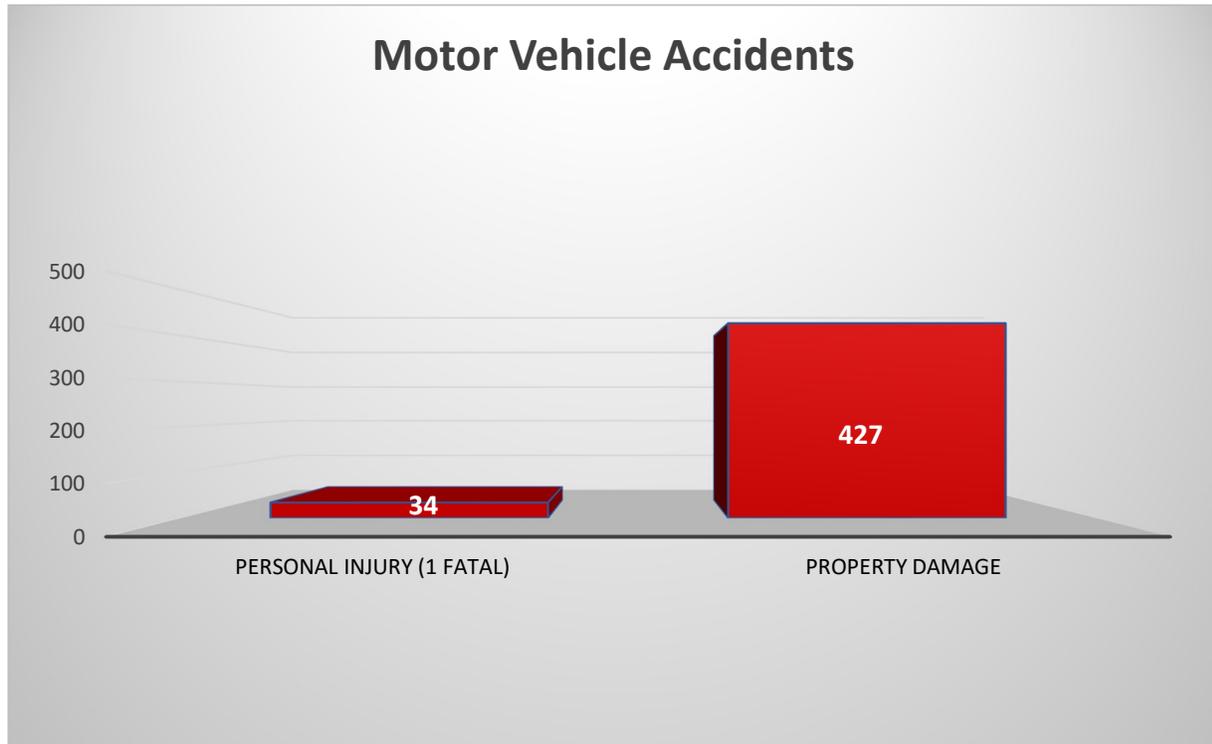
### There were 587 foil requests processed

### Sex offender address verifications conducted – 99

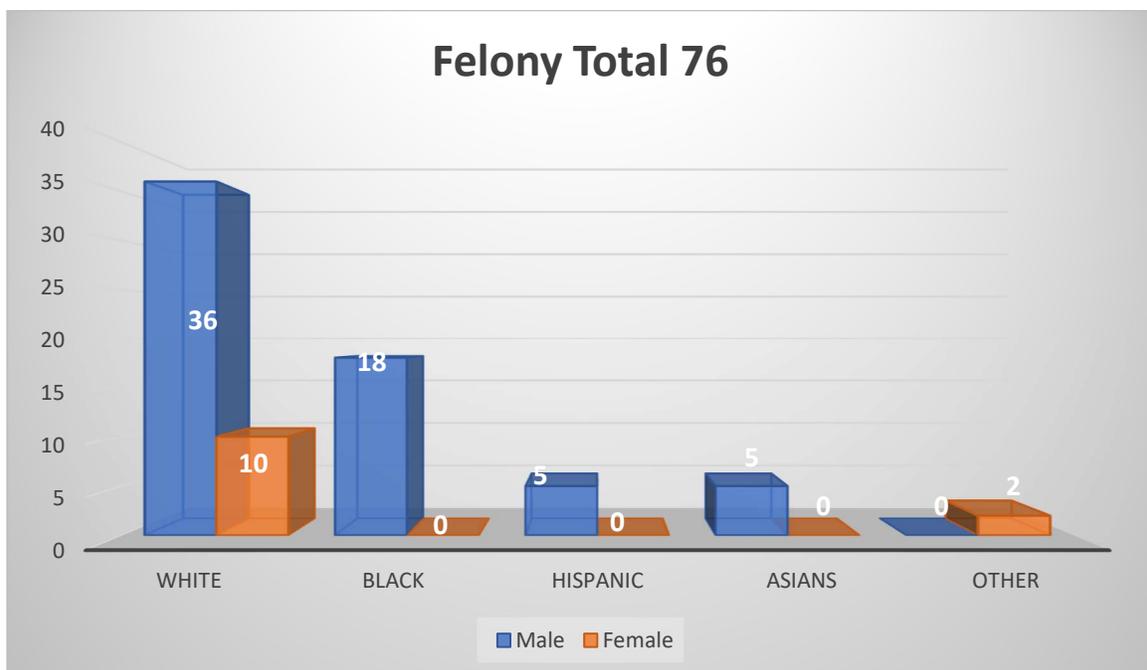
At the end of 2025, we had 42 sex offenders living within the city



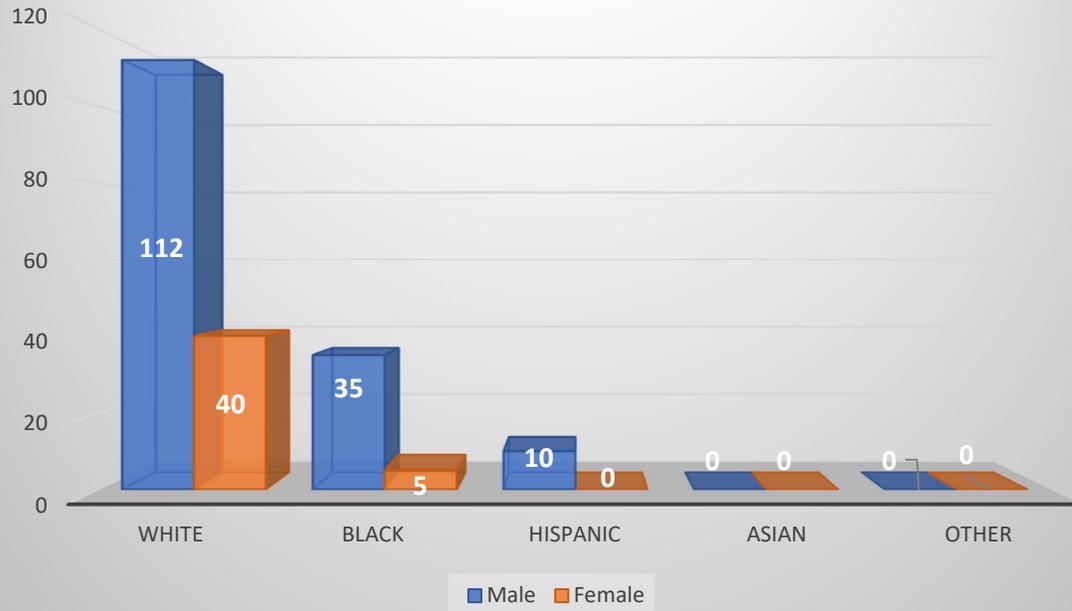
**Of the 461 total accidents, 6 arrests were made for operators driving while intoxicated.**



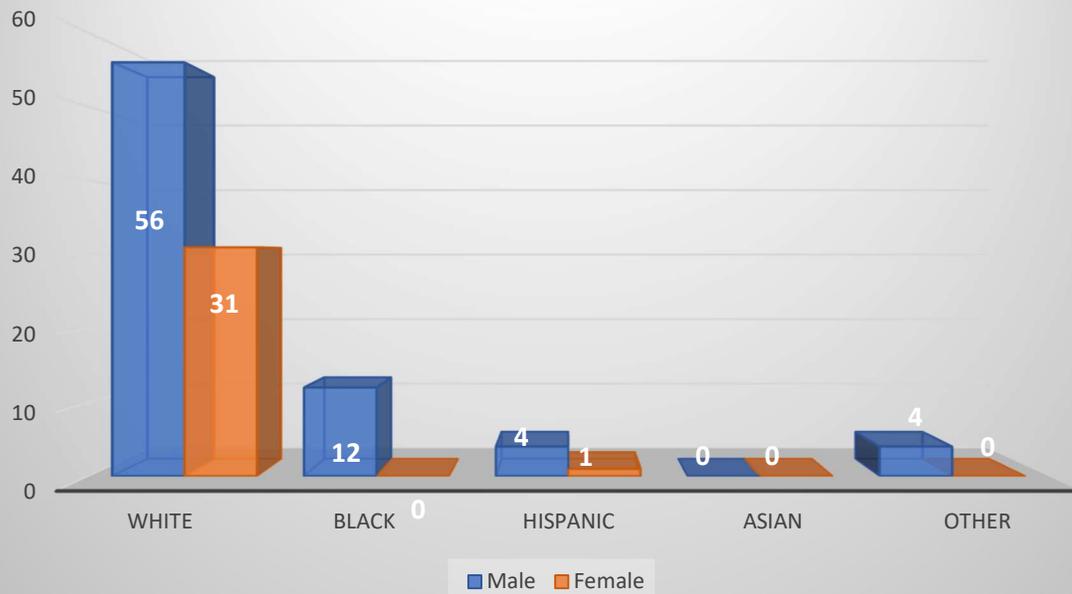
**Total Arrests 669**

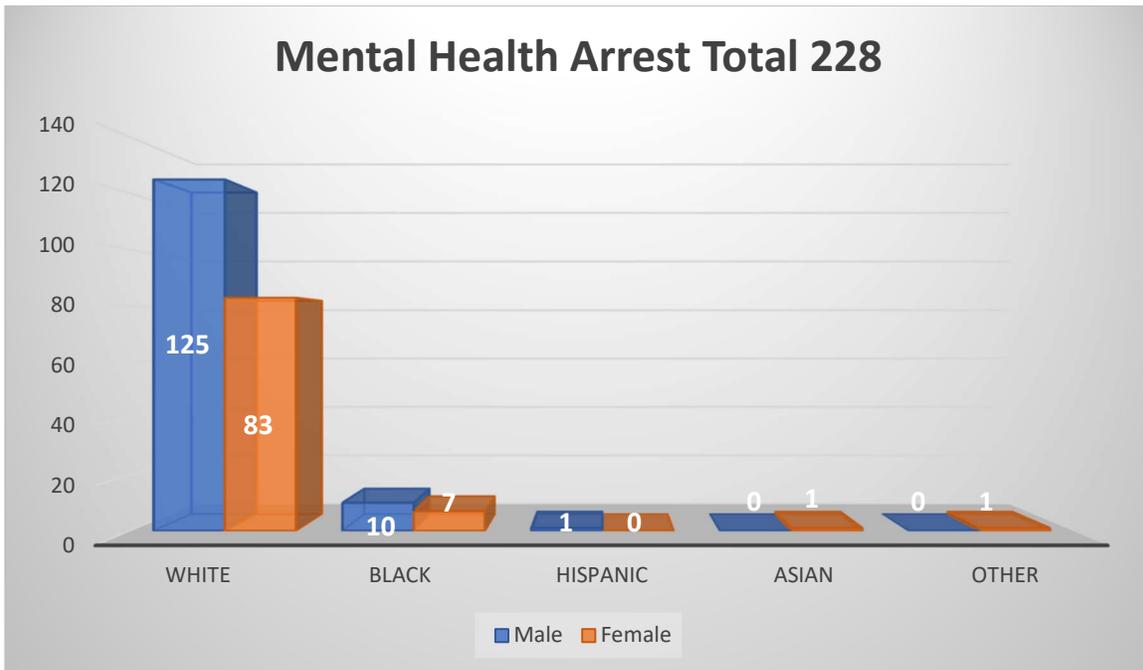


## Misdemeanor Total 202



## Violation Total 108





\*\*\*There were also 9 arrest warrants, 26 bench warrants and 20 criminal summons executed; totaling 55 arrests (refer to Warrant Section for further details)\*\*\*

### 2025 Accreditation Report

The New York State Law Enforcement Accreditation Program (NYS LEAP) for 2025 required compliance with 112 standards, up one standard from 2024. The new standard, standard 1.3, requires that all personnel assigned to the duties of the Accreditation Program Manager must complete the DCJS Law Enforcement Accreditation Program Training within one year of being assigned the duties. The department was immediately in compliance with this standard as Officer Donald Feldman, the program manager, attended the program manager training nearly ten years ago and has been successfully through two reaccreditation assessments since.

The accreditation year started off with a hard push to ensure that all accreditation files were up to date, fully organized and prepared for on-site reassessment that was scheduled for January 28<sup>th</sup>, 29<sup>th</sup> and 30<sup>th</sup>. Administration worked to make sure that the police facility was cleaned up more than normal with a little extra spit and polish while employees were educated on the reaccreditation process and what the expectations of the assessors would be for each of them. During the assessment, department employees sat for more than 130 interviews with the three assessors who found our members to be extremely personable and more importantly, knowledgeable regarding our policies and procedures. When the reassessment was completed, the department was found to be in full compliance to all standards and was unanimously recommended to the New York State Law Enforcement Accreditation Council for reaccreditation.

The accreditation program after reassessment never actually stops. The program requires that the accreditation team get right back to business and recreate new standard folders and documents for the next five-year cycle. So, we got right to it.

In March of 2025, the department welcomed back a position at the rank of Lieutenant allowing a separation between the patrol and criminal investigation functions. This separation required the reworking of nearly all of the 121 departmental General Orders to properly assign each division commander specific duties and responsibilities. As of the end of December, 34 General Orders have been completed and reissued but this task is still very much in process.

The remaining work for accreditation in 2025 required the continuous updating of the program standard files to maintain compliance. The update to the file program folders could be the adding of a revised General Order or the addition of proofs of compliance for each standard. In December, we once again worked on the annual compliance survey, a report that gives specific information on when certain required tasks were performed and how the agency is maintaining compliance with the LEAP program. This survey must be submitted no later than January 15<sup>th</sup> of the following year and once completed ends the 2025 accreditation cycle.



# 2025

## Canandaigua Police Department



## Road Patrol Division Annual Report



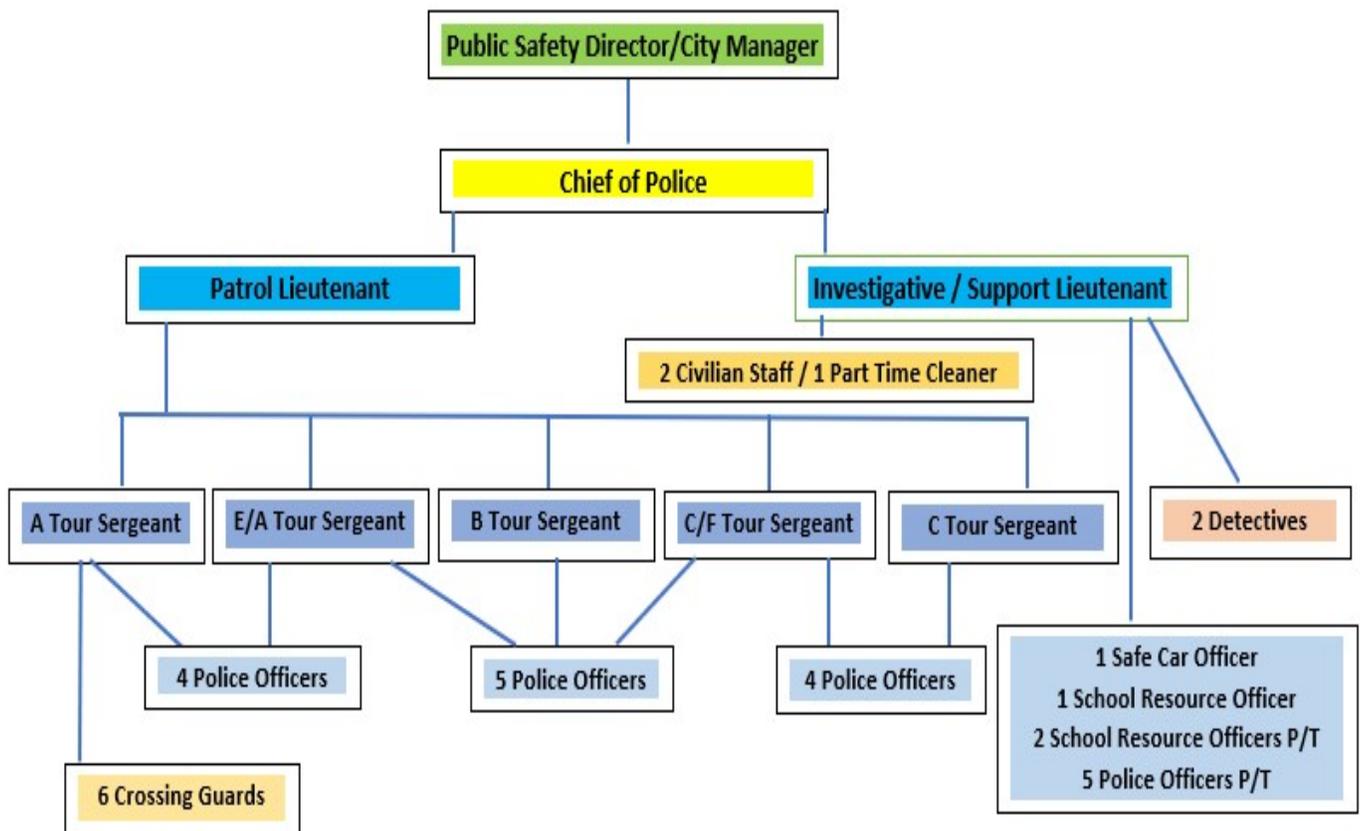
## Road Patrol Division

The Canandaigua Police Department hired three new police officers in 2025. Aside from our daily duties, we engaged in extensive training throughout the year. Despite personnel changes and ongoing training, our mission to serve and protect the citizens of Canandaigua remained our top priority. We continued to build a strong partnership with the community and worked together to provide a safe environment where quality of life is improved through competent, fair, and impartial police services. The primary goals of the Canandaigua Police Department include protecting life and property, resolving conflicts, fostering a sense of security in the community, reducing opportunities for crime through prevention strategies, identifying, apprehending, and prosecuting offenders, recovering and returning property, and providing public service whenever possible.

### Structure and Manpower

The Canandaigua Police Department has a budget for twenty-five full-time sworn officers and seven part-time sworn officers. The Road Patrol Division consists of thirteen full-time sworn officers and five Sergeants. The organizational structure of the Canandaigua Police Department is illustrated in the flow chart below.

### Organization Structure



## **Responsibilities**

Road Patrol Officers and Sergeants have many responsibilities within their day-to-day activities. They are on the front lines in keeping our community safe. The responsibilities of Police Officers who work the road are as follows:

1. A Police Officer will be responsible at all times for the prevention of crime.
2. Enforcement of all laws and ordinances.
3. Protection of life and property.
4. Preservation of public order and peace.
5. Arrest and prosecution of law violators against life and property.
6. Professional adherence to Department Rules and Regulations.
7. Obey all lawful orders and perform duties as assigned.
8. Complete daily inspections of the assigned patrol vehicle.
9. Photograph crime scenes in the absence of an Evidence Technician.
10. Obey the laws and ordinances which he is obligated to enforce.
11. Maintain regular and predictable attendance.
12. Be physically fit to effect a forcible arrest if necessary.
13. Engage in community policing activities as needed or required



The responsibilities of the Sergeants who oversee the Police Officers that work the road are as follows:

1. Lead by Example.
2. Supervise Uniform Police Officers when assigned.
3. Duties as assigned.
4. A supervisory member will be responsible for the enforcement of all laws and ordinances, Department Rules and Regulations, orders, procedures, discipline, punctuality and attendance, appearance, good order, and efficiency of members within their assigned jurisdiction.
5. Be physically fit to effect a forcible arrest if necessary.
6. Train, direct, supervise, and evaluate members in their assigned duties; recommend

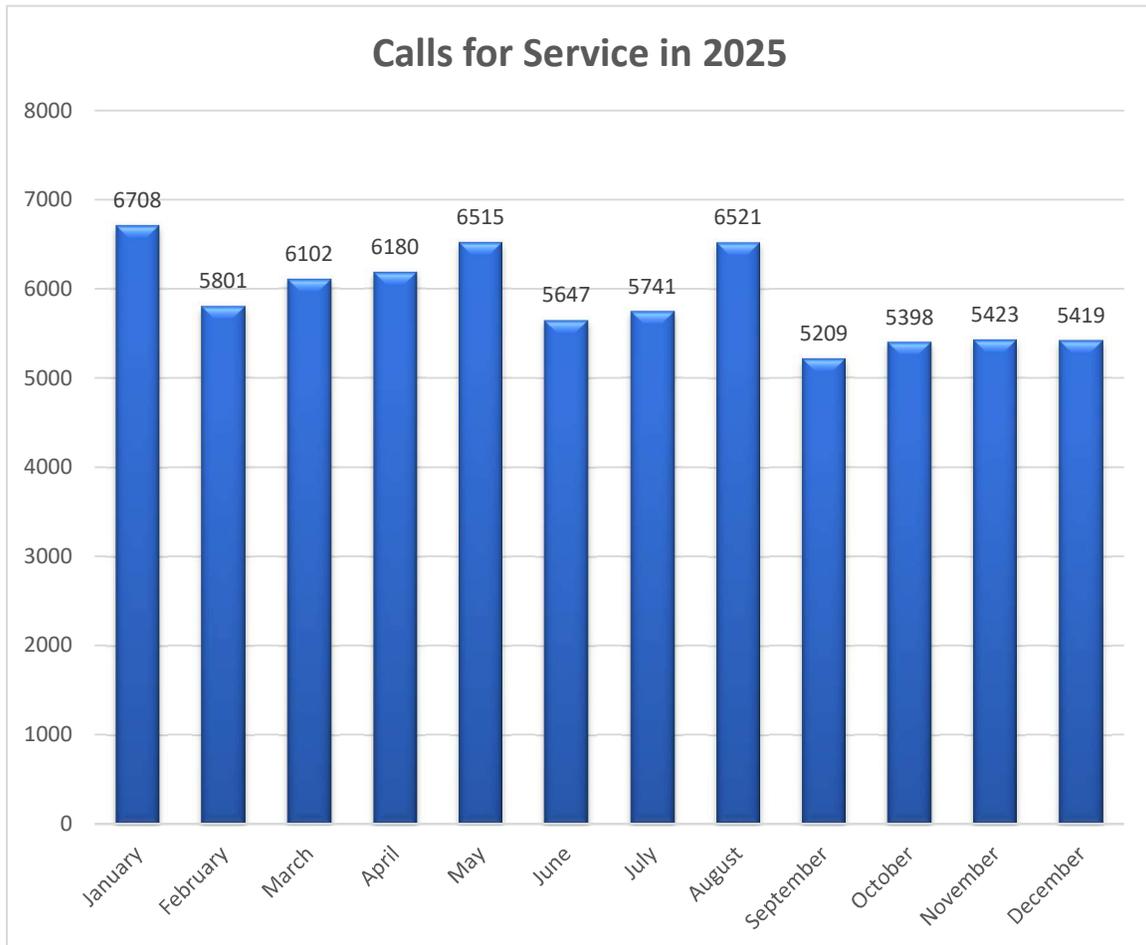
- remedial or disciplinary action for inefficient, incompetent, or unsuitable members.
- 7. Enforce all local and state laws.
- 8. Handle calls for service and field reports when necessary.
- 9. Obey all lawful orders.
- 10. Assist members of the Criminal Investigation Division as needed or assigned.

**Response Times for Calls to 911**

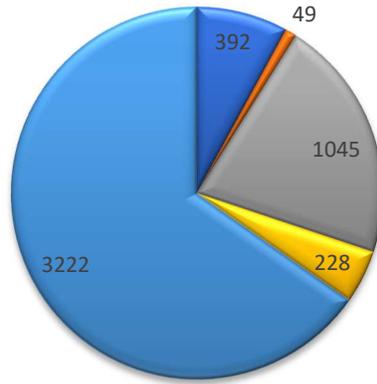
In 2025, the Canandaigua Police Department responded to approximately 16,115 911 calls. **\*\*Note:** This number does not include officers’ self-initiated activities such as foot patrols, enforcement details, traffic stops, property checks, etc., or walk-ins to Police Headquarters. The average response time to 911 calls was 2 minutes and 41 seconds. The average response time reflects all emergency and non-emergency responses. 911 calls are typically prioritized with other pending calls, with officers handling emergency matters first. Emergency responses are typically quicker, while non-emergency responses may take longer based on the priority assessment.

**Breakdown of Calls for Service**

The Canandaigua Police Department handled 70,664 calls for service in 2025. Officers filed 2,048 reports throughout the year. Below are various pie, column, and bar charts that illustrate some of the 152 types of calls for service the Canandaigua Police Department responded to in 2025.



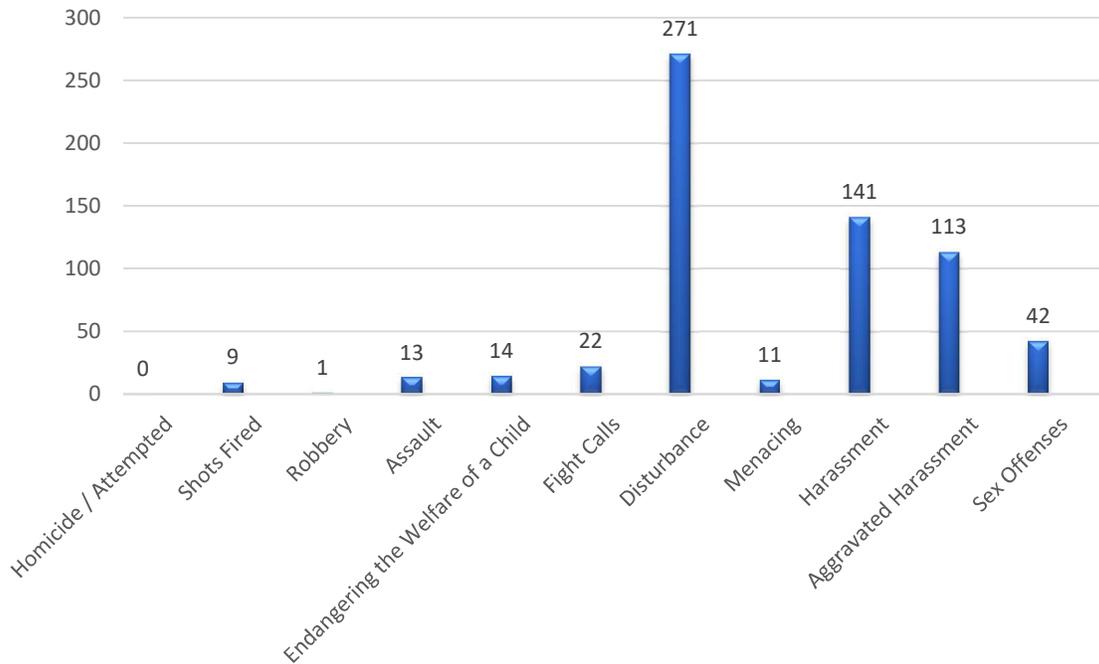
### Total Arrests in 2025



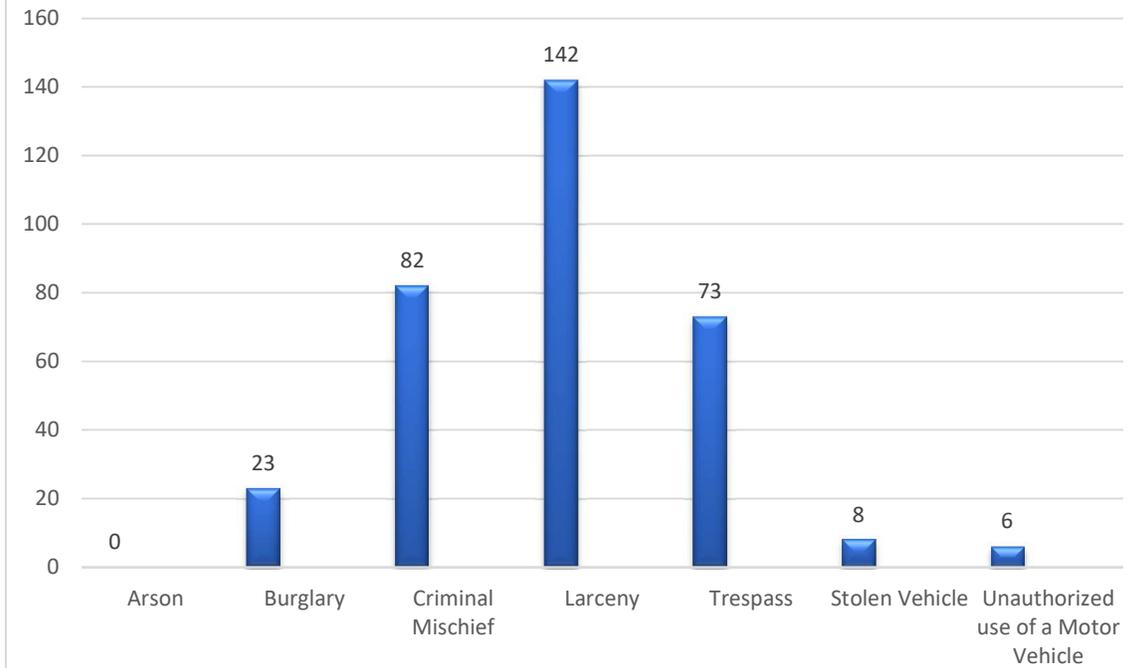
■ Penal Law / Warrants / Others 
 ■ City Code 
 ■ Parking Violations  
■ Mental Health Arrests 
 ■ Vehicle and Traffic

**\*\*Total arrests under the Penal Law may include multiple charges for individual suspects\*\***

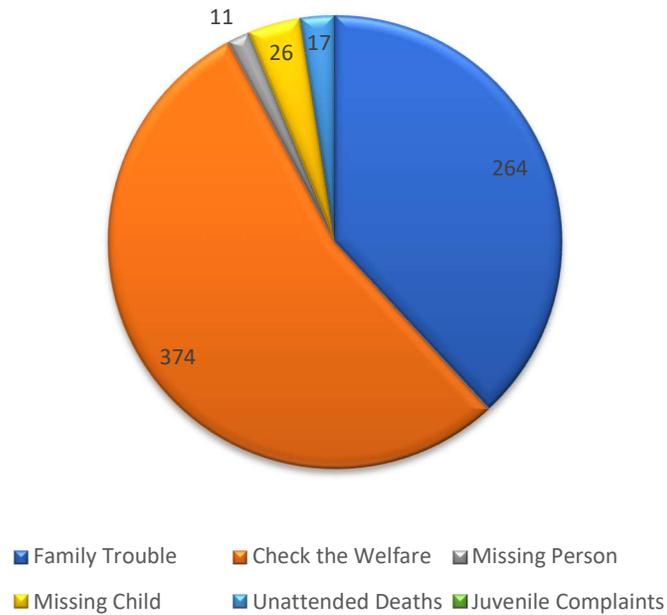
### 2025 Physical Crimes



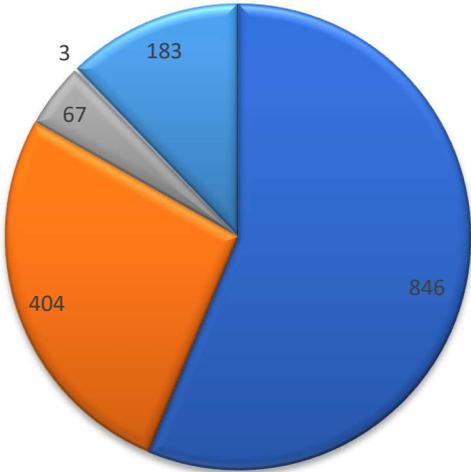
## 2025 Property Crimes



## 2025 Family / Person Oriented Complaints

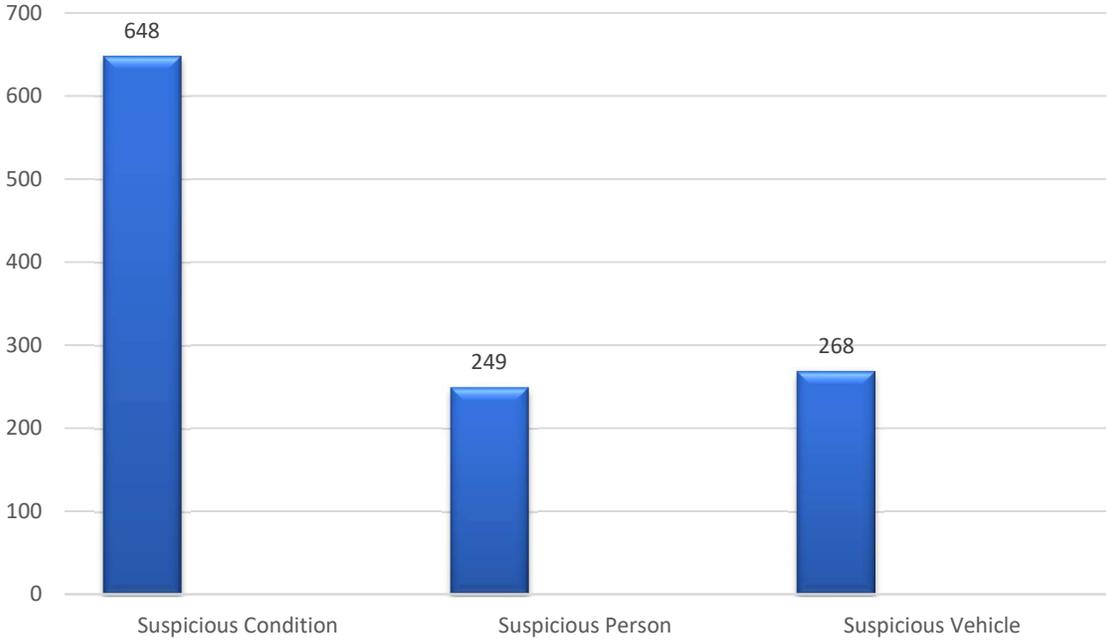


### 2025 Assist Complaints

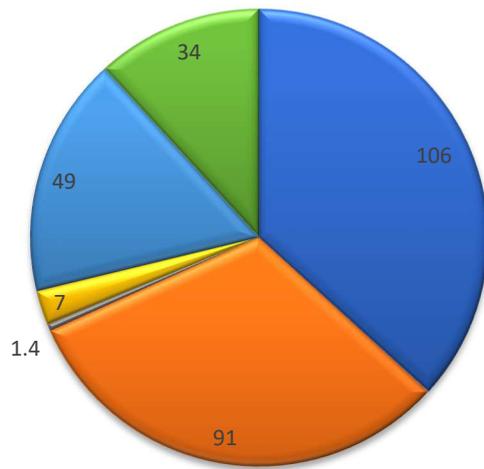


■ Citizen Assists ■ Assist Ambulance ■ Assist Fire Department ■ Assist Motorist ■ Assist Other Agency

### 2025 Suspicious Complaints

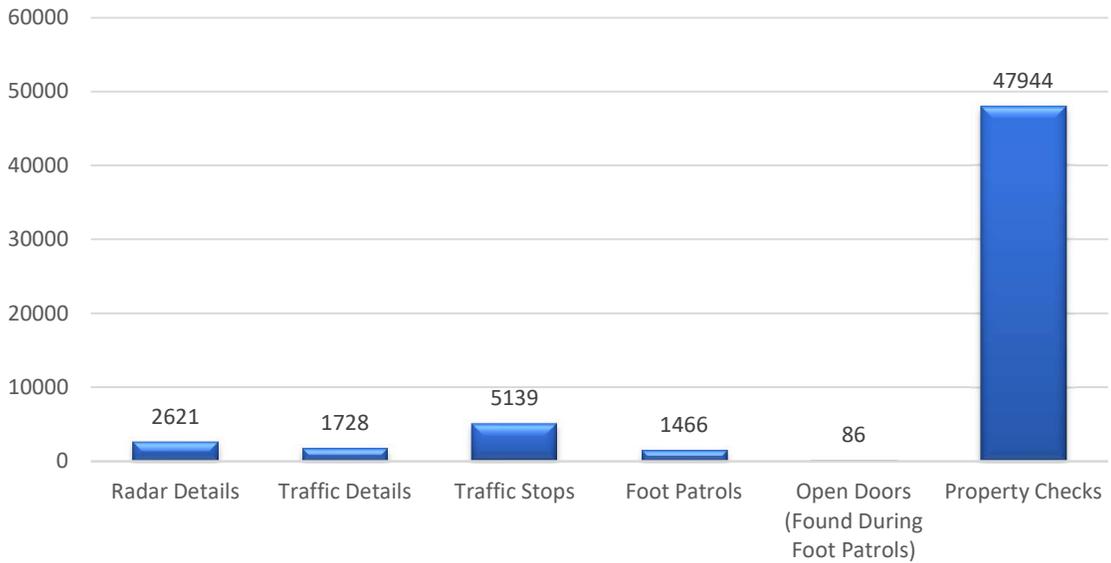


## 2025 Nuisance Complaints



- Noise Complaints
- Keep the Peace
- Animal Complaints
- Firework Complaints
- Municipal Code Violations
- Neighbor Disputes

## 2025 Proactive Enforcement



# 2025

## Canandaigua Police Department



## Criminal Investigation Unit Annual Report



## **Criminal Investigative Division Overview**

The Canandaigua Police Department's Criminal Investigation Unit is the investigative branch of the Canandaigua Police Department. The CIU is an integral component that is responsible for investigations based on the scope, length, complexity, and/or requires a certain expertise that members of the CIU possess. The members of the CIU have engaged in specialized training or have countless hours of experience in various aspects of specialized investigations, which include but are limited to, Interview and Interrogation, Child Forensic Interviews, Search Warrant Applications, Surveillance, Narcotic Investigations, Sex Offenses, Violent Crimes, Burglaries, Grand Larcenies, and Death Investigations. The CIU works closely with the Ontario County District Attorney's Office in an effort to consistently strive to bring past and current investigations to a successful close. At times, depending on the nature of the investigation, the CIU has worked with surrounding District Attorney Office's. The CIU works with various other law enforcement agencies in addition to Parole, Probation, and various Federal Agencies to share pertinent information, gather intelligence, or conduct joint investigations. The members of the CIU are also active members on numerous multi-disciplinary teams (MDT's) within Ontario County, which include offenses involving children and elderly victims.

## **Criminal Investigative Division Responsibilities (General Order 705)**

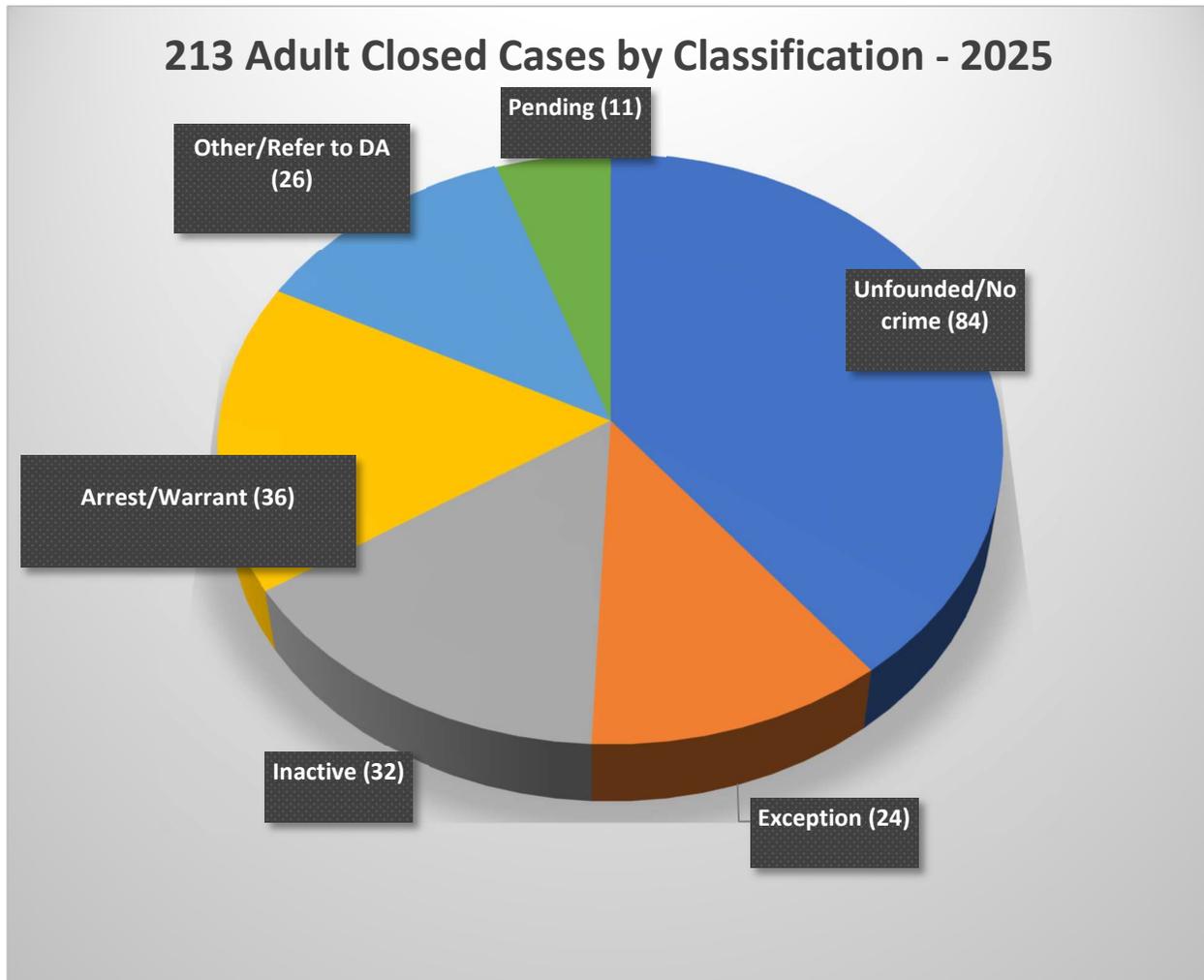
1. Initiate criminal investigations.
2. Conduct background checks as assigned.
3. Secure and protect the integrity of crime scenes.
4. Identify:
  - a. Witnesses
  - b. Victims
  - c. Suspects
5. Conduct interviews or interrogations of any parties who witnessed or were involved in an incident.
6. Limit the access to a crime scene to law enforcement officials with an authorized purpose for entering the scene and;
  - a. Record the identities of those that enter or exit.
  - b. Record their reason for entry and,
  - c. The times of entry and exit for all persons who enter and exit a crime scene.
7. Conduct searches of scenes for items of evidence.
8. Recover evidence if so qualified to do so or notify an Evidence Technician or Crime Scene Specialist as needed.

9. Complete necessary notifications when required.
10. Identify and arrest offenders.
11. Prepare reports and the appropriate charging documents for prosecution.
12. Conduct follow-up investigations. The follow-up investigation shall include, but not be limited to:
  - a. Review and analyze all previous reports prepared during the preliminary investigation.
  - b. Conduct additional interviews and/or interrogation of victims, witnesses or suspects.
  - c. Review departmental and other records for possible leads on the case.
  - d. Seek additional information from other sources such as other officers or informants.
  - e. Collect or cause the collections of physical evidence.
  - f. Identify and apprehend suspects.
  - g. Determine involvement of suspect(s) in other crimes.
  - h. Check suspect(s) Criminal History, if applicable.
  - i. Prepare cases for court presentation by consulting with the District Attorney on an as-needed basis.
  - j. Assist in case preparation and testify in court.
13. The following types of cases are forwarded to the Criminal Investigative Division:
  - a. All felony cases.
  - b. All sex offense cases.
  - c. All juvenile cases.
  - d. All hate crimes.
  - e. All background investigations.
  - f. All bail jumping cases as requested by the District Attorney's Office.
  - g. All crimes in which a weapon was used.
  - h. All cases of a protracted nature, i.e. identity theft cases.
  - i. All cases requiring a certain expertise of the members of the investigative division or are of a sensitive/confidential nature

- j. All other cases as deemed necessary to achieve the goals and objectives of the Canandaigua Police Department.

**Criminal Investigative Division Structure/Manpower**

- 1. One Supervisor who oversees two Detectives
  - A. Lieutenant Nathan Lawrence
    - I. Detective Anthony Catalfamo
    - II. Detective Tyler Liberty



**Case Closure Classification definitions**

Arrest/Warrant/: Closed by the arrest or an arrest warrant was requested of a known offender(s).

Other/Refer to DA: Closed by turning over to another agency for jurisdictional reasons or to the Ontario County District Attorney’s Office for consideration.

Pending: Open/pending investigation.

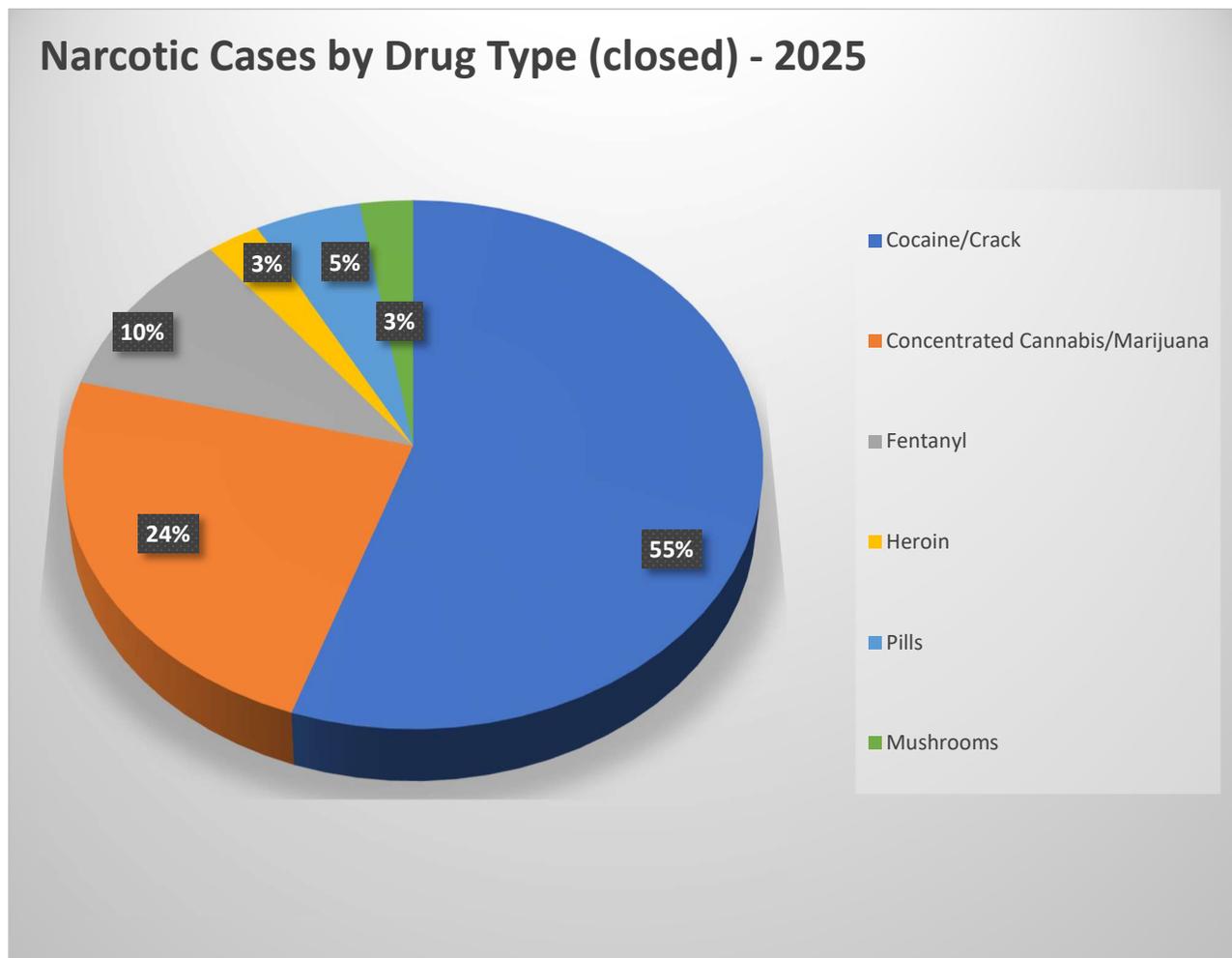
Unfounded/No Crime: Closed after a complete investigation has shown that no offense was committed. This classification pertains to all background investigations. This classification also includes self-generated reports/cases where no offense was committed but merited documentation.

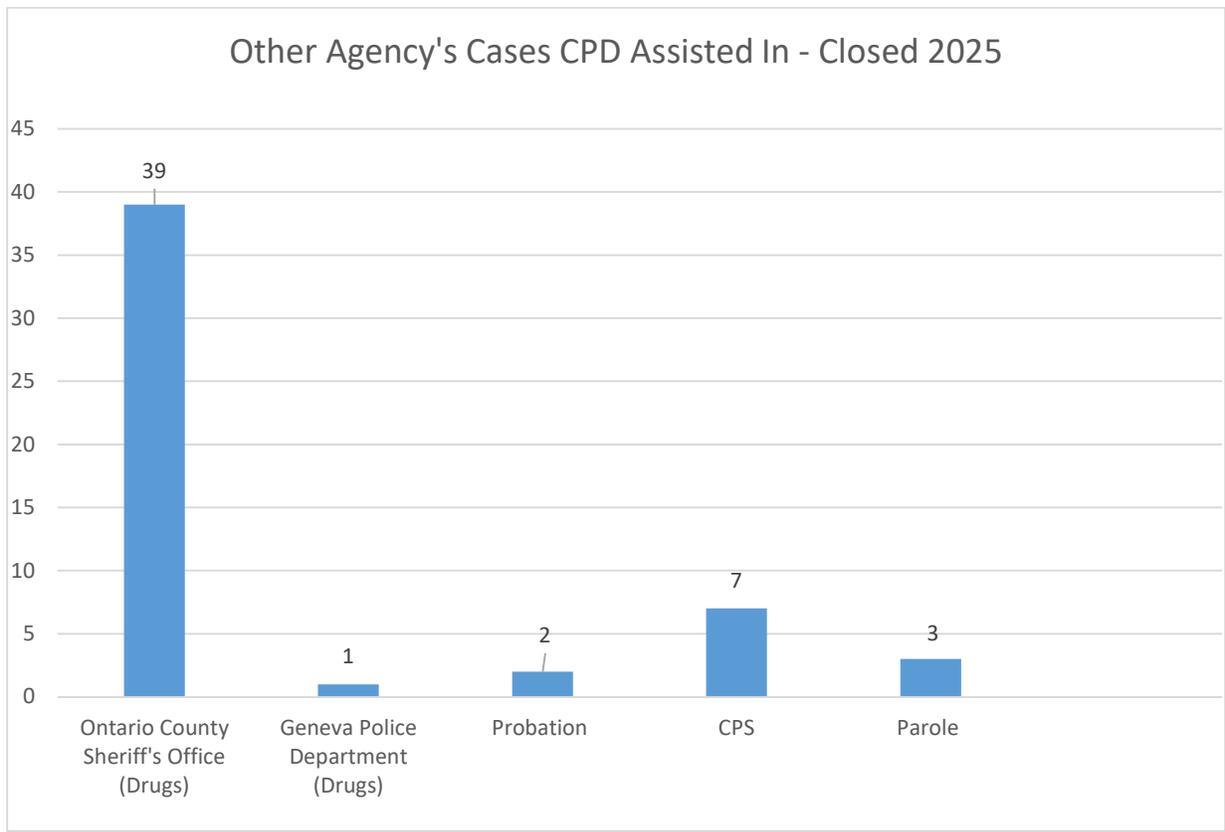
Exception: The offender(s) have been identified but no prosecution is initiated (no probable cause to make an arrest) or the complainant withdrew their complaint.

Inactive: Closed after all leads have been exhausted and no suspect(s) have been identified.

### Narcotics Sales Investigations

For 2025, Detectives Catalfamo and Liberty were tasked as the primary Narcotics Detective for the City of Canandaigua Police Department. His function encompasses, but is not limited to, identifying confidential informants and working with those confidential informants to engage in pro-active investigations of illegal substance sales, prostitution, sex offenses involving the predation of adults on underage persons, and illegal gun sales. To carry out his function, he is demanded to “blend in” with various private citizens along with take on various undercover roles to infiltrate, investigate, and ultimately arrest offenders along with would-be predators. The Detectives also worked in conjunction to offer assistance and obtain assistance from various other Law Enforcement Agencies who have dedicated Narcotic and Undercover Detective(s)/Investigator(s). These group of professionals work together to be pro-active on a daily basis with the goal to eradicate illegal activity in Ontario County.





**NOTE:** The above charts do *NOT* include the numerous *Open/Pending* investigations for 2025.

### **Notable Incidents that Occurred in 2025**

The Canandaigua Police Department's Criminal Investigative Unit handled 509 cases in 2025. A few of the notable investigations are listed below:

#### **Robbery**

On April 10<sup>th</sup>, 2025, at about 1:18 am, Officers from the Canandaigua Police Department responded to the 7-Eleven on South Main Street for a panic alarm activation. Officers learned that a male had entered the store and menaced the clerk with a hammer, demanding gas for his vehicle. Out of fear for their safety, the clerk complied with the demands and waited before activating their panic alarm. Investigators from the Canandaigua Police Department's Criminal Investigative Unit responded and were able to identify the male suspect. Identifying information was broadcasted, and the suspect was later located after being involved in a motor vehicle accident in Ontario County. The suspect was charged with Robbery in the 1<sup>st</sup> degree, a class B Felony.

#### **Bomb Threat**

On May 30<sup>th</sup>, 2025, around 10:20 pm, officers from the Canandaigua Police Department responded to the intersection of West Gibson Street and North Main Street after reports of a male yelling that he had a bomb. Officers spoke with the caller, who saw a male holding a briefcase and shouting that he was ready to die

and talking about having a bomb. They found the briefcase near a business and set up a perimeter while nearby agencies responded with specialized equipment. The incident led to a shelter-in-place order and the closure of major roads in the area for several hours. Officers quickly identified and detained the suspect for further investigation by the Canandaigua Police Department's Criminal Investigative Unit. With help from the Ontario County Sheriff's Office K9 unit and Monroe County Bomb Squad, the briefcase was made safe. The shelter-in-place order was lifted, and the roads were reopened. The suspect was charged with falsely reporting an incident, a class E felony.

### **Terroristic Threat**

On November 7<sup>th</sup>, 2025, Investigators from the Canandaigua Police Department's Criminal Investigative Unit became aware of a threat towards the Granger Homestead's Christkindl Dance. The threat was terroristic in nature, resulting in the closure of the dance and a substantial loss of revenue. Through investigation, the suspect involved was located and subsequently charged with making a terroristic threat, a class D Felony.

### **Drug Arrests**

Between April to June of 2025, members of the Canandaigua's Criminal Investigative Unit, along with investigators from the Ontario County Sheriff's Special Investigations Unit, launched Operation Flight of the Phoenix after numerous complaints of drug activity in the Phoenix Street area. After a lengthy investigation, three suspects were arrested and charged with multiple counts of criminal sale of a controlled substance in the 3<sup>rd</sup> degree.

In August of 2025, members of the Canandaigua's Criminal Investigative Unit, along with investigators from the Ontario County Sheriff's Special Investigations Unit, arrested two men after a multi-month investigation into narcotic sales within the City of Canandaigua. The two suspects were charged with criminal possession of a controlled substance with intent to sell and criminal possession of a weapon. During the arrest, a loaded 9mm pistol with a defaced serial number was located along with a significant amount of crack cocaine.

In March of 2025, members of the Canandaigua's Criminal Investigative Unit, along with investigators from the Ontario County Sheriff's Special Investigations Unit, attempted to arrest Jonahtan Matthews Jr. for numerous drug sales. During the arrest attempt, he collided with an unmarked police vehicle, drove over the sidewalk, and fled the scene. A pursuit was initiated but was called off shortly after due to the danger his driving posed. After being on the run for close to a year, the U.S. Marshals Service located Matthews and took him into custody. Matthews faces numerous drug sale charges and other felonies due to fleeing the scene.

### **Juvenile/School Resource Officer Division**

#### **Juvenile/SRO Division Structure/Manpower**

One Supervisor who oversees one full-time and four part-time School Resource Officers.

A. Lieutenant Nathan Lawrence

- I. Officer Jordan Carey (Academy full-time)
- II. Officer Stephen Hedworth (Elementary / Primary School part-time)
- III. Officer Delforte (Middle School part-time)
- IV. Officer Michael Cole and Officer Dyson Williamson (Work after school events and fillers if one of our SROs are not working)

The Canandaigua Police Department's Juvenile/School Resource Officer Division is the link between the criminal justice system and juveniles, whether or not an offense has been committed. The Juvenile/SRO Division handles virtually all cases that involve an individual under the age of 18 and all cases where an incident occurs within the City of Canandaigua School District buildings and grounds. Various types of cases include, but are not limited to, children disobeying their parents, unruly behavior, follow up to children who have been report missing but have been located, attendance issues, and incidents involving violations of State and Local laws.

The City of Canandaigua School District consists of the Primary, Elementary, Middle, Academy, Academic and Career Center, and Administrative Building in addition to the district's playgrounds and sports fields. The Juvenile/SRO's are looked at as a resource, which the school community can turn to. As such, our SROs are trained in and fulfill three roles by using a triad approach. The officer acts as a law enforcement officer, an informal counselor, and a teacher. As a law enforcement officer, the primary purpose is to "keep the peace." As an informal counselor, the officer provides resource guidance to students, parents, teachers, staff, and act as a link to support services both inside and outside the school. As a teacher, the officer will share special law enforcement expertise by presentations in the classroom to promote a better understanding of our laws. Furthermore, the SRO also serves as positive role model for the students on campus during school hours and off campus at extracurricular activities.

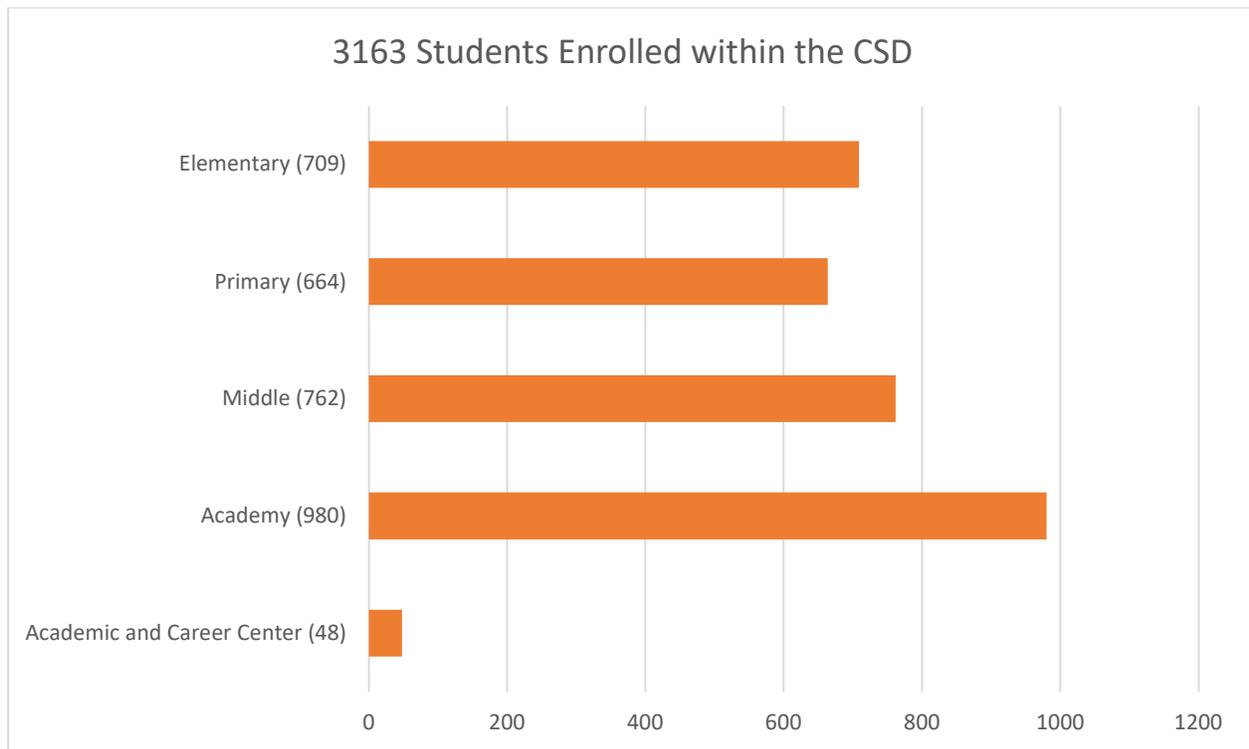
The presence of School Resource Officers, who are easily identifiable by their attire, which consists of duty uniform, also provide a first line of defense regarding safety issues. Their presence directly addresses student and faculty safety by eliminating response time that could be crucial in life-or-death situations whether they be at the hands of an assailant or a medical incident involving both students and staff. Their full-time presence, and therefore their immediate response time, is priceless when handling incidents of special-needs or distraught children who wander off school grounds. As most every parent is highly concerned about the safety of their child, especially in this day and age, they can go about their day trusting that the Canandaigua Police Department and the City of Canandaigua School District have taken the initiative to provide the necessary steps in the protection and watch care of their children during the school year.

**Juvenile/School Resource Officer Division Responsibilities**

- Daily walkthroughs of school buildings, door checks, and security surveys.
- Daily mobile patrols of buildings exteriors, parking lots and roadways at school properties.
- Daily informal interaction with students and staff in hallways, lunchrooms, classrooms and school activities.
- Daily observations of school security cameras.
- Frequent meetings and / or phone conferences with School Counselors.
- Daily assists to students and / or parents in the SRO Office with questions, issues, conflict resolution and rapport building.
- Provide special and confidential LEO advice to District administrators on an as needed basis.
- Receive frequent off-hours phone calls to assist Police Department and/or School District with resolving issues with students and families when required.

- Attend Juvenile Probation Meetings.
- Conduct “Shop with a Cop” details.
- Conduct school safety drills.
- Conduct classroom presentations at the Primary-Elementary School, Middle School and the Academy.
- Mentor special needs students at the Primary/Elementary School.
- Conduct home visits / SRO Truancy investigations.
- Conduct Special Details, special assists to staff, students or parents, special requests for advice and counsel from administration and athletic department, special response to security or traffic issues.
- Conduct assists to outside agencies with school related cases as required.
- Follow up with investigations involving individuals under the age of 18 when requested.
- Prepare necessary paperwork in incidents that are being transferred to Probation, Family Court, or the Canandaigua City Court.
- Work in unison and assist where necessary with appropriate agencies when formal prosecution is deemed the necessary route.



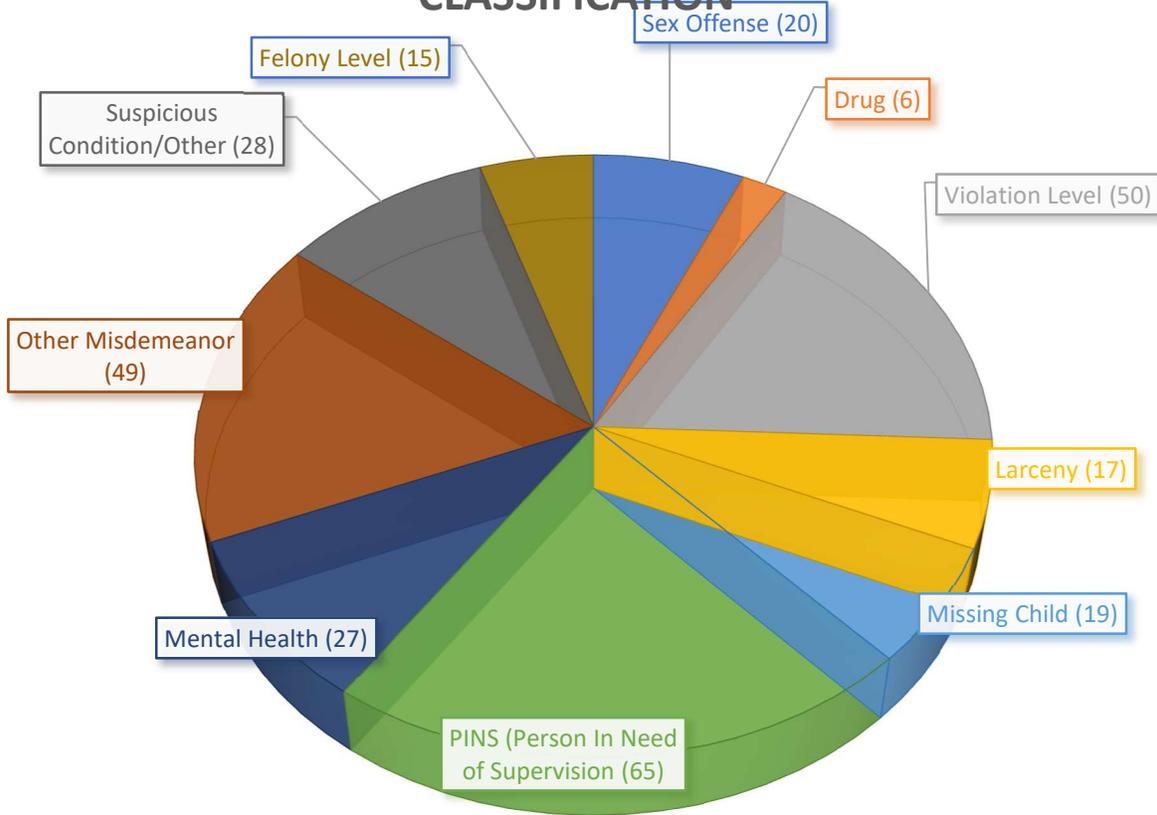


**Juvenile/SRO Cases are closed with one of the following statuses**

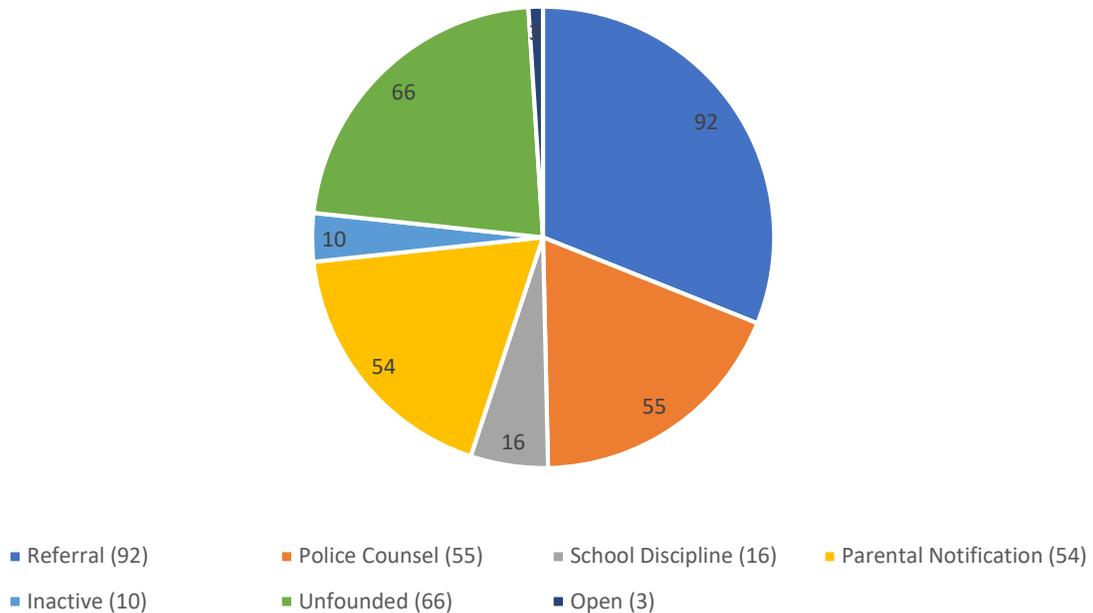
- a. Referred to Canandaigua City Court
- b. Referred to Family Court
- c. Referred to Probation
- d. Referred to Other Outside Agency
- e. Referred to Youth Part
- f. Referred to Youth Court
- g. Referred to Clifton Springs Hospital or other medical facility
- h. Referred to Other Outside Agency
- i. Police Counsel
- j. Parental Notification
- k. School Discipline
- l. Inactive
- m. Unfounded

Note: In the vast majority of cases, an arrest report is generated when a violation of law was committed but did not, for various reasons, tend to lead to formal Probation nor prosecution in Family Court/Youth Part/Youth Court. Arrest reports generated in these instances are not included in the CIU statistics.

## 296 JUVENILE/SRO CASES HANDLED IN 2025 - CLASSIFICATION



## 296 Juvenile Closure Statuses in 2025



# 2025

## Canandaigua City Police Department



## Warrants Annual Report



## Warrant Report – 2025

In 2025, the Canandaigua City Court issued **47** warrants of arrest, and **24** Criminal Summons for violation level offenses. Of those **47** warrants, **6** were recalled/vacated by the court, **30** were served upon the defendants by law enforcement, and **11** remain open and pending arrest.

In total, the Canandaigua City Police Department has **43** outstanding warrants, dating back to 2015, which is **3** more than at the end of 2024. Of those **43**, **27** reside outside of Ontario County, **13** reside outside of New York State, and **5** reside in an unknown location.

### Statistical breakdown regarding 2025:

**Warrants Issued: 71** (including criminal summons)

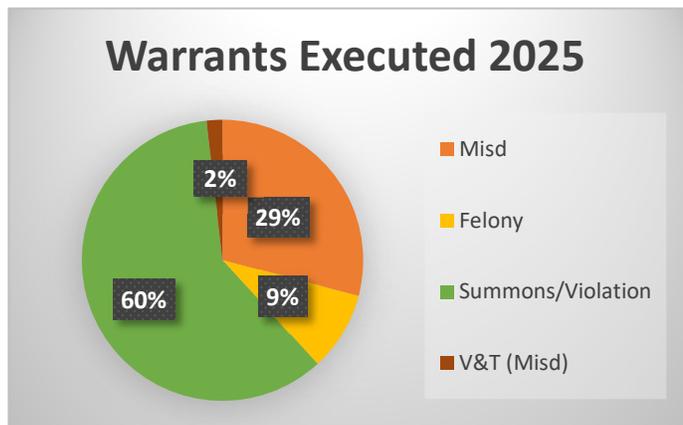
- Arrest Warrant: 17
- Bench Warrant: 30
- Criminal Summons: 24
- Category:      Violation - 37
- V&T (misd) – 1
- Penal law (misd)– 23
- Felony - 10



**Warrants Executed** (including other agencies): 55

- Arrest Warrant: 9
- Bench Warrant: 26
- Criminal Summons: 20

- Category:      V&T (misd) – 1
- Misdemeanor – 16
- Felony – 5
- Violation/Criminal Summons - 33



# 2025

## Canandaigua Police Department



## Community Services Annual Report



# Mission Statement

*The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through the delivery of competent, fair and impartial police services.*

As clearly mentioned in the above mission statement, our primary focus here at the Canandaigua Police Department is the citizens of our community. It is commonly believed a police department does little outside of enforcing the many laws of New York State; however, as you will read in this report, the Canandaigua Police Department goes far beyond the simple application of law when it comes to ensuring the prosperity of the community we serve. The following report will include descriptions of the services we provide as well as several of the many community orientated events we have participated in for the year 2025.

## Bike Patrol Unit

The Canandaigua Police Department Bike Patrol unit is currently comprised of eight members. The Canandaigua Police Department typically utilizes the bike patrol unit during many of the holiday events such as the 4<sup>th</sup> of July and Memorial Day Parades, as they can easily navigate high traffic areas. Experience has shown a bike patrol officer is much more approachable than that of an officer on foot or in a patrol vehicle. In addition, bike patrol officers promote bike safety by utilizing their helmets, proper hand signaling, and other bicycle safety equipment. Finally, a police department that utilizes a bike patrol reduces the wear and tear on patrol vehicles as bicycles are less expensive to maintain. The seven bike certified officers are as follows:

**Lt. David Demchuk, Sgt. Christopher Reynolds, Sgt. Andrew Strablow, Sgt. Eric Ransley, Det. Anthony Catalfamo, Officer Jordan Carey, and Officer Jeremiah Welch**



# Child Passenger Safety Seat Unit

The Canandaigua Police Department also offers another specialized service to our community in the form of child safety seat installations. Officer's Moriah Stewart, and Kaila Imm, along with clerk, April Turner, have attended and passed the required National Child Passenger Safety Certification training program to become Child Safety Seat Technicians. The Child Passenger Safety Seat Unit is a valuable resource to the community that provides education to parents and caregivers so they can make the proper seat selection for their child and feel confident in installing their car seat in their vehicle or in another. Care givers can either contact the Canandaigua Police Department to make arrangements with one of the above technicians or attend a car seat check event within the community.

In 2025, our three technicians completed 8 installations. Our technicians also put on a joint car seat installation check point with the Ontario County Sheriff's Office and New York State Police at the Canandaigua Fire Department off of State Route 332.

If you wish to schedule a car seat installation with one of our technicians, please email or call the Canandaigua Police Department. Email addresses for our technicians are available on the Canandaigua Police Department website.





## Property Checks

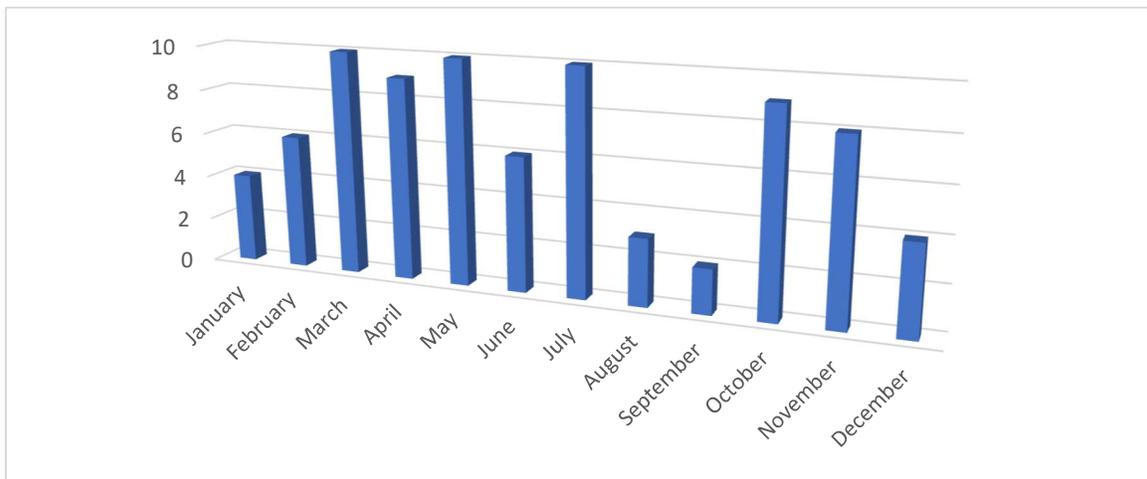
Another service provided to the citizens and business owners of the City of Canandaigua is property checks. One of the many duties of the road patrol is to ensure that all the laws pertaining to parks and other city properties are being obeyed. Aside from city properties, citizens and businesses can request that the police department do routine passes by their homes or businesses. This commonly occurs when a citizen/business owner leaves their home/business for vacation, has been a victim of a crime, or other various reasons. All city and private properties are checked several times over a twenty-four-hour period. **In 2025, the City of Canandaigua Police Department conducted 47,944 property checks.**

The Canandaigua Police Department performs property checks in multiple ways. One of those ways comes in the form of a foot patrol. Between the hours of 9:00 am and 10:00 PM, each officer on duty is required to do a foot patrol of the downtown business district. This provides an excellent opportunity for officers to interact with the citizens, visitors, and business owners of the city. During the warmer months when there is a larger population of people at the Canandaigua Lake, foot patrols are expanded to include the City Pier, Kershaw Park, and Lake Front Park. **In 2025, officers performed 1466 foot patrol details in the areas of Downtown, Kershaw Park, the three schools within the city, and other various parks throughout the city.**

Between the hours of 10:00 PM and 6:00 AM, one officer is assigned to walk the eastside of the business district, while another is assigned to walk the westside. These officers check the businesses to make sure they are locked, undamaged, and free of vandalism. If a business is found damaged or a door is found unlocked, the officer will make every effort to contact the business owner or representative to advise them of the issue. **In 2025, of the 1466 foot patrol details, 841 of those foot patrols details were officers checking businesses during overnight hours.**



**Please refer to the graph below for a breakdown of businesses found with unsecured doors by month in 2025.**







## The Annual Torch Run for the Special Olympics



# 2025 Teen Police Academy

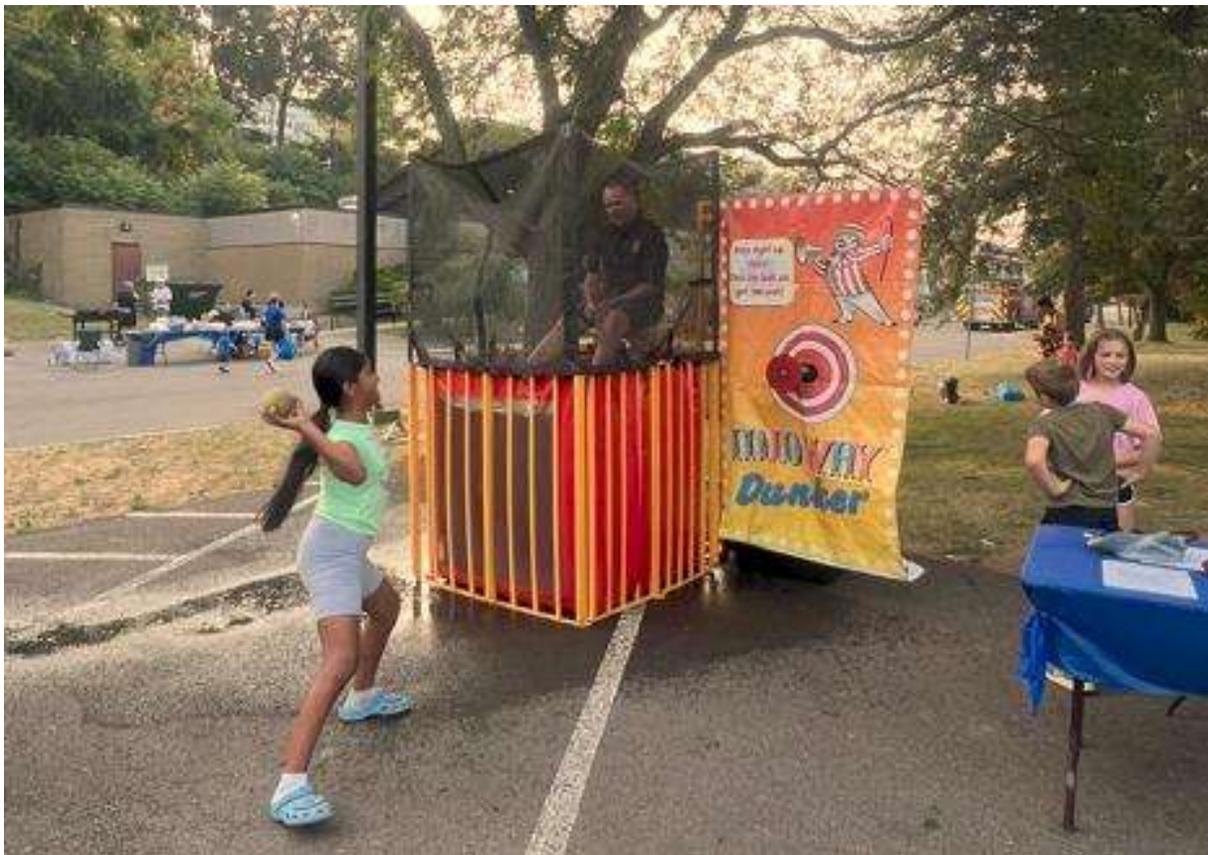




## **Bike and Safety Instruction at the Primary School**



# National Night Out



# Mock DWI Crash



# Office of the Aging Gift Giving



## Cocoa with the Popo



# Shop with a Cop



# Trunk-or-Treat Kid's Event



# Toys for Tots



# DEA Drug Take Back Event



# Fall into Canandaigua Festival



**The Canandaigua Police Department also provides other services and participates in many multi-disciplinary teams. Below you will find a list of these items as well as a brief description of each.**

- **Ontario County Elderly Abuse Enhanced Multidisciplinary Team:** Collaborating with numerous different agencies to discuss cases and keep the elderly and vulnerable adults safe.
- **Finger Lakes Child Abuse Response Team:** Collaborating with numerous different agencies to discuss cases and keep children who are victims of physical and sexual abuse safe.
- **Child Abduction Response Team:** A select team that is called if a child is abducted or has gone missing.
- **Child Advocacy Center of the Finger Lakes Board:** Members get together to discuss the inner workings of the center and make sure the mission, vision and purpose is being fulfilled.
- **Commercial Sexual Exploitation of Children:** Collaborating with numerous agencies to discuss cases and keep children who are victims of sex trafficking or potential sex trafficking safe.
- **The Ontario County Safety Council Committee:** Collaboration of people dedicated to enhancing our community's quality of life through educational programs and initiatives that promote safety. They are devoted to injury prevention and the promotion of safety by stimulating and spotlighting safety programs and activities in industrial, commercial, schools, hospitals and other civic organizations throughout Ontario County.
- **Crisis Intervention Team:** Collaborating with numerous agencies to talk about those in the community who have mental health issues and discuss how to better connect them to resources. Also, discuss and implement ways to keep officers trained and better equipped to deal with civilians with mental health issues that they deal when while working.
- **Behavioral Intervention Team:** The purpose of a Behavioral Intervention Team within the Canandaigua School District reinforces and builds on efforts by institutions to provide students, faculty, staff, and visitors ("School Community") with a safe and secure place to work, study, live, and visit.
- **Seniors and Lawmen Together Committee:** Law Enforcement working with the elderly to promote safety and to reduce senior's fear of crime.
- **Suicide Prevention Coalition:** Learn the warning signs and factors of suicide, and how together we can help prevent it.
- **The Partnership of Ontario County:** The Partnership for Ontario County is an independent non-profit organization, located in Canandaigua, NY. The Board of Directors and the Partnership team create, support and administer alliances to cultivate positive social change.
- **Ontario County Domestic Violence Team:** Collaborating with numerous agencies to improve our overall response to domestic violence in our community
- **Ontario County Threat Assessment Committee:** Multi-disciplinary team designed to prevent and address acts of targeted violence.

# 2025

## Canandaigua Police Department



## Crisis Intervention Team Annual Report



## Crisis Intervention Team (CIT)

“Preserving the dignity of individuals who are emotionally distressed is essential. It shall be the policy of the Canandaigua Police Department to have a group of officers specially trained to deal with emotionally disturbed individuals in a variety of situations within the community. These situations may include suicidal persons, persons displaying irrational/erratic behavior, persons with psychiatric issues, severe and dangerous emotional overloads, as well as any other mental health related incidents and referrals. These officers shall be known as the Crisis Intervention Team (CIT).” - General Order 591

The Canandaigua City Police Department Crisis Intervention Team began with 5 members trained in crisis intervention. We now have 11 members trained in crisis intervention.

### Members include:

Lieutenant Nathan Lawrence	Coordinator/Liaison
Lieutenant David Demchuk	Supervisor/Team Leader
Sergeant Christopher Reynolds	Team Member
Sergeant Eric Ransley	Team Member
Sergeant Trevor Dobies	Team Member
Detective Anthony Catalfamo	Team Member
SRO Michael Cole	Team Member
Officer Moriah Stewart	Team Member
SRO Vincent Delforte	Team Member
SRO Jordan Carey	Team Member
Officer Jeremiah Welch	Team Member



## General Order 591 – Crisis Intervention Team

In September, 2020, Canandaigua City Police Department expanded our General Orders (GO's) by adding a General Order specifically covering the Crisis Intervention Team. It outlines the policy, function, command structure, duties and responsibilities, and activation requirements for the team.

**Note:** This report was created utilizing programs that the Canandaigua City Police Department use for record keeping, and documentation of calls for service, including, but not limited to, Keystone Client, and Spectrum Justice System. The Ontario County 911 Center also assisted in providing data.

This report is intended to be as accurate as possible. When a Canandaigua City Police Officer gets dispatched to a job that is directly related to mental health, it gets classified as such by the 911 Center, for example: Mental Health Incident, or a Suicidal Subject. However, mental health situations can be involved in just about any type of call that an officer may respond to, such as a welfare check, or a disturbance, or simply a response to assist a citizen.

It would be safe to assume the statistics you will see in this report may be slightly higher in actuality, due to mislabeling of incident types. Careful inspections of as many calls for service reports as possible were performed to minimize inaccuracies.

### **2025 Canandaigua City Police Department:**

#### **Mental Health Incident Statistics**

In 2025, the Canandaigua City Police Department was dispatched to a total of **288** calls for service where the initial complaint involved mental health issues to some degree, with **20** contacts having been investigated and determined to not meet the criteria of mental health crisis. Out of those responses, **268** were directly related to a mental health crisis. **228** of those resulted in some form of mental health arrest, and hospitalization, under the New York State Mental Hygiene Law. **39** responses were found to be minor issues that required no direct action or intervention by law enforcement or CPEP. The remaining **1** was reported a suicide. There was no opportunity for preventative intervention and at this time, no cases are still under investigation.

.....

**143** of the incidents were related to the New York State Mental Hygiene Law Section 9.41, which allows any police officer to take into custody any person who appears to be mentally ill, and is conducting himself or herself in a manner which is likely to result in serious harm to the person or others. “Likelihood to result in serious harm” shall mean substantial risk of physical harm to himself as manifested by threats of, or attempts at suicide, or serious bodily harm, or other conduct demonstrating that he is dangerous to himself or herself. Such officer may direct the removal of such person, or remove him or her to any hospital specified in subdivision (a) of section 9.39 or any comprehensive psychiatric emergency program specified in subdivision (a) of section 9.40, or, pending his or her examination or admission to any such hospital or program.

78 of the incidents were related to the New York State Mental Hygiene Law Section 22.09, which in summation, relates to a person who appears to be incapacitated by alcohol and/or substances to the degree that there is a likelihood to result in harm to the person or to others. A police officer who encounters a person that fits these criteria, may take that person into custody, and transport them to a treatment facility for purposes of receiving emergency services.

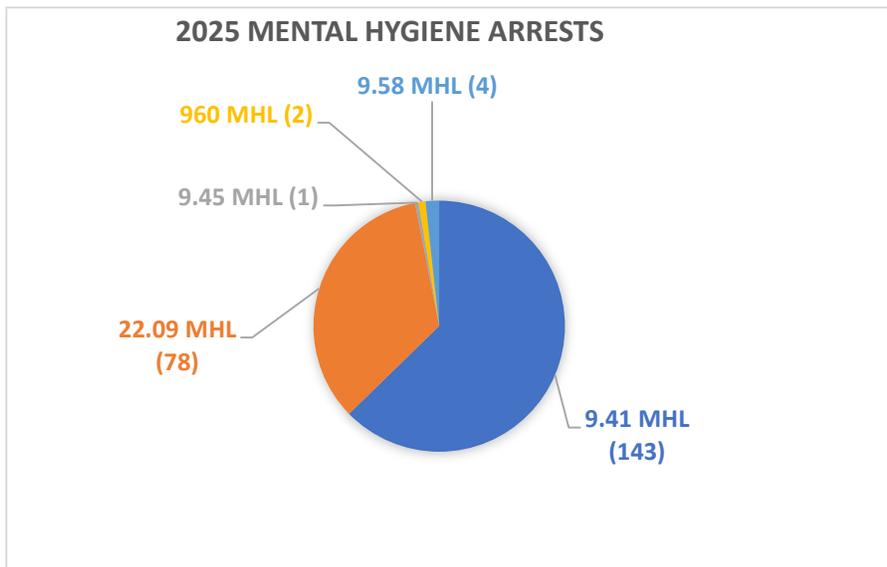
1 incident was related to New York State Mental Hygiene Law Section 9.45, which in summation allows the Director of Community Services, or their designee, to issue a written directive that allows police to take into custody a person who was reported to show signs of a mental illness, and is conducting themselves in a manner likely to cause harm to themselves or others.

4 incidents were related to the New York State Mental Hygiene Law Section 9.58, which in summation allows a physician or qualified mental health professional who is a member of an approved mobile crisis team to sign the proper documentation for an officer to arrest and transport an individual to a 9.39 hospital for an evaluation.

2 incidents were related to the New York State Mental Hygiene Law Section 9.60, which in summation allows a qualified mental health professional to sign the proper documentation for an officer to arrest and transport an individual if they failed to comply with court ordered conditions for outpatient treatment.

39 incidents were handled via mobile CPEP intervention, or virtual CPEP intervention.

1 incident involved suicide, where the act was carried out without the affordability of intervention.



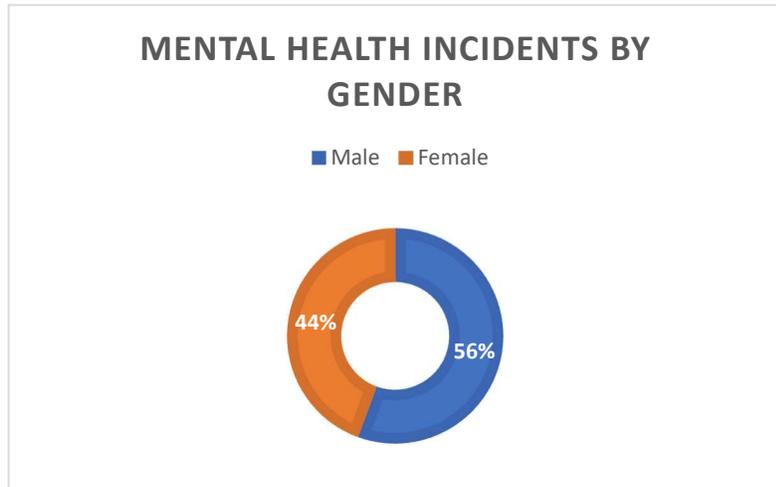
- Any remaining incidents did not meet the requirements or criteria for a mental health arrest or CPEP intervention.

## 2025 Mental Health Statistics

Gender:

**149** - Male

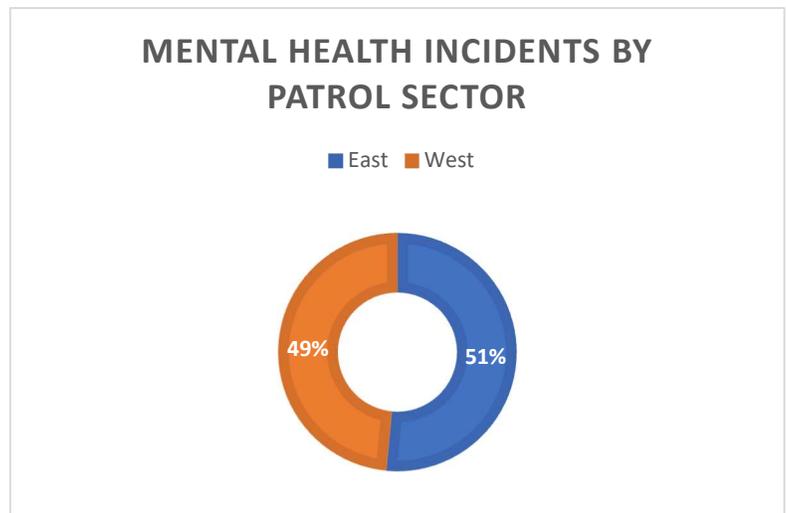
**119** - Female



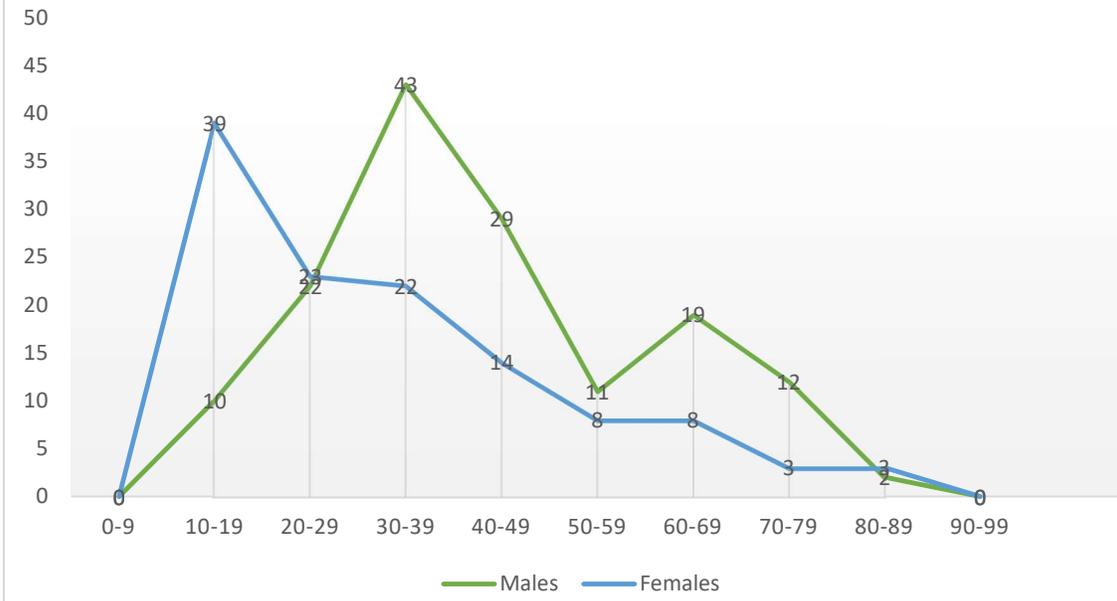
Sector:

**138** – East Sector

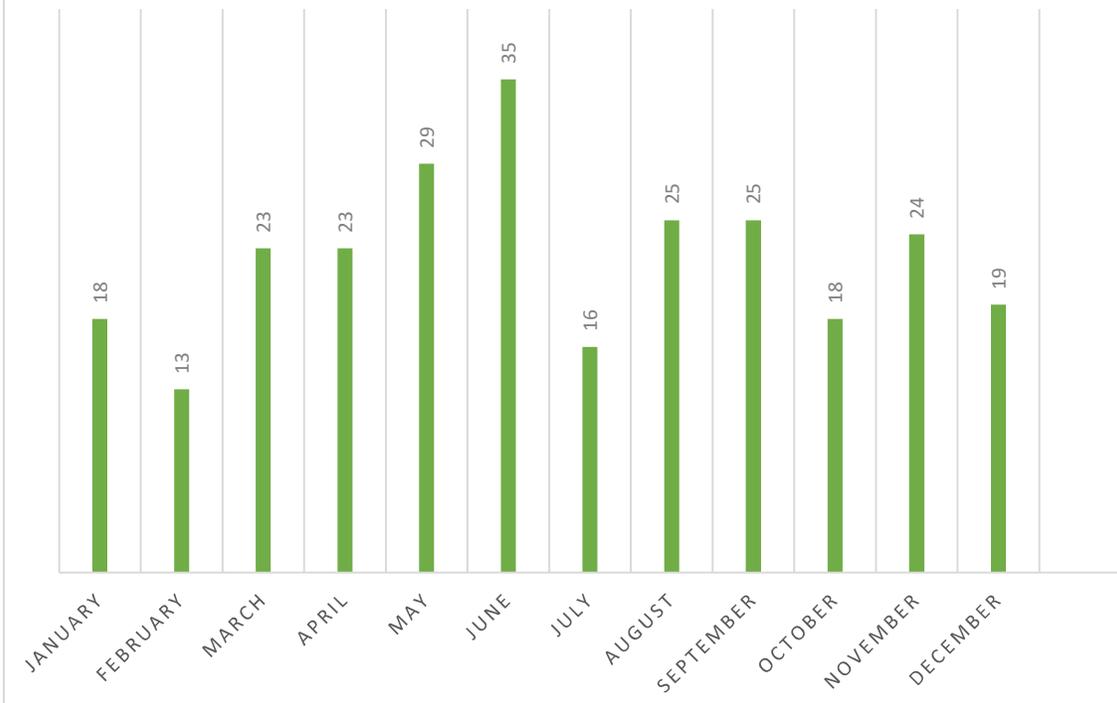
**130** – West Sector



### Mental Health Incidents By Age



### MENTAL HEALTH INCIDENTS BY MONTH

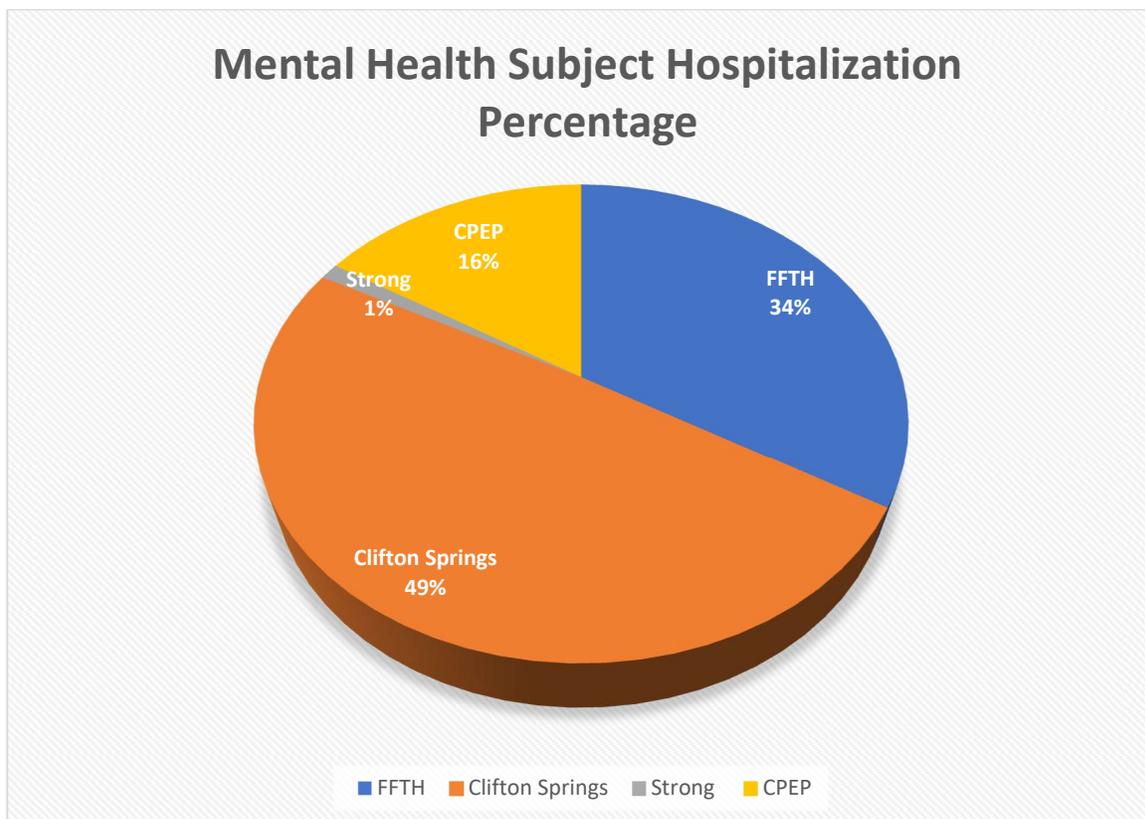


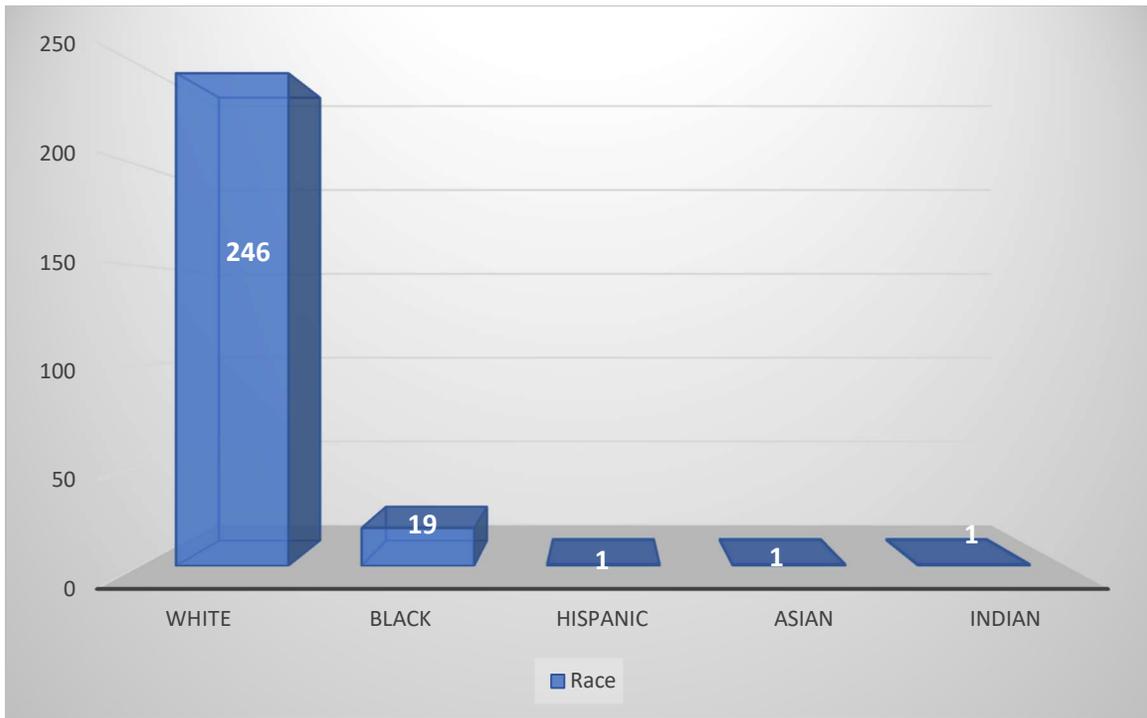
## Mental Health Incident Treatment

When a subject fits certain criterion set forth by the NYS Mental Hygiene Law, that person is taken into custody under either section 9.41, 9.45, 9.58, 9.60 or 22.09. Our policy dictates that we transport the subject to the nearest facility capable of providing a mental health evaluation, which would be Clifton Spring Hospital. However, if the subject is under the influence of any substance, is believed to have consumed any substance, or requires treatment of any substantial injury, we are obligated to direct that subject to the nearest medical facility, which is FF Thompson Hospital, where they will be treated for injury, or intoxication, and medically cleared. Once medically cleared, that subject will be connected to Clifton Springs Hospital to undergo a mental health evaluation.

If a subject has inflicted a critical injury to himself/herself, or has consumed any substance believed to be imminently fatal, that subject may be rushed to Strong Memorial Hospital, in Rochester, NY.

With the implementation of virtual CPEP (Comprehensive Psychiatric Emergency Program), subjects that do not fit the criteria for a mandatory mental health arrest, but still could benefit from mental health assistance are provided the opportunity to speak with a mental health professional virtually. Officers outfitted with our department iPads are able to quickly and effectively connect a subject to this resource. Officers stand by while a virtual conversation and evaluation are conducted. The CPEP personnel will then determine if the subject should be brought in for a formal evaluation. This resource has allowed officers to provide quick and direct resources to subjects struggling with a mental health issue.





### Overdose Statistics

The Canandaigua Police Department responded to **148** overdoses during 2025. Of those 148...

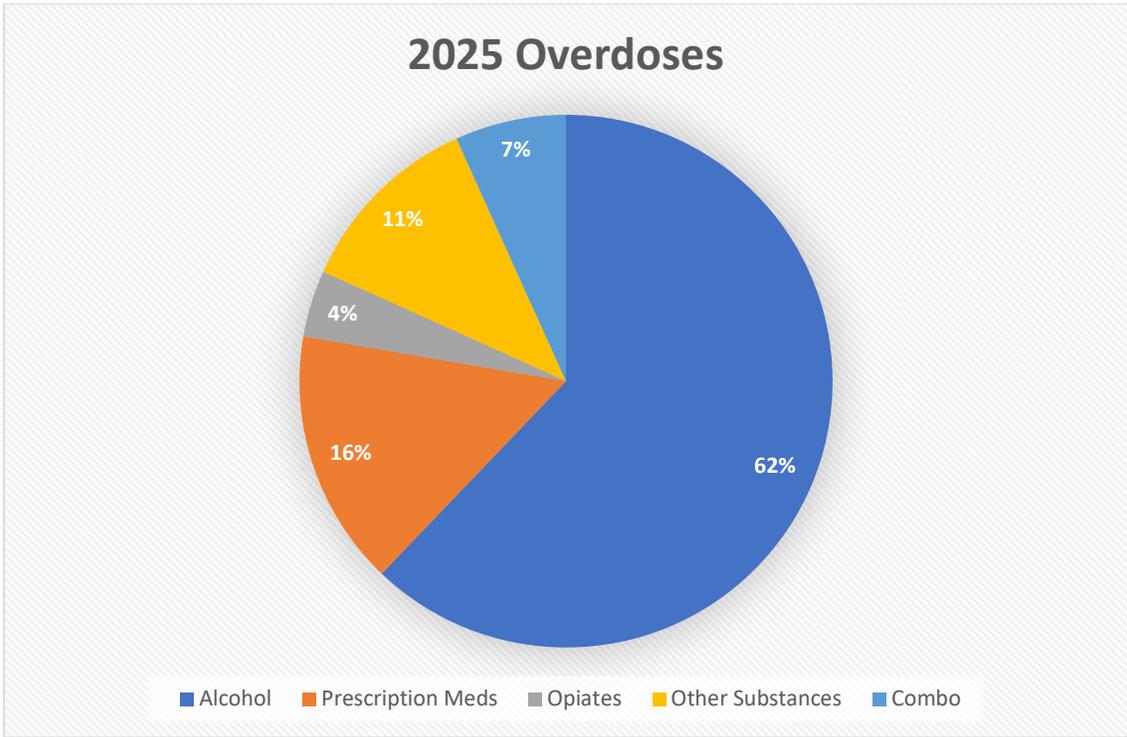
**92** involved the over-consumption of alcohol.

**23** involved prescription medication overdoses

**6** involved opiate overdoses requiring the use of Narcan.

**17** involved other substances (other illegal drugs, OTC medications, hand sanitizer, etc.)

**10** involved a combination of substances



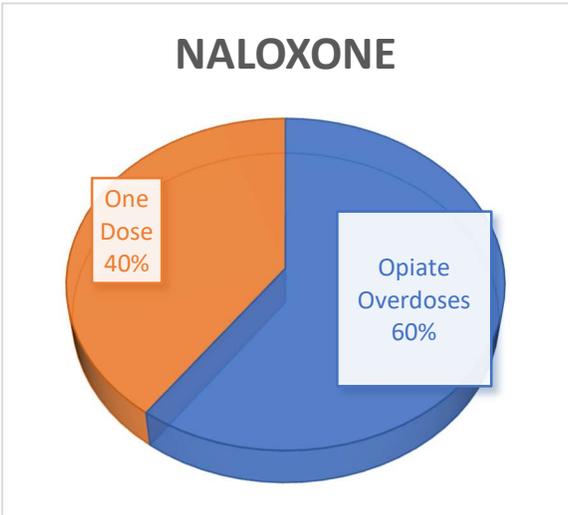
**Naloxone**

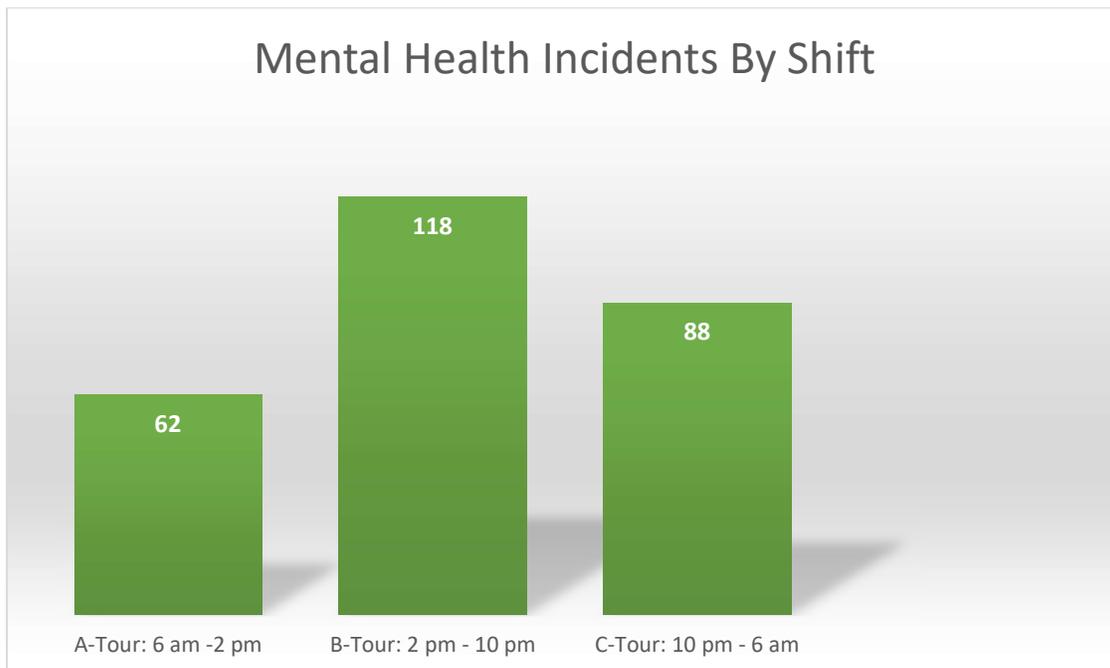
Of the 9 opiate overdoses,

6 required the administration of Naloxone

- Administered by Police, Fire, or EMS.

1 Fatal opiate overdoses





### Suicidal Subjects

In 2025, out of the **268** Mental Health Related calls for service, **147** involved subjects that reported having suicidal ideations.

Out of those **147** incidents, **21** of them suffered self-inflicted physical injuries. **5** inflicted harms upon others.

### Suicides

In 2025, the Canandaigua Police Department investigated **1** reported suicide. There was no opportunity for preventative intervention and at this time the case is no longer under investigation.

.....

It is not always easy to tell if someone is experiencing a mental health crisis. Some signs are obvious, others are very discreet. A lot of people who are having a mental health crisis will not disclose what they are experiencing, or reach out for help. It is important for people to reach out to local resources that can help, such as a medical facility, CPEP, or local law enforcement.

Having officers trained in Crisis Intervention provides them with the knowledge to identify the more subtle cues that someone is having trouble dealing with mental health related issues. It provides a foundation to begin productive and effective communication with the subject, and implement the proper course of action to treat the crisis, and prevent unnecessary loss of life.

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# 2025

## Canandaigua Police Department



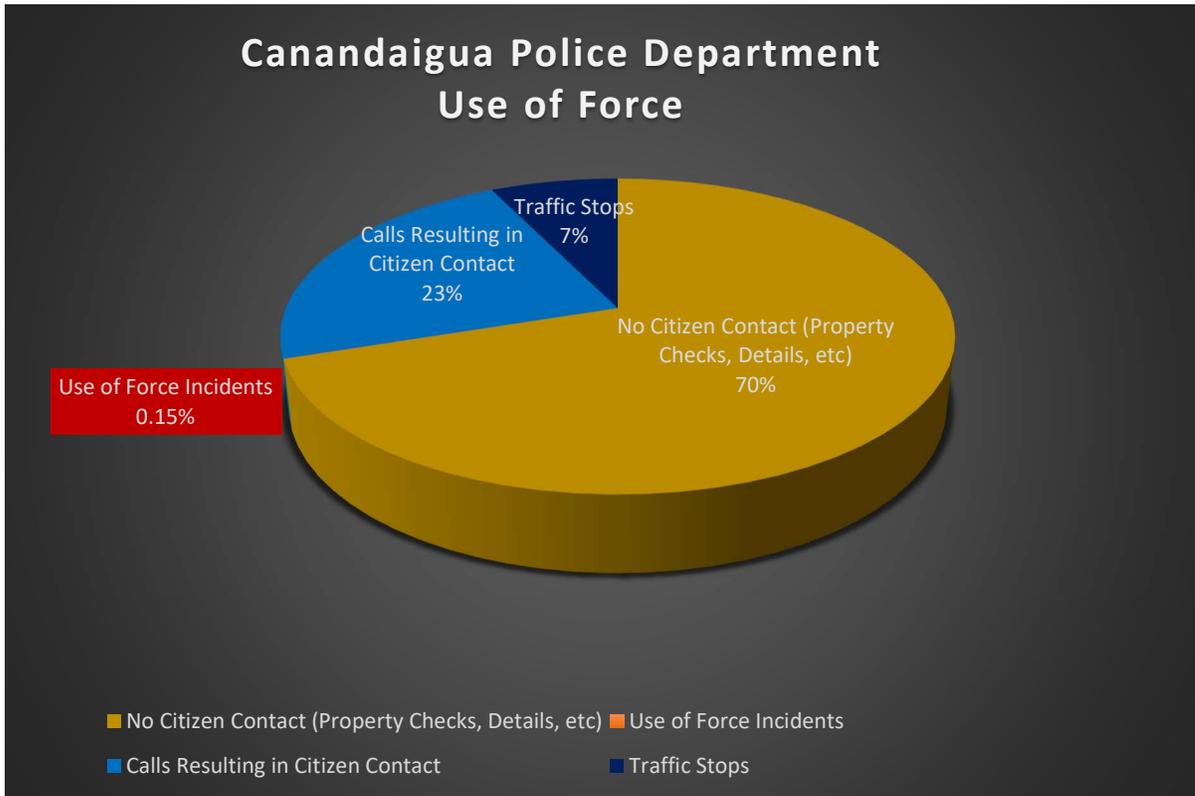
## Use of Force Annual Report



“Police officers are frequently confronted with situations where control must be exercised and force must be used in order to affect an arrest, protect themselves or protect others. The Federal and State standards by which use of force is measured are both founded in the basic premise of objective reasonableness. Officers of the Canandaigua Police Department are authorized to use only the amount of force that is objectively reasonable under the circumstances for the officer to effect an arrest, prevent an escape, or in defense of themselves or others.”

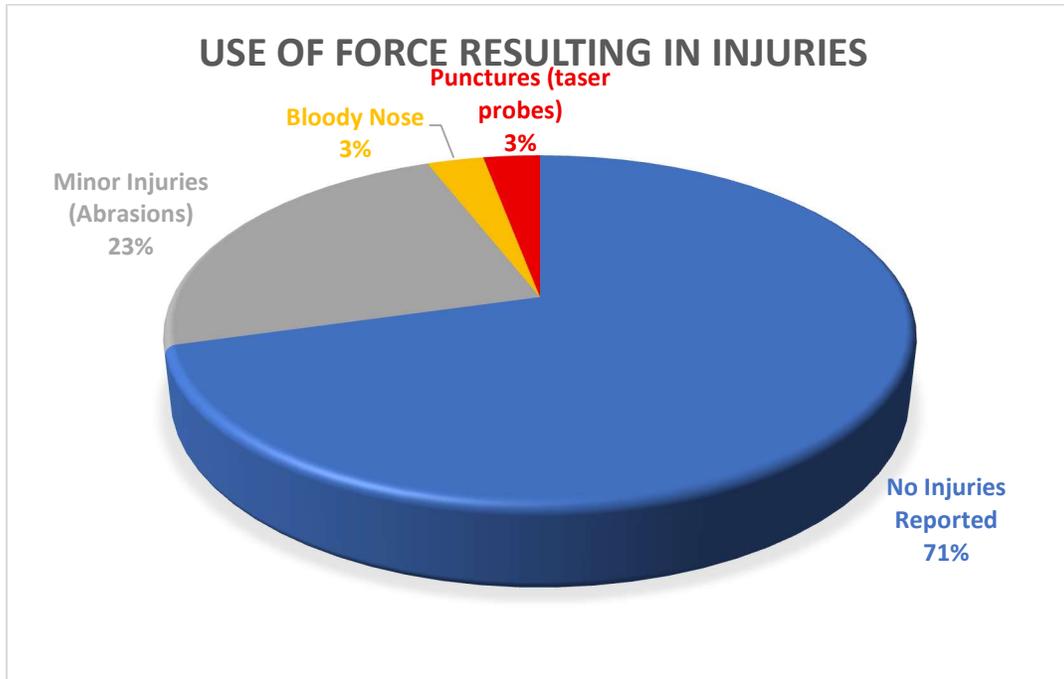
- **General Order 400**

In 2025, the Canandaigua City Police Department handled 70,664 total calls for service. Included in this number are over 16,115 calls for service and 5,139 traffic stops which resulted in contacts with citizens for various matters. Of these over 21,254 citizen contacts, officers reported using force of varying degrees a total of 34 times. That results in force being used by Canandaigua Police officers at a rate of 0.15% of contacts that officers had with citizens.



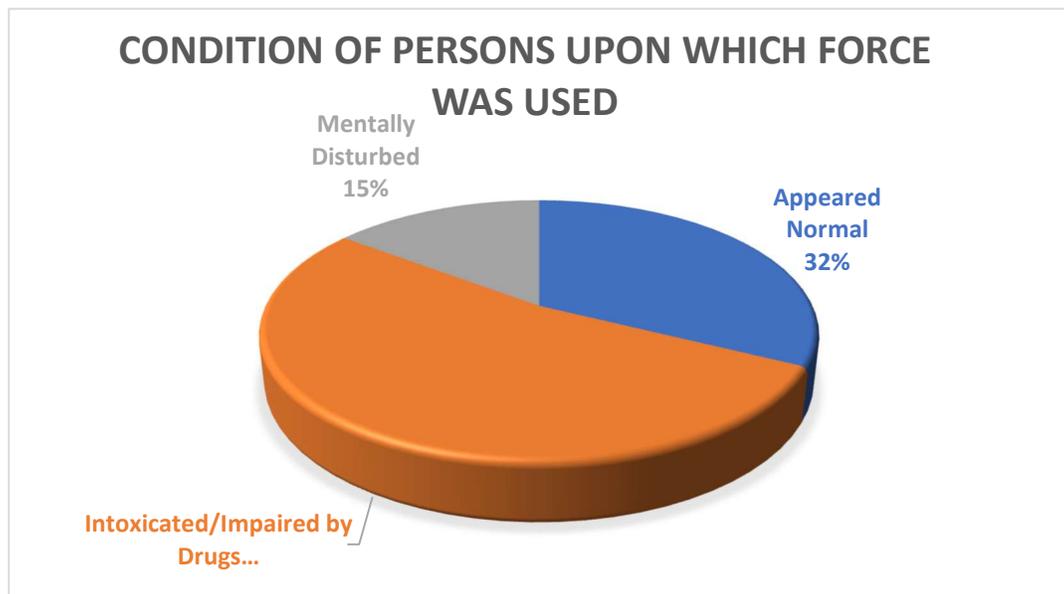
### Use of Force Resulting in Injuries

In 2025, Canandaigua Police Department officers were involved in 34 use-of-force incidents that resulted in 10 reported injuries to suspects. Among the injuries, 8 individuals had minor abrasions, 1 had a bloody nose, and 1 was punctured by a taser probes.



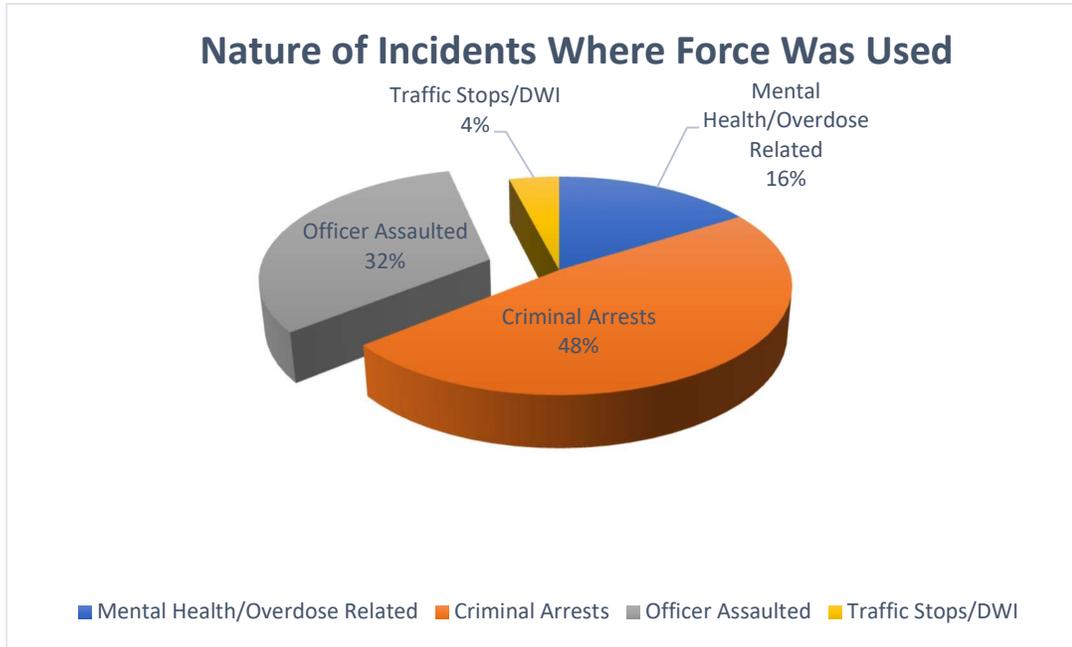
### Condition of Persons Upon Which Force Was Used

In 2025, in the 34 incidents where force was used by the members of Canandaigua Police Department, 11 people were reported as appearing to be normal, 18 people were reported as intoxicated, 5 people was reported as mentally disturbed.



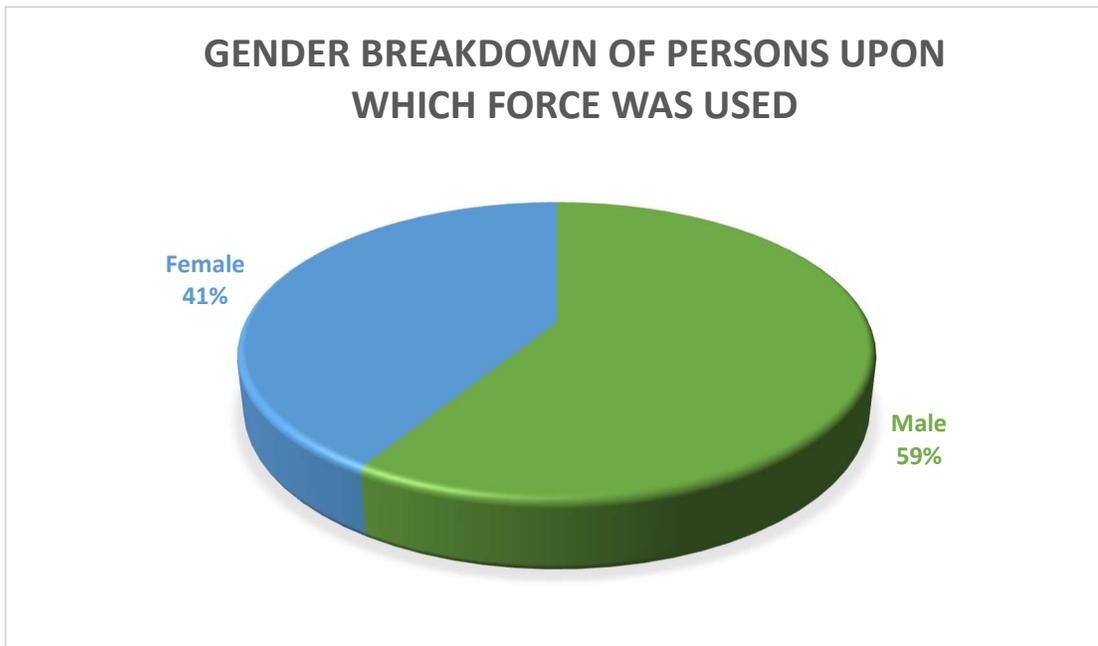
### Nature of Incidents Where Force Was Used

In 2025, in the 34 incidents where force was used by members of the Canandaigua Police Department, 8 of the incidents was related to Mental Health/Overdose related calls, 24 were related to criminal arrests, and 2 were related to Traffic Stops/DWI arrests. During of these 34 incidents, an officer was assaulted by suspects 16 times during investigations or arrests. (\*\*NOTE: Each incident reported may involve multiple categories).



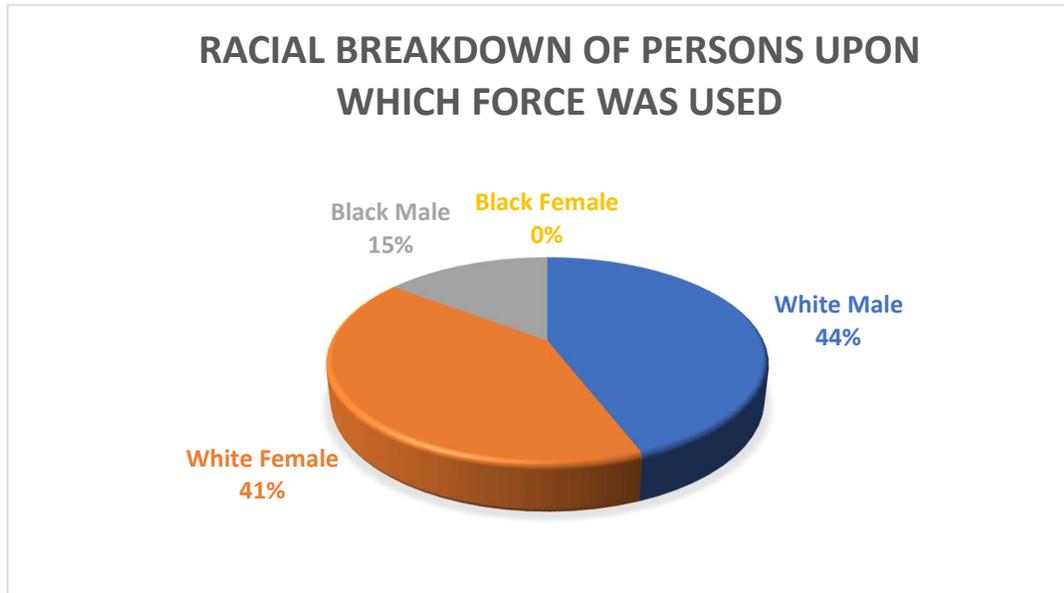
### Gender Breakdown of Persons Upon Which Force Was Used

In 2025, in the 34 incidents where force was used, 20 incidents involved a male, 14 incidents involved a female.



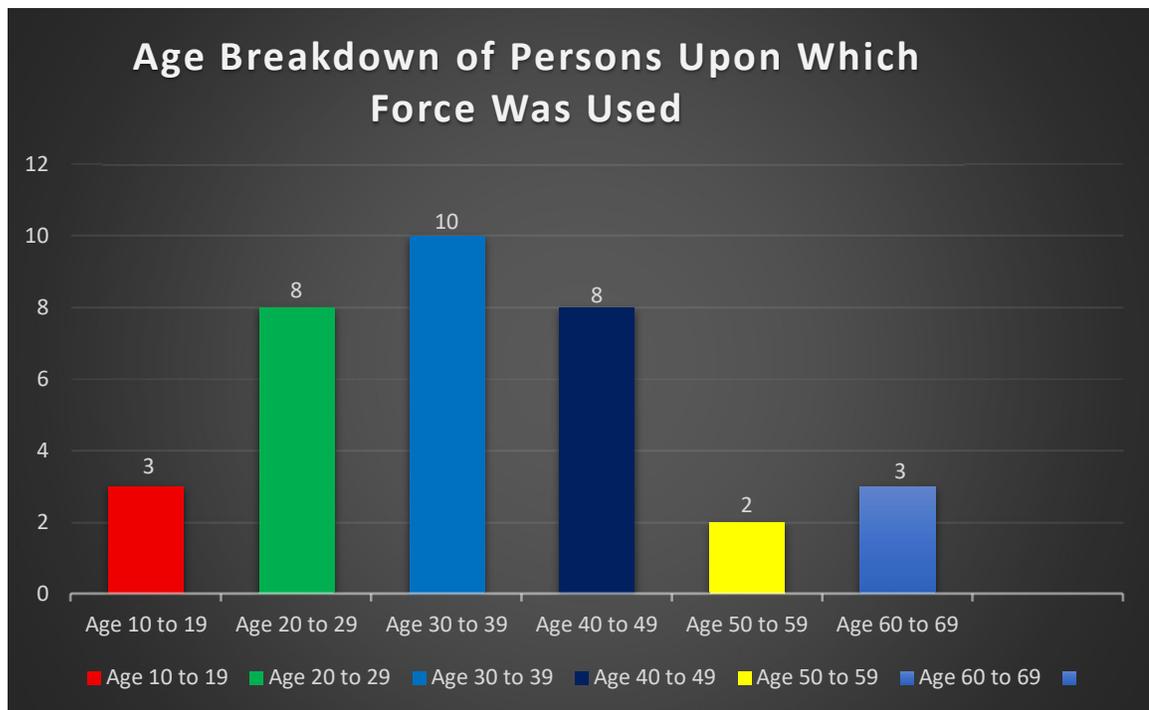
### Racial Breakdown of Persons Upon Which Force Was Used

In 2025, in the 34 incidents where force was used, 29 incidents involved White/Caucasian citizens (15 males, 14 female), and 5 involved Black citizens (5 males, 0 female). None of the incidents involved any other race.



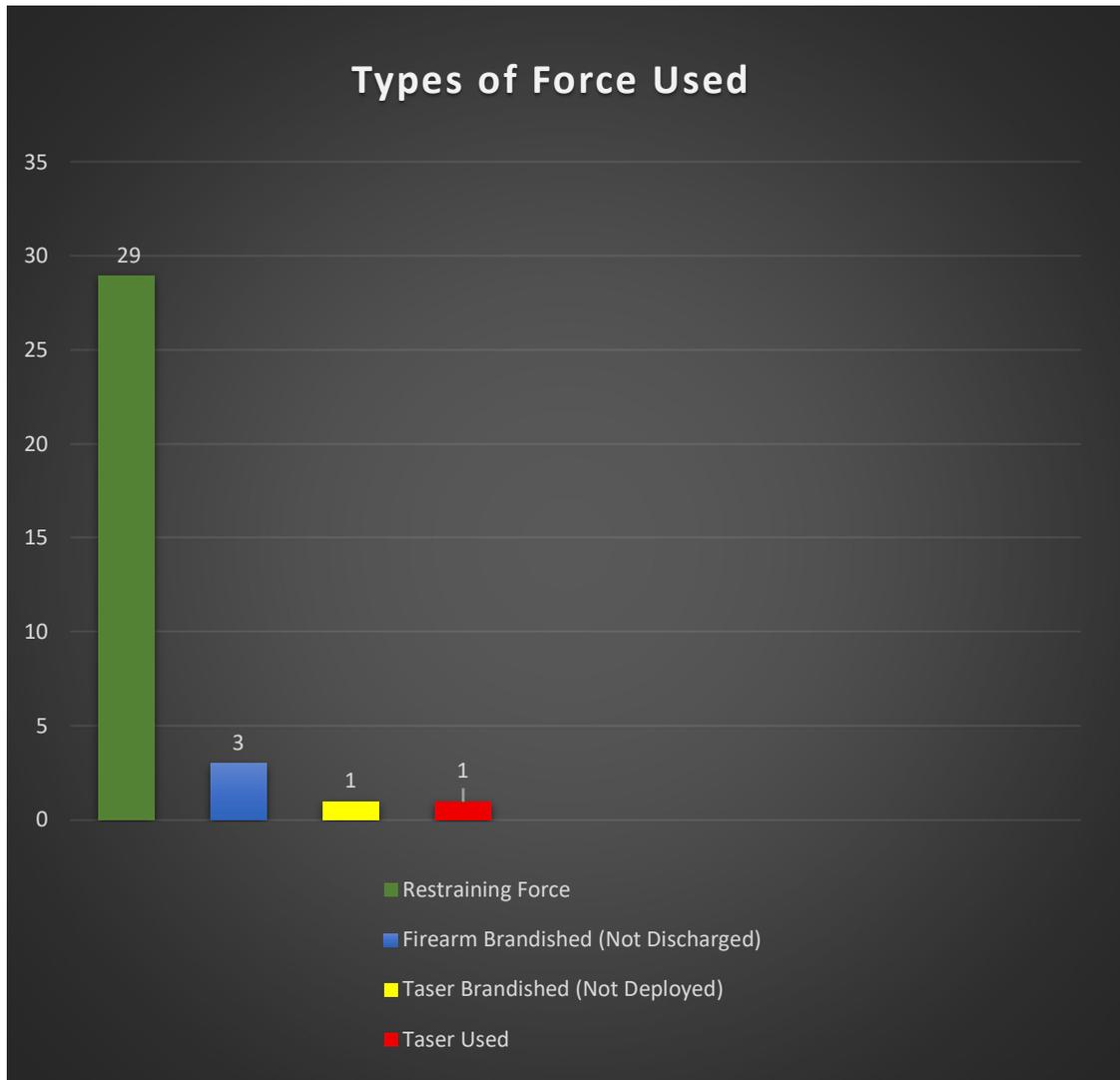
### Age Breakdown of Persons Upon Which Force Was Used

In 2025, in the 34 incidents where force was used, 3 involved persons age 10 to 19 (2 males, 1 female), 8 involved persons age 20 to 29 (5 males, 3 females), 10 involved persons age 30 to 39 (5 males, 5 females), 8 involved persons age 40 to 49 (4 males, 4 females), 2 involved persons age 50 to 59 (2 males, 0 females), and 3 involved persons age 60-69 (2 males, 1 female). No other age groups were reported.



## Types of Force Used

In 2025, in the 34 incidents where force was used, 29 incidents involved restraining force used on the person, 1 incident involved an officer displaying/brandishing a taser (not deployed), 1 incident involved an officer deploying a taser, 3 incidents involved an officer displaying/brandishing a firearm. There were no incidents in which a “Chokehold” was used. (\*\* NOTE: An incident may involve the use of multiple levels of the use of force.)



# 2025

## Canandaigua Police Department



## Vehicle and Traffic Annual Report



*Vehicle and Traffic Enforcement has been a long-standing focal point for the Canandaigua Police Department and is a crucial part of maintaining safe operation for motorists passing through and around the City of Canandaigua. Every year in the United States, more than 42,000 people are killed in motor vehicle accidents, while more than 2.2 million people are injured. Through traffic enforcement, our aim is to make the roadways safer by reducing the number of motor vehicle accidents and aggressive driving.*

*General Order 535 was established by the Canandaigua Police Department to give Officers guidelines when performing traffic stops.*

*“Enforcement not only involves arrests and citations, but also includes warnings to drivers and pedestrians, which help prevent them from committing minor violations. Traffic enforcement may react to observed violations at accidents or in response to community concerns or may be proactive to prevent traffic violations.”*



**Categories of Vehicle and Traffic Enforcement:**

- Specialized Radar Details**
- Buckle Up New York (State Grant)**
- Stop DWI (State Grant)**
- Aggressive Driving Details (State Grant)**
- Distracted Driver Details (State Grant)**
- Proactive Officer Patrols**
- Investigation of Motor Vehicle Accidents**

The following annual report provides a breakdown of the Vehicle and Traffic enforcement performed by the Canandaigua Police Department for the year of 2025.

## **Traffic Enforcement Statistics 2025**

Total Traffic Stops: 5139

Total Uniform Traffic Tickets Issued: 3222 (Numerous operators received multiple tickets)

Total number of operators who received a Uniformed Traffic Ticket(s): 2640

Warnings Issued: 2499

Speeding Tickets Issued: 619

North Main Street Speeding Tickets Issued: 426

Distracted Driving: (cellphone/texting): 130

Aggressive Driving: 1617

Parking Tickets Issued: 1045

## **DWI Enforcement Statistics 2025**

Total Driving while Intoxicated/Impaired: 48

Driving while Intoxicated (Misdemeanor): 40

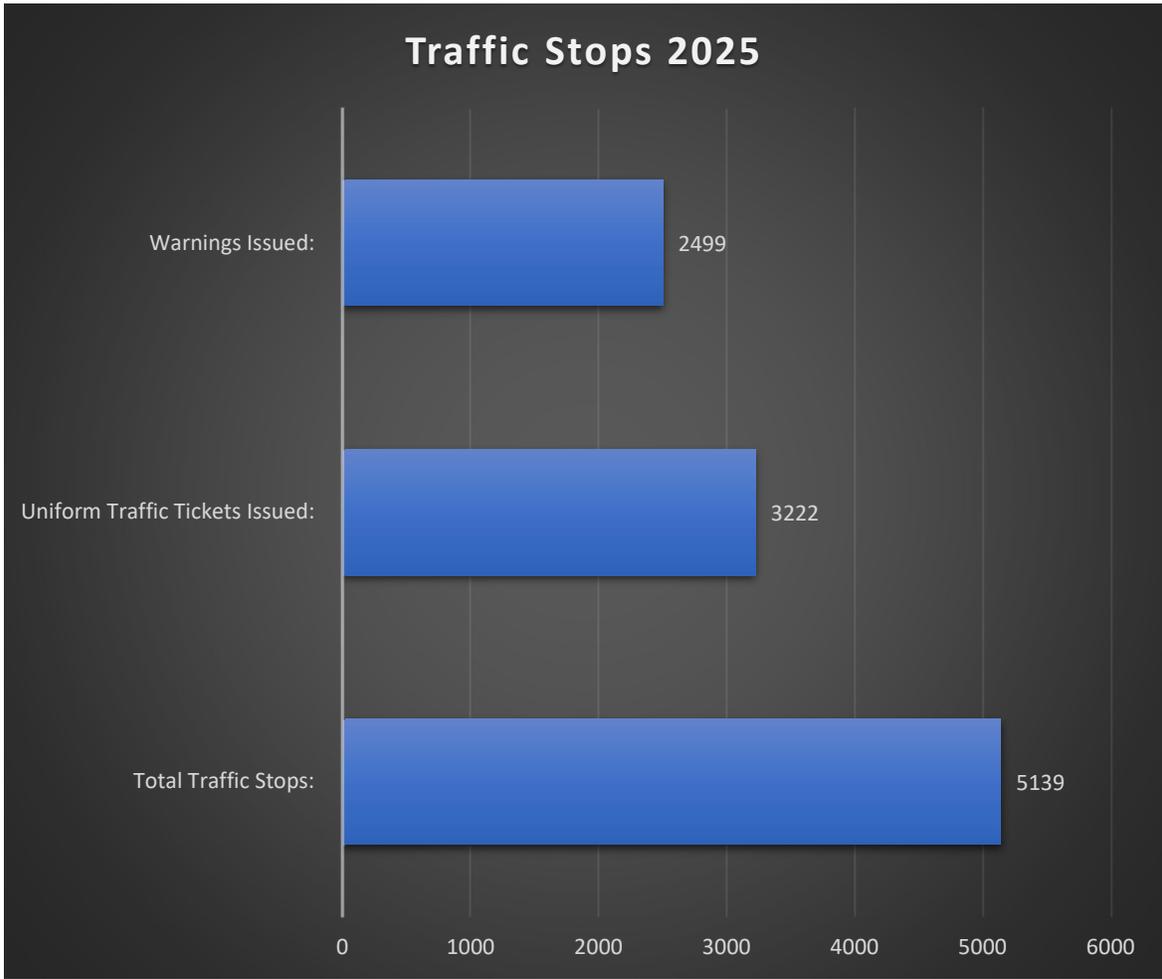
Driving while Intoxicated (Felony): 8

Driving while Impaired/Drugs: 0

Aggravated DWI – BAC .18% or higher 4

Aggravated DWI – Child in Vehicle 1

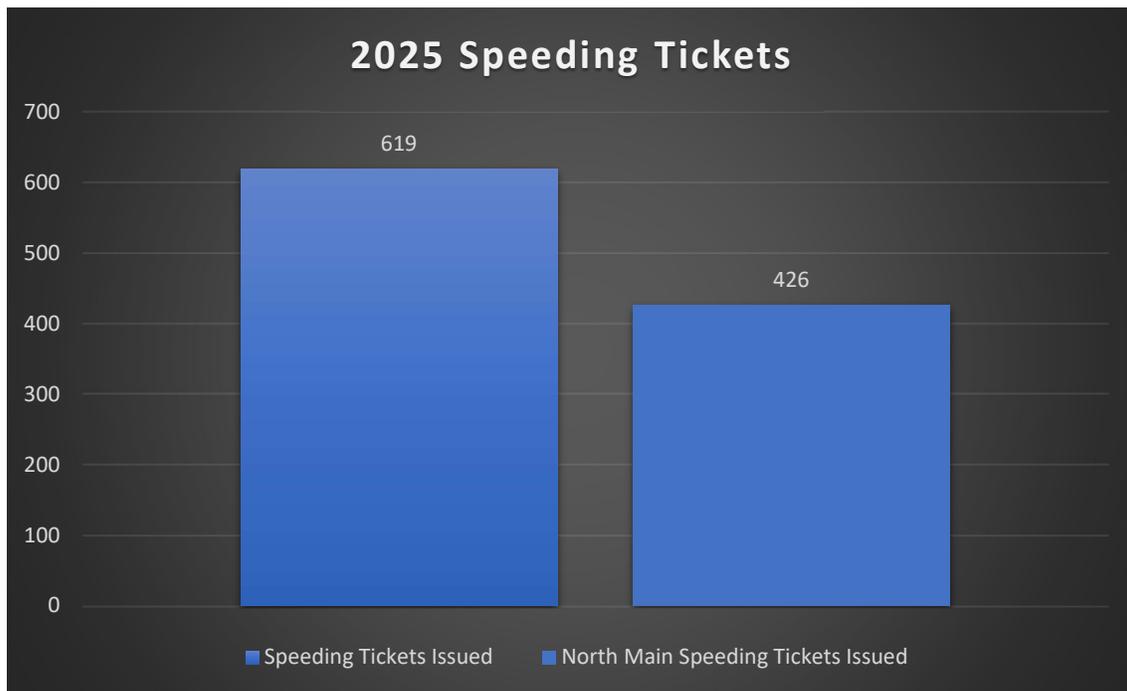
\*Note some of the DWI Arrestee's above were charged with multiple sections of DWI



Total Traffic Stops: 5139

Uniform Traffic Tickets Issued: 3222 (Numerous operators received multiple tickets on one traffic stop)

Warnings issued: 2499

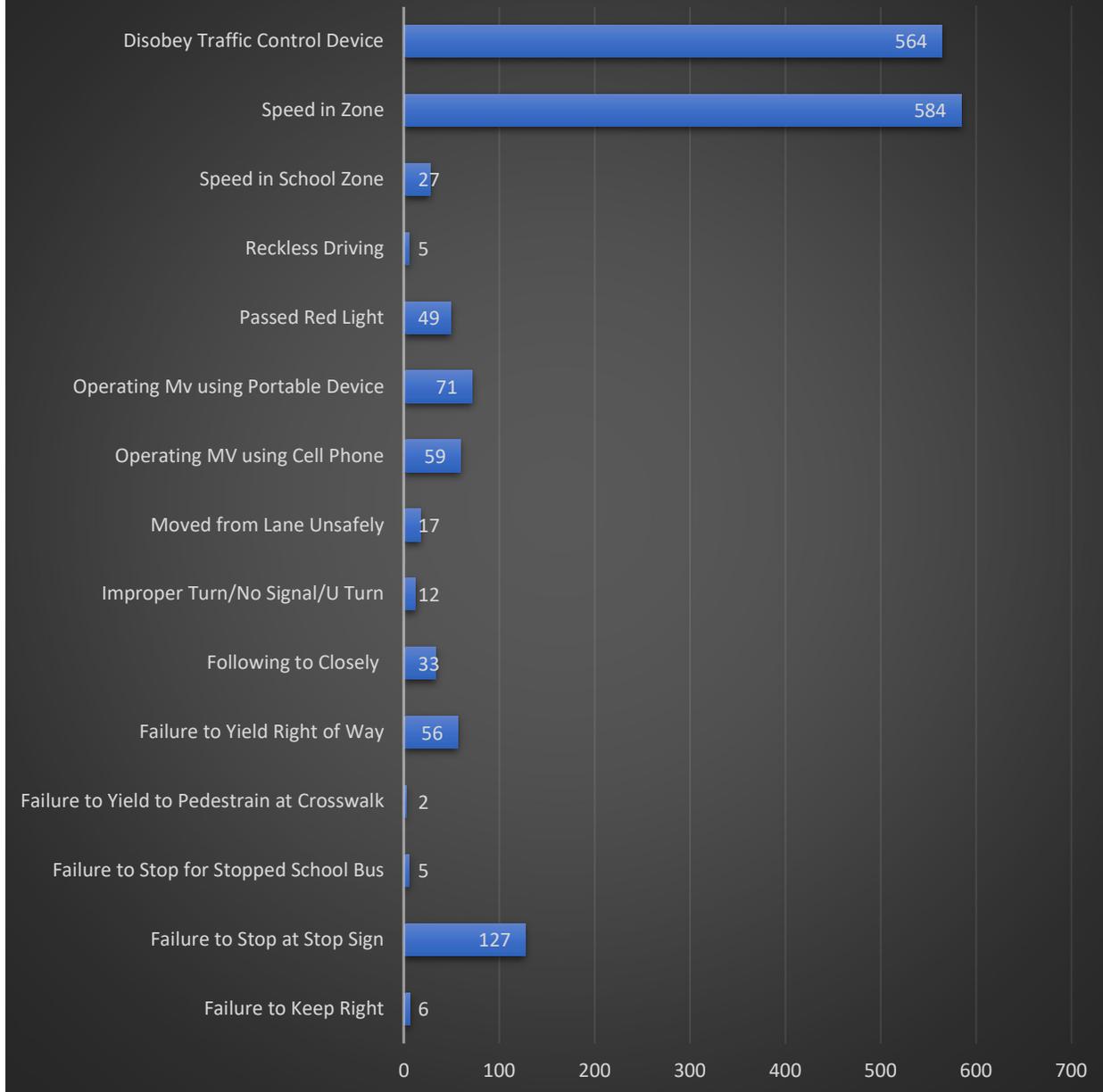


Speeding Tickets Issued: 619

North Main St. Speeding Tickets Issued: 426

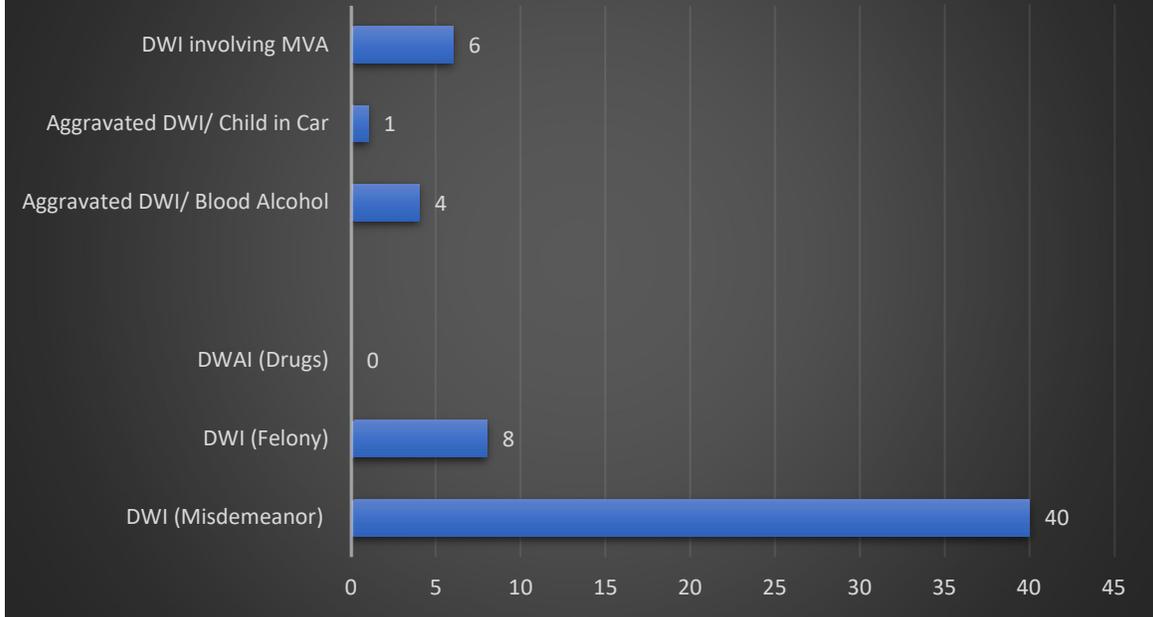
North Main Street speeding tickets issued accounted for 69.3% of the total speeding tickets issued.

## Aggressive Driving Statistics 2025



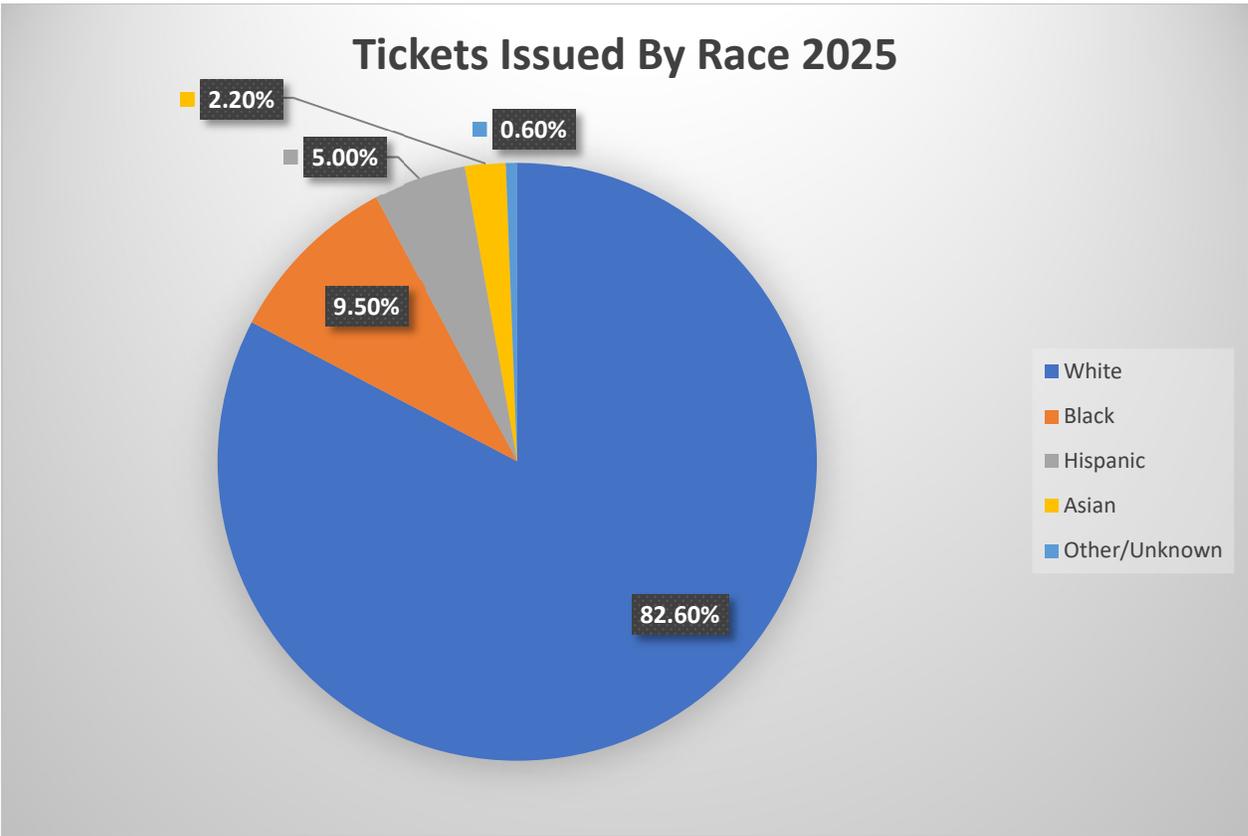
Total Uniform Traffic Tickets issued for aggressive driving: 1617

## DWI Enforcement Stats 2025



Total DWI Arrests:	48
DWI (Misdemeanor):	40
DWI (Felony):	8
DWAI/Drugs:	0
Aggravated DWI/ Blood Alcohol over .18%:	4
Aggravated DWI/ Child in Car under 17:	1
DWI involving MVA:	6

\*Note some of the DWI Arrestee's above were charged with multiple sections of DWI



Total Tickets Issued: 3222 (note, numerous people were issued more than one ticket at a time, the numbers below have those extra tickets removed). A total of 2640 people were issued tickets.

White: 82.6%

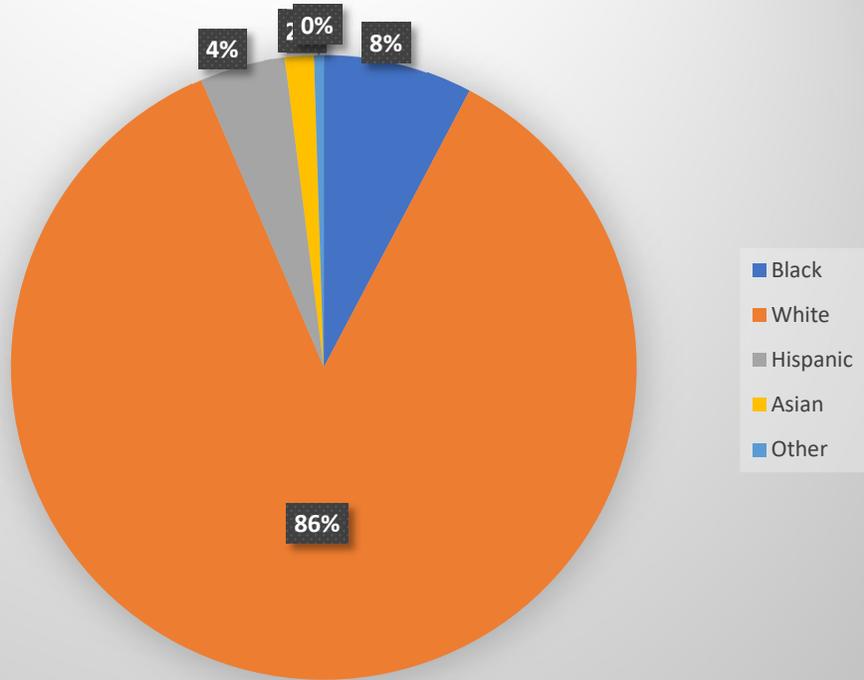
Black: 9.5%

Hispanic: 5.0%

Asian: 2.2%

Other/Unknown: 0.6%

## Warnings Issued By Race 2025



Warnings Reported: 2499

White: 85.7%

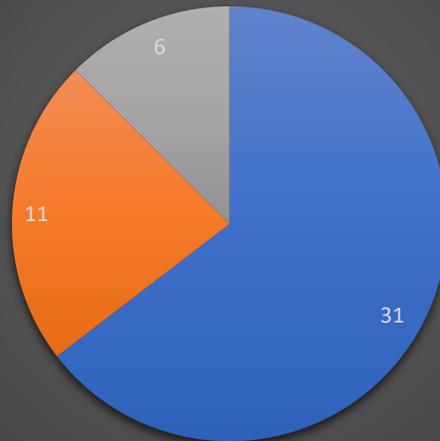
Black: 7.7%

Hispanic: 4.4%

Asian: 1.5%

Other: .5%

## Contact Resulting in Drug/ DWI Related Arrests 2025



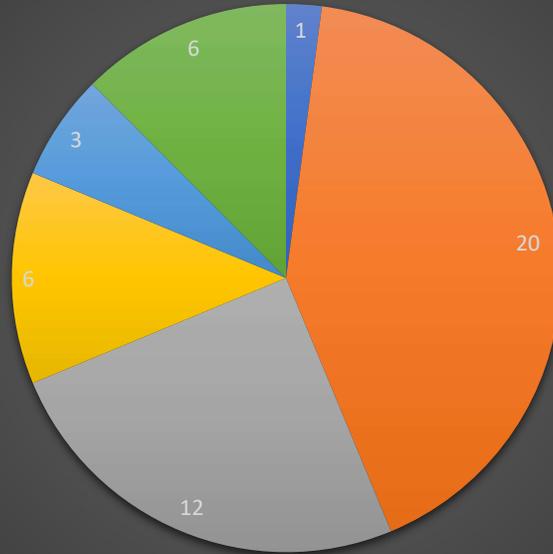
■ Traffic Stops
 ■ 911 Calls
 ■ Motor Vehicle Accidents

## Traffic Stop Violations Resulting in Drug/ DWI Related Arrests 2025 (includes traffic stops and response to 911 calls/MVA's)



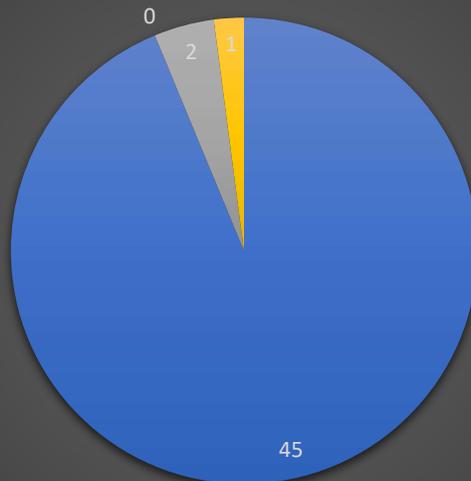
■ Speed in Zone
 ■ Equipment violations  
■ Redlight/traffic control violations
 ■ Moved from lane unsafe  
■ Failed to stop at stop sign
 ■ Other

## Drug/ DWI Related Arrests By Age 2025



■ Age 16-19 ■ Age 20-29 ■ Age 30-39 ■ Age 40-49 ■ Age 50-59 ■ Age 60+ ■

## Drug/ DWI Related Arrests By Race 2025



■ White ■ Black ■ Hispanic ■ Asian

# 2025

## Canandaigua Police Department



## Training Annual Report



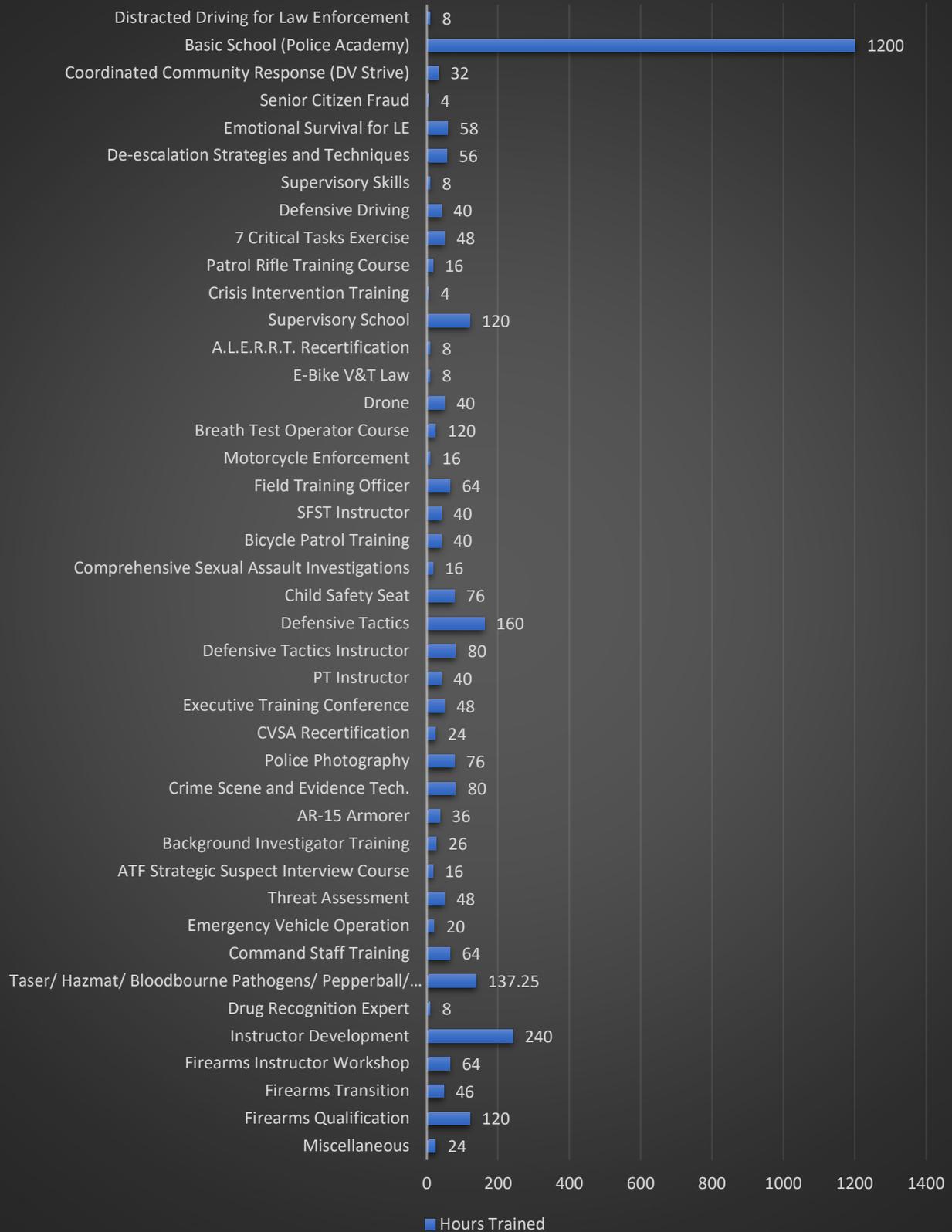
Training is the core component of effectiveness that forms the foundation for successful law enforcement efforts. It can produce safe, effective, and efficient police officers, along with supervisors and administrators. If training is properly dispersed throughout a department, it can lessen the operating costs, overtime, and mitigate liability. The Canandaigua Police Department stands behind this approach and has established General Order 355 that sets the minimum standards for training within the department.

The Canandaigua Police Department is currently staffed with 32 sworn police officers, including the command staff. All officers are required to perform mandatory trainings throughout the year in multiple areas. Specialized training is also provided to officers that have an interest in a specialized position or unit within the department. These specialized positions are crucial to proper training and investigation and can assist with departmental function and efficiency along with the successful prosecution of crimes.

This annual report showcases the areas of trainings that were provided to the members of the Canandaigua Police Department in 2025.



# Training Hours 2025



**Total Hours Trained: 3379.25**

# 2025

## Canandaigua Police Department



## Retirements/New Hires/Awards/Recognitions/Notable Incidences Annual Report



# Retirements

The City of Canandaigua Police Department would like to congratulate the following officers on their retirements in 2025:

## Sergeant Jeremiah Jackson



Sergeant Jackson concluded 20 years of service to the City of Canandaigua Police Department on March 27<sup>th</sup>, 2025.

## Officer Jeff Carr



Officer Carr concluded his 20 years of service to the City of Canandaigua Police Department on April 7<sup>th</sup>, 2025.

## Officer Michael Cole



Officer Cole concluded his 20 years of service to the City of Canandaigua Police Department on June 26<sup>th</sup>, 2025.

## Officer Vincent Delforte



Officer Delforte concluded his 20 years of service to the City of Canandaigua Police Department on June 27<sup>th</sup>, 2025.

The City of Canandaigua Police Department thanks the retirees for their dedication and commitment to the City's residents. We wish them well in their retirement!

# New Hires

In 2025, the Canandaigua Police Department announced the addition of 3 patrol officers.

## Officer Carlos Fantauzzi



Officer Fantauzzi has completed the classroom and practical instruction portions of the Monroe County Police Academy. He is a member of Class #78, which includes 35 other police officers from several surrounding agencies. Officer Fantauzzi will advance to the Supervised Field Training phase of his path to police officer certification.

Welcome, Officer Fantauzzi!

## Officer Zachary Moyer



Officer Moyer was sworn in on November 14<sup>th</sup>, 2025, and will begin his training at the Finger Lakes Law Enforcement Academy in January of 2026 to become a certified police officer. He is a graduate of Palmyra-Macedon High School and continued his education at Keuka College, where he earned his Bachelor's and Master's Degrees. He is looking forward to serving the citizens of the City of Canandaigua.

Welcome, Officer Moyer!

### Officer Jake Poerio



Officer Poerio was sworn in on November 14<sup>th</sup>, 2025, and will begin his training at the Finger Lakes Law Enforcement Academy in January of 2026 to become a certified police officer. He is a graduate from West Hampton Beach High School and is completing his Bachelor's degree at SUNY Cortland. He looks forward to serving the citizens of the City of Canandaigua.

Welcome, Officer Poerio!

# Awards and Recognitions

In 2025, the City of Canandaigua Police Department hosted our annual Law Day to recognize the efforts of the department's men and women. Also in 2025, the Ontario County Safety Council held their 61<sup>st</sup> annual awards banquet to honor members of law enforcement, fire, EMS, and citizens for their individual acts of selflessness and heroism during critical events. During these events, awards were given to the following officers:



Sergeant PJ Mastracy received the Drug Buster Award for his work on multiple drug investigations that resulted in numerous arrests and the seizure of fentanyl, heroin, cocaine, and crack cocaine from our city's streets. Sergeant Mastracy also played a key role in a large-scale drug operation coordinated by the United States Department of Homeland Security, which lasted three months.



Sergeant PJ Mastracy and Detective Anthony Catalfamo received the Chief's Citation for their exemplary work in a violent sexual assault investigation in 2022, where the suspect was convicted after trial in 2024 of Rape and Kidnapping. The suspect was sentenced to 35 years in State Prison, ultimately providing the victim with the justice they deserved.



Lieutenant Nathan Lawrence, Sergeant Christopher Reynolds, and Detective Anthony Catalfamo received the Unit Citation Award for their teamwork in quickly resolving a dangerous incident under combat conditions at Camelot Court in August of 2024, involving a person armed with a sword.



Sergeant Jeremiah Jackson (not pictured) and Officer Kaila Herring received the Life Saving Award for their teamwork in pulling an elderly woman who had collapsed inside the doorway of a fully-involved fatal house fire in November of 2024. They also prevented another distraught person from re-entering the structure and becoming a victim.



Officer Noland Alvarado received a Letter of Commendation for his quick actions when he arrived at the scene of a shooting on 12/28/2024. Officer Alvarado quickly located the victim in the chaotic scene and applied a tourniquet to their arm that was bleeding profusely from the shooting. Officer Alvarado continued to administer first aid to the victim until EMS arrived.



Sergeant Eric Ransley received the Dr. Ben Lankheet Heart Starter Award for his actions on April 18th, 2024, when he responded to a person who collapsed at a convenience store. Upon arrival, Sergeant Ransley immediately began CPR and continued by himself until EMS arrived. The victim ultimately regained their pulse and began breathing on their own after they arrived at the hospital.



Sergeant Trevor Dobies and Officer Jeremiah Welch each received Letters of Commendation for their quick actions on March 20<sup>th</sup>, 2024, when a pair of fighting dogs severely injured the dog's owner. The officers worked in concert by tasing the attacking dogs and applying a tourniquet to the victim's severely injured arm. The officers continued to provide first aid to the victim until EMS arrived.

Congratulations to all of this year's award recipients!

# Promotions

## Detective Tyler Liberty



On February 28th, 2025, Officer Tyler Liberty was officially promoted to Detective. Detective Liberty is a five-year law enforcement veteran with the Canandaigua Police Department, having served the City of Canandaigua throughout his entire career. He is highly decorated and possesses an extensive law enforcement background, including roles as a Field Training Officer, a Police General Topics Instructor, and an Emergency Vehicle Instructor. Over the past four months, Detective Liberty has undergone rigorous and comprehensive training designed to test and develop his skills necessary for success in the Criminal Investigative Unit of the Canandaigua Police Department. He showed great enthusiasm for the position and was very skilled in developing his abilities.

## Sergeant Trevor Dobies



On April 14th, 2025, Officer Trevor Dobies was promoted to Sergeant. Sergeant Dobies is a 6-year veteran of law enforcement who has dedicated his career to serving the Canandaigua community. He is highly qualified and has an extensive background in law enforcement, including roles as a Field Training Officer, a Police General Topics Instructor, a Defensive Tactics Instructor, a Crisis Intervention Team member, and a Drone Pilot.

## Lieutenant David Demchuk



On March 31<sup>st</sup>, 2025, Sergeant David Demchuk was promoted to the rank of Lieutenant and will assume the role of Patrol Division Commander. Lieutenant Demchuk is a 17-year law enforcement veteran who has dedicated the last 8 years serving the City of Canandaigua community. Lieutenant Demchuk is highly qualified and has an extensive law enforcement background, notably serving as a Patrol Sergeant, a Criminal Investigation Unit Sergeant, a Field Training Officer, an Evidence and Crime Scene Technician, a Firearms Instructor, a Firearms Armorer, a Police General Topics Instructor, an Emergency Vehicle Instructor, a Reality Based Training Instructor, a Taser instructor, a Less Lethal Instructor, and a Disability Awareness Instructor. Lieutenant Demchuk also oversees the sUAS (Drone) and Peer Support programs at the City of Canandaigua Police Department.

# Notable Incidences

## Dog Attack

On July 18th, 2025, around 5:12 pm, officers from the Canandaigua Police Department responded to an animal complaint at the Canandaigua Mobile Home Park, where a woman was being attacked by a pit bull. Multiple callers reported that the woman's injuries were serious and that the dog was not contained. When the first officer arrived, the unrestrained pit bull aggressively charged the officer. In response, the officer made a quick decision to shoot the dog to protect themselves and others from further harm. The woman was found to have severe injuries to her right arm, which required officers to use a tourniquet, as well as wounds to her legs, back, and head. She was then taken to a hospital for treatment.

## Cardiac Arrest / Overdose

On June 29th, 2025, at about 5:55 pm, officers from the Canandaigua Police Department responded to the Moose Lodge on Ontario Street for an unresponsive male in a vehicle. Responding officers recognized signs of an overdose and began administering Narcan. After two doses of Narcan, the male went into cardiac arrest, and officers started CPR. Thanks to the quick actions of the officers, a pulse was restored on scene before the male was transported by EMS to FF Thompson Hospital. The male made a full recovery.

## EMS Assist

On May 14th, 2025, at about 9:40 am, officers from the Canandaigua Police Department responded to an address on Davidson Ave for a male with serious bleeding from his leg. Responding officers noted that the male was bleeding heavily from his leg with a large loss of blood. Officers quickly applied a tourniquet and began efforts to help the male regain consciousness. EMS later arrived on scene and took over care before transporting the male to FF Thompson Hospital.

## Shots Fired

On July 23<sup>rd</sup>, 2025, at about 8:06 pm, Officers from the Canandaigua Police Department responded to a shots-fired complaint at Lakeside Village Apartments. Upon arrival, officers located a male who was covered in debris, indicating that a projectile had come through his floor from a neighboring apartment, nearly striking him as he was sitting on a couch. An investigation into the incident revealed that an individual in a lower apartment had brought a shotgun to the lower apartment. During this time, another male had begun negligently manipulating the shotgun, which, in turn, loaded it. The male then discharged the shotgun, again nearly missing the upstairs tenant. The subject was arrested for Criminal Possession of a Weapon in the 3<sup>rd</sup> degree, a class D Felony.

# 2025

## Canandaigua Police Department



## 2025 Departmental Goals and Objectives Annual Report





**City of Canandaigua Police Department  
21 Ontario Street  
Canandaigua, NY 14424  
(585)396-5035**

*Mathew A. Nielsen  
Chief of Police*

*New York State Accredited Agency  
Equal Opportunity Employer*

**Canandaigua Police Department  
2026 Goals and Objectives**

*Mission Statement: The mission of the Canandaigua Police Department is to establish and maintain a partnership with the citizens of the community and work in unison to provide a safe environment in which the quality of life may be improved through delivery of competent, fair and impartial police services.*

*Goal: Evaluate and implement key recommendations as outlined in the Public Safety Study completed by the Center for Public Safety Management in 2025.*

- Objective 1:** Collaborate with City leadership and other City departments heads to develop a Strategic Implementation Plan related to the Public Safety Study completed by the Center for Public Safety Management in 2025.
- Objective 2:** Begin to organize a secession plan of training requirements for key administrative positions in the Department.
- Objective 3:** Evaluate assigned caseload to investigative staff and develop strategies to reduce the workload on staff.

*Goal: Promote officer training that will promote professional development of the officers and enhance the delivery of police services.*

- Objective 1:** Increase the efficiency of police services and departmental operations by implementing a training policy and training committee selection process that encourages officers to participate in their individual professional growth.
- Objective 2:** Research and implement training and technology that will promote science-based practices in technical investigations.

**Objective 3: Train additional personnel to participate in the Peer Support program.**

*Goal: Promote vehicular and pedestrian traffic safety and accident reduction through high visibility traffic engagement initiatives that target aggressive and distracted driver violations that contribute to accidents, and DWI enforcement.*

**Objective 1: Participate in the NYS STOP DWI Program and High Visibility Enforcement Campaigns by utilizing moving designated patrols and adding highly visible stationary checkpoints with adjoining agencies.**

**Objective 2: Participation in the NYS Traffic Safety Board's aggressive driving and distracted driver enforcement initiatives.**

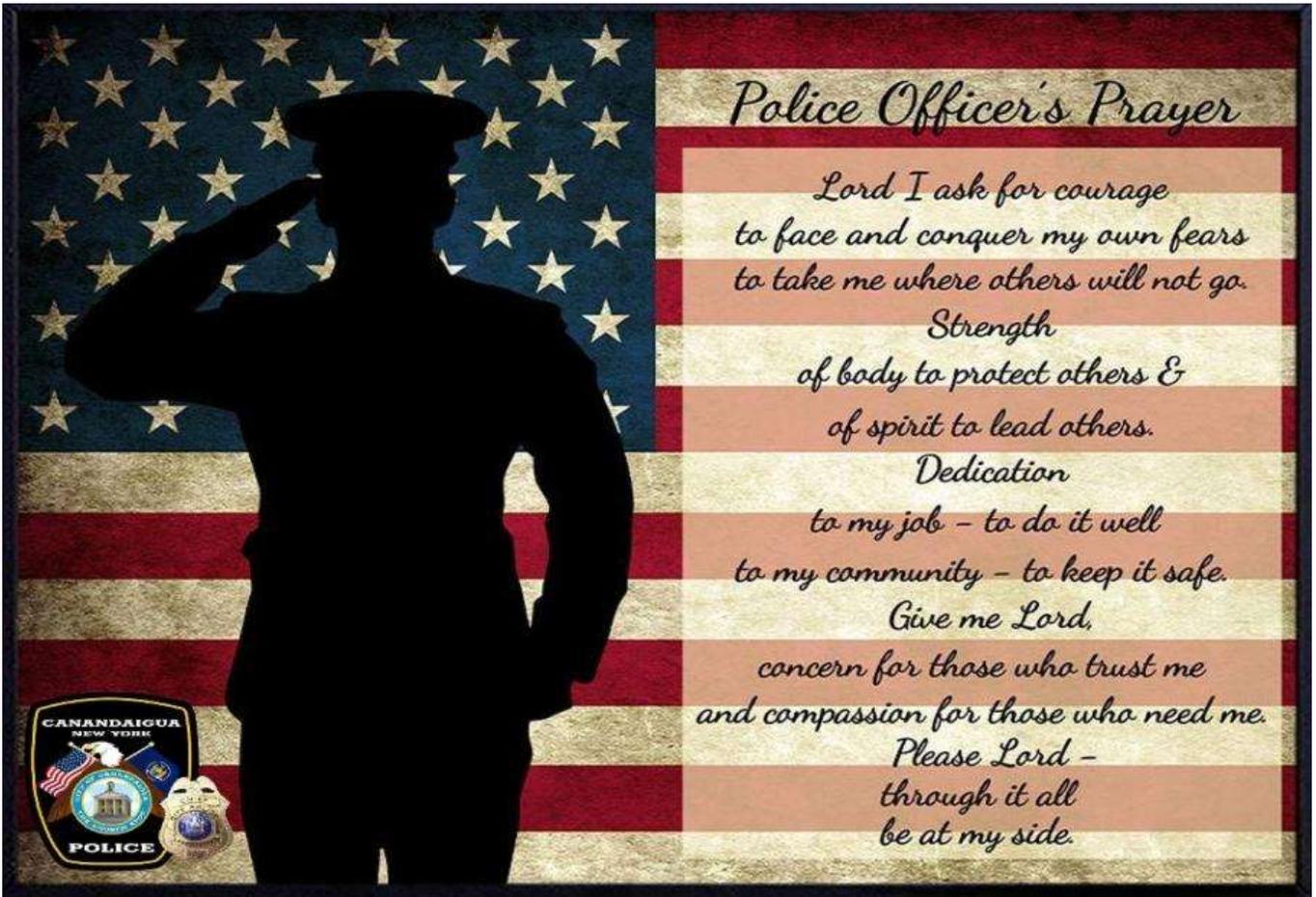
**Objective 3: Increase highly visible traffic enforcement initiatives during routine patrol.**

*Goal: Enhance the image of the Canandaigua Police Department to reflect a true partnership with the residents, schools and the business community.*

**Objective 1: Provide training that will enhance the Department's abilities in community engagement initiatives.**

**Objective 2: Research and implement community relations initiatives focused on developing mutual respect and understanding between the Police Department and the community.**

**Objective 3: Continue participation with Ontario County officials and in a joint committee constructed to identify and rehabilitate at-risk persons in the community.**



## *Police Officer's Prayer*

*Lord I ask for courage  
to face and conquer my own fears  
to take me where others will not go.*

*Strength  
of body to protect others &  
of spirit to lead others.*

*Dedication  
to my job - to do it well  
to my community - to keep it safe.*

*Give me Lord,  
concern for those who trust me  
and compassion for those who need me.*

*Please Lord -  
through it all  
be at my side.*