



2018 Annual Report



City of Canandaigua
Fire Department



FIRE DEPARTMENT 2018 ANNUAL REPORT



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INTRODUCTION

The City of Canandaigua Fire Department is dedicated to providing quality, timely and professional fire and emergency services to those who live in, work in, and visit the City and Town of Canandaigua as well as the surrounding communities. We have provided this exceptional service for over 200 years and will continue to do so for many years to come.

I have the honor of leading an amazing group of dedicated experienced firefighters whose focus is to provide superior service. We will continue to work hard to achieve the highest levels of preparedness, prevention, quality customer service and community involvement through continuous improvement and training.

We offer professional and efficient fire suppression, emergency medical services, rescue services, emergency preparedness, fire prevention and public education. Career and Volunteer Firefighters protect our community 24 hours a day, 7 days a week, 365 days a year. Our Department operates with career personnel on duty in our two fire stations to rapidly deploy apparatus to fires and other emergencies, while additional personnel respond directly to the incident scene.

As we evolve, our community grows and matures, our mission to protect life and property from fires, accidents, medical emergencies and environmental threats has also transformed to one that is not merely limited to "traditional" fire services but to encompass all threats and hazards to public safety.

Please contact me if you have any additional questions or have suggestions to improve our services to you.

In Service,

Frank A. Magnera

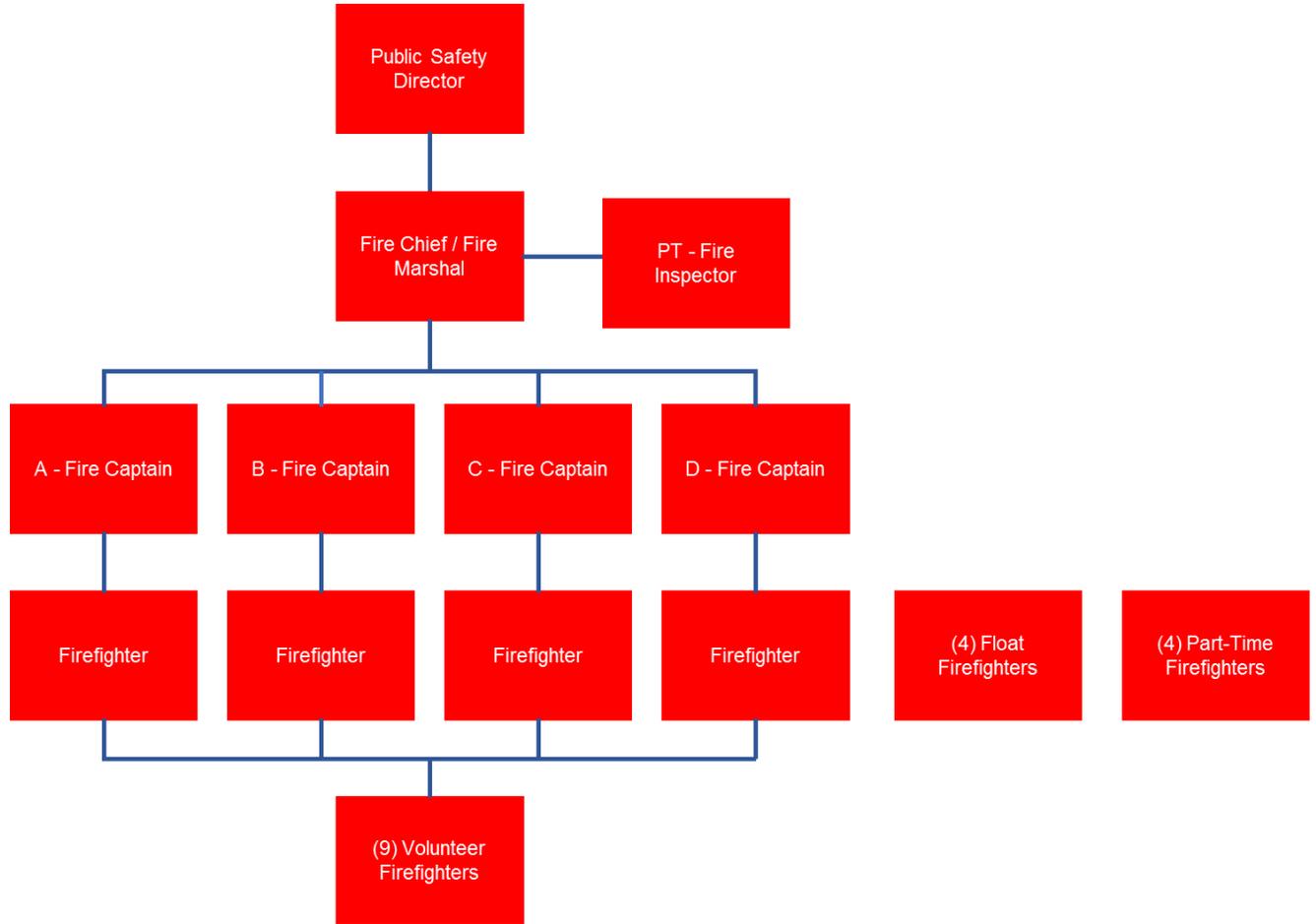
Frank Magnera, MS, CFPS
Fire Chief & Fire Marshal



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CURRENT 2019 FIRE DEPARTMENT STRUCTURE





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2019 DEPARTMENT ROSTER

Name	Type	Rank
Frank Magnera	Interior Firefighter / EMT	Career Fire Chief
Lee DeRuyter	Interior Firefighter	Career Fire Captain
Don Phillips	Interior Firefighter / EMT	Career Fire Captain
Sam Loiacono	Interior Firefighter	Career Fire Captain
Jay Boock	Interior Firefighter / EMT	Career Fire Captain
Bryan Kransler	Interior Firefighter	Career Firefighter
Ron Bement	Interior Firefighter / EMT	Career Firefighter
Matt Bement	Interior Firefighter / EMT	Career Firefighter
Ben Cramer	Interior Firefighter / EMT	Career Firefighter
Cory Masseth	Interior Firefighter / EMT	Career Firefighter
Taylor Northrup	Interior Firefighter / EMT	Career Firefighter
Adam Faville	Interior Firefighter / EMT	Career Firefighter
Robert Younger	Interior Firefighter / EMT	Career Firefighter
Kevin Frederes	Interior Firefighter / EMT	Career Firefighter
Name	Type	Rank
Jake Bement	Interior Firefighter / EMT	Part Time Firefighter
PJ Kolb	Interior Firefighter / EMT	Part Time Firefighter
John Norman	Interior Firefighter / EMT	Part Time Firefighter
Jordan Kesel	Interior Firefighter / EMT	Part Time Firefighter



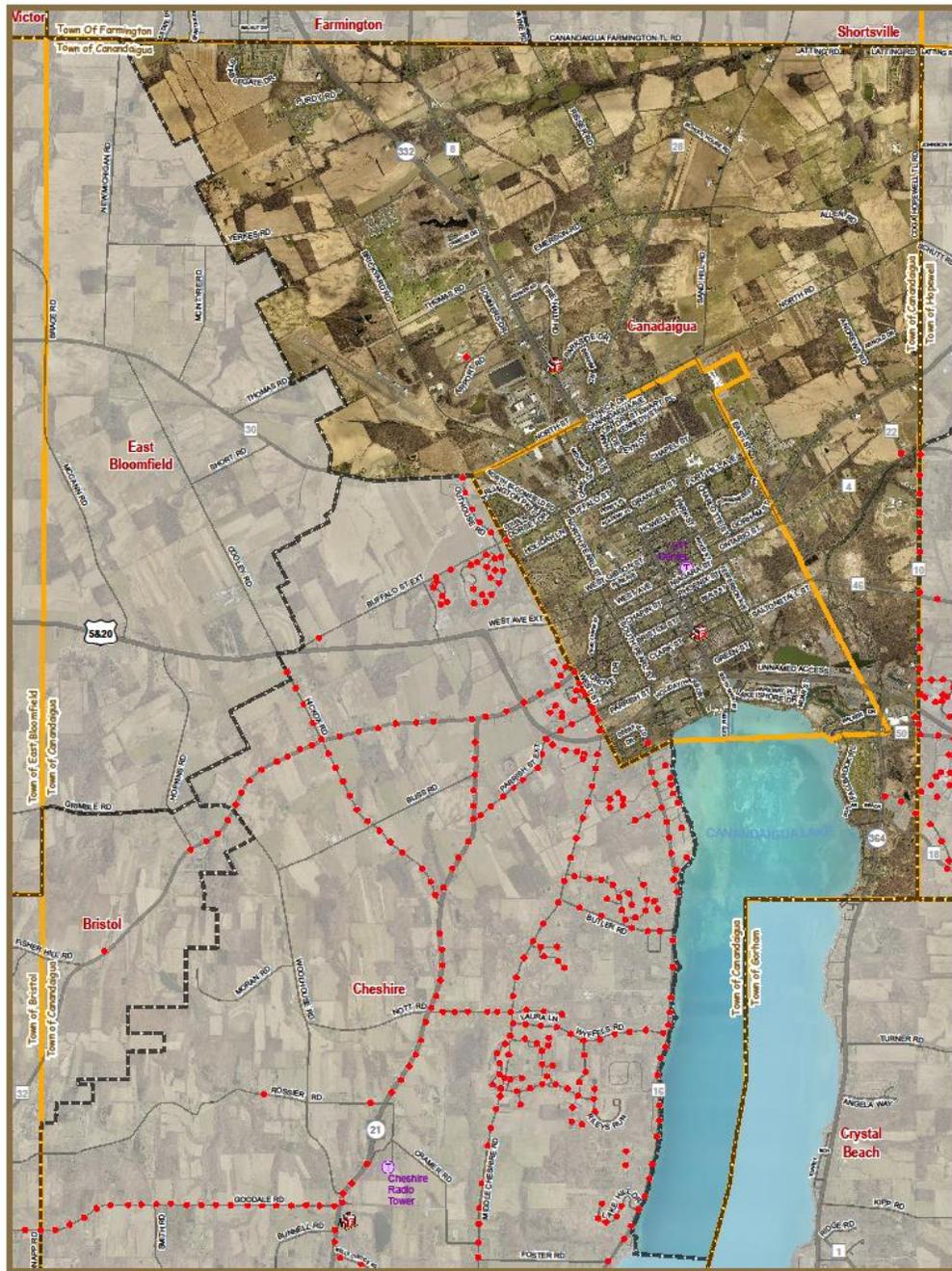
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Name	Type	Rank
Dan Speers	Interior Firefighter	Erina Volunteer Firefighter
Rich Bartell	Interior Firefighter	Erina Volunteer Firefighter
James Bancroft	Interior Firefighter / Fire Police	Erina Volunteer Firefighter
Eric Cooper	Exterior Firefighter	Erina Volunteer Firefighter
Ryan Zanghi	Exterior Firefighter	Erina Volunteer Firefighter
Dudley Purbeck	Exterior Firefighter	Erina Volunteer Firefighter
Chris Cooper	Exterior Firefighter	Erina Volunteer Firefighter
Alvin Taylor	Exterior Firefighter	Erina Volunteer Firefighter
Max Mahoney	Exterior Firefighter	Erina Volunteer Firefighter



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Canandaigua Fire Response Area

-  Fire Station
-  Fire Hydrant
-  Fire Districts
-  Municipal Boundary
-  County Boundaries



Prepared by the
Ontario County
GIS Program
Canandaigua, New York
2016

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DATA SOURCES:
Ontario County
NYS GIS Program



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ANNUAL REPORT SUMMARY

On behalf of the dedicated, trained, and professional career and volunteer members of the City of Canandaigua Fire Department, it is my pleasure to present our 2018 Annual Report for your review.

In 2018, the City of Canandaigua Fire Department responded to **1566** calls for service which includes **318** in the Town of Canandaigua contracted response area. The theme of this year's Annual Report is that total incident numbers are up 10% from 2017, but overall, structure fires and fire losses are down. Comparing our statistics to those nationally, Canandaigua (City & Town) continues to be a relatively fire safe community. There was an 8% increase in EMS and rescue related incidents. Other common incidents CFD responded to were natural gas emergencies, carbon monoxide emergencies and motor vehicle accidents. Automatic fire alarm activations are down slightly from the previous year. 20% of the incidents were simultaneous or overlapping, meaning, one or more incidents occurred during the same time.

The Fire Department is still undergoing changes and evolving. In 2018, the City and Town of Canandaigua collaborated to complete an analysis of the fire services, service delivery and fire staffing models for both communities. The analysis was completed by the Center of Public Safety Management (CPSM). CPSM issued a final report in July 2018 which included 26 recommendations for consideration. The Fire Department is well underway in addressing these recommendations and putting forth a course of action to implement the recommendations. The full report can be found on the City of Canandaigua webpage.

Canandaigua Fire Department remains a leader in the delivery of emergency services. Services that include, fire suppression, Basic Life Support (BLS) first response, rescue services such as entanglement extrication, rope, ice/cold water rescue, open water rescue, aircraft rescue and firefighting (ARFF), confined space rescues, hazardous materials, and many other technical disciplines.

Training continues as one of our top priorities. We strive to be one of the most comprehensive, well trained departments in the State of New York. Many of our members can be found training or researching almost daily on topics such as but not limited to fire suppression, EMS, hazardous materials, specialized technical rescue, and or fire dynamics.

We continually evaluate all aspects of emergency preparedness to assure our community is properly capable to handle a vast range of potential threats and hazards. We assist businesses and organizations in reviewing their emergency preparedness plans and critique their actual "live fire drills" when requested. Additionally, our members offer portable fire extinguisher training to local businesses and civic groups.

Our skilled Fire Prevention team continues to provide fire safety education to area schools, civic groups and the community. Ultimately, our fire prevention messages have impacted hundreds of children and adults around the area. Throughout the year, CFD has conducted numerous fire station tours and attended numerous community events.

Our part-time Fire Inspector, continues to conduct fire and property maintenance inspections as well as educate businesses in regard to code compliancy and risk reduction. 223 operating permits were issued in 2018. Our skilled Fire Investigators conduct and lead all fire investigations to determine origin and cause of fires. CFD also conducts numerous plan and plat reviews for building construction.



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Our Department continues to add the highest quality apparatus and equipment to our fleet. We are currently replacing outdated equipment and seeking new technology as well as equipment to better serve the community. Moreover, capital improvement projects and building upgrades began in Fire Station # 1 in 2018.

With the support of the Citizens, Mayor, Town Supervisor, City Council, Town Board, City Manager and Town Manager and their respective staff, as well as the other City/Town departments and supporting governmental agencies, we continue to be an exemplary organization that prides itself on being proactive, efficient, and exceptionally effective in our delivery of services.



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NOTABLE 2018 INCIDENTS

On Saturday, January 6th, 2018 at 13:02 PM, the City of Canandaigua Fire Department received a call reporting an audible fire alarm activation at **405 Camelot Court**. While enroute, the call was upgraded to a structure fire at 302 Camelot Court, Apartment # 2, with three people trapped, one of which was confined to a wheelchair.

Firefighter Ben Cramer and Don Phillips rescued the trapped female. Both were awarded the New York State Liberty Medal by NYS Senator Pam Helming.

Unattended cooking was the fire cause.

PHOTO COURTESY OF MESSENGER POST MEDIA



At 7:10 PM on March 13th, 2018, the City of Canandaigua Fire Department, Canandaigua Emergency Squad and Ontario County Sheriff Deputies responded for the report of a structure fire at Ray's Restaurant, 2510 Rochester Rd, Canandaigua, NY. The fire was discovered by Firefighter Bryan Kransler, who was on-duty and assigned to Ladder 282 at Canandaigua Fire Station # 2.

The fire was caused by an internal fault inside the HVAC unit.

PHOTO COURTESY OF MESSENGER POST MEDIA & WHFC10NBC





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On Monday, April 3rd, 2018 at 1:32 a.m. the Canandaigua Fire Department was dispatched to 137 Bristol St. for a bedroom fire which quickly evolved into a second alarm fire.

The fire cause is undetermined at this time.

PHOTO COURTESY OF MESSENGER POST MEDIA



On Monday, April 24th, 2018 at 23:09 PM, the Ontario County 911 Dispatch Center received a telephone call reporting a fully involved barn fire, behind 105 Gibson Street.

The fire cause is undetermined at this time.

PHOTO COURTESY OF MESSENGER POST MEDIA

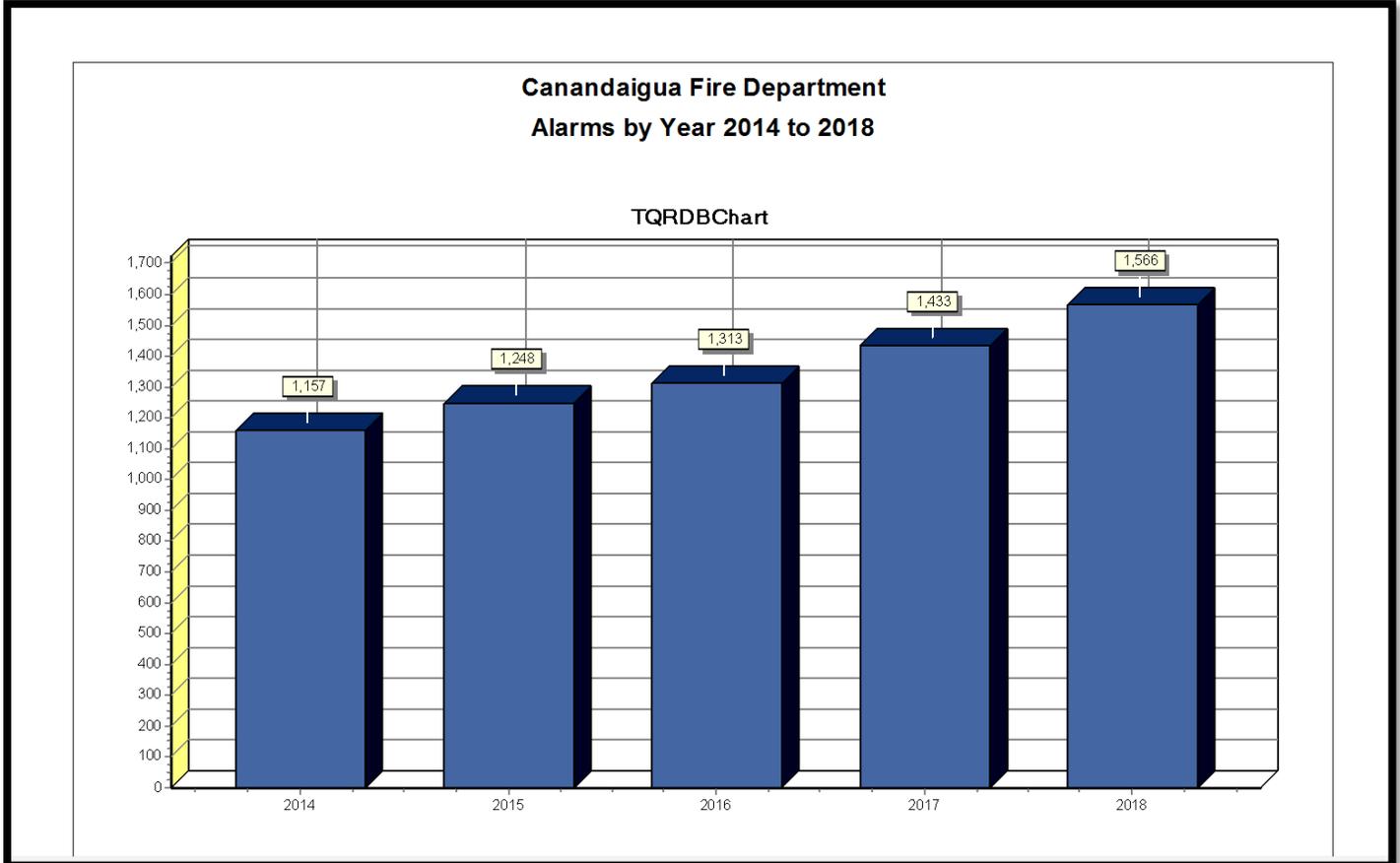




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FIVE YEAR INCIDENT TOTALS (2014–2018) CITY & TOWN OF CANANDAIGUA

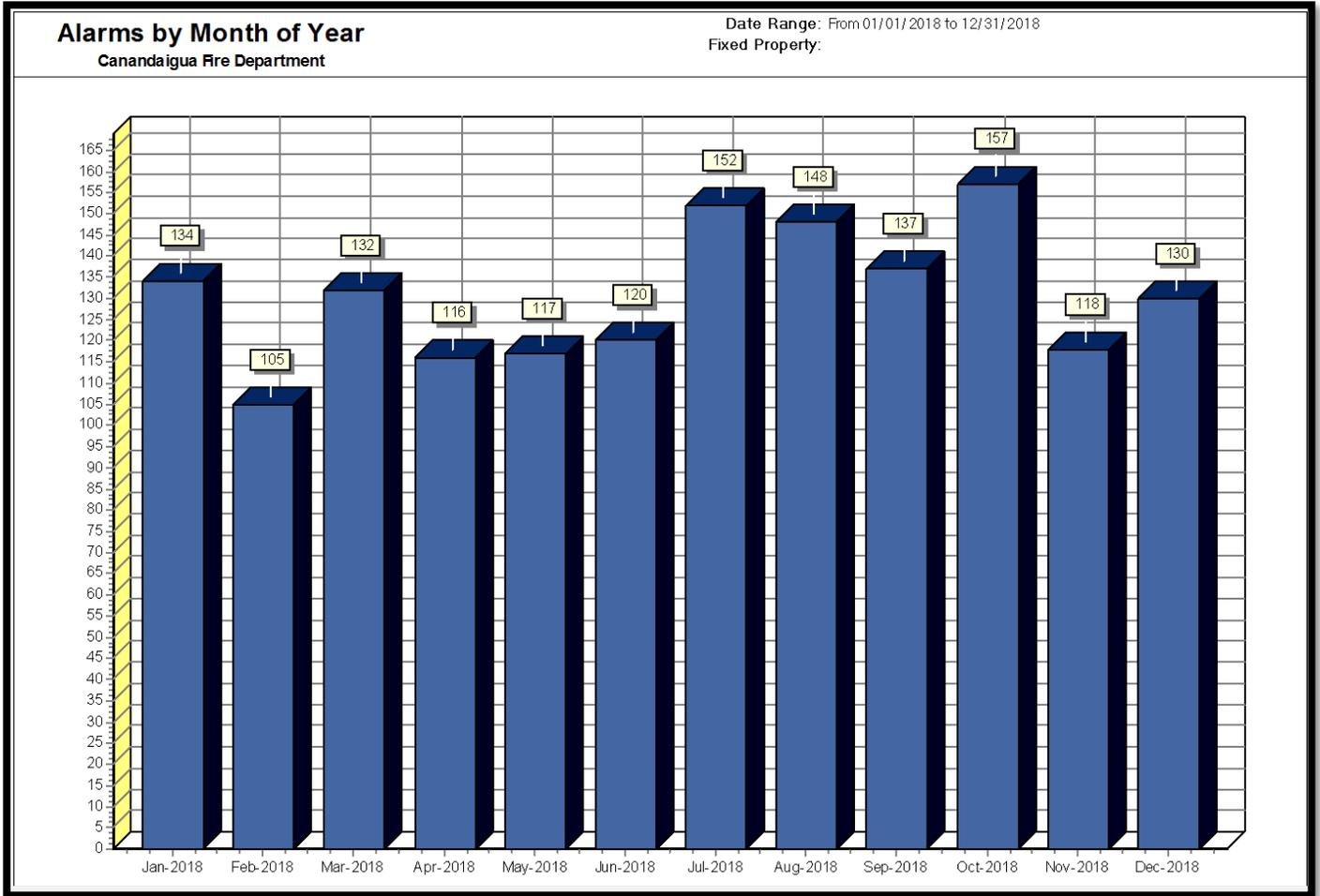




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2018 INCIDENT RESPONSE STATISTICS





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Monthly Totals By Incident Type Canandaigua Fire Department

Date Range: From 01/01/2018 to 12/31/2018

Fixed Property:

Company: All Companies

Incident Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	%
111-Building fire	3	1	2	5	1	2	3	2	2	2	3	0	26	1.7%
112-Fires in structure other than in a building	0	0	0	0	0	0	0	0	0	1	0	0	1	0.1%
113-Cooking fire, confined to container	1	2	3	3	3	2	2	1	4	4	3	2	30	1.9%
114-Chimney or flue fire, confined to chimney or flue	1	0	0	0	0	0	0	0	0	0	0	0	1	0.1%
118-Trash or rubbish fire, contained	0	0	0	0	0	0	0	1	0	0	0	0	1	0.1%
131-Passenger vehicle fire	0	0	0	0	0	0	2	1	1	0	0	0	4	0.3%
134-Water vehicle fire	0	0	0	0	1	1	2	0	0	0	0	0	4	0.3%
138-Off-road vehicle or heavy equipment fire	0	0	0	0	0	0	0	0	1	0	0	0	1	0.1%
140-Natural vegetation fire, other	0	0	0	0	0	0	1	0	0	0	0	1	2	0.1%
143-Grass fire	0	0	0	0	0	0	1	0	0	0	0	0	1	0.1%
150-Outside rubbish fire, other	0	0	0	0	0	1	0	0	0	0	0	0	1	0.1%
151-Outside rubbish, trash or waste fire	0	1	0	0	0	0	0	1	1	0	0	0	3	0.2%
154-Dumpster or other outside trash receptacle fire	0	0	0	0	0	0	1	0	0	0	0	0	1	0.1%
200-Overpressure rupture, explosion, overheat other	0	0	0	0	0	1	0	0	0	0	0	1	2	0.1%
213-Steam rupture of pressure or process vessel	0	0	0	0	0	0	0	0	0	0	0	1	1	0.1%
251-Excessive heat, scorch burns with no ignition	0	0	0	0	1	1	0	0	1	2	0	1	6	0.4%
300-Rescue, EMS incident, other	2	0	0	0	0	0	1	0	0	0	0	0	3	0.2%
311-Medical assist, assist EMS crew	6	5	10	2	2	9	2	8	13	9	5	8	79	5%
320-Emergency medical service incident, other	0	1	0	0	1	0	1	0	0	0	0	1	4	0.3%
321-EMS call, excluding vehicle accident with injury	46	53	47	44	56	48	66	55	53	71	56	54	649	41.4%
322-Motor vehicle accident with injuries	1	2	2	3	6	5	8	8	3	5	2	2	47	3%
323-Motor vehicle/pedestrian accident (MV Ped)	0	0	0	1	1	1	2	1	0	2	2	0	10	0.6%
324-Motor vehicle accident with no injuries.	4	1	1	1	2	1	3	2	3	1	3	2	24	1.5%
331-Lock-in (if lock out, use 511)	0	0	1	0	0	2	4	0	2	1	0	1	11	0.7%
350-Extrication, rescue, other	0	0	0	0	0	0	0	1	0	0	0	0	1	0.1%
351-Extrication of victim(s) from building/structure	0	0	0	1	0	0	0	0	0	0	0	1	2	0.1%
352-Extrication of victim(s) from vehicle	0	0	2	1	1	1	1	0	1	1	0	0	8	0.5%
354-Trench/below-grade rescue	0	0	0	0	0	0	0	0	1	0	0	0	1	0.1%
356-High-angle rescue	0	0	0	0	0	1	0	0	0	0	0	0	1	0.1%
360-Water & ice-related rescue, other	0	0	0	0	0	0	0	1	0	0	0	0	1	0.1%
361-Swimming/recreational water areas rescue	0	0	0	1	0	0	0	0	0	0	0	0	1	0.1%
363-Swift water rescue	0	0	0	0	1	0	0	0	0	0	0	0	1	0.1%
381-Rescue or EMS standby	0	0	3	0	0	0	0	0	0	0	1	0	4	0.3%
400-Hazardous condition, other	1	0	0	1	2	0	0	0	0	1	1	0	6	0.4%
411-Gasoline or other flammable liquid spill	0	1	2	1	1	0	0	0	1	1	1	1	9	0.6%
412-Gas leak (natural gas or LPG)	11	7	3	4	3	3	3	2	3	3	5	4	51	3.3%
413-Oil or other combustible liquid spill	0	1	0	0	0	1	0	1	0	0	0	1	4	0.3%
422-Chemical spill or leak	0	0	1	0	0	0	0	0	0	0	0	0	1	0.1%

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Incident Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	%
424-Carbon monoxide incident	1	0	0	0	0	0	0	0	0	3	0	0	4	0.3%
440-Electrical wiring/equipment problem, other	0	0	1	1	0	0	0	3	2	1	2	3	13	0.8%
443-Breakdown of light ballast	0	0	0	0	0	0	0	0	1	0	0	0	1	0.1%
444-Power line down	0	1	4	3	0	2	2	2	0	0	0	0	14	0.9%
445-Arcing, shorted electrical equipment	1	0	3	7	1	1	0	2	1	0	1	0	17	1.1%
480-Accident, potential accident, other	0	0	0	1	0	0	1	1	0	0	0	0	3	0.2%
482-Aircraft standby	0	1	0	0	0	0	0	0	1	0	0	0	2	0.1%
483-Vehicle accident, general cleanup	2	1	2	0	1	0	2	5	3	1	4	3	24	1.5%
480-Attempted burning, illegal action, other	0	0	0	0	0	1	0	0	0	0	0	0	1	0.1%
481-Attempt to burn	0	0	0	0	0	0	0	0	1	0	0	0	1	0.1%
500-Service Call, other	0	0	2	0	1	0	0	2	0	0	0	0	5	0.3%
510-Person in distress, other	0	0	0	0	2	0	0	0	0	1	1	0	4	0.3%
511-Lock-out	1	0	0	0	0	0	0	2	0	2	0	0	5	0.3%
520-Water problem, other	0	1	0	2	0	0	0	0	0	0	0	0	3	0.2%
521-Water evacuation	0	0	0	1	0	0	0	0	0	0	0	0	1	0.1%
522-Water or steam leak	11	0	0	0	0	1	0	2	1	2	1	1	19	1.2%
531-Smoke or odor removal	0	0	0	1	1	0	0	1	0	0	0	0	3	0.2%
542-Animal rescue	0	1	0	0	0	0	0	0	0	0	0	0	1	0.1%
550-Public service assistance, other	1	0	1	0	1	0	1	1	0	0	0	0	5	0.3%
551-Assist police or other governmental agency	1	2	0	0	2	1	5	0	1	2	1	3	18	1.1%
552-Police matter	0	0	0	0	0	0	0	0	1	0	0	0	1	0.1%
553-Public service	5	4	8	4	3	4	2	2	3	3	2	6	46	2.9%
554-Assist invalid	0	0	4	1	0	0	1	0	0	0	0	0	6	0.4%
561-Unauthorized burning	0	1	0	0	2	0	2	0	0	2	0	0	7	0.4%
571-Cover assignment, standby, moveup	1	0	1	0	1	1	1	0	0	0	1	1	7	0.4%
600-Good intent call, other	1	0	2	0	2	0	4	2	0	3	0	1	15	1%
611-Dispatched & canceled en route	6	1	5	6	5	8	4	1	1	10	5	6	58	3.7%
621-Wrong location	0	0	0	1	0	0	0	1	1	0	0	0	3	0.2%
622-No incident found on arrival at dispatch address	2	3	3	4	0	0	2	3	3	1	0	0	21	1.3%
631-Authorized controlled burning	0	0	0	0	0	1	1	2	0	0	0	0	4	0.3%
632-Prescribed fire	0	1	1	0	0	0	0	0	0	0	0	0	2	0.1%
641-Vicinity alarm (incident in other location)	0	1	0	0	0	0	0	0	0	0	0	0	1	0.1%
651-Smoke scare, odor of smoke	0	0	0	0	0	1	0	0	0	0	0	1	2	0.1%
652-Steam, vapor, fog or dust thought to be smoke	1	1	0	1	0	0	0	0	0	1	0	0	4	0.3%
661-EMS call, party transported by non-fire agency	0	0	1	0	0	0	0	0	0	0	0	0	1	0.1%
671-HazMat release investigation w/no HazMat	2	0	3	0	0	0	0	1	2	0	1	0	9	0.6%
700-False alarm or false call, other	0	0	1	1	0	0	0	0	0	0	1	0	3	0.2%
710-Malicious, mischievous false call, other	0	0	0	0	0	0	0	1	0	0	0	0	1	0.1%
714-Central station, malicious false alarm	3	1	0	1	1	0	0	2	4	0	0	2	14	0.9%
730-System malfunction, other	0	0	1	0	0	1	1	1	1	0	0	0	5	0.3%
731-Sprinkler activation due to malfunction	0	0	0	0	0	0	0	0	0	0	0	1	1	0.1%

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Incident Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL	%
732-Extinguishing system activation due to malfunction	0	0	0	0	0	0	0	1	0	0	0	0	1	0.1%
733-Smoke detector activation due to malfunction	0	1	1	0	1	6	3	9	6	3	2	2	34	2.2%
734-Heat detector activation due to malfunction	0	0	0	0	1	0	0	0	0	0	0	0	1	0.1%
735-Alarm system sounded due to malfunction	0	0	1	0	0	2	2	2	1	0	0	0	8	0.5%
736-CO detector activation due to malfunction	2	1	0	0	1	1	1	2	1	3	1	3	16	1%
740-Unintentional transmission of alarm, other	0	0	1	0	0	1	0	0	0	1	2	0	5	0.3%
741-Sprinkler activation, no fire - unintentional	2	1	0	0	0	0	1	1	0	0	0	1	6	0.4%
742-Extinguishing system activation	0	0	0	0	0	0	0	0	0	0	1	0	1	0.1%
743-Smoke detector activation, no fire - unintentional	6	2	4	3	4	5	4	8	6	6	7	7	62	4%
744-Detector activation, no fire - unintentional	1	0	0	0	0	0	0	4	0	2	4	0	13	0.8%
745-Alarm system activation, no fire - unintentional	7	3	4	3	4	0	3	3	4	3	2	3	39	2.5%
746-Carbon monoxide detector activation, no CO	1	2	1	0	1	2	2	0	0	0	0	3	12	0.8%
813-Wind storm, tornado/hurricane assessment	0	0	0	7	0	0	0	0	0	0	0	0	7	0.4%
900-Special type of incident, other	0	0	0	0	0	1	0	0	0	1	1	0	3	0.2%
Blank. Incident Type not Entered													0	0%
Total for all Incident Types													1,566	

TOWN OF CANANDAIGUA RESPONSES – 318

Fires – (Building, Vehicle, Rubbish etc.)	13
Cooking Fires	8
Motor Vehicle Accidents	26
Rescue & Emergency Service Incidents	147
Hazardous Conditions (No Fire)	17
Service Calls	81
Good Intent	2
False Alarm & False Call	20
Weather / Natural Disaster	4

*Please note that due to a software reporting program glitch the Town incidents were not separated from the total City incidents. The data had to be sorted manually. The glitch has been fixed for 2019 by the program vendor.



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MANPOWER ANALYSIS

Manpower Analysis by Incident		Date Range: From 01/01/2018 to 12/31/2018					
Canandaigua Fire Department		Fixed Property:					
		Company: All Companies					
Incident Type	Incident Count	Number Attended	Average Attended	Total Length (hrs)	Average Length (hrs)	Average Man Hours	Total Man Hours
111-Building fire	26	200	7.69	53.30	2.05	19.15	497.99
112-Fires in structure other than in a building	1	5	5.00	0.75	0.75	3.75	3.75
113-Cooking fire, confined to container	30	110	3.67	16.75	0.56	2.04	61.33
114-Chimney or flue fire, confined to chimney or flue	1	8	8.00	0.97	0.97	7.76	7.76
118-Trash or rubbish fire, contained	1	5	5.00	1.08	1.08	5.40	5.40
131-Passenger vehicle fire	4	20	5.00	4.45	1.11	6.36	25.43
134-Water vehicle fire	4	25	6.25	9.21	2.30	16.34	65.38
138-Off-road vehicle or heavy equipment fire	1	2	2.00	1.35	1.35	2.70	2.70
140-Natural vegetation fire, other	2	6	3.00	0.40	0.20	0.60	1.20
143-Grass fire	1	3	3.00	0.17	0.17	0.51	0.51
150-Outside rubbish fire, other	1	3	3.00	0.18	0.18	0.54	0.54
151-Outside rubbish, trash or waste fire	3	7	2.33	1.05	0.35	0.76	2.27
154-Dumpster or other outside trash receptacle fire	1	4	4.00	0.85	0.85	3.40	3.40
200-Overpressure rupture, explosion, overhear other	2	6	3.00	1.01	0.51	1.52	3.03
213-Steam rupture of pressure or process vessel	1	4	4.00	0.67	0.67	2.68	2.68
251-Excessive heat, scorch burns with no ignition	6	20	3.33	4.19	0.70	2.71	16.29
300-Rescue, EMS incident, other	3	7	2.33	0.61	0.20	0.50	1.50
311-Medical assist, assist EMS crew	79	193	2.44	40.56	0.51	1.30	103.02
320-Emergency medical service incident, other	4	13	3.25	2.33	0.58	1.75	7.02
321-EMS call, excluding vehicle accident with injury	649	1,594	2.46	385.20	0.59	1.50	976.36
322-Motor vehicle accident with injuries	47	198	4.21	44.73	0.95	4.31	202.64
323-Motor vehicle/pedestrian accident (MV Ped)	10	45	4.50	7.84	0.78	3.51	35.06
324-Motor vehicle accident with no injuries.	24	86	3.58	15.25	0.64	2.44	58.58
331-Lock-in (if lock out , use 511)	11	28	2.55	3.55	0.32	0.80	8.76
350-Extrication, rescue, other	1	3	3.00	0.25	0.25	0.75	0.75
351-Extrication of victim(s) from building/structure	2	8	4.00	2.60	1.30	5.20	10.40
352-Extrication of victim(s) from vehicle	8	44	5.50	11.37	1.42	9.60	76.79
354-Trench/below-grade rescue	1	4	4.00	1.05	1.05	4.20	4.20
356-High-angle rescue	1	4	4.00	3.92	3.92	15.68	15.68
360-Water & ice-related rescue, other	1	1	1.00	7.17	7.17	7.17	7.17
361-Swimming/recreational water areas rescue	1	4	4.00	0.40	0.40	1.60	1.60
363-Swift water rescue	1	6	6.00	0.40	0.40	2.40	2.40
381-Rescue or EMS standby	4	18	4.50	3.13	0.78	5.73	22.92
400-Hazardous condition, other	6	19	3.17	3.76	0.63	2.22	13.32
411-Gasoline or other flammable liquid spill	9	22	2.44	5.46	0.61	1.45	13.03
412-Gas leak (natural gas or LPG)	51	158	3.10	47.76	0.94	2.81	143.06
413-Oil or other combustible liquid spill	4	14	3.50	1.66	0.42	1.76	7.04
422-Chemical spill or leak	1	3	3.00	0.23	0.23	0.69	0.69



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Incident Type	Incident Count	Number Attended	Average Attended	Total Length (hrs)	Average Length (hrs)	Average Man Hours	Total Man Hours
424-Carbon monoxide incident	4	11	2.75	4.56	1.14	3.21	12.83
440-Electrical wiring/equipment problem, other	13	40	3.08	6.47	0.50	1.54	20.04
443-Breakdown of light ballast	1	3	3.00	0.52	0.52	1.56	1.56
444-Power line down	14	39	2.79	10.31	0.74	2.15	30.11
445-Arcing, shorted electrical equipment	17	70	4.12	14.33	0.84	3.76	63.94
460-Accident, potential accident, other	3	10	3.33	1.97	0.66	2.17	6.52
462-Aircraft standby	2	13	6.50	1.39	0.70	4.41	8.81
463-Vehicle accident, general cleanup	24	91	3.79	18.03	0.75	3.06	73.45
480-Attempted burning, illegal action, other	1	4	4.00	1.53	1.53	6.12	6.12
481-Attempt to burn	1	3	3.00	0.58	0.58	1.74	1.74
500-Service Call, other	5	15	3.00	3.19	0.64	1.93	9.65
510-Person in distress, other	4	9	2.25	1.61	0.40	0.94	3.74
511-Lock-out	5	10	2.00	2.05	0.41	0.82	4.10
520-Water problem, other	3	6	2.00	2.67	0.89	1.78	5.34
521-Water evacuation	1	2	2.00	1.37	1.37	2.74	2.74
522-Water or steam leak	19	54	2.84	13.39	0.70	2.21	42.05
531-Smoke or odor removal	3	10	3.33	1.00	0.33	1.00	3.00
542-Animal rescue	1	3	3.00	0.52	0.52	1.56	1.56
550-Public service assistance, other	5	12	2.40	2.46	0.49	1.14	5.72
551-Assist police or other governmental agency	18	43	2.39	7.53	0.42	0.99	17.77
552-Police matter	1	3	3.00	0.30	0.30	0.90	0.90
553-Public service	46	128	2.78	39.70	0.86	2.89	133.06
554-Assist invalid	6	14	2.33	4.49	0.75	1.80	10.83
561-Unauthorized burning	7	18	2.57	2.64	0.38	0.91	6.34
571-Cover assignment, standby, moveup	7	26	3.71	5.28	0.75	3.20	22.38
600-Good intent call, other	15	48	3.20	4.86	0.32	0.93	13.89
611-Dispatched & canceled en route	58	159	2.74	17.95	0.31	0.90	52.18
621-Wrong location	3	6	2.00	0.50	0.17	0.33	1.00
622-No incident found on arrival at dispatch address	21	54	2.57	9.12	0.43	1.19	24.95
631-Authorized controlled burning	4	16	4.00	1.52	0.38	1.82	7.30
632-Prescribed fire	2	6	3.00	0.65	0.33	1.02	2.04
641-Vicinity alarm (incident in other location)	1	3	3.00	1.13	1.13	3.39	3.39
651-Smoke scare, odor of smoke	2	7	3.50	2.08	1.04	3.48	6.95
652-Steam, vapor, fog or dust thought to be smoke	4	12	3.00	1.94	0.48	1.41	5.65
661-EMS call, party transported by non-fire agency	1	2	2.00	0.17	0.17	0.34	0.34
671-HazMat release investigation w/no HazMat	9	22	2.44	6.02	0.67	1.79	16.11
700-False alarm or false call, other	3	12	4.00	1.19	0.40	1.46	4.39
710-Malicious, mischievous false call, other	1	3	3.00	0.43	0.43	1.29	1.29
714-Central station, malicious false alarm	14	39	2.79	4.83	0.35	1.01	14.10
730-System malfunction, other	5	13	2.60	2.19	0.44	1.16	5.79
731-Sprinkler activation due to malfunction	1	4	4.00	0.55	0.55	2.20	2.20

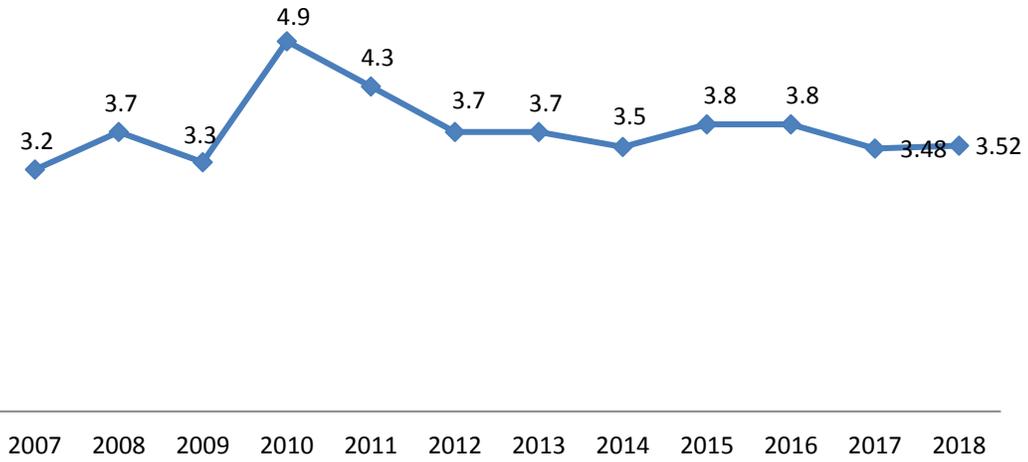
Incident Type	Incident Count	Number Attended	Average Attended	Total Length (hrs)	Average Length (hrs)	Average Man Hours	Total Man Hours
732-Extinguishing system activation due to malfunction	1	3	3.00	0.87	0.87	2.61	2.61
733-Smoke detector activation due to malfunction	34	121	3.56	16.32	0.48	1.84	62.48
734-Heat detector activation due to malfunction	1	2	2.00	0.37	0.37	0.74	0.74
735-Alarm system sounded due to malfunction	8	26	3.25	5.33	0.67	2.32	18.58
736-CO detector activation due to malfunction	16	45	2.81	8.92	0.56	1.60	25.57
740-Unintentional transmission of alarm, other	5	14	2.80	2.57	0.51	1.42	7.09
741-Sprinkler activation, no fire - unintentional	6	29	4.83	5.07	0.85	5.23	31.40
742-Extinguishing system activation	1	5	5.00	0.28	0.28	1.40	1.40
743-Smoke detector activation, no fire - unintentional	62	200	3.23	33.44	0.54	1.77	109.99
744-Detector activation, no fire - unintentional	13	45	3.46	5.47	0.42	1.39	18.13
745-Alarm system activation, no fire - unintentional	39	132	3.38	22.01	0.56	2.03	79.02
746-Carbon monoxide detector activation, no CO	12	38	3.17	7.64	0.64	1.95	23.39
813-Wind storm, tornado/hurricane assessment	7	23	3.29	3.57	0.51	0.98	6.83
900-Special type of incident, other	3	6	2.00	1.32	0.44	0.88	2.64
Blank. Incident Type not Entered	0	0	0.00	0.00	0.00		0.00
Total and Averages for all Incident Types	1,566	4,632	2.96	1,001.81	0.64		3457.39



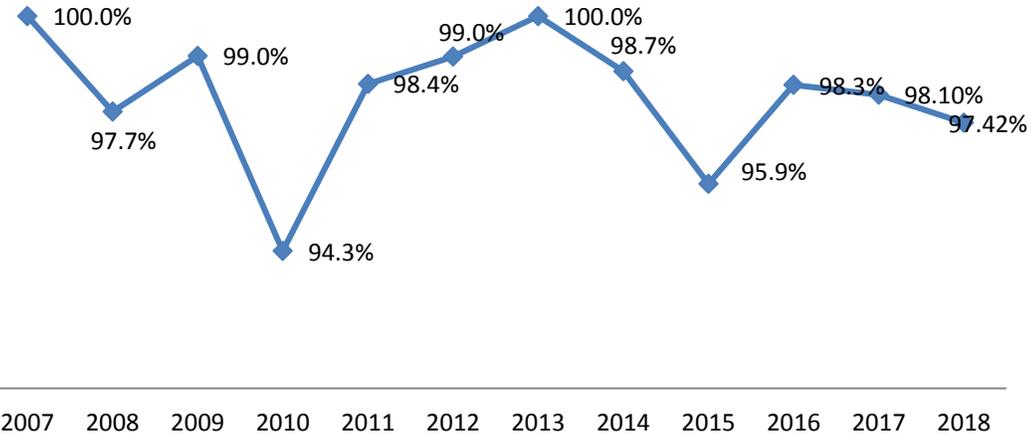
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Average Response Time (Fire Calls)



Percent of Fire Calls with Response Under 9 Minutes



NFPA 1710 requires that turnout time should be 80 seconds for fire incidents and 60 seconds for EMS incidents. Travel time to a fire suppression incident, by the initial arriving company, should be 4 minutes or less. In the majority of incidents, CFD exceeds these response times standards.

***Please note that some runs do not require the need to drive "Lights & Sirens" or emergency to scenes. This causes an increase in response times.**



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DEPARTMENT HIGHLIGHTS

In July, the Canandaigua Fire Department was honored at the American Legion’s 100th Annual New York State Convention in Rochester. CFD received the “Fire Department of the Year Award” for outstanding service and dedication rendered to the citizens of the Canandaigua community and Ontario County.

Earlier in the year local American Legion Post 256 and the American Legion 7th District awarded CFD with similar accolades and recognized our department for the State award. This is a great honor, for over 1650 fire departments service New York State.



NEW CAREER FIREFIGHTER

In October, per the CPSM Study recommendation and with the City and Town of Canandaigua support, CFD hired a 10th career firefighter. This brought the total career firefighters to 11 including the Chief. Taylor Northrup, who was a previous Canandaigua volunteer firefighter and part-time firefighter, accepted the position.

SMOKE ALARM INSTALLATION PROGRAM / CAMPAIGN

CFD continues to partner with the American Red Cross to install smoke alarms where needed in the City and Town, as well as teach residents how to prevent and survive home fires. The campaign includes:

- Canvassing at-risk neighborhoods
- Installing free KIDDE 10-year battery - Smoke Alarms
- Replace batteries in existing alarms
- Provide fire prevention and safety education



In 2018, CFD installed and handed out 18 smoke alarms in the community.



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COMMUNITY OUTREACH & RECRUITMENT

Ongoing recruitment of Volunteers. Our team attends community events to showcase our efforts and attempt to recruit new members.



PHOTOS COURTESY OF MESSENGER POST MEDIA

For Invisible Fence's 45th Anniversary, customers were asked to nominate their local fire departments for the chance to win a donation of life-saving pet oxygen masks from Invisible Fence® Brand. From nearly 3,000 nationwide nominations, Canandaigua Fire Department was chosen as a winner in September. All of our front-line equipment now has lifesaving pet oxygen masks.



CFD continues to team up with Ontario County Public Health and Trillium Health. Their mobile addiction outreach van is setup weekly in the parking lot of Fire Station # 1 on Thursdays from 12pm-3pm. They provide addiction outreach and counseling as well as syringe exchange services.





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Thank you to all of the members of this fine organization for continuing to uphold the traditions that are the foundation of the Canandaigua Fire Department. I hope our performance showcases our commitment and dedication to the citizens of our community.

